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Senate File 360 - Enrolled
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SENATE FILE 360 1 1 AN ACT 4 RELATING TO VARIOUS PROVISIONS ADMINISTERED BY THE INSURANCE DIVISION OF THE DEPARTMENT OF COMMERCE CONCERNING PREMIUM 1 TAX REFUNDS, THE INTERSTATE INSURANCE COMPACT, INSURER INSOLVENCY PROCEEDINGS, INDIVIDUAL HEALTH INSURANCE, THE SMALL EMPLOYER CARRIER REINSURANCE PROGRAM, INSURANCE 8 9 APPLICATIONS, THE IOWA COMPREHENSIVE HEALTH ASSOCIATION, FIRE INSURANCE POLICIES, THE IOWA INSURANCE GUARANTY ASSOCIATION, THE FAIR PLAN, MOTOR VEHICLE SERVICE CONTRACTS, 1 10 1 11 1 12 INVESTMENTS BY COUNTY AND STATE MUTUAL ASSOCIATIONS, RECIPROCAL OR INTERINSURANCE CONTRACT PREMIUM RATES 1 13 UNAUTHORIZED ACTIVITY OF INSURANCE PRODUCERS, AND ANNUITY CONTRACTS FOR CEMETERY AND FUNERAL MERCHANDISE AND FUNERAL 1 15 1 16 SERVICES, AND MAKING FEES AND PENALTIES APPLICABLE AND 1 17 PROVIDING EFFECTIVE AND RETROACTIVE APPLICABILITY DATES. 1 18 1 19 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 1 20 1 21 Section 1. Section 322.19, subsection 2, paragraph a, Code 1 22 2005, is amended to read as follows: 1 23 a. A motor vehicle service contract as defined in section 24 516E.1. Sec. 2. Section 432.1, subsection 6, paragraph d, Code 1 2.5 2005, is amended to read as follows:
d. The sums prepaid by a company or association under this 1 26 1 2.7 1 28 subsection shall be allowed as credits against its premium tax 1 29 liability for the calendar year during which the payments are 30 made. If a prepayment made under this subsection exceeds the 31 annual premium tax liability, the excess shall be allowed as a 1 32 credit against subsequent prepayment or tax liabilities. The 33 commissioner of insurance shall authorize the department of 34 revenue to make a cash refund to an insurer, in lieu of a 35 credit against subsequent prepayment or tax liabilities, if 1 the insurer demonstrates the inability to recoup the funds 2 paid via a credit. The commissioner shall adopt rules 3 establishing eligibility criteria for such a refund and a 4 refund process. The commissioner may suspend or revoke the 5 license of a company or association that fails to make a 6 prepayment on or before the due date. Sec. 3. Section 505A.1, Article II, section 8, Code 2005, 8 is amended to read as follows: 2 9 8. "Member" means the person chosen by a compacting state 2 10 as its representative to the commission, or the person's 2 11 designee. The commissioner of insurance shall be the 2 122 13 representative member of the compact for the state of Iowa. Sec. 4. Section 507C.2, Code 2005, is amended by adding 2 14 the following new subsections: 2 15 NEW SUBSECTION. 01. "Affiliate" of or "affiliated" with a 2 16 specific person, means a person that directly or indirectly, 2 17 through one or more intermediaries, controls or is controlled 2 18 by, or is under common control with, the person specified. 2 19 NEW SUBSECTION. 2A. "Commodity contract" means any of the 2 20 following: 21 a. A contract for the purchase or sale of a commodity for 22 future delivery on, or subject to the rules of, a board of 2 23 trade designated as a contract market by the commodity futures 2 24 trading commission under the federal Commodity Exchange Act, 7 2 25 U.S.C. } 1 et seq., or a board of trade outside the United 26 States. 2.7 b. An agreement that is subject to regulation under 28 section 19 of the federal Commodity Exchange Act, 7 U.S.C. } 1 29 et seq., and that is commonly known to the commodities trade 30 as a margin account, margin contract, leverage account, or 2 31 leverage contract. c. An agreement or transaction that is subject to 32 33 regulation under section 4c(b) of the federal Commodity 34 Exchange Act, 7 U.S.C. $\}$ 1 et seq., and that is commonly known 35 to the commodities trade as a commodity option. NEW SUBSECTION. 2B. "Control" means the same as defined

2 in section 521A.1, subsection 3. 3 <u>NEW SUBSECTION</u>. 8A. "Forward contract" means a contract 4 for the purchase, sale, or transfer of a commodity, as defined 5 in section 1 of the federal Commodity Exchange Act, 7 U.S.C. }

6 1 et seq., or any similar good, article, service, right, or 7 interest that is presently or in the future becomes the 8 subject of dealing in the forward contract trade, or product 9 or byproduct thereof, with a maturity date more than two days 3 10 after the date the contract is entered into, including, but 11 not limited to, a repurchase transaction, reverse repurchase 3 12 transaction, consignment, lease, swap, hedge transaction, 3 13 deposit, loan, option, allocated transaction, unallocated unallocated 3 14 transaction, or a combination of them or option on any of 3 15 them. "Forward contract" does not include a commodity 3 16 contract.

NEW SUBSECTION. 12A. "Netting agreement" means an 3 18 agreement, including terms and conditions incorporated by 3 19 reference therein, including a master agreement, which master 3 20 agreement, together with all schedules, confirmations, 3 21 definitions, and addenda thereto and transactions under any 22 thereof, shall be treated as one netting agreement, that 23 documents one or more transactions between parties to the 3 24 agreement for or involving one or more qualified financial 25 contracts and that provides for the netting or liquidation of 26 qualified financial contracts or present or future payment 3 27 obligations or payment entitlements thereunder, including 3 28 liquidation or closeout values relating to such obligations or 29 entitlements among the parties to the netting agreement.
30 NEW SUBSECTION. 13A. "Qualified financial contract" means

3 31 a commodity contract, forward contract, repurchase agreement, 32 securities contract, swap agreement, and any similar agreement 33 that the commissioner determines by regulation, resolution, or 34 order to be a qualified financial contract for the purposes of

35 this chapter.

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NEW SUBSECTION. 15A. "Repurchase agreement" means an 2 agreement, including related terms, that provides for the 3 transfer of certificates of deposit, eligible bankers' 4 acceptances, or securities that are direct obligations of, or 5 that are fully guaranteed as to principal and interest by, the 6 United States or an agency of the United States against the 7 transfer of funds by the transferee of the certificates of 8 deposit, eligible bankers' acceptances or securities, with a 9 simultaneous agreement by the transferee to transfer to the 4 10 transferor certificates of deposit, eligible bankers' 4 11 acceptances, or securities as described above, at a date 4 12 certain not later than one year after the transfers or on 4 13 demand against the transfer of funds. For the purposes of 4 14 this definition, the items that may be subject to a repurchase 4 15 agreement include, but are not limited to, mortgage=related 4 16 securities, a mortgage loan, and an interest in a mortgage 4 17 loan, but shall not include any participation in a commercial 4 18 mortgage loan, unless the commissioner determines by rule, 4 19 resolution, or order to include the participation within the 4 20 meaning of the term. Repurchase agreement also applies to a 21 reverse repurchase agreement.

NEW SUBSECTION. 16A. "Securities contract" means a 4 23 contract for the purchase, sale, or loan of a security, 24 including an option for the repurchase or sale of a security, 25 certificate of deposit, or group or index of securities, 4 26 including an interest therein or based on the value thereof, 4 27 or an option entered into on a national securities exchange 28 relating to foreign currencies, or the guarantee of a 29 settlement of cash or securities by or to a securities 4 30 clearing agency. For the purposes of this definition, the 31 term "security" includes a mortgage loan, mortgage=related 32 securities, and an interest in any mortgage loan or mortgage= 4 33 related security.

"Swap agreement" means an agreement, NEW SUBSECTION. 18A. 35 including the terms and conditions incorporated by reference in an agreement, that is a rate swap agreement, basis swap, 2 commodity swap, forward rate agreement, interest rate future, interest rate option, forward foreign exchange agreement, spot 4 foreign exchange agreement, rate cap agreement, rate floor 5 agreement, rate collar agreement, currency swap agreement, 6 cross=currency rate swap agreement, currency future, or currency option or any other similar agreement, and includes 8 any combination of agreements and an option to enter into an 9 agreement.

Sec. 5. NEW SECTION. 507C.28A QUALIFIED FINANCIAL 11 CONTRACTS.

