HF 675

APR 9 2003 APPROPRIATIONS CALENDAR

HOUSE FILE 675

BY COMMITTEE ON APPROPRIATIONS

(SUCCESSOR TO HF 582) (SUCCESSOR TO HSB 233)

Passed	House,	Date	4/23/03	Passed	Senate,	Date	
Vote:	Ayes _		Nays	Vote:	Ayes _	Nays	
	1	Approv	red				

A BILL FOR

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1 An Act relating to the regulation of elder family homes, elder
2 group homes, and assisted living programs, providing for
3 appropriation of fees, and providing penalties.
4 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:
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- 1 Section 1. Section 100.1, subsection 6, Code 2003, is
- 2 amended to read as follows:
- 3 6. To adopt rules designating a fee to be assessed to each
- 4 building, structure, or facility for which a fire safety
- 5 inspection or plan review by the state fire marshal is
- 6 required as-a-condition-of-licensure by law. The fee
- 7 designated by rule shall be set in an amount that is
- 8 reasonably related to the costs of conducting the applicable
- 9 inspection or plan review. The fees collected by the state
- 10 fire marshal shall be retained by the state fire marshal and
- 11 deposited in the-general a separate fund of created in the
- 12 state treasury under the authority of the state fire marshal
- 13 and are appropriated to the state fire marshal to carry out
- 14 the purpose of this subsection. Amounts deposited in the fund
- 15 shall not be transferred, used, obligated, appropriated, or
- 16 otherwise encumbered, except as provided in this subsection.
- 17 Notwithstanding section 12C.7, subsection 2, interest or
- 18 earnings on moneys deposited in the fund shall be credited to
- 19 the fund. Notwithstanding section 8.33, amounts deposited in
- 20 the fund that remain unexpended or unencumbered at the close
- 21 of the fiscal year shall remain in the fund for utilization as
- 22 provided in this subsection for the following fiscal year.
- Sec. 2. Section 135C.33, subsection 5, paragraph e, Code
- 24 2003, is amended to read as follows:
- 25 e. An employee of an assisted living facility program
- 26 certified or-voluntarily-accredited under chapter 231C, if the
- 27 employee provides direct services to consumers.
- Sec. 3. Section 231B.1, subsection 2, Code 2003, is
- 29 amended by striking the subsection.
- 30 Sec. 4. Section 231B.1, subsection 4, Code 2003, is
- 31 amended to read as follows:
- 32 4. "Elder group home" means a single-family residence that
- 33 is a-residence-of operated by a person who is providing room,
- 34 board, and personal care to three through five elders who are
- 35 not related to the person providing the service within the

- 1 third degree of consanguinity or affinity.
- Sec. 5. Section 231B.2, subsection 1, Code 2003, is
- 3 amended to read as follows:
- 4 l. The department of elder affairs, in cooperation with
- 5 the department of inspections and appeals, shall establish by
- 6 rule in accordance with chapter 17A a special classification
- 7 for elder group homes. An elder group home established
- 8 pursuant to this subsection is exempt from the requirements of
- 9 section 135.63.
- 10 Sec. 6. Section 231B.2, subsection 2, unnumbered paragraph
- 11 1, Code 2003, is amended to read as follows:
- 12 The department of elder affairs, in cooperation with the
- 13 department of inspections and appeals, shall adopt rules to
- 14 establish requirements for certification of elder group homes.
- 15 The requirements shall include but are not limited to all of
- 16 the following:
- 17 Sec. 7. Section 231B.2, subsection 2, paragraph c, Code
- 18 2003, is amended to read as follows:
- 19 c. An elder group home shall be owner-occupied, or owned
- 20 by-a-nonprofit-corporation-and-occupied-by-a-resident-manager
- 21 staffed by an on-site manager twenty-four hours per day, seven
- 22 days per week. A-resident-manager-shall-reside-in-and-provide
- 23 services-for-no-more-than-one-elder-group-home.
- 24 Sec. 8. Section 231B.2, subsections 3 through 5, Code
- 25 2003, are amended to read as follows:
- 26 3. An elder group home established pursuant to this
- 27 chapter shall be certified by the department of inspections
- 28 and appeals.
- 29 4. A provider under the special classification shall
- 30 comply with the rules adopted by the department of elder
- 31 affairs, in cooperation with the department of inspections and
- 32 appeals, for an elder group home.
- 33 5. Inspections and certification services shall be
- 34 provided by the department of inspections and appeals.
- 35 However,-beginning-July-1,-1994,-the-department-may-enter-into

- 1 contracts-with-the-area-agencies-on-aging-to-provide-these
- 2 services.
- 3 Sec. 9. Section 231B.3, subsection 2, Code 2003, is
- 4 amended to read as follows:
- 5 2. A person who has knowledge that an elder group home is
- 6 operating without certification shall report the name and
- 7 address of the home to the department of inspections and
- 8 appeals. The department of inspections and appeals shall
- 9 investigate a report made pursuant to this section.
- 10 Sec. 10. Section 231C.1, Code 2003, is amended to read as
- 11 follows:
- 12 231C.1 FINDINGS, AND PURPOSE, AND INTENT.
- 13 l. The general assembly finds that assisted living is an
- 14 important part of the long-term care system in this state.
- 15 Assisted living emphasizes the independence and dignity of the
- 16 individual while providing services in a cost-effective
- 17 manner.
- 18 2. The purposes of establishing an assisted living program
- 19 include all of the following:
- 20 a. To encourage the establishment and maintenance of a
- 21 safe and homelike environment for individuals of all income
- 22 levels who require assistance to live independently but who do
- 23 not require health-related care on a continuous twenty-four
- 24 hour per day basis.
- 25 b. To establish standards for assisted living programs
- 26 that allow flexibility in design which promotes a social model
- 27 of service delivery by focusing on individual independence,
- 28 individual needs and desires, and consumer-driven quality of
- 29 service.
- 30 c. To encourage general public participation in the
- 31 development of assisted living programs for individuals of all
- 32 income levels.
- 33 3. It is the intent of the general assembly that the
- 34 department of elder affairs establish policy for assisted
- 35 living programs and that the department of inspections and

- 1 appeals, in cooperation with the department of elder affairs,
- 2 enforce this chapter.
- 3 Sec. 11. Section 231C.2, subsections 1 and 6, Code 2003,
- 4 are amended to read as follows:
- 5 l. "Assisted living" means provision of housing with
- 6 services which may include but are not limited to health-
- 7 related care, personal care, and assistance with instrumental
- 8 activities of daily living to six three or more tenants in a
- 9 physical structure which provides a homelike environment.
- 10 "Assisted living" also includes encouragement of family
- 11 involvement, tenant self-direction, and tenant participation
- 12 in decisions that emphasize choice, dignity, privacy,
- 13 individuality, shared risk, and independence. "Assisted
- 14 living" includes the provision of housing and assistance with
- 15 instrumental activities of daily living only if personal care
- 16 or health-related care is also included.
- 17 6. "Tenant" means an individual who receives assisted
- 18 living services through a certified or-accredited assisted
- 19 living program.
- 20 Sec. 12. Section 231C.2, subsection 2, Code 2003, is
- 21 amended by striking the subsection.
- 22 Sec. 13. Section 231C.2, Code 2003, is amended by adding
- 23 the following new subsections:
- 24 NEW SUBSECTION. 2A. "Governmental unit" means the state,
- 25 or any county, municipality, or other political subdivision or
- 26 any department, division, board, or other agency of any of
- 27 these entities.
- 28 NEW SUBSECTION. 4A. "Legal representative" means a person
- 29 appointed by the court to act on behalf of the tenant, or a
- 30 person acting pursuant to a power of attorney.
- 31 NEW SUBSECTION. 4B. "Occupancy agreement" means a written
- 32 agreement entered into between an assisted living program and
- 33 a tenant that clearly describes the rights and
- 34 responsibilities of the assisted living program and a tenant,
- 35 and other information required by rule. "Occupancy agreement"

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- 1 may include a separate signed lease and signed service
- 2 agreement.
- 3 NEW SUBSECTION. 5A. "Recognized accrediting entity" means
- 4 a nationally recognized accrediting entity that the department
- 5 of elder affairs, in cooperation with the department of
- 6 inspections and appeals, recognizes as having specific
- 7 assisted living program standards equivalent to the standards
- 8 established by the department of elder affairs, in cooperation
- 9 with the department of inspections and appeals, for assisted
- 10 living programs.
- 11 NEW SUBSECTION. 6A. "Tenant advocate" means the office of
- 12 long-term care resident's advocate established in section
- 13 231.42.
- 14 NEW SUBSECTION. 7. "Tenant's representative" means a
- 15 tenant's legal representative or any representative authorized
- 16 by the tenant to act on behalf of the tenant.
- 17 Sec. 14. Section 231C.3, Code 2003, is amended by striking
- 18 the section and inserting in lieu thereof the following:
- 19 231C.3 CERTIFICATION OF ASSISTED LIVING PROGRAMS.
- 20 l. The department of elder affairs, in cooperation with
- 21 the department of inspections and appeals, shall establish, by
- 22 rule in accordance with chapter 17A, a program for
- 23 certification and monitoring of assisted living programs. The
- 24 department of elder affairs, in cooperation with the
- 25 department of inspections and appeals, may adopt by reference
- 26 with or without amendment, nationally recognized standards and
- 27 rules for assisted living programs. The rules shall include
- 28 specification of recognized accrediting entities and
- 29 provisions related to dementia-specific programs. The
- 30 standards and rules shall be formulated in consultation with
- 31 affected industry, professional, and consumer groups and shall
- 32 be designed to accomplish the purposes of this chapter and
- 33 shall include but are not limited to rules relating to all of
- 34 the following:
- 35 a. Provisions to ensure, to the greatest extent possible,

- 1 the health, safety, and well-being and appropriate treatment
 2 of tenants.
- 3 b. Requirements that assisted living programs furnish the
- 4 department of elder affairs and the department of inspections
- 5 and appeals with specified information necessary to administer
- 6 this chapter.
- 7 c. Standards for tenant evaluation or assessment, which
- 8 may vary in accordance with the nature of the services
- 9 provided or the status of the tenant.
- 10 d. Provisions for granting short-term waivers for tenants
- 11 who exceed occupancy criteria.
- 12 2. In addition to the adoption of standards and rules for
- 13 assisted living programs, the department of elder affairs, in
- 14 cooperation with the department of inspections and appeals,
- 15 and in consultation with affected industry, professional, and
- 16 consumer groups, shall issue interpretive guidelines,
- 17 including the expectations of program certification monitors,
- 18 to provide direction to assisted living programs in complying
- 19 with certification requirements.
- 20 3. Each assisted living program operating in this state
- 21 shall be certified by the department of inspections and
- 22 appeals. If an assisted living program is voluntarily
- 23 accredited by a recognized accrediting entity, the department
- 24 of inspections and appeals shall certify the assisted living
- 25 program on the basis of the voluntary accreditation. Ar
- 26 assisted living program that is certified by the department of
- 27 inspections and appeals on the basis of voluntary
- 28 accreditation shall not be subject to payment of the
- 29 certification fee prescribed in section 231C.18, but shall be
- 30 subject to an administrative fee as prescribed by rule. An
- 31 assisted living program certified under this section is exempt
- 32 from the requirements of section 135.63 relating to
- 33 certificate of need requirements.
- 34 4. The owner or manager of a certified assisted living
- 35 program shall comply with the rules adopted by the department

- 1 of elder affairs, in cooperation with the department of
- 2 inspections and appeals, for an assisted living program. A
- 3 person including a governmental unit shall not represent an
- 4 assisted living program to the public as an assisted living
- 5 program or as a certified assisted living program unless and
- 6 until the program is certified pursuant to this chapter.
- 7 5. a. Services provided by a certified assisted living
- 8 program may be provided directly by staff of the assisted
- 9 living program, by individuals contracting with the assisted
- 10 living program to provide services, or by individuals employed
- 11 by the tenant or with whom the tenant contracts if the tenant
- 12 agrees to assume the responsibility and risk of the employment
- 13 or the contractual relationship.
- 14 b. If a tenant is terminally ill and has elected to
- 15 receive hospice services under the federal Medicare program
- 16 from a Medicare-certified hospice program, the assisted living
- 17 program and the Medicare-certified hospice program shall enter
- 18 into a written agreement under which the hospice program
- 19 retains professional management responsibility for those
- 20 services.
- 21 6. The department of inspections and appeals may enter
- 22 into contracts to provide certification and monitoring of
- 23 assisted living programs. The department of inspections and
- 24 appeals shall:
- 25 a. Have full access at reasonable times to all records,
- 26 materials, and common areas pertaining to the provision of
- 27 services and care to the tenants of a program during
- 28 certification, monitoring, and complaint investigations of
- 29 programs seeking certification, currently certified, or
- 30 alleged to be uncertified.
- 31 b. With the consent of the tenant, visit the tenant's
- 32 unit.
- 33 c. Require that the recognized accrediting entity
- 34 providing accreditation for a program provide copies to the
- 35 department of all materials related to the accreditation,

- 1 monitoring, and complaint process.
- 2 7. The department of elder affairs, in cooperation with
- 3 the department of inspections and appeals, may also establish
- 4 by rule in accordance with chapter 17A a special
- 5 classification for affordable assisted living programs. The
- 6 rules shall be formulated in consultation with affected
- 7 industry, professional, and consumer groups.
- 8 8. A department, agency, or officer of this state or of
- 9 any political subdivision shall not pay or approve for payment
- 10 from public funds any amount to an assisted living program for
- 11 an actual or prospective tenant, unless the program holds a
- 12 current certificate issued by the department of inspections
- 13 and appeals and meets all current requirements for
- 14 certification.
- 15 9. The department of elder affairs, in cooperation with
- 16 the department of inspections and appeals, shall adopt rules
- 17 regarding the conducting or operating of another business or
- 18 activity in the distinct part of the physical structure in
- 19 which the assisted living program is provided, if the business
- 20 or activity serves nontenants. The rules shall be developed
- 21 in consultation with affected industry, professional, and
- 22 consumer groups.
- 23 10. An assisted living program shall comply with section
- 24 135C.33.
- 25 Sec. 15. Section 231C.4, Code 2003, is amended to read as
- 26 follows:
- 27 231C.4 FIRE AND SAFETY STANDARDS.
- 28 The state fire marshal shall adopt rules, in coordination
- 29 with the department of elder affairs and the department of
- 30 inspections and appeals, relating to the certification or
- 31 voluntary-accreditation and monitoring of the fire and safety
- 32 standards of certified or-voluntarily-accredited assisted
- 33 living programs.
- 34 Sec. 16. Section 231C.5, Code 2003, is amended by striking
- 35 the section and inserting in lieu thereof the following:

- 1 231C.5 WRITTEN OCCUPANCY AGREEMENT REQUIRED.
- 2 1. An assisted living program shall not operate in this
- 3 state unless a written occupancy agreement, as prescribed in
- 4 subsection 2, is executed between the assisted living program
- 5 and each tenant or tenant's representative, prior to the
- 6 tenant's occupancy, and unless the assisted living program
- 7 operates in accordance with the terms of the occupancy
- 8 agreement. The assisted living program shall deliver to the
- 9 tenant or tenant's representative a complete copy of the
- 10 occupancy agreement and all supporting documents and
- 11 attachments and shall deliver, at least thirty days prior to
- 12 any changes, a written copy of changes to the occupancy
- 13 agreement if any changes to the copy originally delivered are
- 14 subsequently made.
- 2. An assisted living program occupancy agreement shall
- 16 clearly describe the rights and responsibilities of the tenant
- 17 and the program. The occupancy agreement shall also include
- 18 but is not limited to inclusion of all of the following
- 19 information in the body of the agreement or in the supporting
- 20 documents and attachments:
- 21 a. A description of all fees, charges, and rates
- 22 describing tenancy and basic services covered, and any
- 23 additional and optional services and their related costs.
- 24 b. A statement regarding the impact of the fee structure
- 25 on third-party payments, and whether third-party payments and
- 26 resources are accepted by the assisted living program.
- 27 c. The procedure followed for nonpayment of fees.
- d. Identification of the party responsible for payment of
- 29 fees and identification of the tenant's representative, if
- 30 any.
- 31 e. The term of the occupancy agreement.
- 32 f. A statement that the assisted living program shall
- 33 notify the tenant or the tenant's representative, as
- 34 applicable, in writing at least thirty days prior to any
- 35 change being made in the occupancy agreement with the

