SF 2283 STATE GOVERNMENT

SENATE FILE 2283 BY COMMITTEE ON STATE GOVERNMENT

(SUCCESSOR TO SSB 3039)

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	Vote: Ayes Nays Vote: Ayes Nays	_
	Approved	
	A BILL FOR	
1	An Act relating to the regulation of pharmacy benefit managers	5
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3	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:	
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- 1 Section 1. NEW SECTION. 155B.1 SHORT TITLE.
- 2 This chapter shall be known and may be cited as the
- 3 "Pharmacy Benefits Manager Regulation Act".
- 4 Sec. 2. NEW SECTION. 155B.2 PURPOSE AND INTENT.
- 5 The purposes of this chapter are:
- 6 l. To establish standards and criteria for the regulation 7 and licensing of pharmacy benefits managers.
- To promote, preserve, and protect the public health,
- 9 safety, and welfare by and through effective regulation and
- 10 licensing of pharmacy benefits managers.
- 11 Sec. 3. NEW SECTION. 155B.3 DEFINITIONS.
- 12 For purposes of this chapter, unless the context otherwise
- 13 requires:
- 14 1. "Board of pharmacy" or "board" means the board of
- 15 pharmacy examiners.
- 16 2. "Cease and desist order" means an order of the board
- 17 prohibiting a pharmacy benefits manager or other person from
- 18 continuing a particular course of conduct which violates this
- 19 chapter or the rules adopted under this chapter.
- 20 3. "Commissioner" means the commissioner of insurance.
- 21 4. "Enrollee" means an individual who is enrolled in a
- 22 pharmacy benefits management plan.
- 23 5. "Health insurance plan or contract" means a third-party
- 24 payment provider contract or policy that is an individual or
- 25 group policy of accident or health insurance or individual or
- 26 group hospital or health care services contract issued
- 27 pursuant to chapter 509, 509A, 514, or 514A, or an individual
- 28 or group health maintenance organization contract issued and
- 29 regulated under chapter 514B.
- 30 6. "Insolvent" or "insolvency" means a financial situation
- 31 in which, based upon the financial information required by
- 32 this chapter for the preparation of a pharmacy benefits
- 33 manager's annual statement, the assets of the pharmacy
- 34 benefits manager are less than the sum of all the company's
- 35 liabilities and required reserves.

- 1 7. "Maintenance drug" means a drug prescribed by a
- 2 practitioner who is licensed to prescribe drugs and used to
- 3 treat a medical condition for a period of more than thirty
- 4 days.
- 5 8. "Multisource drug" means a drug that is stocked and is
- 6 available from three or more suppliers.
- 7 9. "Pharmacist" means pharmacist as defined in section
- 8 155A.3.
- 9 10. "Pharmacists' services" include drug therapy and other
- 10 patient care services provided by a licensed pharmacist
- 11 intended to achieve outcomes related to the cure or prevention
- 12 of a disease, elimination or reduction of a patient's
- 13 symptoms, or arresting or slowing of a disease process as
- 14 defined by rule of the board.
- 15 ll. "Pharmacy" means pharmacy as defined in section
- 16 155A.3.
- 17 12. "Pharmacy benefits management plan" means an
- 18 arrangement for the delivery of prescription services in which
- 19 a pharmacy benefits manager provides, arranges for, pays for,
- 20 or reimburses any of the costs of prescription services for an
- 21 enrollee on a prepaid or insured basis which provides all of
- 22 the following:
- 23 a. Contains one or more incentive arrangements intended to
- 24 influence the cost or level of prescription services between
- 25 the plan sponsor and one or more pharmacies with respect to
- 26 the delivery of prescription services.
- 27 b. Requires or creates benefit payment differential
- 28 incentives for enrollees to use under contract with the
- 29 pharmacy benefits manager.
- 30 "Pharmacy benefits management plan" does not mean an
- 31 employee welfare benefit plan as defined in the federal
- 32 Employee Retirement Income Security Act of 1974, 29 U.S.C. §
- 33 1002(1), which is self-insured or self-funded.
- 34 13. "Pharmacy benefits manager" or "company" means an
- 35 entity that administers the prescription drug or device

S.F. 2283 H.F.

- 1 portion of a health insurance plan or contract on behalf of
- 2 the sponsors of the health insurance plan or contract.
- 3 14. "Plan sponsor" means an employer, insurance company,
- 4 union, or health maintenance organization that contracts with
- 5 a pharmacy benefits manager for delivery of prescription
- 6 services.
- 7 15. "Usual and customary price" means the price the
- 8 pharmacist would have charged a cash-paying patient for the
- 9 same services on the same date inclusive of any discounts
- 10 applicable.
- 11 Sec. 4. NEW SECTION. 155B.4 CERTIFICATE OF AUTHORITY.
- 12 1. A person shall not establish or operate as a pharmacy
- 13 benefits manager in this state to provide pharmacy benefits
- 14 management plans without first obtaining a certificate of
- 15 authority from the board of pharmacy examiners. A pharmacy
- 16 benefits manager providing pharmacy benefits management plans
- 17 in this state shall obtain a certificate of authority from the
- 18 board every four years.
- 2. A person may apply to the board to obtain a certificate
- 20 of authority to establish and operate as a pharmacy benefits
- 21 manager in compliance with this chapter if the person obtains
- 22 an annual license to do business in this state from the
- 23 commissioner under section 155B.5.
- 24 3. The board may suspend or revoke a certificate of
- 25 authority issued to a pharmacy benefits manager under this
- 26 chapter or may deny an application for a certificate of
- 27 authority if the board finds any of the following:
- 28 a. The pharmacy benefits manager is operating
- 29 significantly in contravention of its basic organizational
- 30 document.
- 31 b. The pharmacy benefits manager does not arrange for
- 32 pharmacists' services.
- 33 c. The pharmacy benefits manager has failed to meet the
- 34 requirements for issuance of a certificate of authority
- 35 established in this chapter.

- 1 d. The pharmacy benefits manager is unable to fulfill its 2 obligation to furnish pharmacists' services as required under 3 its pharmacy benefits management plan.
- 4 e. The pharmacy benefits manager is no longer financially 5 responsible and may reasonably be expected to be unable to 6 meet its obligations to enrollees or prospective enrollees.
- 7 f. The pharmacy benefits manager, or any person on the 8 company's behalf, has advertised or merchandised its services 9 in an untrue, misrepresentative, misleading, deceptive, or 10 unfair manner.
- 11 g. The continued operation of the pharmacy benefits 12 manager would be hazardous to its enrollees.
- 13 h. The pharmacy benefits manager has failed to file an 14 annual statement with the commissioner in a timely manner.
- i. The pharmacy benefits manager has otherwise failed to l6 substantially comply with this chapter.
- 17 4. When the certificate of authority of a pharmacy
 18 benefits manager is revoked, the company shall proceed,
 19 immediately following the effective date of the order of
 20 revocation, to conclude the company's affairs and shall
 21 conduct no further business except as may be essential to the
 22 orderly conclusion of the affairs of the company. The board
 23 may permit further operation of the company as the board may
 24 find to be in the best interest of enrollees so that the
 25 enrollees will be afforded the greatest practical opportunity
 26 to obtain pharmacists' services.
- 27 Sec. 5. <u>NEW SECTION</u>. 155B.5 LICENSE TO DO BUSINESS.
- 28 1. The commissioner shall not issue an annual license to
- 29 do business in this state to any pharmacy benefits manager
- 30 providing pharmacy benefits management plans until the
- 31 commissioner is satisfied that the pharmacy benefits manager
- 32 has complied with all of the following:
- 33 a. Paid all fees, taxes, and charges required by law.
- 34 b. Has made any deposit required by this chapter.
- 35 c. Has met the minimum capital and surplus requirements

- 1 specified by the commissioner.
- d. Has filed any necessary financial statement and any
- 3 reports, certificates, or other documents the commissioner
- 4 considers necessary to secure a full and accurate knowledge of
- 5 the company's affairs and financial condition.
- 6 e. Is solvent, and the company's financial condition,
- 7 method of operation, and manner of doing business satisfy the
- 8 commissioner that the company can meet the company's
- 9 obligations to all enrollees.
- 10 f. Has otherwise complied with all the requirements of
- ll law.
- 12 2. The license shall be in addition to the certificate of
- 13 authority required by the board. A nonrefundable license
- 14 application fee of five hundred dollars shall accompany each
- 15 application for a license to transact business in this state.
- 16 The fee shall be collected by the commissioner and shall be
- 17 deposited in the pharmacy benefits manager fund created in
- 18 section 155B.16.
- 19 3. The license shall be signed by the commissioner or the
- 20 commissioner's agent and shall expire on the next June 30
- 21 after the date on which the license becomes effective.
- 22 4. A pharmacy benefits manager providing pharmacy benefits
- 23 management plans shall obtain an annual renewal of the
- 24 company's license from the commissioner. The commissioner may
- 25 refuse to renew the license of any pharmacy benefits manager
- 26 or may renew the license, subject to any restrictions
- 27 considered appropriate by the commissioner, if the
- 28 commissioner finds an impairment of required capital and
- 29 surplus, or if the commissioner finds that the pharmacy
- 30 benefits manager has not satisfied all the conditions
- 31 specified in this chapter. The commissioner shall not fail to
- 32 renew the license of any pharmacy benefits manager to transact
- 33 business in this state without providing the pharmacy benefits
- 34 manager ten days' notice and providing the company an
- 35 opportunity to be heard. The hearing may be informal, and the

- 1 commissioner and the pharmacy benefits manager may waive the
 2 required notice.
- 3 Sec. 6. NEW SECTION. 155B.6 ANNUAL STATEMENT.
- 4 1. A pharmacy benefits manager providing pharmacy
- 5 management benefits plans in this state shall file a statement
- 6 with the commissioner annually by March 1. The statement
- 7 shall be verified by at least two principal officers of the
- 8 pharmacy benefits manager and shall cover the preceding
- 9 calendar year. The pharmacy benefits manager shall also
- 10 submit a copy of the statement to the board.
- 11 2. The statement shall be on forms prescribed by the
- 12 commissioner and shall include all of the following:
- 13 a. A financial statement of the company, including its
- 14 balance sheet and income statement for the preceding year.
- 15 b. The number of persons enrolled during the year, the
- 16 number of enrollees as of the end of the year, and the number
- 17 of enrollments terminated during the year.
- 18 c. Any other information relating to the operations of the
- 19 pharmacy benefits manager required by the commissioner
- 20 pursuant to this chapter.
- 21 3. If the pharmacy benefits manager is audited annually by
- 22 an independent certified public accountant, a copy of the
- 23 certified audit report shall be filed annually with the
- 24 commissioner by June 30.
- 25 4. The commissioner may extend the time prescribed for any
- 26 pharmacy benefits manager for filing an annual statement or
- 27 other reports, or exhibits of the statement or report for good
- 28 cause shown. However, the commissioner shall not extend the
- 29 time for filing annual statements beyond sixty days after the
- 30 time prescribed by subsection 1. A pharmacy benefits manager
- 31 which fails to file its annual statement within the time
- 32 prescribed by this section may have its licensed revoked by
- 33 the commissioner or its certificate of authority revoked or
- 34 suspended by the board until the annual statement is filed.
- 35 The commission may waive the requirements for a pharmacy