1. Notwithstanding any other provision of this chapter to 13 the contrary, including any other provision of this chapter 14 permitting the modification of contracts, or other law of a 15 state, a person shall not be stayed or prohibited from 5 16 exercising any of the following:

A contractual right to terminate, liquidate, or close 5 18 out any netting agreement or qualified financial contract with 5 19 an insurer because of any of the following:

5 20 (1) The insolvency, financial condition, or default of the 5 21 insurer at any time, provided that the right is enforceable 5 22 under applicable law other than this chapter.

(2) The commencement of a formal delinquency proceeding 24 under this chapter.

b. Any right under a pledge, security, collateral, or 26 guarantee agreement or any other similar security arrangement 27 or credit support document relating to a netting agreement or 5 28 qualified financial contract.

c. Subject to any provision of section 507C.30, subsection 30 2, any right to set off or net out any termination value, 31 payment amount, or other transfer obligation arising under 32 in connection with a netting agreement or qualified financial 33 contract where the counterparty or its guarantor is organized 34 under the laws of the United States or a state or foreign 35 jurisdiction approved by the securities valuation office or 1 the national association of insurance commissioners as 2 eligible for netting.

2. Upon termination of a netting agreement, the net or 4 settlement amount, if any, owed by a nondefaulting party to an 5 insurer against which an application or petition has been 6 filed under this chapter shall be transferred to or on the 7 order of the receiver for the insurer, even if the insurer is 8 the defaulting party, notwithstanding any provision in the 9 netting agreement that may provide that the nondefaulting 6 10 party is not required to pay any net or settlement amount due 6 11 to the defaulting party upon termination. Any limited two= 6 12 way payment provision in a netting agreement with an insurer 6 13 that has defaulted shall be deemed to be a full two=way 6 14 payment provision as against the defaulting insurer. Any such

6 15 amount shall, except to the extent it is subject to one or 6 16 more secondary liens or encumbrances, be a general asset of 6 17 the insurer. 6 18 3. In making any transfer of a netting agreement or

19 qualified financial contract of an insurer subject to a

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6 20 proceeding under this chapter, the receiver shall do either of 6 21 the following: 22 a. Transfer to one party, other than an insurer subject to 23 a proceeding under this chapter, all netting agreements and 6 24 qualified financial contracts between a counterparty or any

6 25 affiliate of the counterparty and the insurer that is the 6 26 subject of the proceeding, including all of the following: 6 27 (1) All rights and obligations of each party under each

6 28 such netting agreement and qualified financial contract. 6 29 (2) All property, including any guarantees or credit 6 30 support documents, securing any claims of each party under 6 31 each such netting agreement and qualified financial contract.

b. Transfer none of the netting agreements, qualified 33 financial contracts, rights, obligations, or property referred 34 to in paragraph "a" with respect to the counterparty and any 35 affiliate of the counterparty.

4. If a receiver for an insurer makes a transfer of one or 2 more netting agreements or qualified financial contracts, the 3 receiver shall use the receiver's best efforts to notify any 4 person who is a party to the netting agreements or qualified 5 financial contracts of the transfer by noon of the receiver's 6 local time on the business day following the transfer. For 7 purposes of this subsection, "business day" means a day other 8 than a Saturday, Sunday, or any day on which either the New 9 York stock exchange or the federal reserve bank of New York is 10 closed.

5. Notwithstanding any other provision of this chapter to 7 12 the contrary, a receiver shall not avoid a transfer of money 7 13 or other property arising under or in connection with a 14 netting agreement or qualified financial contract, or any 15 pledge security, collateral, or guarantee agreement or any 7 16 other similar security arrangement or credit support document 17 relating to a netting agreement or qualified financial 7 18 contract, that is made before the commencement of a formal 7 19 delinquency proceeding under this chapter. However, a 20 transfer may be avoided under section 507C.28 if the transfer 21 was made with actual intent to hinder, delay, or defraud the 22 insurer, a receiver appointed for the insurer, or existing or 23 future creditors.

6. In exercising any of its powers under this chapter to 2.4 25 disaffirm or repudiate a netting agreement or qualified 26 financial contract, the receiver must take action with respect 7 27 to each netting agreement or qualified financial contract and

7 28 all transactions entered into in connection therewith, in its 7 29 entirety. Notwithstanding any other provision of this chapter 7 30 to the contrary, any claim of a counterparty against the 31 estate arising from the receiver's disaffirmance or 32 repudiation of a netting agreement or qualified financial 33 contract that has not been previously affirmed in the 34 liquidation or in the immediately preceding rehabilitation 35 case shall be determined and shall be allowed or disallowed as 1 if the claim had arisen before the date of the filing of the 8 2 petition for liquidation or, if a rehabilitation proceeding is 8 3 converted to a liquidation proceeding, as if the claim had 4 arisen before the date of filing the petition for 8 The amount of the claim shall be the actual 8 5 rehabilitation. 8 6 direct compensatory damages determined as of the date of the 7 disaffirmance or repudiation of the netting agreement or 8 8 qualified financial contract. The term "actual direct 8 9 compensatory damages" does not include punitive or exemplary 8 10 damages, damages for lost profit or lost opportunity, or 8 11 damages for pain and suffering, but does include normal and 8 12 reasonable costs of cover or other reasonable measures of 8 13 damages utilized in the derivatives market for the contract 8 14 and agreement claims. 8 15 The term "contractual right" as used in this section 8 16 includes any right, whether or not evidenced in writing, 8 17 arising under statutory or common law, a rule or bylaw of a 8 18 national securities exchange, national securities clearing 8 19 organization or securities clearing agency, a rule or bylaw, 8 20 or a resolution of the governing body of a contract market or 8 21 its clearing organization, or under law merchant. 8 22 8. This section shall not apply to persons who are 8 23 affiliates of the insurer that is the subject of the 8 24 proceeding. 8 25 9. All rights of a counterparty under this chapter shall 8 26 apply to netting agreements and qualified financial contracts 27 entered into on behalf of the general account or separate 8

8 28 accounts, provided that the assets of each separate account 8 29 are available only to counterparties to netting agreements and 30 qualified financial contracts entered into on behalf of that 8 31 separate account.

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Sec. 6. Section 507C.30, subsection 2, paragraph a, 33 subparagraphs (4) and (5), Code 2005, are amended to read as 34 follows:

8 35 The obligation of the person is owed to the affiliate (4)of the insurer, or any other entity or association other than the insurer. (4) (5) The obligation of the person is to pay an

4 assessment levied against the members or subscribers of the 5 insurer, or is to pay a balance upon a subscription to the 6 capital stock of the insurer, or is in any other way in the 7 nature of a capital contribution.

The obligation of the person is to pay earned (5) <u>(6)</u> premiums to the insurer

Sec. 7. Section 509.3, subsection 1, Code 2005, is amended 9 11 to read as follows:

The policy shall have a provision that a copy of the 9 13 application, if any, of the policyholder shall be attached to 9 14 the policy when <u>issued or shall be furnished to the</u> 9 15 policyholder within thirty days after the policy is issued, 9 16 that all statements made by the policyholder or by the persons 9 17 insured shall be deemed representations and not warranties, 9 18 and that no statement made by any person insured shall be used

9 19 in any contest unless a copy of the instrument containing the 9 20 statement is or has been furnished to such person. Sec. 8. Section 513B.12, Code 2005, is amended by adding

22 the following new subsection: NEW SUBSECTION. 6. During the period of time that the 9 24 operation of the small employer carrier reinsurance program is 25 suspended pursuant to section 513B.13, subsection 14, a small employer carrier is not required to make an application to

27 become a risk=assuming carrier pursuant to this section. Sec. 9. Section 513B.13, subsection 3, Code 2005, is

amended by adding the following new paragraph:

NEW PARAGRAPH. e. During the period of time that the 30 31 program is suspended pursuant to subsection 14, the size of 32 the board may be reduced with the approval of the 9 33 commissioner.

Sec. 10. Section 513B.17, subsection 4, Code 2005, is 35 amended by striking the subsection.

