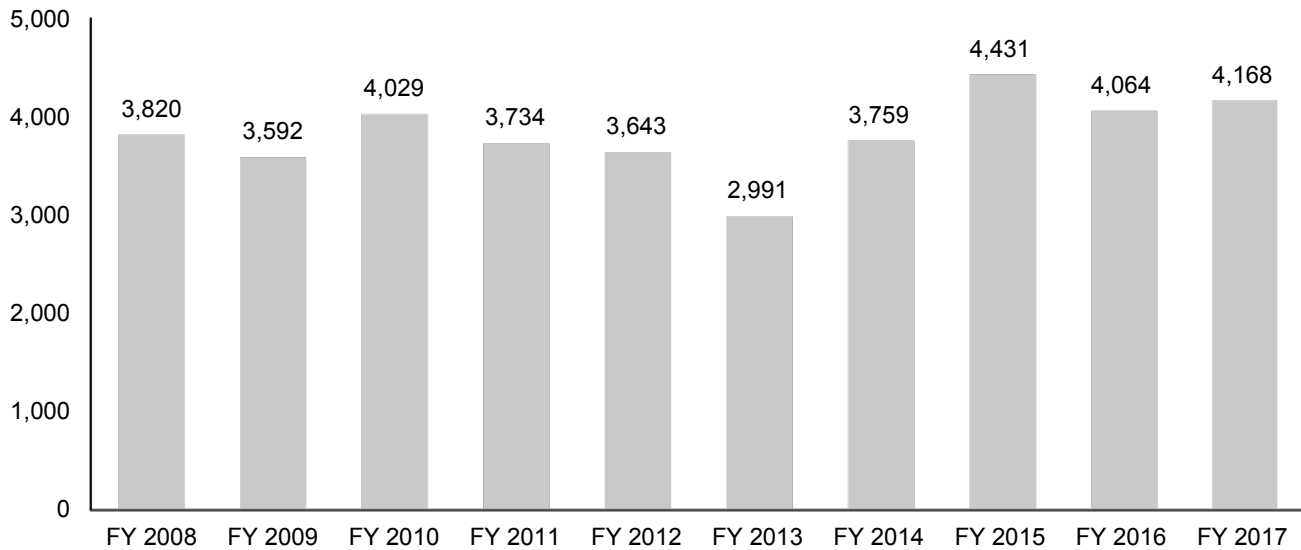


# Iowa Gambling Treatment Program

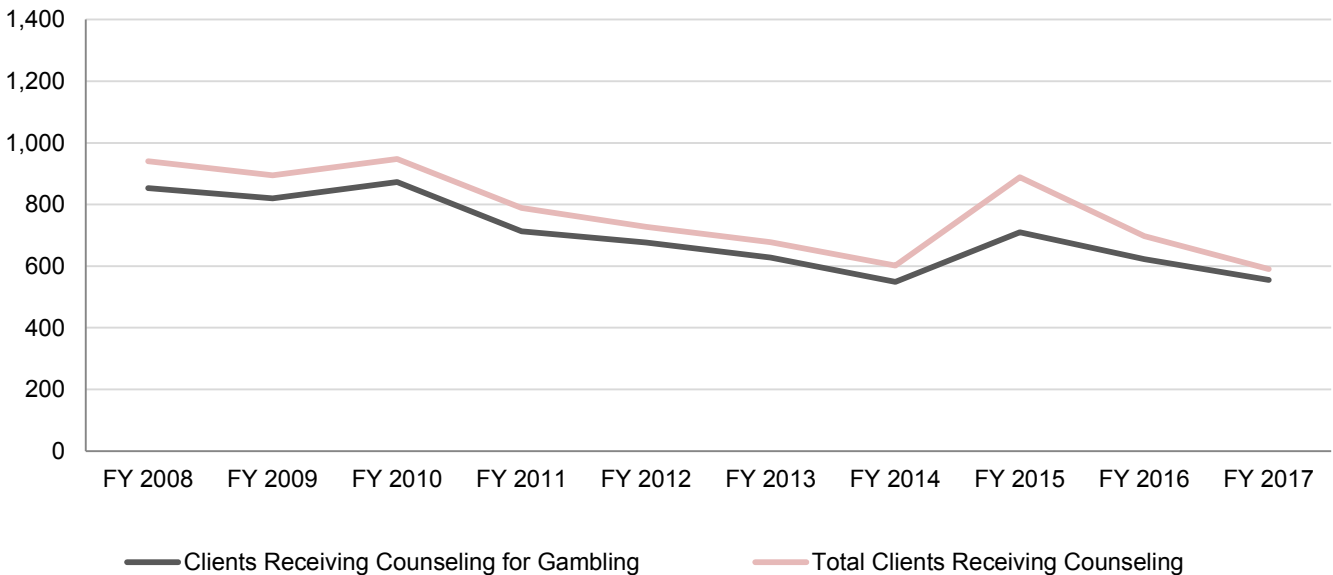
Calls to 1-800-Bets Off



**Notes:**

- 1) Total calls is an unduplicated number (there may have been several reasons for any specific call). In FY 2014, Live Chat was added and included in counts, and the out-of-state area code block was removed.
- 2) There were 5,417 calls received for FY 2014 and 3,759 were related to problem gambling.
- 3) Casino Banning became a separate category of calls for FY 2011.

## Clients Receiving Gambling Treatment Counseling



Note: The difference between Clients receiving counseling for Gambling and Total Clients receiving counseling reflects concerned persons, such as spouses and children who have received counseling services.