



Governor Terry E. Branstad
Lt. Governor Kim Reynolds

Gerl D. Huser, Chair
Elizabeth S. Jacobs, Board Member
Nick Wagner, Board Member

**Customer Contribution Fund
 Annual Report
 Iowa Utilities Board**

For Fiscal Year July 1, 2015 – June 30, 2016

CONTRIBUTIONS	
Number of Customers Contributing	15,301
Customer Contributions Collected	\$543,269
Matching Contributions	\$1,110,786
Total Contributions	\$1,654,055
Reimbursed Expenses	\$282
NET CONTRIBUTIONS	\$1,653,773

FUND DISTRIBUTIONS	
Weatherization Program	\$41,784
Heating Assistance Payments	\$1,053,249
Other Programs	\$57,185
TOTAL FUNDS DISTRIBUTED	\$1,152,218
Estimated Number of Families Assisted	5,112
AVERAGE ASSISTANCE PER FAMILY	\$225

UTILITY EXPENSES	
Advertising	\$13,397
Admin. & General Salaries	\$19,002
Office Supplies & Expenses	\$4,356
Supervision – Labor & Expenses	\$3,680
Mailing	\$5,900
Printing	\$4,861
Publication	\$3,065
Total Expenses	\$54,261
Reimbursed Expenses	\$282
UNREIMBURSED UTILITY EXPENSES	\$53,979

Notes: Represents the total values reported by 204 utilities that provide electric and/or natural gas service. This includes five investor-owned utilities, 156 municipal utilities, and 43 cooperative utilities.

Figures are rounded to the nearest dollar.

Funds not distributed during a fiscal year are carried forward to the next fiscal year.

Each utility is allowed to keep five percent of annual contributions to defray program expenses.