- 1 following exceptions:
- 2 (1) When the tenant's health status or behavior
- 3 constitutes a substantial threat to the health or safety of
- 4 the tenant, other tenants, or others, including when the
- 5 tenant refuses to consent to relocation.
- 6 (2) When an emergency or a significant change in the
- 7 tenant's condition results in the need for the provision of
- 8 services that exceed the type or level of services included in
- 9 the occupancy agreement and the necessary services cannot be
- 10 safely provided by the assisted living program.
- 11 g. A statement that all tenant information shall be
- 12 maintained in a confidential manner to the extent required
- 13 under state and federal law.
- 14 h. Occupancy, involuntary transfer, and transfer criteria
- 15 and procedures, which ensure a safe and orderly transfer. The
- 16 internal appeals process provided relative to an involuntary
- 17 transfer.
- i. The program's policies and procedures for addressing
- 19 grievances between the assisted living program and the
- 20 tenants, including grievances relating to transfer and
- 21 occupancy.
- 22 j. A statement of the prohibition against retaliation as
- 23 prescribed in section 231C.13.
- 24 k. The emergency response policy.
- 25 l. The staffing policy which specifies if the staff is
- 26 available twenty-four hours per day, if nurse delegation will
- 27 be used, and how staffing will be adapted to meet changing
- 28 tenant needs.
- 29 m. In dementia-specific assisted living programs, a
- 30 description of the services and programming provided to meet
- 31 the life skills and social activities of tenants.
- 32 n. The refund policy.
- o. A statement regarding billing and payment procedures.
- 3. Occupancy agreements and related documents executed by
- 35 each tenant or tenant's representative shall be maintained by

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- 1 the assisted living program in program files from the date of
- 2 execution until three years from the date the occupancy
- 3 agreement is terminated. A copy of the most current occupancy
- 4 agreement shall be provided to members of the general public,
- 5 upon request. Occupancy agreements and related documents
- 6 shall be made available for on-site inspection to the
- 7 department of inspections and appeals upon request and at
- 8 reasonable times.
- 9 Sec. 17. Section 231C.6, Code 2003, is amended by striking
- 10 the section and inserting in lieu thereof the following:
- 11 231C.6 INVOLUNTARY TRANSFER.
- 12 1. If an assisted living program initiates the involuntary
- 13 transfer of a tenant and the action is not a result of a
- 14 monitoring evaluation or complaint investigation by the
- 15 department of inspections and appeals, and if the tenant or
- 16 tenant's representative contests the transfer, the following
- 17 procedure shall apply:
- 18 a. The assisted living program shall notify the tenant or
- 19 tenant's representative, in accordance with the occupancy
- 20 agreement, of the need to transfer, the reason for the
- 21 transfer, and the contact information of the tenant advocate.
- 22 b. The assisted living program shall provide the tenant
- 23 advocate with a copy of the notification to the tenant.
- 24 c. The tenant advocate shall offer the notified tenant or
- 25 tenant's representative assistance with the program's internal
- 26 appeals process. The tenant is not required to accept the
- 27 assistance of the tenant advocate.
- 28 d. If, following the internal appeals process, the
- 29 assisted living program upholds the transfer decision, the
- 30 tenant may utilize other remedies authorized by law to contest
- 31 the transfer.
- 32 2. The department of elder affairs, in cooperation with
- 33 the department of inspections and appeals and in consultation
- 34 with affected industry, professional, and consumer groups,
- 35 shall establish, by rule in accordance with chapter 17A,

- 1 procedures to be followed, including the opportunity for
- 2 hearing, when the transfer of a tenant results from a
- 3 monitoring evaluation or complaint investigation conducted by
- 4 the department of inspections and appeals.
- 5 Sec. 18. NEW SECTION. 231C.7 COMPLAINTS.
- 6 l. Any person with concerns regarding the operations or
- 7 service delivery of an assisted living program may file a
- 8 complaint with the department of inspections and appeals. The
- 9 name of the person who files a complaint with the department
- 10 of inspections and appeals and any personal identifying
- 11 information of the person or any tenant identified in the
- 12 complaint shall be kept confidential and shall not be subject
- 13 to discovery, subpoena, or other means of legal compulsion for
- 14 its release to a person other than department of inspections
- 15 and appeals' employees involved with the complaint.
- 16 2. The department of elder affairs, in cooperation with
- 17 the department of inspections and appeals, shall establish
- 18 procedures for the disposition of complaints received in
- 19 accordance with this section.
- 20 Sec. 19. NEW SECTION. 231C.8 INFORMAL REVIEW.
- 21 If an assisted living program contests the regulatory
- 22 insufficiencies of a monitoring evaluation or complaint
- 23 investigation, the program shall submit written information,
- 24 demonstrating that the program was in compliance with the
- 25 applicable requirement at the time of the monitoring
- 26 evaluation or complaint investigation, in support of the
- 27 contesting of the regulatory insufficiencies, to the
- 28 department of inspections and appeals for review. The
- 29 department of inspections and appeals shall review the written
- 30 information submitted within ten working days of the receipt
- 31 of the information. At the conclusion of the review, the
- 32 department of inspections and appeals may affirm, modify, or
- 33 dismiss the regulatory insufficiencies. The department of
- 34 inspections and appeals shall notify the program in writing of
- 35 the decision to affirm, modify, or dismiss the regulatory

- 1 insufficiencies, and the reasons for the decision. In the
- 2 case of a complaint investigation, the department of
- 3 inspections and appeals shall also notify the complainant, if
- 4 known, of the decision and the reasons for the decision.
- 5 Sec. 20. NEW SECTION. 231C.9 PUBLIC DISCLOSURE OF
- 6 FINDINGS.
- 7 Following a monitoring evaluation or complaint
- 8 investigation of an assisted living program by the department
- 9 of inspections and appeals pursuant to this chapter, the
- 10 department of inspections and appeals' final findings with
- ll respect to compliance by the assisted living program with
- 12 requirements for certification shall be made available to the
- 13 public in a readily available form and place. Other
- 14 information relating to an assisted living program that is
- 15 obtained by the department of inspections and appeals which
- 16 does not constitute the department of inspections and appeals'
- 17 final findings from a monitoring evaluation or complaint
- 18 investigation of the assisted living program shall not be made
- 19 available to the public except in proceedings involving the
- 20 denial, suspension, or revocation of a certificate under this
- 21 chapter.
- 22 Sec. 21. NEW SECTION. 231C.10 DENIAL, SUSPENSION, OR
- 23 REVOCATION -- CONDITIONAL OPERATION.
- The department of inspections and appeals may deny,
- 25 suspend, or revoke a certificate in any case where the
- 26 department of inspections and appeals finds that there has
- 27 been a substantial or repeated failure on the part of the
- 28 assisted living program to comply with this chapter or the
- 29 rules, or minimum standards adopted under this chapter, or for
- 30 any of the following reasons:
- 31 a. Cruelty or indifference to assisted living program
- 32 tenants.
- 33 b. Appropriation or conversion of the property of an
- 34 assisted living program tenant without the tenant's written
- 35 consent or the written consent of the tenant's legal guardian.

- 1 c. Permitting, aiding, or abetting the commission of any
- 2 illegal act in the assisted living program.
- 3 d. Obtaining or attempting to obtain or retain a
- 4 certificate by fraudulent means, misrepresentation, or by
- 5 submitting false information.
- 6 e. Habitual intoxication or addiction to the use of drugs
- 7 by the applicant, administrator, executive director, manager,
- 8 or supervisor of the assisted living program.
- 9 f. Securing the devise or bequest of the property of a
- 10 tenant of an assisted living program by undue influence.
- 11 g. Founded dependent adult abuse as defined in section
- 12 235B.2.
- 13 h. In the case of any officer, member of the board of
- 14 directors, trustee, or designated manager of the program or
- 15 any stockholder, partner, or individual who has greater than a
- 16 ten percent equity interest in the program, who has or has had
- 17 an ownership interest in an assisted living program, home
- 18 health agency, residential care facility, or licensed nursing
- 19 facility in any state which has been closed due to removal of
- 20 program, agency, or facility licensure or certification or
- 21 involuntary termination from participation in either the
- 22 medical assistance or Medicare programs, or who has been found
- 23 to have failed to provide adequate protection or services for
- 24 tenants to prevent abuse or neglect.
- 25 i. In the case of a certificate applicant or an existing
- 26 certified owner or operator who is an entity other than an
- 27 individual, the person is in a position of control or is an
- 28 officer of the entity and engages in any act or omission
- 29 proscribed by this chapter.
- 30 j. For any other reason as provided by law or
- 31 administrative rule.
- 32 2. The department of inspections and appeals may as an
- 33 alternative to denial, suspension, or revocation conditionally
- 34 issue or continue a certificate dependent upon the performance
- 35 by the assisted living program of reasonable conditions within

- 1 a reasonable period of time as set by the department of
- 2 inspections and appeals so as to permit the program to
- 3 commence or continue the operation of the program pending full
- 4 compliance with this chapter or the rules adopted pursuant to
- 5 this chapter. If the assisted living program does not make
- 6 diligent efforts to comply with the conditions prescribed, the
- 7 department of inspections and appeals may, under the
- 8 proceedings prescribed by this chapter, suspend, or revoke the
- 9 certificate. An assisted living program shall not be operated
- 10 on a conditional certificate for more than one year.
- 11 Sec. 22. NEW SECTION. 231C.11 NOTICE -- APPEAL --
- 12 EMERGENCY PROVISIONS.
- 13 1. The denial, suspension, or revocation of a certificate
- 14 shall be effected by delivering to the applicant or
- 15 certificate holder by restricted certified mail or by personal
- 16 service a notice setting forth the particular reasons for such
- 17 action. Such denial, suspension, or revocation shall become
- 18 effective thirty days after the mailing or service of the
- 19 notice, unless the applicant or certificate holder, within
- 20 such thirty-day period, requests a hearing, in writing, of the
- 21 department of inspections and appeals, in which case the
- 22 notice shall be deemed to be suspended.
- 23 2. The denial, suspension, or revocation of a certificate
- 24 may be appealed in accordance with rules adopted by the
- 25 department of inspections and appeals in accordance with
- 26 chapter 17A.
- 3. When the department of inspections and appeals finds
- 28 that an imminent danger to the health or safety of tenants of
- 29 an assisted living program exists which requires action on an
- 30 emergency basis, the department of inspections and appeals may
- 31 direct removal of all tenants of an assisted living program
- 32 and suspend the certificate prior to a hearing.
- 33 Sec. 23. NEW SECTION. 231C.12 DEPARTMENT NOTIFIED OF
- 34 CASUALTIES.
- 35 The department of inspections and appeals shall be notified

- 1 within twenty-four hours, by the most expeditious means
- 2 available, of any accident causing substantial injury or
- 3 death, and any substantial fire or natural or other disaster
- 4 occurring at or near an assisted living program.
- 5 Sec. 24. NEW SECTION. 231C.13 RETALIATION BY ASSISTED
- 6 LIVING PROGRAM PROHIBITED.
- 7 An assisted living program shall not discriminate or
- 8 retaliate in any way against a tenant, tenant's family, or an
- 9 employee of the program who has initiated or participated in
- 10 any proceeding authorized by this chapter. An assisted living
- 11 program that violates this section is subject to a penalty as
- 12 established by administrative rule in accordance with chapter
- 13 17A and to be assessed and collected by the department of
- 14 inspections and appeals and paid into the state treasury to be
- 15 credited to the general fund of the state.
- 16 Sec. 25. NEW SECTION. 231C.14 CIVIL PENALTIES.
- 17 The department of elder affairs, in cooperation with the
- 18 department of inspections and appeals, may establish by rule,
- 19 in accordance with chapter 17A, civil penalties for the
- 20 following violations by an assisted living program:
- 21 1. Noncompliance with any regulatory requirements which
- 22 presents an imminent danger or a substantial probability of
- 23 resultant death or physical harm to a tenant.
- 24 2. Following receipt of notice from the department of
- 25 inspections and appeals, continued failure or refusal to
- 26 comply within a prescribed time frame with regulatory
- 27 requirements that have a direct relationship to the health,
- 28 safety, or security of program tenants.
- 29 Sec. 26. NEW SECTION. 231C.15 CRIMINAL PENALTIES AND
- 30 INJUNCTIVE RELIEF.
- 31 1. A person establishing, conducting, managing, or
- 32 operating any assisted living program without a certificate is
- 33 guilty of a serious misdemeanor. Each day of continuing
- 34 violation after conviction or notice from the department of
- 35 inspections and appeals by certified mail of a violation shall

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- 1 be considered a separate offense or chargeable offense. A
- 2 person establishing, conducting, managing, or operating an
- 3 assisted living program without a certificate may be
- 4 temporarily or permanently restrained by a court of competent
- 5 jurisdiction from such activity in an action brought by the
- 6 state.
- 7 2. A person who prevents or interferes with or attempts to
- 8 impede in any way any duly authorized representative of the
- 9 department of inspections and appeals in the lawful
- 10 enforcement of this chapter or of the rules adopted pursuant
- 11 to this chapter is guilty of a simple misdemeanor. As used in
- 12 this subsection, lawful enforcement includes but is not
- 13 limited to:
- 14 a. Contacting or interviewing any tenant of an assisted
- 15 living program in private at any reasonable hour and without
- 16 advance notice.
- 17 b. Examining any relevant records of an assisted living
- 18 program.
- 19 c. Preserving evidence of any violation of this chapter or
- 20 of the rules adopted pursuant to this chapter.
- 21 Sec. 27. NEW SECTION. 231C.16 NURSING ASSISTANT AND
- 22 MEDICATION AIDE -- CERTIFICATION.
- 23 The department of inspections and appeals, in cooperation
- 24 with other appropriate agencies, shall establish a procedure
- 25 to allow nursing assistants or medication aides to claim work
- 26 within an assisted living program as credit toward sustaining
- 27 the nursing assistant's or medication aide's certification.
- 28 Sec. 28. NEW SECTION. 231C.17 COORDINATION OF THE LONG-
- 29 TERM CARE SYSTEM -- TRANSITIONAL PROVISIONS.
- 30 1. A hospital licensed pursuant to chapter 135B or a
- 31 health care facility licensed pursuant to chapter 135C may
- 32 operate an assisted living program, located in a distinct part
- 33 of or separate structure under the control of the hospital or
- 34 health care facility, if certified pursuant to this chapter.
- 35 2. This chapter shall not be construed to require that a

- 1 facility licensed as a different type of facility also comply
- 2 with the requirements of this chapter, unless the facility is
- 3 represented to the public as a certified assisted living
- 4 program.
- 5 3. A certified assisted living program that complies with
- 6 the requirements of this chapter shall not be required to be
- 7 licensed as a health care facility pursuant to chapter 135C,
- 8 unless the facility is represented to the public as a licensed
- 9 health care facility.
- 10 Sec. 29. NEW SECTION. 231C.18 IOWA ASSISTED LIVING FEES.
- 11 The department of inspections and appeals shall collect and
- 12 retain assisted living program certification and related fees
- 13 as established by rule in accordance with chapter 17A. An
- 14 assisted living program that is certified by the department of
- 15 inspections and appeals on the basis of voluntary
- 16 accreditation by a recognized accrediting entity shall not be
- 17 subject to payment of the certification fee, but shall be
- 18 subject to an administrative fee as prescribed by rule. Fees
- 19 collected and retained pursuant to this section shall be
- 20 deposited into an assisted living program fund created in the
- 21 state treasury under the authority of the department of
- 22 inspections and appeals and are appropriated to the department
- 23 of inspections and appeals to carry out the purposes of this
- 24 chapter. Amounts deposited in the fund shall not be
- 25 transferred, used, obligated, appropriated, or otherwise
- 26 encumbered except as provided in this section.
- 27 Notwithstanding section 12C.7, subsection 2, interest or
- 28 earnings on moneys deposited into the fund shall be credited
- 29 to the fund. Notwithstanding section 8.33, amounts deposited
- 30 in the fund that remain unexpended or unencumbered at the
- 31 close of the fiscal year shall remain in the fund for
- 32 utilization as provided in this section for the following
- 33 fiscal year.
- 34 Sec. 30. NEW SECTION. 231C.19 APPLICATION OF LANDLORD
- 35 AND TENANT ACT.

- 1 Chapter 562A, the uniform residential landlord and tenant
- 2 Act, shall apply to assisted living programs under this
- 3 chapter.
- 4 Sec. 31. Section 235B.3, subsection 2, paragraph d, Code
- 5 2003, is amended to read as follows:
- 6 d. A person who performs inspections of elder group homes
- 7 for the department of elder-affairs inspections and appeals
- 8 and a resident advocate committee member assigned to an elder
- 9 group home pursuant to chapter 231B.
- 10 Sec. 32. Chapter 231A, Code 2003, is repealed.
- 11 Sec. 33. TRANSITION OF STAFF. All employees of the
- 12 department of elder affairs performing functions related to
- 13 certification and monitoring of or complaint investigations
- 14 related to assisted living programs as of June 30, 2003, shall
- 15 become employees of the department of inspections and appeals
- 16 without loss of classification, pay, or benefits, effective
- 17 July 1, 2003. All employees of the department of elder
- 18 affairs performing functions related to affordable assisted
- 19 living as of June 30, 2003, shall become employees of the Iowa
- 20 finance authority without loss of classification, pay, or
- 21 benefits, effective July 1, 2003.
- 22 EXPLANATION
- 23 This bill provides for regulation of elder group homes and
- 24 assisted living programs.
- The bill provides for regulation of elder group homes by
- 26 the department of elder affairs in cooperation with the
- 27 department of inspections and appeals. The bill changes the
- 28 definition of elder group home to mean a single-family
- 29 residence operated by a person, rather than being the
- 30 residence of the person providing room, board, and personal
- 31 care to elders. The bill also provides that rather than being
- 32 owner-occupied or owned by a nonprofit corporation and
- 33 occupied by a resident manager, the elder group home is
- 34 required only to be staffed by an on-site manager 24 hours per
- 35 day, seven days per week.

