

Iowa Department of Human Services
Resolution of county Accounts Receivable credits

for 2013 12 17

- If a county has a credit balance for any service and
 - does not owe any other balances and
 - has not incurred any additional billing in SFY14DHS is processing payments for credits or has notified the county of the appeal board process as appropriate

- If a county has a credit balance for any service and
 - has outstanding balances for other servicesDHS is working (will work) with the county to apply credits to outstanding balances

- If a county has a credit balance for any service and
 - is incurring bills for additional services in SFY14DHS is working (will work) with the county to apply credits to bills as they are incurred