

Message: Tip Sheet regarding off duty conduct policies

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:28 PM
Item ID: 40861759
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Tip Sheet regarding off duty conduct policies**

From Hendricksmeier, Bonny [IWD] **Date** Friday, November 08, 2013 11:24 AM
To Wahlert, Teresa [IWD]
Cc

 [tipsheet.doc](#) (33 Kb HTML)

Off Duty Conduct

Disqualification for off-duty conduct is guided by the decision in *Kleidosty v. Employment Appeal Board*, 482 N.W.2d 416 (Iowa 1992). In that case the claimant was disqualified from unemployment benefits as a result of her being convicted of selling cocaine off duty at her home. That case rested on the employer's policy specifically prohibiting any "illegal, immoral or indecent conduct" on or off the premises and whether or not on company time.

The Supreme Court emphasized this specific rule as the reason for the disqualification. The rule was broad, general and all encompassing.

It was distinguished from rules specifically prohibiting illegal conduct on company time or premises or at events in which the employer was a sponsor or participant. In such situations the claimant would be acting as a representative of the employer before clients or customers or acting directly under the auspices of the employer. .

Kleidosty did not require a showing of adverse impact on the employer, simply a violation the rule prohibiting illegal, immoral or indecent conduct.

Rules that are less general require a showing of specific negative impact on the employer for off duty conduct to be misconduct and result in disqualification.

TIPS:

ONE: Have a policy which is all encompassing and very general such as the employer in the *Kleidosty* case, and not a policy which is limited to "time or place."

TWO: The policy should state clearly what will happen to the employee for violation of the rule.

THREE: Firmly establish the employee has received the policy. This is best accomplished by having employees sign and date a form which acknowledges they have received the employee handbook and are responsible for the contents. This should be done again whenever the employee handbook is updated.

Message: RE: Tip Sheet regarding off duty conduct policies

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:28 PM
Item ID: 40861762
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **RE: Tip Sheet regarding off duty conduct policies**

From Hendricksmeier, Bonny [IWD] **Date** Friday, November 08, 2013 4:36 PM
To Wahlert, Teresa [IWD]
Cc

These are the only "tips" I know to give. The bank could not have done anything in this case because the flaw was in their written policy. It all goes back to what the policy says. My tip sheet says what the policy should say. It must be broad and all encompassing as in the cited case law.

If you want to discuss this further I will be working in the office next week we can meet and you can give me a better idea of that for which you are looking in this tip sheet.

From: Wahlert, Teresa [IWD]
Sent: Friday, November 08, 2013 2:50 PM
To: Hendricksmeier, Bonny [IWD]
Subject: Re: Tip Sheet regarding off duty conduct policies

We don't really need the case law. I do not understand how these tips would have assisted the bank - so there must be more to add

- Teresa Wahlert

On Nov 8, 2013, at 11:24 AM, "Hendricksmeier, Bonny [IWD]"
<Bonny.Hendricksmeier@iwd.iowa.gov> wrote:

<tipsheet.doc>

Message: RE: Tip Sheet regarding off duty conduct policies

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:28 PM
Item ID: 40861767
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ RE: Tip Sheet regarding off duty conduct policies

From Hendricksmeier, Bonny [IWD] **Date** Saturday, November 09, 2013 1:33 PM
To Wahlert, Teresa [IWD]
Cc

I have run it past Devon Lewis and Steve Wise and incorporated their suggestions. I will send it to all the ALJs to see if they have any further input.

From: Wahlert, Teresa [IWD]
Sent: Friday, November 08, 2013 4:46 PM
To: Hendricksmeier, Bonny [IWD]
Subject: Re: Tip Sheet regarding off duty conduct policies

Do any if your co-workers have ideas ?

- Teresa Wahlert

On Nov 8, 2013, at 4:36 PM, "Hendricksmeier, Bonny [IWD]" <Bonny.Hendricksmeier@iwd.iowa.gov> wrote:

These are the only "tips" I know to give. The bank could not have done anything in this case because the flaw was in their written policy. It all goes back to what the policy says. My tip sheet says what the policy should say. It must be broad and all encompassing as in the cited case law.

If you want to discuss this further I will be working in the office next week we can meet and you can give me a better idea of that for which you are looking in this tip sheet.

From: Wahlert, Teresa [IWD]
Sent: Friday, November 08, 2013 2:50 PM
To: Hendricksmeier, Bonny [IWD]
Subject: Re: Tip Sheet regarding off duty conduct policies

We don't really need the case law. I do not understand how these tips would have assisted the bank - so there must be more to add

- Teresa Wahlert

On Nov 8, 2013, at 11:24 AM, "Hendricksmeier, Bonny [IWD]"
<Bonny.Hendricksmeier@iwd.iowa.gov> wrote:

<tipsheet.doc>

Message: RE: Policy

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:27 PM
Item ID: 40861741
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **RE: Policy**

From Hendricksmeier, Bonny [IWD] **Date** Tuesday, November 05, 2013 10:19 AM
To Wahlert, Teresa [IWD]
Cc Lewis, Devon [IWD]; Wise, Steve [IWD]; Hillary, Teresa [IWD]

But it was not a "company sponsored social gathering," as specifically stated in the written policy. But I will comply and do the tip sheet.

-----Original Message-----

From: Wahlert, Teresa [IWD]
Sent: Tuesday, November 05, 2013 10:17 AM
To: Hendricksmeier, Bonny [IWD]
Cc: Lewis, Devon [IWD]; Wise, Steve [IWD]; Hillary, Teresa [IWD]
Subject: Re: Policy

Certainly a social gathering - with thousands. So I am asking you to write the tip sheet for employers for guidance on company policies for employees to understand what rises to the level of upholding the denial of unemployment benefits.

Thank you

- Teresa Wahlert

> On Nov 5, 2013, at 9:45 AM, "Hendricksmeier, Bonny [IWD]"
<Bonny.Hendricksmeier@iwd.iowa.gov> wrote:

>
> My decision in this case was based on the employer's policy which prohibits behavior which would reflect poorly on the company "at company sponsored events or social gatherings." In this case the claimant's behavior occurred in neither of these circumstances.

>
> -----Original Message-----
> From: Wahlert, Teresa [IWD]
> Sent: Tuesday, November 05, 2013 9:42 AM
> To: Hendricksmeier, Bonny [IWD]
> Cc: Lewis, Devon [IWD]; Wise, Steve [IWD]; Hillary, Teresa [IWD]
> Subject: Policy

>
> Please explain the substantial level of misconduct that would uphold the denial of unemployment benefits - Considering a published policy that prohibits off-duty conduct that either reflects poorly on the bank or causes management to lose faith in the employee? Let's suppose an employee was charged with trespassing and resisting arrest in quite a public venue, plus a charge of soliciting a police officer plus admitting to being under the influence. All publicly documented.

>
> Because I am trying to understand the legal requirements, I would like you to prepare a tip sheet for employers on this topic - I would like to see the draft by next week. Thanks.

>
> - Teresa Wahlert

Message: RE: Policy

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:27 PM
Item ID: 40861739
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **RE: Policy**

From Hendricksmeier, Bonny [IWD] **Date** Tuesday, November 05, 2013 9:46 AM
To Wahlert, Teresa [IWD]
Cc Lewis, Devon [IWD]; Wise, Steve [IWD]; Hillary, Teresa [IWD]

My decision in this case was based on the employer's policy which prohibits behavior which would reflect poorly on the company "at company sponsored events or social gatherings." In this case the claimant's behavior occurred in neither of these circumstances.

-----Original Message-----

From: Wahlert, Teresa [IWD]
Sent: Tuesday, November 05, 2013 9:42 AM
To: Hendricksmeier, Bonny [IWD]
Cc: Lewis, Devon [IWD]; Wise, Steve [IWD]; Hillary, Teresa [IWD]
Subject: Policy

Please explain the substantial level of misconduct that would uphold the denial of unemployment benefits - Considering a published policy that prohibits off-duty conduct that either reflects poorly on the bank or causes management to lose faith in the employee? Let's suppose an employee was charged with trespassing and resisting arrest in quite a public venue, plus a charge of soliciting a police officer plus admitting to being under the influence. All publicly documented.

Because I am trying to understand the legal requirements, I would like you to prepare

a tip sheet for employers on this topic - I would like to see the draft by next week.
Thanks.

- Teresa Wahlert

Message: ALJ performance evals

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:08 PM
Item ID: 40861230
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **ALJ performance evals**

From Hillary, Teresa [IWD] **Date** Monday, July 29, 2013 12:34 PM
To Castillo, Lisa [IWD]
Cc Wahlert, Teresa [IWD]

Lisa,

I just learned from Joni that you have all the ALJ files at your desk. I have a page to add for each ALJ. Can you let me know when you're back at your desk, and I will bring them over.

Thanks much

Teresa K. Hillary

Iowa Workforce Development
1000 E Grand Avenue
Des Moines IA 50319

Phone: 515.725.2683

FAX: 515.242.5144

Message: Reminder about files**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:07 PM
 Item ID: 40861217
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Reminder about files**

From Hillary, Teresa [IWD]

Date
Friday,
July 26,
2013 10:43
AM

To Scott, Cheryll [IWD]; Shroyer, Paula [IWD]; Ackerman, Susan [IWD]; Donner, Lynette [IWD]; Elder, Julie [IWD]; Hendricksmeier, Bonny [IWD]; Lewis, Devon [IWD]; Mormann, Marlon [IWD]; Nice, Terence [IWD]; Scheetz, Beth [IWD]; Seeck, Vicki [IWD]; Stephenson, Randall [IWD]; Timberland, James [IWD]; Wise, Debra [IWD]; Wise, Steve [IWD]; Alexander, Marty [IWD]; Anderson, Donnell [IWD]; Baughman, Myra [IWD]; Benson, Joni [IWD]; Oatts, Sandra [IWD]; Ziegler, Vanessa [IWD]

Cc Wahlert, Teresa [IWD]

As you come in to drop off and pick up files this weekend, remember you are only to take one week of files with you. (This does not apply to VS who works in the Davenport office and to TN who works in the CB office) If you need to review files that are scheduled for more than one week out, you must do so in the office at 1000 East Grand. There is a work space in the ALJ room and there is also an empty cubicle right beside Joni.

Also I've instructed the clerical that they are not to scan you files for your review in upcoming weeks. If you need to review files, you must come to the office to do so. As a time and work flow issue, it is a waste of the clerical staffs time to scan files to you. As always, if you have any questions, do not hesitate to contact me.

Teresa K. Hillary

Iowa Workforce Development
1000 E Grand Avenue

Des Moines IA 50319

Phone: 515.725.2683

FAX: 515.242.5144

Message: Fact-Finders Listening to ALJ Hearing**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:07 PM
 Item ID: 40861213
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Fact-Finders Listening to ALJ Hearing**

From Hillary, Teresa [IWD]

Date
 Thursday,
 July 25, 2013
 4:19 PM

To West, Ryan [IWD]; Eklund, David [IWD]; Ackerman, Susan [IWD]; Donner, Lynette [IWD]; Elder, Julie [IWD]; Hendricksmeier, Bonny [IWD]; Lewis, Devon [IWD]; Mormann, Marlon [IWD]; Nice, Terence [IWD]; Scheetz, Beth [IWD]; Seeck, Vicki [IWD]; Stephenson, Randall [IWD]; Timberland, James [IWD]; Wise, Debra [IWD]; Wise, Steve [IWD]; Alexander, Marty [IWD]; Anderson, Donnell [IWD]; Baughman, Myra [IWD]; Benson, Joni [IWD]; Oatts, Sandra [IWD]; Ziegler, Vanessa [IWD]

Cc Wahlert, Teresa [IWD]

In an effort to help fact-finders understand what happens during a hearing and how ALJs conduct hearings, they will soon start listening in live as we all conduct hearings. Since all of our hearings are public, there is generally not an issue with anyone listening to the hearing. It will be much like law clerks from legal and firms attend hearings to learn what happens. FFs are all agency employees and have access to much of the privileged information we all do. Joni will be given their names and phone numbers and times they would like to listen to hearings. She will randomly pick different ALJs hearings and enter the FF name and telephone number into the apt screen. You will know it's a FF and not a witness or a party as (FF) will appear behind the individuals name. The FF will not make any comments or ask any questions. FF will not contact the ALJ after the hearing to ask any questions until after the ALJ has filed the decision. This way there can be no claim that a FF tried to influence an ALJ by even the type of question asked. If you have any questions, please don't hesitate to contact me.

Thanks much for your ongoing cooperation,

Teresa K. Hillary

Iowa Workforce Development
1000 E Grand Avenue
Des Moines IA 50319

Phone: 515.725.2683
FAX: 515.242.5144

Message: Leave Requests**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:06 PM
 Item ID: 40861187
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Leave Requests**

From Hillary, Teresa [IWD]

Date
 Tuesday,
 July 23, 2013
 7:53 AM

To Scott, Cheryll [IWD]; Shroyer, Paula [IWD]; Benson, Joni [IWD]; Ackerman, Susan [IWD]; Donner, Lynette [IWD]; Elder, Julie [IWD]; Hendricksmeier, Bonny [IWD]; Lewis, Devon [IWD]; Mormann, Marlon [IWD]; Nice, Terence [IWD]; Scheetz, Beth [IWD]; Seeck, Vicki [IWD]; Stephenson, Randall [IWD]; Timberland, James [IWD]; Wise, Debra [IWD]; Wise, Steve [IWD]; Alexander, Marty [IWD]; Anderson, Donnell [IWD]; Baughman, Myra [IWD]; Oatts, Sandra [IWD]; Ziegler, Vanessa [IWD]

Cc Wahlert, Teresa [IWD]

All leave request should be sent to me for approval or denial, with a CC to Joni. We are not using SharePoint for the time being as it is too difficult to get into and change as well as some employees having problems getting into the system. If I deny anyone's request for leave, then you are free to go to the Director for an appeal. The only reason I can see for denying leave, (annual) is that an ALJ is not caught up on their case list, or there is no coverage for the day. For clerical we cannot have all employees gone at the same time on a regular or recurring basis. I'm thinking of our July 5 nightmare here. So, for the time being send me a request with a CC to Joni as she has the master list of who's gone.

Any questions please see me.

Thanks much
 Teresa Hillary

Message: Continuances**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:06 PM
 Item ID: 40861183
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Continuances**

From	Hillary, Teresa [IWD]	Date
		Monday, July 22, 2013 1:24 PM
To	Ackerman, Susan [IWD]; Donner, Lynette [IWD]; Elder, Julie [IWD]; Hendricksmeier, Bonny [IWD]; Lewis, Devon [IWD]; Mormann, Marlon [IWD]; Nice, Terence [IWD]; Scheetz, Beth [IWD]; Seeck, Vicki [IWD]; Stephenson, Randall [IWD]; Timberland, James [IWD]; Wise, Debra [IWD]; Wise, Steve [IWD]	
Cc	Benson, Joni [IWD]; Wahlert, Teresa [IWD]	

CONTINUANCES

It has come to my attention that some ALJs are experiencing delays, sometimes significant, in getting hearings rescheduled quickly and efficiently. Each day from 3:00 p.m. until 4:30 p.m. Joni will be working every e-mail that has come in requesting a case be rescheduled. So, whenever you grant a continuance, send Joni an E-MAIL (no IMs or handwritten notes) the same day. If you send her an e-mail by 3:00 p.m. the day you grant the request, it will be done by 4:30 p.m. the same day. Please do not delay in sending in your request as she cannot reschedule what she does not know about. I think everyone knows what information she needs, but just to be clear: C name and SSN, which party requested the reschedule (the computer requires that information), and if you want a specific date and time for the hearing, or if it can just go back into the schedule. If you believe you cannot hear the case, also supply the reason why you cannot hear it.

In an effort to help out, some of you have taken it upon yourself to reschedule your own continued cases in the computer. Please do not do that any longer. ALJ time is better spent holding hearings

and writing decisions. It is also too difficult to keep track of scheduling when many people are in the computer trying to do the same thing when the system does not update until the following day. In an effort to be consistent in workflow control and determine how many cases are being continued, everyone needs to follow the above format. To be clear, if you send Joni an E-MAIL by 3:00 p.m., your case will be rescheduled that same day and the new hearing notice will automatically go out the following weekday morning. Remember that cases rescheduled on or before the hearing date are not counted as postponements against your DOL numbers and cases rescheduled after the hearing date are counted as postponements.

Thanks much for your cooperation and all of your hard work,

Teresa Hillary

Message: RE: Tip Sheet on Absenteeism

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:13 PM
Item ID: 40861375
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **RE: Tip Sheet on Absenteeism**

From Lewis, Devon [IWD] **Date** Saturday, August 17, 2013 9:51 PM
To Wahlert, Teresa [IWD]
Cc

 [Tip Sheet - Absenteeism.docx](#) (19 Kb HTML)

Here is the revised tip sheet from Vicki.
Devon

From: Wahlert, Teresa [IWD]
Sent: Saturday, August 17, 2013 3:17 PM
To: Seeck, Vicki [IWD]
Cc: Lewis, Devon [IWD]
Subject: Re: Tip Sheet on Absenteeism

I did not get the attachment

- Teresa Wahlert

On Aug 16, 2013, at 9:50 AM, "Seeck, Vicki [IWD]" <Vicki.Seeck@iwd.iowa.gov> wrote:

Good Morning,

I am attaching to this email a tip sheet that has been prepared on absenteeism. Marlon Mormann was kind enough to provide me with a document that he had already prepared on the subject and Devon Lewis did some very good editing. Please let me know if this is what you had in mind. I will make any changes you feel are necessary.

Message: FW: state tax return to refund op

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:01 PM
Item ID: 40861026
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ FW: state tax return to refund op

From Hillary, Teresa [IWD] **Date** Thursday, June 20, 2013 9:50 AM
To Lewis, Devon [IWD]
Cc

From: Olivencia, Nicholas [IWD]
Sent: Thursday, June 20, 2013 9:39 AM
To: Hillary, Teresa [IWD]
Cc: Walsh, Joseph [IWD]
Subject: RE: state tax return to refund op

Thank you Teresa. I found our rule, 871 IAC 25.16(1) If the individual has made no attempt to repay the overpayment of benefits within the preceding six months, the individual's name and social security number are given to the department of revenue. The question is what does "no attempt" mean, and would \$10 towards whatever their \$50+ overpayment would constitute an attempt.

From: Hillary, Teresa [IWD]
Sent: Thursday, June 20, 2013 9:33 AM
To: Olivencia, Nicholas [IWD]
Cc: Walsh, Joseph [IWD]
Subject: state tax return to refund op

Nick,

At the meeting on Tuesday about UI integrity OP, I said I would send you the tax reference code section ALJ'S use in keeping a tax refund. Below is the tax sections we cite when keeping a cl state tax refund to collect an overpayment of UI benefits.

Iowa Code § 421.17(27) via the Iowa Department of Revenue sets forth a procedure whereby one state agency may obtain funds owed by a second state agency to an individual to apply to a debt, which that same individual owes to the first state agency. 871 IAC 25.16 specifically authorizes the Iowa Workforce Development Department to withhold the state income tax refund owing to the claimant to apply to an overpayment of benefits which that same claimant owes to the Iowa Workforce Development Department so long as both amounts are at least \$50.00. Iowa Code § 96.11 (16) allows reimbursement of setoff costs. The claimant owes the Iowa Workforce Development Department \$.00 in benefits he received in 200 to which he was not entitled and he has an Iowa income tax refund of at least \$50.00. Therefore, the Iowa Workforce Development Department is legally authorized to withhold that Iowa income tax refund up to the amount of the overpayment of benefits, plus a \$7.00 transfer fee, which the claimant owes to the Iowa Workforce Development Department.

I was not able to find anything that said we could not keep the refund if there had been 'activity' on the claim in six months. I don't think appeals gets any cases where there has been activity in less than six months, because FF just does not issue those decn., hence no appeals.

If you need any other information let me know.

Thanks much
Teresa Hillary

Vicki Seeck
Administrative Law Judge
Unemployment Insurance Appeals

- [\[ABSENTEEISM AND MISCONDUCT\]](#)
- [\[Violation of Employer Attendance Policies\]](#)
- [\[Current Act of Misconduct\]](#)
- [\[Final Absence Must Be Unexcused\]](#)
- [\[Warnings Should Be Given \]](#)

IOWA UNEMPLOYMENT INSURANCE LAW

ABSENTEEISM AND MISCONDUCT

One form of misconduct that may disqualify a worker from receiving unemployment insurance benefits is excessive unexcused absenteeism. Here are some general guidelines to consider in these cases.

Violation of Employer Attendance Policies

Employer attendance policies do NOT determine whether a discharge disqualifies an individual from receiving unemployment insurance benefits. Iowa law determines whether an absence is excused and whether there are excessive absences. The policy may be disregarded except for the provisions concerning how an employee is to give notice of an absence.

Current Act of Misconduct

Employers must take prompt action when an employee is discharged for attendance. If an employer waits too long to discharge an employee after the last instance of absenteeism, the discharge will not be for a current act of misconduct. These cases are fact specific. The Iowa Court of Appeals has suggested that an employer who allows the individual to keep working and waits more than ten days to discharge will usually not prevail in an unemployment case.

Final Absence Must Be Unexcused

Whether an absence is excused is defined by Iowa law and not the employer's policy. Absenteeism due to illness that is properly reported is excused even when the employer's policy deems it unexcused. Multiple unexcused absences followed by an excused final absence results in the granting of unemployment. Three unexcused

absences will usually be considered excessive. Absences older than one year may be too stale for use in the excessive absenteeism analysis. Any analysis of absenteeism should focus on those absences that occur during the last year of employment.

Warnings Should Be Given

Prior warnings issued by an employer to a worker are important in the analysis of excessive absenteeism cases. Employers are advised to issue a final written warning prior to a discharge for absenteeism so that the worker is given specific notice that their behavior must change in order to retain the employment. Warnings about other issues, such as job performance, will not count as a warning towards a discharge for absenteeism and vice versa.

Message: RE: New PDQ for ALJs**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:04 PM
 Item ID: 40861122
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ **RE: New PDQ for ALJs**

From Hillary, Teresa [IWD] **Date** Tuesday, July 16, 2013 4:31 PM
To Wahlert, Teresa [IWD]
Cc Lewis, Devon [IWD]; Nelson, Jon [IWD]

What Joe W gave you is what he sent to me on July 9. Devon and I rewrote it as below to more accurately reflect what actually occurs. Note the addition of "other duties as assigned" at the end. Jon Nelson did not have any PDQ language from Joe W before he left.

Devon and I propose:

PDQ ALJ I and II

75% Conduct high-volume hearing level contested case proceedings involving unemployment insurance benefits. Rule on admissibility of evidence and other objections raised in hearings. Conduct pre-hearing conferences as needed. Ensure all parties are afforded due process of law, whether or not represented by legal counsel. Fully and adequately develop the hearing record. Conduct hearings with professionalism. Timely prepare and submit legally correct decisions awarding or denying unemployment insurance benefits. Maintain compliance with U.S. DOL time lapse and quality standards on issuing decisions. Study applicable principles of law from Code of Iowa, Iowa Administrative Code, published decisions of the Iowa Supreme Court and the Court of Appeals, as well as appropriate federal law to ensure decisions are legally correct. Study Iowa Code of Administrative Judicial Conduct and ensure that personal conduct on and off duty is consistent. Respond to public inquiries and requests for postponements.

20% Participate in projects and with teams to promote Bureau and Department goals.
 5% Attend at least one CLE sponsored by the IAALJ each year. Other duties as assigned.

From: Wahlert, Teresa [IWD]
Sent: Tuesday, July 16, 2013 3:59 PM
To: Hillary, Teresa [IWD]
Subject: Fwd: New PDQ for ALJs

- Teresa Wahlert

Begin forwarded message:

From: "Walsh, Joseph [IWD]" <Joseph.Walsh@iwd.iowa.gov>
Date: July 11, 2013, 2:37:46 PM CDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: New PDQ for ALJs

This is my first draft for a new PDQ for ALJs. I am not entirely satisfied with this, but I do not want to make it overly complicated either. I will follow up with you in person. The only part which is new is the very last sentence and the percentages.

60 Conduct high-volume trial level contested case proceedings involving unemployment insurance benefits. Rule on admissibility of evidence and other objections raised in hearings. Assist the parties in the development of the record. Conduct pre-trial conferences as needed on issues of discovery and sanctions for failing to complete discovery. Ensure all parties are afforded due process of law whether or not represented by legal counsel.
 5 Study Iowa Code of Administrative Judicial Conduct and ensure that personal conduct on and off duty is consistent with the Code.
 5 Timely prepare and submit legally correct decisions awarding or denying UI benefits. Maintain compliance with U.S. DOL time lapse and quality standards on issuing decisions.
 5 Review case files prior to hearing to become familiar with factual and legal issues. Study applicable principles of law from Code of Iowa, Iowa Administrative Code, published decisions of the Supreme Court of Iowa and Court of Appeals, as well as appropriate federal law to ensure that decisions are legally correct.
 5 Respond to public inquires and requests for postponements.
 20 Participate in projects and teams to promote Bureau and agency goals.

Joseph L. Walsh

Chief Administrative Law Judge
 Unemployment Insurance Appeals
 1000 East Grand Avenue
 Des Moines, Iowa 50319
 Phone: (515) 281-8119
joseph.walsh@iwd.iowa.gov

Message: PDQ for ALJ 2**Case Information:**


Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:04 PM
 Item ID: 40861120
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **PDQ for ALJ 2**

From Hillary, Teresa [IWD] **Date** Tuesday, July 16, 2013 10:59 AM
To Nelson, Jon [IWD]
Cc Lewis, Devon [IWD]; Wahlert, Teresa [IWD]

Jon,

I do not think Joe had finished revising the alj's pdq. I have Joni looking to see what she can find. This is what I got from him. What can I do to finish the alj pdq so the director can sign it and get it sent out to the alj's this week?

Thanks much
 Teresa Hillary

From: Walsh, Joseph [IWD]
Sent: Tuesday, July 09, 2013 12:24 PM
To: Hillary, Teresa [IWD]; Lewis, Devon [IWD]
Subject: Thoughts?

Teresa and Devon

The Director asked me to revise PDQs for ALJs to reflect participation in the agency (really it is bigger than this, all of the process improvement, committee work and projects). I have tried to be creative but I am not coming up with much. Please let me know if you have any additional thoughts which may be helpful.

- 60 Conduct high-volume trial level contested case proceedings involving unemployment insurance benefits. Rule on admissibility of evidence and other objections raised in hearings. Assist the parties in the development of the record. Conduct pre-trial conferences as needed on issues of discovery and sanctions for failing to complete discovery. Ensure all parties are afforded due process of law whether or not represented by legal counsel.
- 5 Study Iowa Code of Administrative Judicial Conduct and ensure that personal conduct on and off duty is consistent with the Code.
- 5 Timely prepare and submit legally correct decisions awarding or denying UI benefits. Maintain compliance with U.S. DOL time lapse and quality standards on issuing decisions.
- 5 Review case files prior to hearing to become familiar with factual and legal issues. Study applicable principles of law from Code of Iowa, Iowa Administrative Code, published decisions of the Supreme Court of Iowa and Court of Appeals, as well as appropriate federal law to ensure that decisions are legally correct.
- 5 Respond to public inquires and requests for postponements.
- 20 Participate in projects and teams to promote Bureau and agency goals.