The bill provides for regulation of assisted living 2 programs by directing the department of elder affairs, in 3 cooperation with the department of inspections and appeals, to 4 establish, by rule, a program for certification and monitoring 5 related to assisted living programs. The rules are to be 6 formulated in consultation with affected industry, 7 professional, and consumer groups. In addition to the rules, 8 interpretive guidelines are also to be issued. Each assisted 9 living program operating in the state is to be certified by 10 the department of inspections and appeals. If an assisted 11 living program is voluntarily accredited by a recognized 12 accrediting entity, the department of inspections and appeals 13 is to certify the program based upon the voluntary 14 accreditation. The bill provides specifically that if the 15 tenant is terminally ill and has elected to receive hospice 16 services under the federal Medicare program from a Medicare-17 certified hospice program, the assisted living program and the 18 hospice program are to enter an agreement under which the 19 hospice program retains professional management responsibility 20 for those services. The bill provides that the department of elder affairs in 21 22 cooperation with the department of inspections and appeals may 23 establish by administrative rule a special classification for 24 affordable assisted living programs. The bill also provides 25 that a department, agency, or officer of this state, or of any 26 political subdivision shall not pay or approve for payment 27 from public funds any amount to an assisted living program for 28 an actual or prospective tenant, unless the program holds a 29 current certificate and meets all requirements for 30 certification. The bill also directs the department of elder 31 affairs in cooperation with the department of inspections and 32 appeals to adopt rules regarding the conducting or operating 33 of another business or activity in the distinct part of the 34 physical structure in which the assisted living program is 35 provided, if the business or activity serves nontenants.

- 1 rules are to be developed in consultation with affected
- 2 industry, professional, and consumer groups.
- 3 The bill specifies requirements for written occupancy
- 4 agreements and provides a process for involuntary transfer of
- 5 a tenant.
- 6 The bill provides for the filing and disposition of
- 7 complaints; provides for an informal review of contests to the
- 8 results of a monitoring evaluation or complaint investigation;
- 9 provides for public disclosure of the final findings with
- 10 respect to a monitoring evaluation or complaint investigation;
- 11 provides the bases for the denial, suspension, or revocation
- 12 of certification and for conditional operation of a program as
- 13 an alternative to denial, suspension, or revocation of
- 14 certification; provides for notice and hearings related to
- 15 denial, suspension, or revocation of certification; provides
- 16 for the notification of the department of inspections and
- 17 appeals of any casualties at an assisted living program;
- 18 prohibits retaliation by an assisted living program against a
- 19 tenant, tenant's family, or an employee of the program who has
- 20 initiated or participated in any proceeding under the Code
- 21 chapter; establishes civil and criminal penalties for certain
- 22 violations of the bill; provides for nursing assistants and
- 23 medication aides to claim work within assisted living programs
- 24 as credit toward their certification; and provides
- 25 transitional provisions for long-term care providers. The
- 26 bill provides for collection and retaining of assisted living
- 27 program fees by the department of inspections and appeals and
- 28 provides that if an assisted living program is certified based
- 29 upon voluntary accreditation, the program is not subject to
- 30 payment of the certification fee but is subject to payment of
- 31 an administrative fee as prescribed by rule. The bill
- 32 provides that the uniform residential landlord and tenant Act
- 33 (chapter 562A) applies to assisted living programs.
- 34 The bill provides for transition of staff used in the
- 35 regulation of assisted living programs by providing that

- 1 employees of the department of elder affairs who performed
- 2 functions related to certification and monitoring of or
- 3 complaint investigations related to assisted living programs
- 4 as of June 30, 2003, are to become employees of the department
- 5 of inspections and appeals without loss of classification,
- 6 pay, or benefits, effective July 1, 2003. Additionally, all
- 7 employees of the department of elder affairs performing
- 8 functions related to affordable assisted living as of June 30,
- 9 2003, are to become employees of the Iowa finance authority
- 10 without loss of classification, pay, or benefits, effective
- 11 July 1, 2003.
- 12 The bill also repeals Code chapter 231A, relating to elder
- 13 family homes.
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HOUSE FILE 675

H-1407

6

- 1 Amend House File 675 as follows:
- 2 1. Page 1, by striking lines 10 through 22 and
- 3 inserting the following: "fire marshal shall be
- 4 deposited in the general fund of the state."
 - 2. Page 1, by striking lines 28 and 29.
 - 3. Page 2, by striking lines 2 through 16.
- 7 4. Page 2, line 24, by striking the word
- 8 "through" and inserting the following: "and".
- 9 5. Page 2, by striking lines 29 through 32.
- 10 6. Page 4, by striking line 1, and inserting the 11 following: "appeals".
- 12 7. Page 4, by striking lines 20 and 21.
- 13 8. Page 5, by striking lines 5 through 9, and
- 14 inserting the following: "recognizes as having
- 15 specific assisted living program standards equivalent
- 16 to the standards established by the department for 17 assisted".
- 18 9. Page 5, by striking lines 20 and 21, and 19 inserting the following:
- 20 "1. The department shall establish by".
- 21 10. Page 5, by striking lines 24 and 25, and
- 22 inserting the following: "department may adopt by
- 23 reference".
- 24 11. Page 5, line 30, by inserting after the word 25 "with" the following: "the department of inspections
- 26 and appeals, and".
- 27 12. Page 6, by striking lines 13 through 15, and
- 28 inserting the following: "assisted living programs,
- 29 the department in consultation with the department of
- 30 inspections and appeals and affected industry,
- 31 professional, and".
- 32 13. Page 7, by striking lines 1 and 2, and
- 33 inserting the following: "for an assisted living
- 34 program. A".
- 35 14. Page 8, by striking lines 2 and 3, and
- 36 inserting the following:
- 37 "7. The department may also establish".
- B8 15. Page 8, line 6, by inserting after the word
- 39 "with" the following: "the department of inspections
- 40 and appeals and".
- 11 16. Page 8, line 9, by striking the words
- 42 "political subdivision" and inserting the following:
- 43 "governmental unit".
- 17. Page 8, by striking lines 15 and 16, and
- 45 inserting the following:
- 46 "9. The department shall adopt rules".
- 47 18. Page 8, line 21, by inserting after the word
- 48 "with" the following: "the department of inspections
- 49 and appeals and".
- 50 19. Page 11, by striking lines 32 through 34, and

H-1407

Page 2

1 inserting the following:

2 "2. The department, in consultation with the 3 department of inspections and appeals and affected 4 industry, professional, and consumer groups,".

5 20. Page 12, line 16, by striking the words "of

6 elder affairs".

7 21. Page 16, by striking lines 17 and 18, and 8 inserting the following:

"The department may establish by rule,".

- 10 22. Page 18, by striking lines 11 through 13, and 11 inserting the following:
- 12 "1. The department of inspections and appeals 13 shall collect assisted living program certification 14 and related fees. An".
- 15 23. Page 18, by striking lines 20 through 33 and 16 inserting the following: "deposited in the general 17 fund of the state.
- 18 2. The following certification and related fees 19 shall apply to assisted living programs:
- 20 a. For a two-year initial certification, seven 21 hundred fifty dollars.
- 22 b. For a two-year recertification, one thousand 23 dollars.
- 24 c. For a blueprint plan review, nine hundred 25 dollars.
- 26 d. For an optional preliminary plan review, five 27 hundred dollars."
- 28 24. Title page, line 3, by striking the words 29 "appropriation of".
- 30 25. By renumbering as necessary.

By UPMEYER of Hancock

H-1407 FILED APRIL 22, 2003

HOUSE FILE 675 BY COMMITTEE ON APPROPRIATIONS

(SUCCESSOR TO HF 582) (SUCCESSOR TO HSB 233)

(As Amended and Passed by the House April 23, 2003)

		. 4	129103	· · · · · · · · · · · · · · · · · · ·				
Passed	House,	Date 4	123/03	Passed	Senat e	, Date	4/28/0	
Vote:	Ayes _	Na	<u> </u>	— .	Ayes	N	lays	
		Approved		5 30 03	<u> </u>			

A BILL FOR

	1	An Act relating to	the regulation of elder family homes, elder
	2	group homes, an	d assisted living programs, providing for
*	- 3	fees, and provi	ding penalties.
/ `	4	BE IT ENACTED BY T	HE GENERAL ASSEMBLY OF THE STATE OF IOWA:
	5		
	6		House Amendments
	7		Deleted Language 💥
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- 1 Section 1. Section 100.1, subsection 6, Code 2003, is
- 2 amended to read as follows:
- 3 6. To adopt rules designating a fee to be assessed to each
- 4 building, structure, or facility for which a fire safety
- 5 inspection or plan review by the state fire marshal is
- 6 required as-a-condition-of-licensure by law. The fee
- 7 designated by rule shall be set in an amount that is
- 8 reasonably related to the costs of conducting the applicable
- 9 inspection or plan review. The fees collected by the state
- 10 fire marshal shall be deposited in the general fund of the
- ll state.
- 12 Sec. 2. Section 135C.33, subsection 5, paragraph e, Code
- 13 2003, is amended to read as follows:
- 14 e. An employee of an assisted living facility program
- 15 certified or-voluntarily-accredited under chapter 231C, if the
- 16 employee provides direct services to consumers.
- 17 Sec. 3. Section 231B.1, subsection 4, Code 2003, is
 - 18 amended to read as follows:
 - 19 4. "Elder group home" means a single-family residence that
 - 20 is a-residence-of operated by a person who is providing room,
 - 21 board, and personal care to three through five elders who are
 - 22 not related to the person providing the service within the
 - 23 third degree of consanguinity or affinity.
- * 24 Sec. 4. Section 231B.2, subsection 2, paragraph c, Code
 - 25 2003, is amended to read as follows:
 - 26 c. An elder group home shall be owner-occupied, or owned
 - 27 by-a-nonprofit-corporation-and-occupied-by-a-resident-manager
 - 28 staffed by an on-site manager twenty-four hours per day, seven
 - 29 days per week. A-resident-manager-shall-reside-in-and-provide
 - 30 services-for-no-more-than-one-elder-group-home-
 - 31 Sec. 5. Section 231B.2, subsections 3 and 5, Code 2003,
 - 32 are amended to read as follows:
 - 33 3. An elder group home established pursuant to this
 - 34 chapter shall be certified by the department of inspections
 - 35 and appeals.

*

- 5. Inspections and certification services shall be
- 2 provided by the department of inspections and appeals.
- 3 However,-beginning-July-1,-1994,-the-department-may-enter-into
- 4 contracts-with-the-area-agencies-on-aging-to-provide-these
- 5 services.
- 6 Sec. 6. Section 231B.3, subsection 2, Code 2003, is
- 7 amended to read as follows:
- 8 2. A person who has knowledge that an elder group home is
- 9 operating without certification shall report the name and
- 10 address of the home to the department of inspections and
- 11 appeals. The department of inspections and appeals shall
- 12 investigate a report made pursuant to this section.
- 13 Sec. 7. Section 231C.1, Code 2003, is amended to read as
- 14 follows:
- 15 231C.1 FINDINGS, AND PURPOSE, AND INTENT.
- 16 1. The general assembly finds that assisted living is an
- 17 important part of the long-term care system in this state.
- 18 Assisted living emphasizes the independence and dignity of the
- 19 individual while providing services in a cost-effective
- 20 manner.
- 21 2. The purposes of establishing an assisted living program
- 22 include all of the following:
- 23 a. To encourage the establishment and maintenance of a
- 24 safe and homelike environment for individuals of all income
- 25 levels who require assistance to live independently but who do
- 26 not require health-related care on a continuous twenty-four
- 27 hour per day basis.
- 28 b. To establish standards for assisted living programs
- 29 that allow flexibility in design which promotes a social model
- 30 of service delivery by focusing on individual independence,
- 31 individual needs and desires, and consumer-driven quality of
- 32 service.
- 33 c. To encourage general public participation in the
- 34 development of assisted living programs for individuals of all
- 35 income levels.

- 3. It is the intent of the general assembly that the
- 2 department of elder affairs establish policy for assisted
- 3 living programs and that the department of inspections and
- 4 appeals enforce this chapter.
- 5 Sec. 8. Section 231C.2, subsections 1 and 6, Code 2003,
- 6 are amended to read as follows:
- 7 l. "Assisted living" means provision of housing with
- 8 services which may include but are not limited to health-
- 9 related care, personal care, and assistance with instrumental
- 10 activities of daily living to six three or more tenants in a
- 11 physical structure which provides a homelike environment.
- 12 "Assisted living" also includes encouragement of family
- 13 involvement, tenant self-direction, and tenant participation
- 14 in decisions that emphasize choice, dignity, privacy,
- 15 individuality, shared risk, and independence. "Assisted
- 16 living" includes the provision of housing and assistance with
- 17 instrumental activities of daily living only if personal care
- 18 or health-related care is also included.
- 19 6. "Tenant" means an individual who receives assisted
- 20 living services through a certified or-accredited assisted
- 21 living program.
- Sec. 9. Section 231C.2, Code 2003, is amended by adding
- 23 the following new subsections:
- NEW SUBSECTION. 2A. "Governmental unit" means the state,
- 25 or any county, municipality, or other political subdivision or
- 26 any department, division, board, or other agency of any of
- 27 these entities.
- NEW SUBSECTION. 4A. "Legal representative" means a person
- 29 appointed by the court to act on behalf of the tenant, or a
- 30 person acting pursuant to a power of attorney.
- 31 NEW SUBSECTION. 4B. "Occupancy agreement" means a written
- 32 agreement entered into between an assisted living program and
- 33 a tenant that clearly describes the rights and
- 34 responsibilities of the assisted living program and a tenant,
- 35 and other information required by rule. "Occupancy agreement"

- 1 may include a separate signed lease and signed service
- 2 agreement.
- NEW SUBSECTION. 5A. "Recognized accrediting entity" means
- 4 a nationally recognized accrediting entity that the department
- 5 recognizes as having specific assisted living program
- 6 standards equivalent to the standards established by the
- 7 department for assisted living programs.
- 8 NEW SUBSECTION. 6A. "Tenant advocate" means the office of
- 9 long-term care resident's advocate established in section
- 10 231.42.
- 11 NEW SUBSECTION. 7. "Tenant's representative" means a
- 12 tenant's legal representative or any representative authorized
- 13 by the tenant to act on behalf of the tenant.
- 14 Sec. 10. Section 231C.3, Code 2003, is amended by striking
- 15 the section and inserting in lieu thereof the following:
- 16 231C.3 CERTIFICATION OF ASSISTED LIVING PROGRAMS.
- 17 1. The department shall establish by rule in accordance
- 18 with chapter 17A, a program for certification and monitoring
- 19 of assisted living programs. The department may adopt by
- 20 reference with or without amendment, nationally recognized
- 21 standards and rules for assisted living programs. The rules
- 22 shall include specification of recognized accrediting entities
- 23 and provisions related to dementia-specific programs. The
- 24 standards and rules shall be formulated in consultation with
- 25 the department of inspections and appeals, and affected
- 26 industry, professional, and consumer groups and shall be
- 27 designed to accomplish the purposes of this chapter and shall
- 28 include but are not limited to rules relating to all of the
- 29 following:
- 30 a. Provisions to ensure, to the greatest extent possible,
- 31 the health, safety, and well-being and appropriate treatment
- 32 of tenants.
- 33 b. Requirements that assisted living programs furnish the
- 34 department of elder affairs and the department of inspections
- 35 and appeals with specified information necessary to administer

- 1 this chapter.
- 2 c. Standards for tenant evaluation or assessment, which
- 3 may vary in accordance with the nature of the services
- 4 provided or the status of the tenant.
- 5 d. Provisions for granting short-term waivers for tenants
- 6 who exceed occupancy criteria.
- 7 2. In addition to the adoption of standards and rules for
- 8 assisted living programs, the department in consultation with
- 9 the department of inspections and appeals and affected
- 10 industry, professional, and consumer groups, shall issue
- 11 interpretive guidelines, including the expectations of program
- 12 certification monitors, to provide direction to assisted
- 13 living programs in complying with certification requirements.
- 3. Each assisted living program operating in this state
- 15 shall be certified by the department of inspections and
- 16 appeals. If an assisted living program is voluntarily
- 17 accredited by a recognized accrediting entity, the department
- 18 of inspections and appeals shall certify the assisted living
- 19 program on the basis of the voluntary accreditation. An
- 20 assisted living program that is certified by the department of
- 21 inspections and appeals on the basis of voluntary
- 22 accreditation shall not be subject to payment of the
- 23 certification fee prescribed in section 231C.18, but shall be
- 24 subject to an administrative fee as prescribed by rule. An
- 25 assisted living program certified under this section is exempt
- 26 from the requirements of section 135.63 relating to
- 27 certificate of need requirements.
- 28 4. The owner or manager of a certified assisted living
- 29 program shall comply with the rules adopted by the department
- 30 for an assisted living program. A person including a
- 31 governmental unit shall not represent an assisted living
- 32 program to the public as an assisted living program or as a
- 33 certified assisted living program unless and until the program
- 34 is certified pursuant to this chapter.
- 35 5. a. Services provided by a certified assisted living

