

January 30, 2018

Glen Dickinson, Director
Legislative Services Agency
State Capitol
LOCAL

Dear Mr. Dickinson:

This letter provides an update on the centralized debt collection program for the quarter ending December 31, 2017. This report is required quarterly by Iowa Code Chapter 421.17(27) (h.) and (j.) regarding collection results, costs, and positions added.

Centralized Collection Program Implementation

The Centralized Collection Unit (CCU) provides collection services to the Department of Human Services Child Support Recovery Unit (DHS CSRU), Department of Natural Resources (DNR), Iowa College Aid, and the Iowa Department of Revenue (IDR). Each agency placing accounts with the CCU may also undertake additional collection efforts beyond those reflected in this report.

As of September 2017, the CCU began providing collection services to Iowa College Aid.

Collections by Quarter

The attached tables show quarterly revenues that were generated by the CCU. Collections for the December 2017 quarter totaled \$10.86 million, an increase of \$0.54 million compared to the same quarter last year (see table 2). When compared to the same quarter of FY 2017, the DNR collections decreased by \$0.01 million and DHS CSRU also decreased by \$0.06 million. IDR Tax Receivables experienced an increase in collections by \$0.57 million. No comparison for FY17 is available for Iowa College Aid.

The tables and figures below reflect only the efforts of the Centralized Collection Unit.

Cost/Benefit

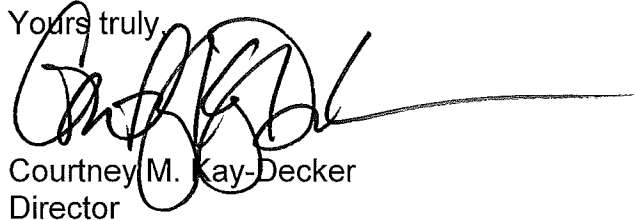
The Centralized Collection Unit is self-supporting and charges for all direct and indirect costs that are properly allocable to CCU activities. No new positions were added this quarter. Fiscal year costs as a share of CCU collections are provided in Table 1 below.

Table 1. Centralized Collection Unit Cost as a Share of Amount Collected, FY 2015-2017

Fiscal Year	Cost as a Share of Amount Collected
2017	7.14%
2016	6.84%
2015	7.44%

If you have any questions regarding this information, please let me know.

Yours truly,



Courtney M. Kay-Decker
Director

Table 2. Centralized Collection Unit Quarterly Collections

Program	Collections for Quarter Ending				FYTD 2018
	September 2017	December 2017	March 2018	June 2018	
CCU - IDR	\$7,866,014	\$10,703,703			\$18,569,718
CCU - DHS CSRU	\$121,123	\$110,191			\$231,314
CCU - DNR	\$50,136	\$7,967			\$58,103
CCU - College Aid	\$4,463	\$42,893			\$47,357
Total	\$8,041,737	\$10,864,754			\$18,906,491
	September 2016	December 2016	March 2017	June 2017	FY 2017
CCU - IDR	\$8,851,840	\$10,138,260	\$9,589,103	\$7,898,242	\$36,477,445
CCU - DHS CSRU	\$167,953	\$171,912	\$158,912	\$115,048	\$613,825
CCU - DNR	\$9,015	\$13,178	\$13,514	\$9,842	\$45,549
CCU - Court	\$1,627,190	\$1,577,870	\$1,047,439	\$1,373,616	\$5,626,115
CCU - IWD	\$212,391	\$162,297	\$116,433	\$91,860	\$582,981
Total	\$10,868,388	\$12,063,518	\$10,925,401	\$9,488,607	\$43,345,915
	September 2015	December 2015	March 2016	June 2016	FY 2016
CCU - IDR	\$8,957,198	\$9,365,762	\$8,370,619	\$6,735,025	\$33,428,605
CCU - DHS CSRU	\$122,570	\$140,616	\$158,602	\$128,827	\$550,616
CCU - DNR	\$1,589	\$1,628	\$13,243	\$16,888	\$33,348
CCU - Court	\$5,031,483	\$4,280,084	\$2,385,138	\$2,105,038	\$13,801,743
CCU - IWD				\$247,920	\$247,920
Total	\$14,112,840	\$13,788,091	\$10,927,602	\$9,233,699	\$48,062,233

Fiscal year totals may not equal the sum of quarterly numbers due to rounding.

Figure 1. Centralized Collection Unit Quarterly Collections

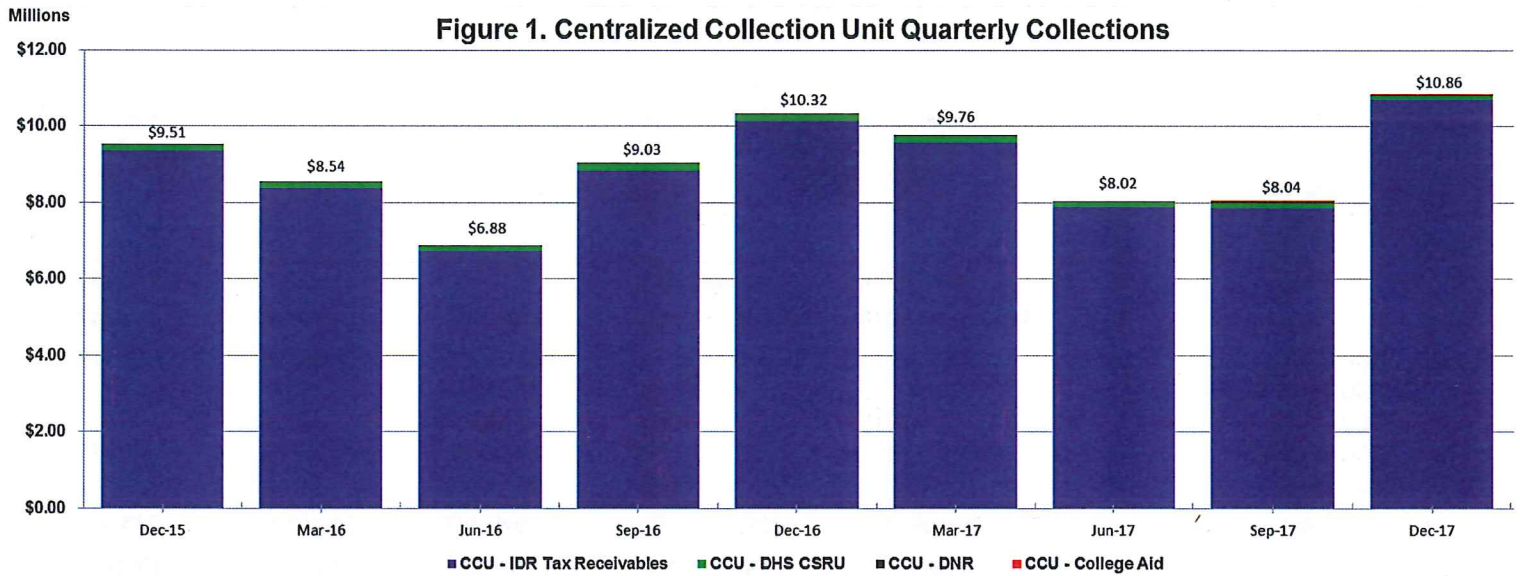


Figure 2. Subset of Centralized Collection Unit Quarterly Collections