- l benefits manager to file financial information if an affiliate
- 2 of the pharmacy benefits manager is also required to file the
- 3 same information.
- 4 Sec. 7. NEW SECTION. 155B.7 FINANCIAL EXAMINATION.
- 5 l. In lieu of or in addition to performing a financial
- 6 examination of a pharmacy benefits manager, the commissioner
- 7 may accept the report of a financial examination by another
- 8 person responsible for pharmacy benefits managers under the
- 9 laws of another state who is certified by the insurance
- 10 supervisory official, similar regulatory agency, or the state
- ll health commissioner of the other state.
- 12 2. The commissioner shall coordinate financial
- 13 examinations of pharmacy benefits managers that provide
- 14 pharmacy benefits management plans in this state to ensure an
- 15 appropriate level of regulatory oversight and to avoid any
- 16 undue duplication of effort or regulation. The pharmacy
- 17 benefits manager being examined shall pay the cost of the
- 18 examination. Payments of the cost of the examination shall be
- 19 collected by the commissioner and shall be deposited in the
- 20 pharmacy benefits manager fund created in section 155B.16.
- 21 Sec. 8. NEW SECTION. 155B.8 ASSESSMENT.
- 22 1. The expense of administering this chapter, including
- 23 the costs incurred by the commissioner and the board, shall be
- 24 assessed annually by the board against all pharmacy benefits
- 25 managers operating in this state. Before determining the
- 26 assessment, the board shall request from the commissioner an
- 27 estimate of all expenses for the regulation, supervision, and
- 28 examination of all companies subject to regulation under this
- 29 chapter. The assessment shall be in proportion to the
- 30 business done in this state.
- 31 2. Assessments shall be collected by the commissioner and
- 32 shall be deposited in the pharmacy benefits manager fund
- 33 created in section 155B.16.
- 34 3. The board shall provide each pharmacy benefits manager
- 35 notice of the assessment, which shall be paid to the board on

- 1 or before March 1 of each year. A pharmacy benefits manager
- 2 that fails to pay the assessment on or before the date
- 3 prescribed shall be subject to a penalty imposed by the board
- 4 which is ten percent of the assessment and interest for the
- 5 period between the due date and the date of full payment. If
- 6 a payment is made in an amount later found to be in error, the
- 7 following shall apply:
- 8 a. If the error found is an underpayment and an additional
- 9 amount is due, the commission shall notify the company of the
- 10 additional amount and the company shall pay the additional
- 11 amount within fourteen days of the date of the notice.
- b. If the error found is an overpayment, a refund shall be
- 13 ordered.
- 14 4. If an assessment made under this chapter is not paid to
- 15 the board by the prescribed date, the amount of the
- 16 assessment, penalty, and interest may be recovered from the
- 17 defaulting company on motion of the board made in the name and
- 18 for the use of the state in the appropriate court after ten
- 19 days' notice to the company. The certificate of authority of
- 20 a defaulting company to transact business in this state may be
- 21 revoked or suspended by the board until the company has paid
- 22 the assessment.
- 23 Sec. 9. NEW SECTION. 155B.9 PHARMACY BENEFITS MANAGER
- 24 CONTRACTS.
- 25 1. A pharmacy benefits manager that contracts with a
- 26 pharmacy or pharmacist to provide pharmacists' services
- 27 through a pharmacy management plan for enrollees in this state
- 28 shall file the contract with the board thirty days before the
- 29 execution of the contract. The contract shall be deemed
- 30 approved unless the board disapproves the contract within
- 31 thirty days after the contract is filed with the board.
- 32 2. Disapproval of the contract shall be in writing,
- 33 stating the reasons for the disapproval, and a copy of the
- 34 written disapproval shall be delivered to the pharmacy
- 35 benefits manager.

4 manager contracts.

- 3. The board, consistent with the board's responsibility
 2 for protecting the public interest, shall develop formal
 3 criteria for the approval and disapproval of pharmacy benefits
- 5 4. The pharmacy benefits manager shall provide a contract 6 to the pharmacy or pharmacist that is written in plain
- 7 language that is generally understood by pharmacists.
- 8 5. A pharmacy benefits manager that contracts with a9 pharmacy or pharmacist to provide pharmacist services through
- 10 a pharmacy benefits management plan for enrollees in this
- 11 state on behalf of any health plan sponsors shall be
- 12 identified as the agent of the health plan sponsor. The
- 13 health plan fiduciary responsibilities shall transfer to the
- 14 contracting pharmacy benefits manager.
- 6. A contract shall apply the same coinsurance, copayment,
- 16 and deductible to covered drug prescriptions filled by any
- 17 pharmacy or pharmacist who participates in the network.
- 18 7. This section shall not be construed to prohibit a
- 19 contract from applying different coinsurance, copayment, and
- 20 deductible factors between generic and brand-name drugs that
- 21 an enrollee may obtain with a prescription if the limits are
- 22 applied uniformly to all pharmacies or pharmacists in the
- 23 health insurance plan or contract network.
- 24 8. A pharmacy benefits management plan shall not require a
- 25 pharmacy or pharmacist to change an enrollee's maintenance
- 26 drug unless the prescribing physician and the enrollee agree
- 27 to the change.
- 9. A pharmacy's or pharmacist's participation in any plan
- 29 or network offered by a pharmacy benefits manager is optional
- 30 and at the discretion of the pharmacy or pharmacist. The
- 31 pharmacy's or pharmacist's participation or lack of
- 32 participation in one plan shall not affect the pharmacy's or
- 33 pharmacist's participation in any other plan or network
- 34 ordered by the pharmacy benefits manager.
- 35 10. A pharmacy benefits manager that initiates an audit of

- l a pharmacy or pharmacist under the provisions of the contract
- 2 shall limit the methods and procedures that are recognized as
- 3 fair and equitable for both the pharmacy benefits manager and
- 4 the pharmacy or pharmacist. An audit shall not allow for
- 5 extrapolation calculations. A pharmacy benefits manager shall
- 6 not recoup any moneys due from an audit by setoff from future
- 7 remittances until the results of the audit are resolved and
- 8 finalized by both the pharmacy benefits manager and the
- 9 pharmacy or pharmacist. If the findings of an audit cannot be
- 10 finalized and agreed to by both parties, the commissioner
- 11 shall establish an independent review board to adjudicate
- 12 unresolved grievances.
- 13 ll. a. Prior to terminating a pharmacy or pharmacist from
- 14 the network, a pharmacy benefits manager shall provide the
- 15 pharmacy or pharmacist with a written explanation of the
- 16 reason for the termination at least thirty days before the
- 17 actual termination unless the contract termination action is
- 18 taken as the result of any of the following:
- 19 (1) Loss of the pharmacy's or pharmacist's license to
- 20 practice pharmacy or loss of professional liability insurance.
- 21 (2) Conviction of fraud or misrepresentation in regard to
- 22 the contract.
- 23 b. A pharmacy or pharmacist may request and receive,
- 24 within thirty days, a review of the proposed termination by
- 25 the board prior to the termination.
- 26 12. The pharmacy or pharmacist shall not be held
- 27 responsible for actions of the pharmacy benefits manager or
- 28 plan sponsors and the pharmacy benefits manager or plan
- 29 sponsors shall not be held responsible for the actions of the
- 30 pharmacy or pharmacist.
- 31 Sec. 10. NEW SECTION. 155B.10 ENFORCEMENT.
- 32 1. The board shall develop formal investigation and
- 33 compliance procedures for responding to complaints by health
- 34 insurance plans or contract sponsors, pharmacists, or
- 35 enrollees concerning the failure of a pharmacy benefits

- 1 manager to comply with this chapter. If, based upon an
- 2 investigation or complaint, the board has reason to believe
- 3 that there is a violation of this chapter, the board shall
- 4 issue and serve upon the pharmacy benefits manager concerned a
- 5 statement of the charges and a notice of a hearing to be held
- 6 at a time and place fixed in the notice, which shall not be
- 7 less than thirty days after notice is served. The notice
- 8 shall require the pharmacy benefits manager to show cause why
- 9 an order should not be issued directing the company to cease
- 10 and desist from the violation. At the hearing, the pharmacy
- 11 benefits manager shall have an opportunity to be heard and to
- 12 show cause why an order should not be issued requiring the
- 13 pharmacy benefits manager to cease and desist from the
- 14 violation.
- 15 2. The board may perform an examination concerning the
- 16 quality of services of any pharmacy benefits manager and
- 17 providers with whom the pharmacy benefits manager has
- 18 contracts, agreements, or other arrangements pursuant to its
- 19 pharmacy benefits management plan as often as the board deems
- 20 necessary for the protection of the interests of the people of
- 21 this state. The pharmacy benefits manager being examined
- 22 shall pay the cost of the examination.
- 23 Sec. 11. NEW SECTION. 155B.11 PRESCRIPTION DRUG
- 24 REIMBURSEMENT COSTS.
- 25 Pharmacy benefits managers shall use a current and
- 26 nationally recognized benchmark on which to base
- 27 reimbursements for prescription drugs and products dispensed
- 28 by pharmacies and pharmacists as follows:
- 29 1. For brand-name, single-source products, the average
- 30 wholesale price as listed in first data bank or facts and
- 31 comparisons correct and current on the date the service was
- 32 provided shall be used as the index.
- For generic drug, multisource products, maximum
- 34 allowable cost shall be established by referencing first data
- 35 bank facts and comparisons baseline prices. Only products

- 1 that are compliant with pharmacy laws as equivalent and
- 2 generically interchangeable with a federal food and drug
- 3 administration orange book rating of "A-B" shall be reimbursed
- 4 from a maximum allowable cost price methodology. In the event
- 5 a multisource product has no baseline price, the product shall
- 6 be treated as a single-source branded drug for the purpose of
- 7 valuing reimbursement.
- 8 Sec. 12. NEW SECTION. 155B.12 PROHIBITED PRACTICES.
- 9 1. A pharmacy benefits manager or its representative shall
- 10 not cause or knowingly permit any of the following:
- 11 a. The use of advertising that is untrue or misleading.
- b. Solicitation that is untrue or misleading.
- 13 c. Any form of evidence of coverage that is deceptive.
- 14 2. A pharmacy benefits manager, unless licensed as an
- 15 insurer, shall not use in its name, contracts, or literature
- 16 any of the following:
- 17 a. Any form of the word "insurance", "casualty", "surety",
- 18 or "mutual".
- 19 b. Any other words descriptive of the insurance, casualty,
- 20 or surety business, or deceptively similar to the name or
- 21 description of any insurer or fidelity and surety insurer,
- 22 doing business in this state.
- 23 3. A pharmacy benefits manager shall not discriminate on
- 24 the basis of race, creed, color, sex, or religion in the
- 25 selection of pharmacies or pharmacists with whom the company
- 26 does business.
- 27 4. A pharmacy benefits manager shall not unfairly
- 28 discriminate against pharmacists when contracting for
- 29 pharmacists' services.
- 30 5. A pharmacy benefits manager shall be entitled to access
- 31 to usual and customary pricing only for comparison to the
- 32 reimbursement of a specific claims payment made by the
- 33 pharmacy benefits manager. Usual and customary pricing is
- 34 confidential and a pharmacy benefits manager is prohibited
- 35 from any other use or disclosure of usual and customary

1 pricing.