11. Section 513C.6, Code 2005, is amended by adding the following new subsection:

NEW SUBSECTION. 7. An individual who has coverage as a

10 4 dependent under a basic or standard health benefit plan may, 5 when that individual is no longer a dependent under such 10 10 6 coverage, elect to continue coverage under the basic or standard health benefit plan if the individual so elects immediately upon termination of the coverage under which the 10 10 10 individual was covered as a dependent. Sec. 12. Section 514A.5, subsection 1, Code 2005, is amended to read as follows: 10 10 10 11 1. The insured shall not be bound by any statement made in 10 12 10 13 an application for a policy unless a copy of such application 10 14 is attached to or endorsed on the policy when issued as a part 10 15 thereof or is furnished to the policyholder within thirty days after the policy is issued. If any such policy delivered or 10 17 issued for delivery to any person in this state shall be 10 18 reinstated or renewed, and the insured or the beneficiary or 10 19 assignee of such policy shall make written request to the 10 20 insurer for a copy of the application, if any, for such 10 21 reinstatement or renewal, the insurer shall within fifteen 10 22 days after the receipt of such request at its home office or 10 23 any branch office of the insurer, deliver or mail to the 10 24 person making such request, a copy of such application. 10 25 such copy shall not be so delivered or mailed, the insurer 10 26 shall be precluded from introducing such application as 10 27 evidence in any action or proceeding based upon or involving 10 28 such policy or its reinstatement or renewal. 10 29 Sec. 13. Section 514B.13, unnumbered paragraph 2, Code 10 30 2005, is amended to read as follows: 10 31 Health maintenance organizations providing services 10 32 exclusively on a group contract basis may limit the open 10 33 enrollment provided for in this section to all members of the 10 34 group covered by the contract, including those members of the _10 group who previously waived coverage. 11 Sec. 14. Section 514E.2, subsection 1, paragraph a, Code 2 2005, is amended to read as follows:
3 a. All carriers and all organized delivery systems 11 11 11 4 licensed by the director of public health providing health 11 5 insurance or health care services in Iowa, whether on an 6 individual or group basis, and all other insurers designated 7 by the association's board of directors and approved by the 11 11 8 commissioner shall be members of the association. Sec. 15. Section 514E.2, subsection 5, paragraph 1, Code 2005, is amended to read as follows: 11 11 10 11 11 1. Develop a method of advising applicants of the 11 12 availability of other coverages outside the association, and 13 shall promulgate a list of health conditions the existence of -11 14 which would make an applicant eligible without demonstrating a 11 15 rejection of coverage by one carrier. 11 16 Sec. 16. Section 514E.2, subsection 7, Code 2005, is 11 17 amended by adding the following new unnumbered paragraph: 11 18 NEW UNNUMBERED PARAGRAPH. For purposes of this subsection, 11 19 "total health insurance premiums" and "payments for subscriber 11 20 contracts" include, without limitation, premiums or other 11 21 amounts paid to or received by a member for individual and 11 22 group health plan care coverage provided under any chapter of 11 23 the Code or Acts, and "paid losses" includes, without 11 24 limitation, claims paid by a member operating on a self-funded 11 25 basis for individual and group health plan care coverage 11 26 provided under any chapter of the Code or Acts. For purposes 11 27 of calculating and conducting the assessment, the association For purposes 11 28 shall have the express authority to require members to report 11 29 on an annual basis each member's total health insurance 11 30 premiums and payments for subscriber contracts and paid 11 31 losses. A member is liable for its share of the assessment 11 32 calculated in accordance with this section regardless of 11 33 whether it participates in the individual insurance market. 11 34 Sec. 17. Section 514E.7, subsection 1, Code 2005, is 11 35 amended by adding the following new paragraphs: NEW PARAGRAPH. d. That the individual has a health condition that is established by the association's board of 12 12 12 directors, with the approval of the commissioner, to be eligible for plan coverage. 12 4 12 NEW PARAGRAPH. e. That the individual has coverage under 12 a basic or standard health benefit plan under chapter 513C. 6 12 Sec. 18. Section 514E.8, subsection 1, Code 2005, is 12 amended to read as follows: 1. An association policy shall contain provisions under 12 12 10 which the association is obligated to renew the coverage for an individual until the day the individual becomes eligible for Medicare coverage based on age, provided that any 12 12 individual who is covered by an association policy and 14 eligible for Medicare coverage based on age prior to January

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2005,
                   may continue to renew the coverage under the
 12 16 association policy.
            Sec. 19. Section 515.138, sixth subsection, paragraph
 12 18 entitled concealment == fraud, Code 2005, is amended to read
 12 19 as follows:
            CONCEALMENT == FRAUD. This entire policy shall be void if,
 12 21 whether before or after a loss, the an insured has willfully 12 22 concealed or misrepresented any material fact or circumstance
 12 23 concerning this insurance or the subject thereof, or the
12 24 interest of the an insured therein, or in case of any fraud or 12 25 false swearing by the an insured relating thereto.
12 26 Sec. 20. Section 515.138, sixth subsection, paragraph
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        entitled perils not included, Code 2005, is amended to read as
 12 28 follows:
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            PERILS NOT INCLUDED. This company shall not be liable for
 12 30 loss by fire or other perils insured against in this policy
 12 31 caused, directly or indirectly, by: (a) Enemy attack by armed
 12 32 forces, including action taken by military, naval or air 12 33 forces in resisting an actual or an immediately impending
 12 34 enemy attack; (b) invasion; (c) insurrection; (d) rebellion;
 12 35 (e) revolution; (f) civil war; (g) usurped power; (h) order of 13 1 any civil authority except acts of destruction at the time of
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     2 and for the purpose of preventing the spread of fire, provided
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      3 that such fire did not originate from any of the perils
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      4 excluded by this policy; (i) neglect of the an insured to use
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     5 all reasonable means to save and preserve the property at and
     6 after a loss, or when the property is endangered by fire in 7 neighboring premises; (j) nor shall this company be liable for
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     8 loss by theft.
            Sec. 21. Section 515.138, sixth subsection, paragraph
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 13 10 entitled conditions suspending or restricting insurance, Code
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        2005, is amended to read as follows:
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            CONDITIONS SUSPENDING OR RESTRICTING INSURANCE.
 13 13 otherwise provided in writing added hereto this company shall
 13 14 not be liable for loss occurring under any of the following
    15 circumstances:
            a. While the hazard is <u>created or</u> increased by any means
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        within the control or knowledge of the an insured; or.
           b. While a described building, whether intended for
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 13 19 occupancy by owner or tenant, is vacant or unoccupied beyond a
 13 20 period of sixty consecutive days; or.
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            c. As a result of explosion or riot, unless fire ensue,
 13 22 and in that event for loss by fire only.
13 23 Sec. 22. Section 515B.2, subsection 4, paragraph b, 13 24 subparagraph (7), Code 2005, is amended to read as follows:
            (7) That would otherwise be a covered claim, but is an
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 13 26 obligation to or on behalf of a person who has a net worth, on
        the date of the occurrence giving rise to the claim, greater
    2.7
 13 28 than that allowed by the guarantee fund law of the state of
 13 29 residence of the claimant, and which state has denied coverage
 13 30 to that claimant on that basis.
13 31 Sec. 23. Section 515B.17, Code 2005, is amended to read as
 13 32 follows:
            515B.17 TIMELY FILING OF CLAIMS.
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            Notwithstanding any other provision of this chapter, a
 13 35 covered claim shall not include any claim filed with the
    1 association after <u>twenty=four months from the date of the</u>
2 order of liquidation or after the final date set by the court
3 for the filing of claims against the insolvent insurer or its
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     4 receiver, whichever occurs first.
           Sec. 24. Section 515F.36, subsection 2, Code 2005, is
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      6 amended to read as follows:
                The committee shall consist of seven members, one of
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           2.
        whom.
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                <u>Five of the members</u> shall be elected <del>by</del> <u>to</u> the
            <u>a.</u>
        committee, with one member from each of the following:
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            a. (1) American insurance association.
         b. (2) Alliance of American insurers Property casualty insurers association of America.
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            c. National association of independent insurers.
            d. (3) Iowa insurance institute.
e. (4) Mutual insurance association of Iowa.
f. (5) Independent insurance agents of Iowa.
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            g. b. All other insurers Two of the members shall be
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        elected to the committee by other insurer members of the plan. Sec. 25. Section 516E.1, Code 2005, is amended to read as
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        follows:
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            516E.1 DEFINITIONS.
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            For the purposes of this chapter:
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                 "Administrator" means the deputy administrator
 14 25 appointed pursuant to section 502.601.
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14 26 "Commissioner" means the commissioner of insurance 14 27 as provided in section 505.1 or the deputy administrator 14 28 appointed under section 502.601. "Maintenance agreement" means a contract of limited 14 30 duration that provides for scheduled maintenance only. 14 31 2. 4. "Mechanical breakdown insurance" means a policy, 14 32 contract, or agreement that undertakes to perform or provide 14 33 repair or replacement service, or indemnification for that 14 34 service, for the operational or structural failure of a motor 14 35 vehicle due to a defect in materials or skill of work or 1 normal wear and tear, and that is issued by an insurance 2 company authorized to do business in this state. 15 15 3. 5. "Motor vehicle" means any self=propelled vehicle 15 15 4 subject to registration under chapter 321. 15 4. "Motor vehicle service contract" or "service contract" -156 means a contract or agreement given for consideration over and 15 7 above the lease or purchase price of a new or used motor 15 8 vehicle having a gross vehicle weight rating of less than 9 sixteen thousand pounds that undertakes to perform or provide 15 10 repair or replacement service, or indemnification for that 11 service, for the operational or structural failure of a motor 15 12 vehicle due to a defect in materials or skill of work or 15 13 normal wear and tear, but does not include mechanical 15 14 breakdown insurance or maintenance agreements providing 15 15 scheduled repair and maintenance services for leased vehicles. 15 16 5. 6. "Motor vehicle service contract provider" or 15 17 "provider" "Provider" means a person who issues, makes, 18 provides, sells, or offers to sell a motor vehicle service 15 19 contract. 6. "Motor vehicle service contract reimbursement insurance 15 20 15 21 policy" or "reimbursement insurance policy" means a policy of 15 22 insurance providing coverage for all obligations and 15 23 liabilities incurred by a motor vehicle service contract 15 24 provider under the terms of motor vehicle service contracts 15 25 issued by the provider. 15 26 7. "Record" means information stored or preserved in any 15 27 medium, including in an electronic or paper format. A record 15 28 includes but is not limited to documents, books, publications, 15 29 accounts, correspondence, memoranda, agreements, computer 15 30 files, film, microfilm, photographs, and audio or visual 15 31 tapes. 15 32 "Reimbursement insurance policy" means a policy of 15 33 insurance issued to a service company and pursuant to which 15 34 the insurer agrees, for the benefit of the service contract
15 35 holders, to discharge all of the obligations and liabilities
16 1 of the service company under the terms of service contracts 16 2 issued by the service company in the event of nonperformance 16 16 3 by the service company. For the purposes of this definition, 4 "all obligations and liabilities" include, but are not limited 16 5 to, failure of the service company to perform under the 16 6 service contract and the return of the unearned service 7 company fee in the event of the service company's 16 16 8 unwillingness or inability to reimburse the unearned service _16 9 company fee in the event of termination of a service contract. 16 10 9. "Service company" means a person who issues and is obligated to perform, or arrange for the performance of 16 12 services pursuant to a service contract. 16 13 13 <u>10. "Service contract" means a contract or agreement given</u> 14 for consideration over and above the lease or purchase price 16 15 of a new or used motor vehicle having a gross vehicle weight 16 rating of less than sixteen thousand pounds, that undertakes 17 to perform or provide repair or replacement service, or 16 18 indemnification for that service, for the operation or 16 19 structural failure of a motor vehicle due to a defect in 16 20 materials or skill of work or normal wear and tear, but does 16 21 not include mechanical breakdown insurance or maintenance 16 22 agreements. 8. <u>11.</u> 23 "Service contract holder" means a person who 16 16 24 purchases a motor vehicle service contract. 12. "Third=party administrator" means a person who 16 26 contracts with a service company to be responsible for the 16 27 administration of the service company's service contracts, 16 28 including processing and adjudicating claims pursuant to a 16 30 Sec. 26. Section 516E.2, Code 2005, is amended to read as 16 31 follows: 16 29 service contract. 516E.2 INSURANCE REQUIRED REQUIREMENTS FOR DOING BUSINESS. 16 33 1. A motor vehicle service contract shall not be issued, 16 34 sold, or offered for sale in this state unless the provider of

