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HOUSE FILE 2537

BY COMMITTEE ON SMALL BUSINESS AND COMMERCE

(SUCCESSOR TO HSB 716)

Passed House, Date <u>3//90 (g. 774</u>) Passed Senate, Date \_\_\_\_\_ Vote: Ayes <u>64</u> Nays <u>33</u> Vote: Ayes Nays \_\_\_\_\_ Approved \_\_\_\_\_

# A BILL FOR

An Act relating to the sale of funeral services and merchandise.
 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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Section 1. Section 523A.1, unnumbered paragraphs 3 and 4,
 2 Code 1989, are amended to read as follows:

If an agreement pursuant to this section is to be paid in 4 installment payments, the seller shall deposit eighty percent 5 of each payment in trust until the full amount to be trusted 6 has been deposited. If the agreement is financed with or sold 7 to a financial institution, then the agreement shall be 8 considered paid in full and the deposit requirements of this 9 section shall be satisfied within thirty days after the-close 10 of-the-month receipt of the funds in which payment is received 11 from the financial institution.

12 This section does not apply to payments for merchandise de-13 livered to the purchaser. Delivery includes storage in a 14 warehouse under the control of the seller <u>or any other</u> 15 <u>warehouse or storage facility approved by the commissioner</u> 16 when a receipt of ownership in the name of the purchaser is 17 delivered to the purchaser, the merchandise is insured against 18 loss, <u>the merchandise is protected against damage, title has</u> 19 <u>been transferred to the purchaser, the merchandise is</u> 20 <u>appropriately identified and described in a manner that it can</u> 21 <u>be distinguished from other similar items of merchandise, the</u> 22 <u>method of storage allows for visual audits of the merchandise</u>, 23 and the annual reporting requirements of section 523A.2, 24 subsection 1, are satisfied.

25 Sec. 2. Section 523A.2, subsection 1, paragraphs a, f, and 26 g, Code Supplement 1989, are amended to read as follows: 27 a. All funds held in trust under section 523A.1 shall be 28 deposited in a state or federally insured bank, savings and 29 loan association, or credit union authorized to conduct 30 business in this state, or trust department thereof, or in a 31 trust company authorized to conduct business in this state, 544/32 within thirty days after the receipt of the funds and shall be 33 held in-a-separate-account-or-in-one-common-trust-fund-under-a 34 trust-agreement-in-the-name-of-the-depositor-in-trust as

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35 provided in paragraph "g" for the designated beneficiary until

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1 released pursuant to section 523A.1.

f. The state-or-federally-insured-bank,-savings-and-loan association,-or-credit-union financial institution in which trust funds are held shall not be owned or under the control of the seller and shall not use any funds required to be held in trust pursuant to this chapter or chapter 566A to purchase an interest in any contract or agreement to which the seller is a party, or otherwise to invest, directly or indirectly, in 9 the seller's business operations.

10 g. The-bank,-savings-and-loan,-credit-union,-or-trust 11 department-thereof,-in-which-trust-funds-are-held-shall-serve 12 as-trustee-to-the-extent-that-organization-has-been-granted 13 those-powers-under-the-laws-of-this-state-or-the-United-States 14 and All funds required to be deposited for a purpose described 15 in section 523A.1 shall be deposited in a manner consistent 16 with one of the following:

17 (1) The payments will be deposited directly by the
18 purchaser in an irrevocable interest-bearing burial account in
19 the name of the purchaser.

(2) The payments will be deposited directly by the
21 purchaser in a separate account in the name of the purchaser.
22 The account may be made payable to the seller on the death of
23 the purchaser or the designated beneficiary, provided that,
24 until death, the purchaser retains the exclusive power to
25 hold, manage, pledge, and invest the funds in the account and
26 may revoke the trust and withdraw the funds, in whole or in
27 part, at any time.
28 (3) The payments will be deposited by the purchaser or the

29 seller in a separate burial trust account in the name of the 30 purchaser, as trustee, in trust for the named beneficiary, to 31 be held, invested, and administered as a trust account for the 32 benefit and protection of the person for whose benefit the 33 funds were paid. The depositor shall notify the financial 34 institution of the existence and terms of the trust, including

35 at a minimum the name of each party to the agreement, the name

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1 and address of the trustee, and the name and address of the 2 beneficiary. The account may be made payable to the seller 3 upon the death of the designated beneficiary. (4) The payments will be deposited in the name of the 4 5 trustee, as trustee, under the terms of a master trust 6 agreement and the trustee may invest, reinvest, exchange, 7 retain, sell, and otherwise manage the trust fund for the 8 benefit and protection of the person for whose benefit the 9 funds were paid. The-trustee-may-combine-trust-accounts 10 established-pursuant-to-this-chapter 11 PARAGRAPH DIVIDED. In addition to the methods provided for 12 above, the commissioner may by rule authorize other methods of 13 deposit upon a finding that the other method provides 14 equivalent safety of the principal and interest or income and 15 the seller does not have the ability to utilize any of the 16 proceeds prior to performance. Moneys deposited under the 17 master trust agreement may be commingled for investment 18 purposes as long as each deposit includes a detailed listing 19 of the amount deposited in trust for each beneficiary and a 20 separate accounting of each purchaser's principal, interest, 21 and income is maintained. The Subject to the master trust 22 agreement, the seller may appoint an independent investment 23 advisor to act in an advisory capacity with the trustee 24 relative to the investment of the trust funds. The trust 25 shall pay the cost of the operation of the trust and any 26 annual audit fees. The financial institution, or the trust department of the 27 28 financial institution in which trust funds are held, may serve 29 as trustee to the extent the institution or department has 30 been granted those powers under the laws of this state or the 31 United States. The seller or any officer, director, agent, 32 employee, or affiliate of the seller shall not serve as 33 trustee. Sec. 3. Section 523A.2, subsection 4, Code Supplement 34 35 1989, is amended to read as follows:

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1 4. If a seller under an agreement referred to in section 2 523A.1 ceases to do business, whether voluntarily or

3 involuntarily, and the obligation to provide the merchandise 4 and services has not been assumed by another funeral home or

5 cemetery holding an establishment permit issued under this

6 chapter, all funds held in trust under section 523A.1,

7 including accrued interest or earnings, shall be repaid to the 53878 purchaser under the agreement.

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Sec. 4. Section 523A.2, subsection 6, Code Supplement 10 1989, is amended by striking the subsection and inserting in 11 lieu thereof the following:

12 6. This chapter does not prohibit the funding of an 13 agreement otherwise subject to section 523A.1 by insurance 14 proceeds derived from a policy issued by an insurance company 15 authorized to conduct business in this state. The seller of 16 an agreement subject to this chapter which is funded by 17 insurance proceeds shall obtain all permits required to be 18 obtained under this chapter and comply with the reporting 19 requirements of this section.

20 Sec. 5. Section 523A.5, subsection 2, paragraph b, Code 21 1989, is amended to read as follows:

b. "Funeral merchandise" means one or more types of
personal property to be used at the time of the final
disposition of a dead human body, including but not limited to
clothing, caskets, vaults, and interment receptacles.

26 "Funeral merchandise" does not include real property or, if 27 the agreement requires installation within twelve months of 28 the purchase, and-does-not-include grave markers, tombstones, 29 ornamental merchandise, and monuments.

30 Sec. 6. Section 523A.9, subsection 5, Code 1989, is 31 amended to read as follows:

32 5. Upon the filing of an application for a permit, if the 33 commissioner shall issue the permit, unless the commissioner 34 finds that the any of the following apply:

35 a. The applicant is insolvent.

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b. The applicant has failed to comply with any terms or
 conditions of this chapter and such failure is deemed by the
 commissioner to substantially impede the applicant's ability
 to abide by the provisions of this chapter.
 c. The applicant has not been convicted of a criminal

6 offense involving dishonesty or false statement. and-ean
7 <u>d. The applicant cannot provide the funeral services or</u>
8 funeral merchandise the applicant purports to sell<sub>7</sub>-the
9 commissioner-shall-issue-the-permit.

10 Sec. 7. Section 523A.12, subsection 1, paragraph a, Code 11 1989, is amended to read as follows:

12 a. The permit holder has <u>committed a fraudulent act</u>, 13 <u>engaged in a fraudulent practice</u>, or violated any provisions 14 of this chapter or any rule adopted under this chapter or any 15 other state or federal law applicable to the conduct of the 16 permit holder's business.

Sec. 8. Section 523A.12, subsection 1, Code 1989, is amended by adding the following new paragraph:

19 <u>NEW PARAGRAPH</u>. e. The permit holder is found upon 20 investigation to have engaged in a deceptive act or practice 21 or has deliberately misrepresented or omitted a material fact 22 relative to the sale of funeral services or funeral 23 merchandise under this chapter.

24 Sec. 9. Section 523A.13, Code 1989, is amended to read as 25 follows:

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26 523A.13 PROSECUTION FOR VIOLATIONS OF LAW.

If the commissioner believes that grounds exist for the criminal prosecution of persons subject to this chapter for yiolations of this chapter or any other law of this state, the commissioner may forward to the attorney general or the county attorney the grounds for the belief, including all evidence in the commissioner's possession, in order that the attorney general or the county attorney may proceed with the matter as the-attorney-general-deems deemed appropriate. At the request of the attorney general, the county attorney shall appear and

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1 prosecute the action when brought in the county attorney's
2 county.

3 Sec. 10. Section 523A.15, Code 1989, is amended to read as 4 follows:

5 523A.15 FRAUDULENT PRACTICES.

6 A person who commits any of the following acts commits a 7 fraudulent practice and is punishable as provided in chapter 8 714:

9 <u>1. Knowingly fails to comply with any requirement of this</u> 10 chapter.

11 ± 2. Knowingly makes, causes to be made, or subscribes to
12 a false statement or representation in a report or other docu13 ment required under this chapter, or renders such a report or
14 document misleading through the deliberate omission of
15 information properly belonging in the report or document.
16 2 3. Conspires to defraud in connection with the sale of
17 funeral services or funeral merchandise under this chapter.
18 4. Fails to deposit funds in compliance with section
19 523A.1 or withdraws any funds in a manner inconsistent with
20 this chapter.

21 5. Knowingly sells or offers funeral merchandise or 22 funeral services without an establishment permit.

23  $3 \underline{6}$ . Deliberately misrepresents or omits a material fact 24 relative to the sale of funeral services or funeral 25 merchandise under this chapter.

Sec. 11. <u>NEW SECTION</u>. 523A.17 CEASE AND DESIST ORDERS. If an audit or investigation provides reasonable evidence that a seller has violated any provisions of this chapter or any rule adopted under this chapter, the commissioner may issue an order directed at the seller to cease and desist from al engaging in such act or practice.

32 Sec. 12. NEW SECTION. 523A.18 VIOLATIONS AND PENALTIES.

33 A violation of this chapter or rules adopted by the 34 commissioner pursuant to this chapter is a violation of 35 section 714.16, subsection 2, paragraph "a". The remedies and

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1 penalties provided by section 714.16, including but not 2 limited to, provisions relating to injunctive relief and 3 penalties, apply to violations of this chapter.

Sec. 13. NEW SECTION. 523A.19 RECEIVERSHIPS. 4

The commissioner shall notify the attorney general if 5 1. 6 the commissioner finds that any seller engaged in the business 7 subject to this chapter meets one or more of the following 8 conditions:

Is insolvent. 9 a.

10 b. Has utilized trust funds for personal or business 11 purposes in a manner inconsistent with this chapter and the 12 amount of funds currently held in trust is less than eighty 13 percent of all payments made under the agreements referred to 14 in section 523A.1.

15 c. Has refused to pay any just claim or demand based on an 16 agreement referred to in section 523A.1.

17 d. The commissioner finds upon investigation that a seller 18 is unable to pay any just claim or demand based on such 19 agreements which have been legally determined to be just and 20 outstanding.

21 2. The attorney general may apply to the district court in 22 any county of the state for a receivership. Upon proof of any 23 of the grounds for a receivership described in this section, 24 the court may grant a receivership.

Sec. 14. NEW SECTION. 523A.20 INSURANCE DIVISION'S 25 26 REGULATORY FUND.

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The insurance division may authorize the creation of a 28 special revenue fund in the state treasury, to be known as the 29 insurance division regulatory fund. Commencing July 1, 1990, 30 and annually thereafter, the commissioner may assess each 31 establishment permit holder an annual assessment, of two 32 dollars per prearranged funeral agreement sold during the 33 previous year, not to exceed two hundred fifty dollars, for 34 the purpose of establishing and funding the regulatory fund. 35 The moneys in the regulatory fund shall be retained in the

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1 fund together with any interest or earnings that are earned on 2 the balance. The moneys are appropriated and, subject to 3 authorization by the commissioner, may be used to pay 4 investigative expenses and the expenses of receiverships 5 established pursuant to section 523A.19. An annual assessment 6 shall not be imposed if the current balance of the fund 7 exceeds two hundred thousand dollars.

8 Sec. 15. <u>NEW SECTION</u>. 523A.21 FUNERAL SALES PROTECTION 9 FUND.

538910 1. A funeral sales protection fund is created in the ll office of the treasurer of state. Funds collected under this 12 section shall be placed in the funeral sales protection fund 13 and are appropriated and are available to pay all claims, 14 necessary reserves, and all administrative costs of the 15 funeral sales protection fund and program. Moneys in the fund 16 shall not revert to the general fund and interest on the 17 moneys in the fund shall be retained as a part of the fund and 18 shall not accrue to the general fund of the state, section 19 8.33 notwithstanding. The commissioner shall establish the 20 amount for a loss reserve. If the insurance division 21 determines that the funeral sales protection fund contains 22 surplus moneys above the amount set aside in the protection 23 fund as the loss reserve, the surplus funds shall be 24 transferred to the insurance revolving fund.

25 2. Claims are payable solely out of the moneys, assets, 26 and revenues of the funeral sales protection fund, and are not 27 an indebtedness or liability of the state. Claims are subject 28 to reduction and disqualification by the amount of any payment 29 received, or to be received, from or on behalf of, the person 30 who misappropriated the claimants' funds or from public funds. 31 3. The commissioner may adopt rules to establish 32 procedures and standards for administration of the fund and to 33 determine the eligibility of claimants, to determine whether 34 restitution is otherwise available, and to determine the 35 amount of the restitution to be authorized from the funeral

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1 sales protection fund.

2 4. A right of legal action by the claimant against a 3 person who has misappropriated burial funds is not lost as a 4 consequence of a person receiving reparation from the funeral 5 sales protection fund. If a person receiving reparation from 6 the fund seeks indemnification which would reduce the 7 reparation under this section, the funeral sales protection 8 fund is subrogated to the recovery to the extent of payments 9 by the fund to or on behalf of the claimant. The commissioner 10 has a right of legal action against a person who has 11 misappropriated burial funds resulting in payment of 12 reparation by the funeral sales protection fund to the extent 13 of the reparation payment. However, legal action by the 14 commissioner does not affect the right of a person to seek 15 further relief in other legal actions, and is not an election 16 of remedies by an aggrieved person.

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538917 Commencing July 1, 1990, and annually thereafter, 5. 5434 18 financial institutions or sellers shall transfer to the 19 funeral sales protection fund a portion of the interest or 20 income earned during the preceding calendar year on funds 21 required to be deposited and held for a purpose described in 22 section 523A.1. The amount of the interest to be remitted to 23 the state shall be equal to the lesser of the actual interest 24 or income accrued during the previous calendar year or one-25 half of one percent of the moneys held pursuant to section 26 523A.1 on December 31 of the previous calendar year. The 27 seller may have the depository remit the interest or income, 28 but in either case, it is the responsibility of the seller to 29 assure that the payment is remitted.

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### EXPLANATION

This bill alters the provisions regulating the sale of prearranged funeral contracts, by adding additional administrative powers for the commissioner of insurance to a conduct investigations and to enforce the law. The bill s alters the requirements for trust accounts securing

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1 prearranged funeral contracts and adds new disclosure 2 requirements for such contracts. The bill authorizes the 3 suspension or revocation of a permit or the issuance of cease 4 and desist orders in certain circumstances. Additionally, a 5 regulatory fund is created within the division of insurance to 6 fund audits and investigations, and a funeral sales protection 7 fund is created similar to the client security fund for 8 lawyers to secure performance of prearranged funeral services 9 or funeral merchandise contracts in event of default by the 10 seller. 

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#### HOUSE FILE 2537 FISCAL NOTE

A fiscal note for House File 2537 is hereby submitted pursuant to Joint Rule 17. Data used in developing this fiscal note is available from the Legislative Fiscal Bureau to members of the Legislature upon request.

House File 2537 alters the provisions regulating the sale of prearranged funeral contracts, by adding additional enforcement and administrative powers to the Commissioner of Insurance to conduct investigations and to enforce the law. The bill also creates a regulatory fund and a funeral sales protection fund.

#### **ASSUMPTIONS:**

- 1. One-time costs would be incurred for equipment.
- 2. Money in the regulatory fund and the funeral sales protection fund will not revert to the General Fund.
- 3. Administrative costs to implement the bill will be paid from the funeral sales protection fund.
- . Preneed sales are equal to \$28 million.
- 5. Seventy percent of the revenue generated from preneed sales would be deposited in trust with a financial institution.
- 6. The assessments for the funeral sales protection fund apply to all funds held in trust on December 31 of the previous calendar year, with exception for any sales involving a deposit of 100% of all payments received by the seller, and that 50% of all rustable sales would qualify for such exception.
- 7. The assessment will be equal to 0.005% of the amount held in trust subject to the assessment.
- 8. Annual preneed sales equal 5,900 sales.
- 9. Eighty million dollars was held in trust on December 31, 1989. The actual amount is not known.
- 10. Implementation will require an addition of one FTE position to provide administration.

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)	HOUSE FILE 2537
Ì	BY COMMITTEE ON SMALL
	BUSINESS AND COMMERCE
	(SUCCESSOR TO HSB 716)
	(As Amended and Passed by the House March 1, 1990)
<i>f</i> ≉Pa Vo	assed House, Date $\frac{4/6/90}{90}$ (p. 2155) Passed Senate, Date $\frac{4/2}{90}$ (p. 146 ote: Ayes <u>9/</u> Nays <u>0</u> Vote: Ayes <u>48</u> Nays <u>/</u>
	Approved April 27 1990 Mation to reconcider (p.1. W/D 4/5 (p. 1559)
	A BILL FOR
3 4	House Amendments
15	Deleted Language 💥
S-!	HOUSE FILE 2537 5435
1 1	Amend House File 2537, as amended, passed, and
	reprinted by the House, as follows.
	reprinted by the House, as follows: 1. Page 4, by striking lines 10 through 16.
$\begin{array}{c} 2 \\ 3 \\ 3 \\ 3 \\ 5 \\ 5 \end{array}$	<pre>reprinted by the House, as follows:     <u>l. Page 4, by stri</u>king lines 10 through 16.     2. Page 4, by striking lines 27 through 34.     3. By striking page 8, line 19 through page 10.</pre>
$\begin{array}{c} 2 \\ 3 \\ 3 \\ 3 \\ 5 \\ 5 \end{array}$	<pre>reprinted by the House, as follows:     <u>l. Page 4, by stri</u>king lines 10 through 16.     2. Page 4, by striking lines 27 through 34.     3. By striking page 8, line 19 through page 10,     line 27.</pre>
A 2 3 B 4 5 6	<pre>reprinted by the House, as follows:     <u>l. Page 4, by stri</u>king lines 10 through 16.     2. Page 4, by striking lines 27 through 34.     3. By striking page 8, line 19 through page 10.</pre>
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B 2 3 3 5 6 7 8-5	<pre>reprinted by the House, as follows: <u>1. Page 4, by striking lines 10 through 16.</u> 2. Page 4, by striking lines 27 through 34. 3. By striking page 8, line 19 through page 10, line 27. 4. By renumbering as necessary. By COMMITTEE ON COMMERCE WILLIAM D. PALMER, Chairperson 3435 FILED MARCH 12, 1990</pre>
A     S     S     S     S     S     A	<pre>reprinted by the House, as follows: <u>1. Page 4, by striking lines 10 through 16.</u> 2. Page 4, by striking lines 27 through 34. 3. By striking page 8, line 19 through page 10, line 27. 4. By renumbering as necessary. By COMMITTEE ON COMMERCE WILLIAM D. PALMER, Chairperson 3435 FILED MARCH 12, 1990</pre>
β 4 β 5 6 7 <b>S</b> -5 β Α 17	<pre>reprinted by the House, as follows: <u>1. Page 4, by striking lines 10 through 16.</u> 2. Page 4, by striking lines 27 through 34. 3. By striking page 8, line 19 through page 10, line 27. 4. By renumbering as necessary. By COMMITTEE ON COMMERCE WILLIAM D. PALMER, Chairperson 3435 FILED MARCH 12, 1990</pre>
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11 g. The-bank7-savings-and-loan7-credit-union7-or-trust 12 department-thereof7-in-which-trust-funds-are-held-shall-serve 13 as-trustee-to-the-extent-that-organization-has-been-granted 14 those-powers-under-the-laws-of-this-state-or-the-United-States 15 and All funds required to be deposited for a purpose described 16 in section 523A.1 shall be deposited in a manner consistent 17 with one of the following:

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1 1989, is amended to read as follows: 2 4. If a seller under an agreement referred to in section 3 523A.1 ceases to do business, whether voluntarily or 4 involuntarily, and the obligation to provide the merchandise 5 and services has not been assumed by another funeral home or 6 cemetery holding an establishment permit issued under this 7 chapter, all funds held in trust under section 523A.1, 8 including accrued interest or earnings, shall be repaid to the 9 purchaser under the agreement. ⊁ 10 Section 523A.2, subsection 7, Code Supplement Sec. 4. 11 1989, is amended by adding the following new unnumbered 12 paragraph: NEW UNNUMBERED PARAGRAPH. A funeral insurance policy shall 13 14 not discriminate on the basis of race, color, creed, sex, 15 religion, marital status, national origin, or disability in 16 the issuance, terms, conditions, or rates of the policy. 17 Sec. 5. Section 523A.5, subsection 2, paragraph b, Code 18 1989, is amended to read as follows: 19 b. "Funeral merchandise" means one or more types of 20 personal property to be used at the time of the final 21 disposition of a dead human body, including but not limited to 22 clothing, caskets, vaults, and interment receptacles. 23 "Funeral merchandise" does not include real property or, if 24 the agreement requires installation within twelve months of 25 the purchase, and-does-not-include grave markers, tombstones, 26 ornamental merchandise, and monuments. 27 Sec. 6. Section 523A.9, subsection 2, paragraph d, 28 unnumbered paragraph 1, Code 1989, is amended to read as 29 follows: 30 The types of professional services or funeral merchandise 31 to-be-sold that the applicant can actually provide either by 32 contractual agreement with another permit holder, by purchase 33 of merchandise from a wholesaler, or by physical services of the permit holder or its employees. 34 Sec. 7. Section 523A.9, subsection 5, Code 1989, is 35

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3 commissioner shall issue the permit, unless the commissioner
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7 conditions of this chapter and such failure is deemed by the
8 commissioner to substantially impede the applicant's ability
9 to abide by the provisions of this chapter.

