King Lroustel Schuerer

BY (PROPOSED DEPARTMENT OF

COMMERCE/INSURANCE DIVISION

BILL)

Passed	Senate, I	Date	Passed	House,	Date
Vote:	Ayes	Nays	Vote:	Ayes	Nays
	App	proved			_

A BILL FOR

1 An Act relating to entities and subject matter under the
2 regulatory authority of the insurance division, including
3 motor vehicle service contracts, securities, business
4 opportunities, residential service contracts, retirement care
5 contracts, transfer on death probate provisions; and
6 establishing penalties and making penalties applicable.
7 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

1 DIVISION I

2 MOTOR VEHICLE SERVICE CONTRACTS

- 3 Section 1. Section 321I.1, subsection 1, Code 1999, is 4 amended to read as follows:
- 5 1. "Commissioner" means the commissioner of insurance <u>as</u> 6 provided in section 505.1 or the deputy administrator
- 7 appointed under section 502.601.
- 8 Sec. 2. Section 321I.1, Code 1999, is amended by adding 9 the following new subsection:
- 10 NEW SUBSECTION. 6A. "Record" means information stored or
- 11 preserved in any medium, including in an electronic or paper
- 12 format. A record includes but is not limited to documents,
- 13 books, publications, accounts, correspondence, memoranda,
- 14 agreements, computer files, film, microfilm, photographs, and
- 15 audio or visual tapes.
- 16 Sec. 3. Section 321I.2, subsection 2, Code 1999, is
- 17 amended to read as follows:.
- 18 2. The issuer of a reimbursement insurance policy shall
- 19 not cancel a reimbursement insurance policy unless a written
- 20 notice has been received by the insurance-division
- 21 commissioner and by each applicable provider, including
- 22 automobile dealers and third-party administrators,-which. The
- 23 notice shall fix the date of cancellation at a date no earlier
- 24 than ten days after receipt of the notice by the insurance
- 25 division commissioner and by the applicable provider. The
- 26 notice may be made in person or by mail and a post office
- 27 department receipt of certified or registered mailing shall be
- 28 deemed proof of receipt of the notice.
- 29 Sec. 4. Section 321I.3, subsection 2, Code 1999, is
- 30 amended to read as follows:
- In addition to any other required filings, a-true-and
- 32 correct an accurate copy of the service contract and the
- 33 provider's reimbursement insurance policy, the consent to
- 34 service of process on the commissioner, and such other
- 35 information as the commissioner requires, shall be filed

- l annually with the commissioner no later than the first day of
- 2 August. If the first day of August falls on a weekend or a
- 3 holiday, the date for filing shall be the next business day.
- 4 In addition to the annual filing, the provider shall promptly
- 5 file copies of any amended documents if material amendments
- 6 have been made in the materials on file with the division
- 7 commissioner. If an annual filing is made after the first of
- 8 August and sales have occurred during the period when the
- 9 provider was in noncompliance with this section, the division
- 10 commissioner shall assess an additional filing fee that is two
- 11 times the amount normally required for an annual filing. A
- 12 fee shall not be charged for interim filings made to keep the
- 13 materials filed with the division current and accurate. The
- 14 annual filing shall be accompanied by a filing fee determined
- 15 by the commissioner which shall be sufficient to defray the
- 16 costs of administering this chapter.
- 7 Sec. 5. Section 321I.3, Code 1999, is amended by adding
- 18 the following new subsection:
- 19 NEW SUBSECTION. 3. a. A motor vehicle service contract
- 20 provider shall promptly file the following information with
- 21 the insurance commissioner:
- 22 (1) A change in the name or ownership of the provider.
- 23 (2) The termination of the provider's business.
- 24 b. The provider is not required to submit a fee as part of
- 25 this filing.
- Sec. 6. Section 3211.10, Code 1999, is amended to read as
- 27 follows:
- 28 3211.10 MISREPRESENTATIONS OF STATE APPROVAL.
- 29 It-is-unlawful-for-a A motor vehicle service contract
- 30 provider to shall not represent or imply in any manner that
- 31 the provider has been sponsored, recommended, or approved or
- 32 that the provider's abilities or qualifications have in any
- 33 respect been passed upon by the securities-bureau,-the
- 4 insurance-division, or the state of Iowa, including the
- 55 commissioner, the insurance division, or the division's

1 securities bureau.

- 2 Sec. 7. Section 3211.11, Code 1999, is amended by adding
- 3 the following new subsection:
- 4 NEW SUBSECTION. 5A. A motor vehicle service contract
- 5 provider shall not repair a motor vehicle covered by a motor
- 6 vehicle service contract with any of the following:
- 7 a. Used parts, unless the provider receives prior written
- 8 authorization by the vehicle owner.
- 9 b. Rebuilt parts, unless the parts are rebuilt according
- 10 to national standards recognized by the insurance division.
- 11 Sec. 8. Section 321I.12, subsection 1, unnumbered
- 12 paragraph 1, Code 1999, is amended to read as follows:
- 13 A motor vehicle service contract provider shall keep
- 14 accurate accounts,-books,-and records concerning transactions
- 15 regulated under this chapter.
- 16 Sec. 9. Section 3211.12, subsection 1, paragraph a,
- 17 unnumbered paragraph 1, Code 1999, is amended to read as
- 18 follows:
- 19 A motor vehicle service contract provider's accounts;
- 20 books7-and records shall include all of the following:
- 21 Sec. 10. Section 321I.12, subsection 1, paragraphs b and
- 22 c, Code 1999, are amended to read as follows:
- 23 b. A motor vehicle service contract provider shall retain
- 24 all required accounts,-books,-and records pertaining to a
- 25 service contract holder for at least two years after the
- 26 specified period of coverage has expired. A provider
- 27 discontinuing business in this state shall maintain its
- 28 records until the provider furnishes the commissioner
- 29 satisfactory proof that the provider has discharged all
- 30 obligations to contract holders in this state.
- 31 c. Motor vehicle service contract providers shall make all
- 32 accounts, books, and records concerning transactions regulated
- 33 under the chapter available to the commissioner for the
- 34 purpose of examination.
- 35 Sec. 11. Section 321I.14, subsections 1, 2, and 4, Code

1 1999, are amended to read as follows:

- The administrator-of-this-chapter commissioner may take
- 3 actions which are necessary or appropriate for the protection
- 4 of service contract holders or to-administer for the effective
- 5 administration of this chapter. The administrator
- 6 commissioner may make private and public investigations and
- 7 examinations as the administrator commissioner deems necessary
- 8 to determine whether any person has violated or is about to
- 9 violate this chapter or a rule or order adopted or issued
- 10 pursuant to this chapter.
- 11 2. For-the-purpose-of In an investigation or proceeding
- 12 under this chapter, the administrator commissioner or any
- 13 officer designated by the administrator commissioner may
- 14 administer oaths and affirmations, subpoena witnesses and
- 15 compel their attendance, take evidence, and require the
- 16 production of books,-papers,-correspondence,-memoranda,
- 7 agreements, -or -other -documents -or records which the
- 18 administrator commissioner deems relevant or material to an
- 19 inquiry, all of which may be enforced in accordance with
- 20 chapter 17A.
- 21 4. Ef-an-investigation-provides-reasonable-evidence Upon
- 22 the commissioner's determination that a person-violated
- 23 provider has engaged, is engaging, or is about to engage in
- 24 any act or practice constituting a violation of this chapter
- 25 or a rule adopted pursuant to this chapter, the commissioner
- 26 may issue an a summary order directed-at directing the person
- 27 to cease and desist from engaging in the act or practice
- 28 resulting in the violation or to take other affirmative action
- 29 as in the judgment of the commissioner is necessary to comply
- 30 with the requirements of this chapter.
- 31 a. If a hearing is not timely requested, the summary order
- 32 becomes final by operation of law. The order shall remain
- 33 effective from the date of issuance until the date the order
- 4 becomes final by operation of law or is overturned by a
- 5 presiding officer or court following a request for hearing. A

- 1 person who has been issued a summary order under this
- 2 subsection may contest the order by filing a request for a
- 3 contested case proceeding as provided in chapter 17A and in
- 4 accordance with rules adopted by the commissioner. However,
- 5 the person shall have at least thirty days from the date that
- 6 the order is issued in order to file the request. Section
- 7 17A.18A is inapplicable to a summary order issued under this
- 8 subsection.
- 9 b. A person violating a summary order issued under this
- 10 subsection shall be deemed in contempt of that order. The
- 11 commissioner may petition the district court to enforce the
- 12 order as certified by the commissioner. The district court
- 13 shall adjudge the person in contempt of the order if the court
- 14 finds after hearing that the person is not in compliance with
- 15 the order. The court shall assess a civil penalty against the
- 16 person in an amount not less than three thousand dollars but
- 17 not greater than ten thousand dollars per violation, and may
- 18 issue further orders as it deems appropriate.
- 19 Sec. 12. Section 321I.15, Code 1999, is amended to read as
- 20 follows:
- 21 3211.15 AUDITS.
- 22 The commissioner may examine or cause to be examined the
- 23 books,-papers, records,-memoranda,-or-documents of a motor
- 24 vehicle service contract provider for the purpose of verifying
- 25 compliance with this chapter. The commissioner may require,
- 26 by a subpoena, the attendance of the provider, or the
- 27 provider's representative, and any other witness whom the
- 28 commissioner deems necessary or expedient, and the production
- 29 of books,-papers, records,-memoranda,-or-documents relating in
- 30 any manner to compliance with this chapter if a provider or
- 31 witness fails or refuses to produce the documents for
- 32 examination when requested by the commissioner.
- 33 Sec. 13. Section 3211.16, Code 1999, is amended to read as
- 34 follows:
- 35 3211.16 VIOLATIONS -- PENALTIES.