16 35 the service contract is insured under a motor vehicle service 17 1 contract reimbursement insurance policy issued by an insurer

2 authorized to do business in this state. service company does 3 all of the following: a. Provides a receipt for the purchase of the service <u>5 contract to the service contract holder.</u> b. Provides a copy of the service contract to the service 7 contract holder within a reasonable period of time after the 8 date of purchase of the service contract. 2. The issuer of a reimbursement insurance policy shall 17 10 not cancel a reimbursement insurance policy unless a written 17 11 notice has been received by the commissioner and by each -17 12 applicable provider, including automobile dealers and third-17 13 party administrators. The notice shall fix the date of -17 14 cancellation at a date no earlier than ten days after receipt -17 15 of the notice by the commissioner and by the applicable -17 16 provider. The notice may be made in person or by mail and a 17 17 post office department receipt of certified or registered 18 mailing shall be deemed proof of receipt of the notice. A 17 19 service company shall not issue a service contract or arrange 17 20 to perform services pursuant to a service contract unless the 17 21 service company is registered with the commissioner. A 22 service company shall file a registration with the 23 commissioner annually, on a form prescribed by the 17 24 commissioner, accompanied by a registration fee in the amount 17 25 17 26 25 of five hundred dollars. 3. In order to assure the faithful performance of 17 27 17 28 17 29 17 30 27 service company's obligations to its service contract holders, 28 the administrator may by rule require financial responsibility 29 standards. 4. The commissioner may issue an order denying, suspending, or revoking any registration if the commissioner 17 32 finds that the or 17 33 of the following: 17 34 a. The regist: the order is in the public interest and finds any a. The registration is incomplete in any material respect 17 18 18 35 or contains any statement which, in light of the circumstances 1 under which the registration was made, is determined by the 2 commissioner to be false or misleading with respect to any 18 <u>3 material fact.</u> 18 b. A provision of this chapter or a rule, order, or 18 5 condition lawfully imposed under this chapter, has been 18 6 willfully violated in connection with the sale of service 18 contracts by any of the following persons:
(1) The person filing the registration, but 18 18 9 person filing the registration is directly or indirectly 18 10 controlled by or acting for the service company. 18 11 (2) The service company, any partner, officer, 12 of the service company or any person occupying a similar 18 18 13 status or performing similar functions for the service 18 14 company, or any person directly or indirectly controlling or 18 15 controlled by the service company. 18 16 c. The service company has not filed a document or information required under this chapter.
d. The service company's literature or advertising is 18 17 18 18 18 19 misleading, incorrect, incomplete, or deceptive. 18 20 The service company has failed to pay the proper filing <u>e.</u> 18 fee. However, the commissioner shall vacate an order issued pursuant to this paragraph when the proper fee has been paid 18 22 f. The service company does not have the minimum net 18 23 18 24 worth, as determined in accordance with generally accepted 18 25 accounting principles, required under this chapter. 18 26 The commissioner may vacate or modify an order issued under this subsection if the commissioner finds that the conditions 18 18 28 which prompted the entry of the order have changed or that it 18 29 is otherwise in the public interest to do so. <u>18</u> 18 30 Sec. 27. Section 516E.3, Code 2005, is amended to read as 18 31 follows: 18 32 516E.3 FILING AND FEE REQUIREMENTS. 18 33 1. <u>SERVICE COMPANIES.</u> 18 34 <u>a.</u> A motor vehicle service contract shall not be issued, 18 35 sold, or offered for sale in this state unless a true and 19 1 correct copy of the service contract, and the provider's 19 2 <u>service company's</u> reimbursement insurance policy have been 19 3 filed with the commissioner by the service company. 2. b. In addition to any other required filings, an 19 5 accurate copy of the service contract and the provider's 6 reimbursement insurance policy, the A service company shall -19-19 7 file a consent to service of process on the commissioner, and 19 8 such other information as the commissioner requires shall be 19 9 filed annually with the commissioner no later than the first 19 10 day of August. If the first day of August falls on a weekend 19 11 or a holiday, the date for filing shall be the next business 19 12 day. In addition to the annual filing, the provider service

company shall promptly file copies of any amended documents if 19 14 material amendments have been made in the materials on file 19 15 with the commissioner. If an annual filing is made after the 19 16 first of August and sales have occurred during the period when 19 17 the provider service company was in noncompliance with this 19 18 section, the commissioner shall assess an additional filing 19 19 fee that is two times the amount normally required for an 19 20 annual filing. A fee shall not be charged for interim filings 19 21 made to keep the materials filed with the division current and 19 22 accurate. The annual filing shall be accompanied by a filing fee determined by the commissioner which shall be sufficient to defray the costs of administering this chapter. 19 23 19 24 19 25 3. a. c. A motor vehicle service contract provider 19 26 service company shall promptly file the following information 19 27 with the insurance commissioner: 19 28 (1) A change in the name or ownership of the provider service company.