- 2 6. A pharmacy benefits manager shall not move a plan to
- 3 another payment network unless the pharmacy benefits manager
- 4 receives written consent from the plan sponsor.
- 5 7. A pharmacy benefits manager shall not receive or accept
- 6 any rebate, kickback, or any special payment or favor or
- 7 advantage of any valuable consideration or inducement for
- 8 changing a patient's drug product unless the change is
- 9 specified in a written contract that has been filed with the
- 10 commissioner at least thirty days prior to the execution of
- 11 the contract.
- 12 8. A claim paid by a pharmacy benefits manager shall not
- 13 be retroactively denied or adjusted after seven days from
- 14 adjudication of the claim. Acknowledgement of eligibility
- 15 shall not be retroactively reversed. A pharmacy benefits
- 16 manager may retroactively deny or adjust a claim only if the
- 17 original claim was submitted fraudulently, the original claim
- 18 payment was incorrect because the provider was previously paid
- 19 for services rendered, or the services were not rendered by
- 20 the pharmacist.
- 21 9. A pharmacy benefits manager shall not terminate a
- 22 pharmacy from a network based on any of the following:
- 23 a. The pharmacy expresses disagreement with the pharmacy
- 24 benefits manager's decision to deny or limit benefits to an
- 25 enrollee.
- 26 b. A pharmacist employed by the pharmacy discusses with a
- 27 current, former, or prospective enrollee any aspect of the
- 28 person's medical condition or treatment alternatives whether
- 29 or not the service is a covered service.
- 30 c. A pharmacist employed by the pharmacy makes a personal
- 31 recommendation regarding selecting a pharmacy benefits manager
- 32 based on the pharmacist's personal knowledge of the health
- 33 needs of the individual.
- 34 d. The pharmacy protests or expresses disagreement with a
- 35 medical decision, medical policy, or medical practice of a

- 1 pharmacy benefits manager.
- 2 e. The pharmacy has in good faith communicated with or
- 3 advocated on behalf of one or more of the pharmacy's current,
- 4 former, or prospective enrollees regarding the provisions,
- 5 terms, or requirements of the pharmacy benefits manager's
- 6 health benefit plans as they relate to the needs of the
- 7 individual regarding the method by which the pharmacy is
- 8 compensated for services provided under the agreement with the
- 9 pharmacy benefits manager.
- 10 10. A pharmacy benefits manager shall not terminate a
- ll pharmacy from a network or otherwise penalize a pharmacy
- 12 solely because of the pharmacy's invoking of the pharmacy's
- 13 right under the contract or applicable law or regulation.
- 14 ll. A pharmacy benefits manager's termination due to
- 15 incompetence or unprofessional behavior shall not release the
- 16 pharmacy benefits manager from the obligation to make any
- 17 payment due to the pharmacy for services provided in special
- 18 circumstances post-termination to the enrollees at less than
- 19 agreed-upon rates.
- 20 12. Participation or lack of participation by a pharmacy
- 21 in a plan or network shall not affect participation in any
- 22 other plan or network offered by a pharmacy benefits manager.
- 23 Sec. 13. NEW SECTION. 155B.13 DISCLOSURES.
- 24 l. The following shall be provided to the pharmacy
- 25 benefits manager enrollees at the time of enrollment or at the
- 26 time the contract is issued and shall be made available upon
- 27 request or at least annually:
- 28 a. A list of the names and locations of all affiliated
- 29 pharmacists' services providers.
- 30 b. A description of the service area or areas within which
- 31 the pharmacy benefits manager provides prescription services.
- 32 c. A description of the method of resolving complaints of
- 33 enrollees, including a description of any arbitration
- 34 procedure if complaints may be resolved through a specified
- 35 arbitration agreement.

- 1 d. Notice that the pharmacy benefits manager is subject to
- 2 regulation in this state by both the board of pharmacy
- 3 examiners and the commissioner of insurance.
- 4 e. A prominent notice included within the evidence of
- 5 coverage, providing substantially the following: "If you have
- 6 any questions regarding an appeal or grievance concerning the
- 7 pharmacists' services that you have been provided, which have
- 8 not been satisfactorily addressed by your plan, you may
- 9 contact the board of pharmacy examiners." The notice shall
- 10 also provide the toll-free telephone number, mailing address,
- 11 and electronic mail address of the board of pharmacy
- 12 examiners.
- 2. Any disclosure from a pharmacy benefits manager to
- 14 enrollees shall be written plainly, using terms generally
- 15 understood by the general public and a copy of the disclosure
- 16 shall be provided to all pharmacies that are members of the
- 17 network.
- 18 Sec. 14. NEW SECTION. 155B.14 PRIVACY.
- 19 An enrollee has the right to privacy and confidentiality in
- 20 the provision of pharmacists' services. This right may be
- 21 expressly waived in writing by the enrollee or the enrollee's
- 22 guardian.
- 23 Sec. 15. NEW SECTION. 155B.15 INSOLVENCY.
- 1. If a pharmacy benefits manager becomes insolvent or
- 25 ceases to be a company in this state in any assessable or
- 26 license year, the company shall remain liable for the payment
- 27 of the assessment for the period in which the company operated
- 28 as a pharmacy benefits manager in this state.
- 29 2. If a pharmacy benefits manager becomes insolvent, the
- 30 commissioner may, after notice and hearing, levy an
- 31 assessment, in addition to an assessment pursuant to section
- 32 155B.8, on pharmacy benefits managers licensed to do business
- 33 in this state. The assessments shall be paid quarterly to the
- 34 commissioner, and upon receipt by the commissioner shall be
- 35 paid over into an escrow account in the pharmacy benefits

- 1 manager fund. The escrow account shall be used solely for the
- 2 benefit of enrollees of the insolvent pharmacy benefits
- 3 manager.
- 4 Sec. 16. NEW SECTION. 155B.16 PHARMACY BENEFITS MANAGER
- 5 FUND -- USES -- ESCROW ACCOUNT.
- 6 1. A pharmacy benefits manager fund is created in the
- 7 state treasury under the authority of the commissioner of
- 8 insurance. Moneys received from licensure of pharmacy
- 9 benefits managers pursuant to section 155B.5, from
- 10 examinations collected pursuant to section 155B.7, and from
- 11 assessments collected pursuant to section 155B.8 shall be
- 12 deposited in the fund. Moneys in the fund shall be used and
- 13 an amount necessary is appropriated, annually, to the division
- 14 of insurance of the department of commerce for the purposes of
- 15 enforcing this chapter.
- 16 2. An escrow account is created in the pharmacy benefits
- 17 manager fund. Assessments collected pursuant to section
- 18 155B.15 shall be deposited in the account and are appropriated
- 19 to the division of insurance of the department of commerce to
- 20 be used solely for the benefit of the enrollees of an
- 21 insolvent pharmacy benefits manager.
- 22 EXPLANATION
- 23 This bill establishes regulation of pharmacy benefits
- 24 managers. The bill defines terms used in the bill, including
- 25 "pharmacy benefits manager" (PBM), which is an entity that
- 26 administers the prescription drug or device portion of a
- 27 health insurance plan or contract on behalf of the sponsors of
- 28 the health insurance plan or contract. The bill requires a
- 29 PBM to obtain a certificate of authority from the board of
- 30 pharmacy examiners every four years. A prerequisite for
- 31 obtaining a certificate of authority is the obtaining of a
- 32 license to do business in the state from the commissioner of
- 33 insurance. The bill provides criteria that the board may use
- 34 to suspend or revoke a PBM's certificate of authority.
- 35 The bill requires a PBM to obtain a license to do business

- 1 from the commissioner of insurance. Issuance of the license
- 2 is based on a determination by the commissioner that the PBM
- 3 is financially sound. A PBM is required to pay a license
- 4 application fee of \$500. The license expires every June 30
- 5 following the date of issuance.
- 6 The bill requires a PBM to file an annual statement with
- 7 the commissioner of insurance by March 1, and also provide a
- 8 copy of the statement to the board of pharmacy examiners. The
- 9 annual statement is to be verified by at least two principal
- 10 officers of the PBM, cover the preceding calendar year, and
- 11 include: a financial statement of the company, including its
- 12 balance sheet and income statement for the preceding year; the
- 13 number of persons enrolled during the year, the number of
- 14 enrollees as of the end of the year, and the number of
- 15 enrollments terminated during the year; and any other
- 16 information relating to the operations of the PBM required by
- 17 the commissioner pursuant to the bill. If the PBM is audited
- 18 annually by an independent certified public accountant, a copy
- 19 of the certified audit report is to be filed annually with the
- 20 commissioner by June 30. The bill provides for an extension
- 21 in the time prescribed for submission of the annual statement
- 22 or other reports by the insurance commissioner for good cause
- 23 shown. If a PBM fails to file the annual statement in the
- 24 prescribed time, the commissioner may revoke its license and
- 25 the board may suspend or revoke the certificate of authority.
- 26 The bill provides for waiver of the required filing of a
- 27 financial statement if an affiliate of the PBM is also
- 28 required to file the same information.
- 29 The bill provides for the coordination of financial
- 30 examinations of PBMs, provides that the PBM is to pay the cost
- 31 of the examination, and provides that the payments collected
- 32 are to be deposited in the pharmacy benefits manager fund
- 33 created in the bill.
- 34 The bill provides that the expenses of administering the
- 35 regulation of PBMs, including the costs incurred by the

1 commissioner and the board, shall be assessed annually by the 2 board against all pharmacy benefits managers operating in the The assessment is to be based upon the commissioner's 4 estimate, provided to the board, of all expenses for the 5 regulation, supervision, and examination of all entities 6 subject to regulation. Assessments are to be collected by the 7 commissioner by March 1, annually, and are to be deposited in 8 the pharmacy benefits manager fund created in the bill. 9 bill directs the board to provide each pharmacy benefits 10 manager notice of the assessment. A pharmacy benefits manager 11 that fails to pay the assessment on or before the date 12 prescribed is subject to a penalty imposed by the board which 13 is 10 percent of the assessment and interest for the period 14 between the due date and the date of full payment. The bill 15 provides for payment of additional amounts or refunds if a 16 payment is made in an amount later found to be in error. 17 an assessment is not paid to the board by the prescribed date, 18 the amount of the assessment, penalty, and interest may be 19 recovered and the certificate of authority of any defaulting 20 company to transact business in this state may be revoked or 21 suspended by the board until the company has paid the 22 assessment. 23 The bill requires a PBM that contracts with a pharmacy or

The bill requires a PBM that contracts with a pharmacy or pharmacist to provide pharmacists' services to file the contract with the board 30 days before the execution of the contract. The contract is deemed approved unless the board disapproves the contract within 30 days after the contract is filed with the board. Disapproval of the contract is to be in writing and a copy is to be delivered to the PBM. The bill directs the board to develop formal criteria for the approval and disapproval of PBM contracts.

