

FILED JAN 9 1996

SENATE FILE 2020
BY PRIEBE

Passed Senate, Date _____ Passed House, Date _____
Vote: Ayes _____ Nays _____ Vote: Ayes _____ Nays _____
Approved _____

A BILL FOR

1 An Act relating to the establishment of a uniform telephone
2 answering and messaging policy for state employees.
3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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S.F. 2020

1 Section 1. Section 19A.9, Code 1995, is amended by adding
2 the following new subsection:

3 NEW SUBSECTION. 25. For the establishment of a uniform
4 telephone answering and messaging policy for state agencies,
5 the executive branch, and the general assembly, including the
6 state board of regents and the state department of
7 transportation, which shall provide that a state employee
8 shall leave a message on the employee's telephone answering
9 and messaging system indicating when the employee will return
10 and be available to return a telephone call.

11 EXPLANATION

12 This bill provides that the personnel commission shall
13 adopt rules providing for the establishment of a uniform
14 telephone answering and messaging policy. The policy would
15 include a provision requiring state employees to indicate on
16 their telephone answering and messaging system when they will
17 return and be able to return a telephone call.

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