- l program may be provided directly by staff of the assisted
- 2 living program, by individuals contracting with the assisted
- 3 living program to provide services, or by individuals employed
- 4 by the tenant or with whom the tenant contracts if the tenant
- 5 agrees to assume the responsibility and risk of the employment
- 6 or the contractual relationship.
- 7 b. If a tenant is terminally ill and has elected to
- 8 receive hospice services under the federal Medicare program
- 9 from a Medicare-certified hospice program, the assisted living
- 10 program and the Medicare-certified hospice program shall enter
- 11 into a written agreement under which the hospice program
- 12 retains professional management responsibility for those
- 13 services.
- 14 6. The department of inspections and appeals may enter
- 15 into contracts to provide certification and monitoring of
- 16 assisted living programs. The department of inspections and
- 17 appeals shall:
- a. Have full access at reasonable times to all records,
- 19 materials, and common areas pertaining to the provision of
- 20 services and care to the tenants of a program during
- 21 certification, monitoring, and complaint investigations of
- 22 programs seeking certification, currently certified, or
- 23 alleged to be uncertified.
- 24 b. With the consent of the tenant, visit the tenant's
- 25 unit.
- 26 c. Require that the recognized accrediting entity
- 27 providing accreditation for a program provide copies to the
- 28 department of all materials related to the accreditation,
- 29 monitoring, and complaint process.
- 7. The department may also establish by rule in accordance
- 31 with chapter 17A a special classification for affordable
- 32 assisted living programs. The rules shall be formulated in
- 33 consultation with the department of inspections and appeals
- 34 and affected industry, professional, and consumer groups.
- 35 8. A department, agency, or officer of this state or of

- 1 any governmental unit shall not pay or approve for payment
- 2 from public funds any amount to an assisted living program for
- 3 an actual or prospective tenant, unless the program holds a
- 4 current certificate issued by the department of inspections
- 5 and appeals and meets all current requirements for
- 6 certification.
- 7 9. The department shall adopt rules regarding the
- 8 conducting or operating of another business or activity in the
- 9 distinct part of the physical structure in which the assisted
- 10 living program is provided, if the business or activity serves
- 11 nontenants. The rules shall be developed in consultation with
- 12 the department of inspections and appeals and affected
- 13 industry, professional, and consumer groups.
- 14 10. An assisted living program shall comply with section
- 15 135C.33.
- 16 Sec. 11. Section 231C.4, Code 2003, is amended to read as
- 17 follows:
- 18 231C.4 FIRE AND SAFETY STANDARDS.
- 19 The state fire marshal shall adopt rules, in coordination
- 20 with the department of elder affairs and the department of
- 21 inspections and appeals, relating to the certification or
- 22 voluntary-accreditation and monitoring of the fire and safety
- 23 standards of certified or-voluntarily-accredited assisted
- 24 living programs.
- Sec. 12. Section 231C.5, Code 2003, is amended by striking
- 26 the section and inserting in lieu thereof the following:
- 27 231C.5 WRITTEN OCCUPANCY AGREEMENT REQUIRED.
- 28 1. An assisted living program shall not operate in this
- 29 state unless a written occupancy agreement, as prescribed in
- 30 subsection 2, is executed between the assisted living program
- 31 and each tenant or tenant's representative, prior to the
- 32 tenant's occupancy, and unless the assisted living program
- 33 operates in accordance with the terms of the occupancy
- 34 agreement. The assisted living program shall deliver to the
- 35 tenant or tenant's representative a complete copy of the

- 1 occupancy agreement and all supporting documents and
- 2 attachments and shall deliver, at least thirty days prior to
- 3 any changes, a written copy of changes to the occupancy
- 4 agreement if any changes to the copy originally delivered are
- 5 subsequently made.
- 6 2. An assisted living program occupancy agreement shall
- 7 clearly describe the rights and responsibilities of the tenant
- 8 and the program. The occupancy agreement shall also include
- 9 but is not limited to inclusion of all of the following
- 10 information in the body of the agreement or in the supporting
- 11 documents and attachments:
- 12 a. A description of all fees, charges, and rates
- 13 describing tenancy and basic services covered, and any
- 14 additional and optional services and their related costs.
- 15 b. A statement regarding the impact of the fee structure
- 16 on third-party payments, and whether third-party payments and
- 17 resources are accepted by the assisted living program.
- 18 c. The procedure followed for nonpayment of fees.
- 19 d. Identification of the party responsible for payment of
- 20 fees and identification of the tenant's representative, if
- 21 any.
- 22 e. The term of the occupancy agreement.
- 23 f. A statement that the assisted living program shall
- 24 notify the tenant or the tenant's representative, as
- 25 applicable, in writing at least thirty days prior to any
- 26 change being made in the occupancy agreement with the
- 27 following exceptions:
- 28 (1) When the tenant's health status or behavior
- 29 constitutes a substantial threat to the health or safety of
- 30 the tenant, other tenants, or others, including when the
- 31 tenant refuses to consent to relocation.
- 32 (2) When an emergency or a significant change in the
- 33 tenant's condition results in the need for the provision of
- 34 services that exceed the type or level of services included in
- 35 the occupancy agreement and the necessary services cannot be

s.f. _____ H.f. 675

- 1 safely provided by the assisted living program.
- 2 q. A statement that all tenant information shall be
- 3 maintained in a confidential manner to the extent required
- 4 under state and federal law.
- 5 h. Occupancy, involuntary transfer, and transfer criteria
- 6 and procedures, which ensure a safe and orderly transfer. The
- 7 internal appeals process provided relative to an involuntary
- 8 transfer.
- 9 i. The program's policies and procedures for addressing
- 10 grievances between the assisted living program and the
- 11 tenants, including grievances relating to transfer and
- 12 occupancy.
- 13 j. A statement of the prohibition against retaliation as
- 14 prescribed in section 231C.13.
- 15 k. The emergency response policy.
- 16 1. The staffing policy which specifies if the staff is
- 17 available twenty-four hours per day, if nurse delegation will
- 18 be used, and how staffing will be adapted to meet changing
- 19 tenant needs.
- 20 m. In dementia-specific assisted living programs, a
- 21 description of the services and programming provided to meet
- 22 the life skills and social activities of tenants.
- 23 n. The refund policy.
- o. A statement regarding billing and payment procedures.
- 25 3. Occupancy agreements and related documents executed by
- 26 each tenant or tenant's representative shall be maintained by
- 27 the assisted living program in program files from the date of
- 28 execution until three years from the date the occupancy
- 29 agreement is terminated. A copy of the most current occupancy
- 30 agreement shall be provided to members of the general public,
- 31 upon request. Occupancy agreements and related documents
- 32 shall be made available for on-site inspection to the
- 33 department of inspections and appeals upon request and at
- 34 reasonable times.
- 35 Sec. 13. Section 231C.6, Code 2003, is amended by striking

- 1 the section and inserting in lieu thereof the following:
- 2 231C.6 INVOLUNTARY TRANSFER.
- 3 1. If an assisted living program initiates the involuntary
- 4 transfer of a tenant and the action is not a result of a
- 5 monitoring evaluation or complaint investigation by the
- 6 department of inspections and appeals, and if the tenant or
- 7 tenant's representative contests the transfer, the following
- 8 procedure shall apply:
- 9 a. The assisted living program shall notify the tenant or
- 10 tenant's representative, in accordance with the occupancy
- 11 agreement, of the need to transfer, the reason for the
- 12 transfer, and the contact information of the tenant advocate.
- 13 b. The assisted living program shall provide the tenant
- 14 advocate with a copy of the notification to the tenant.
- 15 c. The tenant advocate shall offer the notified tenant or
- 16 tenant's representative assistance with the program's internal
- 17 appeals process. The tenant is not required to accept the
- 18 assistance of the tenant advocate.
- 19 d. If, following the internal appeals process, the
- 20 assisted living program upholds the transfer decision, the
- 21 tenant may utilize other remedies authorized by law to contest
- 22 the transfer.
- 23 2. The department, in consultation with the department of
- 24 inspections and appeals and affected industry, professional,
- 25 and consumer groups, shall establish, by rule in accordance
- 26 with chapter 17A, procedures to be followed, including the
- 27 opportunity for hearing, when the transfer of a tenant results
- 28 from a monitoring evaluation or complaint investigation
- 29 conducted by the department of inspections and appeals.
- 30 Sec. 14. NEW SECTION. 231C.7 COMPLAINTS.
- 31 1. Any person with concerns regarding the operations or
- 32 service delivery of an assisted living program may file a
- 33 complaint with the department of inspections and appeals. The
- 34 name of the person who files a complaint with the department
- 35 of inspections and appeals and any personal identifying

- 1 information of the person or any tenant identified in the
- 2 complaint shall be kept confidential and shall not be subject
- 3 to discovery, subpoena, or other means of legal compulsion for
- 4 its release to a person other than department of inspections
- 5 and appeals' employees involved with the complaint.
- **X** 6 2. The department, in cooperation with the department of
 - 7 inspections and appeals, shall establish procedures for the
 - 8 disposition of complaints received in accordance with this
 - 9 section.
 - 10 Sec. 15. NEW SECTION. 231C.8 INFORMAL REVIEW.
 - 11 If an assisted living program contests the regulatory
 - 12 insufficiencies of a monitoring evaluation or complaint
 - 13 investigation, the program shall submit written information,
 - 14 demonstrating that the program was in compliance with the
 - 15 applicable requirement at the time of the monitoring
 - 16 evaluation or complaint investigation, in support of the
 - 17 contesting of the regulatory insufficiencies, to the
 - 18 department of inspections and appeals for review. The
 - 19 department of inspections and appeals shall review the written
 - 20 information submitted within ten working days of the receipt
 - 21 of the information. At the conclusion of the review, the
 - 22 department of inspections and appeals may affirm, modify, or
 - 23 dismiss the regulatory insufficiencies. The department of
 - 24 inspections and appeals shall notify the program in writing of
 - 25 the decision to affirm, modify, or dismiss the regulatory
 - 26 insufficiencies, and the reasons for the decision. In the
 - 27 case of a complaint investigation, the department of
 - 28 inspections and appeals shall also notify the complainant, if
 - 29 known, of the decision and the reasons for the decision.
 - 30 Sec. 16. NEW SECTION. 231C.9 PUBLIC DISCLOSURE OF
 - 31 FINDINGS.
 - 32 Following a monitoring evaluation or complaint
 - 33 investigation of an assisted living program by the department
 - 34 of inspections and appeals pursuant to this chapter, the
 - 35 department of inspections and appeals' final findings with

- 1 respect to compliance by the assisted living program with
- 2 requirements for certification shall be made available to the
- 3 public in a readily available form and place. Other
- 4 information relating to an assisted living program that is
- 5 obtained by the department of inspections and appeals which
- 6 does not constitute the department of inspections and appeals'
- 7 final findings from a monitoring evaluation or complaint
- 8 investigation of the assisted living program shall not be made
- 9 available to the public except in proceedings involving the
- 10 denial, suspension, or revocation of a certificate under this
- 11 chapter.
- 12 Sec. 17. NEW SECTION. 231C.10 DENIAL, SUSPENSION, OR
- 13 REVOCATION -- CONDITIONAL OPERATION.
- The department of inspections and appeals may deny,
- 15 suspend, or revoke a certificate in any case where the
- 16 department of inspections and appeals finds that there has
- 17 been a substantial or repeated failure on the part of the
- 18 assisted living program to comply with this chapter or the
- 19 rules, or minimum standards adopted under this chapter, or for
- 20 any of the following reasons:
- 21 a. Cruelty or indifference to assisted living program
- 22 tenants.
- 23 b. Appropriation or conversion of the property of an
- 24 assisted living program tenant without the tenant's written
- 25 consent or the written consent of the tenant's legal guardian.
- 26 c. Permitting, aiding, or abetting the commission of any
- 27 illegal act in the assisted living program.
- 28 d. Obtaining or attempting to obtain or retain a
- 29 certificate by fraudulent means, misrepresentation, or by
- 30 submitting false information.
- 31 e. Habitual intoxication or addiction to the use of drugs
- 32 by the applicant, administrator, executive director, manager,
- 33 or supervisor of the assisted living program.
- 34 f. Securing the devise or bequest of the property of a
- 35 tenant of an assisted living program by undue influence.

- 1 g. Founded dependent adult abuse as defined in section 2 235B.2.
- 3 h. In the case of any officer, member of the board of
- 4 directors, trustee, or designated manager of the program or
- 5 any stockholder, partner, or individual who has greater than a
- 6 ten percent equity interest in the program, who has or has had
- 7 an ownership interest in an assisted living program, home
- 8 health agency, residential care facility, or licensed nursing
- 9 facility in any state which has been closed due to removal of
- 10 program, agency, or facility licensure or certification or
- ll involuntary termination from participation in either the
- 12 medical assistance or Medicare programs, or who has been found
- 13 to have failed to provide adequate protection or services for
- 14 tenants to prevent abuse or neglect.
- 15 i. In the case of a certificate applicant or an existing
- 16 certified owner or operator who is an entity other than an
- 17 individual, the person is in a position of control or is an
- 18 officer of the entity and engages in any act or omission
- 19 proscribed by this chapter.
- 20 j. For any other reason as provided by law or
- 21 administrative rule.
- 22 2. The department of inspections and appeals may as an
- 23 alternative to denial, suspension, or revocation conditionally
- 24 issue or continue a certificate dependent upon the performance
- 25 by the assisted living program of reasonable conditions within
- 26 a reasonable period of time as set by the department of
- 27 inspections and appeals so as to permit the program to
- 28 commence or continue the operation of the program pending full
- 29 compliance with this chapter or the rules adopted pursuant to
- 30 this chapter. If the assisted living program does not make
- 31 diligent efforts to comply with the conditions prescribed, the
- 32 department of inspections and appeals may, under the
- 33 proceedings prescribed by this chapter, suspend, or revoke the
- 34 certificate. An assisted living program shall not be operated
- 35 on a conditional certificate for more than one year.

- 1 Sec. 18. NEW SECTION. 231C.11 NOTICE -- APPEAL --
- 2 EMERGENCY PROVISIONS.
- 3 1. The denial, suspension, or revocation of a certificate
- 4 shall be effected by delivering to the applicant or
- 5 certificate holder by restricted certified mail or by personal
- 6 service a notice setting forth the particular reasons for such
- 7 action. Such denial, suspension, or revocation shall become
- 8 effective thirty days after the mailing or service of the
- 9 notice, unless the applicant or certificate holder, within
- 10 such thirty-day period, requests a hearing, in writing, of the
- 11 department of inspections and appeals, in which case the
- 12 notice shall be deemed to be suspended.
- 2. The denial, suspension, or revocation of a certificate
- 14 may be appealed in accordance with rules adopted by the
- 15 department of inspections and appeals in accordance with
- 16 chapter 17A.
- 3. When the department of inspections and appeals finds
- 18 that an imminent danger to the health or safety of tenants of
- 19 an assisted living program exists which requires action on an
- 20 emergency basis, the department of inspections and appeals may
- 21 direct removal of all tenants of an assisted living program
- 22 and suspend the certificate prior to a hearing.
- 23 Sec. 19. NEW SECTION. 231C.12 DEPARTMENT NOTIFIED OF
- 24 CASUALTIES.
- 25 The department of inspections and appeals shall be notified
- 26 within twenty-four hours, by the most expeditious means
- 27 available, of any accident causing substantial injury or
- 28 death, and any substantial fire or natural or other disaster
- 29 occurring at or near an assisted living program.
- 30 Sec. 20. NEW SECTION. 231C.13 RETALIATION BY ASSISTED
- 31 LIVING PROGRAM PROHIBITED.
- 32 An assisted living program shall not discriminate or
- 33 retaliate in any way against a tenant, tenant's family, or an
- 34 employee of the program who has initiated or participated in
- 35 any proceeding authorized by this chapter. An assisted living