(2) The termination of the provider's service company's 19 29 19 30 19 31 business. 19 32 b. (3) The provider service company is not required to 19 33 submit a fee as part of this filing. 19 34 2. PROVIDERS. a. A service contract shall not be sold or offered for 19 35 1 sale in this state unless a true and correct copy of the 2 service contract has been filed with the commissioner by the b. A provider shall file a consent to service of process 7 than August 1. If August 1 falls on a weekend or a holiday, 8 the date for filing shall be the next business day. In 9 addition to the annual filing, the provider shall promptly 11 have been made in the materials on file with the commissioner. 12 If an annual filing is made after August 1 and sales have 14 noncompliance with this section, the commissioner shall assess 15 an additional filing fee that is two times the amount normally 16 required for an annual filing. A fee shall not be charged for A provider is not required to submit a fee as part of 20 25 this filing. 20 26 Sec. 28. Section 516E.4, Code 2005, is amended by striking the section and inserting in lieu thereof the following: 20 27 20 28 20 29 516E.4 REIMBURSEMENT INSURANCE POLICY REQUIREMENTS. 1. REQUIRED DISCLOSURES. A reimbursement insurance policy insuring a service contract issued, sold, or offered for sale 20 30 20 31 20 32 in this state shall conspicuously state that, upon failure of 20 33 the service company to perform under the contract, including 20 34 but not limited to a failure to return the unearned 20 35 consideration paid for a service contract in excess of the 21 1 premium, the insurer that issued the policy shall pay on 21 2 behalf of the service company any amount that is owed to the service contract holder by the service company to satisfy the 21 4 service company's obligations under a service contract issued 5 or sold by the service company. 21 21 2. TERMINATION. As applicable, an insurer that issued a 21 7 reimbursement insurance policy shall not terminate the policy 8 unless a written notice has been received by the commissioner 21 2.1 2.1 9 and by each applicable provider, service company, or third= 21 10 party administrator. The notice shall fix the date of 21 11 termination at a date no earlier than ten days after receipt 21 12 of the notice by the commissioner and by the applicable 21 13 provider, service company, or third=party administrator. 21 14 notice may be delivered in person or sent by mail, and a 21 15 restricted certified mail return receipt shall be deemed proof 21 16 of receipt of notice. The termination of a reimbursement 17 insurance policy shall not reduce the issuer's responsibility 21 18 for a service contract issued by a service company prior to

21 20 3. INDEMNIFICATION OR SUBROGATION. This section does not 21 21 prevent or limit the right of an insurer that issued a 21 22 reimbursement insurance policy to seek indemnification from or 21 23 subrogation against a service company if the insurer pays or

21 19 the date of termination.

21 24 is obligated to pay a service contract holder sums that the 21 25 service company was obligated to pay pursuant to the 21 26 provisions of a service contract or pursuant to a contractual 21 27 agreement. 21 28 Sec. 29. Section 516E.5, Code 2005, is amended to read as 21 29 follows: 21 30 516E.5 DISCLOSURE TO SERVICE CONTRACT HOLDERS == CONTRACT 21 31 PROVISIONS. 21 32 1. A motor vehicle service contract shall not be issued, 21 33 sold, or offered for sale in this state unless the contract 21 34 conspicuously states that the obligations of the provider 21 35 service company to the service contract holder are guaranteed 1 under the service contract a reimbursement insubstantially the and unless the including a statement in substantially the 3 following form: "Obligations of the service company under 4 this service contract are guaranteed under a reimbursement 5 insurance policy. If the service company fails to pay or 2 for provide service on a claim within sixty days after proof of 2 for provide service on a claim within sixty days after proof of 2 for the service and the service company, the service 2 service holder is entitled to make a claim directly against 2 for the reimbursement insurance policy." A claim against a 2 for reimbursement insurance policy shall also include a claim for 2 for the unearned consideration paid for the service 2 for the service 2 for the service 2 for the reimbursement insurance policy for that service 2 for that service 2 for that service 3 for the reimbursement insurance policy for that service 3 for the reimbursement insurance policy for that service 3 for the reimbursement insurance policy for that service 3 for the service 3 for the reimbursement insurance policy for that service 3 for the service 3 for the reimbursement insurance policy for that service 3 for the service 3 for t 22 1 under the service contract a reimbursement insurance policy, 10 reimbursement insurance policy shall also include a claim for 22 14 issuer of the reimbursement insurance policy for that service 15 contract. 22 16 2. A motor vehicle service contract shall be written in 22 17 clear, understandable language and the entire contract shall 22 16 22 18 be printed or typed in easy=to=read type, size, and style, and 22 19 shall not be issued, sold, or offered for sale in this state 22 20 unless the contract does all of the following: 22 21 a. Clearly and conspicuously states the name and address the service company, describes the service company's 22 23 obligations to perform services or to arrange for the 24 performance of services under the service contract, and states 22 25 that the obligations of the provider service company to the 22 26 service contract holder are guaranteed under a service contract reimbursement insurance policy. 22 27 22 28 b. Clearly and conspicuously states the name and address 22 32 the service under the service contract holder base 23 34 that the name and address of the service contract holder base 22 35 been furnished by the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 23 1 d. Sets forth in the service contract holder base 24 d. Sets forth in the service contract holder base 25 d. Sets forth in the service contract Identifies the motor vehicle service contract provider, 31 the seller of the motor vehicle company obligated to perform 34 that the name and address of the service contract holder has d. Sets forth the total purchase price of the service contract and the terms under which the purchase price of the 23 23 23 3 service contract is to be paid. e. Sets forth the procedure for making a claim, including 23 5 a telephone number. f. Clearly and conspicuously states the dates that 23 23 7 coverage starts and ends and the existence, terms, and 23 8 conditions of a deductible amount, if any. 23 g. Specifies the merchandise or services, or both, to be 23 10 provided and clearly states any and all limitations, 23 11 exceptions, or exclusions.

h. Sets forth the conditions on which substitution of 23 12 23 13 services will be allowed. i. Sets forth all of the obligations and duties of the service contract holder, including but not limited to the duty to protect against any further damage to the motor vehicle, 23 14 23 15 23 16 and the obligation to notify the provider service company in 23 17 23 18 advance of any repair, if any.
23 19 j. Sets forth any and all terms, restrictions, or 23 20 conditions governing transferability of the service contract,

23 21 if any.
23 22 k. Describes or references any and all applicable
23 23 provisions of the Iowa consumer credit code, chapter 537.

23 24 1. States the name and address of the commissioner.
23 25 m. Sets forth any and all conditions on which the service
23 26 contract may be canceled, the terms and conditions for the
23 27 refund of any portion of the purchase price, the identity of
24 28 the person primarily liable to provide any refund, and the
25 29 identity of any other person liable to provide any portion of
26 30 the refund. If the service contract holder cancels the
27 28 31 service contract, the service company shall mail a written

23 31 service contract, the service company shall mail a written 23 32 notice of termination to the service contract holder within

23 33 fifteen days of the date of the termination.

^{3 34 &}lt;u>n. Permits the service contract holder to cancel and</u>

return the service contract within at least twenty days of date of mailing the service contract to the service contract 2 holder or within at least ten days after delivery of the 3 service contract if the service contract is delivered at the 4 time of sale of the service contract, or within a longer 24 2 holder or within at least ten days after delivery of the 24 3 service contract if the service contract is delivered at 24 4 time of sale of the service contract, or within a longer 24 5 period of time as permitted under the service contract. 24 6 claim has been made under the service contract prior to 24 7 return, the service contract is void and the full purchas 24 8 price of the service contract shall be refunded to the service 4 9 contract holder. A ten percent penalty shall be added ea 24 10 month to a refund that is not paid to a service contract 24 11 holder within thirty days of the return of the service 24 12 contract to the service company. The applicable time per 24 13 for cancellation of a service contract shall apply only 6 claim has been made under the service contract prior to its 7 return, the service contract is void and the full purchase 8 price of the service contract shall be refunded to the service 9 contract holder. A ten percent penalty shall be added each 12 contract to the service company. The applicable time period 13 for cancellation of a service contract shall apply only to the 14 original service contract holder that purchased the service 24 15 contract. 24 16 3. A complete copy of the terms of the motor vehicle 24 17 service contract shall be delivered to the prospective service 24 18 contract holder at or before the time that the prospective 24 19 service contract holder makes application for the service 24 20 contract. If there is no separate application procedure, 24 21 a complete copy of the motor vehicle service contract shall be 24 22 delivered to the service contract holder at or before the time 24 23 the service contract holder becomes bound under the contract. 24 24 Sec. 30. Section 516E.6, Code 2005, is amended to read as Section 516E.6, Code 2005, is amended to read as Sec. 30. 24 25 follows: 24 26 516E.6 COMMISSIONER MAY PROHIBIT CERTAIN SALES == 24 27 INJUNCTION. 24 28 The commissioner shall issue an order instructing the a 24 29 provider, service company, or third=party administrator to 24 30 cease and desist from selling or offering for sale motor vehicle service contracts if the commissioner determines that -2.431 24 32 the provider, service company, or third=party administrator 24 33 has failed to comply with a provision of this chapter. Upon 24 34 the failure of a motor vehicle provider, service contract 24 35 provider company, or third=party administrator to obey a cease 2.5 1 and desist order issued by the commissioner, the commissioner 25 2 may give notice in writing of the failure to the attorney 25 3 general, who shall immediately commence an action against the 25 4 provider, service company, or third=party administrator to 5 enjoin the provider, service company, or third=party 6 administrator from selling or offering for sale motor vehicle 25 25 25 7 service contracts until the provider, service company, or 8 third=party administrator complies with the provisions of this 25 9 chapter and the district court may issue the injunction. 25 10 Sec. 31. Section 516E.7, Code 2005, is amended to read as 25 11 follows: 25 12 516E.7 RULES. 25 13 The commissioner may adopt rules as provided in chapter 17A 25 14 to administer and enforce the provisions of this chapter and 25 15 to establish minimum standards for disclosure of motor 25 16 service contract coverage limitations and exclusions. 25 17 Sec. 32. Section 516E.8, Code 2005, is amended to read as 25 18 follows: 25 19 516E.8 EXEMPTION. 25 20 This chapter does not apply to a motor vehicle service 25 21 contract issued by the manufacturer or importer of the motor 25 22 vehicle covered by the service contract or to any third party 25 23 acting in an administrative capacity on the manufacturer's 25 24 behalf in connection with that service contract. 25 25 Sec. 33. Section 516E.9, Code 2005, is amended to read as 25 26 follows: 25 27