- 1. a. Except as provided in paragraph "b", all of the
 2 following shall apply:
- 3 (1) A violation of this chapter or a rule adopted pursuant
- 4 to this chapter is a violation of section 714.16, subsection
- 5 2, paragraph "a". The remedies and penalties provided by
- 6 section 714.16, including but not limited to injunctive relief
- 7 and civil penalties, apply to violations of this chapter.
- 8 (2) A person who willfully and knowingly violates this
- 9 chapter or a rule adopted pursuant to this chapter is, upon
- 10 conviction, guilty of a class "D" felony.
- 11 b. A motor vehicle service contract provider who fails to
- 12 file documents and information with the commissioner as
- 13 required pursuant to section 3211.3 may be subject to a civil
- 14 penalty. The amount of the civil penalty shall not be more
- 15 than four hundred dollars plus two dollars for each motor
- 16 vehicle service contract that the person executed prior to
- 7 satisfying the filing requirement. However, a person who
- 18 fails to file information regarding a change in the provider's
- 19 name or the termination of the provider's business as required
- 20 pursuant to section 3211.3 is subject to a civil penalty of
- 21 not more than five hundred dollars.
- 22 2. If the commissioner believes that grounds exist for the
- 23 criminal prosecution of persons-subject-to-this-chapter a
- 24 motor vehicle service contract provider for violations-of
- 25 violating this chapter or any other law of this state, the
- 26 commissioner may forward to the attorney general or the county
- 27 attorney the grounds for the belief, including all evidence in
- 28 the commissioner's possession, -in-order-that-the-attorney
- 29 general-or-the-county-attorney-may-proceed-with-the-matter-as
- 30 for action deemed appropriate by the attorney general or
- 31 county attorney. At the request of the attorney general, the
- 32 county attorney shall appear and prosecute the action when
- 33 brought in the county served by the county attorney.
- 4 3---A-person-who-willfully-and-knowingly-violates-this
 5 chapter-or-a-rule-adopted-pursuant-to-this-chapter-is--upon

- 1 conviction, -guilty-of-a-class-"B"-felony.
- 2 Sec. 14. Section 321I.9, Code 1999, is repealed.
- 3 Sec. 15. DIRECTIONS TO THE CODE EDITOR. The Code editor
- 4 is directed to transfer chapter 321I to or near chapter 523J,
- 5 and correct internal references as necessary.
- 6 DIVISION II
- 7 IOWA UNIFORM SECURITIES ACT
- 8 Sec. 16. Section 502.304, subsection 1, unnumbered
- 9 paragraph 1, Code Supplement 1999, is amended to read as
- 10 follows:
- 1. The administrator may by order deny, suspend, or revoke
- 12 a registration or may censure, impose a civil penalty upon, or
- 13 bar an applicant, registrant, branch manager, assistant branch
- 14 manager, supervisor, or any officer, director, partner, or
- 15 person occupying a similar status or performing similar
- 16 functions for a registrant. A person barred under this
- 17 subsection may be prohibited by the administrator from
- 18 employment with a registered broker-dealer or investment
- 19 adviser. The administrator may restrict the person barred
- 20 from engaging in any activity for which registration is
- 21 required. Any action by the administrator under this
- 22 subsection may be taken if the order is found to be in the
- 23 public interest and it is found that the applicant or
- 24 registrant or, in the case of a broker-dealer or investment
- 25 adviser, a partner, an officer, or a director, a person
- 26 occupying a similar status or performing similar functions, or
- 27 a person directly or indirectly controlling the broker-dealer
- 28 or investment adviser, or a branch manager, assistant branch
- 29 manager, or supervisor:
- 30 Sec. 17. Section 502.604, subsection 1, Code Supplement
- 31 1999, is amended to read as follows:
- 32 1. Issue an a summary order directed at the person
- 33 requiring the person to cease and desist from engaging in such
- 34 act or practice or to take other affirmative action as in the
- 35 judgment of the administrator is necessary to comply with the

- 1 requirements of this chapter.
- 2 a. If a hearing is not timely requested, the summary order
- 3 becomes final by operation of law. The order shall remain
- 4 effective from the date of issuance until the date the order
- 5 becomes final by operation of law or is overturned by a
- 6 presiding officer or court following a request for hearing. A
- 7 person who has been issued a summary order under this
- 8 subsection may contest the order by filing a request for a
- 9 contested case proceeding as provided in chapter 17A and in
- 10 accordance with rules adopted by the administrator. However,
- 11 the person shall have at least thirty days from the date that
- 12 the order is issued in order to file the request. Section
- 13 17A.18A is inapplicable to a summary order issued under this
- 14 subsection.
- b. A person violating a summary order issued under this
- 16 subsection shall be deemed in contempt of that order. The
- 7 administrator may petition the district court to enforce the
- 18 order as certified by the administrator. The district court
- 19 shall adjudge the person in contempt of the order, if the
- 20 court finds after hearing that the person is not in compliance
- 21 with the order. The court shall assess a civil penalty
- 22 against the person in an amount not less than three thousand
- 23 dollars but not greater than ten thousand dollars per
- 24 violation, and may issue further orders as it deems
- 25 appropriate.
- 26 Sec. 18. Section 502.605, subsection 1, Code 1999, is
- 27 amended to read as follows:
- 28 1. a. Any Except as provided in paragraph "b", a person
- 29 who willfully and knowingly violates any provision of this
- 30 chapter, or any rule or order under this chapter, shall-be is
- 31 guilty of a class "D" felony.
- 32 b. A person who willfully and knowingly violates section
- 33 <u>502.401</u>, <u>502.402</u>, or <u>502.403</u>, or section <u>502.408</u>, subsection 1
- 4 or 2, resulting in a loss of more than ten thousand dollars is
- 55 guilty of a class "C" felony.

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Sec. 19. Section 502.609, subsection 1, unnumbered
 2 paragraph 1, Code 1999, is amended to read as follows:
     Every applicant for registration under this chapter, and
 4 every issuer which proposes to offer a security in this state,
 5 unless exempt under section 502.202 or 502.203 and the
 6 administrator by rule or order waives the filing, shall file
7 with the administrator, in such form as the administrator by
8 rule prescribes, an irrevocable consent appointing the
 9 administrator or the administrator's successor in office to be
10 such person's attorney to receive service of any lawful
11 process in any noncriminal suit, action or proceeding against
12 such person or the successor, executor or administrator of
13 such person which arises under this chapter or any rule or
14 order hereunder after the consent has been filed, with the
15 same validity as if served personally on the person filing the
16 consent. The consent need not be filed by a person who has
17 filed a consent in connection with a previous registration or
18 notice filing which is then in effect. Service may be made by
19 leaving a copy of the process in the office of the
20 administrator, but it is not effective unless the plaintiff,
21 including the administrator when acting as such, does the
22 following:
23
                            DIVISION III
                   BUSINESS OPPORTUNITY PROMOTIONS
24
25
               Section 523B.1, Code Supplement 1999, is amended
      Sec. 20.
26 by adding the following new subsection:
     NEW SUBSECTION.
                       10A. "Record" means the same as defined
27
28 in section 3211.1.
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- Sec. 21. Section 523B.2, subsection 2, paragraph b,
- 30 subparagraph (2), Code Supplement 1999, is amended to read as 31 follows:
- 32 (2) A disclosure document prepared pursuant to the federal 33 trade commission rule entitled-"Disclosure relating to
- 34 disclosure requirements and prohibitions concerning
- 35 franchising and business opportunity ventures as adopted by

- 1 rule of the administrator in accordance with 16 C.F.R. § 436
- 2 (1979). The-administrator-may-by-rule-adopt-any-amendment-to
- 3 the-disclosure-document-prepared-pursuant-to-16-6-F-R--9-436
- 4 (1979)-that-has-been-adopted-by-the-federal-trade-commission-
- 5 Sec. 22. Section 523B.2, subsection 2, Code Supplement
- 6 1999, is amended by adding the following new paragraph:
- 7 NEW PARAGRAPH. c. The seller shall disclose to the
- 8 administrator in the disclosure document or otherwise any
- 9 sales or offers made in this state prior to registration.
- 10 Sec. 23. Section 523B.2, subsection 4, Code Supplement
- 11 1999, is amended to read as follows:
- 12 4. EFFECTIVE DATE. A registration automatically becomes
- 13 effective upon the expiration of the fifteenth thirtieth full
- 14 business day after the complete filing is received by the
- 15 administrator, provided that no an order has not been issued
- 16 or a proceeding is not pending under subsection 10. The
- 7 administrator may by order waive or reduce the time period
- 18 prior to effectiveness, provided that a complete filing has
- 19 been made. The administrator may by order defer the effective
- 20 date until the expiration of the fifteenth thirtieth full
- 21 business day after the filing of an amendment with the
- 22 administrator.
- 23 Sec. 24. Section 523B.2, subsection 9, paragraph c, Code
- 24 Supplement 1999, is amended by adding the following new
- 25 subparagraph:

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- 26 NEW SUBPARAGRAPH. (8) The rights and responsibilities of
- 27 the parties regarding the marketing of a business opportunity,
- 28 including but not limited to all of the following:
- 29 (a) Whether the seller assigns the purchaser a territory
- 30 in which to sell a business opportunity.
- 31 (b) Whether the seller assists the purchaser in finding
- 32 locations in which to sell a business opportunity.
- 33 (c) Whether the purchaser is solely responsible for
- 4 marketing a business opportunity.
 - Sec. 25. Section 523B.8, subsection 1, Code 1999, is

1 amended to read as follows:

- a. If-it-appears-to-the-administrator Upon the
 administrator's determination that a person has engaged, is
 4 engaging, or is about to engage in any act or practice
- 5 constituting a violation of this chapter or a rule or order
- 6 adopted or issued under this chapter, the administrator may
- 7 issue an a summary order directed-at directing the person
- 8 requiring-the-person to cease and desist from engaging in the
- 9 act or practice or to take other affirmative action as in the
- 10 judgment of the administrator is necessary to comply with the
- 11 requirements of this chapter.
- b. The If a hearing is not timely requested, the summary
- 13 order becomes final by operation of law. The order shall
- 14 remain effective from the date of issuance until the date the
- 15 order becomes final by operation of law or is overturned by a
- 16 presiding officer or court following a request for hearing. A
- 17 person named-in-the-order-may,-within-fourteen-days-of-the
- 18 date-of-the-order,-file-a-written who has been issued a
- 19 summary order under this subsection may contest it by filing a
- 20 request for a hearing---The-hearing-shall-be-held-in
- 21 accordance-with contested case proceeding as provided in
- 22 chapter 17A and in accordance with the rules adopted by the
- 23 administrator. However, the person shall have at least thirty
- 24 days from the date that the order is issued in order to file
- 25 the request. Section 17A.18A is inapplicable to a summary
- 26 order issued under this subsection.
- 27 c. A person violating a summary order issued under this
- 28 subsection shall be deemed in contempt of that order. The
- 29 administrator may petition the district court to enforce the
- 30 order as certified by the administrator. The district court
- 31 shall adjudge the person in contempt of the order if the court
- 32 finds after hearing that the person is not in compliance with
- 33 the order. The court shall assess a civil penalty against the
- 34 person in an amount not less than three thousand dollars but
- 35 not greater than ten thousand dollars per violation, and may

- 1 issue further orders as it deems appropriate.
- 2 Any A consent agreement between the administrator and the
- 3 seller may be filed in the miscellaneous docket of the clerk
- 4 of the district court.
- 5 Sec. 26. Section 523B.8, subsection 2, paragraph b, Code
- 6 1999, is amended to read as follows:
- 7 b. For the purpose of an investigation or proceeding under
- 8 this chapter, the administrator or an officer designated by
- 9 the administrator may administer oaths and affirmations,
- 10 subpoena witnesses, compel the attendance of witnesses, take
- 11 evidence and require the production of books,-papers,
- 12 correspondence,-memoranda,-agreements,-or-other-documents-or
- 13 records which the administrator deems relevant or material to
- 14 the inquiry.
- 15 DIVISION IV
- 16 RESIDENTIAL SERVICE CONTRACTS
- 7 Sec. 27. Section 22.7, Code Supplement 1999, is amended by 18 adding the following new subsection:
- 19 NEW SUBSECTION. 39. Information obtained by the
- 20 commissioner of insurance in the course of an investigation as
- 21 provided in section 502.603, 523B.8, or 523C.23.
- Sec. 28. Section 523C.1, Code 1999, is amended by adding
- 23 the following new subsection:
- 24 NEW SUBSECTION. 6A. "Record" means the same as defined in
- 25 section 321I.1.
- 26 Sec. 29. Section 523C.7, subsection 4, Code 1999, is
- 27 amended to read as follows:
- 28 4. To the extent necessary to administer the provisions of
- 29 this chapter, the commissioner may, after notice and hearing,
- 30 institute a residential service contract form approval or form
- 31 review fee as-the-commissioner-shall-by. If the commissioner
- 32 establishes a fee, the amount of the fee shall be set by rule
- 33 set adopted pursuant to chapter 17A. The fee,-if-imposed, may
 - 4 be by dollar amount or based upon a percentage of the sale
- 55 value of the contract. However, the fee shall not exceed

