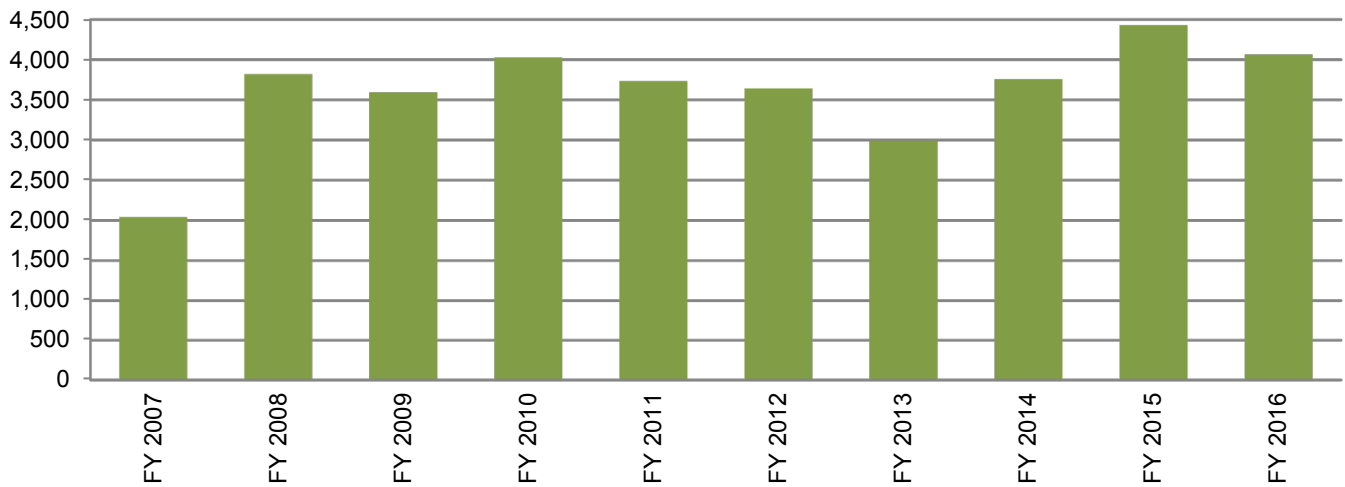


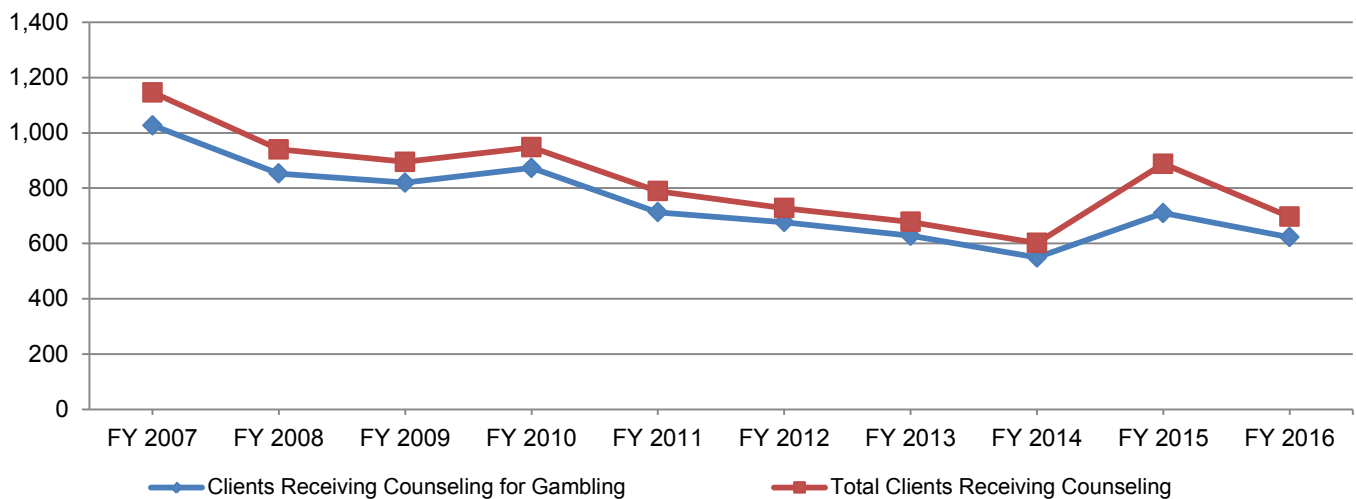
## IOWA GAMBLING TREATMENT PROGRAM CALLS TO 1-800-BETS OFF



**NOTES:**

- 1) Total calls is an unduplicated number (there may have been several reasons for any specific call), and the total does not include "Other" calls (wrong number, hang-ups, prank, etc.).
- 2) In FY 2014, Live Chat on [www.1800BETSOFF.org](http://www.1800BETSOFF.org) launched and is included in call counts. Additionally, the out-of-state area code block was removed from 1-800-BETS OFF.
- 3) In FY 2011 the Casino Banning/Info category was split into two categories. However, the total of both is included for comparison purposes.

## CLIENTS RECEIVING GAMBLING TREATMENT COUNSELING



NOTE: The difference between Clients Receiving Counseling for Gambling and Total Clients reflects concerned persons, such as spouses and children, who have received counseling services.

Source: Department of Public Health (Division of Behavioral Health)