10 <u>c. The</u> applicant has not been convicted of a criminal 11 offense involving dishonesty or false statement. and-ean 12 <u>d. The applicant cannot provide the funeral services or</u> 13 funeral merchandise the applicant purports to sell<sub>7</sub>-the 14 commissioner-shall-issue-the-permit.

15 Sec. 8. Section 523A.12, subsection 1, paragraph a, Code 16 1989, is amended to read as follows:

a. The permit holder has <u>committed a fraudulent act</u>,
<u>engaged in a fraudulent practice</u>, or violated any provisions
of this chapter or any rule adopted under this chapter or any
other state or federal law applicable to the conduct of the
permit holder's business.

Sec. 9. Section 523A.12, subsection 1, Code 1989, isamended by adding the following new paragraph:

NEW PARAGRAPH. e. The permit holder is found upon investigation to have engaged in a deceptive act or practice or has deliberately misrepresented or omitted a material fact relative to the sale of funeral services or funeral merchandise under this chapter.

29 Sec. 10. Section 523A.13, Code 1989, is amended to read as 30 follows:

31 523A.13 PROSECUTION FOR VIOLATIONS OF LAW.

32 If the commissioner believes that grounds exist for the 33 criminal prosecution of persons subject to this chapter for 34 violations of this chapter or any other law of this state, the 35 commissioner may forward to the attorney general or the county

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1 attorney the grounds for the belief, including all evidence in 2 the commissioner's possession, in order that the attorney 3 general or the county attorney may proceed with the matter as 4 the-attorney-general-deems deemed appropriate. At the request 5 of the attorney general, the county attorney shall appear and 6 prosecute the action when brought in the county attorney's 7 county.

8 Sec. 11. Section 523A.15, Code 1989, is amended to read as 9 follows:

10 523A.15 FRAUDULENT PRACTICES.

11 A person who commits any of the following acts commits a 12 fraudulent practice and is punishable as provided in chapter 13 714:

14 <u>1. Knowingly fails to comply with any requirement of this</u> 15 chapter.

16 ± 2. Knowingly makes, causes to be made, or subscribes to
17 a false statement or representation in a report or other docu18 ment required under this chapter, or renders such a report or
19 document misleading through the deliberate omission of
20 information properly belonging in the report or document.
21 2 3. Conspires to defraud in connection with the sale of
22 funeral services or funeral merchandise under this chapter.
23 4. Fails to deposit funds in compliance with section
24 523A.1 or withdraws any funds in a manner inconsistent with
25 this chapter.

26 <u>5. Knowingly sells or offers funeral merchandise or</u>
27 funeral services without an establishment permit.

28  $3 \underline{6}$ . Deliberately misrepresents or omits a material fact 29 relative to the sale of funeral services or funeral 30 merchandise under this chapter.

31 Sec. 12. <u>NEW SECTION</u>. 523A.17 CEASE AND DESIST ORDERS. 32 If an audit or investigation provides reasonable evidence 33 that a seller has violated any provisions of this chapter or 34 any rule adopted under this chapter, the commissioner may 35 issue an order directed at the seller to cease and desist from

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S.F. H.F. 2537

1 engaging in such act or practice.

Sec. 13. <u>NEW SECTION</u>. 523A.18 VIOLATIONS AND PENALTIES.
A violation of this chapter or rules adopted by the
commissioner pursuant to this chapter is a violation of
section 714.16, subsection 2, paragraph "a". The remedies and
penalties provided by section 714.16, including but not
limited to, provisions relating to injunctive relief and
penalties, apply to violations of this chapter.

9 Sec. 14. <u>NEW SECTION</u>. 523A.19 RECEIVERSHIPS.
10 1. The commissioner shall notify the attorney general if
11 the commissioner finds that any seller engaged in the business
12 subject to this chapter meets one or more of the following
13 conditions:

14 a. Is insolvent.

b. Has utilized trust funds for personal or business l6 purposes in a manner inconsistent with this chapter and the 17 amount of funds currently held in trust is less than eighty l8 percent of all payments made under the agreements referred to l9 in section 523A.1.

20 c. Has refused to pay any just claim or demand based on an 21 agreement referred to in section 523A.1.

d. The commissioner finds upon investigation that a seller a is unable to pay any just claim or demand based on such agreements which have been legally determined to be just and outstanding.

26 2. The attorney general may apply to the district court in 27 any county of the state for a receivership. Upon proof of any 28 of the grounds for a receivership described in this section, 29 the court may grant a receivership.

30 Sec. 15. <u>NEW SECTION</u>. 523A.20 INSURANCE DIVISION'S 31 REGULATORY FUND.

The insurance division may authorize the creation of a 33 special revenue fund in the state treasury, to be known as the 34 insurance division regulatory fund. Commencing July 1, 1990, 35 and annually thereafter, the commissioner shall allocate from

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S.F. H.F. <u>2537</u>

2 agreement reported on an establishment permit holder's and 3 report for deposit to the regulatory fund. The remainder 4 the fees collected pursuant to section 523A.2 shall be 5 deposited into the insurance revolving fund; provided, 6 however, that if the balance of the regulatory fund on th 7 July 1 exceeds two hundred thousand dollars, the allocate	nat ion to of the in the
<ul> <li>4 the fees collected pursuant to section 523A.2 shall be</li> <li>5 deposited into the insurance revolving fund; provided,</li> <li>6 however, that if the balance of the regulatory fund on the</li> </ul>	hat ion to of the in the
5 deposited into the insurance revolving fund; provided, 6 however, that if the balance of the regulatory fund on the	of the
6 however, that if the balance of the regulatory fund on the	of the
	of the
7 July 1 exceeds two hundred thousand dollars, the allocat	of the In the
, bull I exceeds two handred thousand dorrars, the driver	in the
8 the regulatory fund shall not be made and the total sum of	
9 fees paid pursuant to section 523A.2 shall be deposited	Eund
10 insurance revolving fund. The moneys in the regulatory i	
11 shall be retained in the fund together with any interest	or
12 earnings that are earned on the balance. The moneys are	
13 appropriated and, subject to authorization by the	
14 commissioner, may be used to pay investigative expenses a	and
15 the expenses of receiverships established pursuant to see	tion
16 523A.19. An annual assessment shall not be imposed if the	ıe
17 current balance of the fund exceeds two hundred thousand	
18 dollars.	
19 Sec. 16. <u>NEW SECTION</u> . 523A.21 FUNERAL SALES PROTECT	CION
20 FUND.	
21 1. A funeral sales protection fund is created in the	
22 office of the treasurer of state. The funeral sales	
23 protection fund and program are intended to provide a sec	curity
24 mechanism to assure that purchasers of funeral merchandis	
25 funeral services receive the full benefit of their contra	acted
26 purchases in the event of fraud, misappropriation,	
27 nonperformance, or other material breach by the seller,	in the
28 event that the seller is insolvent, unavailable for suit	or
29 otherwise unable to pay damages or to compensate by spec	fic
30 performance, in whole or in part. Funds collected under	this
31 section shall be placed in the funeral sales protection f	fund
32 and are appropriated and are available to pay all claims,	,
33 necessary reserves, and all administrative costs of the	
34 funeral sales protection fund and program. Moneys in the	e fund
35 shall not revert to the general fund and interest on the	

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1 moneys in the fund shall be retained as a part of the fund and 2 shall not accrue to the general fund of the state, section 3 8.33 notwithstanding.

2. Claims are payable solely out of the moneys, assets, 4 5 and revenues of the funeral sales protection fund, and are not 6 an indebtedness or liability of the state. Claims are subject 7 to reduction and disqualification by the amount of any payment 8 received, or to be received, from or on behalf of, the person 9 who misappropriated the claimants' funds or from public funds. The commissioner may adopt rules to establish 10 3. 11 procedures and standards for administration of the fund and to 12 determine the eligibility of claimants, to determine whether 13 restitution is otherwise available, and to determine the 14 amount of the restitution to be authorized from the funeral 15 sales protection fund.

16 4. A right of legal action by the claimant against a 17 person who has misappropriated burial funds is not lost as a 18 consequence of a person receiving reparation from the funeral 19 sales protection fund. If a person receiving reparation from 20 the fund seeks indemnification which would reduce the 21 reparation under this section, the funeral sales protection 22 fund is subrogated to the recovery to the extent of payments 23 by the fund to or on behalf of the claimant. The commissioner 24 has a right of legal action against a person who has 25 misappropriated burial funds resulting in payment of 26 reparation by the funeral sales protection fund to the extent 27 of the reparation payment. However, legal action by the 28 commissioner does not affect the right of a person to seek 29 further relief in other legal actions, and is not an election 30 of remedies by an aggrieved person.

31 5. Commencing July 1, 1990, and annually thereafter, 32 financial institutions or sellers, upon receipt of an 33 assessment issued by the commissioner, shall transfer to the 34 funeral sales protection fund a portion of the interest or 35 income earned during the preceding calendar year on funds

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1 required to be deposited and held for a purpose described in 2 section 523A.1, as declared annually by the seller on a report 3 form submitted to the commissioner. The assessment shall not 4 apply to funds for which the seller certifies under oath, on 5 the annual report form submitted to the commissioner, that the 6 seller did not retain any portion of payment the seller 7 received pursuant to those agreements to furnish, upon the 8 future death of a person named or implied in the agreement, 9 funeral services or funeral merchandise and that the seller 10 deposited one hundred percent of each payment received in a 11 financial institution pursuant to section 523A.2, subsection 12 1. The amount of the interest to be remitted to the state 13 shall be equal to the lesser of the actual interest or income 14 accrued during the previous calendar year or one-half of one 15 percent of the moneys held pursuant to section 523A.1 on 16 December 31 of the previous calendar year. The seller may 17 remit the interest or income, but in either case, it is the 18 responsibility of the financial institution holding the funds 19 to assure that the payment is remitted. Annually, on December 20 31, the commissioner shall determine the net value of the cash 21 and securities in the fund on that date. If the commissioner 22 determines that the moneys in the fund, after deducting all 23 claims and requests for reimbursement against the fund not 24 disposed of at the date of valuation and all expenses properly 25 chargeable against the fund, equals or exceeds two million 26 dollars, an assessment shall not be issued or payable for the 27 following calendar year. 28 29 30 31 32 33 B4 \$5 HF 2537 dw/pk/25

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#### MARCH 1, 1990

### HOUSE FILE 2537

<del>4</del>-5443 Amend House File 2537 as follows: 1. Page 1, line 1, by striking the figure "3 3 and" and inserting the following: "1, 3, and". Page 1, by inserting after line 2, the following: 4 2. Whenever an agreement is made by any person, 5 6 firm, or corporation to furnish, upon the future death 7 of a person named or implied in the agreement, funeral 8 services or-funeral-merchandise, a minimum of eighty 9 percent of all payments made under the agreement shall 10 be and remain trust funds until occurrence of the 11 death of the person for whose benefit the funds were 12 paid, unless the funds are sooner released to the 13 person making the payment by mutual consent of the 14 parties. Whenever an agreement is made by any person, 15 2. 16 firm, or corporation to furnish, upon the future death 17 of a person named or implied in the agreement, funeral 18 or cemetery merchandise, a minimum of one hundred ten 19 percent of the wholesale cost of the merchandise, 20 based upon the current advertised prices available 21 from a manufacturer or wholesaler who has delivered 22 the same or substantially the same type of merchandise 23 to the seller during the last twelve months, shall be 24 and remain trust funds until purchase of the 5 merchandise or the occurrence of the death of the person for whose benefit the funds were paid, unless 7 the funds are sooner released to the person making the 28 payment by mutual consent of the parties. A minimum 29 of eighty percent of all payments made under the 30 agreement shall be deposited in trust until the amount 31 required by this subsection has been deposited in 32 trust. 33 3. The seller shall keep copies of all price 34 advertisements upon which the seller relied to 35 determine the wholesale cost which shall be made 36 available to the commissioner upon request. The 37 seller shall review wholesale costs no less than 38 annually and make additional deposits as necessary to 39 assure that the amount held in trust is always equal 40 to or in excess of the current one hundred ten percent 41 of the wholesale cost of the merchandise. The seller 42 and the manufacturer or wholesaler upon which price 43 the seller relies to determine the wholesale cost 44 shall not be commonly owned or affiliated. A seller 45 shall not be restricted from obtaining products and 46 prices from any manufacturer or wholesaler commonly 47 providing these products to other sellers within the 48 state. 49 4. Payments otherwise subject to this-section 50 subsection 1 or 2 are not exempt merely because they -1-4-5443 Page 2

l are held in certificates of deposit. By CORBETT of Linn H-5443, FILED FEBRUARY 28, 1990

Jose 3/1 (p. 767)

#### **HOUSE FILE 2537**

H-5436

1 Amend House File 2537 as follows: Page 9, by striking lines 19 through 28 and 1. 3 inserting the following: "funeral sales protection 4 fund a fee of two dollars per prearranged agreement 5 sold during the preceding calendar year, not to exceed 6 two hundred fifty dollars. It is the responsibility 7 of the seller to".

8 2. Page 9, by inserting after line 29, the 9 following:

10 "6. Overall responsibility for supervising and 11 administering the funeral sales protection fund shall 12 be vested in a seven member board appointed by the 13 governor. The board shall consist of two members from 14 businesses holding establishment permits under this 15 chapter to sell funeral services, two members holding 16 establishment permits under this chapter to sell 17 cemetery merchandise, and three public members not 18 connected in any way, such as by virtue of being a 19 supplier or a relative, with any establish permit 20 holder under this chapter. The board shall meet 21 annually, or more often at its discretion, to review 22 the status of the fund and issue such directions to 23 the commissioner as may be needed to administer the 24 fund. Board members shall serve ten-year terms, be 25 subject to reconfirmation by the senate every two 26 years, and arrive at its decisions by majority vote 27 with a required quorum of five members, at least one 28 of which must be from each member category."

By CORBETT of Linn

H-5436 FILED FEBRUARY 28, 1990 A- adapted B- Lost 21, (+772) Look 3/, (p. 774)

#### HOUSE FILE 2537

H-5441 Amend House File 2537 as follows: 1 1. Page 1, by striking lines 9 and 10, and 2 3 inserting the following: "section shall be satisfied 4 within thirty fifteen days after the close of the 5 month of receipt of the funds in-which-payment-is 6 received". 7 Page 1, by striking line 32, and inserting the 2. 8 following: "within thirty fifteen days after the 9 close of the month of receipt of the funds and shall

10 be".

adopted 3/1 (p. 768)

By CORBETT of Linn H-5441 FILED FEBRUARY 28, 1990

# HOUSE FILE 2537

:	H-7	5439
	1	Amend House File 2537 as follows:
7	2	
		following:
	4	"Sec Section 523A.9, subsection 2, paragraph
		d, unnumbered paragraph 1, Code 1989, is amended to
P	6	read as follows:
	7	The types of professional services or funeral
	8	merchandise to-be-sold that the applicant can actually
		provide either by contractual agreement with another
	10	permit holder, by purchase of merchandise from a
	11	ibelagelog og by purchase of merchandise from a
	11	wholesaler, or by physical services of the permit
		holder or its employees".
A		2. Page 6, by inserting after line 25, the
3	14	following:
	15	"7. Sells any funeral merchandise or funeral
	16	service not listed on the application for an
		establishment permit or any amended application for an
		establishment permit.
	19	
		purpose other than funeral services or funeral
		merchandise.
	22	
	23	sold by another establishment or is provided in any
	24	other way by the purchaser.
	25	
		prospective purchaser for the purchaser's retention
	27	
		of caskets being offered.
	29	
		three least expensive caskets offered on the general
	31	
		price list used for sales at the time of need.
	33	
	34	three least expensive caskets shown can be obtained in
	35	other colors or fails to obtain and provide such
		caskets in other colors upon customer request,
		provided those colors are available from regular
		wholesale suppliers.
	39	
		funeral merchandise or service which is advertised or
		offered for sale by the establishment permit holder or
		other establishment permit holder with the purpose of
	43	encouraging the purchase of different, additional, or
	44	more expensive funeral merchandise or funeral
	45	services.
	46	
		least expensive caskets or of caskets or other burial
		containers offered by another establishment permit
		holder, except that true factual statements concerning
-	50,	features, design, or construction do not constitute
	<b>L</b> ]	_]_

H-1	5439
Pa	ge 2
1	disparagement.
	15. Suggests directly or by implication that a
	customer's concern for price or expressed interest in
د م	interest in a concern for price of expression interest in
4	inexpensive funeral merchandise or funeral services is
	improper, inappropriate, or indicative of diminished
6	respect or affection for the deceased.
	16. Fails to provide by telephone, upon request,
	accurate information regarding the retail prices of
	funeral merchandise or funeral services offered for
	sale by that establishment permit holder.
11	
12	when requested by a customer or prospective customer.
13	18. Makes any false, misleading, or
	unsubstantiated statement or claim, directly or by
	implication, of watertightness or airtightness of
	caskets or outer burial containers, sealed or
17	unsealed.
18	19. Makes any false, misleading, or
	unsubstantiated statements or claims that natural
	decomposition or decay of human remains can be
20	decomposition of decay of numari remains can be
	prevented or substantially delayed by any one or more
	of the following:
23	a. Embalming. b. A casket, sealed or unsealed. c. An outer burial container, sealed or unsealed."
24	b. A casket, sealed or unsealed.
25	c An outer burial container, sealed or unsealed "
	3. By renumbering as necessary.
20	
	By CORBETT of Linn
H-	5439_FILED_FEBRUARY 28, 1990
A -	5439 FILED FEBRUARY 28, 1990 adapted B- 20-1 3/1 (p. 772)
	HOUSE FILE 2537
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	follows:
	1. Page 1, by inserting after line 12, the
4	following:
	B Page 7, by striking lines 30 through 34, and
	inserting the following:
7	7 "and annually thereafter, the commissioner shall allocate
1	and annually thereafter, the countistoner shall allocate
8	3 from the fees paid pursuant to section 523A.2, one dollar
9	) for each agreement reported on an establishment permit
10	) holder's annual report for deposit to the regulatory fund.
11	The remainder of the fees collected pursuant to section
77	2 523A.2 shall be deposited into the insurance revolving
12	2 523A.2 Shall be deposited that is the balance revolving
13	g fund; provided, however, that if the balance of the
14	regulatory fund on that July 1 exceeds two hundred
15	5 thousand dollars, the allocation to the regulatory fund
16	5 shall not be made and the total sum of the fees paid
17	7 pursuant to section 523A.2 shall be deposited in the
1/	pursuant to section 5254.2 shall be deposited in the
	B insurance revolving fund."
19	Page 8, line 11, by inserting after the word "state.
20	) the following: "The funeral sales protection fund and
21	L program are intended to provide a security mechanism to
21	2 assure that purchasers of funeral merchandise and funeral
22	assure that purchasers of interal metehandrise and functur
23	3 services receive the full benefit of their contracted
24	1 purchases in the event of fraud, misappropriation,
25	5 nonperformance, or other material breach by the seller,
26	5 in the event that the seller is insolvent, unavailable
	7 for suit, or otherwise unable to pay damages or to
21	, LUL SUIL, UL ULHELWISE UHADIE LU PAY UAMAYES UL LU
28	3 compensate by specific performance, in whole or in part.""
	By DODERER of Johnson
	GARMAN of Story
н-	-5426 FILED FEBRUARY 28, 1990
7.	dopted 3/1 (1. 770)