The bill also requires the PBM to provide a contract to the 33 pharmacy or pharmacist that is written in plain language that 34 is generally understood by pharmacists; requires that the PBM 35 is to be identified as the agent of the health plan sponsor

1 under the contract thereby transferring the health plan's 2 fiduciary responsibilities to the PBM; requires that the 3 contract applies the same coinsurance, copayment, and 4 deductible to covered drug prescriptions filled by any 5 pharmacy or pharmacist who participates in the network; 6 provides that the provisions relating to the PBM contract are 7 not to be construed to prohibit a contract from applying 8 different coinsurance, copayment, and deductible factors 9 between generic and brand-name drugs that an enrollee may 10 obtain with a prescription if the limits are applied uniformly 11 to all pharmacies or pharmacists in the health insurance plan 12 or contract network; prohibits a pharmacy benefits management 13 plan from requiring a pharmacy or pharmacist to change an 14 enrollee's maintenance drug unless the prescribing physician 15 and the enrollee agree to the change; provides that a 16 pharmacy's or pharmacist's participation in any plan or 17 network offered by a PBM is optional and at the discretion of 18 the pharmacy or pharmacist and is not to affect the pharmacy's 19 or pharmacist's participation in any other plan or network 20 ordered by the pharmacy benefits manager; requires a PBM that 21 initiates an audit of a pharmacy or pharmacist to limit the 22 methods and procedures that are recognized as fair and 23 equitable for both the PBM and the pharmacy or pharmacist; 24 specifies measures to be taken by a PBM for terminating a 25 pharmacy or pharmacist from the network; and provides that the 26 pharmacy or pharmacist is not to be held responsible for 27 actions of the PBM or plan sponsors and the PBM or plan 28 sponsors are not to be held responsible for the actions of the 29 pharmacy or pharmacist. 30 The bill provides for enforcement of the new Code chapter, 31 specifies medication reimbursement costs, specifies prohibited 32 practices by PBMs, requires PBMs to make certain disclosures 33 to enrollees, and provides that enrollees have the right to 34 privacy and confidentiality in the provision of pharmacists' 35 services which right may be expressly waived in writing by the

1 enrollee or the enrollee's guardian. The bill provides that 2 if a PBM becomes insolvent or ceases to be a company in this 3 state in any assessable or license year, the company remains 4 liable for the payment of the assessment for the period in 5 which the company operated as a PBM in the state. 6 also provides that if a PBM becomes insolvent, the 7 commissioner may, after notice and hearing, levy an additional 8 assessment on PBMs licensed to do business in the state. 9 assessments are to be paid quarterly to the commissioner, 10 deposited in an escrow account in the pharmacy benefits 11 manager fund, and are to be used solely for the benefit of 12 enrollees of the insolvent PBM. The bill creates the pharmacy benefits manager fund in the 13 14 state treasury under the authority of the commissioner of 15 insurance. Moneys received from licensure of PBMs from 16 examination fees collected and from assessments collected are 17 deposited in the fund. Moneys in the fund are to be used and 18 an amount necessary is appropriated, annually, to the division 19 of insurance of the department of commerce for the purposes of 20 enforcing the provisions of the bill. The bill also creates 21 an escrow account within the fund. Assessments collected 22 relative to an insolvent PBM are to be deposited in the 23 account and are to be used solely for the benefit of the 24 enrollees of the insolvent PBM. 25 26 27 28 29 30 31 32 33 34 35

SENATE FILE 2283

S-5076

- 1 Amend Senate File 2283 as follows:
- By striking everything after the enacting
 clause and inserting the following:
 - "Section 1. NEW SECTION. 155B.1 DEFINITIONS.
- 5 As used in this chapter, unless the context 6 otherwise requires:
- 7 1. "Administrator" means an administrator as 8 defined in section 510.11.
- 9 2. "Commissioner" means the commissioner of 10 insurance.
- 13. "Contract" means a pharmacy benefits management 12 services contract entered into between a pharmacy 13 benefits manager and a covered entity.
- 4. "Covered entity" means a nonprofit hospital or 15 medical service corporation, health insurer, health 16 benefit plan, or health maintenance organization; a 17 health program administered by this state in the 18 capacity of provider of health coverage; or an 19 employer, labor union, or other group of persons 20 organized in the state that provides health coverage 21 to covered individuals who are employed or reside in 22 this state. "Covered entity" does not include a self-23 funded plan that is exempt from state regulation 24 pursuant to the Employer Retirement Income Security 25 Act of 1974, as codified at 29 U.S.C. § 1001 et seq., 26 a plan issued for coverage for federal employees, or a 27 health plan that provides coverage only for accidental 28 injury, specified disease, hospital indemnity, 29 Medicare supplement, disability income, long-term 30 care, or other limited benefit health insurance 31 policies and contracts.
- 5. "Covered individual" means a member,
 33 participant, enrollee, contract holder, policy holder,
 34 or beneficiary of a covered entity who is provided
 35 health coverage by the covered entity. "Covered
 36 individual" does not include a dependent or other
 37 person provided health coverage through a policy,
 38 contract, or plan for a covered individual.
- 39 6. "Generic drug" means a chemically equivalent 40 copy of a brand-name drug with an expired patent.
- 7. "Labeler" means a person that receives prescription drugs from a manufacturer or wholesaler and repackages those drugs for later retail sale and that has a labeler code from the United States food and drug administration under 21 C.F.R. § 207.20.
- 46 8. "Parties" means the pharmacy benefits manager 47 and the covered entity that enter into a contract 48 regulated under this chapter.
- 9. "Pharmacy benefits management" means the procurement of prescription drugs at a negotiated rate **S-5076**

7

13

Page 2

- 1 for dispensing within this state to covered 2 individuals, the administration or management of 3 prescription drug benefits provided by a covered 4 entity for the benefit of covered individuals, or any 5 of the following services provided with regard to the 6 administration of the following pharmacy benefits:
 - a. Mail service pharmacy.
- 8 b. Claims processing, retail network management, 9 and payment of claims to pharmacies for prescription 10 drugs dispensed to covered individuals.
- 11 c. Clinical formulary development and management 12 services.
 - d. Rebate contracting and administration.
- 14 e. Certain patient compliance, therapeutic 15 intervention, and generic substitution programs.
- 16 f. Disease management programs involving 17 prescription drug utilization.
- 10. "Pharmacy benefits manager" means an entity
 19 that performs pharmacy benefits management. "Pharmacy
 20 benefits manager" includes a person acting for a
 21 pharmacy benefits manager in a contractual or
 22 employment relationship in the performance of pharmacy
 23 benefits management for a covered entity including
 24 mail service pharmacy. "Pharmacy benefits manager"
 25 does not include a health insurance carrier when the
 26 health insurance carrier or its subsidiary is
 27 providing pharmacy benefits management to its own
 28 insureds or a public self-funded pool or a private
 29 single employer self-funded plan that provides such
 30 benefits or services directly to its beneficiaries.
- 31 11. "Proprietary information" means information on 32 pricing, costs, revenue, taxes, market share, 33 negotiating strategies, customers, and personnel held 34 by a private entity and used for that private entity's 35 business purposes.
- 36 12. "Trade secret" means information including a 37 formula, pattern, compilation, program, device, 38 method, technique, or process that does both of the 39 following:
- a. Derives independent economic value, actual or 41 potential, from not being generally known to and not 42 being readily ascertainable by proper means by other 43 persons who can obtain economic value from its 44 disclosure or use.
- 45 b. Is the subject of efforts that are reasonable 46 under the circumstances to maintain its secrecy.
- 47 Sec. 2. <u>NEW SECTION</u>. 155B.2 PHARMACY BENEFITS 48 MANAGER -- LICENSE REQUIRED -- PERFORMANCE OF DUTIES 49 -- PROHIBITION.
- 50 1. A person shall not operate or act as a pharmacy s-5076 -2-

Page 3

- 1 benefits manager in this state without a valid 2 certificate of registration as an administrator 3 pursuant to section 510.21.
- 4 2. A pharmacy benefits manager shall perform its 5 duties exercising good faith and fair dealing toward 6 the covered entity.
- 7 3. Unless otherwise authorized pursuant to the 8 contract entered into between the parties, a pharmacy 9 benefits manager shall not contact a covered 10 individual without the express written permission of 11 the covered entity.
- 12 Sec. 3. <u>NEW SECTION</u>. 155B.3 DISCLOSURE OF 13 INFORMATION.
- 14 1. a. A covered entity may request that a
 15 pharmacy benefits manager with which the covered
 16 entity has entered into a contract disclose to the
 17 covered entity the amount of all rebate revenues and
 18 the nature, type, and amounts of all other revenues
 19 that the pharmacy benefits manager receives from each
 20 pharmaceutical manufacturer or labeler with whom the
 21 pharmacy benefits manager has a contract. If such a
 22 request is received, the pharmacy benefits manager
 23 shall disclose all of the following in writing:
- 24 (1) The aggregate amount, and for a list of drugs 25 to be specified in the contract, the specific amount 26 of all rebates and other retrospective utilization 27 discounts received by the pharmacy benefits manager 28 directly or indirectly from each pharmaceutical 29 manufacturer or labeler that are earned in connection 30 with the dispensing of prescription drugs to covered 31 individuals of the health benefit plans issued by the 32 covered entity or for which the covered entity is the 33 designated administrator.
- 34 (2) The nature, type, and amount of all other 35 revenue received by the pharmacy benefits manager 36 directly or indirectly from each pharmaceutical 37 manufacturer or labeler for any other products or 38 services provided to the pharmaceutical manufacturer 39 or labeler by the pharmacy benefits manager with 40 respect to programs that the covered entity offers or 41 provides to its enrollees.
- 42 (3) Any prescription drug utilization information 43 requested by the covered entity relating to covered 44 individuals.
- b. A pharmacy benefits manager shall provide the information requested by a covered entity within thirty days of receipt of the request. If requested, the information shall be provided at least once, annually. The contract entered into between the parties shall specify any fees to be charged for drug s-5076