Joseph L. Walsh

Chief Administrative Law Judge
 Unemployment Insurance Appeals
 1000 East Grand Avenue
 Des Moines, Iowa 50319
 Phone: (515) 281-8119
joseph.walsh@iwd.iowa.gov

Message: FW: Appeals-Claims (A-C) meeting notes from June 27**Case Information:**

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:03 PM
Item ID: 40861090
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ FW: Appeals-Claims (A-C) meeting notes from June 27

From Hillary, Teresa [IWD] **Date** Tuesday, July 02, 2013 12:48 PM
To Wahlert, Teresa [IWD]
Cc

FYI

The note from Devon.

From: Lewis, Devon [IWD]
Sent: Friday, June 28, 2013 2:57 PM
To: Donner, Lynette [IWD]; Walsh, Joseph [IWD]
Cc: Scheetz, Beth [IWD]; Hendricksmeier, Bonny [IWD]; Wise, Debra [IWD]; Hillary, Teresa [IWD]; Timberland, James [IWD]; Elder, Julie [IWD]; Mormann, Marlon [IWD]; Stephenson, Randall [IWD]; Seeck, Vicki [IWD]; Ackerman, Susan [IWD]; Nice, Terence [IWD]; Wise, Steve [IWD]
Subject: Appeals-Claims (A-C) meeting notes from June 27

PT quit 871 IAC 24.27

The Director decided that there will not be a specific number or range of numbers for FFs to use to determine PT or FT status. In the event of a party dispute about PT-FT status, the FFs will refer to the list of questions/factors to help them develop the record and make a decision. I will work with Dave Eklund to develop and provide training for FFs on this issue.

ALJ Training on July 18

Support staff and Mary P will be joining us. We are to bring our laptops with us so we can plug in and follow along. Keep track of questions you want to ask or send them to Tere. The training will be interactive and we will get some handouts. Ryan West will be training us and will also give us a contact list with people to contact for various issues.

IT – electronic transition issues

Steve has been working with this area but it was mentioned in relation to a business analyst/project manager person being added to the group to act as an interpreter or bridge between IT and Appeals/Claims/etc to make sure needs are being properly communicated to IT and our needs are met

Next meeting in two weeks

Claims is going to start a project to reduce the number of ANDS decisions (over 300 currently) and clarify, etc the language of the ones that will be kept. ALJs will be involved with this at some point in the next month or so.

Since PT-Q is resolved, the next issue will be PTO/vacation/severance.

Devon

Message: RES/REA**Case Information:**

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:15 PM
Item ID: 40861445
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **RES/REA**

From Hillary, Teresa [IWD] **Date** Thursday, August 22, 2013 9:55 AM
To Wahlert, Teresa [IWD]
Cc

More information on RES/REA

Initially when RES/REA came out it only applied to EUC cases. As the EUC continued on through tiers 1, 2, and 3 more cases were created. According to Shan Seivert the cases tripled when Pres. Obama, as part of the compromise for an EUC extension, made is a requirement for anyone on EUC to go through REA. Shan said these were people who had been on unemployment for years and initially refused to respond to the REA request until their claims were locked. Shan said they saw a threefold increase in their REA cases due to that new requirement. Shan said she expected the REA cases to die out last year, but there was a final EUC extension that kept the numbers high. Since EUC is now slated to end finally in December 2013, REA cases for EUC should cease totally in early 2014, significantly bringing down the number of cases we send to DIA.

Any claimant who must attend either EUC or Regular REA is then also required to go through the RES workshop. Hence, more REA cases lead to more RES cases.

Shan said that REA is an annual grant that she applies for to pay the salaries of the people administering the program. I do not know if the grant includes funds to cover our costs to send cases to DIA.

If you need more information please let me know,

Teresa K. Hillary
Iowa Workforce Development
1000 E Grand Avenue
Des Moines IA 50319

Phone: 515.725.2683
FAX: 515.242.5144

Message: ALJs in the office

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:14 PM
Item ID: 40861398
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **ALJs in the office**

From Hillary, Teresa [IWD] **Date** Tuesday, August 20, 2013 8:35 AM
To Wahlert, Teresa [IWD]
Cc

Just want you to understand some logistics and help me figure out the solution. Yesterday, Monday, Steve W was in a meeting when all this happened, and Deb who was here for the same meeting was not available. I took a complaint call, not the issue, and then went right into my 2 pm hearing. While I was on the telephone with the complaint call, I got an IM from the Lobby that a claimant needed to see an ALJ in the lobby. Told them I was on the phone and had to start my 2 hearing. My 2 hearing went almost the full hour (two attys, they always go longer) and I sent an IM to Carmela and to Carmen to see if someone could go meet with the cl. When my hearing was done, went right to the lobby and Carmela was talking to claimant. Discussed what was need with him (BTW did mention skilled Iowa). The problem is yet again the appeals clerical and the front desk need ALJs they can call to the lobby. If there had even been some ALJs in the office, they could have gone out there. So, while the ALJs may all indicate they will take calls, they can't really get called to the lobby to help walk-ins.

So my question, how should I communicate this issue to the ALJs without sounding like a raving lunatic. The all indicate at staff meetings that they will take calls, but that doesn't always work. I do not want to sound like a complainer to them, but this week was an" added" week, and by Monday we could have used another ALJs help in the office.

Thanks much

Teresa K. Hillary
Iowa Workforce Development
1000 E Grand Avenue
Des Moines IA 50319

Phone: 515.725.2683
FAX: 515.242.5144

Message: CI Ivan Burkheimer

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:14 PM
Item ID: 40861399
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **CI Ivan Burkheimer**

From Hillary, Teresa [IWD] **Date** Tuesday, August 20, 2013
8:24 AM
To Eklund, David [IWD]; West, Ryan
[IWD]
Cc Wahlert, Teresa [IWD]

Dave,

This is the case I talked to you about last night. (BTW I'm working on Debra Wilson for you, will have an answer later today)

This claimant was transferred to me yesterday with a complaint about his FF interview. He alleged that he got the message that he had missed the FF interview and tried to call back per the FF's voice mail and was told by "the woman" who answered the telephone that he was too late there was nothing he could do but appeal. His contact telephone number is 319.654.6525. I told him he would get a call back from someone to address his issues and told him how to file an appeal. He has already filed the appeal.

Teresa K. Hillary

Iowa Workforce Development
1000 E Grand Avenue
Des Moines IA 50319

Phone: 515.725.2683

FAX: 515.242.5144

Message: RE: ALJ Staff Meetings

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:13 PM
Item ID: 40861378
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ RE: ALJ Staff Meetings

From Hillary, Teresa [IWD] **Date** Sunday, August 18, 2013
1:02 PM
To Wahlert, Teresa [IWD]; Benson, Joni
[IWD]
Cc

Joni,

On Monday to back fill, let's put in cases that can meet the 30 days, even if they are single parties. I will help you find them first thing Monday morning. Thanks for thinking ahead and being on top the issue!!!

TKH

From: Wahlert, Teresa [IWD]
Sent: Friday, August 16, 2013 7:02 PM
To: Benson, Joni [IWD]
Cc: Hillary, Teresa [IWD]
Subject: Re: ALJ Staff Meetings

Ok

- Teresa Wahlert

On Aug 16, 2013, at 11:32 AM, "Benson, Joni [IWD]" <Joni.Benson@iwd.iowa.gov> wrote:

<image001.gif>
Director Wahlert,

I wanted to draw it to your attention that our next scheduled ALJ meeting is on Thursday, August 29th. As you know, the new schedule starts on Friday, September 6th. That would mean we have two ALJ meetings two weeks in a row.

Should we cancel the meeting on the 29th of August and back fill that day with hearings? If I schedule these hearings on Monday, August 19th, we will meet the 10 days notice requirement. We would pick up 34 more hearings if we cancel. Let me know how you want it handled.

Joni K. Benson

Iowa Workforce Development – UI Appeals

1000 E. Grand

Des Moines IA 50319

Phone: 515.281.8484

FAX: 515.242.5144

joni.benson@iwd.iowa.gov



BE GREEN – Please consider the environment before printing this e-mail.

Message: Sept ALJ Conference in Chicago

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:12 PM
Item ID: 40861352
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Sept ALJ Conference in Chicago**

From Wahlert, Teresa [IWD] **Date** Wednesday,
August 14, 2013 2:05 PM

To Donner, Lynette [IWD]; Ackerman, Susan
[IWD]

Cc Hillary, Teresa [IWD]; Benson, Joni [IWD];
Castillo, Lisa [IWD]; Lewis, Devon [IWD]

Lynette and Susan -- you are both verbally approved to attend the ALJ conference in Chicago in September; IWD will cover appropriate expenses and travel forms must be completed as required.

However -- this approval is contingent upon all of your backlog of case files and decisions having been brought current and within the 30-day USDOL standard. No funds will be expended prior to my understanding of the status of your case files/decisions.

Call upon Lisa to assist you with any travel planning and approvals needed.

Teresa Wahlert

Director
Iowa Workforce Development | 1000 E Grand | Des Moines, IA 50319
515-281-5365 | 515-281-4698 - fax
www.iowaworkforce.org

Message: Re: Additons to the Get Appeal Caught up plan.

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:08 PM
Item ID: 40861240
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ Re: Additons to the Get Appeal Caught up plan.

From Wahlert, Teresa [IWD] **Date** Monday, July 29, 2013 5:34 PM
To Hillary, Teresa [IWD]
Cc

We can discuss tomorrow

- Teresa Wahlert

On Jul 29, 2013, at 4:55 PM, "Hillary, Teresa [IWD]" <Teresa.Hillary@iwd.iowa.gov> wrote:

> ALJ's (Susan and Beth) who are taking the half-heard ones not done one, should have them

Message: Re: Meeting at 10:30**Case Information:**

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:31:36 PM
 Item ID: 40860770
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

Re: Meeting at 10:30

From Miller-Meeks, Mariannette [IDPH] **Date** Thursday, May 17, 2012 6:29 PM
To Wahlert, Teresa [IWD]
Cc

We have to process all the applications & do sanitation inspections & water etc if there are complaints. We don't do routine inspections.

Dr. Miller-Meeks
 Director, Iowa Department of Public Health

On May 17, 2012, at 5:38 PM, "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov> wrote:

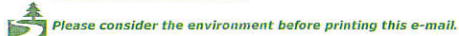
Sent from my iPhone

Begin forwarded message:

From: "Adams, Lori [IWD]" <Lori.Adams@iwd.iowa.gov>
Date: May 17, 2012 12:13:04 PM PDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: RE: Meeting at 10:30

Checked with the staff who work with alien labor, including but not limited to MSFW. They believe that there would be resistance. Marco Adams recently attended the MAFO conference in San Antonio, where we learned that we are supposed to be getting paid for doing the required housing inspections of farm workers. Barbara Bobb is tracking down how to access those funds. IWD is mandated to do housing inspections without a fee. What is IDPH's fee supposed to cover?

Lori Adams, CPM
 Division Administrator, Workforce Services
 Iowa Workforce Development
 1000 East Grand Avenue
 Des Moines IA 50319
 Phone: (515) 281-9322
 Fax: (515) 281-4698
 Cell: (515) 418-5058
 Email: Lori.Adams@iwd.iowa.gov



Please consider the environment before printing this e-mail.

From: Wahlert, Teresa [IWD]
Sent: Thursday, May 17, 2012 1:09 PM
To: Adams, Lori [IWD]
Subject: Fwd: Meeting at 10:30

?

Sent from my iPhone

Begin forwarded message:

From: "Miller-Meeks, Mariannette [IDPH]" <Mariannette.Miller-Meeks@idph.iowa.gov>
Date: May 17, 2012 10:55:25 AM PDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: Re: Meeting at 10:30

I am sorry. We meaning IDPH would assess a fee to process the application. Given your relationships with them, do you think there would be a great deal of resistance?

Dr. Miller-Meeks
 Director, Iowa Department of Public Health

On May 17, 2012, at 10:35 AM, "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov> wrote:

Sent from my iPhone

Begin forwarded message:

From: "Adams, Lori [IWD]" <Lori.Adams@iwd.iowa.gov>
Date: May 17, 2012 4:11:09 AM PDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: Re: Meeting at 10:30

I don't know about their ability to assess fees but I am sure IWD cannot. We have to do housing inspections. My only concern would be to ensure the cost of the inspection would not be somehow passed down to the workers.

Sent from my iPhone

On May 16, 2012, at 10:48 PM, "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov> wrote:

Ideas?

Sent from my iPhone

Begin forwarded message:

From: "Miller-Meeks, Mariannette [IDPH]" <Mariannette.Miller-Meeks@idph.iowa.gov>
Date: May 16, 2012 8:21:50 PM PDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: Re: Meeting at 10:30

No worries. I was asking whether it would be feasible to charge a fee to process the applications for migrant labor camps? It would not be much, probably tiered according to #'s of laborers and to cover the occasional inspection.

Thank you,
Mariannette

Dr. Miller-Meeks
Director, Iowa Department of Public Health

On May 16, 2012, at 10:13 PM, "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov> wrote:

I know I told you I would get you some information at our meeting. Please tell me again what I am gathering for you?

Just too many things going on I guess!

Teresa

Sent from my iPhone

On May 11, 2012, at 8:26 AM, "Miller-Meeks, Mariannette [IDPH]" <Mariannette.Miller-Meeks@idph.iowa.gov> wrote:

Teresa

I have to go to the Governor's office for about 2 minutes, so I will arrive around 10:40. Please excuse.

Mariannette

Dr. Miller-Meeks
Director, Iowa Department of Public Health

This email message and its attachments may contain confidential information that is exempt from disclosure under Iowa Code chapters 22, 139A, and other applicable law. Confidential information is for the sole use of the intended recipient. If you believe that you have received this transmission in error, please reply to the sender, and then delete all copies of this message and any attachments. If you are not the intended recipient, you are hereby notified that any review, use, retention, dissemination, distribution, or copying of this message is strictly prohibited by law.

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This email message and its attachments may contain confidential information that is exempt from disclosure under Iowa Code chapters 22, 139A, and other applicable law. Confidential information is for the sole use of the intended recipient. If you believe that you have received this transmission in error, please reply to the sender, and then delete all copies of this message and any attachments. If you are not the intended recipient, you are hereby notified that any review, use, retention, dissemination, distribution, or copying of this message is strictly prohibited by law.

Message: Re: Evaluation Forms - ALJ / CONFIDENTIAL

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:04 PM
Item ID: 40861136
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ Re: Evaluation Forms - ALJ / CONFIDENTIAL

From Wahlert, Teresa [IWD] **Date** Tuesday, July 16, 2013 4:44 PM
To Benson, Joni [IWD]
Cc Hillary, Teresa [IWD]

Ok

- Teresa Wahlert

On Jul 16, 2013, at 4:10 PM, "Benson, Joni [IWD]" <Joni.Benson@iwd.iowa.gov> wrote:

>
> Teresa,
>
> I do not have a copy of the ALJ PDQ on my computer. As of the moment, I have not found anything in Joe's old office. If I run across it, I will get a copy to you. I am thinking the new PDQ is on Joe's computer.
>
> I am attaching the ALJ evaluation forms Joe had me type up for him. It is just the shell – eval has not been filled out.
>
> Joni K. Benson
> Iowa Workforce Development - UI Appeals
> Ph: 515-281-8484 FAX: 515-242-5144
> email: joni.benson@iwd.iowa.gov
>
> P Please consider the environment before printing this e-mail.
>
>
> <Beth Scheetz, 7-1-12 to 6-30-13.doc>
> <Bonny Hendricksmeier, 7-1-12 to 6-30-13.doc>

> <Debra L. Wise, 7-1-12 to 6-30-13.doc>
> <Devon Lewis, 7-1-12 to 6-30-13.doc>
> <James Timberland, 7-1-12 to 6-30-13.doc>
> <Julie Elder, 7-1-12 to 6-30-13.doc>
> <Marlon Mormann, 7-1-12 to 6-30-13.doc>
> <Lynette Donner, 7-1-12 to 6-30-13.doc>
> <Randall L. Stephenson, 7-1-12 to 6-30-13.doc>
> <Steven A. Wise, 7-1-12 to 6-30-13.doc>
> <Susan Ackerman, 7-1-12 to 6-30-13.doc>
> <Teresa Hillary, 7-1-12 to 6-30-13.doc>
> <Terry Nice, 7-1-12 to 6-30-13.doc>
> <Vicki L. Seeck, 7-1-12 to 6-30-13.doc>
> <image001.gif>

Message: Re: Fwd: Participation Tip Sheet attached.**Case Information:**

Message Type: Exchange
 Message Direction: External, Inbound
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:26 PM
 Item ID: 40861704
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ Re: Fwd: Participation Tip Sheet attached.

From Mike Ralston **Date** Sunday, October 13, 2013 12:47 PM
To Wahlert, Teresa [IWD]
Cc

Thanks. I'll get it to our communications people.

Mike

----- Original Message -----

From: Wahlert, Teresa [IWD] [<mailto:Teresa.Wahlert@iwd.iowa.gov>]
 Sent: Sunday, October 13, 2013 12:41 PM
 To: Mike Ralston
 Subject: Fwd: Participation Tip Sheet attached.

Attached is the tip sheet we discussed

- Teresa Wahlert

Begin forwarded message:

From: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov<<mailto:Teresa.Wahlert@iwd.iowa.gov>>>
 Date: October 11, 2013 at 12:47:03 PM CDT
 To: "Olivencia, Nicholas [IWD]" <Nicholas.Olivencia@iwd.iowa.gov<<mailto:Nicholas.Olivencia@iwd.iowa.gov>>>, "Koonce, Kerry [IWD]" <Kerry.Koonce@iwd.iowa.gov<<mailto:Kerry.Koonce@iwd.iowa.gov>>>, "Bervid, Joseph [IWD]" <Joseph.Bervid@iwd.iowa.gov<<mailto:Joseph.Bervid@iwd.iowa.gov>>>
 Subject: Fwd: Participation Tip Sheet attached.

- Teresa Wahlert

Begin forwarded message:

From: "Mormann, Marlon [IWD]" <Marlon.Mormann@iwd.iowa.gov<<mailto:Marlon.Mormann@iwd.iowa.gov>>>
 Date: October 9, 2013 at 2:36:45 PM CDT
 To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov<<mailto:Teresa.Wahlert@iwd.iowa.gov>>>
 Subject: Participation Tip Sheet attached.

Here is the final draft for your approval. What next?

Marlon Mormann, Administrative Law Judge
 515-265-3512

Message: Re: social security numbers

Case Information:

Message Type: Exchange
Message Direction: Internal
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:31:37 PM
Item ID: 40860789
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Re: social security numbers**

From Wahlert, Teresa [IWD] **Date** Saturday, June 02, 2012 3:59 PM
To Wilkinson, Michael [IWD]
Cc Eklund, David [IWD]

Then tell her

Sent from my iPhone

On Jun 2, 2012, at 12:01 PM, "Wilkinson, Michael [IWD]" <Michael.Wilkinson@iwd.iowa.gov> wrote:

It should go directly to Dave Eklund

Sent from my iPad

On Jun 1, 2012, at 8:43 PM, "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov> wrote:

Who or where should she be sending this info to?
Teresa

Sent from my iPhone

Begin forwarded message:

From: "Lewis, Irma [IWD]" <Irma.Lewis@iwd.iowa.gov>
Date: June 1, 2012 7:19:19 AM CDT
To: "Wahlert, Teresa [IWD]" <Teresa.Wahlert@iwd.iowa.gov>
Subject: FW: social security numbers

<image001.gif>

Would you please forward this to whomever is doing the

Message: Fwd: Veterans Employment & Education Weekly Report

Case Information:

Message Type: Exchange
Message Direction: External, Inbound
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:52 PM
Item ID: 40862254
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ Fwd: Veterans Employment & Education Weekly Report

From Ted Hall **Date** Friday, March 14, 2014 2:12 PM
To Adams, Lori [IWD]; Smithhart, Tony [IWD]
Cc

 [Updates 3-14-14.doc](#) (80 Kb HTML)

Have a good weekend!

----- Forwarded message -----

From: "Davis, Jasmine E." <jdavis@legion.org>
Date: Mar 14, 2014 2:09 PM
Subject: Veterans Employment & Education Weekly Report
To: "Rohan, Denise" <deniserohan@tds.net>
Cc: "Fratolillo, James (MRC)" <james.fratolillo@state.ma.us>

Dear Commission members,

Below is the Veterans Employment & Education weekly report.

*Jasmine Davis
Administrative Assistant
The American Legion
Veterans Employment & Education Division
1608 K Street, NW
Washington, DC 20006
[202 861 2700 ext. 5771](tel:2028612700)
[202 861 0404 fax](tel:2028610404)*

VETERANS EMPLOYMENT & EDUCATION COMMISSION

TOPIC 1: ECONOMY

Weekly applications for U.S. unemployment benefits dropped 9,000 last week to a seasonally adjusted 315,000, a sign the job market is picking up after a winter slump. Here are the states with the biggest increases and decreases in applications. The data is for the week that ended March 1, one week behind the national figures:

States with the biggest decreases:

- o **California:** Down 5,675, due to fewer layoffs in services and wholesale trade
- o **Georgia:** Down 5,437, due to fewer layoffs in construction and administrative support
- o **Massachusetts:** Down 3,770, due to fewer layoffs in transportation and food services
- o **Pennsylvania:** Down 2,086, due to fewer layoffs in transportation and construction
- o **South Carolina:** Down 2,006, due to fewer layoffs in manufacturing
- o **Alabama:** Down 1,042, due to fewer layoffs in construction and manufacturing

States with the biggest increases:

- o **New York:** Up 18,709, due to layoffs in transportation and warehousing, education, and restaurants
- o **Florida:** Up 1,940, due to layoffs in agriculture, construction, manufacturing, wholesale trade, and retail
- o **Illinois:** Up 1,789, due to layoffs in construction and administrative services
- o **Texas:** Up 1,245, no reason given

Table A-5. Employment status of the civilian population 18 years and over by veteran status, period of service, and sex (not seasonally adjusted).¹

HOUSEHOLD DATA						
Table A-5. Employment status of the civilian population 18 years and over by veteran status, period of service, and sex, not seasonally adjusted						
[Numbers in thousands]						
Employment status, veteran status, and period of service	Total		Men		Women	
	FEB 2013	FEB 2014	FEB 2013	FEB 2014	FEB 2013	FEB 2014
Gulf War-era II veterans						
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Departments - please help raise awareness about the end of this important program by sharing information on your website, in newsletters, and through social media channels. New information about VRAP will be posted online at: www.benefits.va.gov/VOW/education.asp. We appreciate your help in communicating this important information to veterans and their families.





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Joseph C. Sharpe, Jr., Director

Veterans Employment & Education Division

202.861.2700 ext. 2989

Week Ending: 3/14/14

¹ <http://www.bls.gov/news.release/empsit.t05.htm>

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Message: Fwd: Veterans Employment & Education Weekly Report

Case Information:

Message Type: Exchange
Message Direction: External, Inbound
Case: IWD Senator Petersen Request - Version 3
Capture Date: 7/10/2014 1:32:52 PM
Item ID: 40862255
Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Fwd: Veterans Employment & Education Weekly Report**

From Ted Hall **Date** Friday, March 14, 2014 2:12 PM
To Adams, Lori [IWD]; Smithhart, Tony [IWD]
Cc

 [Updates 3-14-14.doc](#) (80 Kb HTML)

Have a good weekend!

----- Forwarded message -----

From: "Davis, Jasmine E." <jdavis@legion.org>
Date: Mar 14, 2014 2:09 PM
Subject: Veterans Employment & Education Weekly Report
To: "Rohan, Denise" <deniserohan@tds.net>
Cc: "Fratolillo, James (MRC)" <james.fratolillo@state.ma.us>

Dear Commission members,

Below is the Veterans Employment & Education weekly report.

Jasmine Davis
Administrative Assistant
The American Legion
Veterans Employment & Education Division
1608 K Street, NW
Washington, DC 20006
[202 861 2700 ext. 5771](tel:2028612700)
[202 861 0404 fax](tel:2028610404)

VETERANS EMPLOYMENT & EDUCATION COMMISSION

TOPIC 1: ECONOMY

Weekly applications for U.S. unemployment benefits dropped 9,000 last week to a seasonally adjusted 315,000, a sign the job market is picking up after a winter slump. Here are the states with the biggest increases and decreases in applications. The data is for the week that ended March 1, one week behind the national figures:

States with the biggest decreases:

- o **California:** Down 5,675, due to fewer layoffs in services and wholesale trade
- o **Georgia:** Down 5,437, due to fewer layoffs in construction and administrative support
- o **Massachusetts:** Down 3,770, due to fewer layoffs in transportation and food services
- o **Pennsylvania:** Down 2,086, due to fewer layoffs in transportation and construction
- o **South Carolina:** Down 2,006, due to fewer layoffs in manufacturing
- o **Alabama:** Down 1,042, due to fewer layoffs in construction and manufacturing

States with the biggest increases:

- o **New York:** Up 18,709, due to layoffs in transportation and warehousing, education, and restaurants
- o **Florida:** Up 1,940, due to layoffs in agriculture, construction, manufacturing, wholesale trade, and retail
- o **Illinois:** Up 1,789, due to layoffs in construction and administrative services
- o **Texas:** Up 1,245, no reason given

Table A-5. Employment status of the civilian population 18 years and over by veteran status, period of service, and sex (not seasonally adjusted).¹

HOUSEHOLD DATA						
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[Numbers in thousands]						
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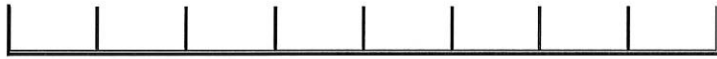
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Message: Tero November 2013 eZine**Case Information:**

Message Type: Exchange
 Message Direction: External, Inbound
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:32:28 PM
 Item ID: 40861786
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

 **Tero November 2013 eZine**

From Tero International **Date** Thursday, November 21, 2013 11:14 PM
To tero@tero.com
Cc

Email not displaying correctly? [View it in your browser.](#)



Tero November eZine

If the security and firewall settings on your computer are making it difficult to view this eZine:

1. [Click here to view Tero's November 2013 eZine.](#)
2. [Click here for links to pdf's of the November 2013 eZine and previous eZines.](#)

In this issue:

- [Welcome to the Tero International Monthly eZine](#)
- [Ask Tero](#)
- [Feature Article - Expressing Gratitude - Put It In Writing](#)
- [Professional Development Activity - Starting the Gratitude Habit](#)
- [Resources](#)
- [What's New at Tero?](#)
- [Public Workshops](#)
- [Online Resources](#)
- [Inspiration - Things to Think About](#)

Events and Workshops

Tero® International, Inc.
Your Elite Training Team



Monthly eZine - November 2013

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Welcome to the Tero International Monthly eZine

It is a well-known fact when someone writes a note of thanks it makes a difference. How many of you have a drawer or a file just for those happy notes someone took the time to write you? They matter in our personal life but also in business.

When you take time to thank someone you inhabit the "Not Urgent but Important" quadrant of your life and this ultimately benefits you as well as the recipient. You are doing what matters, rather than just what needs to be done. You are engaging in an intentional way, one that begins to define you as a gracious and thoughtful person. That designation makes you a leader, regardless of your title.