516E.9 MISREPRESENTATIONS OF STATE APPROVAL.

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A motor vehicle service contract provider company shall not 25 29 represent or imply in any manner that the provider service 30 company has been sponsored, recommended, or approved or that 25 31 the provider's service company's abilities or qualifications 25 32 have in any respect been passed upon by the state of Iowa, 25 33 including the commissioner, the insurance division, or the 25 34 division's securities bureau.

Sec. 34. Section 516E.10, Code 2005, is amended to read as follows:

516E.10 PROHIBITED ACTS == UNFAIR OR DECEPTIVE TRADE 3 PRACTICES.

- 1. MISREPRESENTATIONS, FALSE ADVERTISING, AND UNFAIR 5 PRACTICES.
- 26 6 a. Unless licensed as an insurance company, a motor 7 vehicle service contract provider company shall not use in its 8 name, contracts, or literature, the words "insurance", 2.6 26 9 "casualty", "surety", "mutual", or any other words descriptive 26 10 of the insurance, casualty, or surety business or deceptively

26 11 similar to the name or description of any insurance or surety 26 12 corporation, or any other motor vehicle service contract 26 13 provider company.

- b. A motor vehicle service contract provider company shall 26 15 not, without the written consent of the purchaser, knowingly 26 16 charge a purchaser for duplication of coverage or duties 26 17 required by state or federal law, a warranty expressly issued 26 18 by a manufacturer or seller of a product, or an implied 26 19 warranty enforceable against the lessor, seller, or 26 20 manufacturer of a product.
- 26 21 c. A motor vehicle provider, service contract provider 26 22 company, or third=party administrator shall not make, permit, 26 23 or cause a false or misleading statement, either oral or 26 24 written, in connection with the sale, offer to sell, or 26 25 advertisement of a motor vehicle service contract.

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- d. A motor vehicle provider, service contract provider 26 27 company, or third=party administrator shall not permit or 26 28 cause the omission of a material statement in connection with 26 29 the sale, offer to sell, or advertisement of a $\frac{\text{motor vehicle}}{\text{motor vehicle}}$ 26 30 service contract, which under the circumstances should have 26 31 been made in order to make the statement not misleading. 26 32
- e. A motor vehicle provider, service contract provider 26 33 company, or third=party administrator shall not make, permit, 26 34 or cause to be made a false or misleading statement, either 26 35 oral or written, about the benefits or services available under the motor vehicle service contract.
 - f. A motor vehicle provider, service contract provider company, or third=party administrator shall not make, permit,
 or cause to be made a statement of practice which has the effect of creating or maintaining a fraud.
- g. A motor vehicle provider, service contract provider company, or third=party administrator shall not make, publish, 8 disseminate, circulate, or place before the public, or cause, 9 directly or indirectly, to be made, published, disseminated, 27 10 circulated, or placed before the public in a newspaper, 27 11 magazine, or other publication, or in the form of a notice, 27 12 circular, pamphlet, letter, or poster, or over a radio or 27 13 television station, or in any other way, an advertisement, 27 14 announcement, or statement containing an assertion, 27 15 representation, or statement with respect to the motor vehicle 27 16 service contract industry or with respect to a motor vehicle 27 17 provider, service contract provider company, or third=party 27 18 administrator which is untrue, deceptive, or misleading. 27 19 is deceptive or misleading to use any combination of words, 27 20 symbols, or physical materials which by their content, 27 21 phraseology, shape, color, or other characteristics are so 27 22 similar to a combination of words, symbols, or physical 27 23 materials used by a manufacturer or of such a nature that the 27 24 use would tend to mislead a person into believing that the 27 25 solicitation is in some manner connected with the $27\,\,26$ manufacturer, unless actually authorized or issued by the $27\,\,27$ manufacturer.
- h. A bank, savings and loan association, credit union, 27 29 insurance company, or other lending institution shall not 27 30 require the purchase of a motor vehicle service contract as a 27 31 condition of a loan.
- 2. DEFAMATION. A motor vehicle provider, service contract 27 33 provider company, or third=party administrator shall not make, 27 34 publish, disseminate, or circulate, directly or indirectly, or 27 35 aid, abet, or encourage the making, publishing, disseminating, 1 or circulating of an oral or written statement or a pamphlet, circular, article, or literature which is false or maliciously 3 critical of or derogatory to the financial condition of a 4 person, and which is calculated to injure the person.
 - BOYCOTT, COERCION, AND INTIMIDATION. A motor vehicle 6 provider, service contract provider shall not enter into an company, or third=party administrator agreement to commit, or 8 by a concerted action commit, an act of boycott, coercion, or 9 intimidation resulting in or tending to result in unreasonable
- 28 10 restraint of, or monopoly in, the service contract industry.
 28 11 4. FALSE STATEMENTS. A motor vehicle provider, service 28 12 contract provider company, or third=party administrator shall 28 13 not knowingly file with a supervisory or other public 28 14 official, or knowingly make, publish, disseminate, circulate, 28 15 or deliver to a person, or place before the public, or 28 16 knowingly cause directly or indirectly to be made, published, 28 17 disseminated, circulated, delivered to a person, or placed 28 18 before the public, a false material statement of fact as to 28 19 the financial condition of a person.
- 28 20 5. FALSE ENTRIES. A motor vehicle provider, service 28 21 contract provider company, or third=party administrator shall

28 22 not knowingly make a false entry of a material fact in a book, 28 23 report, or statement of a person or knowingly fail to make a 28 24 true entry of a material fact pertaining to the business of 28 25 the person in a book, report, or statement of the person.
28 26 6. USED OR REBUILT PARTS. A motor vehicle service

28 27 contract provider company shall not repair a motor vehicle 28 28 covered by a motor vehicle service contract with any of the 28 29 following:

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a. Used parts, unless the provider service company 28 31 receives prior written authorization by the vehicle owner.

- 28 32 b. Rebuilt parts, unless the parts are rebuilt according 28 33 to national standards recognized by the insurance division.
- 28 34 7. MARKETING. A provider, service company, or third=party 28 29 29 administrator shall not market, advertise, offer to sell, or sell a service contract by using personal information obtained 2 in violation of the federal Driver's Privacy Protection Act, 29 29

- 18 U.S.C. } 2721 et seq.
 7- 8. VIOLATIONS OF SECTION 714.16.
 a. A violation of this chapter or rules adopted by the 6 commissioner pursuant to this chapter is an unfair practice as defined in section 714.16.
- b. An enforcement agreement between the commissioner and a 8 9 motor vehicle provider, service contract provider company, or 29 10 third=party administrator does not bar the attorney general
 29 11 from bringing an action against the provider, service company,

Sec. 35. Section 516E.11, Code 2005, is amended to read as follows:

516E.11 RECORDS == EXPLANATION OF REASONS FOR DENIAL OF 29 18 CLAIMS.

