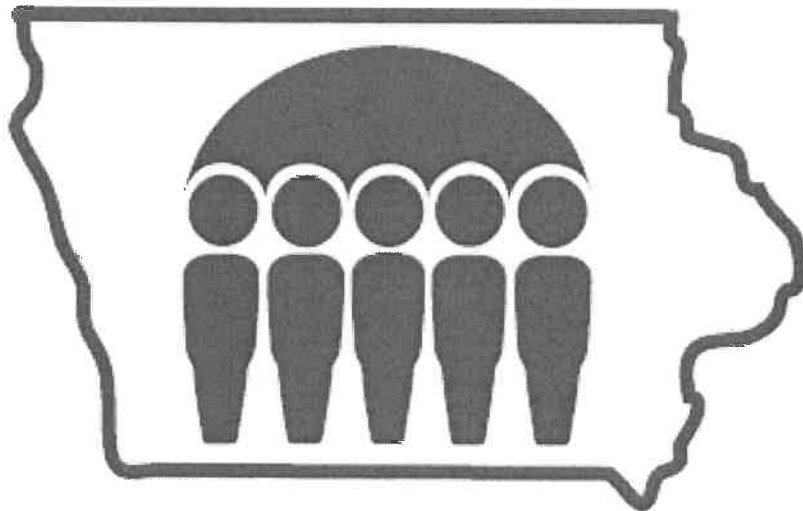


# Iowa Department of Human Services



## *Direct Care Worker In Nursing Facilities Turnover Report*

December 2015

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Appendix A: Employee Turnover Rates by Job Classification for Each Nursing Facility

## I. Introduction and Background

The 2001 Iowa Acts (HF 740) directed the Iowa Department of Human Services (DHS) to begin reimbursing nursing facilities under a modified price-based case-mix reimbursement system beginning July 1, 2001. The components of the case mix reimbursement system resulted from a series of meetings that involved providers, industry association representatives, advocacy organizations, and state agency staff.

Throughout the process, the advocacy organizations stressed the importance of including a provision in the reimbursement structure that would financially recognize a nursing facility's capacity to provide quality of life and appropriate access to medical assistance program beneficiaries in a cost-effective manner. With consensus and support of the organizations that participated in the discussions, reference to an Accountability Measures initiative was included in the legislation. The legislation directed DHS to implement a process to collect data for measurements and develop a program to increase nursing facility payments effective July 1, 2002 based on achievement of multiple favorable outcomes.

Following passage of the legislation, DHS convened a workgroup comprised of industry representatives, advocacy groups, state agency representatives and others interested in long-term care. The charge to the workgroup was to refocus reimbursement on quality, encourage compliance with the Health Care Financing Association (HCFA) (now the Centers for Medicare and Medicaid Services, or CMS) quality indicators and survey process, and to do so in a format that was measurable. Per the legislation, a portion of the Medicaid rates under the new case mix system would be based on a facility's achievement of certain accountability measures that would, in turn, link to reimbursement.

The workgroup ultimately settled on ten measures which then went through the administrative rule review process resulting in enactment of 441 IAC 81.6(16)g. Each measure developed was designed to be an "objective" and "measurable" nursing facility characteristic that indicated quality care, efficiency or a commitment to care for special populations. Members of the workgroup recognized that no single measure ensured a "good facility". There was also recognition that the measures would need to be reviewed and modified as more data became available.

One of the ten measures implemented was High Employee Retention Rate. This data was not available prior to the implementation of the Accountability Measures. Therefore, the cost report form, (DHS Form 470-0030, Financial and Statistical Report) was modified to include an additional schedule (Schedule I-1) to collect employee retention data. All nursing facilities are required to submit the Financial and Statistical Report to Iowa Medicaid Enterprise on an annual basis within three months after the nursing facilities fiscal year end.

A workgroup made up of industry representatives, advocacy groups, state agency representatives and other interested parties, met annually to review the Accountability Measures in context of the goals developed when the Accountability Measures were initially implemented in SFY 2001. In early 2008 the workgroup concluded, based on research

completed, that a measure based on employee turnover would better align with the work being completed by Medicare. This would allow Iowa data to be compared to national data.

In order to determine if a change of the measure to Employee Turnover rather than Employee Retention was warranted, additional data was needed. In order to collect the needed information, a new employee turnover form was developed by the workgroup and sent to nursing facilities requesting that they complete the form and voluntarily submit to the Iowa Medicaid Enterprise. Nursing facilities were requested to complete the form for the period January 1, 2007 through December 31, 2007. This would allow the department and workgroup to collect and analyze the information to allow for future recommendations to the Accountability Measures.