Years ago Tero instituted a "Put It In Writing Campaign" to encourage the writing of thank you notes. The tip sheet article we wrote to advertise this campaign has

Public Workshops 2013 Workshops

November 20 - 21
[IMPACT: How To Speak Your Way To Success - Cedar Rapids, IA](#)
[Register now](#)

November 21
[Outclass Your Competition](#)
[Register now](#)

December 10 - 11
[Outcome-Driven Selling](#)
[Register now](#)

2014 Workshops

January 14 - 15
[IMPACT: How To Speak Your Way To Success](#)
[Register now](#)

February 4 - 5
[Influence: How To Achieve Winning Outcomes](#)
[Register now](#)

February 18 - 19
[IMPACT: How To Speak Your Way To Success](#)
[Register now](#)

March 6
[Outclass Your Competition](#)
[Register now](#)

**MORE 2014
Workshop Dates**
[Register now](#)

Parts to Include when Writing a Thank You Note and other Personal Notes



Whether you are writing a thank you note card, sending a nice message electronically or posting kind words on your social media site there are guidelines to help structure your personal notes. In

always been popular with our readers. Back then, we did not have the ability to thank as publicly as we do now given the many avenues of social media and technology that exist today. This leads us to propose this campaign one more time, this time electronically! What better use of our social media sites than to thank or recommend someone? Check out the Resource section to gather netiquette tips that will help you when "typing" thank you notes as well as business communication and interaction.

Although the handwritten note is still on the top of the list of most desirable to receive, we can increase our ability to thank more people in very time sensitive and relevant ways by using technology. This month we ask you to reach out and thank someone! We invite you to join us and participate in Tero's Thanksgiving Thread dedicated to Learning and Growth. Share who and what you are thankful for in your own professional and personal development. Here are a few examples:

- A trusted mentor who challenged your thinking
- A coach who pushed you out of your comfort zone
- An opportunity to enjoy a meal with a senior leader in your organization and learn from him or her
- Someone who championed your development through enrolling you in a training program
- A teacher who helped you build a new skill
- A parent or family member who was patient with you as you learned through your experience and mistakes

Please share your thoughts on Tero's [Facebook](#) page. We look forward to seeing the thread unfold and hearing what you are thankful for.

I am thankful for _____ because _____.

How it works:

- 1) Simply fill in the blanks and post on Tero's [Facebook](#) page.
- 2) Share your story to keep it going and so others can see what you are thankful for.
- 3) Let's see what happens!

[Back to top](#)

Ask Tero

What are business professionals asking Tero? Read on to find questions asked of the professionals at Tero. We appreciate your continued interest and the questions we receive each month.

Question: Should I openly thank someone who brings me a gift when I host a business dinner or event?

Tero says: Because the gift is a response to your generosity, a private word of thanks is ideal. A host cannot go wrong thanking a guest for a gift so long as it is expressed with thoughtfulness and tact. Below are some etiquette tips when receiving a gift:

- When accepting the gift in front of other guests, briefly thank the gift bearer so those who arrived empty-handed are not embarrassed.
- Find personal time with the gift bearer during the event to express more specific thanks.
- Follow up with a personal note or Facebook message elaborating on your thankfulness.

These tips will allow you to thank your guest appropriately and eliminate the awkwardness that sometimes occurs in these types of situations.

Question: My office mate is often using social networking sites to interact with people during work hours. He claims it is business related so thinks it is legitimate. I find this distracting, but do not know how to approach him without causing an argument. Am I being unreasonable?

this month's sidebar we provide you with tips to structure your notes in a professional manner.

Thank You Note:

1. Greet the recipient
2. Express your gratitude
3. Elaborate
4. Compliment and look ahead
5. Restate your gratitude
6. Give your regards



Congratulatory Note:

1. Greet the recipient
2. Express your congratulations
3. React to the news
4. Compliment and look ahead
5. Restate your congratulations
6. Give your regards



Important Days Note:

1. Greet the recipient
2. Mention the day
3. Elaborate
4. Build the relationship and look ahead
5. Summarize
6. Give your regards



Tero says: Social networking sites are becoming very popular in today's society and can easily turn into a distraction. Even though social media sites can serve as a resource to individuals and companies, they can also be a barrier to everyday productivity. This is a reasonable concern and is becoming a widespread issue. Communicate your concerns to management. Discreetly inform your manager and explain how it is negatively impacting your productivity.

Do you have a question for Tero? Let us know! If there is a topic or question you would like to see addressed in a future eZine, please make suggestions so we can give you the resources you need. [Click here](#) to ask Tero a question.

[Back to top](#)

Feature Article - Expressing Gratitude - Put It In Writing

from Tero's Put It In Writing Campaign

This month we feature the article *Expressing Gratitude - Put It In Writing*. Consider these tips to enhance your message when hand delivering a thank you, sending a note via email or any other type of thank you message.

[Click here](#) for the full article

[Back to top](#)

Professional Development Activity - Starting the Gratitude Habit

Habits are more easily formed when started early in life. Start your children on the path of extending thanks to those around them on a consistent basis. Now that kids have access to several communication mediums such as email, social networking sites and other technology sites this concept may be more important than ever.

- Let them watch you write thank you notes often (via hand written note cards, personal or professional emails or through your social media sites).
- Design and create custom cards or stationary together.
- Use different methods to sign (paint, oil pastels, markers, crayons, etc.).
- Allow them to draw pictures on the card, stationary, or envelopes.
- Have them create a list of people they would like to thank and why.
- Have them write a short story or poem to include about that person.

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Resources

Article - Top Ten Ways to Say "Thank you" in an English Email

Whether you're writing to a client, to a manager or to a colleague, you can't thank people enough in your emails. Everyone wants to feel appreciated, so thank your readers for what they have already done for you, and thank them for what you want them to do in the future! You'll find that some kind words combined with sincere appreciation of their efforts will go a long way. [Click here](#) for the full article.

Article - High-Tech Business Etiquette: A Professional's Guide to Social Networks

This insightful article posted by Huffington Post provides readers with information on how to appropriately use Social Media and how to steer clear of offending others. [Click here](#) for the article.

Article - Top 10 Electronic Etiquette Faux Pas

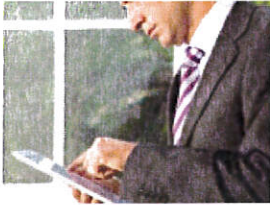
Have you ever wondered whether or not to take that call at the dinner table? Or what guidelines should be observed when replying to an e-mail message? [Click here](#) for electronic etiquette mishaps that could be detrimental to your career.

Article - The Gift That Doesn't Have To Cost Money...Giving Thanks

The season of Thanksgiving is upon us. At this time of year we are reminded to express gratitude for the things for which we are thankful. There are several mediums you can choose when giving thanks. Get creative. How can you thank this individual? Consider an email with a copy to the person's boss. Writing a personal note. Making a personal visit. An unexpected phone call. This is one area of life

Love Note:

1. Greet your love
2. Tell him/her why you are writing
3. Affirm him/her
4. Nurture your connection
5. Reiterate why you're writing
6. Give your loving regards

**Apology and Reconnection Note:**

1. Greet the recipient
2. Apologize or state desire to reconnect
3. Elaborate
4. Build the relationship and look ahead
5. Restate your apology or desire to reconnect
6. Give your regards

**Comfort and Cheer Note:**

1. Greet the recipient
2. Tell why you are writing
3. Elaborate
4. Build the relationship and offer support
5. Restate caring
6. Give your regards

where more monetary spending does not translate to higher quality. It doesn't have to take a lot of your time. [Click here](#) for the article.

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What's New at Tero**John Amato at ASTD Career Development Day**

John Amato, Director of Integrated Training, has been invited to speak at the 2014 ASTD Career Development Day on January 17, 2014 in Des Moines, IA. He will facilitate two consecutive sessions. The title of his session is *Strategic Negotiations: Going Beyond Compromise*. The first session is from 9:35 a.m. – 10:25 a.m. The second session begins at 10:45 a.m. and ends at 11:35 a.m. John will highlight the critical skills necessary for Win/Win outcomes. [Click here](#) to learn more about this wonderful professional development opportunity and to register.

John Amato to Speak at Council for the Advancement and Support of Education (CASE) VI Conference

John Amato will be delivering a keynote, *IMPACT: Speak Your Way To Success*, at the CASE VI Conference to professionals in alumni relations, fundraising and marketing and communications in colleges and universities in seven Midwestern states. The conference will be held at the Westin Crown Center in Kansas City, MO. John will be speaking on Sunday, January 12, 2014. CASE is the largest organization in the world that supports education. It is based in Washington, D.C. [Click here](#) for more information.

Business Record Article – The Art of the Stay Interview

This article by Kyle Oppenhuizen, Staff Writer for the Des Moines Business Record features Rowena Crosbie, President of Tero. *The Art of the Stay Interview* article gives you tips on how to conduct and the benefits of stay interviews. Done right, stay interviews can be an effective tool for your organization and will give you an idea of what employees' value. [Click here](#) for the article.

Featured Blog of the Month – Advantages of Repeating Questions

Tero posts a blog once a week on our website providing you with tips and information regarding your professional development. This month we feature a blog post on the advantages of repeating questions during your presentation. [Click here](#) to read the blog post and previous posts.

November Spotlight – Interpersonal Skills Gift Package

Are you one of the thousands of Tero graduates wondering how to make a Tero learning experience available to a son or daughter, partner or spouse, friend or relative? Thanks to inquiries from many Tero graduates, we are pleased to offer gift certificates that can be redeemed for training and coaching. What better way to show appreciation than to help someone enhance their interpersonal skills. Click on the image below for more information on Tero's Interpersonal Skills Gift Packages.



November Spotlight

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Public Workshops**[Outclass Your Competition](#)**

A 5-hour Business Etiquette and Dining Tutorial workshop.
November 21, 2013 (Des Moines), March 6, 2014 (Des Moines)
June 12, 2014 (Des Moines), September 18, 2014 (Des Moines)

[IMPACT: How To Speak Your Way To Success](#)

A 2-day workshop on speaking confidently and persuasively.
November 20-21, 2013 (Cedar Rapids), January 14-15, 2014 (Des Moines)

Sympathy Note:

1. Greet the recipient
2. Express your sympathy
3. Elaborate
4. Build the relationship and offer support
5. Restate sympathy
6. Give your regards



Business Note:

1. Greet the recipient
2. State why you are writing
3. Elaborate
4. Build the relationship and look ahead
5. Restate your reason for writing
6. Give your regards



February 18-19, 2014 (Des Moines), April 8-9, 2014 (Des Moines)
 June 17-18, 2014 (Des Moines), August 12-13, 2014 (Des Moines)
 October 14-15, 2014 (Des Moines), December 9-10, 2014 (Des Moines)

Outcome-Driven Selling

A 2-day workshop on consultative and collaborative selling.
 December 10-11, 2013 (Des Moines), April 21-22, 2014 (Des Moines)
 November 4-5, 2014 (Des Moines)

Influence: How To Achieve Winning Outcomes

A 2-day workshop on influencing outcomes.
 February 4-5, 2014 (Des Moines), July 15-16, 2014 (Des Moines)
 October 7-8, 2014 (Des Moines)

Championing Innovation and Leading Change

A 1-day workshop on handling and managing change.
 October 9, 2014 (Des Moines)

[Click here to register for a public workshop](#)

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Online Resources

Professional Polish Library

Professional Polish from Tero International provides listeners and readers with business tips. The tips respond to questions asked by business professionals about interpersonal interactions in the workplace. [Click here](#) to visit Tero's Professional Polish Library.

Join Tero's Online Community

Join Tero's Online Social Community - We like you, do you like us? Would you like to stay connected with Tero and receive ongoing information on professional development? If so, join our social media community to get the latest professional tips, articles and additional Tero resources.



Graduates Only

Are you a graduate of a Tero workshop? The Graduate's Only section on the Tero website provides useful resources and activities to support and reinforce your learning. [Click here](#) if you are a Tero graduate to gain access to this exclusive area of the Tero website. Simply enter your full name and email address to gain access.

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Inspiration - Things to Think About

"If you are really thankful, what do you do? You share."
 - W. Clement Stone

In your workplace and in your personal life, there are several reasons to be thankful. How can you incorporate today's technology with giving thanks? We invite you to consider this month's netiquette tips when giving thanks via email and on your social media sites. Whether you private message someone or post a status update, consider how you want to be perceived and the importance of electronic etiquette. We also invite you to send personal hand written thank you notes to colleagues, family, friends, etc.

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To **Unsubscribe** from this list, please send an email to [Unsubscribe](#) from the email account you wish to unsubscribe.

Message: FW: UIPL 26-12 - FY2012 State Workforce Agency UI Resource Planning Targets and Guidelines

Case Information:

Message Type: Exchange
 Message Direction: Internal
 Case: IWD Senator Petersen Request - Version 3
 Capture Date: 7/10/2014 1:31:39 PM
 Item ID: 40860832
 Policy Action: Not Specified

Mark History:

No reviewing has been done

Policies:

No Policies attached

✉ FW: UIPL 26-12 - FY2012 State Workforce Agency UI Resource Planning Targets and Guidelines

From Taylor, Kelly [IWD] **Date** Thursday, July 26, 2012 3:16 PM
To Wilkinson, Michael [IWD]; O'Hair, Anieta [IWD]; Mikkelsen, Paul [IWD]
Cc

 [UIPL_26_12Acc.pdf](#) (206 Kb HTML)  [UIPL_26_12Att1.pdf](#) (311 Kb HTML)  [UIPL_26_12Att2.pdf](#) (463 Kb HTML)  [UIPL_26_12Att3.pdf](#) (64 Kb HTML)

FYI

Kelly R. Taylor,
 Bureau Chief, Financial Management
 Iowa Workforce Development
 Office: 515-281-4263, Cell: 515-201-0490

From: Castaneda, Chanel - ETA [mailto:Castaneda.Chanel@dol.gov]
Sent: Thursday, July 26, 2012 2:14 PM
To: Taylor, Kelly [IWD]; Melissa.Holbek@illinois.gov; Manley, Nancy (DWD); sdaniel@dwd.in.gov; Williams, Les; Lisa Kraus; Rick Gudenkauf; Tim Weishaar; arpohl@michigan.gov; Dave Hardies; Shelley Landgraf; tim.langlie@state.mn.us; Audrey.Cunningham@labor.mo.gov; rebecca.voss@dolir.mo.gov; Jen Utemark; Ward, Debbie Kay; Ohio-Grant-Award@odjfs.state.oh.us; Gollither, Rich - DWD; Jeanne Tregoning; Lange, Lorie; Mona Hou (Mona.hou@dwd.state.wi.us); Rosemary.Valentine@dwd.wisconsin.gov
Cc: zzETA-CHI-Wfs-DFMAS-Fiscal Group
Subject: UIPL 26-12 - FY2012 State Workforce Agency UI Resource Planning Targets and Guidelines

Hello Everyone – We just wanted to send this out as a follow-up to our R5 FGM call that we just had. TEGL 26-12 provides preliminary FY2012 dollar and staff year base resource planning targets for UI operations.

We just wanted to provide you this information so that your state can plan appropriately.

If you have any questions, please reach out to your UI contacts in the Regional V office.

Thank you!

Chanel Castaneda, CPA - ETA

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230 S. Dearborn Street, 6th Floor
Chicago, IL 60604-1505
312-596-5453
castaneda.chanel@dol.gov

- [Image 1](#)
 - [Image 2](#)
 - [Image 3](#)
 - [Image 4](#)
 - [Image 5](#)
 - [Image 6](#)
-

Image 1

EMPLOYMENT AND TRAINING ADMINISTRATION ADVISORY SYSTEM

U.S. DEPARTMENT OF LABOR
Washington, D.C. 20210

CLASSIFICATION
Unemployment Insurance
CORRESPONDENCE SYMBOL
OUI/DFAS
DATE
July 26, 2013

ADVISORY: UNEMPLOYMENT INSURANCE PROGRAM LETTER NO. 26-12

TO: STATE WORKFORCE AGENCIES

FROM: JANE OATES /s/

Assistant Secretary

SUBJECT: Fiscal Year (FY) 2013 State Workforce Agency Unemployment Insurance (UI) Resource Planning Targets and Guidelines

1. Purpose.

- To provide preliminary FY 2013 dollar and staff year base resource planning targets for UI operations to be used in planning and developing State Quality Service Plans (SQSP);
- To provide general guidelines for FY 2013 resource planning; and
- To explain how base resources were allocated among states.

2. References.

- ET Handbook No. 336, 18th Edition, the *Unemployment Insurance State Quality Service Planning and Reporting Guidelines*; and
- ET Handbook No. 410, 4th Edition, *Resource Justification Model (RJM)*.

3. FY 2013 Base Funding Level. The total amount for the FY 2013 UI planning targets is \$2,451,240,000. This includes \$2,334,953,000 for base UI administration and \$116,287,000 for postage. These amounts are included in the Administration's FY 2013 appropriations request. If the final appropriation differs significantly from the request, adjustments may be made to the allocations.

4. Data Inputs. Minutes Per Unit (MPU) values, annual hours worked, non-workload staff years, personal services/personnel benefits (PS/PB) rates, and non-personal services (NPS) dollars for FY 2013 are drawn from the Resource Justification Model (RJM) data collection submitted in 2012. The RJM data collection methodology is explained in ET Handbook No. 410. Base workloads are developed by the actuarial staff subject to the national limits of base workloads. The following table shows the changes in the data inputs for the planning targets from FY 2012 to FY 2013. These changes are described in more detail in section 7.

RESCISSIONS EXPIRATION DATE

None

July 26, 2013

Image 2

2

DATA INPUTS

CATEGORY FY 2012 Targets FY 2013 Targets

Base Workloads National Office projections National Office projections
MPU values Average of actual for FY

2008, 2009, and 2010 (less
state dollars/hours)*

Average of actual for FY
2009, 2010, and 2011 (less
state dollars/hours)*

Annual hours worked FY 2012 projected* FY 2013 projected*

Non-Workload Staff
Years

FY 2010 actual FY 2011 actual

Systematic Alien
Verification for
Entitlement (SAVE) Staff
Years

Average of quarterly staffing
levels reported on the UI3
report during FY 2010

Average of quarterly staffing
levels reported on the UI3
report during FY 2011

PS/PB rates FY 2010 actual, increased
annually by 3 percent*

FY 2011 actual, increased
annually by 3 percent*

NPS dollars Average of actual for FY 2008

(inflated to FY 2010), FY 2009
(inflated to FY 2010), and FY
2010; less state dollars and
one-time costs; increased
annually by 3 percent

Average of actual for FY 2009
(inflated to FY 2011), FY 2010
(inflated to FY 2011), and FY
2011; less state dollars and onetime costs; increased annually by
3 percent

* Both state supplemental PS/PB expenditures and the hours worked/paid associated with those expenditures were excluded from state RJM inputs, effectively leaving the PS/PB rates intact but reducing annual hours worked and MPU values.

5. Reduction to Availability. The data inputs described above produced a national total base state funding request of \$2,675,769,817 for FY 2013. Base administrative funds anticipated to be available for FY 2013, \$2,334,953,000, are about 12.7 percent below the state requested level. The amount of funds available for allocation in each category (e.g., workload, Support, Administrative Staff and Technical Services (AS&T), and NPS) is determined by multiplying the percent each category represented of the total requested amount by the total dollars available, with two exceptions. The requested amounts for Benefit Payment Control (BPC) and UI Performs were not changed in the targets.

6. Highlights of Base Planning Targets.

a. Economic Assumptions. The FY 2013 UI planning targets reflect the economic assumptions used in the President's budget request. The key assumptions for FY 2013 affecting workloads and administrative costs are:

Percent

- Average Civilian Total Unemployment Rate 8.7
- Average Insured Unemployment Rate 3.0

b. Base Workload Level. The FY 2013 national base claims-related workload was formulated at 2.3 million average weekly insured unemployment (AWIU).

Image 3

3

c. Funding Period. The “funding period” is the period during which states may obligate funds. States may obligate FY 2013 UI grant funds through December 31, 2013. However, states may obligate UI grant funds through September 30, 2015, if such

obligations are for automation acquisitions or competitive grants awarded to states for improved operations, or reemployment and eligibility assessments and improper payments. States have an additional 90 days after the end of the funding period to expend and liquidate obligations. Should an extension of the expenditure/liquidation period be necessary, a state must seek in writing the approval of the Grant Officer. Requests to extend the expenditure/liquidation period should be submitted to the regional office at least 30 days prior to the end of the existing deadline.

7. Allocation Methodologies.

A detailed description of the allocation methodologies follows.

a. UI Base Staff.

(1) Workload Functions Allocation Methodology. The FY 2013 methodology seeks to achieve four objectives to the greatest extent possible: equitably allocate available resources so that the same level of service to claimants and employers is available in all states; promote administrative efficiency; enable resources to shift with workloads; and avoid abrupt shifts of resources among states from year to year.

1. Data Sources.

1. Time Factors. The MPU values are an average of the data for FY 2009, FY 2010, and FY 2011. The MPUs were calculated from data submitted in the RJM data collection instrument.

2. Work Hours. The hours per staff year are from the FY 2013 data in the RJM data collection instrument.

2. Workload Forecasts. Each state's total FY 2013 workloads for initial claims, weeks claimed, non-monetary determinations, appeals, subject employers, and wage records were forecasted using statistical models developed by the U.S. Department of Labor's (Department) actuaries. Each state's total workload in each category was reduced by the percent that the estimated national total workload exceeds the national total base workload for that category, i.e., each state receives funding for the same percent of its estimated total workload in its base budget allocation. Additional funds are available on a quarterly basis for claims-related workloads actually processed above the base level.

Image 4

4

3. Determination of Allowable MPU Values. For FY 2013, the calculation using states' unreduced MPU values from the RJM data collection yielded 18,406 workload staff years. To fit the targets within available funds, the allocated MPU values were developed for the six base workload activities by reducing the MPU values for most states so that the number of targeted workload staff years equaled 15,954 staff years for which funds are available. MPU reductions in each of the six activities were made as follows:

1. MPUs were arrayed from the highest to the lowest MPU value.
2. The lowest ten MPU values were not reduced.
3. Within each of the six workload categories, the difference was calculated between each of the top 43 MPU values and the tenth lowest MPU. Differences were then reduced by a percentage determined by available resources, and the result for each state was added back to the tenth lowest MPU to obtain the allocated MPU for each state. In general, the higher the MPU, the greater its reduction; however, reductions in MPUs for states with relatively smaller workloads were mitigated by up to 25 percent of what the reduction otherwise would have been. The percent of the mitigation was determined by the relationship of the state's workload to the

largest workload among states being reduced.

(2) Non-Workload Staff Years Allocation Methodology. Staff years for nonworkload functions are drawn from the FY 2011 data in the RJM data collection. Other than adjusting for any state supplemental funding, no reduction was applied to BPC and UI Performs staff years. Support and AS&T staff years were reduced by using the MPU reduction algorithm. The algorithm used the percentages that Support and AS&T staff represented of each state's total requested staff. The ten states with the lowest percentages in each category were not reduced. In general, the higher the percentage Support and/or AS&T staff represented of the total, the larger the reduction in Support and/or AS&T staff years. In addition, no state's Support staff years were reduced below the lesser of 15 staff years and the number of actual Support staff years used in FY 2011.

b. Personnel Compensation Costs. The FY 2013 PS/PB rates were determined by using each state's FY 2011 PS/PB rate for each functional activity and increasing the result by 3 percent annually.

c. Non-Personal Services. The FY 2013 NPS allocation was based on an average of the states' FY 2009, 2010, and 2011 NPS expenditures reported in the RJM, less any state supplemental NPS dollars and one-time expenditures. Before calculating the 3year average, the FY 2009 and FY 2010 expenditures were inflated to FY 2011

Image 5

5

dollars by using the Gross Domestic Product deflators; 0.9 percent in FY 2009 and 2.0 percent in FY 2010. The resulting 3-year average was then increased by 3 percent annually to arrive at the FY 2013 level which was reduced across-the-board to equal the NPS funding availability of \$562,421,106.

d. Hold-Harmless Provisions. There is one hold-harmless provision for the FY 2013 planning targets.

(1) Total Dollars. A "stop-loss" of 5 percent was imposed on states that would have lost more in total base dollars from FY 2012, with a resulting "stop-gain" of 3.52 percent on states that would have gained more in total base dollars. This adjustment is shown on a separate line in Attachment I.

e. Postage. For FY 2013, the Department will allocate \$116,287,000 base postage resources directly to states. The postage allocation methodology uses projected base weeks claimed and subject employer workloads which are totaled for each state; base postage resources are then calculated pro rata based on each state's share of the total workload. Attachment III displays the state level detail regarding this allocation.

8. General Guidelines for Above-Base Workload Resource Levels. The State Administration budget activity includes a reserve for above-base workloads.

The Department will use the quarterly hours data on the UI-1 report, the allocated claims activity staff years paid, and the allocated annual MPU values in the FY 2013 above-base certification process. States should submit the UI-1 report by October 1, 2012; the annual hours on the report should agree with the FY 2013 annual work hours used for each state's target allocation.

a. Above-Base Overhead. The above-base overhead percentage will remain at 19 percent.

b. Above-Base Resources. State agencies are reminded that above-base resources are

tied directly to above-base workloads. As above-base workloads decline, less abovebase funding will be made available to the state agencies. During periods of declining above-base resources, adjustment to staffing levels may be necessary.

c. Above-Base Instructions. General instructions for completing UI-3 reports are in ET Handbook No. 336, Chapter II. Specific implementation procedures for the abovebase certification process will be issued later this year in an Unemployment Insurance

Program Letter (UIPL) promulgating the final FY 2013 UI allocations.

9. Standard Form (SF) 424. Instructions for completing these forms are in ET Handbook No. 336, Chapter I. The forms are available in Portable Document Format (PDF) at http://www.grants.gov/agencies/aforms_repository_information.jsp (select "Active Forms"

then, "SF424 Family"). Ensure that total UI dollars are the same as the allocated levels. Only states that vary the quarterly number of claims activity staff years paid should submit

Image 6

6

the SF-424A (OMB Approval No. 4040-0006) and show the quarterly distribution in item 23 (Remarks) of the form. All states should submit the SF-424B (OMB Approval No. 40400007).

10. Bottom-Line Authority. The allocation methodology is a very detailed process that determines the funding level for each state; however, the assignment of resources by categories resulting from the methodology is not binding on state agencies' management. Since FY 1987, states have had full authority to shift resources among UI program categories as they deem appropriate and necessary to manage their UI programs to meet established program goals and requirements. Thus, states have the flexibility to move UI resources among UI program categories, among quarters within a fiscal year, and among specific cost categories. States are held accountable on a bottom-line basis, giving states the discretion to use UI administrative resources to meet their assessment of needs and to meet UI performance requirements. The only exception to bottom-line authority is that states may not

change the staff year level in the claims activities category from the allocated staff year level for purposes of computing above-base resources. This is to ensure that states do not earn more above-base resources than they would otherwise have been entitled to earn.

11. Action Requested. State Administrators are requested to:

- a. Provide to the appropriate staff the FY 2013 planning targets and above instructions as soon as possible after receiving this UIPL.
- b. Review closely the attached tables and notify the appropriate regional office of any questions or concerns as soon as possible after receiving this UIPL, but no later than August 1, 2012.
- c. Submit to the appropriate regional office as part of the SQSP, the FY 2013 SF-424 (OMB Approval No. 4040-0004), 424A (if applicable), and 424B.
- d. Submit the FY 2013 UI-1 report via the UI Required Reports system by October 1, 2012.