- 1 fifty thousand dollars.
- Sec. 30. Section 523C.19, Code 1999, is amended to read as
- 3 follows:
- 4 523C.19 CEASE AND DESIST ORDERS.
- 5 1. If-an-investigation-provides-reasonable-evidence Upon
- 6 the commissioner's determination that a person violated-any
- 7 provision has engaged, is engaging, or is about to engage in
- 8 any act or practice constituting a violation of this chapter
- 9 or any rule adopted pursuant to this chapter, the commissioner
- 10 may issue an order directed-at directing the person to cease
- 11 and desist from engaging in the act or practice resulting in
- 12 the violation or to take other affirmative action as in the
- 13 judgment of the commissioner is necessary to comply with the
- 14 requirements of this chapter.
- 2. If a hearing is not timely requested, the summary order
- 16 becomes final by operation of law. If a hearing is not timely
- 17 requested, the summary order becomes final by operation of
- 18 law. The order shall remain effective from the date of
- 19 issuance until the date the order becomes final by operation
- 20 of law or is overturned by a presiding officer or court
- 21 following a request for hearing. A person who has been issued
- 22 a summary order under this section may contest it by filing a
- 23 request for a contested case proceeding as provided in chapter
- 24 17A and in accordance with rules adopted by the commissioner.
- 25 However, the person shall have at least thirty days from the
- 26 date that the order is issued in order to file the request.
- 27 Section 17A.18A is inapplicable to a summary order issued
- 28 under this subsection.
- 29 3. A person violating a summary order issued under this
- 30 subsection shall be deemed in contempt of that order. The
- 31 commissioner may petition the district court to enforce the
- 32 order as certified by the commissioner. The district court
- 33 shall adjudge the person in contempt of the order if the court
- 34 finds after hearing that the person is not in compliance with
- 35 the order. The court shall assess a civil penalty against the

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- 1 person in an amount not less than three thousand dollars but
- 2 not greater than ten thousand dollars per violation, and may
- 3 issue further orders as it deems appropriate.
- 4 Sec. 31. <u>NEW SECTION</u>. 523C.23 INVESTIGATIONS AND 5 SUBPOENAS.
- 6 1. a. In enforcing this chapter, the commissioner may
- 7 conduct a public or private investigation in order to do any
- 8 of the following:
- 9 (1) Determine whether a person has violated or is about to
- 10 violate a provision of this chapter or a rule or order under
- 11 this chapter.
- 12 (2) Aid in the enforcement of this chapter or in the
- 13 prescribing of rules and forms under this chapter.
- 14 b. In carrying out this subsection, the commissioner may
- 15 do all of the following:
- 16 (1) Conduct the investigation within or outside of this 7 state.
- 18 (2) Require or allow a person to file a statement in
- 19 writing regarding the facts or circumstances concerning a
- 20 matter to be investigated. The commissioner may require that
- 21 the statement be made under oath.
- 22 (3) Apply to the district court for the issuance of an
- 23 order requiring a person's appearance before the commissioner
- 24 or the attorney general. The person may also be required to
- 25 produce documentary evidence germane to the subject of the
- 26 investigation. The failure to obey an order under this
- 27 subsection constitutes contempt of court.
- 28 c. Information obtained in the course of an investigation
- 29 is confidential as provided in section 22.7. However, upon a
- 30 determination that disclosure of the information is necessary
- 31 or appropriate in the public interest or for the protection of
- 32 consumers, the commissioner may do any of the following:
- 33 (1) Share information obtained during the course of the 4 investigation with another regulatory authority or government 35 agency.

- 1 (2) Publish information obtained during the course of the 2 investigation which concerns a violation of this chapter or a 3 rule or order under this chapter.
- 2. Except as provided in section 523C.19, a proceeding 5 instituted under this chapter shall be conducted pursuant to 6 chapter 17A and rules adopted by the commissioner pursuant to 7 chapter 17A.
- 8 3. In an investigation or proceeding conducted under this 9 chapter, the commissioner or any designee of the commissioner 10 may administer oaths and affirmations, subpoena witnesses,
- 11 compel their attendance, take evidence, and require the 12 production of any records which the commissioner deems
- 13 relevant or material to the inquiry.
- 4. A person is not excused from attending and testifying15 or from producing a document or record before the commissioner
- 16 or in obedience to a subpoena of the commissioner or an
- 17 officer designated by the commissioner, or in a proceeding
- 18 instituted by the commissioner, on the grounds that the
- 19 testimony or evidence, documentary or otherwise, required of
- 20 the person may tend to incriminate or subject the person to a
- 21 penalty or forfeiture. However, a person shall not be
- 22 prosecuted or subjected to any penalty or forfeiture due to a
- 23 transaction or matter about which the person is compelled,
- 24 after claiming privilege against self-incrimination, to
- 25 testify or produce evidence, documentary or otherwise. The
- 26 person testifying, however, is not exempt from prosecution and
- 27 punishment for perjury or contempt committed while testifying.
- 28 DIVISION V
- 29 RETIREMENT CARE CONTRACTS
- 30 Sec. 32. Section 523D.13, Code 1999, is amended to read as 31 follows:
- 32 523D.13 COMPLIANCE ORDERS.
- 33 1. Upon the commissioner's determination that a provider
- 34 has-violated-a-provision has engaged, is engaging, or is about
- 35 to engage in any act or practice constituting a violation of

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- 1 this chapter or a rule adopted pursuant to this chapter, the
- 2 commissioner may issue an a summary order requiring-a
- 3 directing the provider to cease and desist from an-unlawful
- 4 engaging in the act or practice resulting in the violation or
- 5 to take other affirmative action as in the judgment of the
- 6 commissioner is necessary to comply with the requirements of
- 7 this chapter.
- 8 <u>2.</u> The-person-named-in-the-order-may,-within-fourteen-days
- 9 after-receipt-of-the-order,-file-a-written-request-for-a
- 10 hearing---The-hearing-shall-be-held-in-accordance-with-chapter
- 11 17A---If-a-hearing-is-not-requested,-the-order-shall-become
- 12 permanent. If a hearing is not timely requested, the summary
- 13 order becomes final by operation of law. The order shall
- 14 remain effective from the date of issuance until the date the
- 15 order becomes final by operation of law or is overturned by a
- 16 presiding officer or court following a request for hearing. A
- 7 person who has been issued a summary order under this section
- 18 may contest it by filing a request for a contested case
- 19 proceeding as provided in chapter 17A and in accordance with
- 20 rules adopted by the commissioner. However, the person shall
- 21 have at least thirty days from the date that the order is
- 22 issued in order to file the request. Section 17A.18A is
- 23 inapplicable to a summary order issued under this section.
- 3. A person violating a summary order issued under this
- 25 section shall be deemed in contempt of that order. The
- 26 commissioner may petition district court to enforce the order
- 27 as certified by the commissioner. The district court shall
- 28 adjudge the person in contempt of the order if the court finds
- 29 after hearing that the person is not in compliance with the
- 30 order. The court shall assess a civil penalty against the
- 31 person in an amount not less than three thousand dollars but
- 32 not greater than ten thousand dollars per violation, and may
- 33 issue further orders as it deems appropriate.

DIVISION VI

PROBATE TRANSFER ON DEATH

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1
      Sec. 33. Section 633.801, subsection 6, Code 1999, is
 2 amended to read as follows:
          "Security" means a security as defined in section
 3
 4 502.102. For purposes of this chapter, "security" includes,
 5 but is not limited to, a certificated security, an
 6 uncertificated security, and a security account.
                             EXPLANATION
      This bill amends a number of provisions relating to the
 8
 9 entities and subject matter under the regulatory authority of
10 the insurance division of the department of commerce,
11 including motor vehicle service contracts under Code chapter
12 3211, securities (the Iowa "Blue Sky Law") under Code chapter
13 502, business opportunities and promotions under Code chapter
14 523B, residential service contracts under Code chapter 523C,
15 retirement facilities under Code chapter 523D, and securities
16 transfer on death probate provisions under Code chapter 633.
17 A number of provisions contain similar language.
18
                             DIVISION I
19
                   MOTOR VEHICLE SERVICE CONTRACTS
20
      The bill amends provisions in Code section 3211.1, which
21 provides for the chapter's definitions. It amends the
22 definition of "commissioner" to include the commissioner's
23 deputy for purposes of administering the Code chapter.
24 bill repeals Code section 3211.9, which provided
25 administrative authority to the deputy. The bill replaces
26 references in the chapter to "insurance division" to
27 "commissioner" for purposes of consistency. The bill adds a
28 definition of "record" to mean information stored or preserved
29 in any medium. Provisions throughout the chapter refer to the
30 commissioner's authority to examine records and documents.
31 The references appear inconsistent, either mentioning records
32 as some separate item (see Code section 321I.12 referring to
33 "accounts, books, and records") or referring to records
34 without any other reference (see the second occurrence in Code
35 section 3211.12(1)(b)). The bill replaces these reference
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1 with the term "records" as defined in the bill.

- 2 The bill amends Code section 321I.3 to provide that a motor
- 3 vehicle service contract provider must file certain provider
- 4 information with the commissioner. The bill provides that a
- 5 fee is not required as part of the filing.
- .6 The bill amends Code section 3211.11 to provide that a
- 7 provider cannot repair a motor vehicle covered by a contract
- 8 with used parts, unless the vehicle owner is notified prior to
- 9 the repair. The bill also provides that any rebuilt parts
- 10 used in repair of vehicles covered by service contracts be
- 11 rebuilt by a manufacturer according to nationally recognized
- 12 standards.
- The bill amends Code section 3211.14, which provides for
- 14 investigations and administrative actions taken by the
- 15 commissioner against providers. The bill sets out procedural
- 16 requirements by persons who contest an order issued by the
- 7 commissioner. The bill provides for the assessment of civil
- 18 penalties for violations of an order issued pursuant to the
- 19 section.
- The bill amends Code section 3211.16, which provides for
- 21 penalties. The bill restructures the provision in order to
- 22 enhance readability. For example, it moves a provision which
- 23 provides that a violation of the chapter is a class "D"
- 24 felony. It also provides that a provider who fails to file
- 25 documents as required in the bill is subject to a civil
- 26 penalty equal to \$400 plus \$2 for each contract that the
- 27 provider executes prior to satisfying the filing requirement.
- 28 The bill directs the Iowa Code editor to transfer the Code
- 29 chapter to a place closer to other chapters under the
- 30 jurisdiction of the insurance division.
- 31 DIVISION II
- 32 IOWA UNIFORM SECURITIES ACT
- 33 The bill amends provisions in Iowa's "Blue Sky Law"
- 4 administered by the commissioner of insurance or the
 - 5 commissioner's deputy (referred to as the "administrator").

