

Reprinted

4-10-95 Referred to Judiciary
H-1-11-96 Do Pass
5-3/6/96 Judiciary

MAR 22 1996

Place On Calendar

HOUSE FILE 523

BY COMMITTEE ON JUDICIARY
also HF 104

(SUCCESSOR TO HSB 149)

(P. 562)

(P. 1002)

Passed House, Date 3/6/96

Passed Senate, Date 3/25/96

Vote: Ayes 95 Nays 0

Vote: Ayes 46 Nays 0

Approved April 4, 1996

A BILL FOR

1 An Act relating to the establishment of minimum standards for the
2 training of telecommunicators.

3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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HF
523

1 Section 1. Section 80B.11, Code 1995, is amended by adding
2 the following new subsection:

3 NEW SUBSECTION. 8A. Minimum qualifications for
4 instructors in telecommunicator training schools.

5 Sec. 2. NEW SECTION. 80B.11C TELECOMMUNICATOR TRAINING
6 STANDARDS.

7 The director of the academy, subject to the approval of the
8 council, in consultation with the Iowa state sheriffs' and
9 deputies' association, the Iowa police executive forum, the
10 joint council of Iowa fire service organizations, the Iowa
11 department of public safety, the Iowa chapter of the
12 association of public safety communications officials-
13 international, inc., the Iowa chapter of the national
14 emergency number association, the emergency management
15 division of the Iowa department of public defense, and the
16 Iowa department of public health, shall adopt rules pursuant
17 to chapter 17A establishing minimum standards for training of
18 telecommunicators. For purposes of this section,
19 "telecommunicator" means a person who receives requests for,
20 or dispatches requests to, emergency response agencies which
21 include, but are not limited to, law enforcement, fire,
22 rescue, and emergency medical services agencies.

23 EXPLANATION

24 This bill requires the director of the Iowa law enforcement
25 academy to adopt rules establishing minimum standards for the
26 training of telecommunicators. The rules are to be adopted
27 subject to the approval of the Iowa law enforcement academy
28 council and in consultation with the Iowa state sheriffs' and
29 deputies' association, the Iowa police executive forum, the
30 joint council of Iowa fire service organizations, the Iowa
31 department of public safety, the Iowa chapter of the
32 association of public safety communications officials-
33 international, inc., the Iowa chapter of the national
34 emergency number association, the emergency management
35 division of the Iowa department of public defense, and the

1 Iowa department of public health.

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HOUSE FILE 523

H-5050

- 1 Amend House File 523 as follows:
 - 2 1. Page 1, line 9, by inserting after the word
 - 3 "forum," the following: "the Iowa association of
 - 4 chiefs of police, the Iowa state police association,
 - 5 the Iowa emergency medical services association,".
- By COON of Warren

H-5050 FILED FEBRUARY 5, 1996

Withdrawn 3/6/96 (P. 561)

HOUSE FILE 523

H-5072

- 1 Amend House File 523 as follows:
 - 2 1. Page 1, line 9, by inserting after the word
 - 3 "forum," the following: "the Iowa association of
 - 4 chiefs of police, the Iowa state police association,
 - 5 the Iowa association of professional fire fighters,
 - 6 the Iowa emergency medical services association,".
- By COON of Warren

H-5072 FILED FEBRUARY 14, 1996

adopted 3-6-96 (P. 561)

HOUSE FILE 523

H-5214

- 1 Amend amendment H-5072, to House File 523, as
 - 2 follows:
 - 3 1. Page 1, line 4, by inserting after the word
 - 4 "police" the words "and peace officers".
- By COON of Warren

H-5214 FILED MARCH 6, 1996

ADOPTED BY UNANIMOUS CONSENT

(P. 561)

5-31/96

HOUSE FILE 523
BY COMMITTEE ON JUDICIARY

(SUCCESSOR TO HSB 149)

(As Amended and Passed by the House, March 6, 1996)

Passed House, Date _____ Passed Senate, Date 3/25/96 (p. 1002)
Vote: Ayes _____ Nays _____ Vote: Ayes 46 Nays 0
Approved April 4, 1996

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House Amendments _____

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9 deputies' association, the Iowa police executive forum, the
10 Iowa association of chiefs of police and peace officers, the
11 Iowa state police association, the Iowa association of
12 professional fire fighters, the Iowa emergency medical
13 services association, the joint council of Iowa fire service
14 organizations, the Iowa department of public safety, the Iowa
15 chapter of the association of public safety communications
16 officials-international, inc., the Iowa chapter of the
17 national emergency number association, the emergency
18 management division of the Iowa department of public defense,
19 and the Iowa department of public health, shall adopt rules
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21 training of telecommunicators. For purposes of this section,
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25 rescue, and emergency medical services agencies.