12. Inquiries. Questions should be directed to the appropriate regional office.

13. Attachments.

- I. FY 2013 Detailed State Base Staff Planning Levels
 - II. Back-up Material for Allocation of FY 2013 UI Base Staff
 - III. FY 2013 Base Postage Allocation
-

- [Image 1](#)
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Image 1

Attachment I

NATIONAL TOTAL

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 16,750,000 3,853.4 58,169 224,146,709

WEEKS CLAIMED 119,600,000 1,519.7 58,159 88,383,784

NON MONETARY 7,000,000 3,102.0 64,618 200,445,682

APPEALS 1,128,000 1,996.8 82,724 165,183,832

SAVE 74.4 74,202 5,520,600

CLAIMS ACTIVITY STAFF 10,546.3 64,827 683,680,607

WAGE RECORDS 620,525,000 1,008.2 70,632 71,211,161

TAX FUNCTIONS 7,604,000 4,473.6 71,817 321,279,425

EMPLOYER ACTIVITY STAFF 5,481.8 71,599 392,490,586

BENEFIT PMT CONTROL 1739.1 66,592 115,810,140

UI PERFORMS 668.1 75,255 50,277,719

OPERATING STAFF 18,435.3 67,385 1,242,259,052

SUPPORT 20.02% 3,690.0 85,108 314,049,717

AS&T 2,490.1 86,833 216,223,125

TOTAL STAFF 24,615.4 72,009 1,772,531,894

NON-PERSONAL SERVICES 562,421,106

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 2,334,953,000

POSTAGE 116,287,000

TOTAL ALLOCATION (including POSTAGE) 2,451,240,000

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

* * * DETAIL FOR INFORMATION PURPOSES ONLY * * *

Image 2

REGION 1

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 2,430,253 533.7 62,078 33,131,147
 WEEKS CLAIMED 22,489,443 301.7 60,994 18,401,745
 NON MONETARY 659,524 496.6 78,472 38,969,241
 APPEALS 112,058 254.0 95,508 24,259,050
 SAVE 10.6 85,869 910,214
 CLAIMS ACTIVITY STAFF 1,596.6 72,449 115,671,397
 WAGE RECORDS 92,914,939 59.4 78,232 4,646,970
 TAX FUNCTIONS 1,238,453 752.2 84,855 63,827,850
 EMPLOYER ACTIVITY STAFF 811.6 84,370 68,474,820
 BENEFIT PMT CONTROL 251.9 76,270 19,212,393
 UI PERFORMS 76.2 83,510 6,363,485
 OPERATING STAFF 2,736.3 76,644 209,722,095
 SUPPORT 28.20% 771.5 100,334 77,407,599
 AS&T 480.1 81,225 38,996,025
 TOTAL STAFF 3,987.9 81,779 326,125,719
 NON-PERSONAL SERVICES 77,058,872
 STOP-LOSS/STOP-GAIN 1,124,211
 TOTAL ALLOCATION (excluding POSTAGE) 404,308,802
 POSTAGE 21,273,023
 TOTAL ALLOCATION (including POSTAGE) 425,581,825

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

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Image 3

CONNECTICUT

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,757.61

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 20.304 204,464 39.4 96,231 3,791,501

WEEKS CLAIMED 1.364 1,873,138 24.2 93,483 2,262,289

NON MONETARY 68.280 78,391 50.8 128,161 6,510,579

APPEALS 201.607 12,486 23.9 130,594 3,121,197

SAVE 1.0 122,323 122,323

CLAIMS ACTIVITY STAFF 139.3 113,481 15,807,889

WAGE RECORDS 0.082 7,500,986 5.8 143,837 834,255

TAX FUNCTIONS 80.749 96,462 73.9 145,560 10,756,884

EMPLOYER ACTIVITY STAFF 79.7 145,435 11,591,139

BENEFIT PMT CONTROL 19.3 103,482 1,997,203

UI PERFORMS 480 5.7 117,400 669,180

OPERATING STAFF 244.0 123,219 30,065,411

SUPPORT 8.98% 21.9 154,041 3,373,498

AS&T 40.4 147,049 5,940,780

TOTAL STAFF 306.3 128,566 39,379,689

NON-PERSONAL SERVICES 5,314,465

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 44,694,154

POSTAGE 1,751,085

TOTAL ALLOCATION (including POSTAGE) 46,445,239

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Image 4

MAINE

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,742.78

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 19.340 71,674 13.3 51,378 683,327

WEEKS CLAIMED 2.196 508,316 10.7 53,689 574,472

NON MONETARY 54.953 26,561 14.0 62,605 876,470

APPEALS 230.942 5,553 12.3 77,117 948,539

SAVE 0.1 65,696 6,570

CLAIMS ACTIVITY STAFF 50.4 61,297 3,089,378

WAGE RECORDS 0.070 3,179,184 2.1 62,124 130,460

TAX FUNCTIONS 72.864 41,849 29.2 61,642 1,799,946

EMPLOYER ACTIVITY STAFF 31.3 61,674 1,930,406

BENEFIT PMT CONTROL 6.9 59,534 410,785

UI PERFORMS 360 9.2 69,097 635,692

OPERATING STAFF 97.8 62,027 6,066,261

SUPPORT 20.76% 20.3 89,536 1,817,581

AS&T 20.5 95,282 1,953,281

TOTAL STAFF 138.6 70,975 9,837,123

NON-PERSONAL SERVICES 2,808,982

STOP-LOSS/STOP-GAIN 339,793

TOTAL ALLOCATION (excluding POSTAGE) 12,985,898

POSTAGE 523,788

TOTAL ALLOCATION (including POSTAGE) 13,509,686

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Image 5

MASSACHUSETTS

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,585.50

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.009 343,945 83.2 66,721 5,551,187

WEEKS CLAIMED 1.597 3,404,664 57.2 66,485 3,802,942

NON MONETARY 84.547 72,327 64.3 73,311 4,713,897

APPEALS 218.978 18,522 42.6 80,135 3,413,751

SAVE 2.0 76,412 152,824

CLAIMS ACTIVITY STAFF 249.3 70,736 17,634,601

WAGE RECORDS 0.065 13,367,409 9.1 77,405 704,386

TAX FUNCTIONS 30.292 209,620 66.7 78,707 5,249,757

EMPLOYER ACTIVITY STAFF 75.8 78,551 5,954,143

BENEFIT PMT CONTROL 36.5 71,870 2,623,255

UI PERFORMS 480 9.8 94,882 929,844

OPERATING STAFF 371.4 73,080 27,141,843

SUPPORT 32.23% 119.7 95,755 11,461,874

AS&T 34.4 95,662 3,290,773

TOTAL STAFF 525.5 79,723 41,894,490

NON-PERSONAL SERVICES 11,772,729

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 53,667,219

POSTAGE 3,289,132

TOTAL ALLOCATION (including POSTAGE) 56,956,351

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Image 6

NEW HAMPSHIRE

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,621.72

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 22.057 63,645 14.4 68,438 985,507

WEEKS CLAIMED 2.806 443,305 12.8 68,644 878,643

NON MONETARY 52.371 37,573 20.2 80,432 1,624,726

APPEALS 216.968 3,779 8.4 85,679 719,704

SAVE 0.1 74,159 7,416

CLAIMS ACTIVITY STAFF 55.9 75,420 4,215,996

WAGE RECORDS 0.131 2,848,073 3.8 52,624 199,971

TAX FUNCTIONS 71.553 39,704 29.2 75,203 2,195,928

EMPLOYER ACTIVITY STAFF 33.0 72,603 2,395,899

BENEFIT PMT CONTROL 7.1 64,288 456,445

UI PERFORMS 360 3.6 69,019 248,468

OPERATING STAFF 99.6 73,462 7,316,808

SUPPORT 20.68% 20.6 77,117 1,588,610

AS&T 38.2 54,639 2,087,210

TOTAL STAFF 158.4 69,398 10,992,628

NON-PERSONAL SERVICES 1,219,817

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 12,212,445

POSTAGE 466,743

TOTAL ALLOCATION (including POSTAGE) 12,679,188

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Image 7

NEW JERSEY

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,481.83

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 28.428 463,069 148.1 67,937 10,061,470

WEEKS CLAIMED 1.077 4,832,940 58.5 73,463 4,297,586

NON MONETARY 61.222 158,263 109.0 80,203 8,742,127

APPEALS 171.091 30,693 59.1 95,629 5,651,674

SAVE 1.6 81,717 130,747

CLAIMS ACTIVITY STAFF 376.3 76,757 28,883,604

WAGE RECORDS 0.084 17,658,349 16.7 79,267 1,323,759

TAX FUNCTIONS 37.233 230,253 96.4 97,864 9,434,090

EMPLOYER ACTIVITY STAFF 113.1 95,118 10,757,849

BENEFIT PMT CONTROL 45.3 90,087 4,080,941

UI PERFORMS 480 11.9 111,743 1,329,742

OPERATING STAFF 546.6 82,422 45,052,136

SUPPORT 36.59% 200.0 110,121 22,024,200

AS&T 68.3 101,441 6,928,420

TOTAL STAFF 814.9 90,815 74,004,756

NON-PERSONAL SERVICES 21,451,216

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 95,455,972

POSTAGE 4,460,256

TOTAL ALLOCATION (including POSTAGE) 99,916,228

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Image 8

NEW YORK

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,617.96

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 11.662 1,053,837 126.6 63,132 7,992,511
WEEKS CLAIMED 0.953 9,187,156 90.2 57,897 5,222,309
NON MONETARY 83.885 203,681 176.0 80,243 14,122,768
APPEALS 254.350 31,506 82.5 106,526 8,788,395
SAVE 5.5 85,532 470,426
CLAIMS ACTIVITY STAFF 480.8 76,116 36,596,409
WAGE RECORDS 0.019 40,433,616 7.9 80,635 637,017
TAX FUNCTIONS 69.342 495,131 353.7 85,053 30,083,246
EMPLOYER ACTIVITY STAFF 361.6 84,956 30,720,263
BENEFIT PMT CONTROL 102.6 79,553 8,162,138
UI PERFORMS 480 12.3 108,603 1,335,817
OPERATING STAFF 957.3 80,241 76,814,627
SUPPORT 30.84% 295.2 108,324 31,977,245
AS&T 157.6 94,505 14,893,988
TOTAL STAFF 1,410.1 87,714 123,685,860
NON-PERSONAL SERVICES 26,649,837
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 150,335,697
POSTAGE 8,656,783
TOTAL ALLOCATION (including POSTAGE) 158,992,480

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 9

PUERTO RICO

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,105.68

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 40.289 120,113 72.9 22,362 1,630,190
 WEEKS CLAIMED 1.942 1,404,295 41.1 22,362 919,078
 NON MONETARY 58.946 51,209 45.5 25,435 1,157,293
 APPEALS 219.482 4,223 14.0 27,593 386,302
 SAVE 0.1 24,253 2,425
 CLAIMS ACTIVITY STAFF 173.6 23,590 4,095,288
 WAGE RECORDS 0.071 4,026,628 4.3 45,066 193,784
 TAX FUNCTIONS 69.033 67,813 70.6 24,722 1,745,373
 EMPLOYER ACTIVITY STAFF 74.9 25,890 1,939,157
 BENEFIT PMT CONTROL 20.8 24,413 507,790
 UI PERFORMS 480 13.8 24,811 342,392
 OPERATING STAFF 283.1 24,319 6,884,627
 SUPPORT 18.09% 51.2 31,630 1,619,456
 AS&T 103.9 22,138 2,300,138
 TOTAL STAFF 438.2 24,656 10,804,221
 NON-PERSONAL SERVICES 4,700,710
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 15,504,931
 POSTAGE 1,298,824
 TOTAL ALLOCATION (including POSTAGE) 16,803,755
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Image 10

RHODE ISLAND
 F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
 WORK HOURS 1,478.20
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 34.953 66,759 26.3 70,554 1,855,570
WEEKS CLAIMED 0.391 488,687 2.2 76,469 168,232
NON MONETARY 52.999 17,556 10.5 80,094 840,987
APPEALS 180.841 3,718 7.6 126,071 958,140
SAVE 0.2 87,416 17,483
CLAIMS ACTIVITY STAFF 46.8 82,060 3,840,412
WAGE RECORDS 0.039 2,129,909 0.9 69,024 62,122
TAX FUNCTIONS 38.132 32,633 14.0 96,525 1,351,350
EMPLOYER ACTIVITY STAFF 14.9 94,864 1,413,472
BENEFIT PMT CONTROL 3.9 82,945 323,486
UI PERFORMS 480 3.7 105,482 390,283
OPERATING STAFF 69.3 86,113 5,967,653
SUPPORT 27.13% 18.8 112,254 2,110,375
AS&T 7.7 113,360 872,872
TOTAL STAFF 95.8 93,433 8,950,900
NON-PERSONAL SERVICES 1,338,257
STOP-LOSS/STOP-GAIN 805,692
TOTAL ALLOCATION (excluding POSTAGE) 11,094,849
POSTAGE 479,996
TOTAL ALLOCATION (including POSTAGE) 11,574,845
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 11

VERMONT
F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
WORK HOURS 1,728.07
FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 20.611 39,695 7.9 65,752 519,441

WEEKS CLAIMED 1.186 313,520 3.6 64,026 230,494
 NON MONETARY 40.159 13,252 5.1 65,642 334,774
 APPEALS 242.353 1,485 3.5 76,515 267,803
 SAVE 0.0 72,877 0
 CLAIMS ACTIVITY STAFF 20.1 67,289 1,352,512
 WAGE RECORDS 0.447 1,586,586 6.8 70,667 480,536
 TAX FUNCTIONS 70.91 21,403 14.6 72,272 1,055,171
 EMPLOYER ACTIVITY STAFF 21.4 71,762 1,535,707
 BENEFIT PMT CONTROL 8.3 72,447 601,310
 UI PERFORMS 360 5.8 80,313 465,815
 OPERATING STAFF 55.6 71,139 3,955,344
 SUPPORT 18.71% 10.4 86,052 894,941
 AS&T 7.7 85,034 654,762
 TOTAL STAFF 73.7 74,695 5,505,047
 NON-PERSONAL SERVICES 1,274,659
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 6,779,706
 POSTAGE 309,393
 TOTAL ALLOCATION (including POSTAGE) 7,089,099
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 12

VIRGIN ISLANDS
 F Y 2 0 1 3 A L L O C A T I O N MAYTARCS
 WORK HOURS 1,709.57
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 54.674 3,052 1.6 37,777 60,443
 WEEKS CLAIMED 3.641 33,422 1.2 38,083 45,700

NON MONETARY 172.625 711 1.2 38,017 45,620
 APPEALS 115.601 93 0.1 35,454 3,545
 SAVE 0.0 39,449 0
 CLAIMS ACTIVITY STAFF 4.1 37,880 155,308
 WAGE RECORDS 1.103 184,199 2.0 40,340 80,680
 TAX FUNCTIONS 112.622 3,585 3.9 40,027 156,105
 EMPLOYER ACTIVITY STAFF 5.9 40,133 236,785
 BENEFIT PMT CONTROL 1.2 40,867 49,040
 UI PERFORMS 0 0.4 40,629 16,252
 OPERATING STAFF 11.6 39,430 457,385
 SUPPORT 115.52% 13.4 40,285 539,819
 AS&T 1.4 52,715 73,801
 TOTAL STAFF 26.4 40,568 1,071,005
 NON-PERSONAL SERVICES 528,200
 STOP-LOSS/STOP-GAIN -21,274
 TOTAL ALLOCATION (excluding POSTAGE) 1,577,931
 POSTAGE 37,023
 TOTAL ALLOCATION (including POSTAGE) 1,614,954
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 13

REGION 2

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 1,762,464 425.2 55,389 23,551,551
 WEEKS CLAIMED 12,856,862 216.7 53,527 11,599,351
 NON MONETARY 659,840 283.9 58,215 16,527,165

APPEALS 114,944 211.4 74,741 15,800,253
 SAVE 2.5 65,471 163,678
 CLAIMS ACTIVITY STAFF 1,139.7 59,351 67,641,998
 WAGE RECORDS 60,242,028 62.5 50,262 3,141,384
 TAX FUNCTIONS 720,247 528.7 68,714 36,329,108
 EMPLOYER ACTIVITY STAFF 591.2 66,763 39,470,492
 BENEFIT PMT CONTROL 194.5 65,760 12,790,296
 UI PERFORMS 63.3 71,572 4,530,488
 OPERATING STAFF 1,988.7 62,570 124,433,274
 SUPPORT 21.63% 430.1 74,277 31,946,706
 AS&T 244.5 82,283 20,118,258
 TOTAL STAFF 2,663.3 66,271 176,498,238
 NON-PERSONAL SERVICES 60,155,150
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 236,653,388
 POSTAGE 12,199,414
 TOTAL ALLOCATION (including POSTAGE) 248,852,802
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 14

DELAWARE
 F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
 WORK HOURS 1,648.17
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 26.726 49,208 13.3 45,254 601,878
 WEEKS CLAIMED 1.617 357,704 5.8 48,082 278,876
 NON MONETARY 60.168 18,854 11.5 57,967 666,621
 APPEALS 177.071 4,477 8.0 62,270 498,160

SAVE 0.1 57,630 5,763

CLAIMS ACTIVITY STAFF 38.7 53,005 2,051,298

WAGE RECORDS 0.208 1,980,579 4.2 55,523 233,197

TAX FUNCTIONS 82.902 25,647 21.5 59,256 1,274,004

EMPLOYER ACTIVITY STAFF 25.7 58,646 1,507,201

BENEFIT PMT CONTROL 10.6 53,324 565,234

UI PERFORMS 360 7.8 57,237 446,449

OPERATING STAFF 82.8 55,195 4,570,182

SUPPORT 23.19% 19.2 73,858 1,418,074

AS&T 5.9 74,039 436,830

TOTAL STAFF 107.9 59,547 6,425,086

NON-PERSONAL SERVICES 2,441,434

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 8,866,520

POSTAGE 356,802

TOTAL ALLOCATION (including POSTAGE) 9,223,322

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Image 15

DIST. OF COLUMBIA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,743.71

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 46.274 38,630 17.1 69,041 1,180,601

WEEKS CLAIMED 1.327 356,207 4.5 67,217 302,477

NON MONETARY 64.592 13,130 8.1 73,326 593,941

APPEALS 132.791 1,542 2.0 129,879 259,758

SAVE 0.1 74,880 7,488

CLAIMS ACTIVITY STAFF 31.8 73,719 2,344,265
WAGE RECORDS 0.044 2,379,959 1.0 77,097 77,097
TAX FUNCTIONS 70.353 29,441 19.8 79,499 1,574,080
EMPLOYER ACTIVITY STAFF 20.8 79,384 1,651,177
BENEFIT PMT CONTROL 3.8 78,087 296,731
UI PERFORMS 480 6.8 83,310 566,508
OPERATING STAFF 63.2 76,878 4,858,681
SUPPORT 24.84% 15.7 83,755 1,314,954
AS&T 15.3 100,787 1,542,041
TOTAL STAFF 94.2 81,907 7,715,676
NON-PERSONAL SERVICES 1,294,348
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 9,010,024
POSTAGE 367,405
TOTAL ALLOCATION (including POSTAGE) 9,377,429
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 16

MARYLAND

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,735.67

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 24.972 258,177 61.9 56,634 3,505,645
WEEKS CLAIMED 1.266 1,903,149 23.1 61,388 1,418,063
NON MONETARY 42.315 212,963 86.5 58,891 5,094,072
APPEALS 155.520 28,437 42.5 96,086 4,083,655
SAVE 1.1 69,684 76,652
CLAIMS ACTIVITY STAFF 215.1 65,914 14,178,087

WAGE RECORDS 0.139 11,567,373 15.4 63,088 971,555
TAX FUNCTIONS 97.364 136,333 127.5 64,681 8,246,828
EMPLOYER ACTIVITY STAFF 142.9 64,509 9,218,383
BENEFIT PMT CONTROL 37.9 68,169 2,583,605
UI PERFORMS 480 16.0 80,364 1,285,824
OPERATING STAFF 411.9 66,195 27,265,899
SUPPORT 23.62% 97.3 88,030 8,565,319
AS&T 45.9 74,556 3,422,120
TOTAL STAFF 555.1 70,714 39,253,338
NON-PERSONAL SERVICES 10,957,031
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 50,210,369
POSTAGE 1,897,974
TOTAL ALLOCATION (including POSTAGE) 52,108,343
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 17

PENNSYLVANIA

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,641.44

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 21.535 1,061,148 232.0 57,332 13,301,024
WEEKS CLAIMED 1.734 7,935,014 139.7 54,966 7,678,750
NON MONETARY 34.945 269,822 95.7 64,876 6,208,633
APPEALS 206.982 56,045 117.8 71,706 8,446,967
SAVE 0.8 65,926 52,741
CLAIMS ACTIVITY STAFF 586.0 60,901 35,688,115
WAGE RECORDS 0.037 24,381,229 9.2 71,435 657,202

TAX FUNCTIONS 79.496 297,508 240.1 76,533 18,375,573
 EMPLOYER ACTIVITY STAFF 249.3 76,345 19,032,775
 BENEFIT PMT CONTROL 106.6 71,401 7,611,347
 UI PERFORMS 480 15.7 76,818 1,206,043
 OPERATING STAFF 957.6 66,352 63,538,280
 SUPPORT 20.19% 193.3 72,155 13,947,562
 AS&T 103.7 92,767 9,619,938
 TOTAL STAFF 1,254.6 69,429 87,105,780
 NON-PERSONAL SERVICES 32,746,816
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 119,852,596
 POSTAGE 7,073,407
 TOTAL ALLOCATION (including POSTAGE) 126,926,003

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

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Image 18

VIRGINIA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,844.60

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 31.366 288,222 81.7 50,874 4,156,406
 WEEKS CLAIMED 2.067 1,756,634 32.8 45,023 1,476,754
 NON MONETARY 64.122 118,143 68.4 48,555 3,321,162
 APPEALS 174.356 20,394 32.1 60,565 1,944,137
 SAVE 0.4 52,585 21,034
 CLAIMS ACTIVITY STAFF 215.4 50,694 10,919,493
 WAGE RECORDS 0.179 16,698,287 27.0 34,319 926,613
 TAX FUNCTIONS 50.393 195,710 89.1 57,277 5,103,381

EMPLOYER ACTIVITY STAFF 116.1 51,938 6,029,994
 BENEFIT PMT CONTROL 21.7 49,271 1,069,181
 UI PERFORMS 480 6.4 71,437 457,197
 OPERATING STAFF 359.6 51,379 18,475,865
 SUPPORT 22.19% 79.8 62,870 5,017,026
 AS&T 51 73,564 3,751,764
 TOTAL STAFF 490.4 55,556 27,244,655
 NON-PERSONAL SERVICES 9,490,564
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 36,735,219
 POSTAGE 1,968,509
 TOTAL ALLOCATION (including POSTAGE) 38,703,728
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

 April 27, 2012
 * * * DETAIL FOR INFORMATION PURPOSES ONLY * * *

Image 19

WEST VIRGINIA
 F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
 WORK HOURS 1,654.79
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 28.381 67,079 19.2 41,979 805,997
 WEEKS CLAIMED 1.949 548,154 10.8 41,151 444,431
 NON MONETARY 50.382 26,928 13.7 46,915 642,736
 APPEALS 221.192 4,049 9.0 63,064 567,576
 SAVE 0.0 51,950 0
 CLAIMS ACTIVITY STAFF 52.7 46,693 2,460,740
 WAGE RECORDS 0.176 3,234,601 5.7 48,372 275,720
 TAX FUNCTIONS 85.652 35,608 30.7 57,174 1,755,242
 EMPLOYER ACTIVITY STAFF 36.4 55,796 2,030,962

BENEFIT PMT CONTROL 13.9 47,784 664,198
 UI PERFORMS 480 10.6 53,629 568,467
 OPERATING STAFF 113.6 50,391 5,724,367
 SUPPORT 21.83% 24.8 67,894 1,683,771
 AS&T 22.7 59,276 1,345,565
 TOTAL STAFF 161.1 54,337 8,753,703
 NON-PERSONAL SERVICES 3,224,957
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 11,978,660
 POSTAGE 535,317
 TOTAL ALLOCATION (including POSTAGE) 12,513,977

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Image 20

REGION 3

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 3,131,564 724.9 47,670 34,556,223
 WEEKS CLAIMED 17,918,497 232.4 47,701 11,085,724
 NON MONETARY 1,007,607 413.0 51,038 21,078,699
 APPEALS 246,274 391.2 59,154 23,140,929
 SAVE 8.0 54,649 437,188
 CLAIMS ACTIVITY STAFF 1,769.5 51,031 90,298,763
 WAGE RECORDS 109,388,539 134.6 47,206 6,353,981
 TAX FUNCTIONS 1,287,587 864.4 56,933 49,212,918
 EMPLOYER ACTIVITY STAFF 999.0 55,623 55,566,899
 BENEFIT PMT CONTROL 303.4 54,231 16,453,636

UI PERFORMS 137.8 63,801 8,791,752
 OPERATING STAFF 3,209.7 53,311 171,111,050
 SUPPORT 13.57% 435.4 70,748 30,803,508
 AS&T 371.6 84,582 31,430,818
 TOTAL STAFF 4,016.7 58,094 233,345,376
 NON-PERSONAL SERVICES 84,111,716
 STOP-LOSS/STOP-GAIN -5,782,197
 TOTAL ALLOCATION (excluding POSTAGE) 311,674,895
 POSTAGE 17,882,137
 TOTAL ALLOCATION (including POSTAGE) 329,557,032
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Image 21

ALABAMA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,751.49

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.869 257,363 58.5 58,231 3,406,514
 WEEKS CLAIMED 1.502 1,316,779 18.8 58,294 1,095,927
 NON MONETARY 55.707 73,820 39.1 61,688 2,412,001
 APPEALS 190.480 16,453 29.8 65,339 1,947,102
 SAVE 0.2 65,030 13,006
 CLAIMS ACTIVITY STAFF 146.4 60,619 8,874,550
 WAGE RECORDS 0.083 8,017,390 6.3 73,389 462,351
 TAX FUNCTIONS 77.591 85,716 63.3 72,341 4,579,185
 EMPLOYER ACTIVITY STAFF 69.6 72,436 5,041,536
 BENEFIT PMT CONTROL 34.2 64,648 2,210,962
 UI PERFORMS 480.0 20.6 72,244 1,488,226

OPERATING STAFF 270.8 65,049 17,615,274
 SUPPORT 9.79% 26.5 80,914 2,144,221
 AS&T 30.5 83,095 2,534,398
 TOTAL STAFF 327.8 68,011 22,293,893
 NON-PERSONAL SERVICES 5,780,769
 STOP-LOSS/STOP-GAIN 0
 TOTAL ALLOCATION (excluding POSTAGE) 28,074,662
 POSTAGE 1,286,495
 TOTAL ALLOCATION (including POSTAGE) 29,361,157

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Image 22

FLORIDA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,879.38

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.385 738,179 166.2 47,013 7,813,561
 WEEKS CLAIMED 1.524 5,196,801 70.2 46,214 3,244,223
 NON MONETARY 44.661 371,912 147.3 48,662 7,167,913
 APPEALS 152.350 92,374 124.8 66,194 8,261,011
 SAVE 4.5 55,019 247,586
 CLAIMS ACTIVITY STAFF 513.0 52,114 26,734,294
 WAGE RECORDS 0.105 34,120,130 31.8 41,073 1,306,121
 TAX FUNCTIONS 66.128 455,970 267.4 55,054 14,721,440
 EMPLOYER ACTIVITY STAFF 299.2 53,568 16,027,561
 BENEFIT PMT CONTROL 73.9 48,423 3,578,460
 UI PERFORMS 480 39.7 61,168 2,428,370
 OPERATING STAFF 925.8 52,677 48,768,685