- 1 program that violates this section is subject to a penalty as
- 2 established by administrative rule in accordance with chapter
- 3 17A and to be assessed and collected by the department of
- 4 inspections and appeals and paid into the state treasury to be
- 5 credited to the general fund of the state.
- 6 Sec. 21. NEW SECTION. 231C.14 CIVIL PENALTIES.
- 7 The department may establish by rule, in accordance with
- 8 chapter 17A, civil penalties for the following violations by
- 9 an assisted living program:
- 1. Noncompliance with any regulatory requirements which
- 11 presents an imminent danger or a substantial probability of
- 12 resultant death or physical harm to a tenant.
- 2. Following receipt of notice from the department of
- 14 inspections and appeals, continued failure or refusal to
- 15 comply within a prescribed time frame with regulatory
- 16 requirements that have a direct relationship to the health,
- 17 safety, or security of program tenants.
- 18 Sec. 22. NEW SECTION. 231C.15 CRIMINAL PENALTIES AND
- 19 INJUNCTIVE RELIEF.
- 20 1. A person establishing, conducting, managing, or
- 21 operating any assisted living program without a certificate is
- 22 quilty of a serious misdemeanor. Each day of continuing
- 23 violation after conviction or notice from the department of
- 24 inspections and appeals by certified mail of a violation shall
- 25 be considered a separate offense or chargeable offense. A
- 26 person establishing, conducting, managing, or operating an
- 27 assisted living program without a certificate may be
- 28 temporarily or permanently restrained by a court of competent
- 29 jurisdiction from such activity in an action brought by the
- 30 state.
- 31 2. A person who prevents or interferes with or attempts to
- 32 impede in any way any duly authorized representative of the
- 33 department of inspections and appeals in the lawful
- 34 enforcement of this chapter or of the rules adopted pursuant
- 35 to this chapter is guilty of a simple misdemeanor. As used in

- 1 this subsection, lawful enforcement includes but is not
- 2 limited to:
- 3 a. Contacting or interviewing any tenant of an assisted
- 4 living program in private at any reasonable hour and without
- 5 advance notice.
- 6 b. Examining any relevant records of an assisted living
- 7 program.
- 8 c. Preserving evidence of any violation of this chapter or
- 9 of the rules adopted pursuant to this chapter.
- 10 Sec. 23. NEW SECTION. 231C.16 NURSING ASSISTANT AND
- 11 MEDICATION AIDE -- CERTIFICATION.
- 12 The department of inspections and appeals, in cooperation
- 13 with other appropriate agencies, shall establish a procedure
- 14 to allow nursing assistants or medication aides to claim work
- 15 within an assisted living program as credit toward sustaining
- 16 the nursing assistant's or medication aide's certification.
- 17 Sec. 24. NEW SECTION. 231C.17 COORDINATION OF THE LONG-
- 18 TERM CARE SYSTEM -- TRANSITIONAL PROVISIONS.
- 19 1. A hospital licensed pursuant to chapter 135B or a
- 20 health care facility licensed pursuant to chapter 135C may
- 21 operate an assisted living program, located in a distinct part
- 22 of or separate structure under the control of the hospital or
- 23 health care facility, if certified pursuant to this chapter.
- 24 2. This chapter shall not be construed to require that a
- 25 facility licensed as a different type of facility also comply
- 26 with the requirements of this chapter, unless the facility is
- 27 represented to the public as a certified assisted living
- 28 program.
- 29 3. A certified assisted living program that complies with
- 30 the requirements of this chapter shall not be required to be
- 31 licensed as a health care facility pursuant to chapter 135C,
- 32 unless the facility is represented to the public as a licensed
- 33 health care facility.
- 34 Sec. 25. NEW SECTION. 231C.18 IOWA ASSISTED LIVING FEES.
- 35 1. The department of inspections and appeals shall collect

- 1 assisted living program certification and related fees. An
- 2 assisted living program that is certified by the department of
- 3 inspections and appeals on the basis of voluntary
- 4 accreditation by a recognized accrediting entity shall not be
- 5 subject to payment of the certification fee, but shall be
- 6 subject to an administrative fee as prescribed by rule. Fees
- 7 collected and retained pursuant to this section shall be
- 8 deposited in the general fund of the state.
- 9 2. The following certification and related fees shall
- 10 apply to assisted living programs:
- 11 a. For a two-year initial certification, seven hundred
- 12 fifty dollars.
- b. For a two-year recertification, one thousand dollars.
- 14 c. For a blueprint plan review, nine hundred dollars.
- d. For an optional preliminary plan review, five hundred
- 16 dollars.
- 17 Sec. 26. NEW SECTION. 231C.19 APPLICATION OF LANDLORD
- 18 AND TENANT ACT.
- 19 Chapter 562A, the uniform residential landlord and tenant
- 20 Act, shall apply to assisted living programs under this
- 21 chapter.
- 22 Sec. 27. Section 235B.3, subsection 2, paragraph d, Code
- 23 2003, is amended to read as follows:
- 24 d. A person who performs inspections of elder group homes
- 25 for the department of elder-affairs inspections and appeals
- 26 and a resident advocate committee member assigned to an elder
- 27 group home pursuant to chapter 231B.
- 28 Sec. 28. Chapter 231A, Code 2003, is repealed.
- 29 Sec. 29. TRANSITION OF STAFF. All employees of the
- 30 department of elder affairs performing functions related to
- 31 certification and monitoring of or complaint investigations
- 32 related to assisted living programs as of June 30, 2003, shall
- 33 become employees of the department of inspections and appeals
- 34 without loss of classification, pay, or benefits, effective
- 35 July 1, 2003. All employees of the department of elder

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1 affairs performing functions related to affordable assisted
 2 living as of June 30, 2003, shall become employees of the Iowa
 3 finance authority without loss of classification, pay, or
 4 benefits, effective July 1, 2003.
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HOUSE FILE 675

S-3329

- Amend House File 675, as amended, passed, and
- 2 reprinted by the House, as follows:
- 1. Page 16, by inserting after line 33, the 4 following:
- A continuing care retirement community that is 6 in compliance with chapter 523D shall not be held in
- 7 violation of this chapter if the continuing care
- 8 retirement community provides services to its
- 9 independent living residents."
- 2. By renumbering as necessary.

By MARY A. LUNDBY

S-3329 FILED APRIL 28, 2003 ADOPTED

SENATE AMENDMENT TO HOUSE FILE 675

H-1496

- Amend House File 675, as amended, passed, and
- 2 reprinted by the House, as follows:
 - 1. Page 16, by inserting after line 33, the
- 4 following:
- A continuing care retirement community that is
- 6 in compliance with chapter 523D shall not be held in
- 7 violation of this chapter if the continuing care
- 8 retirement community provides services to its
- 9 independent living residents."
- 2. By renumbering as necessary. 10

RECEIVED FROM THE SENATE

H-1496 FILED APRIL 28, 2003

House concurred 4/29/03

Upmeyer, Ch. Boddicker Murphy

Succeeded Py SF, Colored

HSB 233
HUMAN RESOURCES

HOUSE FILE (PROPOSED COMMITTEE ON BY HUMAN RESOURCES BILL BY CHAIRPERSON BODDICKER)

Passed Vote:				Senate, Ayes _	Date Nays	
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- 1 Section 1. Section 100.1, subsection 6, Code 2003, is
- 2 amended to read as follows:
- 3 6. To adopt rules designating a fee to be assessed to each
- 4 building, structure, or facility for which a fire safety
- 5 inspection or plan review by the state fire marshal is
- 6 required as-a-condition-of-licensure by law. The fee
- 7 designated by rule shall be set in an amount that is
- 8 reasonably related to the costs of conducting the applicable
- 9 inspection or plan review. The fees collected by the state
- 10 fire marshal shall be retained by the state fire marshal and
- 11 deposited in the-general a separate fund of created in the
- 12 state treasury under the authority of the state fire marshal
- 13 and are appropriated to the state fire marshal to carry out
- 14 the purpose of this subsection. Amounts deposited in the fund
- 15 shall not be transferred, used, obligated, appropriated, or
- 16 otherwise encumbered, except as provided in this subsection.
- 17 Notwithstanding section 12C.7, subsection 2, interest or
- 18 earnings on moneys deposited in the fund shall be credited to
- 19 the fund. Notwithstanding section 8.33, amounts deposited in
- 20 the fund that remain unexpended or unencumbered at the close
- 21 of the fiscal year shall remain in the fund for utilization as
- 22 provided in this subsection for the following fiscal year.
- Sec. 2. Section 135C.33, subsection 5, paragraph e, Code
- 24 2003, is amended to read as follows:
- 25 e. An employee of an assisted living facility certified or
- 26 voluntarily-accredited under chapter 231C, if the employee
- 27 provides direct services to consumers.
- Sec. 3. Section 231B.1, subsection 2, Code 2003, is
- 29 amended by striking the subsection.
- 30 Sec. 4. Section 231B.2, subsection 1, Code 2003, is
- 31 amended to read as follows:
- 32 1. The department of elder affairs, in cooperation with
- 33 the department of inspections and appeals, shall establish by
- 34 rule in accordance with chapter 17A a special classification
- 35 for elder group homes. An elder group home established

- 1 pursuant to this subsection is exempt from the requirements of
- 2 section 135.63.
- 3 Sec. 5. Section 231B.2, subsection 2, unnumbered paragraph
- 4 1, Code 2003, is amended to read as follows:
- 5 The department of elder affairs, in cooperation with the
- 6 department of inspections and appeals, shall adopt rules to
- 7 establish requirements for certification of elder group homes.
- 8 The requirements shall include but are not limited to all of
- 9 the following:
- 10 Sec. 6. Section 231B.2, subsections 3 through 5, Code
- 11 2003, are amended to read as follows:
- 12 3. An elder group home established pursuant to this
- 13 chapter shall be certified by the department of inspections
- 14 and appeals.
- 4. A provider under the special classification shall
- 16 comply with the rules adopted by the department of elder
- 17 affairs, in cooperation with the department of inspections and
- 18 appeals, for an elder group home.
- 19 5. Inspections and certification services shall be
- 20 provided by the department of inspections and appeals.
- 21 However,-beginning-July-1,-1994,-the-department-may-enter-into
- 22 contracts-with-the-area-agencies-on-aging-to-provide-these
- 23 services-
- Sec. 7. Section 231B.3, subsection 2, Code 2003, is
- 25 amended to read as follows:
- 26 2. A person who has knowledge that an elder group home is
- 27 operating without certification shall report the name and
- 28 address of the home to the department of inspections and
- 29 appeals. The department of inspections and appeals shall
- 30 investigate a report made pursuant to this section.
- 31 Sec. 8. Section 231B.4, Code 2003, is amended to read as
- 32 follows:
- 33 231B.4 APPLICABILITY.
- 34 1. This chapter shall not be construed to require that a
- 35 facility, currently licensed or licensed as a different type

- 1 of facility and serving persons sixty years of age or older,
- 2 also comply with the requirements of this chapter.
- This chapter shall apply only to those elder group
- 4 homes certified by the department of elder affairs prior to
- 5 July 1, 2003. Applications for certification as an elder
- 6 group home shall not be accepted or approved on or after July
- 7 1, 2003.
- 8 Sec. 9. Section 231C.2, subsections 1 and 6, Code 2003,
- 9 are amended to read as follows:
- 10 1. "Assisted living" means provision of housing with
- ll services which may include but are not limited to health-
- 12 related care, personal care, and assistance with instrumental
- 13 activities of daily living to six three or more tenants in a
- 14 physical structure which provides a homelike environment.
- 15 "Assisted living" also includes encouragement of family
- 16 involvement, tenant self-direction, and tenant participation
- 17 in decisions that emphasize choice, dignity, privacy,
- 18 individuality, shared risk, and independence. "Assisted
- 19 living" includes the provision of housing and assistance with
- 20 instrumental activities of daily living only if personal care
- 21 or health-related care is also included.
- 22 6. "Tenant" means an individual who receives assisted
- 23 living services through a certified or-accredited assisted
- 24 living program.
- 25 mSec. 10. Section 231C.2, subsection 2, Code 2003, is
- 26 amended by striking the subsection.
- 27 Sec. 11. Section 231C.2, Code 2003, is amended by adding
- 28 the following new subsections:
- 29 NEW SUBSECTION. 2A. "Governmental unit" means the state,
- 30 or any county, municipality, or other political subdivision or
- 31 any department, division, board, or other agency of any of
- 32 these entities.
- 33 NEW SUBSECTION. 4A. "Legal representative" means a person
- 34 appointed by the court to act on behalf of the tenant, or a
- 35 person acting pursuant to a power of attorney.

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- 1 NEW SUBSECTION. 5A. "Recognized accrediting entity" means
- 2 a nationally recognized accrediting entity that the department
- 3 of elder affairs, in cooperation with the department of
- 4 inspections and appeals, recognizes as having specific
- 5 assisted living program standards equivalent to the standards
- 6 established by the department of elder affairs, in cooperation
- 7 with the department of inspections and appeals, for assisted
- 8 living programs.
- 9 NEW SUBSECTION. 7. "Tenant's representative" means a
- 10 tenant's legal representative or any representative authorized
- 11 by the tenant in the tenant's occupancy agreement to act on
- 12 behalf of the tenant.
- 13 Sec. 12. Section 231C.3, Code 2003, is amended by striking
- 14 the section and inserting in lieu thereof the following:
- 15 231C.3 CERTIFICATION OF ASSISTED LIVING PROGRAMS.
- 16 1. The department of elder affairs, in cooperation with
- 17 the department of inspections and appeals, shall establish, by
- 18 rule in accordance with chapter 17A, a program for
- 19 certification and monitoring of assisted living programs. The
- 20 department of elder affairs, in cooperation with the
- 21 department of inspections and appeals, may adopt by reference
- 22 with or without amendment, nationally recognized standards and
- 23 rules for assisted living programs. The rules shall include
- 24 specification of recognized accrediting entities. The
- 25 standards and rules shall be formulated in consultation with
- 26 affected industry, professional, and consumer groups and shall
- 27 be designed to accomplish the purposes of this chapter and
- 28 shall include but are not limited to rules relating to all of
- 29 the following:
- 30 a. Provisions to ensure, to the greatest extent possible,
- 31 the health, safety, and well-being and appropriate treatment
- 32 of tenants.
- 33 b. Requirements that assisted living programs furnish the
- 34 department of elder affairs and the department of inspections
- 35 and appeals with specified information necessary to administer

- 1 this chapter.
- 2 c. Standards for tenant evaluation or assessment, which
- 3 may vary in accordance with the nature of the services
- 4 provided or the status of the tenant.
- 5 2. Each assisted living program operating in this state
- 6 shall be certified by the department of inspections and
- 7 appeals. If an assisted living program is voluntarily
- 8 accredited by a recognized accrediting entity, the department
- 9 shall certify the assisted living program on the basis of the
- 10 voluntary accreditation. An assisted living program that is
- ll certified by the department on the basis of voluntary
- 12 accreditation shall not be subject to payment of the
- 13 certification fees prescribed in section 231C.19. An assisted
- 14 living program certified under this section is exempt from the
- 15 requirements of section 135.63 relating to certificate of need
- 16 requirements.
- 3. The owner or manager of a certified assisted living
- 18 program shall comply with the rules adopted by the department
- 19 of elder affairs, in cooperation with the department of
- 20 inspections and appeals, for an assisted living program. A
- 21 person including a governmental unit shall not represent an
- 22 assisted living program to the public as a certified program
- 23 unless and until the program is certified pursuant to this
- 24 chapter.
- 25 a. Services provided by a certified assisted living
- 26 program may be provided directly by staff of the assisted
- 27 living program, by individuals contracting with the assisted
- 28 living program to provide services, or by individuals employed
- 29 by the tenant or with whom the tenant contracts if the tenant
- 30 agrees to assume the responsibility and risk of the employment
- 31 or the contractual relationship.
- 32 b. If a tenant is terminally ill and has elected to
- 33 receive hospice services under the federal Medicare program
- 34 from a Medicare-certified hospice program, the assisted living
- 35 program and the Medicare-certified hospice program shall enter

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- 1 into a written agreement under which the hospice program
- 2 retains professional management responsibility for those
- 3 services.
- 4 5. The department of inspections and appeals may enter
- 5 into contracts to provide certification and monitoring of
- 6 assisted living programs. The department of inspections and
- 7 appeals shall:
- 8 a. Have full access at reasonable times to all records and
- 9 common areas pertaining to the care provided to the tenants of
- 10 a program during certification and monitoring of programs
- 11 seeking certification or currently certified.
- 12 b. With the consent of the tenant, visit the assisted
- 13 living program.
- 14 c. Require that the recognized accrediting entity
- 15 providing accreditation for a program provide copies to the
- 16 department of all materials related to the accreditation and
- 17 monitoring process.
- 18 6. The department of elder affairs, in cooperation with
- 19 the department of inspections and appeals, may also establish
- 20 by rule in accordance with chapter 17A a special
- 21 classification for affordable assisted living programs. The
- 22 rules shall be formulated in consultation with affected
- 23 industry, professional, and consumer groups.
- 7. A department, agency, or officer of this state or of
- 25 any political subdivision shall not pay or approve for payment
- 26 from public funds any amount to an assisted living program for
- 27 an actual or prospective tenant, unless the program holds a
- 28 current certificate issued by the department of inspections
- 29 and appeals and meets all current requirements for
- 30 certification.
- 31 8. The department of elder affairs, in cooperation with
- 32 the department of inspections and appeals, shall adopt rules
- 33 regarding the conducting or operating of another business or
- 34 activity in the same physical structure in which the assisted
- 35 living program is provided, if the business or activity serves