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Coon, Chair
Harrison
Bell

HSB 149

JUDICIARY

SC

d By

SENATE/HOUSE FILE

523

BY (PROPOSED LAW ENFORCEMENT
ACADEMY BILL)

Passed Senate, Date _____

Passed House, Date _____

Vote: Ayes _____ Nays _____

Vote: Ayes _____ Nays _____

Approved _____

A BILL FOR

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24 This bill requires the director of the Iowa law enforcement
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30 joint council of Iowa fire service organizations, the Iowa
31 department of public safety, the Iowa chapter of the
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33 international, inc., the Iowa chapter of the national
34 emergency number association, the emergency management
35 division of the Iowa department of public defense, and the

1 Iowa department of public health.

2 BACKGROUND STATEMENT

3 SUBMITTED BY THE AGENCY

4 At the present time in the state of Iowa there is no
5 provision for the regulation of, or even the requirement for
6 training of, telecommunicators, sometimes known as dispatchers
7 or radio operators. Emergency response is only as strong as
8 its weakest link, each facet very dependent upon the other.
9 With 911 and enhanced 911 services being established and
10 developed across the state, a number of law enforcement and
11 emergency response agencies and organizations in Iowa are
12 recognizing the importance of the person who is responsible
13 for answering the telephone, sorting out information received,
14 dispatching appropriate units and then maintaining contact
15 with those units, and the person who initiated the emergency
16 call until the emergency has been appropriately addressed.
17 These agencies are also concerned with liability issues that
18 may also be present.

19 Representatives of law enforcement and emergency response
20 organizations and agencies have reached a consensus that
21 training for telecommunicators and standardization of response
22 across Iowa are of very significant consequence to the state.
23 It is the belief of these agencies and organizations that the
24 Iowa law enforcement academy is the appropriate agency to
25 coordinate telecommunicator training in view of the extensive
26 involvement of law enforcement and the placement of the
27 majority of enhanced 911 public safety answering points in law
28 enforcement agencies in the state.

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include, but are not limited to, law enforcement, fire, rescue, and emergency medical services agencies.

HOUSE FILE 523

AN ACT

RELATING TO THE ESTABLISHMENT OF MINIMUM STANDARDS FOR THE TRAINING OF TELECOMMUNICATORS.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

Section 1. Section 80B.11, Code 1995, is amended by adding the following new subsection:

NEW SUBSECTION. 8A. Minimum qualifications for instructors in telecommunicator training schools.

Sec. 2. NEW SECTION. 80B.11C TELECOMMUNICATOR TRAINING STANDARDS.

The director of the academy, subject to the approval of the council, in consultation with the Iowa state sheriffs' and deputies' association, the Iowa police executive forum, the Iowa association of chiefs of police and peace officers, the Iowa state police association, the Iowa association of professional fire fighters, the Iowa emergency medical services association, the joint council of Iowa fire service organizations, the Iowa department of public safety, the Iowa chapter of the association of public safety communications officials-international, inc., the Iowa chapter of the national emergency number association, the emergency management division of the Iowa department of public defense, and the Iowa department of public health, shall adopt rules pursuant to chapter 17A establishing minimum standards for training of telecommunicators. For purposes of this section, "telecommunicator" means a person who receives requests for, or dispatches requests to, emergency response agencies which

RON J. CORBETT
Speaker of the House

LEONARD L. BOSWELL
President of the Senate

I hereby certify that this bill originated in the House and is known as House File 523, Seventy-sixth General Assembly.

ELIZABETH ISAACSON
Chief Clerk of the House

Approved *April 4*, 1996

TERRY E. BRANSTAD
Governor