1 The bill provides that the commissioner may deny, suspend,

- 2 or revoke a registration or discipline a branch manager,
- 3 assistant branch manager, or supervisor in the same manner
- 4 that the commissioner may take action against an applicant or
- 5 registrant.
- 6 The bill also amends Code section 502.604, which authorizes
- 7 the commissioner to investigate and take disciplinary action
- 8 against persons regulated under the chapter. The bill makes
- 9 the same changes as it did in Code section 3211.14 regulating
- 10 motor vehicle service contracts. The bill provides procedural
- 11 requirements by persons who contest an order issued by the
- 12 administrator. The bill provides for the assessment of civil
- 13 penalties for violations of an order issued pursuant to the
- 14 section.
- 15 Code section 502.605 provides that a person violating the
- 16 chapter is quilty of a class "D" felony. This bill provides
- 17 that a person committing fraudulent conduct involving investor
- 18 losses in excess of \$10,000 is quilty of a class "C" felony,
- 19 which is similar to the criminal penalty for theft pursuant to
- 20 Code section 714.2 and fraudulent practice in the first degree
- 21 pursuant to Code section 714.9.
- 22 The bill amends Code section 502.609, which requires that
- 23 an issuer must file an irrevocable consent appointing the
- 24 commissioner as the issuer's attorney to receive service in
- 25 civil actions. The bill exempts certain persons from this
- 26 requirement if the exemption is validated by rule or order of
- 27 the administrator, including persons who issue exempt
- 28 securities.
- 29 DIVISION III
- 30 BUSINESS OPPORTUNITY PROMOTIONS
- 31 The bill amends Code chapter 523B which regulates sellers
- 32 of business opportunity promotions by the commissioner or
- 33 deputy (referred to as the "administrator" under the chapter).
- 34 A business opportunity is the offer for the sale of products
- 35 and equipment.

1 The bill amends Code section 523B.1, which provides

2 definitions for the chapter. Specifically, the bill defines

3 the term "record" in the same way in which the bill defines

4 the term under Code section 321I.1 regulating motor vehicle

5 service contracts. Similarly, the bill strikes references to

6 "books, papers, correspondence, memoranda, agreements, or

7 other documents or records" in the chapter.

8 The bill amends Code section 523B.2, which provides for the

9 disclosure of documents prepared pursuant to federal

10 regulations. The bill eliminates language which refers to a

11 specific date that the regulation was adopted and states that

12 the commissioner must adopt rules providing for enforcement

13 under the most recent federal regulation.

14 The bill further amends Code section 523B.2, which provides

15 registration requirements. The Code section requires

16 disclosure of documents to the commissioner as part of a

7 registration process. The bill provides that a seller must

18 disclose sales or offers made in this state prior to

19 registration. The Code section provides that a registration

20 automatically becomes effective upon the expiration of the

21 fifteenth business day after the filing has been received by

22 the commissioner. The bill increases that period to the

23 thirtieth business day. The Code section provides that a

24 contract offered under the section must include a number of

25 items. The bill adds to those required items, by stating that

26 it must include the rights and responsibilities of the parties

27 regarding the marketing of a business opportunity.

The bill amends Code section 523B.8, which provides for

29 investigating or taking disciplinary action against persons

30 regulated under the chapter. The bill makes the same changes

31 as it did in Code section 321I.14 regulating motor vehicle

32 service contracts and Code section 502.604 regulating

33 securities. The bill provides procedural requirements by

4 persons who contest an order issued by the administrator. The

35 bill provides for the assessment of civil penalties for

1 violations of an order issued pursuant to the section.

2 DIVISION IV

3 RESIDENTIAL SERVICE CONTRACTS

The bill amends provisions in Code chapter 523C, which

- 5 regulates residential service contracts executed between a
- 6 residential owner and a company for the repair, maintenance,
- 7 or replacement of parts of the residence.
- 8 The bill amends Code section 523C.1, which provides
- 9 definitions for the chapter. Specifically, it defines the
- 10 term "record" in the same way in which the bill defines the
- 11 term under Code section 321I.1 regulating motor vehicle
- 12 service contracts and Code section 523B.1 regulating business
- 13 opportunity promotions.
- 14 The bill amends Code section 523C.7, which provides that
- 15 the administrator may institute a residential service contract
- 16 form approval or form review fee. The bill provides that the
- 17 fee cannot exceed \$50,000.
- 18 The bill amends Code section 523C.19, which provides for
- 19 investigating or taking disciplinary action against persons
- 20 regulated under the chapter. The bill makes the same changes
- 21 as it did in Code section 321I.14 regulating motor vehicle
- 22 service contracts, Code section 502.604 regulating securities,
- 23 and Code section 523B.8 regulating business opportunity
- 24 promotions. The bill provides procedural requirements by
- 25 persons who contest an order issued by the commissioner. The
- 26 bill provides for the assessment of civil penalties for
- 27 violations of an order issued pursuant to the section.
- 28 The bill creates a new provision, designated as Code
- 29 section 523C.23, which provides for investigations and
- 30 subpoenas. It authorizes the commissioner to conduct public
- 31 or private investigations and issue subpoenas. The section is
- 32 based on similar provisions in Code section 502.603.
- 33 Information obtained in the course of the investigation is
- 34 confidential.

35 DIVISION V

RETIREMENT CARE CONTRACTS

2 The bill amends Code chapter 523D, which provides for the 3 regulation of contracts to provide care to persons in a 4 retirement facility.

The bill amends Code section 523D.13, which provides for investigating or taking disciplinary action against persons regulated under the chapter. The bill makes the same changes as it did in Code section 321I.14 regulating motor vehicle service contracts, Code section 502.604 regulating securities, and Code section 523B.8 regulating business opportunity promotions. The bill provides procedural requirements by persons who contest an order issued by the commissioner. The bill provides for the assessment of civil penalties for violations of an order issued pursuant to the section.

15 DIVISION VI

PROBATE TRANSFER ON DEATH

This bill amends Code chapter 633, which is the "Iowa 18 Probate Code". Specifically it amends provisions enacted by 19 the general assembly in 1997 referred to as the "Uniform 20 Transfer on Death Security Registration Act". The bill amends 21 the term "security" to include a certificated security, an 22 uncertificated security, and a security account.

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THOMAS J. VILSACK GOVERNOR

SALLY J. PEDERSON LT. GOVERNOR INSURANCE DIVISION IOWA DEPARTMENT OF COMMERCE

MEMORANDUM

To: Members of the 78th General Assembly

From: Craig A. Goettsch

Superintendent of Securities

Re: Securities Bureau Legislation

Date: February 4, 2000

The Insurance Division/ Securities Bureau has filed an Omnibus Bill that is largely clean up and clarification type of amendments to the statutes for which the Bureau is responsible to administer. We expect this bill to be noncontroversial.

Sections 1 through 15 amend chapter 321I, the Motor Vehicle Service Contracts Act. Sections 16 through 19 amend chapter 502, the Iowa Uniform Securities Act. Sections 20 through 26 amend chapter 523B, the Iowa Business Opportunities Sales Act. Sections 27 through 31 amend chapter 523C, the Residential Service Contracts Act. Section 32 amends chapter 523D, the Retirement Care Contracts Act. Lastly, section 33 amends the Transfer on Death Security Registration provisions of the Probate Code. Rather than propose six separate bills, the Securities Bureau has packaged these as one piece of legislation. While there is no overall "theme" to the proposals, we propose several changes that are the same for each chapter.

DIVISION I - MOTOR VEHICLE SERVICE CONTRACTS

Section 1 defines the term "commissioner" and includes a reference to the deputy (superintendent of securities) appointed under the securities laws for purposes of administering the act. This was previously included in our rules at 191-23.6

Section 2 defines the term "record" providing a more modern definition to include electronic formats. The broad definition leads to the deletion of excess verbiage in later sections and other chapters.

Section 3 uses the defined term "commissioner" and eliminates inconsistent references to the insurance division.

Section 4 uses the term "accurate" in lieu of the archaic "true and correct". Also, commissioner is used instead of division.

Section 5 is a substantive addition that imposes a duty upon motor vehicle service contract providers to disclose material changes in the name or ownership of the business and requires them to advise the division when they go out of business. Currently no such duty exists and this puts the division at a disadvantage. Receipt of this information will allow us to reply to consumer inquiries and complaints. Also, it is not uncommon for a provider who is unable to meet the filing requirements of chapter 3211 to change its name and then attempt again to file with the division.

Section 6 makes it unlawful for a provider to represent that the government has in some way approved of any provider. The substance of this addition was previously contained in Bureau rule 191-23.21.

Section 7 is a new and substantive provision that limits the use of used parts by the provider unless the owner authorizes them, and limits the use of rebuilt parts unless they meet certain national standards. This provision affords additional protection to consumers by requiring that all rebuilt parts must meet the same minimum requirements before they can be used in repairs.

Section 8 uses the new definition of records.

Section 9 uses the new definition of records.

Section 10 uses the new definition of records.

Section 11 amends three subsections of 3211.14. In subsection 1, the defined term commissioner is used. In subsection 2, commissioner is used, as is the new definition of record. In subsection 3, language is added to clarify that the cease and deist authority is a summary order, and that orders may include requiring affirmative action as well. The Bureau has issued summary cease and desist orders for more than two decades, so this language maintains the process historically used by the Bureau. This change makes clear that practice may continue with express authority, and that the order is effective during the pendency of any proceedings. Paragraph b provides a process for enforcement of the cease and desist order by filing a contempt action in district court, with an authorization for a civil penalty.

Section 12 uses the new definition of record.

Section 13 has some reorganization and clean-up language. The new substantive addition is a provision that allows the division to impose fines upon those providers who fail to make certain disclosures

Section 14 is a repeal of section 3211.9, which provided administrative authority to the deputy. this is now handled through the simpler definition in section 1.

Section 15 moves the chapter to the part of the code that contains several other acts administered by the insurance division/ securities bureau.

DIVISION II - IOWA UNIFORM SECURITIES ACT

Section 16 amends the licensing sanctions to clarify that designated persons at brokerage firms with supervisory responsibilities may be held responsible for a failure to supervise under paragraph j.

Section 17 adds language to clarify that the cease and deist authority is a summary order, and that orders may include requiring affirmative action as well. The Bureau has issued summary cease and desist orders for more than two decades, so this language maintains the process historically used by the Bureau. This change makes clear that practice may continue with express authority, and that the order is effective during the pendency of any proceedings. Paragraph b provides a process for enforcement of the cease and desist order by filing a contempt action in district court., with an authorization for a civil penalty.

Section 18 increases the criminal penalty for fraudulent conduct involving investor losses in excess of \$10,000. The dollar amount for a class "C" felony matches that for theft (section 714.2(1) and fraudulent practice in the first degree (section 714.9).

Section 19 clarifies that the administrator may by rule or order waive the filing of consent to service of process if the security or transaction is exempt from registration.

DIVISION III - BUSINESS OPPORTUNITY PROGRAMS

Section 20 defines "record" by referring to the new definition in section 1 above.

