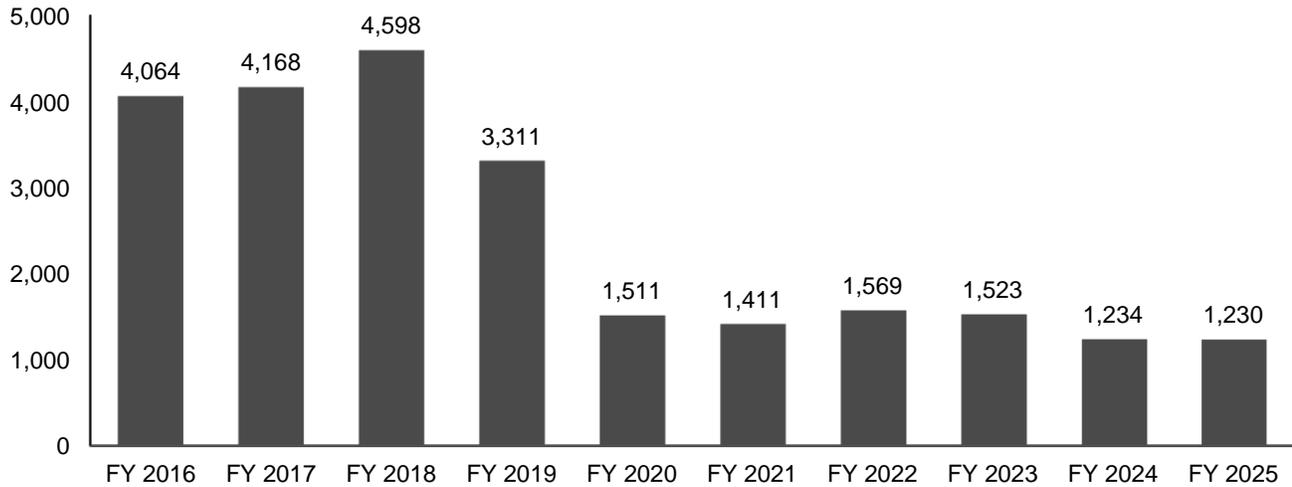
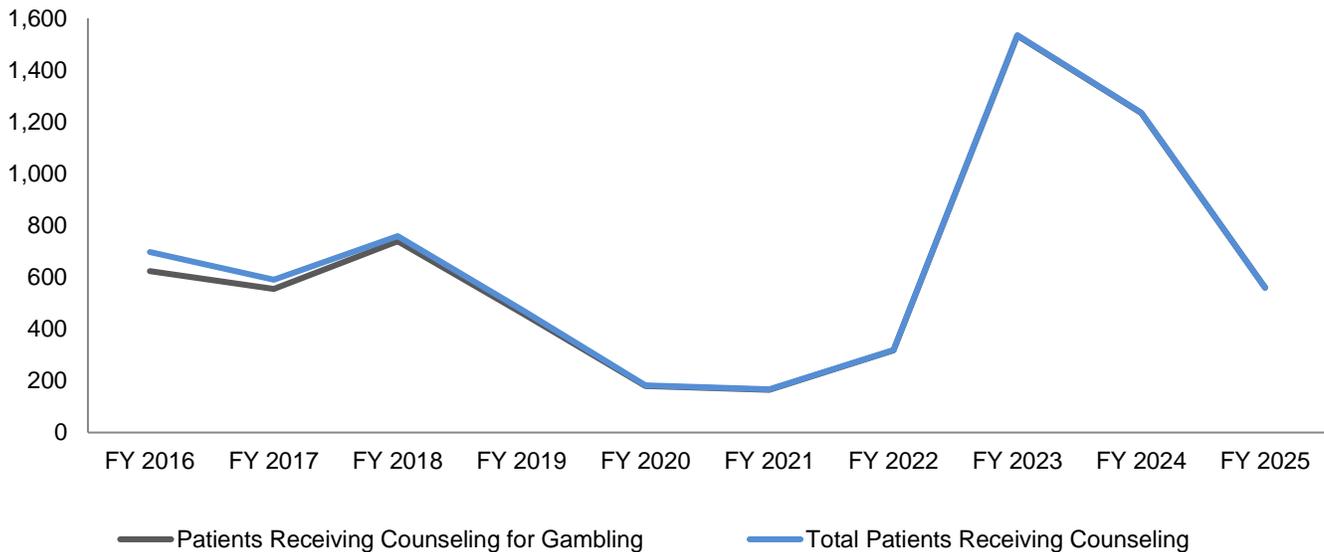


Iowa Gambling Treatment Program 1-800-BETS OFF Contacts



Note: Total contacts indicates communication from a unique phone number (there may have been several reasons for any specific call). In FY 2019, chat and texting were added and are now included in counts. These counts do not include "junk" calls (prank calls, hang-ups, etc.).

Patients Receiving Gambling Treatment Services



Notes:

- 1) The difference between Patients Receiving Counseling for Gambling and Total Patients Receiving Counseling reflects concerned persons, such as spouses and children, who have received counseling services.
- 2) COVID-19 negatively impacted patient engagement from FY 2020 through FY 2022.
- 3) In August 2021, the Iowa Department of Health and Human Services (HHS) transitioned data collection systems to the Iowa Behavioral Health Reporting System (IBHRS). Due to this transition, the HHS has updated the number of patients screened and referred to gambling treatment figures to reflect data in the system at the time of reporting.