

DIA Employee Government Efficiency Suggestions

1. Modernize or expand the payment options at DHS Cashier's Office, such as allowing debtors to pay by credit or debit card, pay over the phone, electronic bill pay through a website, or automatic withdrawals from an existing account on a recurring basis. Currently, debtors can only pay by mail with a check or money order.
2. Eliminate receipt requirement for field staff traveling in-state and set a per diem limit instead. The per diem could be set at an amount lower than the current \$28 allowed for all three meals. This would save time in gathering receipts, completing travel vouchers, paper and tape, reviewing travel vouchers, and processing, which may also include back and forth with the field staff to correct errors. A lower per diem may also reduce travel costs.
3. Eliminate travel receipts for food with overnight travel. Provide a per diem instead. (Multiple responses)
4. Make travel vouchers paperless, do a per diem for meals and have the hotel direct bill the department. Would save time and money. (Multiple responses)
5. Purchase small travel size scanners for surveyors to scan documents into their computer rather than copying documents. The documents could then be emailed or downloaded into a CD to send to the office instead of mailing bulky packets of paper each week. (This is an internal suggestion that we are discussing)
6. Accept completion of the offsite worksheet for home health surveys instead of having to print 12-15 pages of scanned documentation. This would save large amounts of printer paper, ink and time waiting for the little printers to print. (This is an internal suggestion that we are discussing)
7. Develop or purchase a case management system for investigations. (We are researching possibilities for this suggestion)
8. A lifetime ban on Medicaid-funded narcotics when a patient is caught misappropriating their medications, such as selling them for profit, altering scripts and/or doctor shopping.
9. Increase the Medicaid co-pay for narcotics to \$10.
10. Ban doctors from receiving "training" funds from Pharmaceutical companies.
11. Reduce the number of leased vehicles and purchase fuel efficient models that get at least 40 mpg.

12. Implement alternative incarceration methodologies, such as an electronic monitoring system for a percentage of non-violent offenses and could save lowans over 30 million dollars per year. Electronic bracelets cost \$4 to \$9 per day which equates to \$1,460 to \$3,285 per year vs the \$32,950 per offender/per year. There would be further savings if the prison workforce could be reduced as a result of a reduced inmate population.
13. Update the current inefficient delinquent licenses/closure policy for food establishments, including allowing payment of the fee by credit card. (This is an internal suggestion that we are discussing)