SUPPORT 4.80% 44.4 90,314 4,009,942
 AS&T 69.3 123,886 8,585,300
 TOTAL STAFF 1,039.5 59,032 61,363,927
 NON-PERSONAL SERVICES 15,853,268
 STOP-LOSS/STOP-GAIN -3,842,327
 TOTAL ALLOCATION (excluding POSTAGE) 73,374,868
 POSTAGE 5,442,179
 TOTAL ALLOCATION (including POSTAGE) 78,817,047
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Image 23

GEORGIA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,780.36

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.998 584,420 131.3 40,510 5,318,963
 WEEKS CLAIMED 1.179 2,803,760 30.9 42,003 1,297,893
 NON MONETARY 42.941 139,927 56.2 46,846 2,632,745
 APPEALS 187.801 38,895 68.4 50,372 3,445,445
 SAVE 1.5 49,496 74,244
 CLAIMS ACTIVITY STAFF 288.3 44,292 12,769,290
 WAGE RECORDS 0.259 16,104,433 39.0 44,793 1,746,927
 TAX FUNCTIONS 79.278 204,431 151.7 50,510 7,662,367
 EMPLOYER ACTIVITY STAFF 190.7 49,341 9,409,294
 BENEFIT PMT CONTROL 30.3 48,967 1,483,700
 UI PERFORMS 480 8.9 60,764 540,800
 OPERATING STAFF 518.2 46,706 24,203,084
 SUPPORT 22.54% 116.8 69,429 8,109,307

AS&T 66.8 79,606 5,317,681
TOTAL STAFF 701.8 53,619 37,630,072
NON-PERSONAL SERVICES 21,492,870
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 59,122,942
POSTAGE 2,807,244
TOTAL ALLOCATION (including POSTAGE) 61,930,186
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Image 24

KENTUCKY

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,681.07

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 20.822 268,611 55.5 56,413 3,130,922
WEEKS CLAIMED 0.875 1,400,699 12.2 56,413 688,239
NON MONETARY 39.264 67,078 26.1 59,847 1,562,007
APPEALS 183.547 15,616 28.4 58,494 1,661,230
SAVE 0.4 59,438 23,775
CLAIMS ACTIVITY STAFF 122.6 57,636 7,066,173
WAGE RECORDS 0.052 8,126,240 4.2 47,932 201,314
TAX FUNCTIONS 76.593 84,238 64.0 62,801 4,019,264
EMPLOYER ACTIVITY STAFF 68.2 61,885 4,220,578
BENEFIT PMT CONTROL 17.0 67,522 1,147,874
UI PERFORMS 480 6.7 52,132 349,284
OPERATING STAFF 214.5 59,599 12,783,909
SUPPORT 19.58% 42.0 60,310 2,533,020
AS&T 23.7 76,401 1,810,704

TOTAL STAFF 280.2 61,126 17,127,633

NON-PERSONAL SERVICES 7,273,652

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 24,401,285

POSTAGE 1,346,964

TOTAL ALLOCATION (including POSTAGE) 25,748,249

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Image 25

MISSISSIPPI

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,787.42

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.784 121,019 26.8 45,389 1,216,425

WEEKS CLAIMED 2.012 777,365 14.6 44,258 646,167

NON MONETARY 49.560 59,173 27.3 45,983 1,255,336

APPEALS 172.001 15,438 24.8 51,378 1,274,174

SAVE 0.0 50,264 0

CLAIMS ACTIVITY STAFF 93.5 46,974 4,392,102

WAGE RECORDS 0.185 5,048,536 8.7 44,529 387,402

TAX FUNCTIONS 69.303 54,060 34.9 53,840 1,879,016

EMPLOYER ACTIVITY STAFF 43.6 51,982 2,266,418

BENEFIT PMT CONTROL 21.4 51,346 1,098,804

UI PERFORMS 480 18.6 54,018 1,004,735

OPERATING STAFF 177.1 49,475 8,762,059

SUPPORT 12.93% 22.9 63,590 1,456,211

AS&T 23.9 66,518 1,589,780

TOTAL STAFF 223.9 52,738 11,808,050

NON-PERSONAL SERVICES 5,608,286

STOP-LOSS/STOP-GAIN 725,200

TOTAL ALLOCATION (excluding POSTAGE) 18,141,536

POSTAGE 770,207

TOTAL ALLOCATION (including POSTAGE) 18,911,743

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Image 26

NORTH CAROLINA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,826.48

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.886 621,629 135.5 50,631 6,860,501

WEEKS CLAIMED 1.236 3,331,080 37.6 50,590 1,902,184

NON MONETARY 46.478 139,991 59.4 53,796 3,195,482

APPEALS 177.253 34,467 55.7 63,006 3,509,434

SAVE 1.0 57,542 57,542

CLAIMS ACTIVITY STAFF 289.2 53,683 15,525,143

WAGE RECORDS 0.077 17,586,472 12.4 61,726 765,402

TAX FUNCTIONS 68.756 194,857 122.3 63,488 7,764,582

EMPLOYER ACTIVITY STAFF 134.7 63,326 8,529,984

BENEFIT PMT CONTROL 47.6 62,246 2,962,910

UI PERFORMS 480 17.1 75,361 1,288,673

OPERATING STAFF 488.6 57,934 28,306,710

SUPPORT 13.51% 66.0 76,710 5,062,860

AS&T 55.5 90,568 5,026,524

TOTAL STAFF 610.1 62,934 38,396,094

NON-PERSONAL SERVICES 14,285,867

STOP-LOSS/STOP-GAIN -1,753,196
TOTAL ALLOCATION (excluding POSTAGE) 50,928,765
POSTAGE 3,186,318
TOTAL ALLOCATION (including POSTAGE) 54,115,083

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Image 27

SOUTH CAROLINA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,651.90

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 33.424 244,503 82.5 42,100 3,473,250
WEEKS CLAIMED 1.706 1,425,496 24.5 42,068 1,030,666
NON MONETARY 40.324 78,500 31.9 43,686 1,393,583
APPEALS 193.561 13,555 26.5 52,953 1,403,255
SAVE 0.1 46,829 4,683
CLAIMS ACTIVITY STAFF 165.5 44,142 7,305,437
WAGE RECORDS 0.177 8,377,974 15.0 41,170 617,550
TAX FUNCTIONS 77.652 96,891 75.9 49,013 3,720,087
EMPLOYER ACTIVITY STAFF 90.9 47,719 4,337,637
BENEFIT PMT CONTROL 36.6 47,306 1,731,400
UI PERFORMS 480 13.9 60,806 845,203
OPERATING STAFF 306.9 46,333 14,219,677
SUPPORT 16.94% 52.0 62,832 3,267,264
AS&T 64.2 58,947 3,784,397
TOTAL STAFF 423.1 50,275 21,271,338
NON-PERSONAL SERVICES 4,641,045
STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 25,912,383

POSTAGE 1,405,419

TOTAL ALLOCATION (including POSTAGE) 27,317,802

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Image 28

TENNESSEE

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,688.41

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.502 295,840 68.6 48,631 3,336,087

WEEKS CLAIMED 1.433 1,666,517 23.6 50,018 1,180,425

NON MONETARY 33.675 77,206 25.7 56,795 1,459,632

APPEALS 170.419 19,476 32.8 49,978 1,639,278

SAVE 0.3 54,508 16,352

CLAIMS ACTIVITY STAFF 151.0 50,542 7,631,774

WAGE RECORDS 0.145 12,007,364 17.2 50,402 866,914

TAX FUNCTIONS 77.164 111,424 84.9 57,326 4,866,977

EMPLOYER ACTIVITY STAFF 102.1 56,160 5,733,891

BENEFIT PMT CONTROL 42.4 52,819 2,239,526

UI PERFORMS 480 12.3 68,818 846,461

OPERATING STAFF 307.8 53,449 16,451,652

SUPPORT 21.05% 64.8 65,134 4,220,683

AS&T 37.7 73,794 2,782,034

TOTAL STAFF 410.3 57,164 23,454,369

NON-PERSONAL SERVICES 9,175,959

STOP-LOSS/STOP-GAIN -911,874

TOTAL ALLOCATION (excluding POSTAGE) 31,718,454

POSTAGE 1,637,311

TOTAL ALLOCATION (including POSTAGE) 33,355,765

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Image 29

REGION 4

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 1,646,380 411.5 50,432 20,752,934

WEEKS CLAIMED 12,812,031 151.3 48,501 7,338,142

NON MONETARY 1,179,582 334.2 54,000 18,046,828

APPEALS 160,409 276.8 65,751 18,199,813

SAVE 8.3 59,097 490,503

CLAIMS ACTIVITY STAFF 1,182.1 54,842 64,828,220

WAGE RECORDS 94,711,613 111.5 56,688 6,320,759

TAX FUNCTIONS 1,089,896 716.9 62,445 44,766,959

EMPLOYER ACTIVITY STAFF 828.4 61,670 51,087,718

BENEFIT PMT CONTROL 220.9 53,283 11,770,321

UI PERFORMS 155.7 66,935 10,421,808

OPERATING STAFF 2,387.1 57,856 138,108,067

SUPPORT 21.50% 513.2 71,409 36,647,114

AS&T 364.5 83,389 30,395,130

TOTAL STAFF 3,264.8 62,837 205,150,311

NON-PERSONAL SERVICES 63,891,967

STOP-LOSS/STOP-GAIN 4,659,391

TOTAL ALLOCATION (excluding POSTAGE) 273,701,669

POSTAGE 13,310,817

TOTAL ALLOCATION (including POSTAGE) 287,012,486

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Image 30

ARKANSAS

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,797.94

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 33.731 175,335 54.8 44,301 2,427,695

WEEKS CLAIMED 1.019 1,237,949 11.7 45,947 537,580

NON MONETARY 44.974 58,682 24.5 49,600 1,215,200

APPEALS 181.263 11,415 19.2 56,065 1,076,448

SAVE 0.2 49,407 9,881

CLAIMS ACTIVITY STAFF 110.4 47,707 5,266,804

WAGE RECORDS 0.145 5,409,725 7.3 26,746 195,246

TAX FUNCTIONS 68.258 68,677 43.5 43,024 1,871,544

EMPLOYER ACTIVITY STAFF 50.8 40,685 2,066,790

BENEFIT PMT CONTROL 25.3 43,204 1,093,061

UI PERFORMS 480 7.7 68,741 529,306

OPERATING STAFF 194.2 46,117 8,955,961

SUPPORT 25.70% 49.9 63,365 3,161,914

AS&T 32.2 62,817 2,022,707

TOTAL STAFF 276.3 51,178 14,140,582

NON-PERSONAL SERVICES 5,192,673

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 19,333,255

POSTAGE 1,172,557

TOTAL ALLOCATION (including POSTAGE) 20,505,812

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Image 31

COLORADO

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,753.97

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 32.875 156,275 48.8 64,769 3,160,727

WEEKS CLAIMED 0.221 1,521,317 3.2 64,769 207,261

NON MONETARY 40.467 134,398 51.7 64,769 3,348,557

APPEALS 184.909 16,256 28.6 74,268 2,124,065

SAVE 0.6 68,528 41,117

CLAIMS ACTIVITY STAFF 132.9 66,830 8,881,727

WAGE RECORDS 0.107 9,978,234 10.1 64,769 654,167

TAX FUNCTIONS 59.124 147,813 83.0 67,414 5,595,362

EMPLOYER ACTIVITY STAFF 93.1 67,127 6,249,529

BENEFIT PMT CONTROL 17.2 64,652 1,112,014

UI PERFORMS 480 10.4 79,636 828,214

OPERATING STAFF 253.6 67,317 17,071,484

SUPPORT 9.74% 24.7 83,164 2,054,151

AS&T 56.7 60,734 3,443,618

TOTAL STAFF 335.0 67,371 22,569,253

NON-PERSONAL SERVICES 5,859,258

STOP-LOSS/STOP-GAIN 5,238,275

TOTAL ALLOCATION (excluding POSTAGE) 33,666,786

POSTAGE 1,637,587

TOTAL ALLOCATION (including POSTAGE) 35,304,373

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Image 32

LOUISIANA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,744.51

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.432 156,066 37.9 57,747 2,188,611

WEEKS CLAIMED 1.766 1,216,814 20.5 57,398 1,176,659

NON MONETARY 21.619 81,156 16.8 64,869 1,089,799

APPEALS 169.744 14,368 23.3 74,888 1,744,890

SAVE 0.1 67,248 6,725

CLAIMS ACTIVITY STAFF 98.6 62,948 6,206,684

WAGE RECORDS 0.059 7,869,451 4.4 49,915 219,626

TAX FUNCTIONS 73.048 105,045 73.3 67,519 4,949,143

EMPLOYER ACTIVITY STAFF 77.7 66,522 5,168,769

BENEFIT PMT CONTROL 10.1 77,384 781,578

UI PERFORMS 480 5.5 71,015 390,583

OPERATING STAFF 191.9 65,386 12,547,614

SUPPORT 29.70% 57.0 74,371 4,239,147

AS&T 24.8 111,075 2,754,660

TOTAL STAFF 273.7 71,397 19,541,421

NON-PERSONAL SERVICES 7,427,543

STOP-LOSS/STOP-GAIN -590,424

TOTAL ALLOCATION (excluding POSTAGE) 26,378,540

POSTAGE 1,268,939

TOTAL ALLOCATION (including POSTAGE) 27,647,479

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Image 33

MONTANA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,707.30

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 36.156 61,694 21.8 55,954 1,219,797

WEEKS CLAIMED 1.645 441,980 7.1 56,936 404,246

NON MONETARY 60.417 24,178 14.3 56,380 806,234

APPEALS 249.104 670 1.6 73,986 118,378

SAVE 0.0 57,454 0

CLAIMS ACTIVITY STAFF 44.8 56,890 2,548,655

WAGE RECORDS 0.187 2,001,157 3.7 57,589 213,079

TAX FUNCTIONS 64.004 36,302 22.7 57,531 1,305,954

EMPLOYER ACTIVITY STAFF 26.4 57,539 1,519,033

BENEFIT PMT CONTROL 6.2 56,801 352,166

UI PERFORMS 360 6.7 57,907 387,977

OPERATING STAFF 84.1 57,168 4,807,831

SUPPORT 16.41% 13.8 57,586 794,687

AS&T 15.1 57,571 869,322

TOTAL STAFF 113.0 57,273 6,471,840

NON-PERSONAL SERVICES 945,108

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 7,416,948

POSTAGE 455,167

TOTAL ALLOCATION (including POSTAGE) 7,872,115

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Image 34

NEW MEXICO

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,764.17

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 30.089 76,418 21.7 50,646 1,099,018

WEEKS CLAIMED 1.120 716,876 7.6 50,556 384,226

NON MONETARY 38.287 40,888 14.8 60,484 895,163

APPEALS 152.527 8,382 12.1 54,980 665,258

SAVE 0.3 58,046 17,414

CLAIMS ACTIVITY STAFF 56.5 54,178 3,061,079

WAGE RECORDS 0.063 3,492,457 2.1 51,827 108,837

TAX FUNCTIONS 72.72 44,949 30.9 53,130 1,641,717

EMPLOYER ACTIVITY STAFF 33.0 53,047 1,750,554

BENEFIT PMT CONTROL 9.1 62,360 567,476

UI PERFORMS 480 5.4 54,197 292,664

OPERATING STAFF 104.0 54,536 5,671,773

SUPPORT 17.40% 18.1 88,332 1,598,809

AS&T 24.9 82,669 2,058,458

TOTAL STAFF 147.0 63,463 9,329,040

NON-PERSONAL SERVICES 2,374,214

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 11,703,254

POSTAGE 695,068

TOTAL ALLOCATION (including POSTAGE) 12,398,322

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Image 35

NORTH DAKOTA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,907.77

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 20.146 23,824 4.2 47,963 201,445

WEEKS CLAIMED 1.391 138,507 1.7 46,447 78,960

NON MONETARY 11.332 22,085 2.2 60,805 133,771

APPEALS 187.174 1,747 2.9 63,457 184,025

SAVE 0.1 61,564 6,156

CLAIMS ACTIVITY STAFF 11.1 54,447 604,357

WAGE RECORDS 0.097 1,770,087 1.5 49,774 74,661

TAX FUNCTIONS 79.731 22,325 15.6 60,579 945,032

EMPLOYER ACTIVITY STAFF 17.1 59,631 1,019,693

BENEFIT PMT CONTROL 4.3 60,909 261,909

UI PERFORMS 360 5.8 66,009 382,852

OPERATING STAFF 38.3 59,238 2,268,811

SUPPORT 60.05% 23.0 66,852 1,537,596

AS&T 6.8 77,663 528,108

TOTAL STAFF 68.1 63,649 4,334,515

NON-PERSONAL SERVICES 1,481,568

STOP-LOSS/STOP-GAIN 170,839

TOTAL ALLOCATION (excluding POSTAGE) 5,986,922

POSTAGE 176,588

TOTAL ALLOCATION (including POSTAGE) 6,163,510

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Image 36

OKLAHOMA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,852.87

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 21.599 131,141 25.5 50,211 1,280,381

WEEKS CLAIMED 2.045 897,331 16.5 49,839 822,344

NON MONETARY 49.802 73,604 33.0 56,170 1,853,610

APPEALS 180.474 11,040 17.9 60,809 1,088,481

SAVE 0.2 57,815 11,563

CLAIMS ACTIVITY STAFF 93.1 54,311 5,056,379

WAGE RECORDS 0.158 7,156,272 10.2 44,899 457,970

TAX FUNCTIONS 82.171 82,570 61.0 59,145 3,607,845

EMPLOYER ACTIVITY STAFF 71.2 57,104 4,065,815

BENEFIT PMT CONTROL 12.3 61,540 756,942

UI PERFORMS 480 7.7 67,774 521,860

OPERATING STAFF 184.3 56,435 10,400,996

SUPPORT 12.75% 23.5 77,231 1,814,929

AS&T 27.7 77,011 2,133,205

TOTAL STAFF 235.5 60,930 14,349,130

NON-PERSONAL SERVICES 4,740,549

STOP-LOSS/STOP-GAIN 1,329,256

TOTAL ALLOCATION (excluding POSTAGE) 20,418,935

POSTAGE 951,600

TOTAL ALLOCATION (including POSTAGE) 21,370,535

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 37

SOUTH DAKOTA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,854.28

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 34.521 20,022 6.2 42,014 260,487

WEEKS CLAIMED 3.396 119,899 3.7 33,931 125,545

NON MONETARY 34.924 15,237 4.8 46,802 224,650

APPEALS 246.453 1,084 2.4 58,031 139,274

SAVE 0.0 45,257 0

CLAIMS ACTIVITY STAFF 17.1 43,857 749,956

WAGE RECORDS 0.147 1,812,973 2.4 36,237 86,969

TAX FUNCTIONS 82.181 25,524 18.9 44,666 844,187

EMPLOYER ACTIVITY STAFF 21.3 43,716 931,156

BENEFIT PMT CONTROL 13.0 41,302 536,926

UI PERFORMS 360 7.7 50,503 388,873

OPERATING STAFF 59.1 44,110 2,606,911

SUPPORT 11.51% 6.8 63,529 431,997

AS&T 7.4 44,069 326,111

TOTAL STAFF 73.3 45,907 3,365,019

NON-PERSONAL SERVICES 1,422,427

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 4,787,446

POSTAGE 172,083

TOTAL ALLOCATION (including POSTAGE) 4,959,529

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Image 38

TEXAS

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,732.22

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 22.918 722,954 159.4 44,141 7,036,075

WEEKS CLAIMED 1.315 5,694,524 72.0 44,249 3,185,928

NON MONETARY 22.779 601,063 131.7 45,475 5,989,058

APPEALS 180.722 83,028 144.4 62,614 9,041,462

SAVE 6.3 57,921 364,902

CLAIMS ACTIVITY STAFF 513.8 49,859 25,617,425

WAGE RECORDS 0.139 48,510,326 64.9 60,309 3,914,054

TAX FUNCTIONS 65.538 467,100 294.5 65,029 19,151,041

EMPLOYER ACTIVITY STAFF 359.4 64,177 23,065,095

BENEFIT PMT CONTROL 96.6 48,805 4,714,563

UI PERFORMS 480 82.5 68,175 5,624,438

OPERATING STAFF 1,052.3 56,088 59,021,521

SUPPORT 21.10% 222.0 72,766 16,154,052

AS&T 95.6 99,226 9,486,006

TOTAL STAFF 1,369.9 61,801 84,661,579

NON-PERSONAL SERVICES 30,482,081

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 115,143,660

POSTAGE 5,862,506

TOTAL ALLOCATION (including POSTAGE) 121,006,166

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Image 39

UTAH

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,712.88

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.672 93,258 23.3 60,161 1,401,751

WEEKS CLAIMED 0.822 656,865 5.3 56,127 297,473

NON MONETARY 32.373 106,363 33.5 60,662 2,032,177

APPEALS 202.516 10,470 20.6 83,637 1,722,922

SAVE 0.5 65,490 32,745

CLAIMS ACTIVITY STAFF 83.2 65,950 5,487,068

WAGE RECORDS 0.057 5,479,838 3.0 90,715 272,145

TAX FUNCTIONS 85.264 67,500 56.0 65,411 3,663,016

EMPLOYER ACTIVITY STAFF 59.0 66,698 3,935,161

BENEFIT PMT CONTROL 23.7 58,108 1,377,160

UI PERFORMS 480 8.9 65,218 580,440

OPERATING STAFF 174.8 65,102 11,379,829

SUPPORT 33.12% 57.9 62,127 3,597,153

AS&T 66.5 94,430 6,279,595

TOTAL STAFF 299.2 71,045 21,256,577

NON-PERSONAL SERVICES 1,648,156

STOP-LOSS/STOP-GAIN -1,488,555

TOTAL ALLOCATION (excluding POSTAGE) 21,416,178

POSTAGE 718,472

TOTAL ALLOCATION (including POSTAGE) 22,134,650

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Image 40

WYOMING

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,783.06

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 28.723 29,393 7.9 60,373 476,947
WEEKS CLAIMED 1.261 169,969 2.0 58,960 117,920
NON MONETARY 33.902 21,928 6.9 66,465 458,609
APPEALS 207.094 1,949 3.8 77,529 294,610
SAVE 0.0 68,242 0
CLAIMS ACTIVITY STAFF 20.6 65,441 1,348,086
WAGE RECORDS 0.167 1,231,093 1.9 65,266 124,005
TAX FUNCTIONS 84.737 22,091 17.5 68,121 1,192,118
EMPLOYER ACTIVITY STAFF 19.4 67,841 1,316,123
BENEFIT PMT CONTROL 3.1 69,847 216,526
UI PERFORMS 360 7.4 66,838 494,601
OPERATING STAFF 50.5 66,838 3,375,336
SUPPORT 32.67% 16.5 76,526 1,262,679
AS&T 6.8 72,550 493,340
TOTAL STAFF 73.8 69,531 5,131,355
NON-PERSONAL SERVICES 2,318,390
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 7,449,745
POSTAGE 200,250
TOTAL ALLOCATION (including POSTAGE) 7,649,995
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 41

REGION 5

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 3,811,933 818.2 60,879 49,811,306
 WEEKS CLAIMED 26,812,733 288.0 63,183 18,196,602
 NON MONETARY 1,879,158 786.9 64,892 51,063,555
 APPEALS 199,996 330.8 95,762 31,678,043
 SAVE 6.0 79,244 475,464
 CLAIMS ACTIVITY STAFF 2,229.9 67,817 151,224,970
 WAGE RECORDS 137,158,639 187.6 74,002 13,882,682
 TAX FUNCTIONS 1,439,392 1,032.6 81,088 83,731,233
 EMPLOYER ACTIVITY STAFF 1,220.2 79,998 97,613,915
 BENEFIT PMT CONTROL 460.4 74,806 34,440,467
 UI PERFORMS 147.1 87,819 12,918,178
 OPERATING STAFF 4,057.6 72,998 296,197,530
 SUPPORT 17.07% 692.6 91,651 63,477,657
 AS&T 413.9 95,044 39,338,887
 TOTAL STAFF 5,164.1 77,267 399,014,074
 NON-PERSONAL SERVICES 124,431,204
 STOP-LOSS/STOP-GAIN 5,269,469
 TOTAL ALLOCATION (excluding POSTAGE) 528,714,747
 POSTAGE 25,247,324
 TOTAL ALLOCATION (including POSTAGE) 553,962,071

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 42

ILLINOIS
 F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
 WORK HOURS 1,610.78
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 23.878 628,942 155.4 88,423 13,740,934
WEEKS CLAIMED 0.708 6,089,901 44.6 88,423 3,943,666
NON MONETARY 57.597 268,458 160.0 97,751 15,640,160
APPEALS 130.149 51,174 68.9 131,149 9,036,166
SAVE 2.2 103,787 228,331
CLAIMS ACTIVITY STAFF 431.1 98,792 42,589,257
WAGE RECORDS 0.174 26,452,308 47.6 105,430 5,018,468
TAX FUNCTIONS 73.361 301,527 228.9 113,759 26,039,435
EMPLOYER ACTIVITY STAFF 276.5 112,325 31,057,903
BENEFIT PMT CONTROL 126.2 95,202 12,014,492
UI PERFORMS 480 12.7 128,673 1,634,147
OPERATING STAFF 846.5 103,126 87,295,799
SUPPORT 13.90% 117.7 120,345 14,164,607
AS&T 101.9 114,520 11,669,588
TOTAL STAFF 1,066.1 106,116 113,129,994
NON-PERSONAL SERVICES 18,475,401
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 131,605,395
POSTAGE 5,655,603
TOTAL ALLOCATION (including POSTAGE) 137,260,998

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Image 43

INDIANA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,709.44

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 21.737 351,404 74.5 36,713 2,735,119

WEEKS CLAIMED 1.313 2,157,200 27.6 37,899 1,046,012
 NON MONETARY 39.411 138,107 53.1 35,926 1,907,671
 APPEALS 88.531 22,684 19.6 53,094 1,040,642
 SAVE 0.7 44,801 31,361
 CLAIMS ACTIVITY STAFF 175.5 38,523 6,760,805
 WAGE RECORDS 0.134 12,186,320 15.9 37,486 596,027
 TAX FUNCTIONS 71.379 128,292 89.3 49,701 4,438,299
 EMPLOYER ACTIVITY STAFF 105.2 47,855 5,034,326
 BENEFIT PMT CONTROL 26.4 45,868 1,210,915
 UI PERFORMS 480 10.7 61,816 661,431
 OPERATING STAFF 317.8 43,007 13,667,477
 SUPPORT 20.93% 66.5 61,383 4,081,970
 AS&T 48 85,587 4,108,176
 TOTAL STAFF 432.3 50,561 21,857,623
 NON-PERSONAL SERVICES 14,912,351
 STOP-LOSS/STOP-GAIN 422,530
 TOTAL ALLOCATION (excluding POSTAGE) 37,192,504
 POSTAGE 2,069,973
 TOTAL ALLOCATION (including POSTAGE) 39,262,477

