HOUSE FILE BY COMMITTEE ON LABOR

(SUCCESSOR TO HF 861) (SUCCESSOR TO HF 182)

Vote: Ayes _____ Nays _____ Vote: Ayes _____ Nays _____

A BILL FOR

1 An Act concerning disclosures of information regarding patient safety by health care workers and providing penalties. 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 4 TLSB 6566HZ 82

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1 1 Section 1. <u>NEW SECTION</u>. 147.105 PATIENT PROTECTION == 2 HEALTH CARE WORKERS == REPORT OF ADVERSE EVENTS. 1 1 1 3 1. DEFINITIONS. As used in this section, unless the 4 context otherwise requires: 1 1 a. "Direct care worker" means a trained and supervised 5 6 individual who provides services, care, and emotional support 1 1 7 to patients and health care recipients. 1 8 b. "Established guidelines for certified individuals and 9 direct care workers" includes written protocols and procedures 8 1 1 10 as defined by the department for direct care workers, 1 11 emergency medical care providers as defined in chapter 147A, 1 12 and substance abuse counselors as certified by the Iowa board 1 13 of certification. c. "Health care worker" means any individual employed by 1 14 1 15 or under contract with a hospital, health care provider, or 1 16 health care agency to provide health care services. 1 17 d. "Professional standards of care" means authoritative 1 18 statements that describe a level of care or performance common 1 19 to the profession by which the quality of professional 1 20 practice can be judged and which reflect the values and 1 21 priorities of the profession. 1 22 2. A health care worker, who reasonably believes a 1 23 particular practice the health care worker has observed 1 24 occurring at the health care worker's place of employment or 25 at the health care entity where the health care worker is 26 rendering health care services, based on the health care 1 1 1 27 worker's professional standards of care, professional code of 1 28 ethics, or established guidelines for certified individuals 1 29 and direct care workers, is a material violation of health and 1 30 safety laws or a breach of public safety that has caused 1 31 serious harm to or creates a significant probability of 32 serious harm to patients or health care recipients, may report 33 the information relating to the violation or breach within 1 1 1 34 fourteen calendar days of its occurrence to the health care 35 worker's supervisor, employer, or member of management or 1 administration, in order that investigation can be undertaken 1 2 2 and, if appropriate, corrective action be initiated. The 3 report shall be made in writing according to the business 2 2 2 4 operational procedures of the health care entity as outlined 2 5 in the personnel manual or other similar business arrangement 2 6 document applicable to employees of the health care entity. 2 7 The health care worker shall be protected against reprisals or 8 retaliatory or punitive action by the individual or 9 institution receiving such a report. The health care entity 2 2 2 10 shall respond, in writing, to the health care worker within 2 11 fourteen calendar days of receipt of the report outlining any 2 12 investigation or corrective action initiated by the health 2 13 care entity. 2 14 3. If af 2 14 3. If after fourteen calendar days following the written 2 15 report of a material violation or breach made by the health 2 16 care worker pursuant to subsection 2, the health care worker 2 17 continues to see the particular practice occurring in the

