

Senate Study Bill 1213

Bill Text

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1 1 Section 1. Section [232.70](#), Code 2001, is amended by adding
1 2 the following new subsection:

1 3 NEW SUBSECTION. 2A. The department shall establish a
1 4 statewide central intake unit to be the department's point of
1 5 first contact for receiving all child abuse reports. The
1 6 intake unit shall include all of the following:

1 7 a. The intake unit shall have the ability to receive
1 8 reports over a single, statewide toll-free telephone number
1 9 and may utilize local telephone numbers that automatically
1 10 transfer to the intake unit.

1 11 b. The intake unit staff shall have special training in
1 12 receiving and properly responding to child abuse reports.

1 13 c. The intake unit shall receive reports twenty-four hours
1 14 per day, seven days per week.

1 15 d. The intake unit shall have technology resources to log
1 16 reports, transfer necessary information to local units for a
1 17 timely assessment of a report, log the immediate
1 18 classification of or response made to a report, and provide
1 19 other information regarding a report and actions taken or
1 20 needed to be taken for that report.

1 21 EXPLANATION

1 22 This bill amends Code section 232.70, relating to the child
1 23 abuse reporting procedure, to require the department of human
1 24 services to establish a statewide central intake unit to be
1 25 the department's point of first contact for reports of child
1 26 abuse.

1 27 The intake unit is required to have the ability to receive
1 28 reports over a single, statewide toll-free telephone number.
1 29 The unit's staff are required to have special training in
1 30 receiving and properly responding to child abuse reports. The
1 31 intake unit must receive reports 24 hours per day, seven days
1 32 per week. The intake unit is required to have certain
1 33 information technology resources.

1 34 LSB 3278XC 79

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