Section 21 amends and "cleans up" the current reference to 16 C.F.R. section 436. The 1979 version of this provision was revised as of January 1, 1986. We can adopt rules rather than amend the statute to keep current with federal changes at the FTC.

Section 22 is a new provision to impose a clear duty upon the seller to disclose prior unregistered sales when an application is filed.

Section 23 is an amendment to add 15 days to the review period for disclosure documents filed under the business opportunities act. The time frame is being lengthened to ensure a thorough review might be performed.

Section 24 clarifies some confusion in the existing law concerning what marketing responsibilities the seller of a business opportunity has to a purchaser.

Section 25 adds language to clarify that the cease and deist authority is a summary order, and that orders may include requiring affirmative action as well. The Bureau has issued summary cease and desist orders for more than two decades, so this language maintains the process historically used by the Bureau. This change makes clear that practice may continue with express authority, and that the order is effective during the pendency of any proceedings. Paragraph b provides a process for enforcement of the cease and desist order by filing a contempt action in district court, with an authorization for a civil penalty.

Section 26 uses the new definition of record.

Section 27 amends chapter 22, the open records law by adding a reference to a new section 523C.23 and several longstanding sections that are administered by the Securities Bureau. The common theme is that investigative records are not public.

Section 28 defines "record" by referring to the new definition in section 1 above.

Section 29 contains clean-up language regarding fees, and sets a new cap on fees that may be collected under this act. The goal is to ensure that the fees collected do not vastly exceed the costs of administering the act

Section 30 adds language to clarify that the cease and deist authority is a summary order, and that orders may include requiring affirmative action as well. The Bureau has issued summary cease and desist orders for more than two decades, so this language maintains the process historically used by the Bureau. This change makes clear that practice may continue with express authority, and that the order is effective during the pendency of any proceedings. Paragraph b provides a process for enforcement of the cease and desist order by filing a contempt action in district court., with an authorization for a civil penalty.

Section 31 is a provision to allow the division to conduct investigations and issue subpoenas. The language is the same as in the securities act, the business opportunities act and other laws.

DIVISION V - RETIREMENT CARE CONTRACTS

Section 32 adds language to clarify that the cease and deist authority is a summary order. The Bureau has issued summary cease and desist orders for more than two decades, so this language maintains the process historically used by the Bureau. This change makes clear that practice may continue with express authority, and that the order is effective during the pendency of any proceedings. Paragraph b provides a process for enforcement of the cease and desist order by filing a contempt action in district court., with an authorization for a civil penalty.

DIVISION VI - PROBATE TRANSFER ON DEATH

Section 33 amends the uniform transfer on death security registration act that was adopted by the legislature in 1997. Due to an oversight, the sentence proposed by this amendment had been dropped from the bill. It is from the uniform act, and clarifies what is covered by the act.

SF a 336

FILED FEB 24 '00 SENATE FILE 236 BY COMMITTEE ON COMMERCE

(SUCCESSOR TO SSB 3137)

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1	An Act	relatir	ng to entiti	es and su	ıbject ı	matter u	inder the	
2	reg	ulatory	authority o	of the ins	surance	divisio	on, including	
3	motor vehicle service contracts, securities, business							
4	·							
5	contracts, transfer on death probate provisions; and							
6	establishing penalties and making penalties applicable.							
7	BE IT	ENACTED	BY THE GENE	ERAL ASSE	MBLY OF	THE STA	TE OF IOWA:	
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1 DIVISION I

2 MOTOR VEHICLE SERVICE CONTRACTS

- 3 Section 1. Section 321I.1, subsection 1, Code 1999, is
- 4 amended to read as follows:
- 5 1. "Commissioner" means the commissioner of insurance as
- 6 provided in section 505.1 or the deputy administrator
- 7 appointed under section 502.601.
- 8 Sec. 2. Section 3211.1, Code 1999, is amended by adding
- 9 the following new subsection:
- 10 NEW SUBSECTION. 6A. "Record" means information stored or
- 11 preserved in any medium, including in an electronic or paper
- 12 format. A record includes but is not limited to documents,
- 13 books, publications, accounts, correspondence, memoranda,
- 14 agreements, computer files, film, microfilm, photographs, and
- 15 audio or visual tapes.
- 16 Sec. 3. Section 321I.2, subsection 2, Code 1999, is
- 17 amended to read as follows:.
- 18 2. The issuer of a reimbursement insurance policy shall
- 19 not cancel a reimbursement insurance policy unless a written
- 20 notice has been received by the insurance-division
- 21 commissioner and by each applicable provider, including
- 22 automobile dealers and third-party administrators,-which. The
- 23 notice shall fix the date of cancellation at a date no earlier
- 24 than ten days after receipt of the notice by the insurance
- 25 division commissioner and by the applicable provider. The
- 26 notice may be made in person or by mail and a post office
- 27 department receipt of certified or registered mailing shall be
- 28 deemed proof of receipt of the notice.
- 29 Sec. 4. Section 3211.3, subsection 2, Code 1999, is
- 30 amended to read as follows:
- 31 2. In addition to any other required filings, a-true-and
- 32 correct an accurate copy of the service contract and the
- 33 provider's reimbursement insurance policy, the consent to
- 34 service of process on the commissioner, and such other
- 35 information as the commissioner requires, shall be filed

- l annually with the commissioner no later than the first day of
- 2 August. If the first day of August falls on a weekend or a
- 3 holiday, the date for filing shall be the next business day.
- 4 In addition to the annual filing, the provider shall promptly
- 5 file copies of any amended documents if material amendments
- 6 have been made in the materials on file with the division
- 7 commissioner. If an annual filing is made after the first of
- 8 August and sales have occurred during the period when the
- 9 provider was in noncompliance with this section, the division
- 10 commissioner shall assess an additional filing fee that is two
- 11 times the amount normally required for an annual filing. A
- 12 fee shall not be charged for interim filings made to keep the
- 13 materials filed with the division current and accurate. The
- 14 annual filing shall be accompanied by a filing fee determined
- 15 by the commissioner which shall be sufficient to defray the
- 16 costs of administering this chapter.
- 17 Sec. 5. Section 3211.3, Code 1999, is amended by adding
- 18 the following new subsection:
- 19 NEW SUBSECTION. 3. a. A motor vehicle service contract
- 20 provider shall promptly file the following information with
- 21 the insurance commissioner:
- 22 (1) A change in the name or ownership of the provider.
- 23 (2) The termination of the provider's business.
- b. The provider is not required to submit a fee as part of
- 25 this filing.
- 26 Sec. 6. Section 3211.10, Code 1999, is amended to read as
- 27 follows:
- 28 3211.10 MISREPRESENTATIONS OF STATE APPROVAL.
- 29 It-is-unlawful-for-a A motor vehicle service contract
- 30 provider to shall not represent or imply in any manner that
- 31 the provider has been sponsored, recommended, or approved or
- 32 that the provider's abilities or qualifications have in any
- 33 respect been passed upon by the securities-bureau7-the
- 34 insurance-division, or the state of Iowa, including the
- 35 commissioner, the insurance division, or the division's

1 securities bureau.

- 2 Sec. 7. Section 3211.11, Code 1999, is amended by adding
- 3 the following new subsection:
- 4 NEW SUBSECTION. 5A. A motor vehicle service contract
- 5 provider shall not repair a motor vehicle covered by a motor
- 6 vehicle service contract with any of the following:
- 7 a. Used parts, unless the provider receives prior written
- 8 authorization by the vehicle owner.
- 9 b. Rebuilt parts, unless the parts are rebuilt according
- 10 to national standards recognized by the insurance division.
- 11 Sec. 8. Section 321I.12, subsection 1, unnumbered
- 12 paragraph 1, Code 1999, is amended to read as follows:
- 13 A motor vehicle service contract provider shall keep
- 14 accurate accounts,-books,-and records concerning transactions
- 15 regulated under this chapter.
- 16 Sec. 9. Section 3211.12, subsection 1, paragraph a,
- 17 unnumbered paragraph 1, Code 1999, is amended to read as
- 18 follows:
- 19 A motor vehicle service contract provider's accounts,
- 20 books7-and records shall include all of the following:
- 21 Sec. 10. Section 321I.12, subsection 1, paragraphs b and
- 22 c, Code 1999, are amended to read as follows:
- 23 b. A motor vehicle service contract provider shall retain
- 24 all required accounts,-books,-and records pertaining to a
- 25 service contract holder for at least two years after the
- 26 specified period of coverage has expired. A provider
- 27 discontinuing business in this state shall maintain its
- 28 records until the provider furnishes the commissioner
- 29 satisfactory proof that the provider has discharged all
- 30 obligations to contract holders in this state.
- 31 c. Motor vehicle service contract providers shall make all
- 32 accounts,-books,-and records concerning transactions regulated
- 33 under the chapter available to the commissioner for the
- 34 purpose of examination.
- 35 Sec. 11. Section 321I.14, subsections 1, 2, and 4, Code

- 1 1999, are amended to read as follows:
- 2 1. The administrator-of-this-chapter commissioner may take
- 3 actions which are necessary or appropriate for the protection
- 4 of service contract holders or to-administer for the effective
- 5 administration of this chapter. The administrator
- 6 commissioner may make private and public investigations and
- 7 examinations as the administrator commissioner deems necessary
- 8 to determine whether any person has violated or is about to
- 9 violate this chapter or a rule or order adopted or issued
- 10 pursuant to this chapter.
- 11 2. For-the-purpose-of In an investigation or proceeding
- 12 under this chapter, the administrator commissioner or any
- 13 officer designated by the administrator commissioner may
- 14 administer oaths and affirmations, subpoena witnesses and
- 15 compel their attendance, take evidence, and require the
- 16 production of books7-papers7-correspondence7-memoranda7
- 17 agreements, -or-other-documents-or records which the
- 18 administrator commissioner deems relevant or material to an
- 19 inquiry, all of which may be enforced in accordance with
- 20 chapter 17A.
- 21 4. If-an-investigation-provides-reasonable-evidence Upon
- 22 the commissioner's determination that a person-violated
- 23 provider has engaged, is engaging, or is about to engage in
- 24 any act or practice constituting a violation of this chapter
- 25 or a rule adopted pursuant to this chapter, the commissioner
- 26 may issue an a summary order directed-at directing the person
- 27 to cease and desist from engaging in the act or practice
- 28 resulting in the violation or to take other affirmative action
- 29 as in the judgment of the commissioner is necessary to comply
- 30 with the requirements of this chapter.
- 31 a. If a hearing is not timely requested, the summary order
- 32 becomes final by operation of law. The order shall remain
- 33 effective from the date of issuance until the date the order
- 34 becomes final by operation of law or is overturned by a
- 35 presiding officer or court following a request for hearing. A

- 1 person who has been issued a summary order under this
- 2 subsection may contest the order by filing a request for a
- 3 contested case proceeding as provided in chapter 17A and in
- 4 accordance with rules adopted by the commissioner. However,
- 5 the person shall have at least thirty days from the date that
- 6 the order is issued in order to file the request. Section
- 7 17A.18A is inapplicable to a summary order issued under this
- 8 subsection.
- 9 b. A person violating a summary order issued under this
- 10 subsection shall be deemed in contempt of that order. The
- 11 commissioner may petition the district court to enforce the
- 12 order as certified by the commissioner. The district court
- 13 shall adjudge the person in contempt of the order if the court
- 14 finds after hearing that the person is not in compliance with
- 15 the order. The court shall assess a civil penalty against the
- 16 person in an amount not less than three thousand dollars but
- 17 not greater than ten thousand dollars per violation, and may
- 18 issue further orders as it deems appropriate.
- 19 Sec. 12. Section 321I.15, Code 1999, is amended to read as
- 20 follows:
- 21 3211.15 AUDITS.
- 22 The commissioner may examine or cause to be examined the
- 23 books,-papers, records,-memoranda,-or-documents of a motor
- 24 vehicle service contract provider for the purpose of verifying
- 25 compliance with this chapter. The commissioner may require,
- 26 by a subpoena, the attendance of the provider, or the
- 27 provider's representative, and any other witness whom the
- 28 commissioner deems necessary or expedient, and the production
- 29 of books7-papers7 records7-memoranda7-or-documents relating in
- 30 any manner to compliance with this chapter if a provider or
- 31 witness fails or refuses to produce the documents for
- 32 examination when requested by the commissioner.
- 33 Sec. 13. Section 321I.16, Code 1999, is amended to read as
- 34 follows:
- 35 3211.16 VIOLATIONS -- PENALTIES.