- 1 primarily nontenants. The rules shall be developed in
- 2 consultation with affected industry, professional, and
- 3 consumer groups.
- 4 9. An assisted living program shall comply with section
- 5 135C.33.
- 6 Sec. 13. Section 231C.4, Code 2003, is amended to read as
- 7 follows:
- 8 231C.4 FIRE AND SAFETY STANDARDS.
- 9 wThe state fire marshal shall adopt rules, in coordination
- 10 with the department of elder affairs and the department of
- ll inspections and appeals, relating to the certification or
- 12 voluntary-accreditation and monitoring of the fire and safety
- 13 standards of certified or-voluntarily-accredited assisted
- 14 living programs.
- 15 Sec. 14. Section 231C.5, Code 2003, is amended by striking
- 16 the section and inserting in lieu thereof the following:
- 17 231C.5 WRITTEN OCCUPANCY AGREEMENT REQUIRED.
- 18 1. An assisted living program shall not operate in this
- 19 state unless a written occupancy agreement, as prescribed in
- 20 subsection 2, is executed between the assisted living program
- 21 and each tenant or tenant's representative, prior to the
- 22 tenant's occupancy, and unless the assisted living program
- 23 operates in accordance with the terms of the occupancy
- 24 agreement. The assisted living program shall deliver to the
- 25 tenant or tenant's representative a complete copy of the
- 26 occupancy agreement and all supporting documents and
- 27 attachments and shall deliver a written copy of changes to the
- 28 occupancy agreement if any changes to the copy originally
- 29 delivered are subsequently made.
- 30 2. An assisted living program occupancy agreement shall
- 31 clearly describe the rights and responsibilities of the tenant
- 32 and the program. The occupancy agreement shall also include
- 33 but is not limited to inclusion of all of the following
- 34 information in the body of the agreement or in the supporting
- 35 documents and attachments:

- 1 a. A description of all fees, charges, and rates
- 2 describing tenancy and basic services covered, and any
- 3 additional and optional services and their related costs.
- 4 b. A statement regarding the impact of the fee structure
- 5 on third-party payments, and whether third-party payments and
- 6 resources are accepted by the assisted living program.
- 7 c. The procedure followed for nonpayment of fees.
- 8 d. Identification of the party responsible for payment of
- 9 fees and identification of the tenant's representative, if
- 10 any.
- 11 e. The term of the occupancy agreement.
- 12 f. A guarantee that the assisted living program will
- 13 notify the tenant or the tenant's representative, as
- 14 applicable, in writing at least thirty days prior to any
- 15 change being made in the occupancy agreement with the
- 16 following exceptions:
- 17 (1) When the tenant's health status or behavior
- 18 constitutes a substantial threat to the health or safety of
- 19 the tenant, other tenants, or others, including when the
- 20 tenant refuses to consent to relocation.
- 21 (2) When an emergency or a significant change in the
- 22 tenant's condition results in the need for the provision of
- 23 services that exceed the type or level of services included in
- 24 the occupancy agreement and the necessary services cannot be
- 25 safely provided by the assisted living program.
- 26 g. A guarantee that all tenant information will be
- 27 maintained in a confidential manner to the extent required
- 28 under state and federal law.
- 29 h. Occupancy, involuntary discharge, and transfer criteria
- 30 and procedures.
- 31 i. The program's policies and procedures for addressing
- 32 grievances between the assisted living program and the
- 33 tenants, including grievances relating to transfer and
- 34 occupancy.
- 35 j. The emergency response policy.

- 1 k. The staffing policy which specifies if the staff is
- 2 available twenty-four hours per day, if task delegation will
- 3 be used, and how staffing will be adapted to meet changing
- 4 tenant needs.
- 5 l. In dementia-specific assisted living programs, a
- 6 description of the services and programming provided to meet
- 7 the life skills and social activities of tenants.
- 8 3. Occupancy agreements and related documents executed by
- 9 each tenant or tenant's representative shall be maintained by
- 10 the assisted living program in program files from the date of
- 11 execution until three years from the date the occupancy
- 12 agreement is terminated. Occupancy agreements and related
- 13 documents shall be made available for on-site inspection to
- 14 the department of inspections and appeals upon request and at
- 15 reasonable times.

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- 16 Sec. 15. Section 231C.6, Code 2003, is amended by striking
- 17 the section and inserting in lieu thereof the following:
- 18 231C.6 RETENTION IN AN ASSISTED LIVING PROGRAM.
- 19 1. The department of inspections and appeals shall not
- 20 require the removal and relocation of a tenant of an assisted
- 21 living program if, based upon an assessment by the department,
- 22 the department determines that the tenant's presence in the
- 23 program does not endanger the tenant or other tenants and the
- 24 tenant is able to receive necessary care through services
- 25 provided by the program in accordance with the program's
- 26 certification or through services obtained by the tenant from
- 27 providers other than the program. In assessing whether it is
- 28 possible for the tenant to be provided or to obtain necessary
- 29 care without relocating, the department of inspections and
- 30 appeals shall consider all relevant factors, including
- 31 placement preference expressed by the tenant, the tenant's
- 32 representative, or others, and the approval of the program.
- 33 2. Notwithstanding a determination by the department of
- 34 inspections and appeals that a tenant's needs exceed occupancy
- 35 criteria as established in this chapter or rules adopted

- 1 pursuant to this chapter, the department may grant a waiver to
- 2 the assisted living program to allow the tenant to remain in
- 3 the program if, not later than ten business days after the
- 4 date the program is informed of the specific basis of the
- 5 department's determination, the department receives all of the
- 6 following obtained by the assisted living program:
- 7 a. A written assessment from the tenant's physician that
- 8 the tenant is appropriately placed.
- 9 b. A written statement from the tenant, or from the
- 10 tenant's legal representative if the tenant lacks capacity to
- 11 provide a written statement, that the tenant wishes to remain
- 12 in the program.
- 13 c. A written statement from the program that the program
- 14 approves of the tenant remaining in the program.
- 15 3. If a waiver is granted pursuant to subsection 2, the
- 16 department of inspections and appeals shall regularly monitor
- 17 the tenant's medical and functional information, for the
- 18 duration of the waiver, to determine the continued
- 19 appropriateness of the waiver. If the department of
- 20 inspections and appeals does not determine a waiver to be
- 21 inappropriate at any time prior to the completion of the six-
- 22 month period under the waiver, the waiver granted pursuant to
- 23 subsection 2 shall be valid for a six-month period. The
- 24 department may continue an existing waiver for any subsequent
- 25 periods of up to six months, upon request of the program, if
- 26 continuation is deemed appropriate by the department. At no
- 27 time shall ten percent or more of the program's tenancy be
- 28 based upon waivers. The department of elder affairs, in
- 29 cooperation with the department of inspections and appeals,
- 30 shall adopt rules regarding administration of the waivers.
- 31 4. An assisted living program that has been granted a
- 32 waiver for a tenant under subsection 2 shall not be found in
- 33 noncompliance of occupancy criteria if the program complies
- 34 with the requirements of the waiver.
- 35 5. a. If the department of inspections and appeals

- 1 determines that a tenant is inappropriately placed in the
- 2 assisted living program or that a tenant's needs exceed
- 3 occupancy criteria and a waiver is not requested and obtained
- 4 in accordance with the requirements of subsection 2, the
- 5 program shall discharge the tenant.
- 6 b. The tenant shall be provided a transition period of
- 7 thirty days following the date of notice of the discharge to
- 8 relinquish tenancy in the program.
- 9 gc. Notwithstanding paragraph "b", if the tenant's
- 10 continued tenancy in the assisted living program following
- 11 provision of notice would present a danger to the safety or
- 12 well-being of the tenant, other tenants, or employees of the
- 13 assisted living program, the transition period of thirty days
- 14 is waived and the transition provisions relating to an
- 15 involuntary discharge as provided in the occupancy agreement
- 16 shall instead apply.
- 17 Sec. 16. NEW SECTION. 231C.7 TENANT'S BILL OF RIGHTS.
- 18 The department of elder affairs and the department of
- 19 inspections and appeals, in consultation with affected
- 20 industry, professional, and consumer groups shall develop a
- 21 tenant's bill of rights. An assisted living program certified
- 22 under this chapter shall provide a written copy of the
- 23 tenant's bill of rights to each tenant of the program.
- 24 Sec. 17. NEW SECTION. 231C.8 COMPLAINTS.
- 25 al. Any person with concerns regarding the operations or
- 26 service delivery of an assisted living program may file a
- 27 complaint with the department of inspections and appeals. The
- 28 name of the person who files a complaint with the department
- 29 of inspections and appeals and any personal identifying
- 30 information of the person or any tenant identified in the
- 31 complaint shall be kept confidential and shall not be subject
- 32 to discovery, subpoena, or other means of legal compulsion for
- 33 its release to a person other than department's employees
- 34 involved with the complaint.
- 35 2. The department of elder affairs, in cooperation with

- 1 the department of inspections and appeals, shall establish
- 2 procedures for the disposition of complaints received in
- 3 accordance with this section.
- 4 Sec. 18. NEW SECTION. 231C.9 INFORMAL REVIEW.
- 5 If an assisted living program contests the results of a
- 6 monitoring evaluation or complaint investigation, the program
- 7 may submit written information in support of the contesting of
- 8 the results to the department of inspections and appeals for
- 9 review. The department of inspections and appeals shall
- 10 review the written information submitted within ten working
- 11 days of receipt of the information. At the conclusion of the
- 12 review, the department may affirm, modify, or dismiss the
- 13 results. If the results are modified or dismissed, the
- 14 department shall specify in writing the reasons for the
- 15 modification or dismissal and shall immediately transmit a
- 16 copy of the statement to the director of inspections and
- 17 appeals and to the program.
- 18 Sec. 19. NEW SECTION. 231C.10 PUBLIC DISCLOSURE OF
- 19 FINDINGS.
- 20 Following a monitoring evaluation or complaint
- 21 investigation of an assisted living program by the department
- 22 of inspections and appeals pursuant to this chapter, the
- 23 department's final findings with respect to compliance by the
- 24 assisted living program with requirements for certification
- 25 shall be made available to the public in a readily available
- 26 form and place. Other information relating to an assisted
- 27 living program that is obtained by the department of
- 28 inspections and appeals which does not constitute the
- 29 department's final findings from a monitoring evaluation or
- 30 complaint investigation of the assisted living program shall
- 31 not be made available to the public except in proceedings
- 32 involving the denial, suspension, or revocation of a
- 33 certificate under this chapter.
- 34 Sec. 20. NEW SECTION. 231C.11 DENIAL, SUSPENSION, OR
- 35 REVOCATION -- CONDITIONAL OPERATION.

- 1 l. The department of inspections and appeals may deny,
- 2 suspend, or revoke a certificate in any case where the
- 3 department of inspections and appeals finds that there has
- 4 been a substantial or repeated failure on the part of the
- 5 assisted living program to comply with this chapter or the
- 6 rules, or minimum standards adopted under this chapter, or for
- 7 any of the following reasons:
- 8 a. Cruelty or indifference to assisted living program
- 9 tenants.
- 10 ab. Appropriation or conversion of the property of an
- 11 assisted living program tenant without the tenant's written
- 12 consent or the written consent of the tenant's legal guardian.
- 13 c. Permitting, aiding, or abetting the commission of any
- 14 illegal act in the assisted living program.
- d. Obtaining or attempting to obtain or retain a
- 16 certificate by fraudulent means, misrepresentation, or by
- 17 submitting false information.
- 18 e. Habitual intoxication or addiction to the use of drugs
- 19 by the applicant, administrator, executive director, manager,
- 20 or supervisor of the assisted living program.
- 21 f. Securing the devise or bequest of the property of a
- 22 tenant of an assisted living program by undue influence.
- 23 g. Failure or neglect to maintain a continuing education
- 24 and training program for all personnel employed in the
- 25 assisted living program.
- 26 h. Founded dependent adult abuse as defined in section
- 27 235B.2.
- i. In the case of any officer, member of the board of
- 29 directors, trustee, or designated manager of the program or
- 30 any stockholder, partner, or individual who has greater than a
- 31 ten percent equity interest in the program, who has or has had
- 32 an ownership interest in an assisted living program, home
- 33 health agency, residential care facility, or licensed nursing
- 34 facility in any state which has been closed due to removal of
- 35 program, agency, or facility licensure or certification or

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- 1 involuntary termination from participation in either the
- 2 medical assistance or Medicare programs, or who has been found
- 3 to have failed to provide adequate protection or services for
- 4 tenants to prevent abuse or neglect.
- 5 j. In the case of a certificate applicant or an existing
- 6 certified owner or operator who is an entity other than an
- 7 individual, the person is in a position of control or is an
- 8 officer of the entity and engages in any act or omission
- 9 proscribed by this chapter.
- 10 k. For any other reason as provided by law or
- ll administrative rule.
- 12 2. The department of inspections and appeals may as an
- 13 alternative to denial, suspension, or revocation conditionally
- 14 issue or continue a certificate dependent upon the performance
- 15 by the assisted living program of reasonable conditions within
- 16 a reasonable period of time as set by the department of
- 17 inspections and appeals so as to permit the program to
- 18 commence or continue the operation of the program pending full
- 19 compliance with this chapter or the rules adopted pursuant to
- 20 this chapter. If the assisted living program does not make
- 21 diligent efforts to comply with the conditions prescribed, the
- 22 department of inspections and appeals may, under the
- 23 proceedings prescribed by this chapter, suspend, or revoke the
- 24 certificate. An assisted living program shall not be operated
- 25 on a conditional certificate for more than one year.
- 26 Sec. 21. NEW SECTION. 231C.12 NOTICE -- HEARINGS.
- 27 l. The denial, suspension, or revocation of a certificate
- 28 shall be effected by delivering to the applicant or
- 29 certificate holder by restricted certified mail or by personal
- 30 service a notice setting forth the particular reasons for such
- 31 action. Such denial, suspension, or revocation shall become
- 32 effective thirty days after the mailing or service of the
- 33 notice, unless the applicant or certificate holder, within
- 34 such thirty-day period, requests a hearing, in writing, of the
- 35 department of inspections and appeals, in which case the

1 notice shall be deemed to be suspended.

- The denial, suspension, or revocation of a certificate
- 3 may be appealed in accordance with rules adopted by the
- 4 department of inspections and appeals in accordance with
- 5 chapter 17A.
- 6 3. When the department of inspections and appeals finds
- 7 that an imminent danger to the health or safety of tenants of
- 8 an assisted living program exists which requires action on an
- 9 emergency basis, the department of inspections and appeals may
- 10 direct removal of all tenants of an assisted living program
- 11 and suspend the certificate prior to a hearing.
- 12 Sec. 22. NEW SECTION. 231C.13 DIRECTOR NOTIFIED OF
- 13 CASUALTIES.

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- 14 The director of inspections and appeals shall be notified
- 15 within twenty-four hours, by the most expeditious means
- 16 available, of any accident causing substantial injury or
- 17 death, and any substantial fire or natural or other disaster
- 18 occurring at or near an assisted living program.
- 19 Sec. 23. NEW SECTION. 231C.14 RETALIATION BY ASSISTED
- 20 LIVING PROGRAM PROHIBITED.
- 21 1. An assisted living program shall not discriminate or
- 22 retaliate in any way against a tenant, tenant's family, or an
- 23 employee of the program who has initiated or participated in
- 24 any proceeding authorized by this chapter. An assisted living
- 25 program that violates this section is subject to a penalty as
- 26 established by administrative rule in accordance with chapter
- 27 17A and to be assessed and collected by the department of
- 28 inspections and appeals and paid into the state treasury to be
- 29 credited to the general fund of the state, or to immediate
- 30 revocation of the program's certificate.
- Any attempt to evict, from an assisted living program,
- 32 a tenant by whom or upon whose behalf a complaint has been
- 33 submitted to the department under section 231C.8, within
- 34 ninety days after the filing of the complaint or the
- 35 conclusion of any proceeding resulting from the complaint,

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- 1 raises a rebuttable presumption that the action was taken by
- 2 the program in retaliation for the filing of the complaint,
- 3 except in situations in which the tenant is evicted due to
- 4 occupancy and transfer criteria.
- 5 Sec. 24. NEW SECTION. 231C.15 CIVIL PENALTIES.
- 6 The department may establish by rule, in accordance with
- 7 chapter 17A, civil penalties for the following violations by
- 8 an assisted living program:
- 9 1. Noncompliance with any regulatory requirements which
- 10 presents an imminent danger or a substantial probability of
- ll resultant death or physical harm to a tenant.
- Following receipt of notice from the department,
- 13 continued failure or refusal to comply within a prescribed
- 14 time frame with regulatory requirements that have a direct or
- 15 immediate relationship to the health, safety, or security of
- 16 program tenants.
- 17 Sec. 25. NEW SECTION. 231C.16 CRIMINAL PENALTIES.
- 18 1. A person establishing, conducting, managing, or
- 19 operating any assisted living program without a certificate is
- 20 guilty of a serious misdemeanor. Each day of continuing
- 21 violation after conviction or notice from the department of
- 22 inspections and appeals by certified mail of a violation shall
- 23 be considered a separate offense or chargeable offense. A
- 24 person establishing, conducting, managing, or operating an
- 25 assisted living program without a certificate may be
- 26 temporarily or permanently restrained by a court of competent
- 27 jurisdiction from such activity in an action brought by the
- 28 state.
- 29 2. A person who prevents or interferes with or attempts to
- 30 impede in any way any duly authorized representative of the
- 31 department of inspections and appeals in the lawful
- 32 enforcement of this chapter or of the rules adopted pursuant
- 33 to this chapter is guilty of a simple misdemeanor. As used in
- 34 this subsection, lawful enforcement includes but is not
- 35 limited to:

- 1 a. Contacting or interviewing any tenant of an assisted
- 2 living program in private at any reasonable hour and without
- 3 advance notice.