- 1. A motor vehicle provider, service contract provider 29 20 company, or third=party administrator shall keep accurate 29 21 records concerning transactions regulated under this chapter.
- 29 22 a. A motor vehicle service contract provider's records 29 23 Records of a provider, service company, or third=party 24 administrator shall include all of the following:
 - (1) Copies of all service contracts each type of service contract issued or sold.
- (2) The name and address or each service constant (3) The Claim files which shall contain, at a minimum, the 29 29 dates, amounts, and descriptions of all receipts, claims, and expenditures related to service contracts.
- 29 30 (4) Copies of all materials relating to claims which have 29 32 been denied.
- b. A motor vehicle provider, service contract provider 29 34 company, <u>or third=party administrator</u> shall retain all 29 35 required records pertaining to a service contract holder for 1 at least two years after the specified period of coverage has 2 expired. A provider, service company, or third=party 3 administrator discontinuing business in this state shall 4 maintain its records until the provider, service company, or 5 third=party administrator furnishes the commissioner 6 satisfactory proof that the provider, service company, or 7 third=party administrator has discharged all obligations to 8 contract holders in this state.
- 30 30 c. Motor vehicle service contract providers Providers service companies, or third=party administrators shall make 30 11 all records concerning transactions regulated under the 30 12 chapter available to the commissioner for the purpose of 30 13 examination.
- 30 14 d. A provider, service company, or third=party 30 30 15 administrator may keep all records required under this chapter 30 16 in an electronic form. If an administrator maintains records 30 17 in a form other than a printed copy, the records shall be 30 30 18 accessible from a computer terminal available to the 30 19 commissioner and shall be capable of duplication to a legible 30 20 printed copy.
- 30 21 2. A motor vehicle service contract provider, service 30 company, or third=party administrator shall promptly deliver a 30 23 written explanation to the service contract holder, describing 30 24 the reasons for denying a claim or for the offer of a 30 25 compromise settlement, based on all relevant facts or legal 30 26 requirements and referring to applicable provisions of the 30 27 service contract.
- 3. A provider, service company, or third=party administrator shall keep accurate records concerning 30 28 30 29 administrator shall keep accurate records concerning
 30 30 transactions regulated under this chapter, including a list of 30 31 the locations where service contracts are marketed, sold,

30 32 offered for sale, or performed.

Sec. 36. Section 516E.12, Code 2005, is amended to read as 30 33 30 34 follows: 30 35 SERVICE OF PROCESS. 516E.12 The commissioner shall be the agent for service of process 31 2 upon a motor vehicle provider, service contract provider 31 company, or third=party administrator and an issuer of a 4 reimbursement insurance policy. 31 31 Sec. 37. Section 516E.13, subsection 4, unnumbered 6 paragraph 1, Code 2005, is amended to read as follows: 31 Upon the commissioner's determination that a provider 31 service company, or third=party administrator has engaged, is 31 9 engaging, or is about to engage in any act or practice 31 10 constituting a violation of this chapter or a rule adopted 31 11 pursuant to this chapter, the commissioner may issue a summary 31 12 order directing the person to cease and desist from engaging 31 13 in the act or practice resulting in the violation or to take 31 14 other affirmative action as in the judgment of the 31 15 commissioner is necessary to comply with the requirements of 31 16 this chapter. Section 516E.14, Code 2005, is amended to read as 31 17 Sec. 38. 31 18 follows: 31 19 516E.14 AUDITS. 31 20 The commissioner may examine or cause to be examined the 31 21 records of a motor vehicle provider, service contract provider company, or third=party administrator for the purpose of 31 31 23 verifying compliance with this chapter. The commissioner may 31 24 require, by a subpoena, the attendance of the provider_ 25 service company, or third=party administrator, or the -31-26 provider's <u>a</u> representative <u>thereof</u>, and any other witness 31 27 whom the commissioner deems necessary or expedient, and the 31 28 production of records relating in any manner to compliance 31 29 with this chapter if a provider, service company, third=party 30 administrator, or witness fails or refuses to produce the 31 31 documents for examination when requested by the commissioner. 31 32 Sec. 39. Section 516E.15, subsection 1, paragraph b, Code 31 33 2005, is amended to read as follows: 31 34 b. A motor vehicle provider, service contract provider who 31 35 company, or third=party administrator that fails to file 32 1 documents and information with the commissioner as required 32 2 pursuant to section 516E.3 may be subject to a civil penalty. 32 The amount of the civil penalty shall not be more than four 32 4 hundred dollars plus two dollars for each motor vehicle 32 5 service contract that the person executed prior to satisfying 32 6 the filing requirement. However, a person who fails to file 32 information regarding a change in the provider's name or the 32 8 termination of the provider's business of a provider, service company, or third=party administrator as required pursuant to 32 10 section 516E.3 is subject to a civil penalty of not more than 32 11 five hundred dollars. 32 12 Sec. 40. Section 516E.15, subsection 2, Code 2005, is 32 13 amended to read as follows: 32 14 2. If the commissioner believes that grounds exist for the 32 15 criminal prosecution of a motor vehicle provider, service 32 16 contract provider company, or third=party administrator for 32 17 violating this chapter or any other law of this state, the 32 18 commissioner may forward to the attorney general or the county 32 19 attorney the grounds for the belief, including all evidence in 32 20 the commissioner's possession for action deemed appropriate by 32 21 the attorney general or county attorney. At the request of 32 22 the attorney general, the county attorney shall appear and 32 23 prosecute the action when brought in the county served by the 32 24 county attorney. 32 25 Sec. 41. NEW SECTION. 516E.16 COURT ACTION FOR FAILURE 32 26 TO COOPERATE. 32 27 1. If a person fails or refuses to file a statement or 32 28 report or to produce any books, accounts, papers, 32 29 correspondence, memoranda, purchase agreements, files, or 32 30 other documents or records, or to obey a subpoena issued by 32 31 the commissioner, the commissioner may refer the matter to the 32 32 attorney general, who may apply to a district court to enforce 32 33 compliance. The court may order any of the following: 32 34 Injunctive relief restricting or prohibiting the offer 32 35 or sale of service contracts. b. Production of documents or records including but not 33 33 limited to books, accounts, papers, correspondence, memoranda, 33 purchase agreements, files, or other documents or records. c. Such other relief as may be appropriate. 33 33 A court order issued pursuant to subsection 1 is

effective until the person who is subject to the order files

the statement or report, produces the documents requested, or

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8 obeys the subpoena.

33 9 Sec. 42. <u>NEW SECTION</u>. 516E.17 NET WORTH REQUIREMENT. 33 10 A service company that has issued or renewed in the 33 11 aggregate one thousand or fewer service contracts during the 33 12 preceding calendar year shall maintain a minimum net worth of 33 13 forty thousand dollars. The minimum net worth to be 33 14 maintained shall be increased by an additional twenty thousand 33 15 dollars for each additional five hundred contracts or fraction 33 16 thereof issued or renewed, up to a maximum required net worth 33 17 of four hundred thousand dollars. At least twenty thousand 33 18 dollars of net worth shall consist of paid=in capital.
33 19 Sec. 43. NEW SECTION. 516E.18 PUBLIC ACCESS TO RECORDS. Sec. 43. <u>NEW SECTION</u>. 1. The administrator shall keep a register of all filings 33 20 33 21 and orders which have been entered. The register shall be 33 22 open for public inspection. 33 23 2. Upon request and for 2. Upon request and for a reasonable fee, the 33 24 administrator shall furnish to any person copies of any 33 25 register entry or any document which is a matter of public 33 26 record and not confidential. Copies shall be available during 33 27 normal business hours and may be certified upon request. In 33 28 any administrative, civil, or criminal proceeding, a certified 33 29 copy is prima facie evidence of the contents of the document 33 30 certified. 33 31 3. Pursuant to chapter 22, the administrator may maintain 33 32 the confidentiality of information obtained during an 33 33 investigation or audit. investigation or audit 33 34 Sec. 44. <u>NEW SECTION</u>. 516E.19 ADMINISTRATION. 1. This chapter shall be administered by the commissioner. 33 35 The deputy administrator appointed pursuant to section 502.601 34 34 shall be the principal operations officer responsible to the 34 commissioner for the routine administration of this chapter 4 and management of the administrative staff. In the absence of 5 the commissioner, whether because of vacancy in the office, by 34 34 34 6 reason of absence, physical disability, or other cause, the deputy administrator shall be the acting administrator and shall, for the time being, have and exercise the authority 34 34 8 9 conferred upon the commissioner. The commissioner may from 34 34 10 time to time delegate to the deputy administrator any or all 34 11 of the functions assigned to the commissioner in this chapter. 34 12 The deputy administrator shall employ officers, attorneys, 34 13 accountants, auditors, investigators, and other employees as shall be needed for the administration of this chapter.
2. Upon request, the commissioner may honor requests from 34 14 34 15 34 16 interested persons for interpretive opinions. Sec. 45. Section 518.14, subsection 4, paragraph a, Code 2005, is amended to read as follows: 34 17 34 18 34 19 a. UNITED STATES GOVERNMENT OBLIGATIONS. Obligations 34 20 Bonds or other evidences of indebtedness issued, assumed, or 34 21 guaranteed by the United States of America, or by an any 34 22 agency or instrumentality of the United States of America, 34 23 include investments in an open=end management investment 34 24 company registered with the federal securities and exchange 34 25 commission under the federal Investment Company Act of 1940 34 26 15 U.S.C. } 80(a) and operated in accordance with 17 C.F.R 27 270.2a=7, the portfolio of which is limited to the United 28 States obligations described in this paragraph, and which are 29 included in the national association of insurance 34 30 commissioners' securities valuation office's United States
34 31 direct obligation = full faith and credit list.
34 32 Sec. 46. Section 518A.12, subsection 4, paragraph a, Code 34 33 2005, is amended to read as follows: a. UNITED STATES GOVERNMENT OBLIGATIONS. Obligations 34 34 34 35 Bonds or other evidences of indebtedness issued, assumed, 35 1 guaranteed by the United States of America, or an by any 1 guaranteed by the United States of America, or an by any
35 2 agency or instrumentality of the United States of America,
35 3 include investments in an open-end management investment
35 4 company registered with the federal securities and exchange
35 5 commission under the federal Investment Company Act of 1940,
35 6 15 U.S.C. } 80(a) and operated in accordance with 17 C.F.R.
35 7 270.2a=7, the portfolio of which is limited to the United
35 8 States obligations described in this paragraph, and which ar
35 9 included in the national association of insurance
35 10 commissioners' securities valuation office's United States
35 11 direct obligation = full faith and credit list.
35 12 Sec. 47. Section 520.19, Code 2005, is amended to read and security of the s 8 States obligations described in this paragraph, and which are Sec. 47. Section 520.19, Code 2005, is amended to read as 35 13 follows: 520.19 ANNUAL TAX == FEES. 35 14 35 15 In lieu of all other taxes, licenses, charges, and fees 35 16 whatsoever, such attorney shall annually pay to the 35 17 commissioner the same fees as are paid by mutual companies 35 18 transacting the same kind of business, and an annual tax of