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 44

IOWA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,770.18

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 24.723 184,222 42.9 60,833 2,609,736

WEEKS CLAIMED 1.248 1,057,208 12.4 60,828 754,267

NON MONETARY 45.380 61,655 26.3 60,927 1,602,380
 APPEALS 179.347 11,795 19.9 101,889 2,027,591
 SAVE 0.4 71,588 28,635
 CLAIMS ACTIVITY STAFF 101.9 68,917 7,022,609
 WAGE RECORDS 0.267 6,796,411 17.1 64,775 1,107,653
 TAX FUNCTIONS 82.42 75,126 58.3 64,337 3,750,847
 EMPLOYER ACTIVITY STAFF 75.4 64,436 4,858,500
 BENEFIT PMT CONTROL 15.8 68,427 1,081,147
 UI PERFORMS 480 46.4 99,602 4,621,533
 OPERATING STAFF 239.5 73,419 17,583,789
 SUPPORT 9.94% 23.8 99,792 2,375,050
 AS&T 23.1 88,047 2,033,886
 TOTAL STAFF 286.4 76,790 21,992,725
 NON-PERSONAL SERVICES 4,196,439
 STOP-LOSS/STOP-GAIN -3,963,657
 TOTAL ALLOCATION (excluding POSTAGE) 22,225,507
 POSTAGE 1,052,449
 TOTAL ALLOCATION (including POSTAGE) 23,277,956
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 45

KANSAS

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,654.95

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 15.609 148,599 23.4 52,783 1,235,122
 WEEKS CLAIMED 1.549 956,098 14.9 56,932 848,287
 NON MONETARY 42.382 71,229 30.4 36,119 1,098,018

APPEALS 192.966 9,932 19.3 58,773 1,134,319
 SAVE 0.3 57,742 17,323
 CLAIMS ACTIVITY STAFF 88.3 49,072 4,333,069
 WAGE RECORDS 0.093 6,527,085 6.1 51,465 313,937
 TAX FUNCTIONS 79.176 69,414 55.3 66,262 3,664,289
 EMPLOYER ACTIVITY STAFF 61.4 64,792 3,978,226
 BENEFIT PMT CONTROL 16.9 61,383 1,037,373
 UI PERFORMS 480 11.4 60,924 694,534
 OPERATING STAFF 178.0 56,422 10,043,202
 SUPPORT 26.07% 46.4 67,683 3,140,491
 AS&T 31.1 55,261 1,718,617
 TOTAL STAFF 255.5 58,326 14,902,310
 NON-PERSONAL SERVICES 2,490,061
 STOP-LOSS/STOP-GAIN -294,279
 TOTAL ALLOCATION (excluding POSTAGE) 17,098,092
 POSTAGE 956,362
 TOTAL ALLOCATION (including POSTAGE) 18,054,454

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 46

MICHIGAN

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,840.81

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 35.671 646,834 208.9 49,966 10,437,897
 WEEKS CLAIMED 1.165 4,087,957 43.1 49,966 2,153,535
 NON MONETARY 36.938 364,221 121.8 50,450 6,144,810
 APPEALS 214.542 23,611 45.9 112,427 5,160,399

SAVE 0.4 70,456 28,182
 CLAIMS ACTIVITY STAFF 420.1 56,950 23,924,823
 WAGE RECORDS 0.151 17,909,801 24.5 86,820 2,127,090
 TAX FUNCTIONS 74.582 201,414 136.0 91,123 12,392,728
 EMPLOYER ACTIVITY STAFF 160.5 90,466 14,519,818
 BENEFIT PMT CONTROL 69.5 81,257 5,647,362
 UI PERFORMS 480 14.5 99,168 1,437,936
 OPERATING STAFF 664.6 68,507 45,529,939
 SUPPORT 27.13% 180.3 102,497 18,480,209
 AS&T 19.6 121,483 2,381,067
 TOTAL STAFF 864.5 76,797 66,391,215
 NON-PERSONAL SERVICES 35,889,548
 STOP-LOSS/STOP-GAIN 3,030,567
 TOTAL ALLOCATION (excluding POSTAGE) 105,311,330
 POSTAGE 3,793,353
 TOTAL ALLOCATION (including POSTAGE) 109,104,683
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 47

MINNESOTA
 F Y 2 0 1 3 A L L O C A T I O N MAYTARGS
 WORK HOURS 1,771.76
 FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 17.163 277,572 44.8 59,552 2,667,930
 WEEKS CLAIMED 1.109 2,536,197 26.5 64,216 1,701,724
 NON MONETARY 28.829 177,760 48.2 62,914 3,032,455
 APPEALS 184.006 16,045 27.8 82,240 2,286,272
 SAVE 0.6 69,630 41,778

CLAIMS ACTIVITY STAFF 147.9 65,789 9,730,159
WAGE RECORDS 0.077 11,943,908 8.7 67,551 587,694
TAX FUNCTIONS 48.479 130,063 59.3 72,860 4,320,598
EMPLOYER ACTIVITY STAFF 68.0 72,181 4,908,292
BENEFIT PMT CONTROL 42.2 64,835 2,736,037
UI PERFORMS 480 10.1 72,326 730,493
OPERATING STAFF 268.2 67,506 18,104,981
SUPPORT 14.24% 38.2 90,126 3,442,813
AS&T 33.9 85,213 2,888,721
TOTAL STAFF 340.3 71,809 24,436,515
NON-PERSONAL SERVICES 12,350,088
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 36,786,603
POSTAGE 2,369,249
TOTAL ALLOCATION (including POSTAGE) 39,155,852
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 48

MISSOURI

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,785.94

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 13.167 370,903 45.6 52,202 2,380,411

WEEKS CLAIMED 1.281 2,106,933 25.2 49,050 1,236,060

NON MONETARY 32.218 209,699 63.0 48,170 3,034,710

APPEALS 193.734 19,774 35.8 62,971 2,254,362

SAVE 0.1 54,667 5,467

CLAIMS ACTIVITY STAFF 169.7 52,510 8,911,010

WAGE RECORDS 0.133 12,157,950 15.1 48,880 738,088
 TAX FUNCTIONS 78.64 136,934 100.5 52,981 5,324,591
 EMPLOYER ACTIVITY STAFF 115.6 52,445 6,062,679
 BENEFIT PMT CONTROL 26.7 46,416 1,239,307
 UI PERFORMS 480 8.0 59,189 473,512
 OPERATING STAFF 320.0 52,145 16,686,508
 SUPPORT 17.63% 56.4 70,545 3,978,738
 AS&T 28.3 64,889 1,836,359
 TOTAL STAFF 404.7 55,601 22,501,605
 NON-PERSONAL SERVICES 5,908,129
 STOP-LOSS/STOP-GAIN 2,380,986
 TOTAL ALLOCATION (excluding POSTAGE) 30,790,720
 POSTAGE 2,057,804
 TOTAL ALLOCATION (including POSTAGE) 32,848,524

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 49

NEBRASKA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,737.06

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 23.307 83,823 18.7 46,837 875,852

WEEKS CLAIMED 0.743 557,222 4.0 57,053 228,212

NON MONETARY 30.332 85,280 24.8 49,359 1,224,103

APPEALS 139.783 4,937 6.6 69,051 455,737

SAVE 0.2 58,630 11,726

CLAIMS ACTIVITY STAFF 54.3 51,485 2,795,630

WAGE RECORDS 0.190 4,165,330 7.6 53,753 408,523

TAX FUNCTIONS 63.342 48,508 29.5 59,893 1,766,844
 EMPLOYER ACTIVITY STAFF 37.1 58,635 2,175,367
 BENEFIT PMT CONTROL 8.0 57,765 462,120
 UI PERFORMS 480 6.2 62,276 386,111
 OPERATING STAFF 105.6 55,106 5,819,228
 SUPPORT 27.46% 29.0 70,848 2,054,592
 AS&T 12.3 80,521 990,408
 TOTAL STAFF 146.9 60,342 8,864,228
 NON-PERSONAL SERVICES 3,126,962
 STOP-LOSS/STOP-GAIN 390,105
 TOTAL ALLOCATION (excluding POSTAGE) 12,381,295
 POSTAGE 582,345
 TOTAL ALLOCATION (including POSTAGE) 12,963,640
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 50

OHIO

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,794.74

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.923 540,412 130.1 67,568 8,790,597
 WEEKS CLAIMED 1.451 3,837,906 51.7 78,470 4,056,899
 NON MONETARY 50.630 292,526 137.5 65,871 9,057,263
 APPEALS 221.437 21,588 44.4 90,529 4,019,488
 SAVE 0.4 73,333 29,333
 CLAIMS ACTIVITY STAFF 364.1 71,281 25,953,580
 WAGE RECORDS 0.139 25,409,343 32.8 67,740 2,221,872
 TAX FUNCTIONS 84.436 217,489 170.5 77,323 13,183,572

EMPLOYER ACTIVITY STAFF 203.3 75,777 15,405,444
 BENEFIT PMT CONTROL 70.2 71,202 4,998,380
 UI PERFORMS 480 15.5 72,306 1,120,743
 OPERATING STAFF 653.1 72,697 47,478,147
 SUPPORT 11.54% 75.4 75,073 5,660,504
 AS&T 69.1 93,703 6,474,877
 TOTAL STAFF 797.6 74,741 59,613,528
 NON-PERSONAL SERVICES 15,025,545
 STOP-LOSS/STOP-GAIN 3,303,217
 TOTAL ALLOCATION (excluding POSTAGE) 77,942,290
 POSTAGE 3,649,365
 TOTAL ALLOCATION (including POSTAGE) 81,591,655
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 51

WISCONSIN

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,529.11

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 11.704 579,222 73.9 58,697 4,337,708
 WEEKS CLAIMED 1.017 3,426,111 38.0 58,630 2,227,940
 NON MONETARY 53.150 210,223 121.8 68,325 8,321,985
 APPEALS 211.903 18,456 42.6 100,072 4,263,067
 SAVE 0.7 76,183 53,328
 CLAIMS ACTIVITY STAFF 277.0 69,329 19,204,028
 WAGE RECORDS 0.082 13,610,183 12.2 62,568 763,330
 TAX FUNCTIONS 73.78 130,625 105.0 84,286 8,850,030
 EMPLOYER ACTIVITY STAFF 117.2 82,025 9,613,360

BENEFIT PMT CONTROL 58.5 68,604 4,013,334

UI PERFORMS 480 11.6 99,805 1,157,738

OPERATING STAFF 464.3 73,204 33,988,460

SUPPORT 12.69% 58.9 103,543 6,098,683

AS&T 46.6 112,386 5,237,188

TOTAL STAFF 569.8 79,544 45,324,331

NON-PERSONAL SERVICES 12,056,680

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 57,381,011

POSTAGE 3,060,821

TOTAL ALLOCATION (including POSTAGE) 60,441,832

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

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Image 52

REGION 6

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

FUNCTION WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 3,967,406 939.9 66,330 62,343,548

WEEKS CLAIMED 26,710,434 329.6 66,026 21,762,220

NON MONETARY 1,614,289 787.4 69,546 54,760,194

APPEALS 294,319 532.6 97,833 52,105,744

SAVE 39.0 78,040 3,043,553

CLAIMS ACTIVITY STAFF 2,628.5 73,812 194,015,259

WAGE RECORDS 126,109,242 452.6 81,452 36,865,385

TAX FUNCTIONS 1,828,425 578.8 75,002 43,411,357

EMPLOYER ACTIVITY STAFF 1,031.4 77,833 80,276,742

BENEFIT PMT CONTROL 308.0 68,646 21,143,027

UI PERFORMS 88.0 82,409 7,252,008
 OPERATING STAFF 4,055.9 74,629 302,687,036
 SUPPORT 20.89% 847.2 87,072 73,767,133
 AS&T 615.5 90,892 55,944,007
 TOTAL STAFF 5,518.6 78,353 432,398,176
 NON-PERSONAL SERVICES 152,772,197
 STOP-LOSS/STOP-GAIN -5,270,874
 TOTAL ALLOCATION (excluding POSTAGE) 579,899,499
 POSTAGE 26,374,285
 TOTAL ALLOCATION (including POSTAGE) 606,273,784
 ** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

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Image 53

ALASKA

F Y 2 0 1 3 A L L O C A T I O N MAYTARCS

WORK HOURS 1,642.14

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 28.011 76,463 21.7 92,531 2,007,923

WEEKS CLAIMED 1.324 492,233 6.6 92,444 610,130

NON MONETARY 45.912 58,405 27.2 67,099 1,825,093

APPEALS 180.158 1,552 2.8 93,444 261,643

SAVE 1.0 89,193 89,193

CLAIMS ACTIVITY STAFF 59.3 80,843 4,793,982

WAGE RECORDS 0.231 1,500,205 3.5 62,440 218,540

TAX FUNCTIONS 81.568 17,437 14.4 93,907 1,352,261

EMPLOYER ACTIVITY STAFF 17.9 87,754 1,570,801

BENEFIT PMT CONTROL 27.7 86,257 2,389,319

UI PERFORMS 480 19.1 92,216 1,761,326

OPERATING STAFF 124.0 84,802 10,515,428
 SUPPORT 16.13% 20.0 124,878 2,497,560
 AS&T 13.8 120,155 1,658,139
 TOTAL STAFF 157.8 92,973 14,671,127
 NON-PERSONAL SERVICES 6,725,772
 STOP-LOSS/STOP-GAIN -537,702
 TOTAL ALLOCATION (excluding POSTAGE) 20,859,197
 POSTAGE 435,627
 TOTAL ALLOCATION (including POSTAGE) 21,294,824

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April 27, 2012

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Image 54

ARIZONA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,845.24

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

 INITIAL CLAIMS 21.704 236,874 46.4 40,412 1,875,117
 WEEKS CLAIMED 2.396 1,740,189 37.7 40,430 1,524,211
 NON MONETARY 70.108 128,085 81.1 43,992 3,567,751
 APPEALS 150.398 26,790 36.4 64,195 2,336,698
 SAVE 2.3 52,325 120,348
 CLAIMS ACTIVITY STAFF 203.9 46,219 9,424,125
 WAGE RECORDS 0.114 11,312,879 11.6 40,327 467,793
 TAX FUNCTIONS 79.885 122,146 88.1 54,737 4,822,330
 EMPLOYER ACTIVITY STAFF 99.7 53,060 5,290,123
 BENEFIT PMT CONTROL 42.2 51,265 2,163,383
 UI PERFORMS 480 12.5 54,711 683,888
 OPERATING STAFF 358.3 49,013 17,561,519

SUPPORT 20.40% 73.1 76,370 5,582,647
 AS&T 43.1 75,050 3,234,655
 TOTAL STAFF 474.5 55,593 26,378,821
 NON-PERSONAL SERVICES 5,501,928
 STOP-LOSS/STOP-GAIN -753,179
 TOTAL ALLOCATION (excluding POSTAGE) 31,127,570
 POSTAGE 1,727,665
 TOTAL ALLOCATION (including POSTAGE) 32,855,235

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Image 55

CALIFORNIA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,682.33

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.476 2,465,841 622.3 68,575 42,674,223

WEEKS CLAIMED 1.075 16,493,632 175.7 68,910 12,107,487

NON MONETARY 47.823 932,528 441.8 74,830 33,059,894

APPEALS 188.330 208,420 388.9 102,460 39,846,694

SAVE 29.7 80,772 2,398,928

CLAIMS ACTIVITY STAFF 1,658.4 78,441 130,087,226

WAGE RECORDS 0.474 81,803,622 384.1 86,011 33,036,825

TAX FUNCTIONS 12.358 1,227,757 150.3 86,418 12,988,625

EMPLOYER ACTIVITY STAFF 534.4 86,125 46,025,450

BENEFIT PMT CONTROL 75.1 70,799 5,317,005

UI PERFORMS 480 12.6 91,634 1,154,588

OPERATING STAFF 2,280.5 80,063 182,584,269

SUPPORT 20.76% 473.4 89,373 42,309,178

AS&T 346.8 91,885 31,865,718
TOTAL STAFF 3,100.7 82,807 256,759,165
NON-PERSONAL SERVICES 88,959,731
STOP-LOSS/STOP-GAIN 0
TOTAL ALLOCATION (excluding POSTAGE) 345,718,896
POSTAGE 16,592,124
TOTAL ALLOCATION (including POSTAGE) 362,311,020
** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012
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Image 56

HAWAII

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,719.76

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 25.789 73,367 18.3 47,020 860,466

WEEKS CLAIMED 2.156 509,089 10.6 47,007 498,274

NON MONETARY 61.741 31,203 18.7 65,874 1,231,844

APPEALS 189.789 2,592 4.8 71,222 341,866

SAVE 0.2 64,961 12,992

CLAIMS ACTIVITY STAFF 52.6 55,997 2,945,442

WAGE RECORDS 0.173 2,652,235 4.4 55,061 242,268

TAX FUNCTIONS 82.086 30,578 24.3 65,937 1,602,269

EMPLOYER ACTIVITY STAFF 28.7 64,270 1,844,537

BENEFIT PMT CONTROL 5.1 76,855 391,961

UI PERFORMS 360 7.3 93,529 682,762

OPERATING STAFF 93.7 62,590 5,864,702

SUPPORT 25.72% 24.1 88,830 2,140,803

AS&T 16.4 72,705 1,192,362

TOTAL STAFF 134.2 68,539 9,197,867
 NON-PERSONAL SERVICES 3,357,378
 STOP-LOSS/STOP-GAIN 133,201
 TOTAL ALLOCATION (excluding POSTAGE) 12,688,446
 POSTAGE 489,439
 TOTAL ALLOCATION (including POSTAGE) 13,177,885

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April 27, 2012

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Image 57

IDAHO

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,794.23

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 29.689 117,046 32.3 55,442 1,790,777

WEEKS CLAIMED 1.962 640,718 11.7 53,118 621,481

NON MONETARY 53.797 50,545 25.3 54,164 1,370,349

APPEALS 207.159 4,083 7.9 100,976 797,710

SAVE 0.5 62,227 31,114

CLAIMS ACTIVITY STAFF 77.7 59,349 4,611,431

WAGE RECORDS 0.211 2,984,147 5.8 47,944 278,075

TAX FUNCTIONS 81.247 47,611 35.9 60,353 2,166,673

EMPLOYER ACTIVITY STAFF 41.7 58,627 2,444,748

BENEFIT PMT CONTROL 14.9 58,425 870,533

UI PERFORMS 480 11.2 67,773 759,058

OPERATING STAFF 145.5 59,696 8,685,770

SUPPORT 19.31% 28.1 83,103 2,335,194

AS&T 20.7 77,348 1,601,104

TOTAL STAFF 194.3 64,962 12,622,068

NON-PERSONAL SERVICES 2,329,295
 STOP-LOSS/STOP-GAIN 461,651
 TOTAL ALLOCATION (excluding POSTAGE) 15,413,014
 POSTAGE 644,287
 TOTAL ALLOCATION (including POSTAGE) 16,057,301

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April 27, 2012

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Image 58

NEVADA

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,903.09

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 20.169 196,969 34.8 57,487 2,000,548
 WEEKS CLAIMED 1.553 1,471,081 20.0 58,406 1,168,120
 NON MONETARY 41.383 107,290 38.9 59,570 2,317,273
 APPEALS 228.109 9,259 18.5 71,372 1,320,382
 SAVE 1.9 65,094 123,679
 CLAIMS ACTIVITY STAFF 114.1 60,736 6,930,002
 WAGE RECORDS 0.102 5,244,813 4.7 63,237 297,214
 TAX FUNCTIONS 85.068 55,991 41.7 66,109 2,756,745
 EMPLOYER ACTIVITY STAFF 46.4 65,818 3,053,959
 BENEFIT PMT CONTROL 22.0 59,453 1,307,966
 UI PERFORMS 480 4.6 95,757 440,482
 OPERATING STAFF 187.1 62,707 11,732,409
 SUPPORT 28.27% 52.9 76,970 4,071,713
 AS&T 40.7 91,659 3,730,521
 TOTAL STAFF 280.7 69,593 19,534,643
 NON-PERSONAL SERVICES 6,281,879

STOP-LOSS/STOP-GAIN 162,035
 TOTAL ALLOCATION (excluding POSTAGE) 25,978,557
 POSTAGE 1,313,938
 TOTAL ALLOCATION (including POSTAGE) 27,292,495

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

* * * DETAIL FOR INFORMATION PURPOSES ONLY * * *

Image 59

OREGON

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,752.99

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 21.420 358,579 73.0 61,919 4,520,087
 WEEKS CLAIMED 1.437 2,290,415 31.3 84,656 2,649,733
 NON MONETARY 66.242 112,676 71.0 67,590 4,798,890
 APPEALS 204.719 17,016 33.1 84,804 2,807,012
 SAVE 0.9 74,199 66,779
 CLAIMS ACTIVITY STAFF 209.3 70,915 14,842,501
 WAGE RECORDS 0.267 7,491,747 19.0 71,025 1,349,475
 TAX FUNCTIONS 74.795 109,723 78.0 74,248 5,791,344
 EMPLOYER ACTIVITY STAFF 97.0 73,617 7,140,819
 BENEFIT PMT CONTROL 55.1 71,626 3,946,593
 UI PERFORMS 480 8.2 102,319 839,016
 OPERATING STAFF 369.6 72,427 26,768,929
 SUPPORT 10.36% 38.3 86,678 3,319,767
 AS&T 47.8 91,890 4,392,342
 TOTAL STAFF 455.7 75,666 34,481,038
 NON-PERSONAL SERVICES 13,076,838
 STOP-LOSS/STOP-GAIN -4,736,880

TOTAL ALLOCATION (excluding POSTAGE) 42,820,996

POSTAGE 2,115,660

TOTAL ALLOCATION (including POSTAGE) 44,936,656

** Prepared by DOL/ETA/OUI, Division of Fiscal and Actuarial Services **

April 27, 2012

* * * DETAIL FOR INFORMATION PURPOSES ONLY * * *

Image 60

WASHINGTON

F Y 2 0 1 3 A L L O C A T I O N MAYTARGS

WORK HOURS 1,740.11

FUNCTION MPU WORKLOAD STAFFYRS PS/PB DOLLARS

INITIAL CLAIMS 21.513 442,267 91.1 72,606 6,614,407

WEEKS CLAIMED 1.224 3,073,077 36.0 71,744 2,582,784

NON MONETARY 44.990 193,557 83.4 79,006 6,589,100

APPEALS 170.773 24,607 40.2 109,297 4,393,739

SAVE 2.5 80,208 200,520

CLAIMS ACTIVITY STAFF 253.2 80,492 20,380,550

WAGE RECORDS 0.155 13,119,594 19.5 50,010 975,195

TAX FUNCTIONS 70.231 217,182 146.1 81,664 11,931,110

EMPLOYER ACTIVITY STAFF 165.6 77,937 12,906,305

BENEFIT PMT CONTROL 65.9 72,174 4,756,267

UI PERFORMS 480 12.5 74,471 930,888

OPERATING STAFF 497.2 78,387 38,974,010

SUPPORT 27.61% 137.3 83,833 11,510,271

AS&T 86.2 95,930 8,269,166

TOTAL STAFF 720.7 81,523 58,753,447

NON-PERSONAL SERVICES 26,539,376

STOP-LOSS/STOP-GAIN 0

TOTAL ALLOCATION (excluding POSTAGE) 85,292,823

POSTAGE 3,055,545

TOTAL ALLOCATION (including POSTAGE) 88,348,368

April 27, 2012

* * * DETAIL FOR INFORMATION PURPOSES ONLY * * *

- [Image 1](#)
- [Image 2](#)
- [Image 3](#)
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- [Image 29](#)
- [Image 30](#)

Image 1

Attachment II

BACKUP MATERIAL FOR WORKLOAD ALLOCATION

1. MPU'S USED TO DETERMINE ALLOCATION
2. BASE WORKLOADS
3. HOURS PER STAFF YEAR
4. CALCULATION OF MPU ADJUSTMENTS
 - A INITIAL CLAIMS
 - B NON-MONETARY DETERMINATIONS
 - C APPEALS
 - D WEEKS CLAIMED
 - E WAGE RECORDS
 - F TAX
5. PERCENT DECREASE FROM STATE MPU

A INITIAL CLAIMS
 B NON-MONETARY DETERMINATIONS
 C APPEALS
 D WEEKS CLAIMED
 E WAGE RECORDS
 F TAX

6. COMPUTATION OF STAFF YEARS
 A SUPPORT
 B AS&T

7. MPU/WORKLOAD/STAFFYEARS - COMPARISON TO PRIOR FISCAL YEAR
 A INITIAL CLAIMS
 B NON-MONETARY DETERMINATIONS
 C APPEALS
 D WEEKS CLAIMED
 E WAGE RECORDS
 F TAX

8.