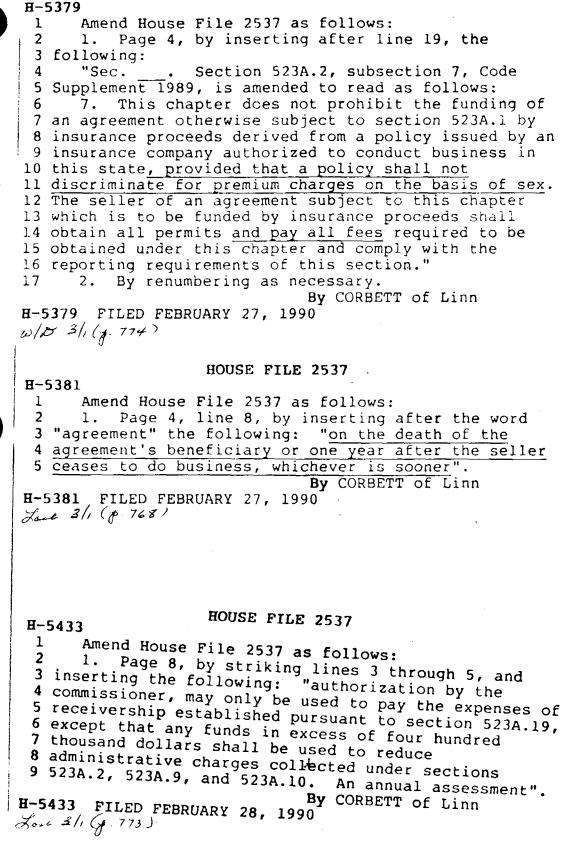
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#### HOUSE FILE 2537



FEBRUARY 28, 1990

HOUSE FILE 2537 H-5389 Amend House File 2537 as follows: 1 2 1. Page 4, by striking lines 9 through 19. 3 2. Page 4, by inserting before line 20, the 4 following: 5 "Sec. . Section 523A.2, subsection 7, Code 6 Supplement 1989, is amended by adding the following 7 new unnumbered paragraph: 8 NEW UNNUMBERED PARAGRAPH. A funeral insurance 9 policy shall not discriminate on the basis of race, 10 color, creed, sex, religion, marital status, national 11 origin, or disability in the issuance, terms, ,12 conditions, or rates of the policy." 13 3. Page 8, by striking lines 19 through 24 and 14 inserting the following: "8.33 notwithstanding." 15 Page 9, line 18, by inserting after the word 4. 16 "sellers" the following: ", upon receipt of an 17 assessment issued by the commissioner,". 18 5. Page 9, line 22, by inserting after the figure 19 "523A.1" the following: ", as declared annually by 20 the seller on a report form submitted to the 21 commissioner. The assessment shall not apply to funds 22 for which the seller certifies under oath, on the 23 annual report form submitted to the commissioner, that 24 the seller did not retain any portion of payment the 25 seller received pursuant to those agreements to 26 furnish, upon the future death of a person named or 27 implied in the agreement, funeral services or funeral 28 merchandise and that the seller deposited one hundred 29 percent of each payment received in a financial 30 institution pursuant to section 523A.2, subsection 1". 6. Page 9, line 27, by striking the words "have 31 32 the depository". Page 9, line 28, by striking the word "seller" 33 7. 34 and inserting the following: "financial institution 35 holding the funds". 36 8. Page 9, line 29, by inserting after the word 37 "remitted." the following: "Annually, on December 31, 38 the commissioner shall determine the net value of the 39 cash and securities in the fund on that date. If the 40 commissioner determines that the moneys in the fund, 41 after deducting all claims and requests for 42 reimbursement against the fund not disposed of at the 43 date of valuation and all expenses properly chargeable 44 against the fund, equals or exceeds two million 45 dollars, an assessment shall not be issued or payable 46 for the following calendar year." 47 9. By renumbering as necessary. By DODERER of Johnson H-5389 FILED FEBRUARY 27, 1990 adapted as amended by 5426 3/1 (p. 770)

HOUSE FILE 2537

S-5806 1 Amend House File 2537, as amended, passed, and 2 reprinted by the House, as follows:

3 1. Page 4, by striking lines 17 through 26.
4 2. Page 10, by inserting after line 27, the 5 following:

6 "Sec. <u>NEW SECTION</u>. 523E.1 TRUST FUND 7 ESTABLISHED.

8 1. If an agreement is made by a person to furnish, 9 upon the future death of a person named or implied in 10 the agreement, cemetery merchandise, a minimum of one 11 hundred twenty-five percent of the wholesale cost of 12 the cemetery merchandise, based upon the current 13 advertised prices available from a manufacturer or 14 wholesaler who has delivered the same or substantially 15 the same type of merchandise to the seller during the 16 last twelve months, shall be and remain trust funds 17 until purchase of the merchandise or the occurrence of 18 the death of the person for whose benefit the funds 19 were paid, unless the funds are sooner released to the 20 person making the payment by mutual consent of the 21 parties. Payments otherwise subject to this section 22 are not exempt merely because they are held in 23 certificates of deposit.

24 2. The seller shall keep copies of all price 25 advertisements upon which the seller relies to 26 determine the wholesale cost. The copies of price 27 advertisements so maintained shall be made available 28 to the commissioner upon request. The seller shall 29 review wholesale costs no less than annually and make 30 additional deposits as necessary to assure that the 31 amount held in trust is always equal to or in excess 32 of one hundred twenty-five percent of the wholesale 33 cost of the merchandise. The seller and the 34 manufacturer or wholesaler upon whose price the seller 35 relies to determine the wholesale cost shall not be 36 commonly owned or affiliated.

37 3. Interest or income earned on amounts deposited 38 in trust under this subsection shall remain in trust 39 under the same terms and conditions as the payments 40 made under the agreement and purchasers shall have a 41 right to a total refund of principal and interest or 42 income in the event of nonperformance.

43 4. If an agreement subject to this subsection is 44 to be paid in installment payments, the seller shall 45 deposit fifty percent of each payment in trust until 46 the full amount to be trusted has been deposited. If 47 the agreement is financed with or sold to a financial 48 institution, the agreement shall be considered paid in 49 full and the deposit requirements of this section 50 shall be satisfied within fifteen days after the close

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1 of the month of receipt of the funds from the 2 financial institution. This section does not apply to payments for 3 4 merchandise delivered to the purchaser. Delivery 5 includes storage in a warehouse under the control of 6 the seller or any other warehouse or storage facility 7 approved by the commissioner when a receipt of 8 ownership in the name of the purchaser is delivered to 9 the purchaser, the merchandise is insured against 10 loss, the merchandise is protected against damage, 11 title has been transferred to the purchaser, the 12 merchandise is appropriately identified and described 13 in a manner that it can be distinguished from other 14 similar items of merchandise, the method of storage 15 allows for visual audits of the merchandise, and the 16 annual reporting requirements of section 523E.2, 17 subsection 1, are satisfied. 523E.2 DEPOSIT OF FUNDS -18 NEW SECTION. Sec. • 19 - RECORDS -- EXAMINATIONS -- REPORTS. 20 1. a. All funds held in trust under section 21 523E.1 shall be deposited in a state or federally 22 insured bank, savings and loan association, or credit 23 union authorized to conduct business in this state, or 24 trust department thereof, or in a trust company 25 authorized to conduct business in this state, within 26 fifteen days after the close of the month of receipt 27 of the funds and shall be held as provided in 28 paragraph "g" for the designated beneficiary until 29 released pursuant to section 523E.1. The seller under an agreement referred to in 30 b. 31 section 523E.1 shall maintain accurate records of all 32 receipts, expenditures, interest or earnings, and 33 disbursements relating to funds held in trust, and 34 shall make these records available to the commissioner 35 for examination at any reasonable time upon request. The seller under an agreement referred to in 36 c. 37 section 523E.1 shall file with the commissioner not 38 later than March 1 of each year a report including the 39 following information: (1) The name and address of the seller and the 40 41 name and address of the establishment that will 42 provide the cemetery merchandise. The name of the purchaser, beneficiary, and 43 (2) 44 the amount of each agreement under section 523E.1 made 45 in the preceding year and the date on which it was 46 made. The total value of agreements subject to 47 (3) 48 section 523E.1 entered into, the total amount paid 49 pursuant to those agreements, and the total amount 50 deposited in trust as required under section 523E.1, -2APRIL 2, 1990

**3.** • S-5806 **4** Page 3 Page 3 1 during the preceding year.  $\checkmark$  (4) The amount of any payments received pursuant 2 3 to agreements reported in previous years in accordance 4 with subparagraphs (2) and (3) and the amount of those 5 payments deposited in trust for each purchaser. (5) The change in status of any trust account, for 6 7 each purchaser, any other amounts withdrawn from trust 8 and the reason for each withdrawal. However, regular 9 increments of interest or income need not be reported 10 on a yearly basis. 11 (6) The name and address of the financial 12 institution in which trust funds were deposited, and 13 the name and address of each insurance company which 14 funds agreements under section 523E.1. 15 (7) The name and address of each purchaser of 16 cemetery merchandise delivered in lieu of trusting 17 pursuant to section 523E.1, and a description of that 18 merchandise for each purchaser. 19 (8) The complete inventory of cemetery merchandise 20 and its location in the seller's possession that has 21 been delivered in lieu of trusting pursuant to section 22 523E.1. 23 (9) Other information reasonably required by the 24 commissioner for purposes of administration of this 25 chapter. 26 The information required by subparagraphs (7) and 27 (8) shall include a verified statement of a certified 28 public accountant that the certified public accountant 29 has conducted a physical inventory of the cemetery 30 merchandise specified in subparagraph (8) and that 31 each item of that merchandise is in the seller's 32 possession at the specified location. The statement 33 shall be on a form prescribed by the commissioner. 34 The commissioner shall permit the filing of a unified 35 annual report by a seller subject to both chapter 523A 36 and this chapter. 37 The report shall be accompanied by a filing fee 38 determined by the commissioner which shall be 39 sufficient to defray the costs of administering this 40 chapter. 41 A financial institution referred to in d. 42 paragraph "a" shall file notice with the commissioner 43 of all funds deposited under the trust agreement. The 44 notice shall be on forms prescribed by the 45 commissioner and shall be filed not later than March 1 46 of each year. Each notice shall contain the required 47 information for all deposits made during the previous 48 calendar year. Forms may be obtained from the 49 commissioner. 50 e. Notwithstanding chapter 22, all records -3\_\_\_\_\_\_S-5806

Page 1 maintained by the commissioner under this subsection 2 shall be confidential and shall not be made available 3 for inspection or copying except upon approval of the 4 commissioner or the attorney general. 5 The financial institution in which trust funds f. 6 are held shall not be owned or under the control of 7 the seller and shall not use any funds required to be 8 held in trust pursuant to this chapter or chapter 566A 9 to purchase an interest in any contract or agreement 10 to which the seller is a party, or otherwise to ll invest, directly or indirectly, in the seller's 12 business operations. 13 All funds required to be deposited for a g. 14 purpose described in section 523E.1 shall be deposited 15 in a manner consistent with one of the following: The payments shall be deposited directly by 16 (1)17 the purchaser in an irrevocable interest-bearing 18 burial account in the name of the purchaser. (2) The payments shall be deposited directly by 19 20 the purchaser in a separate account in the name of the 21 purchaser. The account may be made payable to the 22 seller on the death of the purchaser or the designated 23 beneficiary, provided that, until death, the purchaser 24 retains the exclusive power to hold, manage, pledge, 25 and invest the funds in the account and may revoke the 26 trust and withdraw the funds, in whole or in part, at 27 any time. The payments shall be deposited by the 28 (3) 29 purchaser or the seller in a separate burial trust 30 account in the name of the purchaser, as trustee, in 31 trust for the named beneficiary, to be held, invested, 32 and administered as a trust account for the benefit 33 and protection of the person for whose benefit the 34 funds were paid. The depositor shall notify the 35 financial institution of the existence and terms of 36 the trust, including at a minimum the name of each 37 party to the agreement, the name and address of the 38 trustee, and the name and address of the beneficiary. 39 The account may be made payable to the seller upon 40 death of the designated beneficiary. The payments shall be deposited in the name of 41 (4) 42 the trustee, as trustee, under the terms of a master 43 trust agreement and the trustee may invest, reinvest, 44 exchange, retain, sell, and otherwise manage the trust 45 fund for the benefit and protection of the person for 46 whose benefit the funds were paid. In addition to the methods provided for in this 47 48 section, the commissioner may by rule authorize other 49 methods of deposit upon a finding that that method 50 provides equivalent safety of the principal and -4S-5806

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Page 5 l interest or income and the seller does not have the 2 ability to utilize any of the proceeds prior to 3 performance. Money deposited under the master trust 4 agreement may be commingled for investment purposes as 5 long as each deposit includes a detailed listing of 6 the amount deposited in trust for each beneficiary and 7 a separate accounting of each purchaser's principal, 8 interest, and income is maintained. Subject to the 9 master trust agreement, the seller may appoint an 10 independent investment advisor to act in an advisory 11 capacity with the trustee relative to the investment 12 of the trust funds. The trust shall pay the cost of 13 the operation of the trust and any annual audit fees. 14 The financial institution, or the trust department 15 of the financial institution, in which trust funds are 16 held may serve as trustee to the extent that the 17 organization has been granted those powers under the 18 laws of this state or the United States. The seller 19 or any officer, director, agent, employee, or 20 affiliate of the seller shall not serve as trustee. 2. In addition to complying with subsection 1, 21 22 each seller under an agreement referred to in section 23 523E.1 shall file annually with the commissioner an 24 authorization for the commissioner or a designee to 25 investigate, audit, and verify all funds, accounts, 26 safe-deposit boxes, and other evidence of trust funds 27 held by or in a financial institution. 3. The commissioner shall adopt rules under 28 29 chapter 17A specifying the form, content, and cost of 30 the forms for the notices and disclosures required by 31 this section, and shall sell blank forms at that cost 32 to any person on request. 33 4. If a seller under an agreement referred to in 34 section 523E.1 ceases to do business, whether 35 voluntarily or involuntarily, and the obligation to 36 provide the merchandise and services has not been 37 assumed by another funeral home or cemetery holding an 38 establishment permit issued under this chapter, all 39 funds held in trust under section 523E.1, including 40 accrued interest or earnings, shall be repaid to the 41 purchaser under the agreement. 5. The commissioner may require the performance of 42 43 an audit of the seller's business by a certified

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44 public accountant if the commissioner receives 45 reasonable evidence that the seller is not complying 46 with this chapter. The audit shall be paid for by the 47 seller, and a copy of the report of audit shall be 48 delivered to the commissioner and to the seller. 49 6. This chapter does not prohibit the funding of 50 an agreement otherwise subject to section 523E.1 by

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S-5806 Page 1 insurance proceeds derived from a policy issued by an 2 insurance company authorized to conduct business in 3 this state. The seller of an agreement subject to 4 this chapter which is to be funded by insurance 5 proceeds shall obtain all permits required to be 6 obtained under this chapter and comply with the 7 reporting requirements of this section. 8 523E.5 Sec. NEW SECTION. SCOPE OF CHAPTER -9 - DEFINITIONS. 10 1. This chapter applies only to the sale of 11 cemetery merchandise. 12 2. As used in this chapter: 13 "Cemetery merchandise" means grave markers, a. 14 tombstones, ornamental merchandise, and monuments if 15 the agreement does not require installation within 16 twelve months of the purchase. "Commissioner" means the commissioner of 17 b. 18 insurance or the deputy appointed under section 19 502.601. 20 Sec. NEW SECTION. 523E.6 COMPLIANCE WITH 21 OTHER LAWS. 22 The seller of cemetery merchandise shall comply 23 with chapter 82 with respect to all contracts that are 24 subject to regulation under this chapter. A failure 25 to comply is subject to the remedies and penalties 26 provided in that chapter. 27 Sec. NEW SECTION. 523E.7 BOND IN LIEU OF 28 TRUST FUND. 29 1. In lieu of the trust fund required by sections 30 523E.1 and 523E.2, a seller may file with the 31 commissioner a surety bond that is issued by a surety 32 company authorized to do business in this state and 33 that is conditioned on the faithful performance by the 34 seller of agreements subject to this chapter. The 35 liability of the surety extends to each agreement that 36 is subject to this chapter and that is executed during 37 the time the bond is in force and until performance of 38 the agreement or rescission of the agreement by mutual 39 consent of the parties; and, to the extent expressly 40 agreed to in writing by the surety company under 41 subsection 3, paragraph "b", the liability of the 42 surety extends to each agreement that is subject to 43 this chapter and that was executed prior to the time 44 the bond was in force and until performance of the 45 agreement or rescission of the agreement by mutual 46 consent of the parties. A buyer who is aggrieved by a 47 breach of a condition of the bond covering the 48 contract of that buyer may maintain an action against 49 the bond, provided that if, at the time of the breach, 50 the buyer is aware of the buyer's rights under the -6APRIL 2, 1990 

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7 Page alebond and how to file a claim against the bond; the 2 survey shall not be liable as a result of any breach 3 of condition unless notice of a claim is received by  $\pm$ 4 the surety within sixty days following the discovery 5 of the acts, omissions, or conditions constituting the 6 breach of condition, except as otherwise provided in second 7 subsection 2. A surety bond submitted under this 8 subsection shall not be canceled by a surety company 9 except upon a written notice of cancellation given by 10 the surety company to the commissioner by restricted 11 certified mail, and the surety bond shall not be 12 canceled prior to the expiration of sixty days after 13 the receipt by the commissioner of the notice of 14 cancellation.

15 2. If a seller becomes insolvent or otherwise 16 ceases to engage in business prior to or within sixty 17 days after the cancellation of a bond submitted under 18 subsection 1, the seller shall be deemed to have 19 breached the conditions of the surety bond with 20 respect to all outstanding contracts subject to this 21 chapter as of the day prior to cancellation of the 22 bond. The commissioner shall mail written notice by 23 restricted certified mail to the buyer under each 24 outstanding contract of the seller that a claim 25 against the bond must be filed with the surety company 26 within sixty days after the date of mailing of the 27 notice. The surety company shall cease to be liable 28 with respect to all agreements except those for which 29 claims are filed with the surety company within sixty 30 days after the date the notices are mailed by the 31 commissioner.

32 3. If a surety bond is canceled by a surety 33 company under any conditions other than those 34 specified in subsection 2, the seller shall comply 35 with paragraphs "a" and "b":

The seller shall comply with the trust 36 a. 37 requirements of sections 523E.1 and 523E.2 with 38 respect to all contracts subject to this chapter that 39 are executed on or after the effective date of 40 cancellation of the surety bond, or the seller may 41 submit a substitute surety bond meeting the 42 requirements of subsection 1, but the seller must 43 comply with sections 523E.1 and 523E.2 with respect to 44 any contracts executed on or after the effective date 45 of cancellation of the earlier surety bond and prior 46 to the date on which the later surety bond takes 47 effect.