35 19 two percent, if a domestic reciprocal organization, and two

20 percent, if a foreign reciprocal organization, based upon the 35 21 applicable percentage stated in section 432.1, subsection 4, 35 22 calculated upon the gross premiums or deposits collected from 35 23 subscribers in this state during the preceding calendar year, 35 24 after deducting therefrom returns, or cancellations, and all 35 25 amounts returned to subscribers or credited to their accounts 35 26 as savings, and the amount returned upon canceled policies and 35 27 rejected applications covering property situated or on 35 28 business done within this state. 35 29

Sec. 48. Section 522B.17, Code 2005, is amended to read as 35 30 follows:

522B.17 PENALTY.

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35 32 An insurer or insurance producer who, after hearing, is 35 33 found to have violated this chapter may be <u>ordered to cease</u> 35 34 and desist from engaging in the conduct resulting in the <u>35 35 violation and may be</u> assessed a civil penalty pursuant to 1 chapter 507B.

A person <u>found who</u>, after hearing, <u>is found</u> to have acted 3 <u>violated this chapter by acting</u> as an agent of an insurer or 4 otherwise selling, soliciting, or negotiating insurance in 5 this state, or offering to the public advice, counsel, or 6 services with regard to insurance, who is not properly 7 licensed is subject to may be ordered to cease and desist from 36 8 engaging in the conduct resulting in the violation and may be 36 9 assessed a civil penalty according to the provisions of 36 10 chapter 507A.

36 11 If a person does not comply with an order issued pursuant to this section, the commissioner may petition a court of 36 12 to this section, the commissioner may petition a court of 36 13 competent jurisdiction to enforce the order. The court shall 36 14 not require the commissioner to post a bond in an action or 36 15 proceeding under this section. If the court finds, after 36 16 notice and opportunity for hearing, that the person is not in 36 17 compliance with an order, the court may adjudge the person to 18 be in civil contempt of the order. The court may impose a 19 civil penalty against the person for contempt in an amount not 36 20 less than three thousand dollars but not greater than ten 36 21 thousand dollars for each violation and may grant any other 36 22 relief that the court determines is just and proper in the 36 23 circumstances.

Sec. 49. <u>NEW SECTION</u>. 522B.17A INJUNCTIVE RELIEF. 36 25 1. An association with at reast twent, 12.2 36 26 producer members may bring an action in district court to constant from calling soliciting, or negotiating 36 27 enjoin a person from selling, soliciting, or negotiating 36 28 insurance in violation of section 522B.2. However, before 36 29 bringing an action in district court to enjoin a person 36 30 pursuant to this section, an association shall file a 36 31 complaint with the insurance division alleging that the person 36 32 is selling, soliciting, or negotiating insurance in violation 36 33 of section 522B.2.

- 2. If the division makes a determination to proceed 36 35 administratively against the person for a violation of section 522B.2, the complainant shall not bring an action in district 2 court against the person pursuant to this section based upon 3 the allegations contained in the complaint filed with the 4 division.
- 3. If the division does not make a determination to 6 proceed administratively against the person for a violation of section 522B.2, the division shall issue, on or before ninety 8 days from the date of filing of the complaint, a release to 9 the complainant that permits the complainant to bring an 37 10 action in district court pursuant to this section.
- 37 11 4. The filing of a complaint with the division pursuant to 37 12 this section tolls the statute of limitations pursuant to 37 13 section 614.1 as to the alleged violation for a period of one 37 14 hundred twenty days from the date of filing the complaint. 37 15 5. Any action brought in district court by a complainant
- 37 16 against a person pursuant to this section, based upon the 37 17 allegations contained in the complaint filed with the 37 18 division, shall be brought within one year after the ninety= 37 19 day period following the filing of the complaint with the 37 20 division, or the date of the issuance of a release by the 37 21 division, whichever is earlier.
 37 22 6. If the court finds that the person is in violation of
- 37 23 section 522B.2 and enjoins the person from selling, 37 24 soliciting, or negotiating insurance in violation of that 37 25 section, the court's findings of fact and law, and the 37 26 judgment and decree, when final, shall be admissible in any 37 27 proceeding initiated pursuant to section 522B.17 by the 37 28 commissioner against the person enjoined and the person 37 29 enjoined shall be precluded from contesting in that proceeding 37 30 the court's determination that the person sold, solicited, or

37 31 negotiated insurance in violation of section 522B.2. Sec. 50. Section 523A.402, subsection 6, paragraph c, Code 37 32 37 33 2005, is amended to read as follows: 37 34 c. The annuity shall not be continued to the same and the sa The annuity shall not be contestable, or limit death 37 35 benefits in the case of suicide, with respect to that portion 1 of the face amount of the annuity which is required by 2 paragraph "b". The annuity shall not refer to physical 3 examination, or otherwise operate as an exclusion, limitation, 38 38 38 4 or condition other than requiring submission of proof of death 38 5 or surrender of the annuity at the time the prepaid purchase 6 agreement is funded, matures, or is canceled, as the case may 38 7 be. 38 8 Sec. 51. EFFECTIVE AND RETROACTIVE APPLICABILITY DATES. 9 This section and the sections of this Act amending sections 38 8 38 38 10 513C.6 and 514E.2, and amending section 514E.7, subsection 1, 38 11 by enacting paragraph "e", being deemed of immediate 38 12 importance, take effect upon enactment. The section of the 38 13 Act amending section 513C.6 is retroactively applicable to 38 13 Act amending section 513C.6 is retroactively applicable to 38 14 January 1, 2005, and is applicable on and after that date.
38 15 The sections of the Act amending section 514E.2 are
38 16 retroactively applicable to July 1, 1986, and are applicable 38 17 on and after that date. The portion of the section of the Act 38 18 amending section 514E.7, subsection 1, by enacting paragraph 38 19 "e" is retroactively applicable to January 1, 2005, and is 38 20 applicable on and after that date. 38 21 38 22 38 23 JOHN P. KIBBIE 38 24 38 25 President of the Senate 38 26 38 27 38 28 38 29 CHRISTOPHER C. RANTS 38 30 Speaker of the House 38 31 I hereby certify that this bill originated in the Senate and 38 32 38 33 is known as Senate File 360, Eighty=first General Assembly. 38 34 38 35 39 39 MICHAEL E. MARSHALL 39 Secretary of the Senate _____, 2005 39 4 Approved __ 39 39 39 8 THOMAS J. VILSACK 39

9 Governor