The 2008 general assembly acknowledged in House File (HF) 2539, Section 71 that employee turnover rates in nursing facilities should be documented but also recognized that this information was not currently being collected. The department was directed to modify the nursing facility cost report to capture information on the turnover rates of direct care and other employees of nursing facilities. The department was also required to submit a report on an annual basis to the governor and general assembly which provides an analysis of direct care worker and other nursing facility employee turnover by individual nursing facility, a comparison of the turnover rate in each individual nursing facility with the state wide average, and an analysis of any improvement or decline in meeting any accountability goals or other measures related to turnover rates. The annual report was to include any data available regarding turnover rate trends, and other information the department deemed appropriate.

The department provided public notice on November 13, 2008 of the changes to the cost report and submission requirements. The cost report was modified to include a new schedule that required nursing facilities to report turnover rates of direct care and other employees of the nursing facility. This schedule is identified as Schedule I-1 and is required to be submitted for all cost reports completed on or after December 1, 2008. The department submitted a Medicaid State Plan Amendment reflecting this change to the Centers for Medicare and Medicaid and received approval effective December 1, 2008.

The 2009 general assembly further required in House File (HF) 811, Section 32, that the department implement a system to recognize nursing facilities that provide improved quality of life and appropriate access to medical assistance program beneficiaries in a cost-effective manner. The department adopted administrative rules which rename the program as the "Pay for Performance" program and would direct its implementation. As part of the pay for performance program, the employee retention benchmark was changed to a measure of employee turnover. The legislature did not provide funding for the program in 2010 and has not funded the program since that time; however, employee turnover data continues to be collected annually.

## II. Observations

The summary below uses data from nursing facilities who submitted Schedule I-1 of the Financial and Statistical Report, Form 470-0030. The data represents Schedule I-1 forms received with fiscal year ends occurring during calendar year 2014. However, not all nursing facilities complied with the requirements or did not submit complete data that could be used in the analysis.

Schedule I-1 collects data for the following job classifications: administrator, business office, laundry, housekeeping, maintenance, director of nursing, registered nurse, licensed practical nurse, certified nurse's aide, activities, social services, medical records services, medical director, dietary and other. An employee turnover rate is calculated for each job classification, a facility-wide rate and a nursing only rate. The nursing only rate includes the director of nursing, registered nurse, licensed practical nurse and certified nurse's aide. Contracted employees are not reported. Therefore the number of providers reporting data for each job classification varies.

The table below provides a summary of the employee turnover rates by job classification for cost reports received with fiscal year ends occurring during calendar year 2014. See *Appendix A* for employee turnover rates by job classification for each nursing facility that submitted data.

Job Classification	Number of Providers	Number of providers with Zero Turnover	Minimum Turnover Rate	Maximum Turnover Rate	Average Turnover Rate
Administrator	411	335	0%	400%	23%
Business Office	411	283	0%	600%	23%
Laundry	411	261	0%	1200%	33%
Housekeeping	411	141	0%	1200%	42%
Maintenance	411	268	0%	218%	24%
Director of Nursing	411	319	0%	353%	24%
Registered Nurse	411	48	0%	240%	48%
Licensed Practical Nurse	411	64	0%	364%	43%
CNA	411	8	0%	223%	58%
Activities	411	242	0%	200%	27%
Social Services	411	339	0%	900%	19%
Medical Records	411	387	0%	240%	6%
Medical Director	411	409	0%	100%	0%
Dietary	411	37	0%	500%	61%
Other Staff	411	279	0%	300%	20%
<b>Total Facility</b>	411	5	0%	162%	48%
<b>Total Nursing</b>	411	6	0%	169%	52%

The table below provides a summary of the employee turnover rates by job classification for each nursing facility cost report received from January 2014 through December 2014, (identified as 2015 Report) and cost reports received with fiscal year ends occurring during calendar year 2013 (identified as 2014 Report).