Page

- 1 utilization reports requested by the covered entity.
- 2. a. With the exception of utilization
- 3 information, a covered entity shall maintain any
- 4 information disclosed in response to a request
- 5 pursuant to subsection 1 as confidential and
- 6 proprietary information, and shall not use such
- 7 information for any other purpose or disclose such
- 8 information to any other person except as otherwise
- 9 provided in this chapter or in the contract entered
- 10 into between the parties.
- b. A covered entity that discloses information in
- 12 violation of this subsection is subject to an action
- 13 for injunctive relief and is liable for any damages
- 14 that are the direct and proximate result of such 15 disclosure.
- c. This subsection does not prohibit a covered 17 entity from disclosing confidential and proprietary
- 18 information to the commissioner, upon request of the
- 19 commissioner. Any information disclosed to the
- 20 commissioner under this subsection is confidential and
- 21 privileged and is not open to public inspection or 22 disclosure.
- 3. A covered entity may require, in accordance 24 with the terms of the contract entered into between
- 25 the parties, the audit of the pharmacy benefits
- 26 manager's books and records related to the information
- 27 provided to the covered entity under subsection 1 to
- 28 the extent the information relates either directly or
- 29 indirectly to the contract. If the contract entered
- 30 into between the parties does not provide for such
- 31 audit, such an audit may be conducted if the audit
- 32 complies with all of the following:
- a. The covered entity provides the pharmacy 34 benefits manager with thirty-business-days prior 35 written notice regarding the audit.
- 36 The covered entity requests an audit no more
- 37 than once in a twelve-month period.
- c. If the covered entity selects an independent 39 person to conduct such audit, the independent person
- 40 enters into a confidentiality agreement with the
- 41 covered entity and the pharmacy benefits manager
- 42 ensuring that all information obtained during the
- 43 audit remains confidential. The independent person
- 44 shall not use, disclose, or otherwise reveal any such
- 45 information in any manner or form to any other person
- 46 except as otherwise permitted under the
- 47 confidentiality agreement. The covered entity shall
- 48 treat all information obtained as a result of the
- 49 audit as confidential, and shall not use or disclose
- 50 such information except as may be otherwise permitted

Page 5

1 under the terms of the contract between the parties or 2 if ordered by a court of competent jurisdiction for 3 good cause shown.

- d. The audit is conducted at the location of the pharmacy benefits manager where the necessary records are located, during normal business hours, without undue interference with the pharmacy benefits manager's business activities and in accordance with recognized fair and equitable audit procedures.
- 10 Sec. 4. <u>NEW SECTION</u>. 155B.4 PRESCRIPTION DRUG 11 SUBSTITUTION.
- 12 1. With regard to the dispensing of a substitute 13 prescription drug for a prescribed drug to a covered 14 individual, if the pharmacy benefits manager requests 15 a substitution, all of the following conditions shall 16 be met:
- 17 a. The pharmacy benefits manager may request the 18 substitution of a lower-priced generic and 19 therapeutically equivalent drug for a higher-priced 20 prescribed drug.
- 21 b. With regard to a substitution in which the net 22 cost of the substitute drug is more for the covered 23 individual or the covered entity than the prescribed 24 drug, the substitution may be made only for medical 25 reasons that benefit the covered individual and with 26 the approval of the prescribing health professional.
- 2. This section shall not be interpreted to permit 28 the substitution of an equivalent drug product 29 contrary to the instructions of the prescribing health 30 professional.
- 31 Sec. 5. NEW SECTION. 155B.5 GENERAL PROVISIONS.
- 32 1. The commission shall adopt rules pursuant to 33 chapter 17A to administer this chapter.
- 2. A covered entity may bring a civil action to 35 enforce the provisions of this chapter or to seek 36 civil damages for violation of this chapter.
- 37 3. This chapter shall apply to pharmacy benefits 38 management services contracts entered into or renewed 39 on or after July 1, 2004."
- 40 2. Title page, line 2, by striking the words "and 41 making appropriations".

By MARK ZIEMAN

Fiscal Services Division Legislative Services Agency Fiscal Note

SF 2283 - Regulation of Pharmacy Benefit Managers (LSB 6169 SV.1)
Analyst: Sue Lerdal (Phone: (515) 281-7794) (sue.lerdal@legis.state.ia.us)
Fiscal Note Version – Amendment S-5076 to SF 2283

Description

Senate Amendment S-5076 to SF 2283 strikes everything after the enacting clause and requires a registration process within the Division of Insurance of the Department of Commerce for pharmacy benefit management. The Bill requires the regulation of pharmacy benefit managers.

Assumptions

- 1. The Insurance Division of the Department of Commerce would have responsibility for the registration process for pharmacy benefits managers.
- 2. The Board of Pharmacy Examiners would have no role in the regulation process.
- 3. Requirements of a pharmacy benefits manager to comply with requests from covered entities would be governed by administrative rules adopted by the Insurance Division.
- 4. Any costs incurred by the pharmacy benefit manager entities would impact the cost of third-party coverage for State employees.

Fiscal Impact

The fiscal impact of Amendment S-5076 to SF 2283 is as follows:

- The impact to the Division of Insurance would be minimal based upon the limited cost of a registration process and adoption of administrative rules.
- There would be no fiscal impact to the Board of Pharmacy Examiners.
- State employee insurance costs and insurance coverage for other public employees may
 increase based upon possible additional expenditures of pharmacy benefit managers, which
 may be reflected in the cost of insurance. Negotiations between the insurer and the insured
 would determine who would be responsible for the increased cost.

Sources

Division of Insurance, Department of Commerce Board of Pharmacy Examiners, Department of Public Health Wellmark of Iowa

 Dennis C Prouty	
 March 16, 2004	

The fiscal note and correctional impact statement for this bill was prepared pursuant to Joint Rule 17 and pursuant to Section 2.56; Code of Iowa. Data used in developing this fiscal note and correctional impact statement are available from the Fiscal Services Division, Legislative Services Agency to members of the Legislature upon request.

Zieman Veenstra Connolly SF/HF 2283 SSB # 3039

SENATE FILE State GOVERNMENT

BY (PROPOSED COMMITTEE ON

STATE GOVERNMENT BILL BY

CHAIRPERSON ZIEMAN)

Passed	Senate,	Date	Passe	d House,	Date	
Vote:	Ayes	Nays	Vote:	Ayes	Nays	•
	App	proved			_	

A BILL FOR

- 1 An Act relating to the regulation of pharmacy benefit managers
- 2 and making appropriations.
- 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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- 1 Section 1. <u>NEW SECTION</u>. 155B.1 SHORT TITLE.
- 2 This chapter shall be known and may be cited as the
- 3 "Pharmacy Benefits Manager Regulation Act".
- 4 Sec. 2. NEW SECTION. 155B.2 PURPOSE AND INTENT.
- 5 The purposes of this chapter are:
- 6 l. To establish standards and criteria for the regulation
- 7 and licensing of pharmacy benefits managers.
- To promote, preserve, and protect the public health,
- 9 safety, and welfare by and through effective regulation and
- 10 licensing of pharmacy benefits managers.
- 11 Sec. 3. NEW SECTION. 155B.3 DEFINITIONS.
- 12 For purposes of this chapter, unless the context otherwise
- 13 requires:
- 14 1. "Board of pharmacy" or "board" means the board of
- 15 pharmacy examiners.
- 16 2. "Cease and desist order" means an order of the board
- 17 prohibiting a pharmacy benefits manager or other person from
- 18 continuing a particular course of conduct which violates this
- 19 chapter or the rules adopted under this chapter.
- 20 3. "Commissioner" means the commissioner of insurance.
- 21 4. "Enrollee" means an individual who is enrolled in a
- 22 pharmacy benefits management plan.
- 23 5. "Health insurance plan or contract" means a third-party
- 24 payment provider contract or policy that is an individual or
- 25 group policy of accident or health insurance or individual or
- 26 group hospital or health care services contract issued
- 27 pursuant to chapter 509, 509A, 514, or 514A, or an individual
- 28 or group health maintenance organization contract issued and
- 29 regulated under chapter 514B.
- 30 6. "Insolvent" or "insolvency" means a financial situation
- 31 in which, based upon the financial information required by
- 32 this chapter for the preparation of a pharmacy benefits
- 33 manager's annual statement, the assets of the pharmacy
- 34 benefits manager are less than the sum of all the company's
- 35 liabilities and required reserves.

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- 1 7. "Maintenance drug" means a drug prescribed by a
- 2 practitioner who is licensed to prescribe drugs and used to
- 3 treat a medical condition for a period of more than thirty 4 days.
- 5 8. "Multisource drug" means a drug that is stocked and is
- 6 available from three or more suppliers.
- 7 9. "Pharmacist" means pharmacist as defined in section 8 155A.3.
- 9 10. "Pharmacists' services" include drug therapy and other
- 10 patient care services provided by a licensed pharmacist
- 11 intended to achieve outcomes related to the cure or prevention
- 12 of a disease, elimination or reduction of a patient's
- 13 symptoms, or arresting or slowing of a disease process as
- 14 defined by rule of the board.
- 15 11. "Pharmacy" means pharmacy as defined in section
- 16 155A.3.
- 17 12. "Pharmacy benefits management plan" means an
- 18 arrangement for the delivery of prescription services in which
- 19 a pharmacy benefits manager provides, arranges for, pays for,
- 20 or reimburses any of the costs of prescription services for an
- 21 enrollee on a prepaid or insured basis which provides all of
- 22 the following:
- 23 a. Contains one or more incentive arrangements intended to
- 24 influence the cost or level of prescription services between
- 25 the plan sponsor and one or more pharmacies with respect to
- 26 the delivery of prescription services.
- 27 b. Requires or creates benefit payment differential
- 28 incentives for enrollees to use under contract with the
- 29 pharmacy benefits manager.
- 30 "Pharmacy benefits management plan" does not mean an
- 31 employee welfare benefit plan as defined in the federal
- 32 Employee Retirement Income Security Act of 1974, 29 U.S.C. \$
- 33 1002(1), which is self-insured or self-funded.
- 34 13. "Pharmacy benefits manager" or "company" means an
- 35 entity that administers the prescription drug or device

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- 1 portion of a health insurance plan or contract on behalf of
- 2 the sponsors of the health insurance plan or contract.
- 3 14. "Plan sponsor" means an employer, insurance company,
- 4 union, or health maintenance organization that contracts with
- 5 a pharmacy benefits manager for delivery of prescription
- 6 services.
- 7 15. "Usual and customary price" means the price the
- 8 pharmacist would have charged a cash-paying patient for the
- 9 same services on the same date inclusive of any discounts
- 10 applicable.
- 11 Sec. 4. NEW SECTION. 155B.4 CERTIFICATE OF AUTHORITY.
- 12 1. A person shall not establish or operate as a pharmacy
- 13 benefits manager in this state to provide pharmacy benefits
- 14 management plans without first obtaining a certificate of
- 15 authority from the board of pharmacy examiners. A pharmacy
- 16 benefits manager providing pharmacy benefits management plans
- 17 in this state shall obtain a certificate of authority from the
- 18 board every four years.
- 19 2. A person may apply to the board to obtain a certificate
- 20 of authority to establish and operate as a pharmacy benefits
- 21 manager in compliance with this chapter if the person obtains
- 22 an annual license to do business in this state from the
- 23 commissioner under section 155B.5.
- 24 3. The board may suspend or revoke a certificate of
- 25 authority issued to a pharmacy benefits manager under this
- 26 chapter or may deny an application for a certificate of
- 27 authority if the board finds any of the following:
- 28 a. The pharmacy benefits manager is operating
- 29 significantly in contravention of its basic organizational
- 30 document.
- 31 b. The pharmacy benefits manager does not arrange for
- 32 pharmacists' services.
- 33 c. The pharmacy benefits manager has failed to meet the
- 34 requirements for issuance of a certificate of authority
- 35 established in this chapter.