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- 4 b. Examining any relevant records of an assisted living 5 program.
- 6 c. Preserving evidence of any violation of this chapter or 7 of the rules adopted pursuant to this chapter.
- 8 Sec. 26. NEW SECTION. 231C.17 NURSING ASSISTANT AND
- 9 MEDICATION AIDE -- CERTIFICATION.
- 10 The department of inspections and appeals, in cooperation
- 11 with other appropriate agencies, shall establish a procedure
- 12 to allow nursing assistants or medication aides to claim work
- 13 within an assisted living program as credit toward sustaining
- 14 the nursing assistant's or medication aide's certification.
- 15 Sec. 27. NEW SECTION. 231C.18 COORDINATION OF THE LONG-
- 16 TERM CARE SYSTEM -- TRANSITIONAL PROVISIONS.
- 17 l. An elder group home certified under chapter 231B prior
- 18 to July 1, 2003, shall be exempt from the requirements of this
- 19 chapter. If an elder group home certified under chapter 231B
- 20 prior to July 1, 2003, seeks certification as an assisted
- 21 living program on or after July 1, 2003, the elder group home
- 22 shall be granted a conditional assisted living program
- 23 certification by the department of inspections and appeals for
- 24 a period of one year from the date the conditional certificate
- 25 is issued. At the end of the one-year period, the elder group
- 26 home shall meet the requirements of this chapter to receive
- 27 subsequent certification as an assisted living program.
- 28 2. A hospital licensed pursuant to chapter 135B or a
- 29 health care facility licensed pursuant to chapter 135C may
- 30 operate an assisted living program, located in a distinct part
- 31 of or separate structure under the control of the hospital or
- 32 health care facility, if certified pursuant to this chapter.
- 33 3. This chapter shall not be construed to require that a
- 34 facility licensed as a different type of facility also comply
- 35 with the requirements of this chapter, unless the facility is

- 1 represented to the public as a certified assisted living 2 program.
- 3 Sec. 28. NEW SECTION. 231C.19 IOWA ASSISTED LIVING FEES.
- 4 The department of inspections and appeals shall collect and
- 5 retain assisted living program certification and related fees
- 6 as established by rule in accordance with chapter 17A. An
- 7 assisted living program that is certified by the department of
- 8 inspections and appeals on the basis of voluntary
- 9 accreditation by a recognized accrediting entity shall not be
- 10 subject to payment of certification fees. Fees collected and
- 11 retained pursuant to this section shall be deposited into an
- 12 assisted living program fund created in the state treasury
- 13 under the authority of the department of inspections and
- 14 appeals and are appropriated to the department of inspections
- 15 and appeals to carry out the purposes of this chapter.
- 16 Amounts deposited in the fund shall not be transferred, used,
- 17 obligated, appropriated, or otherwise encumbered except as
- 18 provided in this section. Notwithstanding section 12C.7,
- 19 subsection 2, interest or earnings on moneys deposited into
- 20 the fund shall be credited to the fund. Notwithstanding
- 21 section 8.33, amounts deposited in the fund that remain
- 22 unexpended or unencumbered at the close of the fiscal year
- 23 shall remain in the fund for utilization as provided in this
- 24 section for the following fiscal year.
- 25 Sec. 29. Section 235B.3, subsection 2, paragraph d, Code
- 26 2003, is amended to read as follows:
- 27 d. A person who performs inspections of elder group homes
- 28 for the department of elder-affairs inspections and appeals
- 29 and a resident advocate committee member assigned to an elder
- 30 group home pursuant to chapter 231B.
- 31 Sec. 30. Chapter 231A, Code 2003, is repealed.
- 32 Sec. 31. TRANSITION OF STAFF. All employees of the
- 33 department of elder affairs performing functions related to
- 34 certification and monitoring of or complaint investigations
- 35 related to assisted living programs as of June 30, 2003, shall

- 1 become employees of the department of inspections and appeals
- 2 without loss of classification, pay, or benefits, effective
- 3 July 1, 2003. All employees of the department of elder
- 4 affairs performing functions related to affordable assisted
- 5 living as of June 30, 2003, shall become employees of the Iowa
- 6 finance authority without loss of classification, pay, or
- 7 benefits, effective July 1, 2003.

8 EXPLANATION

- 9 **This bill provides for regulation of elder group homes and
- 10 assisted living programs.
- 11 The bill provides for regulation of elder group homes by
- 12 the department of elder affairs in cooperation with the
- 13 department of inspections and appeals. The bill also provides
- 14 that the provisions of the Code chapter apply only to elder
- 15 group homes certified by the department of elder affairs prior
- 16 to July 1, 2003, and that applications for certification as an
- 17 elder group home are not to be accepted or approved on or
- 18 after July 1, 2003.
- 19 The bill provides for regulation of assisted living
- 20 programs by directing the department of elder affairs, in
- 21 cooperation with the department of inspections and appeals, to
- 22 establish, by rule, a program for certification and monitoring
- 23 related to assisted living programs. The rules are to be
- 24 formulated in consultation with affected industry,
- 25 professional, and consumer groups. Each assisted living
- 26 program operating in the state is to be certified by the
- 27 department of inspections and appeals. If an assisted living
- 28 program is voluntarily accredited by a recognized accrediting
- 29 entity, the department of inspections and appeals is to
- 30 certify the program based upon the voluntary accreditation.
- 31 The bill provides specifically that if the tenant is
- 32 terminally ill and has elected to receive hospice services
- 33 under the federal Medicare program from a Medicare-certified
- 34 hospice program, the assisted living program and the hospice
- 35 program are to enter an agreement under which the hospice

- 1 program retains professional management responsibility for
- 2 those services.
- 3 The bill provides that the department of elder affairs in
- 4 cooperation with the department of inspections and appeals may
- 5 establish by administrative rule a special classification for
- 6 affordable assisted living programs. The bill also provides
- 7 that a department, agency, or officer of this state, or of any
- 8 political subdivision shall not pay or approve for payment
- 9 from public funds any amount to an assisted living program for
- 10 an actual or prospective tenant, unless the program holds a
- 11 current certificate and meets all requirements for
- 12 certification. The bill also directs the department of elder
- 13 affairs in cooperation with the department of inspections and
- 14 appeals to adopt rules regarding the conducting or operating
- 15 of another business or activity in the facility in which the
- 16 assisted living program is provided, if the business or
- 17 activity serves primarily nontenants. The rules are to be
- 18 developed in consultation with affected industry,
- 19 professional, and consumer groups.
- 20 The bill specifies requirements for written occupancy
- 21 agreements and provides for retention of a tenant in an
- 22 assisted living facility, notwithstanding a determination by
- 23 the department of inspections and appeals that the tenant's
- 24 needs exceed the occupancy criteria established.
- 25 The bill directs the department of elder affairs and the
- 26 department of inspections and appeals, in consultation with
- 27 affected industry, professional, and consumer groups to
- 28 develop a tenant's bill of rights.
- 29 The bill provides for the filing and disposition of
- 30 complaints; provides for an informal review of contests to the
- 31 results of a monitoring evaluation or complaint investigation;
- 32 provides for public disclosure of the final findings with
- 33 respect to a monitoring evaluation or complaint investigation;
- 34 provides the bases for the denial, suspension, or revocation
- 35 of certification and for conditional operation of a program as

l an alternative to denial, suspension, or revocation of 2 certification; provides for notice and hearings related to 3 denial, suspension, or revocation of certification; provides 4 for the notification of the director of inspections and 5 appeals of any casualties at an assisted living program; 6 prohibits retaliation by an assisted living program against a 7 tenant, tenant's family, or an employee of the program who has 8 initiated or participated in any proceeding under the Code 9 chapter; establishes civil and criminal penalties for certain 10 violations of the bill; provides for nursing assistants and ll medication aides to claim work within assisted living programs 12 as credit toward their certification; provides transitional 13 provisions for long-term care providers including elder group 14 homes by making elder group homes exempt from the requirements 15 of the assisted living chapter and providing for conditional 16 certification of an elder group home as an assisted living 17 facility if the elder group home was certified as an elder 18 group home prior to July 1, 2003, and seeks certification as 19 an assisted living program on or after July 1, 2003. 20 provides for collection and retaining of assisted living 21 program fees by the department of inspections and appeals and 22 provides that if an assisted living program is certified based 23 upon voluntary accreditation, the program is not subject to 24 payment of certification fees. The bill provides for transition of staff used in the 25 26 regulation of assisted living programs by providing that 27 employees of the department of elder affairs who performed 28 functions related to certification and monitoring of or 29 complaint investigations related to assisted living programs 30 as of June 30, 2003, are to become employees of the department 31 of inspections and appeals without loss of classification, 32 pay, or benefits, effective July 1, 2003. Additionally, all 33 employees of the department of elder affairs performing 34 functions related to affordable assisted living as of June 30, 35 2003, are to become employees of the Iowa finance authority

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1 without loss of classification, pay, or benefits, effective
 2 July 1, 2003.
      The bill also repeals Code chapter 231A, relating to elder
 4 family homes.
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AN ACT

RELATING TO THE REGULATION OF ELDER FAMILY HOMES, ELDER GROUP HOMES, AND ASSISTED LIVING PROGRAMS, PROVIDING FOR FEES, AND PROVIDING PENALTIES.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

- Section 1. Section 100.1, subsection 6, Code 2003, is amended to read as follows:
- 6. To adopt rules designating a fee to be assessed to each building, structure, or facility for which a fire safety inspection or plan review by the state fire marshal is required as-a-condition-of-licensure by law. The fee designated by rule shall be set in an amount that is reasonably related to the costs of conducting the applicable inspection or plan review. The fees collected by the state fire marshal shall be deposited in the general fund of the state.
- Sec. 2. Section 135C.33, subsection 5, paragraph e, Code 2003, is amended to read as follows:
- e. An employee of an assisted living facility program certified or-voluntarily-accredited under chapter 231C, if the employee provides direct services to consumers.
- Sec. 3. Section 231B.1, subsection 4, Code 2003, is amended to read as follows:
- 4. "Elder group home" means a single-family residence that is a-residence-of operated by a person who is providing room, board, and personal care to three through five elders who are not related to the person providing the service within the third degree of consanguinity or affinity.

- Sec. 4. Section 231B.2, subsection 2, paragraph c, Code 2003, is amended to read as follows:
- c. An elder group home shall be owner-occupied, or-owned by-a-nonprofit-corporation-and-occupied-by-a-resident-manager staffed by an on-site manager twenty-four hours per day, seven days per week. A-resident-manager-shall-reside-in-and-provide services-for-no-more-than-one-elder-group-home:
- Sec. 5. Section 231B.2, subsections 3 and 5, Code 2003, are amended to read as follows:
- 3. An elder group home established pursuant to this chapter shall be certified by the department of inspections and appeals.
- 5. Inspections and certification services shall be provided by the department of inspections and appeals. However,-beginning-July-1,-1994,-the-department-may-enter-into contracts-with-the-area-agencies-on-aging-to-provide-these services.
- Sec. 6. Section 231B.3, subsection 2, Code 2003, is amended to read as follows:
- 2. A person who has knowledge that an elder group home is operating without certification shall report the name and address of the home to the department of inspections and appeals. The department of inspections and appeals shall investigate a report made pursuant to this section.
- Sec. 7. Section 231C.1, Code 2003, is amended to read as follows:
 - 231C.1 FINDINGS, AND PURPOSE, AND INTENT.
- 1. The general assembly finds that assisted living is an important part of the long-term care system in this state.

 Assisted living emphasizes the independence and dignity of the individual while providing services in a cost-effective manner.
- 2. The purposes of establishing an assisted living program include all of the following:
- a. To encourage the establishment and maintenance of a safe and homelike environment for individuals of all income

levels who require assistance to live independently but who do not require health-related care on a continuous twenty-four hour per day basis.

- b. To establish standards for assisted living programs that allow flexibility in design which promotes a social model of service delivery by focusing on individual independence, individual needs and desires, and consumer-driven quality of service.
- c. To encourage general public participation in the development of assisted living programs for individuals of all income levels.
- 3. It is the intent of the general assembly that the department of elder affairs establish policy for assisted living programs and that the department of inspections and appeals enforce this chapter.
- Sec. 8. Section 231C.2, subsections 1 and 6, Code 2003, are amended to read as follows:
- 1. "Assisted living" means provision of housing with services which may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living to six three or more tenants in a physical structure which provides a homelike environment. "Assisted living" also includes encouragement of family involvement, tenant self-direction, and tenant participation in decisions that emphasize choice, dignity, privacy, individuality, shared risk, and independence. "Assisted living" includes the provision of housing and assistance with instrumental activities of daily living only if personal care or health-related care is also included.
- 6. "Tenant" means an individual who receives assisted living services through a certified or-accredited assisted living program.
- Sec. 9. Section 231C.2, Code 2003, is amended by adding the following new subsections:

NEW SUBSECTION. 2A. "Governmental unit" means the state, or any county, municipality, or other political subdivision or

any department, division, board, or other agency of any of these entities.

NEW SUBSECTION. 4A. "Legal representative" means a person appointed by the court to act on behalf of the tenant, or a person acting pursuant to a power of attorney.

NEW SUBSECTION. 4B. "Occupancy agreement" means a written agreement entered into between an assisted living program and a tenant that clearly describes the rights and responsibilities of the assisted living program and a tenant, and other information required by rule. "Occupancy agreement" may include a separate signed lease and signed service agreement.

NEW SUBSECTION. 5A. "Recognized accrediting entity" means a nationally recognized accrediting entity that the department recognizes as having specific assisted living program standards equivalent to the standards established by the department for assisted living programs.

NEW SUBSECTION. 6A. "Tenant advocate" means the office of long-term care resident's advocate established in section 231.42.

NEW SUBSECTION. 7. "Tenant's representative" means a tenant's legal representative or any representative authorized by the tenant to act on behalf of the tenant.

Sec. 10. Section 231C.3, Code 2003, is amended by striking the section and inserting in lieu thereof the following:

231C.3 CERTIFICATION OF ASSISTED LIVING PROGRAMS.

1. The department shall establish by rule in accordance with chapter 17A, a program for certification and monitoring of assisted living programs. The department may adopt by reference with or without amendment, nationally recognized standards and rules for assisted living programs. The rules shall include specification of recognized accrediting entities and provisions related to dementia-specific programs. The standards and rules shall be formulated in consultation with the department of inspections and appeals, and affected industry, professional, and consumer groups and shall be

designed to accomplish the purposes of this chapter and shall include but are not limited to rules relating to all of the following:

- a. Provisions to ensure, to the greatest extent possible, the health, safety, and well-being and appropriate treatment of tenants.
- b. Requirements that assisted living programs furnish the department of elder affairs and the department of inspections and appeals with specified information necessary to administer this chapter.
- c. Standards for tenant evaluation or assessment, which may vary in accordance with the nature of the services provided or the status of the tenant.
- d. Provisions for granting short-term waivers for tenants who exceed occupancy criteria.
- 2. In addition to the adoption of standards and rules for assisted living programs, the department in consultation with the department of inspections and appeals and affected industry, professional, and consumer groups, shall issue interpretive guidelines, including the expectations of program certification monitors, to provide direction to assisted living programs in complying with certification requirements.
- 3. Each assisted living program operating in this state shall be certified by the department of inspections and appeals. If an assisted living program is voluntarily accredited by a recognized accrediting entity, the department of inspections and appeals shall certify the assisted living program on the basis of the voluntary accreditation. An assisted living program that is certified by the department of inspections and appeals on the basis of voluntary accreditation shall not be subject to payment of the certification fee prescribed in section 231C.18, but shall be subject to an administrative fee as prescribed by rule. An assisted living program certified under this section is exempt from the requirements of section 135.63 relating to certificate of need requirements.

- 4. The owner or manager of a certified assisted living program shall comply with the rules adopted by the department for an assisted living program. A person including a governmental unit shall not represent an assisted living program to the public as an assisted living program or as a certified assisted living program unless and until the program is certified pursuant to this chapter.
- 5. a. Services provided by a certified assisted living program may be provided directly by staff of the assisted living program, by individuals contracting with the assisted living program to provide services, or by individuals employed by the tenant or with whom the tenant contracts if the tenant agrees to assume the responsibility and risk of the employment or the contractual relationship.
- b. If a tenant is terminally ill and has elected to receive hospice services under the federal Medicare program from a Medicare-certified hospice program, the assisted living program and the Medicare-certified hospice program shall enter into a written agreement under which the hospice program retains professional management responsibility for those services.
- 6. The department of inspections and appeals may enter into contracts to provide certification and monitoring of assisted living programs. The department of inspections and appeals shall:
- a. Have full access at reasonable times to all records, materials, and common areas pertaining to the provision of services and care to the tenants of a program during certification, monitoring, and complaint investigations of programs seeking certification, currently certified, or alleged to be uncertified.
- b. With the consent of the tenant, visit the tenant's unit.
- c. Require that the recognized accrediting entity providing accreditation for a program provide copies to the department of all materials related to the accreditation, monitoring, and complaint process.