Job Classification	Number of Providers		Number of providers with Zero Turnover		Percent of Providers With Zero Turnover		Minimum Turnover Rate		Maximum Turnover Rate		Average Turnover Rate	
	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report
Administrator	425	411	348	335	82%	82%	0%	0%	600%	400%	23%	23%
Business Office	425	411	299	283	70%	69%	0%	0%	212%	600%	18%	23%
Laundry	425	411	275	261	65%	64%	0%	0%	400%	1200%	26%	33%
Housekeeping	425	411	137	141	32%	34%	0%	0%	600%	1200%	39%	42%
Maintenance	425	411	291	268	68%	65%	0%	0%	1200%	218%	28%	24%
Director of Nursing	425	411	322	319	76%	78%	0%	0%	1100%	353%	30%	24%
Registered Nurse	425	411	62	48	15%	12%	0%	0%	270%	240%	49%	48%
Licensed Practical Nurse	425	411	81	64	19%	16%	0%	0%	351%	364%	39%	43%
CNA	425	411	5	8	1%	2%	0%	0%	207%	223%	57%	58%
Activities	425	411	261	242	61%	59%	0%	0%	1000%	200%	30%	27%
Social Services	425	411	356	339	84%	82%	0%	0%	300%	900%	16%	19%
Medical Records	425	411	406	387	96%	94%	0%	0%	300%	240%	5%	6%
Medical Director	425	411	422	409	99%	100%	0%	0%	120%	100%	1%	0%
Dietary	425	411	35	37	8%	9%	0%	0%	369%	500%	52%	61%
Other Staff	425	411	286	279	67%	68%	0%	0%	1200%	300%	27%	20%
Total Facility	425	411	0	5	0%	1%	2%	0%	157%	162%	47%	48%
Total Nursing	425	411	1	6	0%	1%	0%	0%	176%	169%	51%	52%

### **III. Appendices**

Appendix A: Employee Turnover Rates by Job Classification for Nursing Facilities













**Appendix A: Employee Turnover Rate by Job Classification For Nursing Facilities**  
**Data Source: Schedule I-1 forms received with fiscal year ends occurring during calendar year 2014**