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- 1 d. The pharmacy benefits manager is unable to fulfill its 2 obligation to furnish pharmacists' services as required under 3 its pharmacy benefits management plan.
- 4 e. The pharmacy benefits manager is no longer financially 5 responsible and may reasonably be expected to be unable to 6 meet its obligations to enrollees or prospective enrollees.
- 7 f. The pharmacy benefits manager, or any person on the 8 company's behalf, has advertised or merchandised its services 9 in an untrue, misrepresentative, misleading, deceptive, or 10 unfair manner.
- 11 g. The continued operation of the pharmacy benefits 12 manager would be hazardous to its enrollees.
- 13 h. The pharmacy benefits manager has failed to file an 14 annual statement with the commissioner in a timely manner.
- 15 i. The pharmacy benefits manager has otherwise failed to 16 substantially comply with this chapter.
- 4. When the certificate of authority of a pharmacy
 18 benefits manager is revoked, the company shall proceed,
 19 immediately following the effective date of the order of
 20 revocation, to conclude the company's affairs and shall
 21 conduct no further business except as may be essential to the
 22 orderly conclusion of the affairs of the company. The board
 23 may permit further operation of the company as the board may
 24 find to be in the best interest of enrollees so that the
 25 enrollees will be afforded the greatest practical opportunity
 26 to obtain pharmacists' services.
- 27 Sec. 5. <u>NEW SECTION</u>. 155B.5 LICENSE TO DO BUSINESS.
- 28 1. The commissioner shall not issue an annual license to
- 29 do business in this state to any pharmacy benefits manager
- 30 providing pharmacy benefits management plans until the
- 31 commissioner is satisfied that the pharmacy benefits manager
- 32 has complied with all of the following:
- 33 a. Paid all fees, taxes, and charges required by law.
- 34 b. Has made any deposit required by this chapter.
- 35 c. Has met the minimum capital and surplus requirements

- 1 specified by the commissioner. -
- 2 d. Has filed any necessary financial statement and any
- 3 reports, certificates, or other documents the commissioner
- 4 considers necessary to secure a full and accurate knowledge of
- 5 the company's affairs and financial condition.
- 6 e. Is solvent, and the company's financial condition,
- 7 method of operation, and manner of doing business satisfy the
- 8 commissioner that the company can meet the company's
- 9 obligations to all enrollees.
- 10 f. Has otherwise complied with all the requirements of
- ll law.
- 12 2. The license shall be in addition to the certificate of
- 13 authority required by the board. A nonrefundable license
- 14 application fee of five hundred dollars shall accompany each
- 15 application for a license to transact business in this state.
- 16 The fee shall be collected by the commissioner and shall be
- 17 deposited in the pharmacy benefits manager fund created in
- 18 section 155B.16.
- 19 3. The license shall be signed by the commissioner or the
- 20 commissioner's agent and shall expire on the next June 30
- 21 after the date on which the license becomes effective.
- 4. A pharmacy benefits manager providing pharmacy benefits
- 23 management plans shall obtain an annual renewal of the
- 24 company's license from the commissioner. The commissioner may
- 25 refuse to renew the license of any pharmacy benefits manager
- 26 or may renew the license, subject to any restrictions
- 27 considered appropriate by the commissioner, if the
- 28 commissioner finds an impairment of required capital and
- 29 surplus, or if the commissioner finds that the pharmacy
- 30 benefits manager has not satisfied all the conditions
- 31 specified in this chapter. The commissioner shall not fail to
- 32 renew the license of any pharmacy benefits manager to transact
- 33 business in this state without providing the pharmacy benefits
- 34 manager ten days' notice and providing the company an
- 35 opportunity to be heard. The hearing may be informal, and the

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- 1 commissioner and the pharmacy benefits manager may waive the 2 required notice.
- 3 Sec. 6. NEW SECTION. 155B.6 ANNUAL STATEMENT.
- 4 1. A pharmacy benefits manager providing pharmacy
- 5 management benefits plans in this state shall file a statement
- 6 with the commissioner annually by March 1. The statement
- 7 shall be verified by at least two principal officers of the
- 8 pharmacy benefits manager and shall cover the preceding
- 9 calendar year. The pharmacy benefits manager shall also
- 10 submit a copy of the statement to the board.
- 11 2. The statement shall be on forms prescribed by the
- 12 commissioner and shall include all of the following:
- 13 a. A financial statement of the company, including its
- 14 balance sheet and income statement for the preceding year.
- b. The number of persons enrolled during the year, the
- 16 number of enrollees as of the end of the year, and the number
- 17 of enrollments terminated during the year.
- 18 c. Any other information relating to the operations of the
- 19 pharmacy benefits manager required by the commissioner
- 20 pursuant to this chapter.
- 21 3. If the pharmacy benefits manager is audited annually by
- 22 an independent certified public accountant, a copy of the
- 23 certified audit report shall be filed annually with the
- 24 commissioner by June 30.
- 25 4. The commissioner may extend the time prescribed for any
- 26 pharmacy benefits manager for filing an annual statement or
- 27 other reports, or exhibits of the statement or report for good
- 28 cause shown. However, the commissioner shall not extend the
- 29 time for filing annual statements beyond sixty days after the
- 30 time prescribed by subsection 1. A pharmacy benefits manager
- 31 which fails to file its annual statement within the time
- 32 prescribed by this section may have its licensed revoked by
- 33 the commissioner or its certificate of authority revoked or
- 34 suspended by the board until the annual statement is filed.
- 35 The commission may waive the requirements for a pharmacy

- 1 benefits manager to file financial information if an affiliate
- 2 of the pharmacy benefits manager is also required to file the
- 3 same information.
- 4 Sec. 7. NEW SECTION. 155B.7 FINANCIAL EXAMINATION.
- 5 1. In lieu of or in addition to performing a financial
- 6 examination of a pharmacy benefits manager, the commissioner
- .7 may accept the report of a financial examination by another
- 8 person responsible for pharmacy benefits managers under the
- 9 laws of another state who is certified by the insurance
- 10 supervisory official, similar regulatory agency, or the state
- 11 health commissioner of the other state.
- 12 2. The commissioner shall coordinate financial
- 13 examinations of pharmacy benefits managers that provide
- 14 pharmacy management benefits plans in this state to ensure an
- 15 appropriate level of regulatory oversight and to avoid any
- 16 undue duplication of effort or regulation. The pharmacy
- 17 benefits manager being examined shall pay the cost of the
- 18 examination. Payments of the cost of the examination shall be
- 19 collected by the commissioner and shall be deposited in the
- 20 pharmacy benefits manager fund created in section 155B.16.
- 21 Sec. 8. NEW SECTION. 155B.8 ASSESSMENT.
- 22 1. The expense of administering this chapter, including
- 23 the costs incurred by the commissioner and the board, shall be
- 24 assessed annually by the board against all pharmacy benefits
- 25 managers operating in this state. Before determining the
- 26 assessment, the board shall request from the commissioner an
- 27 estimate of all expenses for the regulation, supervision, and
- 28 examination of all companies subject to regulation under this
- 29 chapter. The assessment shall be in proportion to the
- 30 business done in this state.
- 31 2. Assessments shall be collected by the commissioner and
- 32 shall be deposited in the pharmacy benefits manager fund
- 33 created in section 155B.16.
- 34 3. The board shall provide each pharmacy benefits manager
- 35 notice of the assessment, which shall be paid to the board on

S.F. _____ H.F. ____

- 1 or before March 1 of each year. A pharmacy benefits manager
- 2 that fails to pay the assessment on or before the date
- 3 prescribed shall be subject to a penalty imposed by the board
- 4 which is ten percent of the assessment and interest for the
- 5 period between the due date and the date of full payment. If
- 6 a payment is made in an amount later found to be in error, the
- 7 following shall apply:
- 8 a. If the error found is an underpayment and an additional
- 9 amount is due, the commission shall notify the company of the
- 10 additional amount and the company shall pay the additional
- 11 amount within fourteen days of the date of the notice.
- b. If the error found is an overpayment, a refund shall be 13 ordered.
- 14 4. If an assessment made under this chapter is not paid to
- 15 the board by the prescribed date, the amount of the
- 16 assessment, penalty, and interest may be recovered from the
- 17 defaulting company on motion of the board made in the name and
- 18 for the use of the state in the appropriate court after ten
- 19 days' notice to the company. The certificate of authority of
- 20 a defaulting company to transact business in this state may be
- 21 revoked or suspended by the board until the company has paid
- 22 the assessment.
- 23 Sec. 9. NEW SECTION. 155B.9 PHARMACY BENEFITS MANAGER
- 24 CONTRACTS.
- 25 1. A pharmacy benefits manager that contracts with a
- 26 pharmacy or pharmacist to provide pharmacists' services
- 27 through a pharmacy management plan for enrollees in this state
- 28 shall file the contract with the board thirty days before the
- 29 execution of the contract. The contract shall be deemed
- 30 approved unless the board disapproves the contract within
- 31 thirty days after the contract is filed with the board.
- Disapproval of the contract shall be in writing,
- 33 stating the reasons for the disapproval, and a copy of the
- 34 written disapproval shall be delivered to the pharmacy
- 35 benefits manager.