MPU/WORKLOAD/STAFFYEARS - PERCENT CHANGE FROM PRIOR FISCAL YEAR
 A INITIAL CLAIMS
 B NON-MONETARY DETERMINATIONS
 C APPEALS
 D WEEKS CLAIMED
 E WAGE RECORDS
 F TAX

Image 2

TABLE 1

STATE	IC	NM	AP	WC	WR	TAX
CONNECTICUT	20.304	68.280	201.607	1.364	0.082	80.749
MAINE	19.340	54.953	230.942	2.196	0.070	72.864
MASSACHUSETTS	23.009	84.547	218.978	1.597	0.065	30.292
NEW HAMPSHIRE	22.057	52.371	216.968	2.806	0.131	71.553
NEW JERSEY	28.428	61.222	171.091	1.077	0.084	37.233
NEW YORK	11.662	83.885	254.350	0.953	0.019	69.342
PUERTO RICO	40.289	58.946	219.482	1.942	0.071	69.033
RHODE ISLAND	34.953	52.999	180.841	0.391	0.039	38.132
VERMONT	20.611	40.159	242.353	1.186	0.447	70.910
VIRGIN ISLANDS	54.674	172.625	115.601	3.641	1.103	112.622
DELAWARE	26.726	60.168	177.071	1.617	0.208	82.902
DIST. OF COLUMBIA	46.274	64.592	132.791	1.327	0.044	70.353
MARYLAND	24.972	42.315	155.520	1.266	0.139	97.364

PENNSYLVANIA 21.535 34.945 206.982 1.734 0.037 79.496
VIRGINIA 31.366 64.122 174.356 2.067 0.179 50.393
WEST VIRGINIA 28.381 50.382 221.192 1.949 0.176 85.652
ALABAMA 23.869 55.707 190.480 1.502 0.083 77.591
FLORIDA 25.385 44.661 152.350 1.524 0.105 66.128
GEORGIA 23.998 42.941 187.801 1.179 0.259 79.278
KENTUCKY 20.822 39.264 183.547 0.875 0.052 76.593
MISSISSIPPI 23.784 49.560 172.001 2.012 0.185 69.303
NORTH CAROLINA 23.886 46.478 177.253 1.236 0.077 68.756
SOUTH CAROLINA 33.424 40.324 193.561 1.706 0.177 77.652
TENNESSEE 23.502 33.675 170.419 1.433 0.145 77.164
ARKANSAS 33.731 44.974 181.263 1.019 0.145 68.258
COLORADO 32.875 40.467 184.909 0.221 0.107 59.124
LOUISIANA 25.432 21.619 169.744 1.766 0.059 73.048
MONTANA 36.156 60.417 249.104 1.645 0.187 64.004
NEW MEXICO 30.089 38.287 152.527 1.120 0.063 72.720
NORTH DAKOTA 20.146 11.332 187.174 1.391 0.097 79.731
OKLAHOMA 21.599 49.802 180.474 2.045 0.158 82.171
SOUTH DAKOTA 34.521 34.924 246.453 3.396 0.147 82.181
TEXAS 22.918 22.779 180.722 1.315 0.139 65.538
UTAH 25.672 32.373 202.516 0.822 0.057 85.264
WYOMING 28.723 33.902 207.094 1.261 0.167 84.737
ILLINOIS 23.878 57.597 130.149 0.708 0.174 73.361
INDIANA 21.737 39.411 88.531 1.313 0.134 71.379
IOWA 24.723 45.380 179.347 1.248 0.267 82.420
KANSAS 15.609 42.382 192.966 1.549 0.093 79.176
MICHIGAN 35.671 36.938 214.542 1.165 0.151 74.582
MINNESOTA 17.163 28.829 184.006 1.109 0.077 48.479
MISSOURI 13.167 32.218 193.734 1.281 0.133 78.640
NEBRASKA 23.307 30.332 139.783 0.743 0.190 63.342
OHIO 25.923 50.630 221.437 1.451 0.139 84.436
WISCONSIN 11.704 53.150 211.903 1.017 0.082 73.780
ALASKA 28.011 45.912 180.158 1.324 0.231 81.568
ARIZONA 21.704 70.108 150.398 2.396 0.114 79.885

CALIFORNIA 25.476 47.823 188.330 1.075 0.474 12.358

HAWAII 25.789 61.741 189.789 2.156 0.173 82.086

IDAHO 29.689 53.797 207.159 1.962 0.211 81.247

NEVADA 20.169 41.383 228.109 1.553 0.102 85.068

OREGON 21.420 66.242 204.719 1.437 0.267 74.795

WASHINGTON 21.513 44.990 170.773 1.224 0.155 70.231

F Y 2 0 1 3 A L L O C A T I O N

MPU's USED TO DETERMINE ALLOCATION

Image 3

TABLE 2

STATE IC NM AP WC WR TAX

CONNECTICUT 204,464 78,391 12,486 1,873,138 7,500,986 96,462

MAINE 71,674 26,561 5,553 508,316 3,179,184 41,849

MASSACHUSETTS 343,945 72,327 18,522 3,404,664 13,367,409 209,620

NEW HAMPSHIRE 63,645 37,573 3,779 443,305 2,848,073 39,704

NEW JERSEY 463,069 158,263 30,693 4,832,940 17,658,349 230,253

NEW YORK 1,053,837 203,681 31,506 9,187,156 40,433,616 495,131

PUERTO RICO 120,113 51,209 4,223 1,404,295 4,026,628 67,813

RHODE ISLAND 66,759 17,556 3,718 488,687 2,129,909 32,633

VERMONT 39,695 13,252 1,485 313,520 1,586,586 21,403

VIRGIN ISLANDS 3,052 711 93 33,422 184,199 3,585

DELAWARE 49,208 18,854 4,477 357,704 1,980,579 25,647

DIST. OF COLUMBIA 38,630 13,130 1,542 356,207 2,379,959 29,441

MARYLAND 258,177 212,963 28,437 1,903,149 11,567,373 136,333

PENNSYLVANIA 1,061,148 269,822 56,045 7,935,014 24,381,229 297,508

VIRGINIA 288,222 118,143 20,394 1,756,634 16,698,287 195,710

WEST VIRGINIA 67,079 26,928 4,049 548,154 3,234,601 35,608

ALABAMA 257,363 73,820 16,453 1,316,779 8,017,390 85,716

FLORIDA 738,179 371,912 92,374 5,196,801 34,120,130 455,970

GEORGIA 584,420 139,927 38,895 2,803,760 16,104,433 204,431

KENTUCKY 268,611 67,078 15,616 1,400,699 8,126,240 84,238

MISSISSIPPI 121,019 59,173 15,438 777,365 5,048,536 54,060

NORTH CAROLINA 621,629 139,991 34,467 3,331,080 17,586,472 194,857
SOUTH CAROLINA 244,503 78,500 13,555 1,425,496 8,377,974 96,891
TENNESSEE 295,840 77,206 19,476 1,666,517 12,007,364 111,424
ARKANSAS 175,335 58,682 11,415 1,237,949 5,409,725 68,677
COLORADO 156,275 134,398 16,256 1,521,317 9,978,234 147,813
LOUISIANA 156,066 81,156 14,368 1,216,814 7,869,451 105,045
MONTANA 61,694 24,178 670 441,980 2,001,157 36,302
NEW MEXICO 76,418 40,888 8,382 716,876 3,492,457 44,949
NORTH DAKOTA 23,824 22,085 1,747 138,507 1,770,087 22,325
OKLAHOMA 131,141 73,604 11,040 897,331 7,156,272 82,570
SOUTH DAKOTA 20,022 15,237 1,084 119,899 1,812,973 25,524
TEXAS 722,954 601,063 83,028 5,694,524 48,510,326 467,100
UTAH 93,258 106,363 10,470 656,865 5,479,838 67,500
WYOMING 29,393 21,928 1,949 169,969 1,231,093 22,091
ILLINOIS 628,942 268,458 51,174 6,089,901 26,452,308 301,527
INDIANA 351,404 138,107 22,684 2,157,200 12,186,320 128,292
IOWA 184,222 61,655 11,795 1,057,208 6,796,411 75,126
KANSAS 148,599 71,229 9,932 956,098 6,527,085 69,414
MICHIGAN 646,834 364,221 23,611 4,087,957 17,909,801 201,414
MINNESOTA 277,572 177,760 16,045 2,536,197 11,943,908 130,063
MISSOURI 370,903 209,699 19,774 2,106,933 12,157,950 136,934
NEBRASKA 83,823 85,280 4,937 557,222 4,165,330 48,508
OHIO 540,412 292,526 21,588 3,837,906 25,409,343 217,489
WISCONSIN 579,222 210,223 18,456 3,426,111 13,610,183 130,625
ALASKA 76,463 58,405 1,552 492,233 1,500,205 17,437
ARIZONA 236,874 128,085 26,790 1,740,189 11,312,879 122,146
CALIFORNIA 2,465,841 932,528 208,420 16,493,632 81,803,622 1,227,757
HAWAII 73,367 31,203 2,592 509,089 2,652,235 30,578
IDAHO 117,046 50,545 4,083 640,718 2,984,147 47,611
NEVADA 196,969 107,290 9,259 1,471,081 5,244,813 55,991
OREGON 358,579 112,676 17,016 2,290,415 7,491,747 109,723
WASHINGTON 442,267 193,557 24,607 3,073,077 13,119,594 217,182
F Y 2 0 1 3 A L L O C A T I O N
BASE WORKLOADS

Image 4

TABLE 3

F Y 2 0 1 3 A L L O C A T I O N

DATA USED IN FY 2013 ALLOCATION

HOURS PER

STATE STAFF YEAR

CONNECTICUT 1,757.61

MAINE 1,742.78

MASSACHUSETTS 1,585.50

NEW HAMPSHIRE 1,621.72

NEW JERSEY 1,481.83

NEW YORK 1,617.96

PUERTO RICO 1,105.68

RHODE ISLAND 1,478.20

VERMONT 1,728.07

VIRGIN ISLANDS 1,709.57

DELAWARE 1,648.17

DIST. OF COLUMBIA 1,743.71

MARYLAND 1,735.67

PENNSYLVANIA 1,641.44

VIRGINIA 1,844.60

WEST VIRGINIA 1,654.79

ALABAMA 1,751.49

FLORIDA 1,879.38

GEORGIA 1,780.36

KENTUCKY 1,681.07

MISSISSIPPI 1,787.42

NORTH CAROLINA 1,826.48

SOUTH CAROLINA 1,651.90

TENNESSEE 1,688.41

ARKANSAS 1,797.94

COLORADO 1,753.97

LOUISIANA 1,744.51

MONTANA 1,707.30

NEW MEXICO 1,764.17

NORTH DAKOTA 1,907.77
OKLAHOMA 1,852.87
SOUTH DAKOTA 1,854.28
TEXAS 1,732.22
UTAH 1,712.88
WYOMING 1,783.06
ILLINOIS 1,610.78
INDIANA 1,709.44
IOWA 1,770.18
KANSAS 1,654.95
MICHIGAN 1,840.81
MINNESOTA 1,771.76
MISSOURI 1,785.94
NEBRASKA 1,737.06
OHIO 1,794.74
WISCONSIN 1,529.11
ALASKA 1,642.14
ARIZONA 1,845.24
CALIFORNIA 1,682.33
HAWAII 1,719.76
IDAHO 1,794.23
NEVADA 1,903.09
OREGON 1,752.99
WASHINGTON 1,740.11

Image 5

TABLE 4A

STATE MPU MADJ WADJ ADJ MPU WORKLOAD

VIRGIN ISLANDS 79.652 0.563845 0.750309 54.674 3,052
DIST. OF COLUMBIA 65.250 0.563845 0.753917 46.274 38,630
PUERTO RICO 55.118 0.563845 0.762178 40.289 120,113
MICHIGAN 48.492 0.563845 0.815579 35.671 646,834
MONTANA 47.712 0.563845 0.756255 36.156 61,694

RHODE ISLAND 45.627 0.563845 0.756768 34.953 66,759
SOUTH DAKOTA 44.761 0.563845 0.752030 34.521 20,022
ARKANSAS 43.746 0.563845 0.767776 33.731 175,335
SOUTH CAROLINA 43.363 0.563845 0.774789 33.424 244,503
COLORADO 42.196 0.563845 0.765844 32.875 156,275
VIRGINIA 39.794 0.563845 0.779221 31.366 288,222
NEW MEXICO 37.159 0.563845 0.757748 30.089 76,418
IDAHO 36.526 0.563845 0.761867 29.689 117,046
NEW JERSEY 34.807 0.563845 0.796948 28.428 463,069
WYOMING 34.708 0.563845 0.752980 28.723 29,393
WEST VIRGINIA 34.165 0.563845 0.756801 28.381 67,079
ALASKA 33.531 0.563845 0.757752 28.011 76,463
CALIFORNIA 31.766 0.563845 1.000000 25.476 2,465,841
DELAWARE 31.258 0.563845 0.754989 26.726 49,208
OHIO 30.336 0.563845 0.804790 25.923 540,412
HAWAII 29.649 0.563845 0.757438 25.789 73,367
FLORIDA 29.536 0.563845 0.824840 25.385 738,179
UTAH 29.462 0.563845 0.759455 25.672 93,258
LOUISIANA 29.096 0.563845 0.765823 25.432 156,066
MARYLAND 28.366 0.563845 0.776175 24.972 258,177
IOWA 27.869 0.563845 0.768677 24.723 184,222
GEORGIA 26.840 0.563845 0.809252 23.998 584,420
NORTH CAROLINA 26.659 0.563845 0.813024 23.886 621,629
ILLINOIS 26.648 0.563845 0.813765 23.878 628,942
ALABAMA 26.404 0.563845 0.776093 23.869 257,363
MISSISSIPPI 26.176 0.563845 0.762270 23.784 121,019
TENNESSEE 25.771 0.563845 0.779994 23.502 295,840
NEBRASKA 25.322 0.563845 0.758498 23.307 83,823
TEXAS 24.916 0.563845 0.823297 22.918 722,954
MASSACHUSETTS 24.912 0.563845 0.784871 23.009 343,945
NEW HAMPSHIRE 23.133 0.563845 0.756453 22.057 63,645
INDIANA 22.632 0.563845 0.785627 21.737 351,404
ARIZONA 22.551 0.563845 0.774016 21.704 236,874
PENNSYLVANIA 22.400 0.563845 0.857585 21.535 1,061,148

OKLAHOMA 22.346 0.563845 0.763296 21.599 131,141
 WASHINGTON 22.245 0.563845 0.794839 21.513 442,267
 OREGON 22.065 0.563845 0.786355 21.420 358,579
 KENTUCKY 20.986 0.563845 0.777233 20.822 268,611
 VERMONT 20.611 -1.000000 -1.000000 20.611 39,695
 CONNECTICUT 20.304 -1.000000 -1.000000 20.304 204,464
 NEVADA 20.169 -1.000000 -1.000000 20.169 196,969
 NORTH DAKOTA 20.146 -1.000000 -1.000000 20.146 23,824
 MAINE 19.340 -1.000000 -1.000000 19.340 71,674
 MINNESOTA 17.163 -1.000000 -1.000000 17.163 277,572
 KANSAS 15.609 -1.000000 -1.000000 15.609 148,599
 MISSOURI 13.167 -1.000000 -1.000000 13.167 370,903
 WISCONSIN 11.704 -1.000000 -1.000000 11.704 579,222
 NEW YORK 11.662 -1.000000 -1.000000 11.662 1,053,837

 CALCULATION OF MPU ADJUSTMENTS
 (INITIAL CLAIMS)

Image 6

TABLE 4B

STATE MPU MADJ WADJ ADJ MPU WORKLOAD
 VIRGIN ISLANDS 239.500 0.435752 0.750191 172.625 711
 NEW YORK 110.319 0.435752 0.804605 83.885 203,681
 MASSACHUSETTS 109.575 0.435752 0.769390 84.547 72,327
 ARIZONA 88.377 0.435752 0.784338 70.108 128,085
 CONNECTICUT 85.157 0.435752 0.771016 68.280 78,391
 OREGON 82.374 0.435752 0.780207 66.242 112,676
 VIRGINIA 79.204 0.435752 0.781673 64.122 118,143
 DIST. OF COLUMBIA 79.096 0.435752 0.753520 64.592 13,130
 NEW JERSEY 75.092 0.435752 0.792428 61.222 158,263
 HAWAII 74.977 0.435752 0.758365 61.741 31,203
 MONTANA 72.952 0.435752 0.756482 60.417 24,178
 DELAWARE 72.546 0.435752 0.755055 60.168 18,854
 PUERTO RICO 70.928 0.435752 0.763729 58.946 51,209
 ILLINOIS 70.250 0.435752 0.821970 57.597 268,458

ALABAMA 66.197 0.435752 0.769790 55.707 73,820
MAINE 64.815 0.435752 0.757121 54.953 26,561
IDAHO 63.207 0.435752 0.763551 53.797 50,545
WISCONSIN 63.024 0.435752 0.806358 53.150 210,223
RHODE ISLAND 61.856 0.435752 0.754707 52.999 17,556
NEW HAMPSHIRE 61.011 0.435752 0.760073 52.371 37,573
OHIO 59.503 0.435752 0.828423 50.630 292,526
WEST VIRGINIA 57.995 0.435752 0.757219 50.382 26,928
CALIFORNIA 57.785 0.435752 1.000000 47.823 932,528
OKLAHOMA 57.311 0.435752 0.769732 49.802 73,604
MISSISSIPPI 56.891 0.435752 0.765864 49.560 59,173
NORTH CAROLINA 52.514 0.435752 0.787530 46.478 139,991
ALASKA 51.413 0.435752 0.765658 45.912 58,405
IOWA 50.624 0.435752 0.766529 45.380 61,655
WASHINGTON 50.397 0.435752 0.801890 44.990 193,557
FLORIDA 50.386 0.435752 0.849705 44.661 371,912
ARKANSAS 50.006 0.435752 0.765732 44.974 58,682
GEORGIA 47.130 0.435752 0.787513 42.941 139,927
MARYLAND 46.324 0.435752 0.807093 42.315 212,963
KANSAS 46.141 0.435752 0.769096 42.382 71,229
NEVADA 44.701 0.435752 0.778763 41.383 107,290
COLORADO 43.355 0.435752 0.786031 40.467 134,398
SOUTH CAROLINA 43.056 0.435752 0.771045 40.324 78,500
VERMONT 42.719 0.435752 0.753553 40.159 13,252
INDIANA 41.753 0.435752 0.787025 39.411 138,107
KENTUCKY 41.447 0.435752 0.767983 39.264 67,078
NEW MEXICO 39.956 0.435752 0.760962 38.287 40,888
MICHIGAN 38.117 0.435752 0.847643 36.938 364,221
PENNSYLVANIA 34.957 0.435752 0.822336 34.945 269,822
SOUTH DAKOTA 34.924 -1.000000 -1.000000 34.924 15,237
WYOMING 33.902 -1.000000 -1.000000 33.902 21,928
TENNESSEE 33.675 -1.000000 -1.000000 33.675 77,206
UTAH 32.373 -1.000000 -1.000000 32.373 106,363
MISSOURI 32.218 -1.000000 -1.000000 32.218 209,699

NEBRASKA 30.332 -1.000000 -1.000000 30.332 85,280
MINNESOTA 28.829 -1.000000 -1.000000 28.829 177,760
TEXAS 22.779 -1.000000 -1.000000 22.779 601,063
LOUISIANA 21.619 -1.000000 -1.000000 21.619 81,156
NORTH DAKOTA 11.332 -1.000000 -1.000000 11.332 22,085
CALCULATION OF MPU ADJUSTMENTS
(NONMONETARY DETERMINATIONS)

Image 7

TABLE 4C

STATE	MPU	MADJ	WADJ	ADJ	MPU	WORKLOAD
NEW YORK	364.254	0.717234	0.787791	254.350	31,506	
MONTANA	341.706	0.717234	0.750804	249.104	670	
SOUTH DAKOTA	336.089	0.717234	0.751300	246.453	1,084	
VERMONT	327.317	0.717234	0.751781	242.353	1,485	
MAINE	303.570	0.717234	0.756661	230.942	5,553	
NEVADA	298.270	0.717234	0.761106	228.109	9,259	
OHIO	286.301	0.717234	0.775895	221.437	21,588	
WEST VIRGINIA	281.932	0.717234	0.754857	221.192	4,049	
MASSACHUSETTS	280.099	0.717234	0.772217	218.978	18,522	
PUERTO RICO	278.238	0.717234	0.755065	219.482	4,223	
NEW HAMPSHIRE	272.669	0.717234	0.754533	216.968	3,779	
MICHIGAN	271.151	0.717234	0.778321	214.542	23,611	
WISCONSIN	264.229	0.717234	0.772138	211.903	18,456	
PENNSYLVANIA	259.722	0.717234	0.817226	206.982	56,045	
IDAHO	251.337	0.717234	0.754898	207.159	4,083	
WYOMING	250.870	0.717234	0.752338	207.094	1,949	
OREGON	247.911	0.717234	0.770411	204.719	17,016	
UTAH	242.077	0.717234	0.762559	202.516	10,470	
CONNECTICUT	240.341	0.717234	0.764977	201.607	12,486	
CALIFORNIA	235.472	0.717234	1.000000	188.330	208,420	
MISSOURI	223.647	0.717234	0.773719	193.734	19,774	
SOUTH CAROLINA	222.623	0.717234	0.766259	193.561	13,555	
KANSAS	220.947	0.717234	0.761913	192.966	9,932	

ALABAMA 216.037 0.717234 0.769735 190.480 16,453
HAWAII 213.334 0.717234 0.753109 189.789 2,592
GEORGIA 211.873 0.717234 0.796655 187.801 38,895
NORTH DAKOTA 207.588 0.717234 0.752096 187.174 1,747
COLORADO 203.587 0.717234 0.769499 184.909 16,256
MINNESOTA 201.559 0.717234 0.769246 184.006 16,045
KENTUCKY 200.511 0.717234 0.768731 183.547 15,616
TEXAS 197.847 0.717234 0.849592 180.722 83,028
ARKANSAS 195.215 0.717234 0.763692 181.263 11,415
RHODE ISLAND 193.926 0.717234 0.754460 180.841 3,718
OKLAHOMA 193.452 0.717234 0.763242 180.474 11,040
ALASKA 192.347 0.717234 0.751862 180.158 1,552
IOWA 190.994 0.717234 0.764148 179.347 11,795
NORTH CAROLINA 187.108 0.717234 0.791343 177.253 34,467
DELAWARE 185.735 0.717234 0.755370 177.071 4,477
VIRGINIA 180.120 0.717234 0.774463 174.356 20,394
MISSISSIPPI 174.774 0.717234 0.768518 172.001 15,438
NEW JERSEY 172.836 0.717234 0.786816 171.091 30,693
WASHINGTON 172.077 0.717234 0.779516 170.773 24,607
TENNESSEE 171.259 0.717234 0.773361 170.419 19,476
LOUISIANA 169.744 -1.000000 -1.000000 169.744 14,368
MARYLAND 155.520 -1.000000 -1.000000 155.520 28,437
NEW MEXICO 152.527 -1.000000 -1.000000 152.527 8,382
FLORIDA 152.350 -1.000000 -1.000000 152.350 92,374
ARIZONA 150.398 -1.000000 -1.000000 150.398 26,790
NEBRASKA 139.783 -1.000000 -1.000000 139.783 4,937
DIST. OF COLUMBIA 132.791 -1.000000 -1.000000 132.791 1,542
ILLINOIS 130.149 -1.000000 -1.000000 130.149 51,174
VIRGIN ISLANDS 115.601 -1.000000 -1.000000 115.601 93
INDIANA 88.531 -1.000000 -1.000000 88.531 22,684
CALCULATION OF MPU ADJUSTMENTS
(APPEALS)

Image 8

TABLE 4D

STATE MPU MADJ WADJ ADJ MPU WORKLOAD

VIRGIN ISLANDS	5.347	0.532072	0.750507	3.641	33,422
SOUTH DAKOTA	4.944	0.532072	0.751817	3.396	119,899
NEW HAMPSHIRE	3.973	0.532072	0.756719	2.806	443,305
ARIZONA	3.325	0.532072	0.776377	2.396	1,740,189
MAINE	2.953	0.532072	0.757705	2.196	508,316
HAWAII	2.887	0.532072	0.757716	2.156	509,089
VIRGINIA	2.765	0.532072	0.776626	2.067	1,756,634
OKLAHOMA	2.708	0.532072	0.763601	2.045	897,331
MISSISSIPPI	2.651	0.532072	0.761783	2.012	777,365
IDAHO	2.564	0.532072	0.759712	1.962	640,718
PUERTO RICO	2.545	0.532072	0.771285	1.942	1,404,295
WEST VIRGINIA	2.540	0.532072	0.758309	1.949	548,154
PENNSYLVANIA	2.302	0.532072	0.870274	1.734	7,935,014
LOUISIANA	2.244	0.532072	0.768444	1.766	1,216,814
SOUTH CAROLINA	2.146	0.532072	0.771607	1.706	1,425,496
MONTANA	2.029	0.532072	0.756699	1.645	441,980
MASSACHUSETTS	1.985	0.532072	0.801606	1.597	3,404,664
DELAWARE	1.982	0.532072	0.755422	1.617	357,704
NEVADA	1.886	0.532072	0.772298	1.553	1,471,081
FLORIDA	1.879	0.532072	0.828770	1.524	5,196,801
KANSAS	1.874	0.532072	0.764492	1.549	956,098
ALABAMA	1.798	0.532072	0.769959	1.502	1,316,779
OHIO	1.734	0.532072	0.808173	1.451	3,837,906
OREGON	1.697	0.532072	0.784717	1.437	2,290,415
TENNESSEE	1.684	0.532072	0.775260	1.433	1,666,517
NORTH DAKOTA	1.602	0.532072	0.752099	1.391	138,507
CONNECTICUT	1.568	0.532072	0.778392	1.364	1,873,138
TEXAS	1.507	0.532072	0.836314	1.315	5,694,524
DIST. OF COLUMBIA	1.496	0.532072	0.755399	1.327	356,207
ALASKA	1.492	0.532072	0.757461	1.324	492,233
INDIANA	1.483	0.532072	0.782697	1.313	2,157,200
MISSOURI	1.427	0.532072	0.781936	1.281	2,106,933

MARYLAND 1.402 0.532072 0.778847 1.266 1,903,149
 WYOMING 1.385 0.532072 0.752576 1.261 169,969
 IOWA 1.367 0.532072 0.766024 1.248 1,057,208
 NORTH CAROLINA 1.355 0.532072 0.800490 1.236 3,331,080
 WASHINGTON 1.334 0.532072 0.796580 1.224 3,073,077
 VERMONT 1.261 0.532072 0.754752 1.186 313,520
 GEORGIA 1.255 0.532072 0.792498 1.179 2,803,760
 MICHIGAN 1.233 0.532072 0.811963 1.165 4,087,957
 NEW MEXICO 1.151 0.532072 0.760866 1.120 716,876
 MINNESOTA 1.134 0.532072 0.788442 1.109 2,536,197
 NEW JERSEY 1.079 0.532072 0.823255 1.077 4,832,940
 CALIFORNIA 1.075 -1.000000 -1.000000 1.075 16,493,632
 ARKANSAS 1.019 -1.000000 -1.000000 1.019 1,237,949
 WISCONSIN 1.017 -1.000000 -1.000000 1.017 3,426,111
 NEW YORK 0.953 -1.000000 -1.000000 0.953 9,187,156
 KENTUCKY 0.875 -1.000000 -1.000000 0.875 1,400,699
 UTAH 0.822 -1.000000 -1.000000 0.822 656,865
 NEBRASKA 0.743 -1.000000 -1.000000 0.743 557,222
 ILLINOIS 0.708 -1.000000 -1.000000 0.708 6,089,901
 RHODE ISLAND 0.391 -1.000000 -1.000000 0.391 488,687
 COLORADO 0.221 -1.000000 -1.000000 0.221 1,521,317
 CALCULATION OF MPU ADJUSTMENTS
 (WEEKS CLAIMED)

Image 9

TABLE 4E

STATE MPU MADJ WADJ ADJ MPU WORKLOAD
 VIRGIN ISLANDS 1.308 0.220950 0.750563 1.103 184,199
 CALIFORNIA 0.588 0.220950 1.000000 0.474 81,803,622
 VERMONT 0.522 0.220950 0.754849 0.447 1,586,586
 OREGON 0.308 0.220950 0.772896 0.267 7,491,747
 IOWA 0.307 0.220950 0.770771 0.267 6,796,411
 GEORGIA 0.299 0.220950 0.799217 0.259 16,104,433
 ALASKA 0.263 0.220950 0.754585 0.231 1,500,205