Provider Name	FYE	Administrator		Business Office		Laundry		Housekeeping		House-keeping		Maintenance		DON Average for The Year	
		Average for The Year	Total Terminations	Administrators	Business Office	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Terminations		
Sunrise Terrace Care Center	6/30/2014	1.00	0.00	0%	1.00	35%	1.83	1.00	55%	4.17	2.00	48%	1.00	0%	1.00
Sunset Knoll Inc	12/31/2014	0.92	0.00	0%	1.58	126%	3.08	3.00	32%	2.33	3.00	12%	1.25	160%	1.00
Sunthorndale Care Center	12/31/2014	1.00	0.00	0%	0.00	0%	1.00	0.00	0%	1.75	1.00	57%	1.00	0%	1.00
Tabor Manor Care Center	12/31/2014	1.00	0.00	0%	2.00	50%	3.00	0.00	0%	4.58	0.00	0%	2.00	0%	1.00
The Abbey of LeMars	12/31/2014	1.00	0.00	0%	2.00	0%	2.00	0.00	0%	3.92	1.00	26%	1.00	0%	1.00
The Alverno Health Care Facility	6/30/2014	1.00	0.00	0%	10.33	0%	5.25	5.00	95%	14.00	1.00	7%	9.92	20%	2.00
The Ambassador Sidney Inc	6/30/2014	1.00	1.00	100%	0.92	0%	2.00	0.00	0%	2.25	1.00	44%	1.00	0%	1.00
The Cottages	12/31/2014	1.00	0.00	0%	0.67	0%	1.00	0.00	0%	3.00	0.00	0%	1.08	0%	1.00
The New Homestead	12/31/2014	1.00	0.00	0%	4.00	25%	1.00	0.00	0%	5.08	3.00	59%	2.00	0%	1.00
The Village	12/31/2014	1.00	0.00	0%	3.00	0%	2.00	0.00	0%	10.83	2.00	18%	2.83	0%	1.00
Thomas Rest Haven	6/30/2014	1.00	0.00	0%	2.00	0%	3.00	0.00	0%	5.00	1.00	20%	1.50	35%	1.00
Thornton Manor Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	6.58	2.00	30%	0.00	0.00	0%	1.00	67%	1.33
Timely Mission Nursing Home	7/31/2014	1.00	1.00	100%	2.00	0%	4.00	0.00	25%	4.92	3.00	61%	1.00	100%	1.00
Titonka Care Center	12/31/2014	0.00	0.00	0%	0.92	109%	2.08	1.00	48%	2.50	3.00	120%	1.00	0%	1.00
Touchstone Living Center	12/31/2014	1.00	0.00	0%	2.92	103%	4.92	3.00	61%	5.75	14.00	243%	2.50	40%	1.00
Trinity at Luther Park	12/31/2014	1.00	1.00	100%	3.67	0%	4.42	0.00	0%	11.75	6.00	51%	4.83	21%	1.00
Trippoli Nursing & Rehab	9/30/2014	1.00	1.00	100%	0.50	200%	1.00	0.00	0%	2.00	0.00	0%	1.00	0%	1.00
Tru Rehab of Grinnell	12/31/2014	1.00	0.00	0%	1.00	0%	2.00	0.00	0%	2.00	0.00	0%	1.50	0%	0.00
Twilight Acres, Inc.	12/31/2014	1.00	0.00	0%	2.00	0%	3.83	1.00	26%	6.75	0.00	0%	1.38	0%	1.00
Union Park Health Services	12/31/2014	0.80	2.00	250%	0.50	200%	0.00	0.00	0%	0.00	0.00	0%	1.00	0%	0.75
United Presbyterian Home	12/31/2014	2.00	0.00	0%	5.00	0%	8.83	0.00	0%	9.75	1.00	10%	4.00	0%	1.00
University Park Nursing & Rehab Center	12/31/2014	1.00	0.00	0%	2.00	41%	4.58	2.00	44%	10.50	6.00	57%	2.08	48%	1.00
Urbandale Health Care Center	12/31/2014	1.00	0.00	0%	4.83	0%	2.75	3.00	109%	8.83	10.00	113%	2.00	0%	1.00
Valley View Nursing & Rehab Center	12/31/2014	1.00	0.00	0%	1.00	0%	2.00	0.00	0%	4.00	0.00	0%	1.00	0%	1.00
Valley View Village	12/31/2014	1.00	0.00	0%	9.08	22%	4.58	2.00	44%	4.92	2.00	41%	7.83	13%	1.00
Valley View Care Center	12/31/2014	0.00	0.00	0%	1.00	0%	1.25	0.00	0%	4.42	2.00	45%	3.00	0%	1.00
Villa Del Sol	12/31/2014	0.00	0.00	0%	2.58	39%	3.75	2.00	53%	6.33	2.00	32%	6.33	0%	1.00
Village At Legacy Pointe NF	12/31/2014	1.00	0.00	0%	3.00	0%	1.00	0.00	0%	5.00	3.00	60%	3.08	0%	1.00
Virginia Gty Hospital	6/30/2014	1.00	0.00	0%	1.00	0%	0.00	0.00	0%	0.00	0.00	0%	0.00	0%	1.00
Visa Woods Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	0.00	0.00	0%	0.00	0.00	0%	0.00	0%	1.00
Wapello Nursing & Rehab Center	12/31/2014	1.00	0.00	0%	1.00	0%	2.00	0.00	0%	5.25	3.00	57%	1.67	60%	1.00
Washington County Hospital & Clinics	6/30/2014	1.00	0.00	0%	1.00	0%	1.00	0.00	0%	5.00	1.00	20%	1.00	0%	2.00
Washington Place	12/31/2014	1.00	0.00	0%	1.00	0%	2.00	0.00	0%	2.00	0.00	0%	1.00	0%	1.00
Wesley Acres	12/31/2014	0.92	0.00	0%	4.25	47%	3.50	1.00	29%	17.17	5.00	32%	8.33	0%	1.00
West Bend Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	3.00	0.00	0%	1.00	0.00	0%	1.00	12%	1.00
West Bridge Care & Rehab	12/31/2014	1.00	0.00	0%	1.00	0%	0.00	0.00	0%	0.00	0.00	0%	1.00	0%	1.00
West Point Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	3.00	0.00	0%	3.67	1.00	27%	0.83	100%	1.00
West Ridge Nursing & Rehab Center	12/31/2014	1.00	0.00	0%	1.00	0%	2.00	0.00	0%	6.83	3.00	44%	1.00	100%	1.92
Westbrook Acres	12/31/2014	1.00	1.00	100%	4.00	0%	1.67	1.00	60%	4.00	2.00	50%	1.00	0%	1.00
Western Home Communities	12/31/2014	1.00	0.00	0%	35.58	6%	8.00	4.00	50%	7.25	2.00	0%	8.67	0%	1.00
Westhaven Community	12/31/2014	0.00	0.00	0%	2.00	0%	4.00	0.00	0%	11.58	8.00	69%	5.25	76%	2.00
Westmore Healthcare Community	12/31/2014	0.83	1.00	120%	0.92	109%	0.00	0.00	0%	0.00	0.00	0%	0.92	218%	1.00
Westridge Quality Care & Rehab	12/31/2014	1.00	0.00	0%	1.00	0%	1.33	1.00	75%	4.00	1.00	25%	1.00	63%	2.00
Westview Acres Care Center	12/31/2014	1.33	1.00	75%	1.00	0%	0.00	0.00	0%	0.00	0.00	0%	0.92	0%	1.00
Westview Care Center	12/31/2014	0.42	0.00	0%	2.00	0%	2.58	2.00	77%	5.33	0.00	0%	0.92	0%	1.00
Westview of Iridaids Care Center	12/31/2014	0.00	0.00	0%	2.00	50%	2.00	0.00	0%	5.00	0.00	0%	1.00	0%	2.00
Westwood Nursing & Rehab Center	12/31/2014	1.00	0.00	0%	2.00	0%	2.00	0.00	0%	5.75	3.00	52%	1.92	0%	1.00
Wheatland Manor	12/31/2014	1.00	0.00	0%	0.00	0%	3.00	0.00	0%	4.00	0.00	0%	1.00	0%	1.00
Willow Dale Wellness Village	12/31/2014	0.00	0.00	0%	1.00	0%	2.00	0.00	0%	3.00	1.00	33%	1.75	0%	2.00
Willow Garden Care Center	12/31/2014	1.00	0.00	0%	3.83	0%	2.42	1.00	41%	6.33	3.00	47%	1.00	100%	1.00
Windmill Manor	12/31/2014	1.00	0.00	0%	6.17	300%	1.67	3.00	180%	6.58	10.00	152%	2.17	92%	1.08
Windsor Nursing & Rehab Center	12/31/2014	1.00	1.00	100%	1.00	0%	1.00	2.00	200%	3.00	2.00	67%	2.00	0%	1.00
Winstow House Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	1.92	0.00	104%	2.92	1.00	34%	1.00	0%	1.00
Woodland Terrace	12/31/2014	2.00	0.00	0%	14.08	14%	0.00	0.00	0%	14.75	8.00	105%	10.50	0%	2.00
Zearing Health Care Center	12/31/2014	1.00	0.00	0%	1.00	0%	1.00	0.00	0%	1.75	1.00	57%	2.50	40%	1.00