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- 1 3. The board, consistent with the board's responsibility
- 2 for protecting the public interest, shall develop formal
- 3 criteria for the approval and disapproval of pharmacy benefits
- 4 manager contracts.
- 5 4. The pharmacy benefits manager shall provide a contract
- 6 to the pharmacy or pharmacist that is written in plain
- 7 language that is generally understood by pharmacists.
- 8 5. A pharmacy benefits manager that contracts with a
- 9 pharmacy or pharmacist to provide pharmacist services through
- 10 a pharmacy benefits management plan for enrollees in this
- 11 state on behalf of any health plan sponsors shall be
- 12 identified as the agent of the health plan sponsor. The
- 13 health plan fiduciary responsibilities shall transfer to the
- 14 contracting pharmacy benefits manager.
- A contract shall apply the same coinsurance, copayment,
- 16 and deductible to covered drug prescriptions filled by any
- 17 pharmacy or pharmacist who participates in the network.
- 18 7. This section shall not be construed to prohibit a
- 19 contract from applying different coinsurance, copayment, and
- 20 deductible factors between generic and brand-name drugs that
- 21 an enrollee may obtain with a prescription if the limits are
- 22 applied uniformly to all pharmacies or pharmacists in the
- 23 health insurance plan or contract network.
- 24 8. A pharmacy benefits management plan shall not require a
- 25 pharmacy or pharmacist to change an enrollee's maintenance
- 26 drug unless the prescribing physician and the enrollee agree
- 27 to the change.
- 28 9. A pharmacy's or pharmacist's participation in any plan
- 29 or network offered by a pharmacy benefits manager is optional
- 30 and at the discretion of the pharmacy or pharmacist. The
- 31 pharmacy's or pharmacist's participation or lack of
- 32 participation in one plan shall not affect the pharmacy's or
- 33 pharmacist's participation in any other plan or network
- 34 ordered by the pharmacy benefits manager.
- 35 10. A pharmacy benefits manager that initiates an audit of

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- 1 a pharmacy or pharmacist under the provisions of the contract
- 2 shall limit the methods and procedures that are recognized as
- 3 fair and equitable for both the pharmacy benefits manager and
- 4 the pharmacy or pharmacist. An audit shall not allow for
- 5 extrapolation calculations. A pharmacy benefits manager shall
- 6 not recoup any moneys due from an audit by setoff from future
- 7 remittances until the results of the audit are resolved and
- 8 finalized by both the pharmacy benefits manager and the
- 9 pharmacy or pharmacist. If the findings of an audit cannot be
- 10 finalized and agreed to by both parties, the commissioner
- 11 shall establish an independent review board to adjudicate
- 12 unresolved grievances.
- 13 11. a. Prior to terminating a pharmacy or pharmacist from
- 14 the network, a pharmacy benefits manager shall provide the
- 15 pharmacy or pharmacist with a written explanation of the
- 16 reason for the termination at least thirty days before the
- 17 actual termination unless the contract termination action is
- 18 taken as the result of any of the following:
- 19 (1) Loss of the pharmacy's or pharmacist's license to
- 20 practice pharmacy or loss of professional liability insurance.
- 21 (2) Conviction of fraud or misrepresentation in regard to
- 22 the contract.
- 23 b. A pharmacy or pharmacist may request and receive,
- 24 within thirty days, a review of the proposed termination by
- 25 the board prior to the termination.
- 26 12. The pharmacy or pharmacist shall not be held
- 27 responsible for actions of the pharmacy benefits manager or
- 28 plan sponsors and the pharmacy benefits manager or plan
- 29 sponsors shall not be held responsible for the actions of the
- 30 pharmacy or pharmacist.
- 31 Sec. 10. NEW SECTION. 155B.10 ENFORCEMENT.
- 32 1. The board shall develop formal investigation and
- 33 compliance procedures for responding to complaints by health
- 34 insurance plans or contract sponsors, pharmacists, or
- 35 enrollees concerning the failure of a pharmacy benefits

- 1 manager to comply with this chapter. If, based upon an
- 2 investigation or complaint, the board has reason to believe
- 3 that there is a violation of this chapter, the board shall
- 4 issue and serve upon the pharmacy benefits manager concerned a
- 5 statement of the charges and a notice of a hearing to be held
- 6 at a time and place fixed in the notice, which shall not be
- 7 less than thirty days after notice is served. The notice
- 8 shall require the pharmacy benefits manager to show cause why
- 9 an order should not be issued directing the company to cease
- 10 and desist from the violation. At the hearing, the pharmacy
- 11 benefits manager shall have an opportunity to be heard and to
- 12 show cause why an order should not be issued requiring the
- 13 pharmacy benefits manager to cease and desist from the
- 14 violation.
- 15 2. The board may perform an examination concerning the
- 16 quality of services of any pharmacy benefits manager and
- 17 providers with whom the pharmacy benefits manager has
- 18 contracts, agreements, or other arrangements pursuant to its
- 19 pharmacy benefits management plan as often as the board deems
- 20 necessary for the protection of the interests of the people of
- 21 this state. The pharmacy benefits manager being examined
- 22 shall pay the cost of the examination.
- 23 Sec. 11. NEW SECTION. 155B.11 PRESCRIPTION DRUG
- 24 REIMBURSEMENT COSTS.
- 25 Pharmacy benefits managers shall use a current and
- 26 nationally recognized benchmark on which to base
- 27 reimbursements for prescription drugs and products dispensed
- 28 by pharmacies and pharmacists as follows:
- 29 1. For brand-name, single-source products, the average
- 30 wholesale price as listed in first data bank or facts and
- 31 comparisons correct and current on the date the service was
- 32 provided shall be used as the index.
- 33 2. For generic drug, multisource products, maximum
- 34 allowable cost shall be established by referencing first data
- 35 bank facts and comparisons baseline prices. Only products

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- 1 that are compliant with pharmacy laws as equivalent and
- 2 generically interchangeable with a federal food and drug
- 3 administration orange book rating of "A-B" shall be reimbursed
- 4 from a maximum allowable cost price methodology. In the event
- 5 a multisource product has no baseline price, the product shall
- 6 be treated as a single-source branded drug for the purpose of
- 7 valuing reimbursement.
- 8 Sec. 12. NEW SECTION. 155B.12 PROHIBITED PRACTICES.
- 9 1. A pharmacy benefits manager or its representative shall
- 10 not cause or knowingly permit any of the following:
- 11 a. The use of advertising that is untrue or misleading.
- b. Solicitation that is untrue or misleading.
- 13 c. Any form of evidence of coverage that is deceptive.
- 14 2. A pharmacy benefits manager, unless licensed as an
- 15 insurer, shall not use in its name, contracts, or literature
- 16 any of the following:
- 17 a. Any form of the word "insurance", "casualty", "surety",
- 18 or "mutual".
- 19 b. Any other words descriptive of the insurance, casualty,
- 20 or surety business, or deceptively similar to the name or
- 21 description of any insurer or fidelity and surety insurer,
- 22 doing business in this state.
- 23 3. A pharmacy benefits manager shall not discriminate on
- 24 the basis of race, creed, color, sex, or religion in the
- 25 selection of pharmacies or pharmacists with whom the company
- 26 does business.
- 27 4. A pharmacy benefits manager shall not unfairly
- 28 discriminate against pharmacists when contracting for
- 29 pharmacists' services.
- 30 5. A pharmacy benefits manager shall be entitled access to
- 31 usual and customary pricing only for comparison to the
- 32 reimbursement of a specific claims payment made by the
- 33 pharmacy benefits manager. Usual and customary pricing is
- 34 confidential and a pharmacy benefits manager is prohibited
- 35 from any other use or disclosure of usual and customary

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1 pricing.

- 2 6. A pharmacy benefits manager shall not move a plan to
- 3 another payment network unless the pharmacy benefits manager
- 4 receives written consent from the plan sponsor.
- 5 7. A pharmacy benefits manager shall not receive or accept
- 6 any rebate, kickback, or any special payment or favor or
- 7 advantage of any valuable consideration or inducement for
- 8 changing a patient's drug product unless the change is
- 9 specified in a written contract that has been filed with the
- 10 commissioner at least thirty days prior to the execution of
- 11 the contract.
- 12 8. A claim paid by a pharmacy benefits manager shall not
- 13 be retroactively denied or adjusted after seven days from
- 14 adjudication of the claim. Acknowledgement of eligibility
- 15 shall not be retroactively reversed. A pharmacy benefits
- 16 manager may retroactively deny or adjust a claim only if the
- 17 original claim was submitted fraudulently, the original claim
- 18 payment was incorrect because the provider was previously paid
- 19 for services rendered, or the services were not rendered by
- 20 the pharmacist.
- 21 9. A pharmacy benefits manager shall not terminate a
- 22 pharmacy from a network based on any of the following:
- 23 a. The pharmacy expresses disagreement with the pharmacy
- 24 benefits manager's decision to deny or limit benefits to an
- 25 enrollee.
- 26 b. A pharmacist employed by the pharmacy discusses with a
- 27 current, former, or prospective enrollee any aspect of the
- 28 person's medical condition or treatment alternatives whether
- 29 or not the service is a covered service.
- 30 c. A pharmacist employed by the pharmacy makes a personal
- 31 recommendation regarding selecting a pharmacy benefits manager
- 32 based on the pharmacist's personal knowledge of the health
- 33 needs of the individual.
- 34 d. The pharmacy protests or expresses disagreement with a
- 35 medical decision, medical policy, or medical practice of a

S.F. _____ H.F. _

l pharmacy benefits manager.

- 2 e. The pharmacy has in good faith communicated with or
- 3 advocated on behalf of one or more of the pharmacy's current,
- 4 former, or prospective enrollees regarding the provisions,
- 5 terms, or requirements of the pharmacy benefits manager's
- 6 health benefit plans as they relate to the needs of the
- 7 individual regarding the method by which the pharmacy is
- 8 compensated for services provided under the agreement with the
- 9 pharmacy benefits manager.
- 10 10. A pharmacy benefits manager shall not terminate a
- 11 pharmacy from a network or otherwise penalize a pharmacy
- 12 solely because of the pharmacy's invoking of the pharmacy's
- 13 right under the contract or applicable law or regulation.
- 14 11. A pharmacy benefits manager's termination due to
- 15 incompetence or unprofessional behavior shall not release the
- 16 pharmacy benefits manager from the obligation to make any
- 17 payment due to the pharmacy for services provided in special
- 18 circumstances post-termination to the enrollees at less than
- 19 agreed-upon rates.
- 20 12. Participation or lack of participation by a pharmacy
- 21 in a plan or network shall not affect participation in any
- 22 other plan or network offered by a pharmacy benefits manager.
- 23 Sec. 13. NEW SECTION. 155B.13 DISCLOSURES.
- 24 1. The following shall be provided to the pharmacy
- 25 benefits manager enrollees at the time of enrollment or at the
- 26 time the contract is issued and shall be made available upon
- 27 request or at least annually:
- 28 a. A list of the names and locations of all affiliated
- 29 pharmacists' services providers.
- 30 b. A description of the service area or areas within which
- 31 the pharmacy benefits manager provides prescription services.
- 32 c. A description of the method of resolving complaints of
- 33 enrollees, including a description of any arbitration
- 34 procedure if complaints may be resolved through a specified
- 35 arbitration agreement.

