SENATE/HOUSE FILE BY (PROPOSED DEPARTMENT OF MANAGEMENT BILL)

Passed	Senate,	Date	Passed	House,	Date
Vote:	Ayes	Nays	Vote:	Ayes	Nays
Approved					<u>-</u>

A BILL FOR

1 An Act establishing a lean enterprise office within the department of management. 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 4 TLSB 1129XD 83 5 ec/rj/8

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Section 1. <u>NEW SECTION</u>. 8.70 LEAN ENTERPRISE OFFICE.

1. For purposes of this section, "lean" means a 3 business=oriented system for organizing and managing product 4 development, operations, suppliers, and customer relations to 5 create precise customer value, expressed as providing goods 6 and services with higher quality and fewer defects and errors, 7 with less human effort, less space, less capital, and less 8 time than more traditional systems.

- 2. The office of lean enterprise is established in the 10 department of management. The function of the office is to 11 ensure implementation of lean tools and enterprises as a 1 12 component of a performance management system for all executive 1 13 branch agencies. Staffing for the office of lean enterprise 1 14 shall be provided by an administrator appointed by the 1 15 director of the department of management. Additional staff 1 16 may be hired, subject to the availability of funding.
- 3. The duties of the office of lean enterprise may include 1 18 the following:
- 1 19 a. Create strategic and tactical approaches for lean 1 20 implementation, including integration into state governance 1 21 and operational systems.
- b. Lead and develop state government's capacity to 1 23 implement lean tools and enterprises, including design and 1 24 development of instructional materials as needed with the goal 1 25 of integrating continuous improvement into the organizational 1 26 culture.
 - c. (1) Create demand for lean tools and enterprises in 28 departments.
- (2) Communicate with agency directors, boards, 30 commissions, and senior management to create interest and 31 organizational will to implement lean tools and enterprises to 1 32 improve agency results.
- 1 33 (3) Provide direction and advice to department heads and 34 senior management to plan and implement departmental lean 35 programs.
 - (4) Direct and review plans for leadership and assist with the selection of process improvement projects of key
 - importance to agency goals, programs, and missions.
 d. (1) Identify and assist departments in identifying 5 potential lean projects.
 - (2) Continuously evaluate organizational performance in meeting objectives, identify and structure the direction the 8 lean implementation should take to provide greatest
 - effectiveness, and justify critical and far=reaching changes.
 e. (1) Lead the collection and reporting of data and learning related to lean accomplishments.
- 2 12 (2) Widely disseminate lean results and learning with 2 13 Iowans, stakeholders, and other members of the public to 2 14 demonstrate the benefits and return on investment.
- f. (1) Evaluate the effect of unforeseen developments on 2 16 plans and programs and present to agency directors, boards, 2 17 commissions, and senior management suggested changes in 2 18 overall direction.
 - (2) Provide input related to proposals regarding new or

2 20 revised legislation, regulations, and related changes which 2 21 have a direct impact over the implementation.

- g. Lead the development of alliances and partnerships with 2 23 the business community, associations, consultants, and other 2 24 stakeholders to enhance external support and advance the 25 implementation of lean tools and enterprises in state 26 government.
- h. Lead relations with the general assembly and staff to 2 28 build support for and understanding of lean work in state 29 government.

EXPLANATION

This bill creates in the department of management the lean 32 enterprise office to ensure implementation of lean tools and 33 enterprises as a component of a performance management system 34 for all executive branch agencies. The bill provides that the 35 administrator of the office shall be appointed by the director 1 of the department of management. The bill defines "lean" as a 2 business=oriented system for organizing and managing, designed 3 to create precise customer value, expressed as providing goods 4 and services with higher quality and fewer defects and errors, 5 with less time and effort.

The duties of the lean enterprise office may include 6 7 creating strategic and tactical approaches for lean 8 implementation, developing state government's capacity to 9 implement lean tools and enterprises, creating demand for lean 3 10 tools and enterprises in state departments, identifying and 3 11 assisting departments in identifying potential lean project 3 12 leading the collection and reporting of data and learning 11 assisting departments in identifying potential lean projects, 3 13 related to lean accomplishments, evaluating the effect of 3 14 unforeseen developments on plans and programs, and present to 3 15 agency directors, boards, commissions, and senior management 3 16 suggested changes in overall direction, leading the 3 17 development of alliances and partnerships with the business 3 18 community, associations, consultants, and other stakeholders 3 19 to enhance external support and advance the implementation of 3 20 lean tools and enterprises in state government, and leading 3 21 relations with the general assembly to build support for and 22 understanding of lean work in state government.

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