Within sixty days after the effective date of 48 b. 49 the cancellation of the surety bond, the seller shall 50 submit to the commissioner an undertaking by another

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1 surety company that a substitute surety boad meeting 2 the requirements of subsection 1 is in effect and that 3 the liability of the substitute surety bond extends to 4 all outstanding contracts of the seller that were 5 executed but not performed or extinguished prior to 6 the effective date of the substitute surety bond, or 7 the seller shall submit to the commissioner a 8 financial statement accompanied by an ungualified 9 opinion based upon an audit performed by a certified 10 public accountant licensed in this state certifying 11 the total amount of outstanding liabilities of the 12 seller on contracts subject to this chapter and proof 13 of deposit by the seller in trust under sections 14 523E.1 and 523E.2 of either the amount specified in 15 sections 523E.1, including interest as set by the 16 commissioner based on the interest which would have 17 been earned had the funds been maintained in trust, 18 with respect to all of those outstanding contracts or, 19 where applicable, that delivery of merchandise has 20 been made in compliance with section 523E.1. The 21 surety may require such security as is necessary to 22 comply with this section. Upon compliance by the 23 seller with this paragraph, the surety company 24 canceling the surety bond shall cease to be liable 25 with respect to any outstanding contracts of the 26 seller except those with respect to which a breach of 27 condition occurred prior to cancellation and timely 28 claims were filed.

4. Section 523E.2, subsection 1, paragraphs "b", 30 "c", and "e", subsection 5, and, to the extent it is 31 applicable, subsection 6, apply to sellers whose 32 agreements are covered by a surety bond maintained 33 under this section, and section 523E.2 continues to 34 apply to any agreements of those sellers that are not 35 covered by a surety bond maintained under this 36 section.

37 5. Upon receiving a notice of cancellation of a 38 surety bond, the commissioner shall notify the seller 39 of the requirements of this chapter resulting from 40 cancellation of the bond. The notice may be in the 41 form of a copy of this section and sections 523E.1 and 42 523E.2.

6. Upon receiving a notice of cancellation, unless 44 the seller has complied with the requirements of this 45 section, the attorney general shall seek an injunction 46 to prohibit the seller from making further agreements 47 subject to this chapter and shall commence an action 48 to attach and levy execution upon property of the 49 seller when the seller fails to perform an agreement 50 subject to this chapter, to the extent necessary to

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S-5806 Page 9 2 attorney may bring criminal charges under section 3 523E.15. 7. The surety under this section shall not be 4 5 owned or under the control of the seller. б. . Sec. NEW SECTION. 523E.8 DISCLOSURES. Every agreement for cemetery merchandise under 7 1. 8 this chapter shall be written in clear, understandable 9 language and shall be printed or typed in easy-to-read 10 type, size, and style, and shall: Identify the seller, the salesperson's permit 11 a. 12 and establishment name and permit number, the 13 expiration date of the salesperson's permit, the 14 purchaser, and the person for whom the cemetery 15 merchandise is purchased if other than the purchaser. 16 Specify the cemetery merchandise to be b. 17 provided, and the cost of each merchandise item. 18 C. State clearly the conditions on which 19 substitution will be allowed. 20 d. Set forth the total purchase price and the 21 terms under which it is to be paid. 22 e. State clearly whether the agreement is a 23 guaranteed price contract or a nonguaranteed price 24 contract. 25 State clearly whether the agreement is a £. 26 revocable or irrevocable contract, and who has the 27 authority to revoke the contract. 28 g. State the amount or percentage of money to be 29 placed in trust. 30 Explain the disposition of the interest and h. 31 disclose what fees and expenses may be charged if 32 incurred. 33 Specify the purchaser's right to cancel and i. 34 damages for cancellation, if any. 35 j. State the name and address of the commissioner. 36 2. Every agreement shall be signed by the 37 purchaser and the seller. 38 NEW SECTION. Sec. 523E.9 ESTABLISHMENT 39 PERMITS. 40 1. A person, as defined in section 4.1, subsection 41 13, shall not engage in the business of selling, 42 promoting, or otherwise entering into agreements to 43 furnish, upon the future death of a person named or 44 implied in the agreement, cemetery merchandise without 45 an establishment permit as provided for in this 46 section. An establishment doing business shall obtain 47 a permit for each location. 2. An applicant for a permit under this section 48 49 shall submit to the commissioner an application on a 50 form provided by the commissioner. The commissioner -9SENATE CLIP SHEET

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Page 10 1 shall permit application for a permit under section 2 523A.9 on the same form as for this section provided 3 the scope of sales by the establishment is clearly 4 indicated to include funeral services, funeral 5 merchandise, or cemetery merchandise, or a combination 6 of any of these. The application shall include at a 7 minimum the following information: The name and location of the applicant's 8 a. 9 business. 10 b. The name and location of the provider who will 11 provide the cemetery merchandise. 12 c. The name and address of each owner, officer, or 13 other official of the applicant's business, or in the 14 event that the applicant is a corporation, the names 15 and addresses of the chief executive officer and the 16 members of the board of directors. 17 The types of cemetery merchandise to be sold. d. 18 An application for a permit pursuant to this 19 section shall be accompanied by a copy of each sales 20 agreement the permit holder will use for sales of 21 cemetery merchandise under section 523E.1. 22 A permit holder shall inform the commissioner of 23 changes in the information within thirty days of the 24 change. 25 The applicant for a permit shall submit a fee 3. 26 in the amount of fifty dollars; provided, however, 27 that if an applicant also applies for or has a permit 28 under section 523A.9, no additional fee shall be 29 required under this subsection. 30 Permits granted under this section are not 4. 31 assignable. 5. Upon the filing of an application for a permit, 32 33 the commissioner shall issue the permit unless the 34 commissioner finds any of the following: 35 The applicant is insolvent. a. The applicant has failed to comply with any 36 b. 37 terms or conditions of this chapter and that failure 38 is deemed by the commissioner to substantially impede 39 the applicant's ability to abide by this chapter. 40 c. The applicant has been convicted of a criminal 41 offense involving dishonesty or false statement. The applicant cannot provide the cemetery 42 d. 43 merchandise the applicant purports to sell. If the commissioner does not grant the permit, 44 6. 45 the commissioner shall notify the applicant in writing 46 of the denial and the reasons for the denial. The 47 commissioner shall approve or deny every application 48 for a license within ninety days after the filing 49 thereof, but any failure of the commissioner to act 50 within that time period shall not be deemed to be an -10-

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1 approval of the application.

2 Sec. . <u>NEW SECTION.</u> 523E.10 SALES PERMITS. 3 1. An individual shall not sell, promote, or 4 otherwise enter into an agreement to furnish, upon the 5 future death of a person named or implied in the 6 agreement, cemetery merchandise without a permit as 7 provided for in this section. An individual permit 8 holder must be an employee or agent of an

9 establishment which holds a permit pursuant to section 10 523E.9 and which can deliver the cemetery merchandise 11 being sold. The establishment is liable for the acts 12 of its employees and agents, independent or otherwise, 13 performed in the course of obtaining or attempting to 14 obtain an agreement for the sale of cemetery 15 merchandise under section 523E.1.

16 2. An applicant for a permit under this section 17 shall submit to the commissioner an application on a 18 form provided by the commissioner. The commissioner 19 shall permit application for a permit under section 20 523A.10 on the same form as for this section provided 21 the scope of sales by the individual is clearly 22 indicated to include funeral services, funeral 23 merchandise, or cemetery merchandise, or a combination 24 of any of these. The application shall include at a 25 minimum the following information:

a. The name and address of the applicant.
b. The name and address of the applicant's
employer or the establishment on whose behalf the
applicant will be making or attempting to make sales,
and, if different, the name and address of the
provider who will provide the cemetery merchandise.
A permit holder shall inform the commissioner of
changes in the information within thirty days of the

35 3. The permit shall be deemed effective upon 36 filing the application with the commissioner. The 37 permit shall disclose on its face the permit holder's 38 employer or the establishment on whose behalf the 39 applicant will be making or attempting to make sales, 40 the permit number, and the expiration date. A permit 41 under this section shall expire one year from the date 42 the application is filed.

43 4. The application fee shall be five dollars; 44 provided, however, that if an applicant also applies 45 for or has a permit under section 523A.10, no 46 additional fee shall be required under this 47 subsection.

48 5. Permits granted under this section are not 49 assignable.

50 6. The commissioner may revoke a permit if the -11-

523E.11 INVESTIGATIONS.

S-5806 Page 12 1 commissioner determines that the permit holder has 2 been convicted of a criminal offense involving 3 dishonesty or false statement or that the 4 establishment cannot provide the cemetery merchandise 5 the establishment purports to sell. 6 NEW SECTION. Sec. • The attorney general or the commissioner may, for 7 8 the purpose of discovering violations of this chapter 9 or any rules adopted under this chapter: 1. Investigate the business and examine the books, 10 ll accounts, records, and files used by every permit 12 holder under this chapter. 13 2. Administer oaths and affirmations, subpoena 14 witnesses, receive evidence, and require the 15 production of documents and records in connection with 16 an investigation or proceeding being conducted 17 pursuant to this chapter. 18 3. Apply to the district court for issuance of an 19 order requiring a person's appearance before the 20 commissioner or attorney general, or a designee of 21 either or both, in cases where the person has refused

22 to obey a subpoena issued by the commissioner or 23 attorney general. The person may also be required to 24 produce documentary evidence germane to the subject of 25 the investigation. Failure to obey a court order 26 under this subsection constitutes contempt of court. 27 NEW SECTION. 523E.12 SUSPENSION OR Sec. • 28 REVOCATION OF PERMITS.

29 The commissioner may, pursuant to chapter 17A, 1. 30 suspend or revoke any permit issued pursuant to this 31 chapter if the commissioner finds any of the 32 following:

33 a. The permit holder has violated any provisions 34 of this chapter or any rule adopted under this chapter 35 or any other state or federal law applicable to the 36 conduct of the permit holder's business.

37 Any fact or condition exists which, if it had b. 38 existed at the time of the original application for 39 the permit, would have warranted the commissioner 40 refusing originally to issue the permit.

The permit holder is found upon investigation 41 c. 42 to be insolvent, in which case the permit shall be 43 revoked immediately.

The permit holder, for the purpose of avoiding 44 d. 45 a trusting requirement under section 523A.1 or 523E.1, 46 attributes amounts paid pursuant to the agreement to 47 funeral merchandise or cemetery merchandise that is 48 delivered under section 523A.1 or to cemetery 49 merchandise rather than to funeral services sold to 50 the purchaser. The sale of funeral services at a -12-

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S-5806 Page 13 1 lower price when the sale is made in conjunction with 2 the sale of funeral merchandise or cemetery 3 merchandise to be delivered pursuant to section 523A.1 4 than the services are regularly and customarily sold 5 for when not sold in conjunction with funeral 6 merchandise or cemetery merchandise is evidence that 7 the permit holder is acting with the purpose of 8 avoiding a trusting requirement under section 523A.1 9 or 523E.1. The permit holder is found upon investigation 10 e. 11 to have engaged in a deceptive act or practice or has 12 deliberately misrepresented or omitted a material fact 13 relative to the sale of funeral services, funeral 14 merchandise, or cemetery merchandise under this 15 chapter. The commissioner may, on good cause shown, 16 2. 17 suspend any permit for a period not exceeding thirty 18 days, pending investigation. 19 Except as provided in the preceding paragraph, a 20 permit shall not be revoked or suspended except after 21 notice and hearing in accordance with chapter 17A. 22 3. Any permit holder may surrender a permit by 23 delivering to the commissioner written notice that the 24 permit holder surrenders the permit, but the surrender 25 shall not affect the permit holder's civil or criminal 26 liability for acts committed before the surrender. 27 4. Revocation, suspension, or surrender of a 28 permit does not impair or affect the obligation of any 29 preexisting lawful contract between the permit holder 30 and any person. 31 Sec. NEW SECTION. 523E.13 PROSECUTION FOR • 32 VIOLATIONS OF LAW. 33 If the commissioner believes that grounds exist for 34 the criminal prosecution of persons subject to this 35 chapter for violations of this chapter or any other 36 law of this state, the commissioner may forward to the 37 attorney general or the county attorney the grounds 38 for the belief, including all evidence in the 39 commissioner's possession, in order that the attorney 40 general or the county attorney may proceed with the 41 matter as deemed appropriate. At the request of the 42 attorney general, the county attorney shall appear and 43 prosecute the action when brought in the county 44 attorney's county. 45 Sec. \_• NEW SECTION. 523E.14 INJUNCTIONS. 46 The attorney general may apply to the district 47 court in any county of the state for an injunction to 48 restrain a person subject to this chapter and any 49 agents, employees, or associates of the person from 50 engaging in conduct or practices deemed contrary to -13SENATE CLIP SHEET

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S-5806 Page 14 1 the public interest. In any proceeding for an 2 injunction, the attorney general may apply to the 3 court for the issuance of a subpoena to require the 4 appearance of a defendant and the defendant's agents 5 and any documents, books, and records germane to the 6 hearing upon the petition for an injunction. Upon 7 proof of any of the offenses described in the petition 8 for injunction the court may grant the injunction. 9 NEW SECTION. Sec. 523E.15 FRAUDULENT 10 PRACTICES. 11 A person who commits any of the following acts 12 commits a fraudulent practice and is punishable as 13 provided in chapter 714: 14 1. Knowingly fails to comply with any requirement 15 of this chapter. 16 Knowingly makes, causes to be made, or 2. 17 subscribes to a false statement or representation in a 18 report or other document required under this chapter, 19 or renders such a report or document misleading 20 through the deliberate omission of information 21 properly belonging in the report or document. 22 3. Conspires to defraud in connection with the 23 sale of cemetery merchandise under this chapter. 24 4. Fails to deposit funds in compliance with 25 section 523E.1, or withdraws funds in a manner 26 inconsistent with this chapter. 27 5. Knowingly sells or offers cemetery merchandise 28 without an establishment permit. 29 6. Deliberately misrepresents or omits a material 30 fact relative to the sale of cemetery merchandise 31 under this chapter. 32 NEW SECTION. 523E.16 RULES. Sec. • 33 The commissioner may adopt rules necessary to 34 administer this chapter, in accordance with chapter 35 17A. 36 Sec. NEW SECTION. 523E.17 CEASE AND DESIST 37 ORDERS. 38 If an audit or investigation provides reasonable 39 evidence that a seller has violated any provisions of 40 this chapter or any rule adopted under this chapter, 41 the commissioner may issue an order directed at the 42 seller to cease and desist from engaging in such act 43 or practice. 44 Sec. NEW SECTION. 523E.18 VIOLATIONS AND 45 PENALTIES. 46 A violation of this chapter or rules adopted by the 47 commissioner pursuant to this chapter is a violation 48 of section 714.16, subsection 2, paragraph "a". The 49 remedies and penalties provided by section 714.16, 50 including but not limited to, provisions relating to -14\$. 1

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S-5806 Page 15 injunctive relief and penalties, apply to violations 2 of this chapter. Sec. NEW SECTION. 523E.19 RECEIVERSHIPS. 3 4 The commissioner shall notify the attorney 1. 5 general if the commissioner finds that any seller 6 engaged in the business subject to this chapter meets 7 one or more of the following conditions: When a said 8 Is insolvent. a. 9 b. Has utilized trust funds for personal or 10 business purposes in a manner inconsistent with this 11 chapter and the amount of funds currently held in 12 trust is less than fifty percent of all payments made 13 under the agreements referred to in section 523E.1. Has refused to pay any just claim or demand 14 c. 15 based on an agreement referred to in section 523E.1. 16 The commissioner finds upon investigation that d. 17 a seller is unable to pay any just claim or demand 18 based on such agreements which have been legally 19 determined to be just and outstanding. 20 The attorney general may apply to the district 2. 21 court in any county of the state for a receivership. 22 Upon proof of any of the grounds for a receivership 23 described in this section, the court may grant a 24 receivership. 25 NEW SECTION. 523E.20 Sec. INSURANCE 26 DIVISION'S REGULATORY FUND. 27 The insurance division may authorize the creation 28 of a special revenue fund in the state treasury, to be 29 known as the insurance division regulatory fund. 30 Commencing July 1, 1990, and annually thereafter, the 31 commissioner shall allocate from the fees paid 32 pursuant to section 523E.2, one dollar for each 33 agreement reported on an establishment permit holder's 34 annual report for deposit to the regulatory fund. 35 remainder of the fees collected pursuant to section 36 523E.2 shall be deposited into the insurance revolving 37 fund; provided, however, that if the balance of the 38 regulatory fund on that July 1 exceeds two hundred 39 thousand dollars, the allocation to the regulatory 40 fund shall not be made and the total sum of the fees 41 paid pursuant to section 523E.2 shall be deposited in 42 the insurance revolving fund. The moneys in the 43 regulatory fund shall be retained in the fund together 44 with any interest or earnings that are earned on the 45 balance. The moneys are appropriated and, subject to 46 authorization by the commissioner, may be used to pay

47 investigative expenses and the expenses of 48 receiverships established pursuant to section 523E.19.

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49 An annual assessment shall not be imposed if the. 50 current balance of the fund exceeds two hundred

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APRIL 2, 1990 Page 83 an de la facta de la companya de la contra de S-5806 Page 🔡 16 lathousand dollars. Sec NEW SECTION. 566A.12 RECORDS. 2 3 A cemetery subject to any trust requirement under 4 this chapter shall file a copy of its report to the 5 district court with the consumer protection division 6 of the department of justice within seven days of 7 filing the report with the district court, but in any 8 event, not later than March 1 of each year. The sea 9 cemetery shall maintain accurate records of all 10 receipts, expenditures, interest or earnings, and 11 disbursements relating to funds held in trust. 12 Sec. NEW SECTION. 566A.13 VIOLATIONS AND 13 PENALTIES. 14 A violation of this chapter or rules adopted by the 15 attorney general pursuant to this chapter is a 16 violation of section 714.16, subsection 2, paragraph 17 "a". The remedies and penalties provided by section 18 714.16, including but not limited to, provisions 19 relating to injunctive relief and penalties, apply to 20 a violation of this chapter.

21 Sec. CODIFICATION. -----•

22 The Code editor shall entitle new chapter 523E, as 23 enacted in this Act, as "Sales of Cemetery 24 Merchandise". Sections 523E.3 and 523E.4 shall be 25 reserved."

26 3. By renumbering as necessary. By MICHAEL GRONSTAL

S-5806 FILED MARCH 30, 1990 adopted 4/2 (p. 1461)

If

SENATE AMENDMENT TO HOUSE FILE 2537 H-6130 Amend House File 2537, as amended, passed, and 1 2 reprinted by the House, as follows: Page 4, by striking lines 10 through 16. 3 1. 4 Page 4, by striking lines 17 through 26. 2. 5 Page 4, by striking lines 27 through 34. 3. 4. By striking page 8, line 19 through page 10, 6 7 line 27. Page 10, by inserting after line 27, the 8 5. 9 following: 523E.1 TRUST FUND 10 "Sec. NEW SECTION. 11 ESTABLISHED. 12 If an agreement is made by a person to furnish, 13 upon the future death of a person named or implied in 14 the agreement, cemetery merchandise, a minimum of one 15 hundred twenty-five percent of the wholesale cost of 16 the cemetery merchandise, based upon the current 17 advertised prices available from a manufacturer or 18 wholesaler who has delivered the same or substantially 19 the same type of merchandise to the seller during the 20 last twelve months, shall be and remain trust funds 21 until purchase of the merchandise or the occurrence of 22 the death of the person for whose benefit the funds 23 were paid, unless the funds are sooner released to the 24 person making the payment by mutual consent of the 25 parties. Payments otherwise subject to this section 26 are not exempt merely because they are held in 27 certificates of deposit. The seller shall keep copies of all price 28 2. 29 advertisements upon which the seller relies to 30 determine the wholesale cost. The copies of price 31 advertisements so maintained shall be made available 32 to the commissioner upon request. The seller shall 33 review wholesale costs no less than annually and make 34 additional deposits as necessary to assure that the 35 amount held in trust is always equal to or in excess 36 of one hundred twenty-five percent of the wholesale 37 cost of the merchandise. The seller and the 38 manufacturer or wholesaler upon whose price the seller 39 relies to determine the wholesale cost shall not be 40 commonly owned or affiliated. 41 3. Interest or income earned on amounts deposited 42 in trust under this subsection shall remain in trust 43 under the same terms and conditions as the payments 44 made under the agreement and purchasers shall have a 45 right to a total refund of principal and interest or 46 income in the event of nonperformance. 47 4. If an agreement subject to this subsection is 48 to be paid in installment payments, the seller shall

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49 deposit fifty percent of each payment in trust until 50 the full amount to be trusted has been deposited.

