## **HUMAN RESOURCES**

HOUSE FILE 383

BY MURPHY and BRAND

Passed	House,	Date	Passed	Senate,	Date	
Vote:	Ayes	Nays	Vote:	Ayes	Nays	
	Ap	oproved				

		Approved	
		A BILL FOR	
	An	n Act relating to the reimbursement of health care provid	ers
2		pursuant to a managed care delivery system and to the	
3		establishment of expanded provider networks under such	system
	BE	E IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA	:
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- 1 Section 1. <u>NEW SECTION</u>. 514F.4 MANAGED CARE DELIVERY 2 SYSTEM REIMBURSEMENT.
- None of the provisions contained in Title XIII,
- 4 subtitle 1, shall be construed to authorize or permit a
- 5 managed care delivery system to deny a claim and refuse to pay
- 6 benefits for health care services otherwise covered under the
- 7 system solely because the services are provided by a licensed
- 8 health care provider other than one under contract or
- 9 otherwise designated by the system to provide the services to
- 10 persons covered by the system. Notwithstanding section
- 11 514C.6, payment to a licensed health care provider pursuant to
- 12 this section shall be made in the same manner and amount and
- 13 under the same conditions as a payment would be made to a
- 14 health care provider under contract or otherwise designated by
- 15 the system. This section does not apply to a health care
- 16 provider who does not agree to accept the conditions,
- 17 restrictions, and reimbursement levels provided by the system.
- 18 2. For purposes of this section, "managed care delivery
- 19 system" means a health maintenance organization, individual
- 20 practice arrangements, preferred provider organization,
- 21 exclusive provider organization, organized delivery system, or
- 22 another similar entity as defined in rules adopted by the
- 23 commissioner.
- 24 Sec. 2. NEW SECTION. 514I.1 DEFINITION.
- 25 As used in this chapter, "managed care delivery system"
- 26 means an entity, whether or not licensed by the state, which
- 27 offers to provide health care benefits to persons in this
- 28 state through prearrangements with providers of health care
- 29 services, including, but not limited to, health maintenance
- 30 organizations, individual practice arrangements, preferred
- 31 provider organizations, exclusive provider organizations, and
- 32 organized delivery systems.
- 33 Sec. 3. NEW SECTION. 5141.2 EXPANDED PROVIDER NETWORK --
- 34 REQUEST BY ENROLLEE OR SUBSCRIBER.
- 35 Upon the written request of an enrollee or a subscriber

- 1 under a managed care delivery system, the managed care
- 2 delivery system shall establish an expanded network of
- 3 physicians licensed under chapter 148, 150, or 150A, or
- 4 hospitals licensed under chapter 135B, as requested by the
- 5 enrollee or subscriber, which shall be in addition to the
- 6 managed care delivery system's existing provider network. The
- 7 managed care delivery system shall accept as a provider in the
- 8 expanded network any licensed physician or licensed hospital
- 9 as requested by the enrollee or subscriber which satisfies all
- 10 of the following:
- 11 1. Satisfies the managed care delivery system's approved
- 12 credentialing standards, without regard to quotas or numerical
- 13 limitations of any kind as established by the managed care
- 14 delivery system.
- 2. Agrees to the terms of the managed care delivery
- 16 system's approved provider contract, which shall be the same
- 17 as the contract offered to the health care providers currently
- 18 participating in the managed care delivery system's existing
- 19 provider network.
- 20 3. Agrees to comply with the managed care delivery
- 21 system's approved clinical protocols, which shall be the same
- 22 as those clinical protocols which apply to the health care
- 23 providers currently participating in the managed care delivery
- 24 system's existing provider network.
- 25 Sec. 4. NEW SECTION. 514I.3 COMPLAINT PROCESS
- 26 ESTABLISHED.
- 27 The commissioner of insurance and the director of public
- 28 health shall review and approve and disapprove the
- 29 credentialing standards, provider contracts, and clinical
- 30 protocols relating to physicians and hospitals as applied to
- 31 the expanded network. A managed care delivery system shall
- 32 establish and maintain a complaint process affording due
- 33 process to any enrollee or subscriber making a request for an
- 34 expanded provider network pursuant to this chapter as well as
- 35 to any licensed physician or hospital denied acceptance into

1 the expanded provider network. The complaint process shall be

2 reviewed and approved or disapproved by the commissioner and

3 the director.

## EXPLANATION

- 5 This bill creates a new chapter 514I concerning managed
- 6 care delivery systems and a new section 514F.4 concerning
- 7 reimbursement of health care providers by managed care
- 8 delivery systems.
- 9 New section 514F.4 prohibits a managed care plan from
- 10 denying a claim and refusing to pay benefits for health care
- 11 services otherwise covered under the plan solely because the
- 12 services are provided by a licensed health care provider other
- 13 than one under contract or otherwise designated by the plan to
- 14 provide the services to persons covered by the plan. Payment
- 15 to a licensed health care provider pursuant to this section
- 16 shall be made in the same manner and amount and under the same
- 17 conditions as a payment would be made to a health care
- 18 provider under contract or otherwise designated by the plan.
- 19 For purposes of this new section, "managed care plan" is
- 20 defined to include a health maintenance organization,
- 21 preferred provider organization, organized delivery system,
- 22 restricted access network, or other entity as defined in rules
- 23 adopted by the commissioner of insurance.
- 24 New section 514I.1 establishes a definition for managed
- 25 care delivery systems.
- New section 514I.2 provides that upon the written request
- 27 of an enrollee or a subscriber under a managed care delivery
- 28 system, the managed care delivery system is to establish an
- 29 expanded network of physicians licensed under chapter 148,
- 30 150, or 150A, or hospitals licensed under chapter 135B, as
- 31 requested by the enrollee or subscriber. The managed care
- 32 delivery system must accept as a provider in the expanded
- 33 network any licensed physician or licensed hospital as
- 34 requested by the enrollee or subscriber which satisfies
- 35 requirements established in that section.

New section 514I.3 requires a managed care delivery system 2 to establish and maintain a complaint process affording due 3 process to any enrollee or subscriber making a request for an 4 expanded provider network pursuant to the chapter as well as 5 to any licensed physician or hospital denied acceptance into 6 the expanded provider network. 

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