- 1 l. a. Except as provided in paragraph "b", all of the 2 following shall apply:
- 3 (1) A violation of this chapter or a rule adopted pursuant
- 4 to this chapter is a violation of section 714.16, subsection
- 5 2, paragraph "a". The remedies and penalties provided by
- 6 section 714.16, including but not limited to injunctive relief
- 7 and civil penalties, apply to violations of this chapter.
- 8 (2) A person who willfully and knowingly violates this
- 9 chapter or a rule adopted pursuant to this chapter is, upon
- 10 conviction, guilty of a class "D" felony.
- 11 b. A motor vehicle service contract provider who fails to
- 12 file documents and information with the commissioner as
- 13 required pursuant to section 321I.3 may be subject to a civil
- 14 penalty. The amount of the civil penalty shall not be more
- 15 than four hundred dollars plus two dollars for each motor
- 16 vehicle service contract that the person executed prior to
- 17 satisfying the filing requirement. However, a person who
- 18 fails to file information regarding a change in the provider's
- 19 name or the termination of the provider's business as required
- 20 pursuant to section 3211.3 is subject to a civil penalty of
- 21 not more than five hundred dollars.
- 22 2. If the commissioner believes that grounds exist for the
- 23 criminal prosecution of persons-subject-to-this-chapter a
- 24 motor vehicle service contract provider for violations-of
- 25 violating this chapter or any other law of this state, the
- 26 commissioner may forward to the attorney general or the county
- 27 attorney the grounds for the belief, including all evidence in
- 28 the commissioner's possession; -in-order-that-the-attorney
- 29 general-or-the-county-attorney-may-proceed-with-the-matter-as
- 30 for action deemed appropriate by the attorney general or
- 31 county attorney. At the request of the attorney general, the
- 32 county attorney shall appear and prosecute the action when
- 33 brought in the county served by the county attorney.
- 34 3---A-person-who-willfully-and-knowingly-violates-this
- 35 chapter-or-a-rule-adopted-pursuant-to-this-chapter-is,-upon