2 18 workplace giving rise to the written report, the health care 2 19 worker may report information to the appropriate licensing 2 20 board, the department, the department of inspections and 21 appeals, the department of human services, the Iowa healthcare 2 2 22 collaborative, the division of insurance in the department of 2 23 commerce, a member or employee of the general assembly, the 24 attorney general, a state=mandated health information 2 2 25 collection agency, any other public official or law 2 26 enforcement agency, federal government agency or program, the 2 27 governing board of the health care worker's employer or 2 28 institution, or the health care worker's professional 2 29 association, and shall be protected against reprisals or 2 30 retaliatory or punitive actions by the individual or employing 2 31 health care entity if disclosure of the information is not 2 32 otherwise prohibited by statute and if the information meets 2 33 any of the following requirements: 2 Constitutes state=mandated health data required to be 34 а. 2 35 submitted to state agencies. 3 b. Informs state agencies or entities of violations of state health, safety, occupational health, licensure, or 3 2 3 3 insurance laws. c. Is reasonably believed by the health care worker to be 3 4 3 5 a material violation of health and safety laws or a breach of 3 6 public safety that has caused serious harm to or creates a 3 significant probability of serious harm to patients or health 7 3 8 care recipients, based upon the health care worker's 9 professional standards of care, professional code of ethics, 3 3 10 or established guidelines for certified individuals and direct 3 11 care workers. 3 12 A health care worker making a disclosure which violates any 3 13 provision of the federal Health Insurance Portability and 3 14 Accountability Act, Pub. L. No. 104=191, shall not be entitled 3 15 to protection pursuant to this section nor entitled to civil 3 16 remedies which might otherwise be available pursuant to 3 17 subsection 6 or 7. 3 18 4. A health care worker who, in good faith, makes a 3 19 written report of a material violation or breach pursuant to 3 20 subsection 2 or reports information described in subsection 3 3 21 shall be presumed to have established a prima facie case 3 22 showing a violation of subsection 2 or 3 by the health care 3 23 worker's employer if the individual or institution employing 3 24 the health care worker knows or has reason to know of the 3 25 disclosure, and if subsequent to the disclosure, one or more 3 26 of the following actions were initiated by the employer: 3 27 Discharge of the health care worker from employment. a. Failure by the employer to take action regarding a 3 28 b. 3 29 health care worker's appointment to, promotion or proposed 3 30 promotion to, or receipt of any advantage or benefit in the 3 31 health care worker's position of employment. 3 32 Any adverse change to the health care worker's terms or c. 33 conditions of employment or any administrative, civil, or 34 criminal action or other effort that diminished the 3 3 35 professional competence, reputation, stature, or marketability 3 4 of the health care worker. 1 4 2 An employer shall have the burden of proof regarding any 4 3 attempt to show that actions taken pursuant to this subsection 4 4 were for a legitimate business purpose or were required by law or administrative rule, which if proven is a complete defense. 5. If an individual or institution employing a health care 4 5 4 6 7 worker is determined to have violated state health, safety, or 4 4 8 occupational health and health licensure laws or regulations, 4 9 or professional standards of care, professional code of 4 10 ethics, or established guidelines for certified individuals 4 11 and direct care workers, after a disclosure pursuant to 4 12 subsection 2 or 3 results in an action as described in 4 13 subsection 4, such a determination shall create a presumption 4 14 of retaliation or reprisal against the health care worker in 4 15 violation of this section. Disclosure of a reasonable belief 16 that material violations of health and safety laws or breaches 4 4 17 of public safety have occurred that have caused or create a 4 18 significant probability of serious harm to patients and health 4 19 care recipients shall immediately trigger the protection 4 20 afforded by this section. 4 21 6. A person who violates this section is subject to a 4 22 civil action as follows: 4 23 A person who violates this section is liable to an a. 4 24 aggrieved health care worker for affirmative relief. 4 25 b. A person or entity who prevails in a civil action based 4 26 on this section is entitled to equitable relief the court 4 27 deems appropriate.