IDAHO 0.240 0.220950 0.759120 0.211 2,984,147
DELAWARE 0.236 0.220950 0.756053 0.208 1,980,579
NEBRASKA 0.214 0.220950 0.762730 0.190 4,165,330
MONTANA 0.211 0.220950 0.756116 0.187 2,001,157
MISSISSIPPI 0.209 0.220950 0.765429 0.185 5,048,536
VIRGINIA 0.203 0.220950 0.801032 0.179 16,698,287
SOUTH CAROLINA 0.199 0.220950 0.775604 0.177 8,377,974
ILLINOIS 0.197 0.220950 0.830841 0.174 26,452,308
WEST VIRGINIA 0.197 0.220950 0.759885 0.176 3,234,601
HAWAII 0.194 0.220950 0.758105 0.173 2,652,235
WYOMING 0.186 0.220950 0.753762 0.167 1,231,093
OKLAHOMA 0.176 0.220950 0.771870 0.158 7,156,272
WASHINGTON 0.173 0.220950 0.790095 0.155 13,119,594
MICHIGAN 0.168 0.220950 0.804734 0.151 17,909,801
SOUTH DAKOTA 0.163 0.220950 0.755541 0.147 1,812,973
TENNESSEE 0.161 0.220950 0.786696 0.145 12,007,364
ARKANSAS 0.160 0.220950 0.766533 0.145 5,409,725
TEXAS 0.156 0.220950 0.898252 0.139 48,510,326
OHIO 0.155 0.220950 0.827653 0.139 25,409,343
MARYLAND 0.154 0.220950 0.785351 0.139 11,567,373
INDIANA 0.148 0.220950 0.787243 0.134 12,186,320
MISSOURI 0.146 0.220950 0.787156 0.133 12,157,950
NEW HAMPSHIRE 0.143 0.220950 0.758704 0.131 2,848,073
ARIZONA 0.123 0.220950 0.784573 0.114 11,312,879
COLORADO 0.115 0.220950 0.780494 0.107 9,978,234
FLORIDA 0.113 0.220950 0.854275 0.105 34,120,130
NEVADA 0.108 0.220950 0.766029 0.102 5,244,813
NORTH DAKOTA 0.103 0.220950 0.755410 0.097 1,770,087
KANSAS 0.098 0.220950 0.769947 0.093 6,527,085
NEW JERSEY 0.087 0.220950 0.803966 0.084 17,658,349
ALABAMA 0.086 0.220950 0.774502 0.083 8,017,390
WISCONSIN 0.085 0.220950 0.791594 0.082 13,610,183
CONNECTICUT 0.084 0.220950 0.772924 0.082 7,500,986
MINNESOTA 0.079 0.220950 0.786502 0.077 11,943,908

NORTH CAROLINA 0.078 0.220950 0.803746 0.077 17,586,472
 PUERTO RICO 0.071 0.220950 0.762306 0.071 4,026,628
 MAINE 0.070 -1.000000 -1.000000 0.070 3,179,184
 MASSACHUSETTS 0.065 -1.000000 -1.000000 0.065 13,367,409
 NEW MEXICO 0.063 -1.000000 -1.000000 0.063 3,492,457
 LOUISIANA 0.059 -1.000000 -1.000000 0.059 7,869,451
 UTAH 0.057 -1.000000 -1.000000 0.057 5,479,838
 KENTUCKY 0.052 -1.000000 -1.000000 0.052 8,126,240
 DIST. OF COLUMBIA 0.044 -1.000000 -1.000000 0.044 2,379,959
 RHODE ISLAND 0.039 -1.000000 -1.000000 0.039 2,129,909
 PENNSYLVANIA 0.037 -1.000000 -1.000000 0.037 24,381,229
 NEW YORK 0.019 -1.000000 -1.000000 0.019 40,433,616

CALCULATION OF MPU ADJUSTMENTS
 (WAGE RECORDS)

Image 10

TABLE 4F

STATE MPU MADJ WADJ ADJ MPU WORKLOAD

VIRGIN ISLANDS 166.610 0.710485 0.751810 112.622 3,585
 MARYLAND 141.634 0.710485 0.818837 97.364 136,333
 OHIO 114.104 0.710485 0.859814 84.436 217,489
 UTAH 110.075 0.710485 0.784082 85.264 67,500
 WEST VIRGINIA 109.806 0.710485 0.767979 85.652 35,608
 NEVADA 109.225 0.710485 0.778271 85.068 55,991
 WYOMING 107.347 0.710485 0.761154 84.737 22,091
 PENNSYLVANIA 104.267 0.710485 0.900217 79.496 297,508
 IOWA 103.890 0.710485 0.787932 82.420 75,126
 OKLAHOMA 103.555 0.710485 0.791691 82.171 82,570
 DELAWARE 103.455 0.710485 0.762950 82.902 25,647
 SOUTH DAKOTA 101.877 0.710485 0.762887 82.181 25,524
 HAWAII 101.814 0.710485 0.765439 82.086 30,578
 CONNECTICUT 100.706 0.710485 0.798705 80.749 96,462
 IDAHO 100.442 0.710485 0.774040 81.247 47,611
 GEORGIA 100.429 0.710485 0.853221 79.278 204,431

ALASKA 100.319 0.710485 0.758804 81.568 17,437
ARIZONA 99.429 0.710485 0.811674 79.885 122,146
MISSOURI 96.882 0.710485 0.819140 78.640 136,934
NORTH DAKOTA 96.450 0.710485 0.761272 79.731 22,325
KANSAS 96.377 0.710485 0.785048 79.176 69,414
SOUTH CAROLINA 93.554 0.710485 0.798922 77.652 96,891
ALABAMA 93.159 0.710485 0.793279 77.591 85,716
TENNESSEE 92.755 0.710485 0.806260 77.164 111,424
KENTUCKY 90.841 0.710485 0.792533 76.593 84,238
MICHIGAN 88.442 0.710485 0.851697 74.582 201,414
ILLINOIS 87.332 0.710485 0.902246 73.361 301,527
OREGON 87.179 0.710485 0.805401 74.795 109,723
WISCONSIN 85.150 0.710485 0.815955 73.780 130,625
LOUISIANA 83.026 0.710485 0.803039 73.048 105,045
MAINE 81.742 0.710485 0.771130 72.864 41,849
NEW MEXICO 81.463 0.710485 0.772696 72.720 44,949
INDIANA 79.409 0.710485 0.814777 71.379 128,292
NEW HAMPSHIRE 78.819 0.710485 0.770047 71.553 39,704
NEW YORK 78.678 0.710485 1.000000 69.342 495,131
WASHINGTON 77.594 0.710485 0.859659 70.231 217,182
VERMONT 77.230 0.710485 0.760807 70.910 21,403
DIST. OF COLUMBIA 76.084 0.710485 0.764865 70.353 29,441
MISSISSIPPI 73.947 0.710485 0.777296 69.303 54,060
NORTH CAROLINA 73.640 0.710485 0.848387 68.756 194,857
PUERTO RICO 73.431 0.710485 0.784240 69.033 67,813
ARKANSAS 71.685 0.710485 0.784676 68.258 68,677
FLORIDA 67.480 0.710485 0.980227 66.128 455,970
TEXAS 65.538 -1.000000 -1.000000 65.538 467,100
MONTANA 64.004 -1.000000 -1.000000 64.004 36,302
NEBRASKA 63.342 -1.000000 -1.000000 63.342 48,508
COLORADO 59.124 -1.000000 -1.000000 59.124 147,813
VIRGINIA 50.393 -1.000000 -1.000000 50.393 195,710
MINNESOTA 48.479 -1.000000 -1.000000 48.479 130,063
RHODE ISLAND 38.132 -1.000000 -1.000000 38.132 32,633

NEW JERSEY 37.233 -1.000000 -1.000000 37.233 230,253
MASSACHUSETTS 30.292 -1.000000 -1.000000 30.292 209,620
CALIFORNIA 12.358 -1.000000 -1.000000 12.358 1,227,757
CALCULATION OF MPU ADJUSTMENTS
(TAX)

Image 11

TABLE 5A

STATE MPU ADJ MPU % DECREASE
VIRGIN ISLANDS 79.652 54.674 -31.3589
DIST. OF COLUMBIA 65.250 46.274 -29.0820
PUERTO RICO 55.118 40.289 -26.9041
MICHIGAN 48.492 35.671 -26.4394
MONTANA 47.712 36.156 -24.2203
RHODE ISLAND 45.627 34.953 -23.3940
SOUTH DAKOTA 44.761 34.521 -22.8771
ARKANSAS 43.746 33.731 -22.8935
SOUTH CAROLINA 43.363 33.424 -22.9205
COLORADO 42.196 32.875 -22.0898
VIRGINIA 39.794 31.366 -21.1791
NEW MEXICO 37.159 30.089 -19.0263
IDAHO 36.526 29.689 -18.7182
NEW JERSEY 34.807 28.428 -18.3268
WYOMING 34.708 28.723 -17.2439
WEST VIRGINIA 34.165 28.381 -16.9296
ALASKA 33.531 28.011 -16.4624
CALIFORNIA 31.766 25.476 -19.8010
DELAWARE 31.258 26.726 -14.4987
OHIO 30.336 25.923 -14.5471
HAWAII 29.649 25.789 -13.0190
FLORIDA 29.536 25.385 -14.0540
UTAH 29.462 25.672 -12.8640
LOUISIANA 29.096 25.432 -12.5928
MARYLAND 28.366 24.972 -11.9650

IOWA 27.869 24.723 -11.2885
GEORGIA 26.840 23.998 -10.5887
NORTH CAROLINA 26.659 23.886 -10.4017
ILLINOIS 26.648 23.878 -10.3948
ALABAMA 26.404 23.869 -9.6008
MISSISSIPPI 26.176 23.784 -9.1381
TENNESSEE 25.771 23.502 -8.8045
NEBRASKA 25.322 23.307 -7.9575
TEXAS 24.916 22.918 -8.0189
MASSACHUSETTS 24.912 23.009 -7.6389
NEW HAMPSHIRE 23.133 22.057 -4.6514
INDIANA 22.632 21.737 -3.9546
ARIZONA 22.551 21.704 -3.7559
PENNSYLVANIA 22.400 21.535 -3.8616
OKLAHOMA 22.346 21.599 -3.3429
WASHINGTON 22.245 21.513 -3.2906
OREGON 22.065 21.420 -2.9232
KENTUCKY 20.986 20.822 -0.7815
VERMONT 20.611 20.611 0.0000
CONNECTICUT 20.304 20.304 0.0000
NEVADA 20.169 20.169 0.0000
NORTH DAKOTA 20.146 20.146 0.0000
MAINE 19.340 19.340 0.0000
MINNESOTA 17.163 17.163 0.0000
KANSAS 15.609 15.609 0.0000
MISSOURI 13.167 13.167 0.0000
WISCONSIN 11.704 11.704 0.0000
NEW YORK 11.662 11.662 0.0000
PERCENT DECREASE FROM STATE MPU
(INITIAL CLAIMS)

Image 12

TABLE 5B

STATE MPU ADJ MPU % DECREASE

VIRGIN ISLANDS 239.500 172.625 -27.9228
NEW YORK 110.319 83.885 -23.9614
MASSACHUSETTS 109.575 84.547 -22.8410
ARIZONA 88.377 70.108 -20.6717
CONNECTICUT 85.157 68.280 -19.8187
OREGON 82.374 66.242 -19.5838
VIRGINIA 79.204 64.122 -19.0420
DIST. OF COLUMBIA 79.096 64.592 -18.3372
NEW JERSEY 75.092 61.222 -18.4707
HAWAII 74.977 61.741 -17.6534
MONTANA 72.952 60.417 -17.1825
DELAWARE 72.546 60.168 -17.0623
PUERTO RICO 70.928 58.946 -16.8932
ILLINOIS 70.250 57.597 -18.0114
ALABAMA 66.197 55.707 -15.8466
MAINE 64.815 54.953 -15.2156
IDAHO 63.207 53.797 -14.8876
WISCONSIN 63.024 53.150 -15.6670
RHODE ISLAND 61.856 52.999 -14.3187
NEW HAMPSHIRE 61.011 52.371 -14.1614
OHIO 59.503 50.630 -14.9119
WEST VIRGINIA 57.995 50.382 -13.1270
CALIFORNIA 57.785 47.823 -17.2398
OKLAHOMA 57.311 49.802 -13.1022
MISSISSIPPI 56.891 49.560 -12.8860
NORTH CAROLINA 52.514 46.478 -11.4941
ALASKA 51.413 45.912 -10.6996
IOWA 50.624 45.380 -10.3587
WASHINGTON 50.397 44.990 -10.7288
FLORIDA 50.386 44.661 -11.3623
ARKANSAS 50.006 44.974 -10.0628
GEORGIA 47.130 42.941 -8.8882
MARYLAND 46.324 42.315 -8.6543
KANSAS 46.141 42.382 -8.1468

NEVADA	44.701	41.383	-7.4227
COLORADO	43.355	40.467	-6.6613
SOUTH CAROLINA	43.056	40.324	-6.3452
VERMONT	42.719	40.159	-5.9926
INDIANA	41.753	39.411	-5.6092
KENTUCKY	41.447	39.264	-5.2670
NEW MEXICO	39.956	38.287	-4.1771
MICHIGAN	38.117	36.938	-3.0931
PENNSYLVANIA	34.957	34.945	-0.0343
SOUTH DAKOTA	34.924	34.924	0.0000
WYOMING	33.902	33.902	0.0000
TENNESSEE	33.675	33.675	0.0000
UTAH	32.373	32.373	0.0000
MISSOURI	32.218	32.218	0.0000
NEBRASKA	30.332	30.332	0.0000
MINNESOTA	28.829	28.829	0.0000
TEXAS	22.779	22.779	0.0000
LOUISIANA	21.619	21.619	0.0000
NORTH DAKOTA	11.332	11.332	0.0000
PERCENT DECREASE FROM STATE MPU - (NONMONETARY DETERMINATIONS)			

Image 13

TABLE 5C

STATE	MPU ADJ	MPU	% DECREASE
NEW YORK	364.254	254.350	-30.1724
MONTANA	341.706	249.104	-27.0999
SOUTH DAKOTA	336.089	246.453	-26.6703
VERMONT	327.317	242.353	-25.9577
MAINE	303.570	230.942	-23.9246
NEVADA	298.270	228.109	-23.5226
OHIO	286.301	221.437	-22.6559
WEST VIRGINIA	281.932	221.192	-21.5442
MASSACHUSETTS	280.099	218.978	-21.8212

PUERTO RICO 278.238 219.482 -21.1172
NEW HAMPSHIRE 272.669 216.968 -20.4281
MICHIGAN 271.151 214.542 -20.8773
WISCONSIN 264.229 211.903 -19.8033
PENNSYLVANIA 259.722 206.982 -20.3063
IDAHO 251.337 207.159 -17.5772
WYOMING 250.870 207.094 -17.4497
OREGON 247.911 204.719 -17.4224
UTAH 242.077 202.516 -16.3423
CONNECTICUT 240.341 201.607 -16.1163
CALIFORNIA 235.472 188.330 -20.0202
MISSOURI 223.647 193.734 -13.3751
SOUTH CAROLINA 222.623 193.561 -13.0544
KANSAS 220.947 192.966 -12.6641
ALABAMA 216.037 190.480 -11.8299
HAWAII 213.334 189.789 -11.0367
GEORGIA 211.873 187.801 -11.3615
NORTH DAKOTA 207.588 187.174 -9.8339
COLORADO 203.587 184.909 -9.1745
MINNESOTA 201.559 184.006 -8.7086
KENTUCKY 200.511 183.547 -8.4604
TEXAS 197.847 180.722 -8.6557
ARKANSAS 195.215 181.263 -7.1470
RHODE ISLAND 193.926 180.841 -6.7474
OKLAHOMA 193.452 180.474 -6.7086
ALASKA 192.347 180.158 -6.3370
IOWA 190.994 179.347 -6.0981
NORTH CAROLINA 187.108 177.253 -5.2670
DELAWARE 185.735 177.071 -4.6647
VIRGINIA 180.120 174.356 -3.2001
MISSISSIPPI 174.774 172.001 -1.5866
NEW JERSEY 172.836 171.091 -1.0096
WASHINGTON 172.077 170.773 -0.7578
TENNESSEE 171.259 170.419 -0.4905

LOUISIANA	169.744	169.744	0.0000
MARYLAND	155.520	155.520	0.0000
NEW MEXICO	152.527	152.527	0.0000
FLORIDA	152.350	152.350	0.0000
ARIZONA	150.398	150.398	0.0000
NEBRASKA	139.783	139.783	0.0000
DIST. OF COLUMBIA	132.791	132.791	0.0000
ILLINOIS	130.149	130.149	0.0000
VIRGIN ISLANDS	115.601	115.601	0.0000
INDIANA	88.531	88.531	0.0000
PERCENT DECREASE FROM STATE MPU (APPEALS)			

Image 14

TABLE 5D

STATE MPU	ADJ MPU	% DECREASE
VIRGIN ISLANDS	5.347	3.641 -31.9057
SOUTH DAKOTA	4.944	3.396 -31.3107
NEW HAMPSHIRE	3.973	2.806 -29.3733
ARIZONA	3.325	2.396 -27.9398
MAINE	2.953	2.196 -25.6349
HAWAII	2.887	2.156 -25.3204
VIRGINIA	2.765	2.067 -25.2441
OKLAHOMA	2.708	2.045 -24.4830
MISSISSIPPI	2.651	2.012 -24.1041
IDAHO	2.564	1.962 -23.4789
PUERTO RICO	2.545	1.942 -23.6935
WEST VIRGINIA	2.540	1.949 -23.2677
PENNSYLVANIA	2.302	1.734 -24.6742
LOUISIANA	2.244	1.766 -21.3012
SOUTH CAROLINA	2.146	1.706 -20.5033
MONTANA	2.029	1.645 -18.9256
MASSACHUSETTS	1.985	1.597 -19.5466
DELAWARE	1.982	1.617 -18.4157

NEVADA 1.886 1.553 -17.6564
FLORIDA 1.879 1.524 -18.8930
KANSAS 1.874 1.549 -17.3426
ALABAMA 1.798 1.502 -16.4627
OHIO 1.734 1.451 -16.3206
OREGON 1.697 1.437 -15.3212
TENNESSEE 1.684 1.433 -14.9050
NORTH DAKOTA 1.602 1.391 -13.1710
CONNECTICUT 1.568 1.364 -13.0102
TEXAS 1.507 1.315 -12.7405
DIST. OF COLUMBIA 1.496 1.327 -11.2968
ALASKA 1.492 1.324 -11.2601
INDIANA 1.483 1.313 -11.4633
MISSOURI 1.427 1.281 -10.2313
MARYLAND 1.402 1.266 -9.7004
WYOMING 1.385 1.261 -8.9531
IOWA 1.367 1.248 -8.7052
NORTH CAROLINA 1.355 1.236 -8.7823
WASHINGTON 1.334 1.224 -8.2459
VERMONT 1.261 1.186 -5.9477
GEORGIA 1.255 1.179 -6.0558
MICHIGAN 1.233 1.165 -5.5150
NEW MEXICO 1.151 1.120 -2.6933
MINNESOTA 1.134 1.109 -2.2046
NEW JERSEY 1.079 1.077 -0.1854
CALIFORNIA 1.075 1.075 0.0000
ARKANSAS 1.019 1.019 0.0000
WISCONSIN 1.017 1.017 0.0000
NEW YORK 0.953 0.953 0.0000
KENTUCKY 0.875 0.875 0.0000
UTAH 0.822 0.822 0.0000
NEBRASKA 0.743 0.743 0.0000
ILLINOIS 0.708 0.708 0.0000
RHODE ISLAND 0.391 0.391 0.0000

COLORADO 0.221 0.221 0.0000

PERCENT DECREASE FROM STATE MPU
(WEEKS CLAIMED)

Image 15

TABLE 5E

STATE MPU ADJ MPU % DECREASE

VIRGIN ISLANDS 1.308 1.103 -15.6728

CALIFORNIA 0.588 0.474 -19.3878

VERMONT 0.522 0.447 -14.3678

OREGON 0.308 0.267 -13.3117

IOWA 0.307 0.267 -13.0293

GEORGIA 0.299 0.259 -13.3779

ALASKA 0.263 0.231 -12.1673

IDAHO 0.240 0.211 -12.0833

DELAWARE 0.236 0.208 -11.8644

NEBRASKA 0.214 0.190 -11.2150

MONTANA 0.211 0.187 -11.3744

MISSISSIPPI 0.209 0.185 -11.4833

VIRGINIA 0.203 0.179 -11.8227

SOUTH CAROLINA 0.199 0.177 -11.0553

ILLINOIS 0.197 0.174 -11.6751

WEST VIRGINIA 0.197 0.176 -10.6599

HAWAII 0.194 0.173 -10.8247

WYOMING 0.186 0.167 -10.2151

OKLAHOMA 0.176 0.158 -10.2273

WASHINGTON 0.173 0.155 -10.4046

MICHIGAN 0.168 0.151 -10.1190

SOUTH DAKOTA 0.163 0.147 -9.8160

TENNESSEE 0.161 0.145 -9.9379

ARKANSAS 0.160 0.145 -9.3750

TEXAS 0.156 0.139 -10.8974

OHIO 0.155 0.139 -10.3226

MARYLAND 0.154 0.139 -9.7403

INDIANA	0.148	0.134	-9.4595
MISSOURI	0.146	0.133	-8.9041
NEW HAMPSHIRE	0.143	0.131	-8.3916
ARIZONA	0.123	0.114	-7.3171
COLORADO	0.115	0.107	-6.9565
FLORIDA	0.113	0.105	-7.0796
NEVADA	0.108	0.102	-5.5556
NORTH DAKOTA	0.103	0.097	-5.8252
KANSAS	0.098	0.093	-5.1020
NEW JERSEY	0.087	0.084	-3.4483
ALABAMA	0.086	0.083	-3.4884
WISCONSIN	0.085	0.082	-3.5294
CONNECTICUT	0.084	0.082	-2.3810
MINNESOTA	0.079	0.077	-2.5316
NORTH CAROLINA	0.078	0.077	-1.2821
PUERTO RICO	0.071	0.071	0.0000
MAINE	0.070	0.070	0.0000
MASSACHUSETTS	0.065	0.065	0.0000
NEW MEXICO	0.063	0.063	0.0000
LOUISIANA	0.059	0.059	0.0000
UTAH	0.057	0.057	0.0000
KENTUCKY	0.052	0.052	0.0000
DIST. OF COLUMBIA	0.044	0.044	0.0000
RHODE ISLAND	0.039	0.039	0.0000
PENNSYLVANIA	0.037	0.037	0.0000
NEW YORK	0.019	0.019	0.0000

PERCENT DECREASE FROM STATE MPU
(WAGE RECORDS)

Image 16

TABLE 5F

STATE MPU ADJ MPU % DECREASE

VIRGIN ISLANDS	166.610	112.622	-32.4038
MARYLAND	141.634	97.364	-31.2566

OHIO 114.104 84.436 -26.0008
UTAH 110.075 85.264 -22.5401
WEST VIRGINIA 109.806 85.652 -21.9970
NEVADA 109.225 85.068 -22.1167
WYOMING 107.347 84.737 -21.0625
PENNSYLVANIA 104.267 79.496 -23.7573
IOWA 103.890 82.420 -20.6661
OKLAHOMA 103.555 82.171 -20.6499
DELAWARE 103.455 82.902 -19.8666
SOUTH DAKOTA 101.877 82.181 -19.3331
HAWAII 101.814 82.086 -19.3765
CONNECTICUT 100.706 80.749 -19.8171
IDAHO 100.442 81.247 -19.1105
GEORGIA 100.429 79.278 -21.0606
ALASKA 100.319 81.568 -18.6914
ARIZONA 99.429 79.885 -19.6562
MISSOURI 96.882 78.640 -18.8291
NORTH DAKOTA 96.450 79.731 -17.3344
KANSAS 96.377 79.176 -17.8476
SOUTH CAROLINA 93.554 77.652 -16.9977
ALABAMA 93.159 77.591 -16.7112
TENNESSEE 92.755 77.164 -16.8088
KENTUCKY 90.841 76.593 -15.6845
MICHIGAN 88.442 74.582 -15.6713
ILLINOIS 87.332 73.361 -15.9976
OREGON 87.179 74.795 -14.2053
WISCONSIN 85.150 73.780 -13.3529
LOUISIANA 83.026 73.048 -12.0179
MAINE 81.742 72.864 -10.8610
NEW MEXICO 81.463 72.720 -10.7325
INDIANA 79.409 71.379 -10.1122
NEW HAMPSHIRE 78.819 71.553 -9.2186
NEW YORK 78.678 69.342 -11.8661
WASHINGTON 77.594 70.231 -9.4891

VERMONT 77.230 70.910 -8.1833
 DIST. OF COLUMBIA 76.084 70.353 -7.5325
 MISSISSIPPI 73.947 69.303 -6.2802
 NORTH CAROLINA 73.640 68.756 -6.6323
 PUERTO RICO 73.431 69.033 -5.9893
 ARKANSAS 71.685 68.258 -4.7806
 FLORIDA 67.480 66.128 -2.0036
 TEXAS 65.538 65.538 0.0000
 MONTANA 64.004 64.004 0.0000
 NEBRASKA 63.342 63.342 0.0000
 COLORADO 59.124 59.124 0.0000
 VIRGINIA 50.393 50.393 0.0000
 MINNESOTA 48.479 48.479 0.0000
 RHODE ISLAND 38.132 38.132 0.0000
 NEW JERSEY 37.233 37.233 0.0000
 MASSACHUSETTS 30.292 30.292 0.0000
 CALIFORNIA 12.358 12.358 0.0000
 PERCENT DECREASE FROM STATE MPU
 (TAX)

Image 17

TABLE 6A

RATIO OF
 SUPPORT TO

OPERATING OPERATING FY 2013 PRIOR YEAR
 STATE POSITIONS POSITIONS SUPPORT SUPPORT

CONNECTICUT 244.0 0.08975 21.9 21.5
 MAINE 97.8 0.20757 20.3 17.7
 MASSACHUSETTS 371.4 0.32229 119.7 112.3
 NEW HAMPSHIRE 99.6 0.20683 20.6 18.9
 NEW JERSEY 546.6 0.36590 200.0 220.1
 NEW YORK 957.3 0.30837 295.2 314.7
 PUERTO RICO 283.1 0.18085 51.2 74.5
 RHODE ISLAND 69.3 0.27128 18.8 27.6
 VERMONT 55.6 0.18705 10.4 8.5

VIRGIN ISLANDS 11.6 1.15517 13.4 5.6
REGION 1 2,736.3 0.28195 771.5 821.4
DELAWARE 82.8 0.23188 19.2 16.2
DIST. OF COLUMBIA 63.2 0.24842 15.7 16.6
MARYLAND 411.9 0.23622 97.3 105.0
PENNSYLVANIA 957.6 0.20186 193.3 198.1
VIRGINIA 359.6 0.22191 79.8 86.7
WEST VIRGINIA 113.6 0.21831 24.8 25.5
REGION 2 1,988.7 0.21627 430.1 448.1
ALABAMA 270.8 0.09786 26.5 27.3
FLORIDA 925.8 0.04796 44.4 32.4
GEORGIA 518.2 0.22540 116.8 121.4
KENTUCKY 214.5 0.19580 42.0 47.0
MISSISSIPPI 177.1 0.12931 22.9 25.0
NORTH CAROLINA 488.6 0.13508 66.0 69.8
SOUTH CAROLINA 306.9 0.16944 52.0 54.7
TENNESSEE 307.8 0.21053 64.8 58.9
REGION 3 3,209.7 0.13565 435.4 436.5
ARKANSAS 194.2 0.25695 49.9 50.8
COLORADO 253.6 0.09740 24.7 26.6
LOUISIANA 191.9 0.29703 57.0 51.8
MONTANA 84.1 0.16409 13.8 15.1
NEW MEXICO 104.0 0.17404 18.1 20.1
NORTH DAKOTA 38.3 0.60052 23.0 26.8
OKLAHOMA 184.3 0.12751 23.5 33.2
SOUTH DAKOTA 59.1 0.11506 6.8 6.6
TEXAS 1,052.3 0.21097 222.0 180.3
UTAH 174.8 0.33124 57.9 34.8
WYOMING 50.5 0.32673 16.5 17.0
REGION 4 2,387.1 0.21499 513.2 463.1
ILLINOIS 846.5 0.13904 117.7 161.9
INDIANA 317.8 0.20925 66.5 81.9
IOWA 239.5 0.09937 23.8 23.3
KANSAS 178.0 0.26067 46.4 39.9