Number of Providers Reporting Data	411	411	411	411	411	411	411
Number of Providers with Zero Percent Turnover	335	283	261	0%	0%	0%	0%
Minimum	0%	0%	0%	0%	0%	0%	0%
Maximum	400%	600%	1200%	1200%	33%	42%	24%
Average	23%	23%	33%	33%	33%	42%	24%

A blank entry means that the nursing facility did not have any employees at that job classification.

No Turnover Information Reported	
All-American Care - Muscatine	7/31/2014
All-American Care - Washington	12/31/2014
Baxter Health Care Center	12/31/2014
Careage of Newton	12/31/2014

**Appendix A: Employee Turnover Rate by Job Classification For Nursing Facilities**

Data Source: Schedule L-1 forms received with fiscal year ends occurring during calendar year 2014

Provider Name	FYE	Administrator		Business Office		Business Office		Laundry		Housekeeping		Housekeeping		Maintenance		Maintenance		DON Average for The Year
		Average for The Year	Total Terminations	Average for The Year	Office Terminations	Business Office Terminations	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Total Terminations	Average for The Year	Total Terminations				
Childserve Habilitation Center	6/30/2014																	
Clamnda Memorial Health Institute	6/30/2014																	
Countryside Estates	12/31/2014																	
Hallmark Care Center - Sioux City	12/31/2014																	
Heritage Manor Care Center	12/31/2014																	
Knosville Rehab Center	12/31/2014																	
Manning Regional Healthcare Center	6/30/2014																	
Ogden Manor	12/31/2014																	
Pleasant Care Living Center	12/31/14																	
Riverside North	12/31/14																	
Riverside South	12/31/14																	















**Appendix A: Employee Turnover Rate by Job Classification For Nursing Facilities**  
 Data Source: Schedule I-1 forms received with fiscal year ends occurring during calendar year 2014