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1 conviction; quilty-of-a-class-"D"-felony:
2
     Sec. 14.
               Section 3211.9, Code 1999, is repealed.
     Sec. 15. DIRECTIONS TO THE CODE EDITOR.
                                                The Code editor
4 is directed to transfer chapter 3211 to or near chapter 523J,
5 and correct internal references as necessary.
                             DIVISION II
7
                     IOWA UNIFORM SECURITIES ACT
     Sec. 16.
               Section 502.304, subsection 1, unnumbered
9 paragraph 1, Code Supplement 1999, is amended to read as
10 follows:
11
     The administrator may by order deny, suspend, or revoke a
12 registration or may censure, impose a civil penalty upon, or
13 bar an applicant, registrant, branch manager, assistant branch
14 manager, supervisor, or any officer, director, partner, or
15 person occupying a similar status or performing similar
16 functions for a registrant. A person barred under this
17 subsection may be prohibited by the administrator from
18 employment with a registered broker-dealer or investment
19 adviser. The administrator may restrict the person barred
20 from engaging in any activity for which registration is
21 required. Any action by the administrator under this
22 subsection may be taken if the order is found to be in the
23 public interest and it is found that the applicant or
24 registrant or, in the case of a broker-dealer or investment
25 adviser, a partner, an officer, or a director, a person
26 occupying a similar status or performing similar functions, or
27 a person directly or indirectly controlling the broker-dealer
28 or investment adviser, or a branch manager, assistant branch
29 manager, or supervisor:
30
      Sec. 17.
                Section 502.604, subsection 1, Code Supplement
31 1999, is amended to read as follows:
          Issue an a summary order directed at the person
32
33 requiring the person to cease and desist from engaging in such
34 act or practice or to take other affirmative action as in the
35 judgment of the administrator is necessary to comply with the
```

- 1 requirements of this chapter.
- 2 a. If a hearing is not timely requested, the summary order
- 3 becomes final by operation of law. The order shall remain
- 4 effective from the date of issuance until the date the order
- 5 becomes final by operation of law or is overturned by a
- 6 presiding officer or court following a request for hearing. A
- 7 person who has been issued a summary order under this
- 8 subsection may contest the order by filing a request for a
- 9 contested case proceeding as provided in chapter 17A and in
- 10 accordance with rules adopted by the administrator. However,
- 11 the person shall have at least thirty days from the date that
- 12 the order is issued in order to file the request. Section
- 13 17A.18A is inapplicable to a summary order issued under this
- 14 subsection.
- b. A person violating a summary order issued under this
- 16 subsection shall be deemed in contempt of that order. The
- 17 administrator may petition the district court to enforce the
- 18 order as certified by the administrator. The district court
- 19 shall adjudge the person in contempt of the order, if the
- 20 court finds after hearing that the person is not in compliance
- 21 with the order. The court shall assess a civil penalty
- 22 against the person in an amount not less than three thousand
- 23 dollars but not greater than ten thousand dollars per
- 24 violation, and may issue further orders as it deems
- 25 appropriate.
- 26 Sec. 18. Section 502.605, subsection 1, Code 1999, is
- 27 amended to read as follows:
- 28 1. a. Any Except as provided in paragraph "b", a person
- 29 who willfully and knowingly violates any provision of this
- 30 chapter, or any rule or order under this chapter, shall-be is
- 31 guilty of a class "D" felony.
- 32 b. A person who willfully and knowingly violates section
- 33 <u>502.401</u>, <u>502.402</u>, or <u>502.403</u>, or section <u>502.408</u>, subsection 1
- 34 or 2, resulting in a loss of more than ten thousand dollars is
- 35 guilty of a class "C" felony.

- 1 Sec. 19. Section 502.609, subsection 1, unnumbered
- 2 paragraph 1, Code 1999, is amended to read as follows:
- 3 Every applicant for registration under this chapter, and
- 4 every issuer which proposes to offer a security in this state,
- 5 unless exempt under section 502.202 or 502.203 and the
- 6 administrator by rule or order waives the filing, shall file
- 7 with the administrator, in such form as the administrator by
- 8 rule prescribes, an irrevocable consent appointing the
- 9 administrator or the administrator's successor in office to be
- 10 such person's attorney to receive service of any lawful
- 11 process in any noncriminal suit, action or proceeding against
- 12 such person or the successor, executor or administrator of
- 13 such person which arises under this chapter or any rule or
- 14 order hereunder after the consent has been filed, with the
- 15 same validity as if served personally on the person filing the
- 16 consent. The consent need not be filed by a person who has
- 17 filed a consent in connection with a previous registration or
- 18 notice filing which is then in effect. Service may be made by
- 19 leaving a copy of the process in the office of the
- 20 administrator, but it is not effective unless the plaintiff,
- 21 including the administrator when acting as such, does the
- 22 following:
- 23 DIVISION III
- 24 BUSINESS OPPORTUNITY PROMOTIONS
- Sec. 20. Section 523B.1, Code Supplement 1999, is amended
- 26 by adding the following new subsection:
- NEW SUBSECTION. 10A. "Record" means the same as defined
- 28 in section 3211.1.
- 29 Sec. 21. Section 523B.2, subsection 2, paragraph b,
- 30 subparagraph (2), Code Supplement 1999, is amended to read as
- 31 follows:
- 32 (2) A disclosure document prepared pursuant to the federal
- 33 trade commission rule entitled-"Bisclosure relating to
- 34 disclosure requirements and prohibitions concerning
- 35 franchising and business opportunity ventures ** as adopted by

- 1 rule of the administrator in accordance with 16 C.F.R. § 436
- 2 (1979). The-administrator-may-by-rule-adopt-any-amendment-to
- 3 the-disclosure-document-prepared-pursuant-to-16-E-F-R--9-436
- 4 (1979)-that-has-been-adopted-by-the-federal-trade-commission-
- 5 Sec. 22. Section 523B.2, subsection 2, Code Supplement
- 6 1999, is amended by adding the following new paragraph:
- 7 NEW PARAGRAPH. c. The seller shall disclose to the
- 8 administrator in the disclosure document or otherwise any
- 9 sales or offers made in this state prior to registration.
- 10 Sec. 23. Section 523B.2, subsection 4, Code Supplement
- 11 1999, is amended to read as follows:
- 12 4. EFFECTIVE DATE. A registration automatically becomes
- 13 effective upon the expiration of the fifteenth thirtieth full
- 14 business day after the complete filing is received by the
- 15 administrator, provided that no an order has not been issued
- 16 or a proceeding is not pending under subsection 10. The
- 17 administrator may by order waive or reduce the time period
- 18 prior to effectiveness, provided that a complete filing has
- 19 been made. The administrator may by order defer the effective
- 20 date until the expiration of the fifteenth thirtieth full
- 21 business day after the filing of an amendment with the
- 22 administrator.
- 23 Sec. 24. Section 523B.2, subsection 9, paragraph c, Code
- 24 Supplement 1999, is amended by adding the following new
- 25 subparagraph:
- NEW SUBPARAGRAPH. (8) The rights and responsibilities of
- 27 the parties regarding the marketing of a business opportunity,
- 28 including but not limited to all of the following:
- 29 (a) Whether the seller assigns the purchaser a territory
- 30 in which to sell a business opportunity.
- 31 (b) Whether the seller assists the purchaser in finding
- 32 locations in which to sell a business opportunity.
- 33 (c) Whether the purchaser is solely responsible for
- 34 marketing a business opportunity.
- 35 Sec. 25. Section 523B.8, subsection 1, Code 1999, is

1 amended to read as follows:

- 2 1. a. If-it-appears-to-the-administrator Upon the
- 3 administrator's determination that a person has engaged, is
- 4 engaging, or is about to engage in any act or practice
- 5 constituting a violation of this chapter or a rule or order
- 6 adopted or issued under this chapter, the administrator may
- 7 issue an a summary order directed-at directing the person
- 8 requiring-the-person to cease and desist from engaging in the
- 9 act or practice or to take other affirmative action as in the
- 10 judgment of the administrator is necessary to comply with the
- 11 requirements of this chapter.
- b. The If a hearing is not timely requested, the summary
- 13 order becomes final by operation of law. The order shall
- 14 remain effective from the date of issuance until the date the
- 15 order becomes final by operation of law or is overturned by a
- 16 presiding officer or court following a request for hearing. A
- 17 person named-in-the-order-may,-within-fourteen-days-of-the
- 18 date-of-the-order,-file-a-written who has been issued a
- 19 summary order under this subsection may contest it by filing a
- 20 request for a hearing---The-hearing-shall-be-held-in
- 21 accordance-with contested case proceeding as provided in
- 22 chapter 17A and in accordance with the rules adopted by the
- 23 administrator. However, the person shall have at least thirty
- 24 days from the date that the order is issued in order to file
- 25 the request. Section 17A.18A is inapplicable to a summary
- 26 order issued under this subsection.
- 27 c. A person violating a summary order issued under this
- 28 subsection shall be deemed in contempt of that order. The
- 29 administrator may petition the district court to enforce the
- 30 order as certified by the administrator. The district court
- 31 shall adjudge the person in contempt of the order if the court
- 32 finds after hearing that the person is not in compliance with
- 33 the order. The court shall assess a civil penalty against the
- 34 person in an amount not less than three thousand dollars but
- 35 not greater than ten thousand dollars per violation, and may

- l issue further orders as it deems appropriate.
- 2 Any A consent agreement between the administrator and the
- 3 seller may be filed in the miscellaneous docket of the clerk
- 4 of the district court.
- 5 Sec. 26. Section 523B.8, subsection 2, paragraph b, Code
- 6 1999, is amended to read as follows:
- b. For the purpose of an investigation or proceeding under
- 8 this chapter, the administrator or an officer designated by
- 9 the administrator may administer oaths and affirmations,
- 10 subpoena witnesses, compel the attendance of witnesses, take
- 11 evidence and require the production of books,-papers,
- 12 correspondence; -memoranda; -agreements; -or-other-documents-or
- 13 records which the administrator deems relevant or material to
- 14 the inquiry.
- 15 DIVISION IV
- 16 RESIDENTIAL SERVICE CONTRACTS
- 17 Sec. 27. Section 22.7, Code Supplement 1999, is amended by 18 adding the following new subsection:
- 19 NEW SUBSECTION. 39. Information obtained by the
- 20 commissioner of insurance in the course of an investigation as
- 21 provided in section 502.603, 523B.8, or 523C.23.
- 22 Sec. 28. Section 523C.1, Code 1999, is amended by adding
- 23 the following new subsection:
- 24 NEW SUBSECTION. 6A. "Record" means the same as defined in
- 25 section 321I.1.
- 26 Sec. 29. Section 523C.7, subsection 4, Code 1999, is
- 27 amended to read as follows:
- 28 4. To the extent necessary to administer the provisions of
- 29 this chapter, the commissioner may, after notice and hearing,
- 30 institute a residential service contract form approval or form
- 31 review fee as-the-commissioner-shall-by. If the commissioner
- 32 establishes a fee, the amount of the fee shall be set by rule
- 33 set adopted pursuant to chapter 17A. The fee_-if-imposed, may
- 34 be by dollar amount or based upon a percentage of the sale
- 35 value of the contract. However, the fee shall not exceed

- 1 fifty thousand dollars.
- 2 Sec. 30. Section 523C.19, Code 1999, is amended to read as
- 3 follows:
- 4 523C.19 CEASE AND DESIST ORDERS.
- 5 1. If-an-investigation-provides-reasonable-evidence Upon
- 6 the commissioner's determination that a person violated-any
- 7 provision has engaged, is engaging, or is about to engage in
- 8 any act or practice constituting a violation of this chapter
- 9 or any rule adopted pursuant to this chapter, the commissioner
- 10 may issue an order directed-at directing the person to cease
- ll and desist from engaging in the act or practice resulting in
- 12 the violation or to take other affirmative action as in the
- 13 judgment of the commissioner is necessary to comply with the
- 14 requirements of this chapter.
- 15 2. If a hearing is not timely requested, the summary order
- 16 becomes final by operation of law. The order shall remain
- 17 effective from the date of issuance until the date the order
- 18 becomes final by operation of law or is overturned by a
- 19 presiding officer or court following a request for hearing. A
- 20 person who has been issued a summary order under this section
- 21 may contest it by filing a request for a contested case
- 22 proceeding as provided in chapter 17A and in accordance with
- 23 rules adopted by the commissioner. However, the person shall
- 24 have at least thirty days from the date that the order is
- 25 issued in order to file the request. Section 17A.18A is
- 26 inapplicable to a summary order issued under this subsection.
- 27 3. A person violating a summary order issued under this
- 28 subsection shall be deemed in contempt of that order. The
- 29 commissioner may petition the district court to enforce the
- 30 order as certified by the commissioner. The district court
- 31 shall adjudge the person in contempt of the order if the court
- 32 finds after hearing that the person is not in compliance with
- 33 the order. The court shall assess a civil penalty against the
- 34 person in an amount not less than three thousand dollars but
- 35 not greater than ten thousand dollars per violation, and may

- 1 issue further orders as it deems appropriate.
- 2 Sec. 31. <u>NEW SECTION</u>. 523C.23 INVESTIGATIONS AND 3 SUBPOENAS.
- 4 l. a. In enforcing this chapter, the commissioner may
- 5 conduct a public or private investigation in order to do any
- 6 of the following:
- 7 (1) Determine whether a person has violated or is about to
- 8 violate a provision of this chapter or a rule or order under
- 9 this chapter.
- 10 (2) Aid in the enforcement of this chapter or in the
- 11 prescribing of rules and forms under this chapter.
- b. In carrying out this subsection, the commissioner may
- 13 do all of the following:
- 14 (1) Conduct the investigation within or outside of this
- 15 state.
- 16 (2) Require or allow a person to file a statement in
- 17 writing regarding the facts or circumstances concerning a
- 18 matter to be investigated. The commissioner may require that
- 19 the statement be made under oath.
- 20 (3) Apply to the district court for the issuance of an
- 21 order requiring a person's appearance before the commissioner
- 22 or the attorney general. The person may also be required to
- 23 produce documentary evidence germane to the subject of the
- 24 investigation. The failure to obey an order under this
- 25 subsection constitutes contempt of court.
- 26 c. Information obtained in the course of an investigation
- 27 is confidential as provided in section 22.7. However, upon a
- 28 determination that disclosure of the information is necessary
- 29 or appropriate in the public interest or for the protection of
- 30 consumers, the commissioner may do any of the following:
- 31 (1) Share information obtained during the course of the
- 32 investigation with another regulatory authority or government
- 33 agency.
- 34 (2) Publish information obtained during the course of the
- 35 investigation which concerns a violation of this chapter or a

- 1 rule or order under this chapter.
- Except as provided in section 523C.19, a proceeding
- 3 instituted under this chapter shall be conducted pursuant to
- 4 chapter 17A and rules adopted by the commissioner pursuant to
- 5 chapter 17A.
- 6 3. In an investigation or proceeding conducted under this
- 7 chapter, the commissioner or any designee of the commissioner
- 8 may administer oaths and affirmations, subpoena witnesses,
- 9 compel their attendance, take evidence, and require the
- 10 production of any records which the commissioner deems
- ll relevant or material to the inquiry.
- 12 4. A person is not excused from attending and testifying
- 13 or from producing a document or record before the commissioner
- 14 or in obedience to a subpoena of the commissioner or an
- 15 officer designated by the commissioner, or in a proceeding
- 16 instituted by the commissioner, on the grounds that the
- 17 testimony or evidence, documentary or otherwise, required of
- 18 the person may tend to incriminate or subject the person to a