- d. Notice that the pharmacy benefits manager is subject to
- 2 regulation in this state by both the board of pharmacy
- 3 examiners and the commissioner of insurance.
- 4 e. A prominent notice included within the evidence of
- 5 coverage, providing substantially the following: "If you have
- 6 any questions regarding an appeal or grievance concerning the
- 7 pharmacists' services that you have been provided, which have
- 8 not been satisfactorily addressed by your plan, you may
- 9 contact the board of pharmacy examiners." The notice shall
- 10 also provide the toll-free telephone number, mailing address,
- 11 and electronic mail address of the board of pharmacy
- 12 examiners.
- 2. Any disclosure from a pharmacy benefits manager to
- 14 enrollees shall be written plainly, using terms generally
- 15 understood by the general public and a copy of the disclosure
- 16 shall be provided to all pharmacies that are members of the
- 17 network.
- 18 Sec. 14. NEW SECTION. 155B.14 PRIVACY.
- 19 An enrollee has the right to privacy and confidentiality in
- 20 the provision of pharmacists' services. This right may be
- 21 expressly waived in writing by the enrollee or the enrollee's
- 22 quardian.
- 23 Sec. 15. NEW SECTION. 155B.15 INSOLVENCY.
- 24 1. If a pharmacy benefits manager becomes insolvent or
- 25 ceases to be a company in this state in any assessable or
- 26 license year, the company shall remain liable for the payment
- 27 of the assessment for the period in which the company operated
- 28 as a pharmacy benefits manager in this state.
- 29 2. If a pharmacy benefits manager becomes insolvent, the
- 30 commissioner may, after notice and hearing, levy an
- 31 assessment, in addition to an assessment pursuant to section
- 32 155B.8, on pharmacy benefits managers licensed to do business
- 33 in this state. The assessments shall be paid quarterly to the
- 34 commissioner, and upon receipt by the commissioner shall be
- 35 paid over into an escrow account in the pharmacy benefits

S.F. _____ H.F. ____

- 1 manager fund. The escrow account shall be used solely for the
- 2 benefit of enrollees of the insolvent pharmacy benefits
- 3 manager.
- 4 Sec. 16. NEW SECTION. 155B.16 PHARMACY BENEFITS MANAGER
- 5 FUND -- USES -- ESCROW ACCOUNT.
- 6 1. A pharmacy benefits manager fund is created in the
- 7 state treasury under the authority of the commissioner of
- 8 insurance. Moneys received from licensure of pharmacy
- 9 benefits managers pursuant to section 155B.5, from
- 10 examinations collected pursuant to section 155B.7, and from
- 11 assessments collected pursuant to section 155B.8 shall be
- 12 deposited in the fund. Moneys in the fund shall be used and
- 13 an amount necessary is appropriated, annually, to the division
- 14 of insurance of the department of commerce for the purposes of
- 15 enforcing this chapter.
- 16 2. An escrow account is created in the pharmacy benefits
- 17 manager fund. Assessments collected pursuant to section
- 18 155B.15 shall be deposited in the account and are appropriated
- 19 to the division of insurance of the department of commerce to
- 20 be used solely for the benefit of the enrollees of an
- 21 insolvent pharmacy benefits manager.
- 22 EXPLANATION
- 23 This bill establishes regulation of pharmacy benefits
- 24 managers. The bill defines terms used in the bill, including
- 25 "pharmacy benefits manager" (PBM), which is an entity that
- 26 administers the prescription drug or device portion of a
- 27 health insurance plan or contract on behalf of the sponsors of
- 28 the health insurance plan or contract. The bill requires a
- 29 PBM to obtain a certificate of authority from the board of
- 30 pharmacy examiners every four years. A prerequisite for
- 31 obtaining a certificate of authority is the obtaining of a
- 32 license to do business in the state from the commissioner of
- 33 insurance. The bill provides criteria that the board may use
- 34 to suspend or revoke a PBM's certificate of authority.
- 35 The bill requires a PBM to obtain a license to do business

- 1 from the commissioner of insurance. Issuance of the license
- 2 is based on a determination by the commissioner that the PBM
- 3 is financially sound. A PBM is required to pay a license
- 4 application fee of \$500. The license expires every June 30
- 5 following the date of issuance.
- 6 The bill requires a PBM to file an annual statement with
- 7 the commissioner of insurance by March 1, and also provide a
- 8 copy of the statement to the board of pharmacy examiners. The
- 9 annual statement is to be verified by at least two principal
- 10 officers of the PBM, cover the preceding calendar year, and
- 11 include: a financial statement of the company, including its
- 12 balance sheet and income statement for the preceding year; the
- 13 number of persons enrolled during the year, the number of
- 14 enrollees as of the end of the year, and the number of
- 15 enrollments terminated during the year; and any other
- 16 information relating to the operations of the PBM required by
- 17 the commissioner pursuant to the bill. If the PBM is audited
- 18 annually by an independent certified public accountant, a copy
- 19 of the certified audit report is to be filed annually with the
- 20 commissioner by June 30. The bill provides for an extension
- 21 in the time prescribed for submission of the annual statement
- 22 or other reports by the insurance commissioner for good cause
- 23 shown. If a PBM fails to file the annual statement in the
- 24 prescribed time, the commissioner may revoke its license and
- 25 the board may suspend or revoke the certificate of authority.
- 26 The bill provides for waiver of the required filing of a
- 27 financial statement if an affiliate of the PBM is also
- 28 required to file the same information.
- 29 The bill provides for the coordination of financial
- 30 examinations of PBMs, provides that the PBM is to pay the cost
- 31 of the examination, and provides that the payments collected
- 32 are to be deposited in the pharmacy benefits manager fund
- 33 created in the bill.
- 34 The bill provides that the expenses of administering the
- 35 regulation of PBMs, including the costs incurred by the

1 commissioner and the board, shall be assessed annually by the 2 board against all pharmacy benefits managers operating in the The assessment is to be based upon the commissioner's 4 estimate, provided to the board, of all expenses for the 5 regulation, supervision, and examination of all entities 6 subject to regulation. Assessments are to be collected by the 7 commissioner by March 1, annually, and are to be deposited in 8 the pharmacy benefits manager fund created in the bill: 9 bill directs the board to provide each pharmacy benefits 10 manager notice of the assessment. A pharmacy benefits manager 11 that fails to pay the assessment on or before the date 12 prescribed is subject to a penalty imposed by the board which 13 is 10 percent of the assessment and interest for the period 14 between the due date and the date of full payment. The bill 15 provides for payment of additional amounts or refunds if a 16 payment is made in an amount later found to be in error. 17 an assessment is not paid to the board by the prescribed date, 18 the amount of the assessment, penalty, and interest may be 19 recovered and the certificate of authority of any defaulting 20 company to transact business in this state may be revoked or 21 suspended by the board until the company has paid the 22 assessment. The bill requires a PBM that contracts with a pharmacy or

The bill requires a PBM that contracts with a pharmacy or pharmacist to provide pharmacists' services to file the contract with the board 30 days before the execution of the contract. The contract is deemed approved unless the board disapproves the contract within 30 days after the contract is filed with the board. Disapproval of the contract is to be in writing and a copy is to be delivered to the PBM. The bill directs the board to develop formal criteria for the approval and disapproval of PBM contracts.

The bill also requires the PBM to provide a contract to the 33 pharmacy or pharmacist that is written in plain language that 34 is generally understood by pharmacists; requires that the PBM 35 is to be identified as the agent of the health plan sponsor

1 under the contract thereby transferring the health plan's 2 fiduciary responsibilities to the PBM; requires that the 3 contract applies the same coinsurance, copayment, and 4 deductible to covered drug prescriptions filled by any 5 pharmacy or pharmacist who participates in the network; 6 provides that the provisions relating to the PBM contract are 7 not to be construed to prohibit a contract from applying 8 different coinsurance, copayment, and deductible factors 9 between generic and brand-name drugs that an enrollee may 10 obtain with a prescription if the limits are applied uniformly 11 to all pharmacies or pharmacists in the health insurance plan 12 or contract network; prohibits a pharmacy benefits management 13 plan from requiring a pharmacy or pharmacist to change an 14 enrollee's maintenance drug unless the prescribing physician 15 and the enrollee agree to the change; provides that a 16 pharmacy's or pharmacist's participation in any plan or 17 network offered by a PBM is optional and at the discretion of 18 the pharmacy or pharmacist and is not to affect the pharmacy's 19 or pharmacist's participation in any other plan or network 20 ordered by the pharmacy benefits manager; requires a PBM that 21 initiates an audit of a pharmacy or pharmacist to limit the 22 methods and procedures that are recognized as fair and 23 equitable for both the PBM and the pharmacy or pharmacist; 24 specifies measures to be taken by a PBM for terminating a 25 pharmacy or pharmacist from the network; and provides that the 26 pharmacy or pharmacist is not to be held responsible for 27 actions of the PBM or plan sponsors and the PBM or plan 28 sponsors are not to be held responsible for the actions of the 29 pharmacy or pharmacist. 30 The bill provides for enforcement of the new Code chapter, 31 specifies medication reimbursement costs, specifies prohibited 32 practices by PBMs, requires PBMs to make certain disclosures 33 to enrollees, and provides that enrollees have the right to 34 privacy and confidentiality in the provision of pharmacists' 35 services which right may be expressly waived in writing by the

1 enrollee or the enrollee's guardian. The bill provides that 2 if a PBM becomes insolvent or ceases to be a company in this 3 state in any assessable or license year, the company remains 4 liable for the payment of the assessment for the period in 5 which the company operated as a PBM in the state. 6 also provides that if a PBM becomes insolvent, the 7 commissioner may, after notice and hearing, levy an additional 8 assessment on PBMs licensed to do business in the state. 9 assessments are to be paid quarterly to the commissioner, 10 deposited in an escrow account in the pharmacy benefits 11 manager fund, and are to be used solely for the benefit of 12 enrollees of the insolvent PBM. 13 The bill creates the pharmacy benefits manager fund in the 14 state treasury under the authority of the commissioner of 15 insurance. Moneys received from licensure of PBMs from 16 examination fees collected and from assessments collected are 17 deposited in the fund. Moneys in the fund are to be used and 18 an amount necessary is appropriated, annually, to the division 19 of insurance of the department of commerce for the purposes of 20 enforcing the provisions of the bill. The bill also creates 21 an escrow account within the fund. Assessments collected 22 relative to an insolvent PBM are to be deposited in the 23 account and are to be used solely for the benefit of the 24 enrollees of the insolvent PBM. 25 26 27 28 29 30 31 32 33

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