Provider Name	DON Total Terminations	RN Average for The Year	RN Total Terminations	Registered Nurse	LPN Average for The Year	LPN Total Terminations	Licensed Practical Nurse	CNA Average for The Year	CNA Total Terminations	Certified Nurses Aide	Activities Average for The Year	Activities Total Terminations	Social Services Average for The Year	Social Services Total Terminations	Social Services The Year	Records Services Average for The Year	Records Services Total Terminations	Medical Records Services Total Terminations	
Childserve Habilitation Center																			
Clamda Mental Health Institute																			
Countryside Estates																			
Hallmark Care Center - Sioux City																			
Heritage Manor Care Center																			
Knoxville Rehab Center																			
Manning Regional Healthcare Center																			
Ogden Manor																			
Pleasant Care Living Center																			
Riverside North																			
Riverside South																			















**Appendix A: Employee Turnover Rate by Job Classification For Nursing Facilities**

Data Source: Schedule I-1 forms received with fiscal year ends occurring during calendar year 2014

Medical Records Services	Medical Director		Medical Director		Dietary Service		Dietary Service		Other Staff		Other Staff		Nursing Only		Nursing Only	
	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Terminations	Average for The Year	Terminations	Total	Terminations	Total	Terminations	Total	Terminations
Childserve Habilitation Center																
Clarinda Mental Health Institute																
Countryside Estates																
Hallmark Care Center - Sioux City																
Heritage Manor Care Center																
Knoxville Rehab Center																
Manning Regional Healthcare Center																
Ogden Manor																
Pleasant Care Living Center																
Riverside North																
Riverside South																

Job Classification	Number of Providers	Number of providers with Zero Turnover	Minimum Turnover Rate	Maximum Turnover Rate	Average Turnover Rate
Administrator	411	335	0%	400%	23%
Business Office	411	283	0%	600%	23%
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Housekeeping	411	141	0%	1200%	42%
Maintenance	411	268	0%	218%	24%
Director of Nursing	411	319	0%	353%	24%
Registered Nurse	411	48	0%	240%	48%
Licensed Practical Nurse	411	64	0%	364%	43%
CNA	411	8	0%	223%	58%
Activities	411	242	0%	200%	27%
Social Services	411	339	0%	900%	19%
Medical Records	411	387	0%	240%	6%
Medical Director	411	409	0%	100%	0%
Dietary	411	37	0%	500%	61%
Other Staff	411	279	0%	300%	20%
<b>Total Facility</b>	<b>411</b>	<b>5</b>	<b>0%</b>	<b>162%</b>	<b>48%</b>
<b>Total Nursing</b>	<b>411</b>	<b>6</b>	<b>0%</b>	<b>169%</b>	<b>52%</b>

Job Classification	Number of Providers		Number of providers with Zero Turnover		Percent of Providers With Zero Turnover		Minimum Turnover Rate		Maximum Turnover Rate		Average Turnover Rate	
	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report	2014 Report	2015 Report
Administrator	425	411	348	335	82%	82%	0%	0%	600%	400%	23%	23%
Business Office	425	411	299	283	70%	69%	0%	0%	212%	600%	18%	23%
Laundry	425	411	275	261	65%	64%	0%	0%	400%	1200%	26%	33%
Housekeeping	425	411	137	141	32%	34%	0%	0%	600%	1200%	39%	42%
Maintenance	425	411	291	268	68%	65%	0%	0%	1200%	218%	28%	24%
Director of Nursing	425	411	322	319	76%	78%	0%	0%	1100%	353%	30%	24%
Registered Nurse	425	411	62	48	15%	12%	0%	0%	270%	240%	49%	48%
Licensed Practical Nurse	425	411	81	64	19%	16%	0%	0%	351%	364%	39%	43%
CNA	425	411	5	8	1%	2%	0%	0%	207%	223%	57%	58%
Activities	425	411	261	242	61%	59%	0%	0%	1000%	200%	30%	27%
Social Services	425	411	356	339	84%	82%	0%	0%	300%	900%	16%	19%
Medical Records	425	411	406	387	96%	94%	0%	0%	300%	240%	5%	6%
Medical Director	425	411	422	409	99%	100%	0%	0%	120%	100%	1%	0%
Dietary	425	411	35	37	8%	9%	0%	0%	369%	500%	52%	61%
Other Staff	425	411	286	279	67%	68%	0%	0%	1200%	300%	27%	20%
Total Facility	425	411	0	5	0%	1%	2%	0%	157%	162%	47%	48%
Total Nursing	425	411	1	6	0%	1%	0%	0%	176%	169%	51%	52%