- 19 penalty or forfeiture. However, a person shall not be
- 20 prosecuted or subjected to any penalty or forfeiture due to a
- 21 transaction or matter about which the person is compelled,
- 22 after claiming privilege against self-incrimination, to
- 23 testify or produce evidence, documentary or otherwise. The
- 24 person testifying, however, is not exempt from prosecution and
- 25 punishment for perjury or contempt committed while testifying.
- 26 DIVISION V
- 27 RETIREMENT CARE CONTRACTS
- Sec. 32. Section 523D.13, Code 1999, is amended to read as
- 29 follows:
- 30 523D.13 COMPLIANCE ORDERS.
- 31 1. Upon the commissioner's determination that a provider
- 32 has-violated-a-provision has engaged, is engaging, or is about
- 33 to engage in any act or practice constituting a violation of
- 34 this chapter or a rule adopted pursuant to this chapter, the
- 35 commissioner may issue an a summary order requiring-a

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1 directing the provider to cease and desist from an-unlawful
2 engaging in the act or practice resulting in the violation or
3 to take other affirmative action as in the judgment of the
4 commissioner is necessary to comply with the requirements of
5 this chapter.
   2. The-person-named-in-the-order-may,-within-fourteen-days
7 after-receipt-of-the-order,-file-a-written-request-for-a
8 hearing:--The-hearing-shall-be-held-in-accordance-with-chapter
9 17A---If-a-hearing-is-not-requested; the-order-shall-become
10 permanent. If a hearing is not timely requested, the summary
11 order becomes final by operation of law. The order shall
12 remain effective from the date of issuance until the date the
13 order becomes final by operation of law or is overturned by a
14 presiding officer or court following a request for hearing. A
15 person who has been issued a summary order under this section
16 may contest it by filing a request for a contested case
17 proceeding as provided in chapter 17A and in accordance with
18 rules adopted by the commissioner. However, the person shall
19 have at least thirty days from the date that the order is
20 issued in order to file the request. Section 17A.18A is
21 inapplicable to a summary order issued under this section.
22
      3. A person violating a summary order issued under this
23 section shall be deemed in contempt of that order. The
24 commissioner may petition the district court to enforce the
25 order as certified by the commissioner. The district court
26 shall adjudge the person in contempt of the order if the court
27 finds after hearing that the person is not in compliance with
28 the order. The court shall assess a civil penalty against the
29 person in an amount not less than three thousand dollars but
30 not greater than ten thousand dollars per violation, and may
31 issue further orders as it deems appropriate.
32
                             DIVISION VI
33
                      PROBATE TRANSFER ON DEATH
34
      Sec. 33. Section 633.801, subsection 6, Code 1999, is
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35 amended to read as follows:

"Security" means a security as defined in section 2 502.102. For purposes of this chapter, "security" includes, 3 but is not limited to, a certificated security, an 4 uncertificated security, and a security account. 5 EXPLANATION This bill amends a number of provisions relating to the 6 7 entities and subject matter under the regulatory authority of 8 the insurance division of the department of commerce, 9 including motor vehicle service contracts under Code chapter 10 3211, securities (the Iowa "Blue Sky Law") under Code chapter 11 502, business opportunities and promotions under Code chapter 12 523B, residential service contracts under Code chapter 523C, 13 retirement facilities under Code chapter 523D, and securities 14 transfer on death probate provisions under Code chapter 633. 15 A number of provisions contain similar language. 16 DIVISION I 17 MOTOR VEHICLE SERVICE CONTRACTS The bill amends provisions in Code section 3211.1, which 18 19 provides for the chapter's definitions. It amends the 20 definition of "commissioner" to include the commissioner's 21 deputy for purposes of administering the Code chapter. 22 bill repeals Code section 321I.9, which provided 23 administrative authority to the deputy. The bill replaces 24 references in the chapter to "insurance division" to 25 "commissioner" for purposes of consistency. The bill adds a 26 definition of "record" to mean information stored or preserved 27 in any medium. Provisions throughout the chapter refer to the 28 commissioner's authority to examine records and documents. 29 The references appear inconsistent, either mentioning records 30 as some separate item (see Code section 3211.12 referring to 31 "accounts, books, and records") or referring to records 32 without any other reference (see the second occurrence in Code 33 section 321I.12(1)(b)). The bill replaces these references 34 with the term "records" as defined in the bill. The bill amends Code section 321I.3 to provide that a motor

- 1 vehicle service contract provider must file certain provider
 2 information with the commissioner. The bill provides that a
 3 fee is not required as part of the filing.
 4 The bill amends Code section 321I.11 to provide that a
 5 provider cannot repair a motor vehicle covered by a contract
 6 with used parts, unless the vehicle owner is notified prior to
 7 the repair. The bill also provides that any rebuilt parts
 8 used in repair of vehicles covered by service contracts be
 9 rebuilt by a manufacturer according to nationally recognized
 10 standards.
 11 The bill amends Code section 321I.14, which provides for
 12 investigations and administrative actions taken by the
- The bill amends Code section 3211.14, which provides for 12 investigations and administrative actions taken by the 13 commissioner against providers. The bill sets out procedural 14 requirements by persons who contest an order issued by the 15 commissioner. The bill provides for the assessment of civil 16 penalties for violations of an order issued pursuant to the 17 section.
- The bill amends Code section 321I.16, which provides for penalties. The bill restructures the provision in order to 20 enhance readability. For example, it moves a provision which 21 provides that a violation of the chapter is a class "D" 22 felony. It also provides that a provider who fails to file 23 documents as required in the bill is subject to a civil 24 penalty equal to \$400 plus \$2 for each contract that the 25 provider executes prior to satisfying the filing requirement. 26 The bill directs the Iowa Code editor to transfer the Code 27 chapter to a place closer to other chapters under the 28 jurisdiction of the insurance division.

29 DIVISION II

30 IOWA UNIFORM SECURITIES ACT

The bill amends provisions in Iowa's "Elue Sky Law"

32 administered by the commissioner of insurance or the

33 commissioner's deputy (referred to as the "administrator").

The bill provides that the commissioner may deny, suspend, so revoke a registration or discipline a branch manager,

- 1 assistant branch manager, or supervisor in the same manner
- 2 that the commissioner may take action against an applicant or
- 3 registrant.
- 4 The bill also amends Code section 502.604, which authorizes
- 5 the commissioner to investigate and take disciplinary action
- 6 against persons regulated under the chapter. The bill makes
- 7 the same changes as it did in Code section 3211.14 regulating
- 8 motor vehicle service contracts. The bill provides procedural
- 9 requirements by persons who contest an order issued by the
- 10 administrator. The bill provides for the assessment of civil
- 11 penalties for violations of an order issued pursuant to the
- 12 section.
- 13 Code section 502.605 provides that a person violating the
- 14 chapter is guilty of a class "D" felony. This bill provides
- 15 that a person committing fraudulent conduct involving investor
- 16 losses in excess of \$10,000 is quilty of a class "C" felony,
- 17 which is similar to the criminal penalty for theft pursuant to
- 18 Code section 714.2 and fraudulent practice in the first degree
- 19 pursuant to Code section 714.9.
- The bill amends Code section 502.609, which requires that
- 21 an issuer must file an irrevocable consent appointing the
- 22 commissioner as the issuer's attorney to receive service in
- 23 civil actions. The bill exempts certain persons from this
- 24 requirement if the exemption is validated by rule or order of
- 25 the administrator, including persons who issue exempt
- 26 securities.
- 27 DIVISION III
- 28 BUSINESS OPPORTUNITY PROMOTIONS
- 29 The bill amends Code chapter 523B which regulates sellers
- 30 of business opportunity promotions by the commissioner or
- 31 deputy (referred to as the "administrator" under the chapter).
- 32 A business opportunity is the offer for the sale of products
- 33 and equipment.
- The bill amends Code section 523B.1, which provides
- 35 definitions for the chapter. Specifically, the bill defines

1 the term "record" in the same way in which the bill defines 2 the term under Code section 321I.1 regulating motor vehicle 3 service contracts. Similarly, the bill strikes references to 4 "books, papers, correspondence, memoranda, agreements, or 5 other documents or records" in the chapter. The bill amends Code section 523B.2, which provides for the 7 disclosure of documents prepared pursuant to federal The bill eliminates language which refers to a 8 regulations. 9 specific date that the regulation was adopted and states that 10 the commissioner must adopt rules providing for enforcement 11 under the most recent federal regulation. The bill further amends Code section 523B.2, which provides 12 13 registration requirements. The Code section requires 14 disclosure of documents to the commissioner as part of a 15 registration process. The bill provides that a seller must 16 disclose sales or offers made in this state prior to 17 registration. The Code section provides that a registration 18 automatically becomes effective upon the expiration of the 19 fifteenth business day after the filing has been received by The bill increases that period to the 20 the commissioner. 21 thirtieth business day. The Code section provides that a 22 contract offered under the section must include a number of The bill adds to those required items, by stating that 24 it must include the rights and responsibilities of the parties 25 regarding the marketing of a business opportunity. The bill amends Code section 523B.8, which provides for 27 investigating or taking disciplinary action against persons 28 regulated under the chapter. The bill makes the same changes 29 as it did in Code section 321I.14 regulating motor vehicle 30 service contracts and Code section 502.604 regulating 31 securities. The bill provides procedural requirements by 32 persons who contest an order issued by the administrator. The 33 bill provides for the assessment of civil penalties for 34 violations of an order issued pursuant to the section.

DIVISION IV

35

1 RESIDENTIAL SERVICE CONTRACTS 2 The bill amends provisions in Code chapter 523C, which 3 regulates residential service contracts executed between a 4 residential owner and a company for the repair, maintenance, 5 or replacement of parts of the residence. The bill amends Code section 523C.1, which provides 7 definitions for the chapter. Specifically, it defines the 8 term "record" in the same way in which the bill defines the 9 term under Code section 321I.1 regulating motor vehicle 10 service contracts and Code section 523B.1 regulating business 11 opportunity promotions. 12 The bill amends Code section 523C.7, which provides that 13 the administrator may institute a residential service contract 14 form approval or form review fee. The bill provides that the 15 fee cannot exceed \$50,000. The bill amends Code section 523C.19, which provides for 16 17 investigating or taking disciplinary action against persons 18 regulated under the chapter. The bill makes the same changes 19 as it did in Code section 3211.14 regulating motor vehicle 20 service contracts, Code section 502.604 regulating securities, 21 and Code section 523B.8 regulating business opportunity 22 promotions. The bill provides procedural requirements by 23 persons who contest an order issued by the commissioner. 24 bill provides for the assessment of civil penalties for 25 violations of an order issued pursuant to the section. The bill creates a new provision, designated as Code 26 27 section 523C.23, which provides for investigations and 28 subpoenas. It authorizes the commissioner to conduct public 29 or private investigations and issue subpoenas. The section is 30 based on similar provisions in Code section 502.603. 31 Information obtained in the course of the investigation is 32 confidential. 33 DIVISION V RETIREMENT CARE CONTRACTS 34 The bill amends Code chapter 523D, which provides for the 35

1 regulation of contracts to provide care to persons in a 2 retirement facility. The bill amends Code section 523D.13, which provides for 4 investigating or taking disciplinary action against persons 5 regulated under the chapter. The bill makes the same changes 6 as it did in Code section 3211.14 regulating motor vehicle 7 service contracts, Code section 502.604 regulating securities, 8 and Code section 523B.8 regulating business opportunity 9 promotions. The bill provides procedural requirements by 10 persons who contest an order issued by the commissioner. The 11 bill provides for the assessment of civil penalties for 12 violations of an order issued pursuant to the section. DIVISION VI 13 PROBATE TRANSFER ON DEATH 14 15 This bill amends Code chapter 633, which is the "Iowa 16 Probate Code". Specifically it amends provisions enacted by 17 the general assembly in 1997 referred to as the "Uniform 18 Transfer on Death Security Registration Act". The bill amends 19 the term "security" to include a certificated security, an 20 uncertificated security, and a security account. 21 22 23 24 25 26 27 28 29 30 31 32 33 34

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SENATE FILE 2336

S-5067

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5

Amend Senate File 2336 as follows:

2 1. Page 12, by inserting after line 14 the 3 following:

4

"DIVISION

MANAGED HEALTH CARE

6 Sec. NEW SECTION. 514L.1 LIABILITY OF A 7 MANAGED CARE HEALTH PLAN OR HEALTH MAINTENANCE 8 ORGANIZATION.

- 9 1. For purposes of this section, unless the 10 context otherwise requires:
- a. "Managed care health plan" means a health 12 benefit plan that selects and contracts with health 13 care providers; manages and coordinates health care 14 delivery; monitors necessity, appropriateness, and 15 quality of health care delivered by health care 16 providers; and performs utilization review and cost 17 control.
- 18 b. "Health maintenance organization" means a 19 health maintenance organization as defined in section 20 514B.1, subsection 6.
- 2. a. A managed care health plan or health
 22 maintenance organization shall exercise ordinary care
 23 when making health care treatment decisions and is
 24 liable for damages for harm to an insured or enrollee
 25 proximately caused by its failure to exercise ordinary
 26 care. An insured or enrollee may bring an action
 27 against a managed care health plan or health
 28 maintenance organization for a breach of the duty to
 29 exercise ordinary care.

For purposes of this section, a managed care health plan or health maintenance organization includes an employee, agent, or other person acting on behalf of the managed care health plan or health maintenance organization.

- 35 b. In any action brought under this section 36 against a managed care health plan or health 37 maintenance organization, the managed care health plan 38 or health maintenance organization may assert as a 39 defense either of the following:
- 40 (1) The managed care health plan or health 41 maintenance organization did not control, influence, 42 or participate in the health care treatment decision.
- 43 (2) The managed care health plan or health 44 maintenance organization did not deny or delay payment 45 for any treatment prescribed or recommended by a 46 health care provider.
- 47 c. This section does not create a duty on the part 48 of the managed care health plan or health maintenance 49 organization to provide treatment which is not covered 50 by the health care plan of the managed care health S-5067

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1 plan or health maintenance organization.

d. In an action against a managed care health plan

3 or health maintenance organization, a finding that a

4 physician or other health care provider is an

5 employee, agent, or representative of such managed

6 care health plan or health maintenance organization

7 shall not be based solely on proof that such person's

8 name appears in a listing of approved health care

9 providers made available to insureds or enrollees."

By JOHNIE HAMMOND

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