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H - 6130Page 2 1 the agreement is financed with or sold to a financial 2 institution, the agreement shall be considered paid in 3 full and the deposit requirements of this section 4 shall be satisfied within fifteen days after the close 5 of the month of receipt of the funds from the 6 financial institution. 7 This section does not apply to payments for 8 merchandise delivered to the purchaser. Delivery 9 includes storage in a warehouse under the control of 10 the seller or any other warehouse or storage facility 11 approved by the commissioner when a receipt of 12 ownership in the name of the purchaser is delivered to 13 the purchaser, the merchandise is insured against 14 loss, the merchandise is protected against damage, 15 title has been transferred to the purchaser, the 16 merchandise is appropriately identified and described 17 in a manner that it can be distinguished from other 18 similar items of merchandise, the method of storage 19 allows for visual audits of the merchandise, and the 20 annual reporting requirements of section 523E.2, 21 subsection 1, are satisfied. NEW SECTION. 22 Sec. 523E.2 DEPOSIT OF FUNDS -23 -RECORDS -- EXAMINATIONS -- REPORTS. 1. a. All funds held in trust under section 24 25 523E.1 shall be deposited in a state or federally 26 insured bank, savings and loan association, or credit 27 union authorized to conduct business in this state, or 28 trust department thereof, or in a trust company 29 authorized to conduct business in this state, within 30 fifteen days after the close of the month of receipt 31 of the funds and shall be held as provided in 32 paragraph "g" for the designated beneficiary until 33 released pursuant to section 523E.1. 34 The seller under an agreement referred to in b. 35 section 523E.1 shall maintain accurate records of all 36 receipts, expenditures, interest or earnings, and 37 disbursements relating to funds held in trust, and 38 shall make these records available to the commissioner 39 for examination at any reasonable time upon request. 40 c. The seller under an agreement referred to in 41 section 523E.1 shall file with the commissioner not 42 later than March 1 of each year a report including the 43 following information: 44 The name and address of the seller and the (1)45 name and address of the establishment that will 46 provide the cemetery merchandise. 47 (2) The name of the purchaser, beneficiary, and 48 the amount of each agreement under section 523E.1 made 49 in the preceding year and the date on which it was

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Page 3 The total value of agreements subject to 1 (3) 2 section 523E.l entered into, the total amount paid 3 pursuant to those agreements, and the total amount 4 deposited in trust as required under section 523E.1, 5 during the preceding year. (4) The amount of any payments received pursuant 6 7 to agreements reported in previous years in accordance 8 with subparagraphs (2) and (3) and the amount of those 9 payments deposited in trust for each purchaser. The change in status of any trust account, for 10 (5)11 each purchaser, any other amounts withdrawn from trust 12 and the reason for each withdrawal. However, regular 13 increments of interest or income need not be reported 14 on a yearly basis. The name and address of the financial 15 (6) 16 institution in which trust funds were deposited, and 17 the name and address of each insurance company which 18 funds agreements under section 523E.1. (7) The name and address of each purchaser of 19 20 cemetery merchandise delivered in lieu of trusting 21 pursuant to section 523E.1, and a description of that 22 merchandise for each purchaser. The complete inventory of cemetery merchandise 23 (8)24 and its location in the seller's possession that has 25 been delivered in lieu of trusting pursuant to section 26 523E.1. (9) Other information reasonably required by the .7 28 commissioner for purposes of administration of this 29 chapter. The information required by subparagraphs (7) and 30 31 (8) shall include a verified statement of a certified 32 public accountant that the certified public accountant 33 has conducted a physical inventory of the cemetery 34 merchandise specified in subparagraph (8) and that 35 each item of that merchandise is in the seller's The statement 36 possession at the specified location. 37 shall be on a form prescribed by the commissioner. 38 The commissioner shall permit the filing of a unified 39 annual report by a seller subject to both chapter 523A 40 and this chapter. The report shall be accompanied by a filing fee 41 42 determined by the commissioner which shall be 43 sufficient to defray the costs of administering this 44 chapter. A financial institution referred to in 45 d. 46 paragraph "a" shall file notice with the commissioner 47 of all funds deposited under the trust agreement. The 48 notice shall be on forms prescribed by the 49 commissioner and shall be filed not later than March 1 50 of each year. Each notice shall contain the required -3-

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H-6130 Page 1 information for all deposits made during the previous 2 calendar year. Forms may be obtained from the 3 commissioner. 4 Notwithstanding chapter 22, all records e. 5 maintained by the commissioner under this subsection 6 shall be confidential and shall not be made available 7 for inspection or copying except upon approval of the 8 commissioner or the attorney general. 9 f. The financial institution in which trust funds 10 are held shall not be owned or under the control of 11 the seller and shall not use any funds required to be 12 held in trust pursuant to this chapter or chapter 566A 13 to purchase an interest in any contract or agreement 14 to which the seller is a party, or otherwise to 15 invest, directly or indirectly, in the seller's 16 business operations. All funds required to be deposited for a 17 q. 18 purpose described in section 523E.1 shall be deposited 19 in a manner consistent with one of the following: (1) The payments shall be deposited directly by 20 21 the purchaser in an irrevocable interest-bearing 22 burial account in the name of the purchaser. 23 (2) The payments shall be deposited directly by 24 the purchaser in a separate account in the name of the 25 purchaser. The account may be made payable to the 26 seller on the death of the purchaser or the designated 27 beneficiary, provided that, until death, the purchaser 28 retains the exclusive power to hold, manage, pledge, 29 and invest the funds in the account and may revoke the 30 trust and withdraw the funds, in whole or in part, at 31 any time. 32 (3) The payments shall be deposited by the 33 purchaser or the seller in a separate burial trust 34 account in the name of the purchaser, as trustee, in 35 trust for the named beneficiary, to be held, invested, 36 and administered as a trust account for the benefit 37 and protection of the person for whose benefit the 38 funds were paid. The depositor shall notify the 39 financial institution of the existence and terms of 40 the trust, including at a minimum the name of each 41 party to the agreement, the name and address of the 42 trustee, and the name and address of the beneficiary. 43 The account may be made payable to the seller upon 44 death of the designated beneficiary. 45 The payments shall be deposited in the name of (4) 46 the trustee, as trustee, under the terms of a master 47 trust agreement and the trustee may invest, reinvest, 48 exchange, retain, sell, and otherwise manage the trust 49 fund for the benefit and protection of the person for

50 whose benefit the funds were paid. -4-

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1 In addition to the methods provided for in this 2 section, the commissioner may by rule authorize other 3 methods of deposit upon a finding that that method 4 provides equivalent safety of the principal and 5 interest or income and the seller does not have the 6 ability to utilize any of the proceeds prior to 7 performance. Money deposited under the master trust 8 agreement may be commingled for investment purposes as 9 long as each deposit includes a detailed listing of 10 the amount deposited in trust for each beneficiary and 11 a separate accounting of each purchaser's principal, 12 interest, and income is maintained. Subject to the 13 master trust agreement, the seller may appoint an 14 independent investment advisor to act in an advisory 15 capacity with the trustee relative to the investment 16 of the trust funds. The trust shall pay the cost of 17 the operation of the trust and any annual audit fees. 18 The financial institution, or the trust department 19 of the financial institution, in which trust funds are 20 held may serve as trustee to the extent that the 21 organization has been granted those powers under the 22 laws of this state or the United States. The seller 23 or any officer, director, agent, employee, or 24 affiliate of the seller shall not serve as trustee. 25 2. In addition to complying with subsection 1, 26 each seller under an agreement referred to in section  $\checkmark$  523E.1 shall file annually with the commissioner an authorization for the commissioner or a designee to 29 investigate, audit, and verify all funds, accounts, 30 safe-deposit boxes, and other evidence of trust funds 31 held by or in a financial institution. 32 The commissioner shall adopt rules under 3. 33 chapter 17A specifying the form, content, and cost of

34 the forms for the notices and disclosures required by 35 this section, and shall sell blank forms at that cost 36 to any person on request.

37 4. If a seller under an agreement referred to in 38 section 523E.1 ceases to do business, whether 39 voluntarily or involuntarily, and the obligation to 40 provide the merchandise and services has not been 41 assumed by another funeral home or cemetery holding an 42 establishment permit issued under this chapter, all 43 funds held in trust under section 523E.1, including 44 accrued interest or earnings, shall be repaid to the 45 purchaser under the agreement.

46 5. The commissioner may require the performance of 47 an audit of the seller's business by a certified 48 public accountant if the commissioner receives 49 reasonable evidence that the seller is not complying 50 with this chapter. The audit shall be paid for by the -5HOUSE CLIP SHEET

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H-6130 Page 1 seller, and a copy of the report of audit shall be 2 delivered to the commissioner and to the seller. This chapter does not prohibit the funding of 3 6. 4 an agreement otherwise subject to section 523E.1 by 5 insurance proceeds derived from a policy issued by an 6 insurance company authorized to conduct business in 7 this state. The seller of an agreement subject to 8 this chapter which is to be funded by insurance 9 proceeds shall obtain all permits required to be 10 obtained under this chapter and comply with the 11 reporting requirements of this section. 12 Sec. NEW SECTION. 523E.5 SCOPE OF CHAPTER -13 -DEFINITIONS. 14 This chapter applies only to the sale of 1. 15 cemetery merchandise. 16 2. As used in this chapter: 17 "Cemetery merchandise" means grave markers, а. 18 tombstones, ornamental merchandise, and monuments if 19 the agreement does not require installation within 20 twelve months of the purchase. 21 "Commissioner" means the commissioner of b. 22 insurance or the deputy appointed under section 23 502.601. Sec. 523E.6 COMPLIANCE WITH 24 NEW SECTION. 25 OTHER LAWS. The seller of cemetery merchandise shall comply 26 27 with chapter 82 with respect to all contracts that are 28 subject to regulation under this chapter. A failure 29 to comply is subject to the remedies and penalties 30 provided in that chapter. 31 NEW SECTION. 523E.7 BOND IN LIEU OF Sec. 32 TRUST FUND. In lieu of the trust fund required by sections 33 1. 34 523E.1 and 523E.2, a seller may file with the 35 commissioner a surety bond that is issued by a surety 36 company authorized to do business in this state and 37 that is conditioned on the faithful performance by the 38 seller of agreements subject to this chapter. The 39 liability of the surety extends to each agreement that 40 is subject to this chapter and that is executed during 41 the time the bond is in force and until performance of 42 the agreement or rescission of the agreement by mutual 43 consent of the parties; and, to the extent expressly 44 agreed to in writing by the surety company under 45 subsection 3, paragraph "b", the liability of the 46 surety extends to each agreement that is subject to 47 this chapter and that was executed prior to the time 48 the bond was in force and until performance of the 49 agreement or rescission of the agreement by mutual 50 consent of the parties. A buyer who is aggrieved by a -6-

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1 breach of a condition of the bond covering the 2 contract of that buyer may maintain an action against 3 the bond, provided that if, at the time of the breach, 4 the buyer is aware of the buyer's rights under the 5 bond and how to file a claim against the bond, the 6 surety shall not be liable as a result of any breach 7 of condition unless notice of a claim is received by 8 the surety within sixty days following the discovery 9 of the acts, omissions, or conditions constituting the 10 breach of condition, except as otherwise provided in 11 subsection 2. A surety bond submitted under this 12 subsection shall not be canceled by a surety company 13 except upon a written notice of cancellation given by 14 the surety company to the commissioner by restricted 15 certified mail, and the surety bond shall not be 16 canceled prior to the expiration of sixty days after 17 the receipt by the commissioner of the notice of 18 cancellation.

2. If a seller becomes insolvent or otherwise 19 20 ceases to engage in business prior to or within sixty 21 days after the cancellation of a bond submitted under 22 subsection 1, the seller shall be deemed to have 23 breached the conditions of the surety bond with 24 respect to all outstanding contracts subject to this 25 chapter as of the day prior to cancellation of the 26 bond. The commissioner shall mail written notice by 27 restricted certified mail to the buyer under each 8 outstanding contract of the seller that a claim 9 against the bond must be filed with the surety company 30 within sixty days after the date of mailing of the 31 notice. The surety company shall cease to be liable 32 with respect to all agreements except those for which 33 claims are filed with the surety company within sixty 34 days after the date the notices are mailed by the 35 commissioner.

36 3. If a surety bond is canceled by a surety 37 company under any conditions other than those 38 specified in subsection 2, the seller shall comply 39 with paragraphs "a" and "b":

40 a. The seller shall comply with the trust 41 requirements of sections 523E.1 and 523E.2 with 42 respect to all contracts subject to this chapter that 43 are executed on or after the effective date of 44 cancellation of the surety bond, or the seller may 45 submit a substitute surety bond meeting the 46 requirements of subsection 1, but the seller must 47 comply with sections 523E.1 and 523E.2 with respect to 48 any contracts executed on or after the effective date 49 of cancellation of the earlier surety bond and prior 50 to the date on which the later surety bond takes -7-

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Page 8 l effect.

Within sixty days after the effective date of 2 b. 3 the cancellation of the surety bond, the seller shall 4 submit to the commissioner an undertaking by another 5 surety company that a substitute surety bond meeting 6 the requirements of subsection 1 is in effect and that 7 the liability of the substitute surety bond extends to 8 all outstanding contracts of the seller that were 9 executed but not performed or extinguished prior to 10 the effective date of the substitute surety bond, or 11 the seller shall submit to the commissioner a 12 financial statement accompanied by an unqualified 13 opinion based upon an audit performed by a certified 14 public accountant licensed in this state certifying 15 the total amount of outstanding liabilities of the 16 seller on contracts subject to this chapter and proof 17 of deposit by the seller in trust under sections 18 523E.1 and 523E.2 of either the amount specified in 19 sections 523E.1, including interest as set by the 20 commissioner based on the interest which would have 21 been earned had the funds been maintained in trust, 22 with respect to all of those outstanding contracts or, 23 where applicable, that delivery of merchandise has 24 been made in compliance with section 523E.1. The 25 surety may require such security as is necessary to 26 comply with this section. Upon compliance by the 27 seller with this paragraph, the surety company 28 canceling the surety bond shall cease to be liable 29 with respect to any outstanding contracts of the 30 seller except those with respect to which a breach of 31 condition occurred prior to cancellation and timely 32 claims were filed. 33 4. Section 523E.2, subsection 1, paragraphs "b",

34 "c", and "e", subsection 5, and, to the extent it is 35 applicable, subsection 6, apply to sellers whose 36 agreements are covered by a surety bond maintained 37 under this section, and section 523E.2 continues to 38 apply to any agreements of those sellers that are not 39 covered by a surety bond maintained under this 40 section.

5. Upon receiving a notice of cancellation of a surety bond, the commissioner shall notify the seller of the requirements of this chapter resulting from 44 cancellation of the bond. The notice may be in the 5 form of a copy of this section and sections 523E.1 and 46 523E.2.

47 6. Upon receiving a notice of cancellation, unless 48 the seller has complied with the requirements of this 49 section, the attorney general shall seek an injunction 50 to prohibit the seller from making further agreements APRIL 6, 1990

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Page 1 subject to this chapter and shall commence an action 2 to attach and levy execution upon property of the 3 seller when the seller fails to perform an agreement 4 subject to this chapter, to the extent necessary to 5 secure compliance with this chapter, and the county 6 attorney may bring criminal charges under section 7 523E.15. 8 The surety under this section shall not be 7. 9 owned or under the control of the seller. . NEW SECTION. 523E.8 DISCLOSURES. 10 Sec. 11 1. Every agreement for cemetery merchandise under 12 this chapter shall be written in clear, understandable 13 language and shall be printed or typed in easy-to-read 14 type, size, and style, and shall: 15 a. Identify the seller, the salesperson's permit 16 and establishment name and permit number, the 17 expiration date of the salesperson's permit, the 18 purchaser, and the person for whom the cemetery 19 merchandise is purchased if other than the purchaser. 20 Specify the cemetery merchandise to be b. 21 provided, and the cost of each merchandise item. 22 State clearly the conditions on which c. 23 substitution will be allowed. 24 d. Set forth the total purchase price and the 25 terms under which it is to be paid. 26 State clearly whether the agreement is a e. 27 guaranteed price contract or a nonguaranteed price contract. f. State clearly whether the agreement is a 30 revocable or irrevocable contract, and who has the 31 authority to revoke the contract. 32 g. State the amount or percentage of money to be 33 placed in trust. 34 Explain the disposition of the interest and h. 35 disclose what fees and expenses may be charged if 36 incurred. 37 i. Specify the purchaser's right to cancel and 38 damages for cancellation, if any. 39 j. State the name and address of the commissioner. 40 | 2. Every agreement shall be signed by the 41 purchaser and the seller. Sec. \_ 42 NEW SECTION. 523E.9 ESTABLISHMENT \_ • 43 PERMITS. 44 1. A person, as defined in section 4.1, subsection 45 13, shall not engage in the business of selling, 46 promoting, or otherwise entering into agreements to 47 furnish, upon the future death of a person named or 48 implied in the agreement, cemetery merchandise without 49 an establishment permit as provided for in this 50 section. An establishment doing business shall obtain -9HOUSE CLIP SHEET

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H-6130 Page 10 1 a permit for each location. 2. An applicant for a permit under this section 2 3 shall submit to the commissioner an application on a 4 form provided by the commissioner. The commissioner 5 shall permit application for a permit under section 6 523A.9 on the same form as for this section provided 7 the scope of sales by the establishment is clearly 8 indicated to include funeral services, funeral 9 merchandise, or cemetery merchandise, or a combination 10 of any of these. The application shall include at a 11 minimum the following information: The name and location of the applicant's 12 а. 13 business. The name and location of the provider who will 14 b. 15 provide the cemetery merchandise. The name and address of each owner, officer, or 16 с. 17 other official of the applicant's business, or in the 18 event that the applicant is a corporation, the names 19 and addresses of the chief executive officer and the 20 members of the board of directors. 21 The types of cemetery merchandise to be sold. d. An application for a permit pursuant to this 22 23 section shall be accompanied by a copy of each sales 24 agreement the permit holder will use for sales of 25 cemetery merchandise under section 523E.1. A permit holder shall inform the commissioner of 26 27 changes in the information within thirty days of the 28 change. The applicant for a permit shall submit a fee 29 3. 30 in the amount of fifty dollars; provided, however, 31 that if an applicant also applies for or has a permit 32 under section 523A.9, no additional fee shall be 33 required under this subsection. Permits granted under this section are not 34 4. 35 assignable. 36 5. Upon the filing of an application for a permit, 37 the commissioner shall issue the permit unless the 38 commissioner finds any of the following: The applicant is insolvent. 39 а. The applicant has failed to comply with any 40 b. 41 terms or conditions of this chapter and that failure 42 is deemed by the commissioner to substantially impede 43 the applicant's ability to abide by this chapter. The applicant has been convicted of a criminal 44 с. 45 offense involving dishonesty or false statement. The applicant cannot provide the cemetery 46 d. 47 merchandise the applicant purports to sell. If the commissioner does not grant the permit, 48 6. 49 the commissioner shall notify the applicant in writing 50 of the denial and the reasons for the denial. The

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Page 11 l commissioner shall approve or deny every application for a license within ninety days after the filing 5 thereof, but any failure of the commissioner to act 4 within that time period shall not be deemed to be an 5 approval of the application. . NEW SECTION. 523E.10 SALES PERMITS. Sec. 6 7 1. An individual shall not sell, promote, or 8 otherwise enter into an agreement to furnish, upon the 9 future death of a person named or implied in the 10 agreement, cemetery merchandise without a permit as 11 provided for in this section. An individual permit 12 holder must be an employee or agent of an 13 establishment which holds a permit pursuant to section 14 523E.9 and which can deliver the cemetery merchandise 15 being sold. The establishment is liable for the acts 16 of its employees and agents, independent or otherwise, 17 performed in the course of obtaining or attempting to 18 obtain an agreement for the sale of cemetery 19 merchandise under section 523E.1. 20 2. An applicant for a permit under this section 21 shall submit to the commissioner an application on a 22 form provided by the commissioner. The commissioner 23 shall permit application for a permit under section 24 523A.10 on the same form as for this section provided 25 the scope of sales by the individual is clearly 26 indicated to include funeral services, funeral merchandise, or cemetery merchandise, or a combination of any of these. The application shall include at a 29 minimum the following information: 30 a. The name and address of the applicant. 31 b. The name and address of the applicant's 32 employer or the establishment on whose behalf the 33 applicant will be making or attempting to make sales, 34 and, if different, the name and address of the 35 provider who will provide the cemetery merchandise. 36 A permit holder shall inform the commissioner of 37 changes in the information within thirty days of the 38 change. 39 The permit shall be deemed effective upon 3. 40 filing the application with the commissioner. The 41 permit shall disclose on its face the permit holder's 42 employer or the establishment on whose behalf the 43 applicant will be making or attempting to make sales, 44 the permit number, and the expiration date. A permit 45 under this section shall expire one year from the date 46 the application is filed. 47 4. The application fee shall be five dollars; 48 provided, however, that if an applicant also applies 49 for or has a permit under section 523A.10, no 50 additional fee shall be required under this -11-