4 28 c. When a person commits, is committing, or proposes to

4 29 commit an act in violation of this section, an injunction may 4 30 be granted through an action in district court to prohibit the 4 31 person from continuing such acts. The action for injunctive 32 relief may be brought by an aggrieved health care worker or by 4 4 33 the county attorney. 4 34 d. A civil action brought pursuant to this subsection 35 shall be filed within six months from the date of the alleged 4 5 1 violation. 5 7. a. In addition to any other penalties applicable to a 5 3 person who violates this section, an individual, institution, 5 4 or organization employing a person who violates this section 5 shall be subject to a civil penalty in the amount of one 5 5 6 thousand dollars per violation. 7 b. A health care worker found to bring a frivolous, 8 malicious, or nuisance cause of action against a health care 5 5 5 9 employer under this section shall be subject to a civil 10 penalty in the amount of one thousand dollars per violation 11 and up to four thousand dollars of reasonable attorney fees. 5 5 8. It is the intent of this section to protect public 5 12 5 13 safety and not to protect incompetent or unprofessional health 5 14 care workers. 5 15 EXPLANATION 5 16 This bill creates new Code section 147.105 to provide 5 17 protection for health care workers against retaliation or 5 18 reprisals resulting from the disclosure of certain patient 5 19 safety information. 5 20 The new Code section provides that a health care worker who 5 21 discloses information to a state or federal board, department, $5\ 22$ or agency, including the attorney general and law enforcement 5 23 personnel, as described in the bill, after 14 days have 24 transpired following a written report to the employer and 25 opportunity to take corrective action has transpired on the 5 5 5 26 part of the individual or institution which employs the health 5 27 care worker and which is the subject of the disclosure, shall 5 28 be protected against reprisals or retaliatory or punitive 5 29 actions by the employer if disclosure of the information is 5 5 30 not otherwise prohibited by statute. The bill requires that 5 31 the health care entity respond to the health care worker 5 32 within 14 days. The bill provides that for this provision to 5 33 apply, the information disclosed must constitute 5 34 state=mandated health data required to be submitted to a state 5 35 agency, or inform a state agency or entity of a violation of 1 state health, safety, occupational health, licensure, and 2 insurance laws, or is reasonably believed by the health care 3 worker to be a violation of health and safety laws or a breach 6 б 6 4 of public safety that has caused or creates a significant 6 5 probability of serious harm to patients or health care 6 recipients, based upon the health care worker's professional б 6 7 standards of care, professional code of ethics, or established 8 guidelines for health care workers. The bill provides that 6 б 6 9 this provision shall not be applicable to a disclosure which 6 10 constitutes a violation of the federal Health Insurance 6 11 Portability and Accountability Act. 6 12 The new Code section provides that a health care worker б 13 disclosing in good faith this information shall be presumed to 6 14 have established a prima facie case if the employer knows or 6 15 has reason to know of the disclosure, and if following the 6 16 disclosure the health care worker was discharged from 6 17 employment, or there was a failure by the employer to take 6 18 action regarding a health care worker's appointment or 6 19 promotion, or any adverse change to the health care worker's 6 20 terms or conditions of employment as well as any 6 21 administrative, civil, or criminal action or other effort that 6 22 diminishes the professional competence, reputation, stature, 6 23 or marketability of the health care worker. The bill provides 6 24 that the employer shall have the burden of proof regarding any 6 25 attempt to show that these actions were undertaken for a 6 26 legitimate business purpose. The new Code section provides that if an employer is 27 6 6 28 determined to have violated state health, safety, or 6 29 occupational health or health licensure laws or regulations, 6 30 or professional standards of care or a professional code of 6 31 ethics, or certain guidelines, after a disclosure by a health 6 32 care worker resulting in an action taken against the worker as 6 33 described in the bill, this creates a presumption of The bill provides that violations of 6 34 retaliation or reprisal. 35 health and safety laws or breaches of public safety that have б 1 caused or create a significant probability of serious harm to 7 7 2 patients and health care recipients immediately trigger 7 3 protection. 7 4 The new Code section provides that violations may be

5 grounds for a civil action. The bill provides that in such an 6 action, an employer may be liable to an aggrieved health care 7 7 7 worker for affirmative relief, and other equitable relief the 8 court deems appropriate. The bill also provides for 9 injunctive relief. The bill provides that in addition to 7 7 7 7 10 other penalties, an individual, institution, or organization 7 11 employing a person found to be in violation of the bill's 7 12 provisions shall be subject to a civil penalty in the amount 7 13 of \$1,000 per violation. In addition, the bill provides that 7 14 a health care worker found to have brought a Irivolous Claim 7 15 under this new Code section is subject to a civil penalty of 7 15 under this new Code section and up to \$4 000 of reasonable 14 a health care worker found to have brought a frivolous claim 7 16 up to \$1,000 per violation and up to \$4,000 of reasonable 7 17 attorney fees. 7 18 LSB 6566HZ 82 7 19 ec/nh/5