- 7. The department may also establish by rule in accordance with chapter 17A a special classification for affordable assisted living programs. The rules shall be formulated in consultation with the department of inspections and appeals and affected industry, professional, and consumer groups.
- 8. A department, agency, or officer of this state or of any governmental unit shall not pay or approve for payment from public funds any amount to an assisted living program for an actual or prospective tenant, unless the program holds a current certificate issued by the department of inspections and appeals and meets all current requirements for certification.
- 9. The department shall adopt rules regarding the conducting or operating of another business or activity in the distinct part of the physical structure in which the assisted living program is provided, if the business or activity serves nontenants. The rules shall be developed in consultation with the department of inspections and appeals and affected industry, professional, and consumer groups.
- 10. An assisted living program shall comply with section 135C.33.
- Sec. 11. Section 231C.4, Code 2003, is amended to read as follows:
 - 231C.4 FIRE AND SAFETY STANDARDS.

The state fire marshal shall adopt rules, in coordination with the department of elder affairs and the department of inspections and appeals, relating to the certification or voluntary-accreditation and monitoring of the fire and safety standards of certified or-voluntarily-accredited assisted living programs.

- Sec. 12. Section 231C.5, Code 2003, is amended by striking the section and inserting in lieu thereof the following:
 - 231C.5 WRITTEN OCCUPANCY AGREEMENT REQUIRED.
- 1. An assisted living program shall not operate in this state unless a written occupancy agreement, as prescribed in subsection 2, is executed between the assisted living program

and each tenant or tenant's representative, prior to the tenant's occupancy, and unless the assisted living program operates in accordance with the terms of the occupancy agreement. The assisted living program shall deliver to the tenant or tenant's representative a complete copy of the occupancy agreement and all supporting documents and attachments and shall deliver, at least thirty days prior to any changes, a written copy of changes to the occupancy agreement if any changes to the copy originally delivered are subsequently made.

- 2. An assisted living program occupancy agreement shall clearly describe the rights and responsibilities of the tenant and the program. The occupancy agreement shall also include but is not limited to inclusion of all of the following information in the body of the agreement or in the supporting documents and attachments:
- a. A description of all fees, charges, and rates describing tenancy and basic services covered, and any additional and optional services and their related costs.
- b. A statement regarding the impact of the fee structure on third-party payments, and whether third-party payments and resources are accepted by the assisted living program.
 - c. The procedure followed for nonpayment of fees.
- d. Identification of the party responsible for payment of fees and identification of the tenant's representative, if any.
 - e. The term of the occupancy agreement.
- f. A statement that the assisted living program shall notify the tenant or the tenant's representative, as applicable, in writing at least thirty days prior to any change being made in the occupancy agreement with the following exceptions:
- (1) When the tenant's health status or behavior constitutes a substantial threat to the health or safety of the tenant, other tenants, or others, including when the tenant refuses to consent to relocation.

- (2) When an emergency or a significant change in the tenant's condition results in the need for the provision of services that exceed the type or level of services included in the occupancy agreement and the necessary services cannot be safely provided by the assisted living program.
- g. A statement that all tenant information shall be maintained in a confidential manner to the extent required under state and federal law.
- h. Occupancy, involuntary transfer, and transfer criteria and procedures, which ensure a safe and orderly transfer. The internal appeals process provided relative to an involuntary transfer.
- i. The program's policies and procedures for addressing grievances between the assisted living program and the tenants, including grievances relating to transfer and occupancy.
- j. A statement of the prohibition against retaliation as prescribed in section 231C.13.
 - k. The emergency response policy.
- 1. The staffing policy which specifies if the staff is available twenty-four hours per day, if nurse delegation will be used, and how staffing will be adapted to meet changing tenant needs.
- m. In dementia-specific assisted living programs, a description of the services and programming provided to meet the life skills and social activities of tenants.
 - n. The refund policy.
 - o. A statement regarding billing and payment procedures.
- 3. Occupancy agreements and related documents executed by each tenant or tenant's representative shall be maintained by the assisted living program in program files from the date of execution until three years from the date the occupancy agreement is terminated. A copy of the most current occupancy agreement shall be provided to members of the general public, upon request. Occupancy agreements and related documents shall be made available for on-site inspection to the

department of inspections and appeals upon request and at reasonable times.

- Sec. 13. Section 231C.6, Code 2003, is amended by striking the section and inserting in lieu thereof the following:
 - 231C.6 INVOLUNTARY TRANSFER.
- 1. If an assisted living program initiates the involuntary transfer of a tenant and the action is not a result of a monitoring evaluation or complaint investigation by the department of inspections and appeals, and if the tenant or tenant's representative contests the transfer, the following procedure shall apply:
- a. The assisted living program shall notify the tenant or tenant's representative, in accordance with the occupancy agreement, of the need to transfer, the reason for the transfer, and the contact information of the tenant advocate.
- b. The assisted living program shall provide the tenant advocate with a copy of the notification to the tenant.
- c. The tenant advocate shall offer the notified tenant or tenant's representative assistance with the program's internal appeals process. The tenant is not required to accept the assistance of the tenant advocate.
- d. If, following the internal appeals process, the assisted living program upholds the transfer decision, the tenant may utilize other remedies authorized by law to contest the transfer.
- 2. The department, in consultation with the department of inspections and appeals and affected industry, professional, and consumer groups, shall establish, by rule in accordance with chapter 17A, procedures to be followed, including the opportunity for hearing, when the transfer of a tenant results from a monitoring evaluation or complaint investigation conducted by the department of inspections and appeals.
 - Sec. 14. NEW SECTION. 231C.7 COMPLAINTS.
- 1. Any person with concerns regarding the operations or service delivery of an assisted living program may file a complaint with the department of inspections and appeals. The

name of the person who files a complaint with the department of inspections and appeals and any personal identifying information of the person or any tenant identified in the complaint shall be kept confidential and shall not be subject to discovery, subpoena, or other means of legal compulsion for its release to a person other than department of inspections and appeals' employees involved with the complaint.

2. The department, in cooperation with the department of inspections and appeals, shall establish procedures for the disposition of complaints received in accordance with this section.

Sec. 15. NEW SECTION. 231C.8 INFORMAL REVIEW.

If an assisted living program contests the regulatory insufficiencies of a monitoring evaluation or complaint investigation, the program shall submit written information, demonstrating that the program was in compliance with the applicable requirement at the time of the monitoring evaluation or complaint investigation, in support of the contesting of the regulatory insufficiencies, to the department of inspections and appeals for review. department of inspections and appeals shall review the written information submitted within ten working days of the receipt of the information. At the conclusion of the review, the department of inspections and appeals may affirm, modify, or dismiss the regulatory insufficiencies. The department of inspections and appeals shall notify the program in writing of the decision to affirm, modify, or dismiss the regulatory insufficiencies, and the reasons for the decision. case of a complaint investigation, the department of inspections and appeals shall also notify the complainant, if known, of the decision and the reasons for the decision.

Sec. 16. <u>NEW SECTION</u>. 231C.9 PUBLIC DISCLOSURE OF FINDINGS.

Following a monitoring evaluation or complaint investigation of an assisted living program by the department of inspections and appeals pursuant to this chapter, the

department of inspections and appeals' final findings with respect to compliance by the assisted living program with requirements for certification shall be made available to the public in a readily available form and place. Other information relating to an assisted living program that is obtained by the department of inspections and appeals which does not constitute the department of inspections and appeals' final findings from a monitoring evaluation or complaint investigation of the assisted living program shall not be made available to the public except in proceedings involving the denial, suspension, or revocation of a certificate under this chapter.

- Sec. 17. <u>NEW SECTION</u>. 231C.10 DENIAL, SUSPENSION, OR REVOCATION -- CONDITIONAL OPERATION.
- 1. The department of inspections and appeals may deny, suspend, or revoke a certificate in any case where the department of inspections and appeals finds that there has been a substantial or repeated failure on the part of the assisted living program to comply with this chapter or the rules, or minimum standards adopted under this chapter, or for any of the following reasons:
- a. Cruelty or indifference to assisted living program tenants.
- b. Appropriation or conversion of the property of an assisted living program tenant without the tenant's written consent or the written consent of the tenant's legal guardian.
- c. Permitting, aiding, or abetting the commission of any illegal act in the assisted living program.
- d. Obtaining or attempting to obtain or retain a certificate by fraudulent means, misrepresentation, or by submitting false information.
- e. Habitual intoxication or addiction to the use of drugs by the applicant, administrator, executive director, manager, or supervisor of the assisted living program.
- f. Securing the devise or bequest of the property of a tenant of an assisted living program by undue influence.

- g. Founded dependent adult abuse as defined in section 235B.2.
- h. In the case of any officer, member of the board of directors, trustee, or designated manager of the program or any stockholder, partner, or individual who has greater than a ten percent equity interest in the program, who has or has had an ownership interest in an assisted living program, home health agency, residential care facility, or licensed nursing facility in any state which has been closed due to removal of program, agency, or facility licensure or certification or involuntary termination from participation in either the medical assistance or Medicare programs, or who has been found to have failed to provide adequate protection or services for tenants to prevent abuse or neglect.
- i. In the case of a certificate applicant or an existing certified owner or operator who is an entity other than an individual, the person is in a position of control or is an officer of the entity and engages in any act or omission proscribed by this chapter.
- j. For any other reason as provided by law or administrative rule.
- 2. The department of inspections and appeals may as an alternative to denial, suspension, or revocation conditionally issue or continue a certificate dependent upon the performance by the assisted living program of reasonable conditions within a reasonable period of time as set by the department of inspections and appeals so as to permit the program to commence or continue the operation of the program pending full compliance with this chapter or the rules adopted pursuant to this chapter. If the assisted living program does not make diligent efforts to comply with the conditions prescribed, the department of inspections and appeals may, under the proceedings prescribed by this chapter, suspend, or revoke the certificate. An assisted living program shall not be operated on a conditional certificate for more than one year.

Sec. 18. <u>NEW SECTION</u>. 231C.11 NOTICE -- APPEAL -- EMERGENCY PROVISIONS.

- 1. The denial, suspension, or revocation of a certificate shall be effected by delivering to the applicant or certificate holder by restricted certified mail or by personal service a notice setting forth the particular reasons for such action. Such denial, suspension, or revocation shall become effective thirty days after the mailing or service of the notice, unless the applicant or certificate holder, within such thirty-day period, requests a hearing, in writing, of the department of inspections and appeals, in which case the notice shall be deemed to be suspended.
- 2. The denial, suspension, or revocation of a certificate may be appealed in accordance with rules adopted by the department of inspections and appeals in accordance with chapter 17A.
- 3. When the department of inspections and appeals finds that an imminent danger to the health or safety of tenants of an assisted living program exists which requires action on an emergency basis, the department of inspections and appeals may direct removal of all tenants of an assisted living program and suspend the certificate prior to a hearing.
- Sec. 19. <u>NEW SECTION</u>. 231C.12 DEPARTMENT NOTIFIED OF CASUALTIES.

The department of inspections and appeals shall be notified within twenty-four hours, by the most expeditious means available, of any accident causing substantial injury or death, and any substantial fire or natural or other disaster occurring at or near an assisted living program.

Sec. 20. <u>NEW SECTION.</u> 231C.13 RETALIATION BY ASSISTED LIVING PROGRAM PROHIBITED.

An assisted living program shall not discriminate or retaliate in any way against a tenant, tenant's family, or an employee of the program who has initiated or participated in any proceeding authorized by this chapter. An assisted living program that violates this section is subject to a penalty as

established by administrative rule in accordance with chapter 17A and to be assessed and collected by the department of inspections and appeals and paid into the state treasury to be credited to the general fund of the state.

Sec. 21. NEW SECTION. 231C.14 CIVIL PENALTIES.

The department may establish by rule, in accordance with chapter 17A, civil penalties for the following violations by an assisted living program:

- 1. Noncompliance with any regulatory requirements which presents an imminent danger or a substantial probability of resultant death or physical harm to a tenant.
- 2. Following receipt of notice from the department of inspections and appeals, continued failure or refusal to comply within a prescribed time frame with regulatory requirements that have a direct relationship to the health, safety, or security of program tenants.
- Sec. 22. <u>NEW SECTION</u>. 231C.15 CRIMINAL PENALTIES AND INJUNCTIVE RELIEF.
- 1. A person establishing, conducting, managing, or operating any assisted living program without a certificate is guilty of a serious misdemeanor. Each day of continuing violation after conviction or notice from the department of inspections and appeals by certified mail of a violation shall be considered a separate offense or chargeable offense. A person establishing, conducting, managing, or operating an assisted living program without a certificate may be temporarily or permanently restrained by a court of competent jurisdiction from such activity in an action brought by the state.
- 2. A person who prevents or interferes with or attempts to impede in any way any duly authorized representative of the department of inspections and appeals in the lawful enforcement of this chapter or of the rules adopted pursuant to this chapter is guilty of a simple misdemeanor. As used in this subsection, lawful enforcement includes but is not limited to:

- a. Contacting or interviewing any tenant of an assisted living program in private at any reasonable hour and without advance notice.
- b. Examining any relevant records of an assisted living program.
- c. Preserving evidence of any violation of this chapter or of the rules adopted pursuant to this chapter.
- Sec. 23. NEW SECTION. 231C.16 NURSING ASSISTANT AND MEDICATION AIDE -- CERTIFICATION.

The department of inspections and appeals, in cooperation with other appropriate agencies, shall establish a procedure to allow nursing assistants or medication aides to claim work within an assisted living program as credit toward sustaining the nursing assistant's or medication aide's certification.

- Sec. 24. <u>NEW SECTION</u>. 231C.17 COORDINATION OF THE LONG-TERM CARE SYSTEM -- TRANSITIONAL PROVISIONS.
- 1. A hospital licensed pursuant to chapter 135B or a health care facility licensed pursuant to chapter 135C may operate an assisted living program, located in a distinct part of or separate structure under the control of the hospital or health care facility, if certified pursuant to this chapter.
- 2. This chapter shall not be construed to require that a facility licensed as a different type of facility also comply with the requirements of this chapter, unless the facility is represented to the public as a certified assisted living program.
- 3. A certified assisted living program that complies with the requirements of this chapter shall not be required to be licensed as a health care facility pursuant to chapter 135C, unless the facility is represented to the public as a licensed health care facility.
- 4. A continuing care retirement community that is in compliance with chapter 523D shall not be held in violation of this chapter if the continuing care retirement community provides services to its independent living residents.
 - Sec. 25. NEW SECTION. 231C.18 IOWA ASSISTED LIVING FEES.

- 1. The department of inspections and appeals shall collect assisted living program certification and related fees. An assisted living program that is certified by the department of inspections and appeals on the basis of voluntary accreditation by a recognized accrediting entity shall not be subject to payment of the certification fee, but shall be subject to an administrative fee as prescribed by rule. Fees collected and retained pursuant to this section shall be deposited in the general fund of the state.
- 2. The following certification and related fees shall apply to assisted living programs:
- a. For a two-year initial certification, seven hundred fifty dollars.
 - b. For a two-year recertification, one thousand dollars.
 - c. For a blueprint plan review, nine hundred dollars.
- d. For an optional preliminary plan review, five hundred dollars.
- Sec. 26. <u>NEW SECTION</u>. 231C.19 APPLICATION OF LANDLORD AND TENANT ACT.

Chapter 562A, the uniform residential landlord and tenant Act, shall apply to assisted living programs under this chapter.

- Sec. 27. Section 235B.3, subsection 2, paragraph d, Code 2003, is amended to read as follows:
- d. A person who performs inspections of elder group homes for the department of elder-affairs inspections and appeals and a resident advocate committee member assigned to an elder group home pursuant to chapter 231B.
 - Sec. 28. Chapter 231A, Code 2003, is repealed.
- Sec. 29. TRANSITION OF STAFF. All employees of the department of elder affairs performing functions related to certification and monitoring of or complaint investigations related to assisted living programs as of June 30, 2003, shall become employees of the department of inspections and appeals without loss of classification, pay, or benefits, effective July 1, 2003. All employees of the department of elder

affairs performing functions related to affordable assisted living as of June 30, 2003, shall become employees of the Iowa finance authority without loss of classification, pay, or benefits, effective July 1, 2003.

CHRISTOPHER C. RANTS Speaker of the House

MARY E. KRAMER
President of the Senate

I hereby certify that this bill originated in the House and is known as House File 675, Eightieth General Assembly.

MARGARET THOMSON
Chief Clerk of the House

Approved _____, 2003

THOMAS J. VILSACK
Governor