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H-6130 Page 12 1 subsection. Permits granted under this section are not 2 5. 3 assignable. 4 6. The commissioner may revoke a permit if the 5 commissioner determines that the permit holder has 6 been convicted of a criminal offense involving 7 dishonesty or false statement or that the 8 establishment cannot provide the cemetery merchandise 9 the establishment purports to sell. NEW SECTION. 523E.11 INVESTIGATIONS. 10 Sec. • The attorney general or the commissioner may, for 11 12 the purpose of discovering violations of this chapter 13 or any rules adopted under this chapter: 14 Investigate the business and examine the books, 1. 15 accounts, records, and files used by every permit 16 holder under this chapter. Administer oaths and affirmations, subpoena 17 2. 18 witnesses, receive evidence, and require the 19 production of documents and records in connection with 20 an investigation or proceeding being conducted 21 pursuant to this chapter. 22 3. Apply to the district court for issuance of an 23 order requiring a person's appearance before the 24 commissioner or attorney general, or a designee of 25 either or both, in cases where the person has refused 26 to obey a subpoena issued by the commissioner or 27 attorney general. The person may also be required to 28 produce documentary evidence germane to the subject of 29 the investigation. Failure to obey a court order 30 under this subsection constitutes contempt of court. ٠ 31 NEW SECTION. 523E.12 SUSPENSION OR Sec. 32 REVOCATION OF PERMITS. The commissioner may, pursuant to chapter 17A, 33 1. 34 suspend or revoke any permit issued pursuant to this 35 chapter if the commissioner finds any of the 36 following: 37 The permit holder has violated any provisions a. 38 of this chapter or any rule adopted under this chapter 39 or any other state or federal law applicable to the 40 conduct of the permit holder's business. 41 Any fact or condition exists which, if it had b. 42 existed at the time of the original application for 43 the permit, would have warranted the commissioner 44 refusing originally to issue the permit. The permit holder is found upon investigation 45 с. 46 to be insolvent, in which case the permit shall be 47 revoked immediately. d. The permit holder, for the purpose of avoiding **48** 49 a trusting requirement under section 523A.1 or 523E.1, 50 attributes amounts paid pursuant to the agreement to -12APRID 0, 1990

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Page 13 1 funeral merchandise or cemetery merchandise that is 2 delivered under section 523A.1 or to cemetery 3 merchandise rather than to funeral services sold to 4 the purchaser. The sale of funeral services at a 5 lower price when the sale is made in conjunction with 6 the sale of funeral merchandise or cemetery 7 merchandise to be delivered pursuant to section 523A.1 8 than the services are regularly and customarily sold 9 for when not sold in conjunction with funeral 10 merchandise or cemetery merchandise is evidence that 11 the permit holder is acting with the purpose of 12 avoiding a trusting requirement under section 523A.1 13 or 523E.1. e. The permit holder is found upon investigation 14 15 to have engaged in a deceptive act or practice or has 16 deliberately misrepresented or omitted a material fact 17 relative to the sale of funeral services, funeral 18 merchandise, or cemetery merchandise under this 19 chapter. 20 2. The commissioner may, on good cause shown, 21 suspend any permit for a period not exceeding thirty 22 days, pending investigation. 23 Except as provided in the preceding paragraph, a 24 permit shall not be revoked or suspended except after 25 notice and hearing in accordance with chapter 17A. 3. Any permit holder may surrender a permit by 26 **27** delivering to the commissioner written notice that the 8 permit holder surrenders the permit, but the surrender 29 shall not affect the permit holder's civil or criminal 30 liability for acts committed before the surrender. 31 4. Revocation, suspension, or surrender of a 32 permit does not impair or affect the obligation of any 33 preexisting lawful contract between the permit holder 34 and any person. . NEW SECTION. 523E.13 PROSECUTION FOR 35 Sec. 36 VIOLATIONS OF LAW. 37 . If the commissioner believes that grounds exist for 38 the criminal prosecution of persons subject to this 39 chapter for violations of this chapter or any other 40 law of this state, the commissioner may forward to the 41 attorney general or the county attorney the grounds 42 for the belief, including all evidence in the 43 commissioner's possession, in order that the attorney 44 general or the county attorney may proceed with the 45 matter as deemed appropriate. At the request of the 46 attorney general, the county attorney shall appear and 47 prosecute the action when brought in the county 48 attorney's county. 49 Sec. NEW SECTION. 523E.14 INJUNCTIONS. • 50 The attorney general may apply to the district -13-

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H-6130 Page 14 1 court in any county of the state for an injunction to 2 restrain a person subject to this chapter and any 3 agents, employees, or associates of the person from 4 engaging in conduct or practices deemed contrary to 5 the public interest. In any proceeding for an 6 injunction, the attorney general may apply to the 7 court for the issuance of a subpoena to require the 8 appearance of a defendant and the defendant's agents 9 and any documents, books, and records germane to the 10 hearing upon the petition for an injunction. Upon 11 proof of any of the offenses described in the petition 12 for injunction the court may grant the injunction. 13 Sec. NEW SECTION. 523E.15 FRAUDULENT 14 PRACTICES. 15 A person who commits any of the following acts 16 commits a fraudulent practice and is punishable as 17 provided in chapter 714: Knowingly fails to comply with any requirement 18 1. 19 of this chapter. 20 2. Knowingly makes, causes to be made, or 21 subscribes to a false statement or representation in a 22 report or other document required under this chapter, 23 or renders such a report or document misleading 24 through the deliberate omission of information 25 properly belonging in the report or document. 26 3. Conspires to defraud in connection with the 27 sale of cemetery merchandise under this chapter. 28 4. Fails to deposit funds in compliance with 29 section 523E.1, or withdraws funds in a manner 30 inconsistent with this chapter. 5. Knowingly sells or offers cemetery merchandise 31 32 without an establishment permit. 33 6. Deliberately misrepresents or omits a material 34 fact relative to the sale of cemetery merchandise 35 under this chapter. 36 Sec. NEW SECTION. 523E.16 RULES. • 37 The commissioner may adopt rules necessary to 38 administer this chapter, in accordance with chapter 39 17A. 40 523E.17 CEASE AND DESIST Sec. NEW SECTION. • 41 ORDERS. 42 If an audit or investigation provides reasonable 43 evidence that a seller has violated any provisions of 44 this chapter or any rule adopted under this chapter, 45 the commissioner may issue an order directed at the 46 seller to cease and desist from engaging in such act 47 or practice. 48 NEW SECTION. 523E.18 VIOLATIONS AND Sec. 49 PENALTIES. 50 A violation of this chapter or rules adopted by the

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Page 15 1 commissioner pursuant to this chapter is a violation 2 of section 714.16, subsection 2, paragraph "a". The 3 remedies and penalties provided by section 714.16, 4 including but not limited to, provisions relating to 5 injunctive relief and penalties, apply to violations 6 of this chapter. 7 NEW SECTION. 523E.19 RECEIVERSHIPS. Sec. • 8 The commissioner shall notify the attorney 1. 9 general if the commissioner finds that any seller 10 engaged in the business subject to this chapter meets 11 one or more of the following conditions: 12 Is insolvent. a. 13 Has utilized trust funds for personal or b. 14 business purposes in a manner inconsistent with this 15 chapter and the amount of funds currently held in 16 trust is less than fifty percent of all payments made 17 under the agreements referred to in section 523E.1. 18 Has refused to pay any just claim or demand C. 19 based on an agreement referred to in section 523E.1. The commissioner finds upon investigation that 20 d. 21 a seller is unable to pay any just claim or demand 22 based on such agreements which have been legally 23 determined to be just and outstanding. 24 The attorney general may apply to the district 2. 25 court in any county of the state for a receivership. 26 Upon proof of any of the grounds for a receivership  $\mathbf{27}$  described in this section, the court may grant a 8 receivership. 29 NEW SECTION. 523E.20 INSURANCE Sec. 30 DIVISION'S REGULATORY FUND. The insurance division may authorize the creation 31 32 of a special revenue fund in the state treasury, to be 33 known as the insurance division regulatory fund. 34 Commencing July 1, 1990, and annually thereafter, the 35 commissioner shall allocate from the fees paid 36 pursuant to section 523E.2, one dollar for each 37 agreement reported on an establishment permit holder's 38 annual report for deposit to the regulatory fund. The 39 remainder of the fees collected pursuant to section 40 523E.2 shall be deposited into the insurance revolving 41 fund; provided, however, that if the balance of the 42 regulatory fund on that July 1 exceeds two hundred 43 thousand dollars, the allocation to the regulatory 44 fund shall not be made and the total sum of the fees 45 paid pursuant to section 523E.2 shall be deposited in 46 the insurance revolving fund. The moneys in the 47 regulatory fund shall be retained in the fund together 48 with any interest or earnings that are earned on the 49 balance. The moneys are appropriated and, subject to 50 authorization by the commissioner, may be used to pay -15HOUSE CLIP SHEET

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H-6130 Page 16 1 investigative expenses and the expenses of 2 receiverships established pursuant to section 523E.19. 3 An annual assessment shall not be imposed if the 4 current balance of the fund exceeds two hundred 5 thousand dollars. 6 Sec. NEW SECTION. 566A.12 RECORDS. • 7 A cemetery subject to any trust requirement under 8 this chapter shall file a copy of its report to the 9 district court with the consumer protection division 10 of the department of justice within seven days of 11 filing the report with the district court, but in any 12 event, not later than March 1 of each year. The 13 cemetery shall maintain accurate records of all 14 receipts, expenditures, interest or earnings, and 15 disbursements relating to funds held in trust. 16 NEW SECTION. 566A.13 VIOLATIONS AND Sec. 17 PENALTIES. 18 A violation of this chapter or rules adopted by the 19 attorney general pursuant to this chapter is a 20 violation of section 714.16, subsection 2, paragraph 21 "a". The remedies and penalties provided by section 22 714.16, including but not limited to, provisions 23 relating to injunctive relief and penalties, apply to 24 a violation of this chapter. 25 Sec. CODIFICATION. • 26 The Code editor shall entitle new chapter 523E, as 27 enacted in this Act, as "Sales of Cemetery 28 Merchandise". Sections 523E.3 and 523E.4 shall be 29 reserved." 30 By renumbering, relettering, or redesignating 31 and correcting internal references as necessary. RECEIVED FROM THE SENATE H-6130 FILED APRIL 5, 1990 House concurred 4/6 (p. 2154)

	¥	IJSB 716
• • •		SMALL BUSINESS AND COMMERCE
		HOUSE FILE 2537 BY (PROPOSED DEPARTMENT OF COMMERCE/INSURANCE DIVISION BILL)
	Vote: Ayes Nays	Passed Senate, Date Vote: Ayes Nays
	A BILL	FOR
2 3 4 5 6 7	BE IT ENACTED BY THE GENERAL AS	SSEMBLY OF THE STATE OF IOWA:
9 10 11 12		
13 14 15 16 17		
18 19 20 21 22		
		TLSB 7330HD 73 dw/sc/14

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1 Section 1. Section 523A.1, Code 1989, is amended to read 2 as follows:

523A.1 TRUST FUND ESTABLISHED.

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Whenever an agreement is made by any person, firm, or 1. 5 corporation to furnish, upon the future death of a person 6 named or implied in the agreement, funeral services or funeral 7 merchandise, a minimum of eighty percent of all payments made 8 under the agreement shall be and remain trust funds until 9 occurrence of the death of the person for whose benefit the 10 funds were paid, unless the funds are sooner released to the 11 person making the payment by mutual consent of the parties. 12 Payments otherwise subject to this section are not exempt 13 merely because they are held in certificates of deposit. Interest or income earned on amounts deposited in trust 14 2. 15 under this section shall remain in trust under the same terms 16 and conditions as the payments made under the agreement, 17 except that the seller may withdraw so much of the interest or 18 income as represents the difference between the amount needed 19 to adjust the trust funds for inflation as set by the 20 commissioner based on the consumer price index and the 21 interest or income earned during the preceding year not to 22 exceed fifty percent of the total interest or income, on a 23 calendar year basis. The early withdrawal of interest or 24 income pursuant to this provision does not affect the 25 purchaser's right to the full refund or credit of such 26 interest or income in the event the payments and interest in 27 trust are released to the purchaser or in the event of a 28 nonguaranteed price agreement, respectively. This provision 29 does not affect the purchaser's right to a total refund of 30 principal and interest or income in the event of 31 nonperformance.

32 <u>3.</u> If an agreement pursuant to this section is to be paid 33 in installment payments, the seller shall deposit eighty 34 percent of each payment in trust until the full amount to be 35 trusted has been deposited. If the agreement is financed with

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1 or sold to a financial institution, then the agreement shall 2 be considered paid in full and the deposit requirements of 3 this section shall be satisfied within thirty days after the 4 close of the month in which payment is received from the 5 financial institution.

6 <u>4.</u> This section does not apply to payments for merchandise 7 delivered to the purchaser. Delivery includes storage in a 8 warehouse under the control of the seller when a receipt of 9 ownership in the name of the purchaser is delivered to the 10 purchaser, the merchandise is insured against loss, <u>the</u> 11 <u>merchandise is protected against damage</u>, and the annual 12 reporting requirements of section 523A.2, subsection 1, are 13 satisfied.

14 Sec. 2. Section 523A.2, subsection 1, Code Supplement 15 1989, is amended to read as follows:

1. a. All funds held in trust under section 523A.1 shall 16 17 be deposited in a state or federally insured bank, savings and 18 loan association, or credit union authorized to conduct 19 business in this state, or trust department thereof, or in a 20 trust company authorized to conduct business in this state, 21 within thirty days after the receipt of the funds and shall be 22 held in a separate account or in one common trust fund under-a 23 trust-agreement-in-the-name-of-the-depositor, to be held, 24 invested and administered as a trust fund for the benefit and 25 protection of the person for whose benefit the funds were 26 paid. The depositor shall furnish to the depository the name 27 of each party to the agreement and the name and address of the 28 designated beneficiary. All trust funds shall be deposited in 29 the name of the depositor or the trustee or trustees, in trust 30 for the designated beneficiary. The account shall identify 31 the funds as trust funds and shall identify the trustee or 32 trustees and the designated beneficiary. The account may 33 identify the depositor or the establishment and may be made 34 payable to the establishment upon the death of the designated 35 beneficiary. In any event, the funds shall be held in trust

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1 for the designated beneficiary until released pursuant to 2 section 523A.1.

b. The seller under an agreement referred to in section
523A.1 shall maintain accurate records of all receipts,
expenditures, interest or earnings, and disbursements relating
to funds held in trust, and shall make these records available
to the commissioner for examination at any reasonable time
upon request.

9 c. The seller under an agreement referred to in section 10 523A.1 shall file with the commissioner not later than March 1 11 of each year a report including the following information: 12 (1) The name and address of the seller and the name and 13 address of the establishment that will provide the funeral 14 services or funeral merchandise.

15 (2) The name of the purchaser, beneficiary, and the amount 16 of each agreement under section 523A.1 made in the preceding 17 year and the date on which it was made.

18 (3) The total value of agreements subject to section 19 523A.1 entered into, the total amount paid pursuant to those 20 agreements, and the total amount deposited in trust as 21 required under section 523A.1, during the preceding year. 22 (4) The amount of any payments received pursuant to 23 agreements reported in previous years in accordance with 24 subparagraphs (2) and (3) and the amount of those payments 25 deposited in trust for each purchaser.

26 (5) The change in status of any trust account, including 27 total amount of interest or income withdrawn from each trust 28 account in the preceding year, and for each purchaser, any 29 other amounts withdrawn from trust and the reason for each 30 withdrawal. However, regular increments of interest or income 31 need not be reported on a yearly basis.

32 (6) The name and address of the financial institution in 33 which trust funds were deposited<del>, and the name and address of</del> 34 each insurance company which funds agreements under section 35 523A-1.

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(7) The name and address of each insurance company and an
 2 application or policy number for any insurance policy which
 3 funds an agreement made in the preceding year under section
 4 523A.1.

5 (7 8) The name and address of each purchaser of funeral 6 merchandise delivered in lieu of trusting pursuant to section 7 523A.1, and a description of that merchandise for each 8 purchaser.

9 (8 9) The complete inventory of funeral merchandise and
10 its location in the seller's possession that has been
11 delivered in lieu of trusting pursuant to section 523A.1.
12 (10) The name and address of the financial institution
13 establishing a burial account during the preceding year and
14 the name and address of the person or persons whose death or
15 deaths will cause the termination of the burial account.

(9 11) Other information reasonably required by the com-16 17 missioner for purposes of administration of this chapter. 18 The information required by subparagraphs (7 8) and (8 9) 19 shall include a verified statement of a certified public 20 accountant that the certified public accountant has conducted 21 a physical inventory of the funeral merchandise specified in 22 subparagraph ( $\theta$  9) and that each item of that merchandise is 23 in the seller's possession at the specified location. The 24 statement shall be on a form prescribed by the commissioner. 25 The report shall be accompanied by a filing fee determined 26 by the commissioner which shall be sufficient to defray the 27 costs of administering this chapter.

d. A financial institution referred to in paragraph "a"
shall file notice with the commissioner of all funds deposited
under the trust agreement. The notice shall be on forms
prescribed by the commissioner and shall be filed not later
than March 1 of each year. Each notice shall contain the
required information for all deposits made during the previous
calendar year. Forms may be obtained from the commissioner.
Notwithstanding chapter 22, all records maintained by

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1 the commissioner under this subsection shall be confidential 2 and shall not be made available for inspection or copying 3 except upon approval of the commissioner or the attorney 4 general.

5 f. The state-or-federally-insured-bank,-savings-and-loan 6 association,-or-credit-union financial institution in which 7 trust funds are held shall not be owned or under the control 8 of the seller and shall not use any funds required to be held 9 in trust pursuant to this chapter or chapter 566A to purchase 10 an interest in any contract or agreement to which the seller 11 is a party, or otherwise to invest, directly or indirectly, in 12 the seller's business operations.

13 The bank7-savings-and-loan7-credit-union7-or-trust q. 14 department-thereof, financial institution in which trust funds 15 are held shall may serve as trustee to the extent that 16 organization has been granted those powers under the laws of 17 this state or the United States and may invest, reinvest, 18 exchange, retain, sell, and otherwise manage the trust fund. 19 The seller, or any agent, employee, or affiliate of the 20 seller, or any family member of such persons, shall not serve 21 as trustee. The trustee may combine trust accounts 22 established pursuant to this chapter as long as a separate 23 accounting of each purchaser's principal, interest, and income 24 is maintained. The seller may appoint an independent 25 investment advisor to act in an advisory capacity with the 26 trustee relative to the investment of the trust funds. The 27 trust shall pay the cost of the operation of the trust and any 28 annual audit fees.

29 Sec. 3. Section 523A.5, Code 1989, is amended to read as 30 follows:

31 523A.5 SCOPE OF CHAPTER -- DEFINITIONS.

32 1. This chapter applies only to the sale of funeral 33 services, funeral merchandise, or a combination of these, 34 which includes burial accounts if the account records or 35 related agreements identify the provider of the funeral

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# 1 services or funeral merchandise.

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2. As used in this chapter:

a. "Burial account" means an account established at a
4 financial institution for the purpose of funding the future
5 purchase of funeral services, funeral merchandise, or a
6 combination of funeral services and merchandise.

7 b. "Commissioner" means the commissioner of insurance or
8 the deputy appointed under section 502.601.

9 <u>c.</u> "Funds" means money paid pursuant to a prearranged 10 funeral agreement.

11 a <u>d</u>. "Funeral services" means one or more services to be 12 provided at the time of the final disposition of a dead human 13 body, including but not limited to services necessarily or 14 customarily provided in connection with a funeral, or services 15 necessarily or customarily provided in connection with the 16 interment, entombment, or cremation of a dead human body, or a 17 combination of these. "Funeral services" does not include 18 perpetual care or maintenance.

19 b e. "Funeral merchandise" means one or more types of 20 personal property to be used at the time of the final 21 disposition of a dead human body, including but not limited to 22 clothing, caskets, vaults, and interment receptacles.

23 "Funeral merchandise" does not include real property, and does 24 not include grave markers, tombstones, ornamental merchandise, 25 and monuments.

26 c+--"Commissioner"-means-the-commissioner-of-insurance-or 27 the-deputy-appointed-under-section-502+601+

28 <u>f.</u> "Insolvent" means unable to pay debts, as they become 29 <u>due</u>, in the usual course of business.

30 g. "Seller" means any person residing in or doing business 31 in the state of Iowa (which includes issuing or performing 32 wholly or in part in the state of Iowa any incident of a 33 prearranged funeral contract), who sells, promotes, or offers 34 funeral services, funeral merchandise, or a combination of 35 funeral services or merchandise on a preneed basis and S.F. \_\_\_\_\_ H.F. \_\_\_\_

1 includes any person identified under a burial account as the 2 provider of funeral services, funeral merchandise, or a 3 combination of funeral services or merchandise. 4 h. "Trustee" means the financial institution holding trust 5 funds to the extent that the financial institution has been 6 granted trust powers under the laws of this state or the 7 United States, who holds funds pursuant to the agreement or 8 another person identified by the agreement. 9 Sec. 4. Section 523A.8, subsection 1, Code 1989, is 10 amended by adding the following new paragraphs: 11 NEW PARAGRAPH. k. State the name and address of the 12 initial financial institution in which trust funds will be 13 deposited, specify any provisions for transferring trust funds 14 to another financial institution and describe the terms under 15 which the purchaser will be notified of any such change, if 16 applicable. 17 NEW PARAGRAPH. 1. If the agreement is to be funded by 18 insurance proceeds derived from a policy issued by an 19 insurance company, state the name and address of that 20 insurance company and the application or policy number. 21 NEW PARAGRAPH. m. State the name or names and respective 22 addresses of any initial trustee and indicate the method of 23 selecting successor trustees. Sec. 5. Section 523A.11, subsection 1, Code 1989, is 24 25 amended to read as follows: 26 Investigate the business and examine the books, 1. 27 accounts, records, and files used by every permit holder under 28 this chapter. If the examination provides reasonable evidence 29 that the seller has violated this chapter or any rule adopted 30 under this chapter, the costs of the examination shall be 31 borne by the seller. Sec. 6. Section 523A.12, subsection 1, Code 1989, is 32 33 amended by adding the following new paragraph: 34 NEW PARAGRAPH. e. The permit holder is found upon 35 investigation to have engaged in a deceptive act or practice

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1 or has deliberately misrepresented or omitted a material fact 2 relative to the sale of funeral services or funeral 3 merchandise under this chapter.

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4 Sec. 7. <u>NEW SECTION</u>. 523A.17 CEASE AND DESIST ORDERS. 5 When it appears to the commissioner that a person has 6 engaged or is about to engage in an act or practice 7 constituting a violation of this chapter or a rule or order 8 issued under this chapter, the commissioner may issue an order 9 directed at the person to cease and desist from engaging in 10 the act or practice.

### EXPLANATION

12 This bill alters the provisions regulating the sale of 13 prearranged funeral contracts, by adding additional 14 administrative powers for the commissioner of insurance to 15 conduct investigations and to enforce the law. The bill 16 alters the requirements for trust accounts securing 17 prearranged funeral contracts and adds new disclosure 18 requirements for such contracts. The bill authorizes the 19 suspension or revocation of a permit or the issuance of cease 20 and desist orders in certain circumstances.

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# BACKGROUND STATEMENT

SUBMITTED BY THE AGENCY

This bill is intended to provide better administrative oversight, enhance consumer protection, and provide additional enforcement powers over the sale of funeral services and merchandise. This bill relates especially to prearranged funeral contracts. The bill modifies and creates additional provisions governing the deposit of trust funds, establishes additional disclosure requirements for contracts, establishes additional statutory definitions, provides for suspension or revocation of a permit in the event of deceptive acts or practices or deliberate misrepresentations or omissions or a material fact relative to the sale of preneed funeral services or funeral merchandise, and authorizes issuance of cease and desist orders.

> LSB 7330HD 73 dw/sc/14.2

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#### BOUSE FILE 2537

### AN ACT

### RELATING TO THE SALE OF FUNERAL SERVICES AND NERCHANDISE.

#### BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

Section 1. Section 523A.1, unnumbered paragraphs 3 and 4, Code 1989, are amended to read as follows:

If an agreement pursuant to this section is to be paid in installment payments, the seller shall deposit eighty percent of each payment in trust until the full amount to be trusted has been deposited. If the agreement is financed with or sold to a financial institution, then the agreement shall be considered paid in full and the deposit requirements of this section shall be satisfied within thirty <u>fifteen</u> days after the close of the month <u>of receipt of the funds</u> in-which payment-is-received from the financial institution.

This section does not apply to payments for merchandise delivered to the purchaser. Delivery includes storage in a warehouse under the control of the seller or any other warehouse or storage facility approved by the commissioner when a receipt of ownership in the name of the purchaser is delivered to the purchaser, the merchandise is insured against loss, the merchandise is protected against damage, title has been transferred to the purchaser, the merchandise is appropriately identified and described in a manner that it can be distinguished from other similar items of merchandise, the method of storage allows for visual audits of the merchandise, and the annual reporting requirements of section 523A.2, subsection 1, are satisfied.

Sec. 2. Section 523A.2, subsection 1, paragraphs a, f, and g, Code Supplement 1989, are amended to read as follows:

a. All funds held in trust under section 523A.1 shall be deposited in a state or federally insured bank, savings and loan association, or credit union authorized to conduct business in this state, or trust department thereof, or in a trust company authorized to conduct business in this state, within thirty fifteen days after the close of the month of receipt of the funds and shall be held in-a-separate-account or-in-one-common-trust-fund-under-a-trust-agreement-in-the name-of-the-depositor-in-trust as provided in paragraph "g" for the designated beneficiary until released pursuant to section \$23A.1.

f. The state-or-federally-insured-banky-savings-and-loss essectationy-or-credit-union <u>financial institution</u> in which trust funds are held shall not be owned or under the control of the seller and shall not use any funds required to be held in trust pursuant to this chapter or chapter 566A to purchase an interest in any contract or agreement to which the seller is a party, or otherwise to invest, directly or indirectly, in the seller's business operations.

g. The-banky-savings-and-loany-credit-uniony-or-trust department-thereofy-in-which-trust-funds-are-beld-shall-serve as-trustee-to-the-extent-that-organization-has-been-granted those-powers-under-the-laws-of-this-state-or-the-United-States and <u>All funds required to be deposited for a purpose described</u> in section 523A.1 shall be deposited in a manner consistent with one of the following:

(1) The payments will be deposited directly by the purchaser in an irrevocable interest-bearing burial account in the name of the purchaser.

(2) The payments will be deposited directly by the purchaser in a separate account in the name of the purchaser. The account may be made payable to the seller on the death of the purchaser or the designated beneficiary, provided that, until death, the purchaser retains the exclusive power to hold, manage, pledge, and invest the funds in the account and may revoke the trust and withdraw the funds, in whole or in part, at any time.

House Pile 2537, p. 4

#### House File 2537, p. 3

(3) The payments will be deposited by the purchaser or the seller in a separate burial trust account in the name of the purchaser, as trustee, in trust for the named beneficiary, to be held, invested, and administered as a trust account for the benefit and protection of the person for whose benefit the funds were paid. The depositor shall notify the financial institution of the existence and terms of the trust, including at a minimum the name of each party to the agreement, the name and address of the trustee, and the name and address of the beneficiary. The account may be made payable to the seller upon the death of the designated beneficiary.

(4) The payments will be deposited in the name of the trustee, as trustee, under the terms of a master trust agreement and the trustee may invest, reinvest, exchange, retain, sell, and otherwise manage the trust fund for the benefit and protection of the person for whose benefit the funds were paid. The-trustee-may-combine-trust-accounts established-pursuant-to-this-chapter

PARAGRAPH DIVIDED. In addition to the methods provided for above, the commissioner may by rule authorize other methods of deposit upon a finding that the other method provides equivalent safety of the principal and interest or income and the seller does not have the ability to utilize any of the proceeds prior to performance. Moneys deposited under the master trust agreement may be commingled for investment purposes as long as each deposit includes a detailed listing of the amount deposited in trust for each beneficiary and a separate accounting of each purchaser's principal, interest, and income is maintained. The Subject to the master trust agreement, the seller may appoint an independent investment advisor to act in an advisory capacity with the trustee relative to the investment of the trust funds. The trust shall pay the cost of the operation of the trust and any annual audit fees.

The financial institution, or the trust department of the financial institution in which trust funds are held, may serve as trustee to the extent the institution or department has been granted those powers under the laws of this state or the United States. The seller or any officer, director, agent, employee, or affiliate of the seller shall not serve as trustee.

Sec. 3. Section 523A.2, subsection 4, Code Supplement 1989, is amended to read as follows:

4. If a seller under an agreement referred to in section 523A.1 ceases to do business, whether voluntarily or involuntarily, and the obligation to provide the merchandise and services has not been assumed by another funeral home or cemetery holding an establishment permit issued under this chapter, all funds held in trust under section 523A.1, including accrued interest or earnings, shall be repaid to the purchaser under the agreement.

Sec. 4. Section 523A.9, subsection 5, Code 1989, is amended to read as follows:

5. Upon the filing of an application for a permit, if the commissioner shall issue the permit, unless the commissioner finds that the any of the following apply:

a. The applicant is insolvent.

b. The applicant has failed to comply with any terms or conditions of this chapter and such failure is deemed by the commissioner to substantially impede the applicant's ability to abide by the provisions of this chapter.

<u>c. The</u> applicant has not been convicted of a criminal offense involving dishonesty or false statement. and-can

<u>d. The applicant cannot</u> provide the funeral services or funeral merchandise the applicant purports to sell7-the commissioner-shell-issue-the-permit.

Sec. 5. Section 523A.12, subsection 1, paragraph a, Code 1989, is amended to read as follows:

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a. The permit holder has <u>committed a fraudulent act</u>, <u>engaged in a fraudulent practice</u>, or violated any provisions of this chapter or any rule adopted under this chapter or any other state or federal law applicable to the conduct of the permit holder's business.

Sec. 6. Section 523A.12, subsection 1, Code 1989, is amended by adding the following new paragraph:

<u>NEW PARAGRAPH</u>. e. The permit holder is found upon investigation to have engaged in a deceptive act or practice or has deliberately misrepresented or omitted a material fact relative to the sale of funeral services or funeral merchandise under this chapter.

Sec. 7. Section 523A.13, Code 1989, is amended to read as follows:

523A.13 PROSECUTION FOR VIOLATIONS OF LAW.

If the commissioner believes that grounds exist for the criminal prosecution of persons subject to this chapter for violations of this chapter or any other law of this state, the commissioner may forward to the attorney general or the county attorney the grounds for the belief, including all evidence in the commissioner's possession, in order that the attorney general or the county attorney may proceed with the matter as the-attorney-general-deems deemed appropriate. At the request of the attorney general, the county attorney shall appear and prosecute the action when brought in the county attorney's county.

Sec. 8. Section 523A.15, Code 1989, is amended to read as follows:

523A.15 PRAUDULENT PRACTICES.

A person who commits any of the following acts commits a fraudulent practice and is punishable as provided in chapter 714:

1. Knowingly fails to comply with any requirement of this chapter.

22. Knowingly makes, causes to be made, or subscribes to a false statement or representation in a report or other document required under this chapter, or renders such a report or document misleading through the deliberate omission of information properly belonging in the report or document.

2 3. Conspires to defraud in connection with the sale of funeral services or funeral merchandise under this chapter.

4. Fails to deposit funds in compliance with section 523A.1 or withdraws any funds in a manner inconsistent with this chapter.

5. Knowingly sells or offers funeral merchandise or funeral services without an establishment permit.

 $\exists$  <u>6</u>. Deliberately misrepresents or omits a material fact relative to the sale of funeral services or funeral merchandise under this chapter.

Sec. 9. NEW SECTION. 523A.17 CEASE AND DESIST ORDERS.

If an audit or investigation provides reasonable evidence that a seller has violated any provisions of this chapter or any rule adopted under this chapter, the commissioner may issue an order directed at the seller to cease and desist from engaging in such act or practice.

Sec. 10. <u>NEW SECTION</u>. 523A.18 VIOLATIONS AND PENALTIES. A violation of this chapter or rules adopted by the commissioner pursuant to this chapter is a violation of section 714.16, subsection 2, paragraph "a". The remedies and penalties provided by section 714.16, including but not limited to, provisions relating to injunctive relief and penalties, apply to violations of this chapter.

Sec. 11. <u>NEW SECTION</u>. 523A.19 RECEIVERSHIPS.

1. The commissioner shall notify the attorney general if the commissioner finds that any seller engaged in the business subject to this chapter meets one or more of the following conditions:

a. Is insolvent.

b. Has utilized trust funds for personal or business purposes in a manner inconsistent with this chapter and the amount of funds currently held in trust is less than eighty percent of all payments made under the agreements referred to in section 523A.1.

c. Has refused to pay any just claim or demand based on an agreement referred to in section 5238.1.

d. The commissioner finds upon investigation that a seller is unable to pay any just claim or demand based on such agreements which have been legally determined to be just and outstanding.

2. The attorney general may apply to the district court in any county of the state for a receivership. Upon proof of any of the grounds for a receivership described in this section, the court may grant a receivership.

Sec. 12. <u>NEW SECTION</u>. 523A.20 INSURANCE DIVISION'S REGULATORY FUND.

The insurance division may authorize the creation of a special revenue fund in the state treasury, to be known as the insurance division regulatory fund. Commencing July 1, 1990, and annually thereafter, the commissioner shall allocate from the fees paid pursuant to section 523A.2, one dollar for each agreement reported on an establishment permit holder's annual report for deposit to the regulatory fund. The remainder of the fees collected pursuant to section 523A.2 shall be deposited into the insurance revolving fund; provided, however, that if the balance of the regulatory fund on that July 1 exceeds two hundred thousand dollars, the allocation to the regulatory fund shall not be made and the total sum of the fees paid pursuant to section 523A.2 shall be deposited in the insurance revolving fund. The moneys in the regulatory fund shall be retained in the fund together with any interest or earnings that are earned on the balance. The moneys are appropriated and, subject to authorization by the commissioner, may be used to pay investigative expenses and

the expenses of receiverships established pursuant to section 523A.19. An annual assessment shall not be imposed if the current balance of the fund exceeds two hundred thousand dollars.

Sec. 13. NEW SECTION. 5238.1 TRUST FUND ESTABLISHED.

1. If an agreement is made by a person to furnish, upon the future death of a person named or implied in the agreement, cemetery merchandise, a minimum of one hundred twenty-five percent of the wholesale cost of the cemetery merchandise, based upon the current advertised prices available from a manufacturer or wholesaler who has delivered the same or substantially the same type of merchandise to the seller during the last twelve months, shall be and remain trust funds until purchase of the merchandise or the occurrence of the death of the person for whose benefit the funds were paid, unless the funds are sooner released to the person making the payment by mutual consent of the parties. Payments otherwise subject to this section are not exempt merely because they are held in certificates of deposit.

2. The seller shall keep copies of all price advertisements upon which the seller relies to determine the wholesale cost. The copies of price advertisements so maintained shall be made available to the commissioner upon request. The seller shall review wholesale costs no less than annually and make additional deposits as necessary to assure that the amount held in trust is always equal to or in excess of one hundred twenty-five percent of the wholesale cost of the merchandise. The seller and the manufacturer or wholesaler upon whose price the seller relies to determine the wholesale cost shall not be commonly owned or affiliated.

3. Interest or income earned on amounts deposited in trust under this subsection shall remain in trust under the same terms and conditions as the payments made under the agreement and purchasers shall have a right to a total refund of principal and interest or income in the event of nonperformance.

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4. If an agreement subject to this subsection is to be paid in installment payments, the seller shall deposit fifty percent of each payment in trust until the full amount to be trusted has been deposited. If the agreement is financed with or sold to a financial institution, the agreement shall be considered paid in full and the deposit requirements of this section shall be satisfied within fifteen days after the close of the month of receipt of the funds from the financial institution.

This section does not apply to payments for merchandise delivered to the purchaser. Delivery includes storage in a warehouse under the control of the seller or any other warehouse or storage facility approved by the commissioner when a receipt of ownership in the name of the purchaser is delivered to the purchaser, the merchandise is insured against loss, the merchandise is protected against damage, title has been transferred to the purchaser, the merchandise is appropriately identified and described in a manner that it can be distinguished from other similar items of merchandise, the method of storage allows for visual audits of the merchandise, and the annual reporting requirements of section 523E.2, subsection 1, are satisfied.

Sec. 14. <u>NEW SECTION</u>. 5238.2 DEPOSIT OF FUNDS -- RECORDS -- EXAMINATIONS -- REPORTS.

1. a. All funds held in trust under section 523E.1 shall be deposited in a state or federally insured bank, savings and loan association, or credit union authorized to conduct business in this state, or trust department thereof, or in a trust company authorized to conduct business in this state, within fifteen days after the close of the month of receipt of the funds and shall be held as provided in paragraph "g" for the designated beneficiary until released pursuant to section 523E.1.

b. The seller under an agreement referred to in section 523E.1 shall maintain accurate records of all receipts, expenditures, interest or earnings, and disbursements relating to funds held in trust, and shall make these records available to the commissioner for examination at any reasonable time upon request.

c. The seller under an agreement referred to in section 523E.1 shall file with the commissioner not later than March 1 of each year a report including the following information:

(1) The name and address of the seller and the name and address of the establishment that will provide the cemetery merchandise.

(2) The name of the purchaser, beneficiary, and the amount of each agreement under section 523E.1 made in the preceding year and the date on which it was made.

(3) The total value of agreements subject to section 523E.1 entered into, the total amount paid pursuant to those agreements, and the total amount deposited in trust as required under section 523E.1, during the preceding year.

(4) The amount of any payments received pursuant to agreements reported in previous years in accordance with subparagraphs (2) and (3) and the amount of those payments deposited in trust for each purchaser.

(5) The change in status of any trust account, for each purchaser, any other amounts withdrawn from trust and the reason for each withdrawal. However, regular increments of interest or income need not be reported on a yearly basis.

(6) The name and address of the financial institution in which trust funds were deposited, and the name and address of each insurance company which funds agreements under section 523E.1.

 (7) The name and address of each purchaser of cemetery merchandise delivered in lieu of trusting pursuant to section
 523E.1, and a description of that merchandise for each purchaser.

(8) The complete inventory of cemetery merchandise and its location in the seller's possession that has been delivered in lieu of trusting pursuant to section 5238.1.

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(9) Other information reasonably required by the commissioner for purposes of administration of this chapter.

The information required by subparagraphs (7) and (8) shall include a verified statement of a certified public accountant that the certified public accountant has conducted a physical inventory of the cemetery merchandise specified in subparagraph (8) and that each item of that merchandise is in the seller's possession at the specified location. The statement shall be on a form prescribed by the commissioner. The commissioner shall permit the filing of a unified annual report by a seller subject to both chapter 523A and this chapter.

The report shall be accompanied by a filing fee determined by the commissioner which shall be sufficient to defray the costs of administering this chapter.

d. A financial institution referred to in paragraph "a" shall file notice with the commissioner of all funds deposited under the trust agreement. The notice shall be on forms prescribed by the commissioner and shall be filed not later than March 1 of each year. Each notice shall contain the required information for all deposits made during the previous calendar year. Forms may be obtained from the commissioner.

e. Notwithstanding chapter 22, all records maintained by the commissioner under this subsection shall be confidential and shall not be made available for inspection or copying except upon approval of the commissioner or the attorney general.

f. The financial institution in which trust funds are held shall not be owned or under the control of the seller and shall not use any funds required to be held in trust pursuant to this chapter or chapter 566A to purchase an interest in any contract or agreement to which the seller is a party, or otherwise to invest, directly or indirectly, in the seller's business operations. g. All funds required to be deposited for a purpose described in section 523E.1 shall be deposited in a manner consistent with one of the following:

(1) The payments shall be deposited directly by the purchaser in an irrevocable interest-bearing burial account in the name of the purchaser.

(2) The payments shall be deposited directly by the purchaser in a separate account in the name of the purchaser. The account may be made payable to the seller on the death of the purchaser or the designated beneficiary, provided that, until death, the purchaser retains the exclusive power to hold, manage, pledge, and invest the funds in the account and may revoke the trust and withdraw the funds, in whole or in part, at any time.

(3) The payments shall be deposited by the purchaser or the seller in a separate burial trust account in the name of the purchaser, as trustee, in trust for the named beneficiary, to be held, invested, and administered as a trust account for the benefit and protection of the person for whose benefit the funds were paid. The depositor shall notify the financial institution of the existence and terms of the trust, including at a minimum the name of each party to the agreement, the name and address of the trustee, and the name and address of the beneficiary. The account may be made payable to the seller upon death of the designated beneficiary.

(4) The payments shall be deposited in the name of the trustee, as trustee, under the terms of a master trust agreement and the trustee may invest, reinvest, exchange, retain, sell, and otherwise manage the trust fund for the benefit and protection of the person for whose benefit the funds were paid.

In addition to the methods provided for in this section, the commissioner may by rule authorise other methods of deposit upon a finding that that method provides equivalent safety of the principal and interest or income and the seller

does not have the ability to utilize any of the proceeds prior to performance. Money deposited under the master trust agreement may be commingled for investment purposes as long as each deposit includes a detailed listing of the amount deposited in trust for each beneficiary and a separate accounting of each purchaser's principal, interest, and income is maintained. Subject to the master trust agreement, the seller may appoint an independent investment advisor to act in an advisory capacity with the trustee relative to the investment of the trust funds. The trust shall pay the cost of the operation of the trust and any annual audit fees.

The financial institution, or the trust department of the financial institution, in which trust funds are held may serve as trustee to the extent that the organization has been granted those powers under the laws of this state or the United States. The seller or any officer, director, agent, employee, or affiliate of the seller shall not serve as trustee.

2. In addition to complying with subsection 1, each seller under an agreement referred to in section 5238.1 shall file annually with the commissioner an authorization for the commissioner or a designee to investigate, audit, and verify all funds, accounts, safe-deposit boxes, and other evidence of trust funds held by or in a financial institution.

3. The commissioner shall adopt rules under chapter 17A specifying the form, content, and cost of the forms for the notices and disclosures required by this section, and shall sell blank forms at that cost to any person on request.

4. If a seller under an agreement referred to in section 523E.1 ceases to do business, whether voluntarily or involuntarily, and the obligation to provide the merchandise and services has not been assumed by another funeral home or cemetery holding an establishment permit issued under this chapter, all funds held in trust under section 523E.1, including accrued interest or earnings, shall be repaid to the purchaser under the agreement. House File 2537, p. 14

5. The commissioner may require the performance of an audit of the seller's business by a certified public accountant if the commissioner receives reasonable evidence that the seller is not complying with this chapter. The audit shall be paid for by the seller, and a copy of the report of audit shall be delivered to the commissioner and to the seller.

6. This chapter does not prohibit the funding of an agreement otherwise subject to section 523E.1 by insurance proceeds derived from a policy issued by an insurance company authorized to conduct business in this state. The seller of an agreement subject to this chapter which is to be funded by insurance proceeds shall obtain all permits required to be obtained under this chapter and comply with the reporting requirements of this section.

Sec. 15. <u>New Section</u>. 5238.5 Scope of Chapter --Depinitions,

1. This chapter applies only to the sale of cemetery merchandise.

2. As used in this chapter:

a. "Cometery merchandise" means grave markers, tombstones, ornamental merchandise, and monuments if the agreement does not require installation within twelve months of the purchase.

b. "Commissioner" means the commissioner of insurance or the deputy appointed under section 502.601.

Sec. 16. NEW SECTION. 523E.6 COMPLIANCE WITH OTHER LAWS.

The seller of cemetery merchandise shall comply with chapter 82 with respect to all contracts that are subject to " regulation under this chapter. A failure to comply is subject to the remedies and penalties provided in that chapter.

Sec. 17. NEW SECTION. 523E.7 BOND IN LIEU OF TRUST FUND.

1. In lieu of the trust fund required by sections 523E.1 and 523E.2, a seller may file with the commissioner a surety bond that is issued by a surety company authorized to do business in this state and that is conditioned on the faithful

performance by the seller of agreements subject to this chapter. The liability of the surety extends to each agreement that is subject to this chapter and that is executed during the time the bond is in force and until performance of the agreement or rescission of the agreement by mutual consent of the parties; and, to the extent expressly agreed to in writing by the surety company under subsection 3, paragraph "b", the liability of the surety extends to each agreement that is subject to this chapter and that was executed prior to the time the bond was in force and until performance of the agreement or rescission of the agreement by mutual consent of the parties. A buyer who is aggrieved by a breach of a condition of the bond covering the contract of that buyer may maintain an action against the bond, provided that if, at the time of the breach, the buyer is aware of the buyer's rights under the bond and how to file a claim against the bond, the surety shall not be liable as a result of any breach of condition unless notice of a claim is received by the surety within sixty days following the discovery of the acts, omissions, or conditions constituting the breach of condition, except as otherwise provided in subsection 2. A surety bond submitted under this subsection shall not be canceled by a surety company except upon a written notice of cancellation given by the surety company to the commissioner by restricted certified mail, and the surety bond shall not be canceled prior to the expiration of sixty days after the receipt by the commissioner of the notice of cancellation.

2. If a seller becomes insolvent or otherwise ceases to engage in business prior to or within sixty days after the sancellation of a bond submitted under subsection 1, the seller shall be deemed to have breached the conditions of the surety bond with respect to all outstanding contracts subject to this chapter as of the day prior to cancellation of the bond. The commissioner shall mail written notice by restricted certified mail to the buyer under each outstanding contract of the seller that a claim against the bond must be filed with the surety company within sixty days after the date of mailing of the notice. The surety company shall cease to be liable with respect to all agreements except those for which claims are filed with the surety company within sixty days after the date the notices are mailed by the commissioner.

3. If a surety bond is canceled by a surety company under any conditions other than those specified in subsection 2, the seller shall comply with paragraphs "a" and "b":

a. The seller shall comply with the trust requirements of sections 523E.1 and 523E.2 with respect to all contracts subject to this chapter that are executed on or after the effective date of cancellation of the surety bond, or the seller may submit a substitute surety bond meeting the requirements of subsection 1, but the seller must comply with sections 523E.1 and 523E.2 with respect to any contracts executed on or after the effective date of cancellation of the earlier surety bond and prior to the date on which the later surety bond takes effect.

b. Within sixty days after the effective date of the cancellation of the surety bond, the seller shall submit to the commissioner an undertaking by another surety company that a substitute surety bond meeting the requirements of subsection 1 is in effect and that the liability of the substitute surety bond extends to all outstanding contracts of the seller that were executed but not performed or extinguished prior to the effective date of the substitute surety bond, or the seller shall submit to the commissioner a financial statement accompanied by an unqualified opinion based upon an audit performed by a certified public accountant licensed in this state certifying the total amount of outstanding liabilities of the seller on contracts subject to this chapter and proof of deposit by the seller in trust under sections 523E.1 and 523E.2 of either the amount specified in





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sections 523E.1, including interest as set by the commissioner based on the interest which would have been earned had the funds been maintained in trust, with respect to all of those outstanding contracts or, where applicable, that delivery of merchandise has been made in compliance with section 523E.1. The surety may require such security as is necessary to comply with this section. Upon compliance by the seller with this paragraph, the surety company canceling the surety bond shall cease to be liable with respect to any outstanding contracts of the seller except those with respect to which a breach of condition occurred prior to cancellation and timely claims were filed.

4. Section 523E.2, subsection 1, paragraphs "b", "c", and "e", subsection 5, and, to the extent it is applicable, subsection 6, apply to sellers whose agreements are covered by a surety bond maintained under this section, and section 523E.2 continues to apply to any agreements of those sellers that are not covered by a surety bond maintained under this section.

5. Upon receiving a notice of cancellation of a surety bond, the commissioner shall notify the seller of the requirements of this chapter resulting from cancellation of the bond. The notice may be in the form of a copy of this section and sections 523E.1 and 523E.2.

6. Upon receiving a notice of cancellation, unless the seller has complied with the requirements of this section, the attorney general shall seek an injunction to prohibit the seller from making further agreements subject to this chapter and shall commence an action to attach and levy execution upon property of the seller when the seller fails to perform an agreement subject to this chapter, to the extent necessary to secure compliance with this chapter, and the county attorney may bring criminal charges under section \$23E.15.

7. The surety under this section shall not be owned or under the control of the seller.

Sec. 18. NEW SECTION, 523E.8 DISCLOSURES.

1. Every agreement for cemetery merchandise under this chapter shall be written in clear, understandable language and shall be printed or typed in easy-to-read type, size, and style, and shall:

a. Identify the seller, the salesperson's permit and establishment name and permit number, the expiration date of the salesperson's permit, the purchaser, and the person for whom the cometery merchandise is purchased if other than the purchaser.

b. Specify the cemetery merchandise to be provided, and the cost of each merchandise item.

c. State clearly the conditions on which substitution will be allowed.

d. Set forth the total purchase price and the terms under which it is to be paid.

e. State clearly whether the agreement is a guaranteed price contract or a nonguaranteed price contract.

f. State clearly whether the agreement is a revocable or irrevocable contract, and who has the authority to revoke the -contract.

g. State the amount or percentage of money to be placed in trust.

h. Explain the disposition of the interest and disclose what fees and expenses may be charged if incurred.

1. Specify the purchaser's right to cancel and damages for cancellation, if any.

j. State the name and address of the commissioner.

2. Every agreement shall be signed by the purchaser and the seller.

Sec. 19. NEW SECTION. 523E.9 ESTABLISHMENT PERMITS.

1. A person, as defined in section 4.1, subsection 13, shall not engage in the business of selling, promoting, or otherwise entering into agreements to furnish, upon the future death of a person named or implied in the agreement, cemetery merchandise without an establishment permit as provided for in

this section. An establishment doing business shall obtain a permit for each location.

2. An applicant for a permit under this section shall submit to the commissioner an application on a form provided by the commissioner. The commissioner shall permit application for a permit under section 523A.9 on the same form as for this section provided the scope of sales by the establishment is clearly indicated to include funeral services, funeral merchandise, or cemetery merchandise, or a combination of any of these. The application shall include at a minimum the following information:

a. The name and location of the applicant's business.

b. The name and location of the provider who will provide the cemetery merchandise.

c. The name and address of each owner, officer, or other official of the applicant's business, or in the event that the applicant is a corporation, the names and addresses of the chief executive officer and the members of the board of directors.

d. The types of cemetery merchandise to be sold.

An application for a permit pursuant to this section shall be accompanied by a copy of each sales agreement the permit holder will use for sales of cometery merchandise under section 523E.1.

A permit holder shall inform the commissioner of changes in the information within thirty days of the change.

3. The applicant for a permit shall submit a fee in the amount of fifty dollars; provided, however, that if an applicant also applies for or has a permit under section \$23A.9, no additional fee shall be required under this subsection.

4. Permits granted under this section are not assignable.

5. Upon the filing of an application for a permit, the commissioner shall issue the permit unless the commissioner finds any of the following:

a. The applicant is insolvent.

b. The applicant has failed to comply with any terms or conditions of this chapter and that failure is deemed by the commissioner to substantially impede the applicant's ability to abide by this chapter.

c. The applicant has been convicted of a criminal offense involving dishonesty or false statement.

d. The applicant cannot provide the cemetery merchandise the applicant purports to sell.

6. If the commissioner does not grant the permit, the commissioner shall notify the applicant in writing of the denial and the reasons for the denial. The commissioner shall approve or deny every application for a license within ninety days after the filing thereof, but any failure of the commissioner to act within that time period shall not be deemed to be an approval of the application.

Sec. 20. NEW SECTION. 5238.10 SALES PERMITS.

1. An individual shall not sell, promote, or otherwise enter into an agreement to furnish, upon the future death of a person named or implied in the agreement, cemetery merchandise without a permit as provided for in this section. An individual permit holder must be an employee or agent of an establishment which holds a permit pursuant to section 523E.9 and which can deliver the cemetery merchandise being sold. The establishment is liable for the acts of its employees and agents, independent or otherwise, performed in the course of obtaining or attempting to obtain an agreement for the sale of cemetery merchandise under section 523E.1.

2. An applicant for a permit under this section shall submit to the commissioner an application on a form provided by the commissioner. The commissioner shall permit application for a permit under section 523A.10 on the same form as for this section provided the scope of sales by the individual is clearly indicated to include funeral services, funeral merchandise, or cemetery merchandise, or a combination of any of these. The application shall include at a minimum the following information:

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a. The name and address of the applicant.

b. The name and address of the applicant's employer or the establishment on whose behalf the applicant will be making or attempting to make sales, and, if different, the name and address of the provider who will provide the cemetery merchandise.

A permit holder shall inform the commissioner of changes in the information within thirty days of the change.

3. The permit shall be deemed effective upon filing the application with the commissioner. The permit shall disclose on its face the permit holder's employer or the establishment on whose behalf the applicant will be making or attempting to make sales, the permit number, and the expiration date. A permit under this section shall expire one year from the date the application is filed.

4. The application fee shall be five dollars; provided, however, that if an applicant also applies for or has a permit under section 523A.10, no additional fee shall be required under this subsection.

5. Permits granted under this section are not assignable.

6. The commissioner may revoke a permit if the commissioner determines that the permit holder has been convicted of a criminal offense involving dishonesty or false statement or that the establishment cannot provide the cemetery merchandise the establishment purports to sell.

Sec. 21. NEW SECTION. 523E.11 INVESTIGATIONS.

The attorney general or the commissioner may, for the purpose of discovering violations of this chapter or any rules adopted under this chapter:

1. Investigate the business and examine the books, accounts, records, and files used by every permit holder under this chapter.

2. Administer oaths and affirmations, subpoena witnesses, receive evidence, and require the production of documents and records in connection with an investigation or proceeding being conducted pursuant to this chapter.

3. Apply to the district court for issuance of an order requiring a person's appearance before the commissioner or attorney general, or a designee of either or both, in cases where the person has refused to obey a subpoena issued by the commissioner or attorney general. The person may also be required to produce documentary evidence germane to the subject of the investigation. Failure to obey a court order under this subsection constitutes contempt of court.

Sec. 22. <u>NEW SECTION</u>. 5238.12 SUSPENSION OR REVOCATION OF PERMITS.

1. The commissioner may, pursuant to chapter 17A, suspend or revoke any permit issued pursuant to this chapter if the commissioner finds any of the following:

a. The permit holder has violated any provisions of this chapter or any rule adopted under this chapter or any other state or federal law applicable to the conduct of the permit holder's business.

b. Any fact or condition exists which, if it had existed at the time of the original application for the permit, would have warranted the commissioner refusing originally to issue the permit.

c. The permit holder is found upon investigation to be insolvent, in which case the permit shall be revoked immediately.

d. The permit holder, for the purpose of avoiding a trusting requirement under section 523A.1 or 523E.1, attributes amounts paid pursuant to the agreement to funeral merchandise or cemetery merchandise that is delivered under section 523A.1 or to cemetery merchandise rather than to funeral services sold to the purchaser. The sale of funeral services at a lower price when the sale is made in conjunction with the sale of funeral merchandise or cemetery merchandise to be delivered pursuant to section 523A.1 than the services are regularly and customarily sold for when not sold in conjunction with funeral merchandise or cemetery merchandise is evidence that the permit holder is acting with the purpose of avoiding a trusting requirement under section 523A.1 or 523E.1.

e. The permit holder is found upon investigation to have engaged in a deceptive act or practice or has deliberately misrepresented or omitted a material fact relative to the sale of funeral services, funeral merchandise, or cemetery merchandise under this chapter.

2. The commissioner may, on good cause shown, suspend any permit for a period not exceeding thirty days, pending investigation.

Except as provided in the preceding paragraph, a permit shall not be revoked or suspended except after notice and hearing in accordance with chapter 17A.

3. Any permit holder may surrender a permit by delivering to the commissioner written notice that the permit holder surrenders the permit, but the surrender shall not affect the permit holder's civil or criminal liability for acts committed before the surrender.

4. Revocation, suspension, or surrender of a permit does not impair or affect the obligation of any preexisting lawful contract between the permit holder and any person.

Sec. 23. <u>New Section</u>. 523E.13 PROSECUTION FOR VIOLATIONS OP LAW.

If the commissioner believes that grounds exist for the criminal prosecution of persons subject to this chapter for violations of this chapter or any other law of this state, the commissioner may forward to the attorney general or the county attorney the grounds for the belief, including all evidence in the commissioner's possession, in order that the attorney general or the county attorney may proceed with the matter as deemed appropriate. At the request of the attorney general, the county attorney shall appear and prosecute the action when brought in the county attorney's county.

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Sec. 24. NEW SECTION. 5238.14 INJUNCTIONS.

The attorney general may apply to the district court in any county of the state for an injunction to restrain a person subject to this chapter and any agents, employees, or associates of the person from engaging in conduct or practices deemed contrary to the public interest. In any proceeding for an injunction, the attorney general may apply to the court for the issuance of a subpoena to require the appearance of a defendant and the defendant's agents and any documents, books, and records germane to the hearing upon the petition for an injunction. Upon proof of any of the offenses described in the petition for injunction the court may grant the injunction.

Sec. 25. NEW SECTION. 523E.15 FRAUDULENT PRACTICES.

A person who commits any of the following acts commits a fraudulent practice and is punishable as provided in chapter 714:

 Knowingly fails to comply with any requirement of this chapter.

2. Knowingly makes, causes to be made, or subscribes to a false statement or representation in a report or other document required under this chapter, or renders such a report or document misleading through the deliberate omission of information properly belonging in the report or document.

3. Conspires to defraud in connection with the sale of cemetery merchandise under this chapter.

4. Fails to deposit funds in compliance with section 523E.1, or withdraws funds in a manner inconsistent with this chapter.

5. Knowingly sells or offers cometery merchandise without an establishment permit.

6. Deliberately misrepresents or omits a material fact relative to the sale of cemetery merchandise under this chapter.

Sec. 26. NEW SECTION. 523E.16 RULES.

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The commissioner may adopt rules necessary to administer this chapter, in accordance with chapter 17A.

Sec. 27. <u>NEW SECTION</u>. 523B.17 CEASE AND DESIST ORDERS. If an audit or investigation provides reasonable evidence that a seller has violated any provisions of this chapter or any rule adopted under this chapter, the commissioner may issue an order directed at the seller to cease and desist from engaging in such act or practice.

Sec. 28. NEW SECTION. 523E.18 VIOLATIONS AND PENALTIES.

A violation of this chapter or rules adopted by the commissioner pursuant to this chapter is a violation of section 714.16, subsection 2, paragraph "a". The remedies and penalties provided by section 714.16, including but not limited to, provisions relating to injunctive relief and penalties, apply to violations of this chapter.

Sec. 29. NEW SECTION. 5238.19 RECEIVERSHIPS.

1. The commissioner shall notify the attorney general if the commissioner finds that any seller engaged in the business subject to this chapter meets one or more of the following conditions:

a. Is insolvent.

b. Has utilized trust funds for personal or business purposes in a manner inconsistent with this chapter and the amount of funds currently held in trust is less than fifty percent of all payments made under the agreements referred to in section 523E.1.

c. Has refused to pay any just claim or demand based on an agreement referred to in section 523E.1.

d. The commissioner finds upon investigation that a seller is unable to pay any just claim or demand based on such agreements which have been legally determined to be just and outstanding.

2. The attorney general may apply to the district court in any county of the state for a receivership. Upon proof of any of the grounds for a receivership described in this section, the court may grant a receivership. Sec. 30. NEW SECTION. 523E.20 INSURANCE DIVISION'S REGULATORY FUND.

The insurance division may authorize the creation of a special revenue fund in the state treasury, to be known as the insurance division regulatory fund. Commencing July 1, 1990, and annually thereafter, the commissioner shall allocate from the fees paid pursuant to section 523E.2, one dollar for each agreement reported on an establishment permit holder's annual report for deposit to the regulatory fund. The remainder of the fees collected pursuant to section 523E.2 shall be deposited into the insurance revolving fund; provided, bowever, that if the balance of the regulatory fund on that July 1 exceeds two hundred thousand dollars, the allocation to the regulatory fund shall not be made and the total sum of the fees paid pursuant to section \$23E.2 shall be deposited in the insurance revolving fund. The moneys in the regulatory fund shall be retained in the fund together with any interest or earnings that are earned on the balance. The moneys are appropriated and, subject to authorisation by the commissioner. may be used to pay investigative expenses and the expenses of receiverships established pursuant to section 523B.19. An annual assessment shall not be imposed if the current balance of the fund exceeds two hundred thousand dollars.

Sec. 31. MEW SECTION. 566A.12 RECORDS.

A cemetery subject to any trust requirement under this chapter shall file a copy of its report to the district court with the consumer protection division of the department of justice within seven days of filing the report with the district court, but in any event, not later than March 1 of each year. The cemetery shall maintain accurate records of all receipts, expenditures, interest or earnings, and disbursements relating to funds held in trust.

Sec. 32. <u>NEW SECTION</u>. 566A.13 VIOLATIONS AND PENALTIES.

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A violation of this chapter or rules adopted by the attorney general pursuant to this chapter is a violation of section 714.16, subsection 2, paragraph "a". The remedies and penalties provided by section 714.16, including but not limited to, provisions relating to injunctive relief and penalties, apply to a violation of this chapter.

Sec. 33. CODIFICATION.

The Code editor shall entitle new chapter 523E, as enacted in this Act, as "Sales of Cemetery Merchandise". Sections 523E.3 and 523E.4 shall be reserved.

> DONALD D. AVENSON Speaker of the House

JO ANN ZIMMERMAN President of the Senate

I hereby certify that this bill originated in the House and is known as House File 2537, Seventy-third General Assembly.

1990 Approved

JOSEPH O'HERN Chief Clerk of the House

TERRY E. BRANSTAD Governor

