



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF MANAGEMENT
CHARLES J. KROGMEIER, DIRECTOR

January 10, 2008

Michael Marshall
Secretary of the Senate
Iowa Senate
State Capitol Building
LOCAL

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HOUSE OF REPRESENTATIVES

Mark Brandsgard
Chief Clerk
Iowa House of Representatives
State Capitol Building
LOCAL

Dear Mr. Marshall and Mr. Brandsgard:

Pursuant to Chapter 8D.10 of the Code of Iowa, the Department of Management (DOM) is providing a report to the Iowa General Assembly regarding savings associated with the agency's use of the Iowa Communications Network (ICN).

During FY 2007 one DOM staff member participated in an ICN videoconference in Des Moines which benefited school district officials. In conjunction with an annual mailing on school budgets, the DOM staff member made a presentation to school business managers from across Iowa, enabling them to learn and ask questions about the program changes outlined in the mailing. No dollar savings were realized by the Department; however, improved customer service was achieved through the provision of a consistent and simultaneous training session.

During FY 2007 one DOM staff member participated in an ICN training session which benefited city and county government officials. The DOM staff member made a presentation on the new Iowa laws associated with tax increment financing debt certification rules. No dollar savings were realized by the Department; however, the provision of pertinent information to a large group in a consistent fashion provided an invaluable customer service.

During FY 2007, one DOM staff member participated in several ICN videoconferences to train and update users and answer questions about the use of the 1/3 Budget system. No dollar savings were realized by the Department, but improved communication with users was realized and their knowledge and use of the budget system was enhanced.

Please contact Mike Hahn at the Department of Management if you have any questions. He can be reached at 281-5417.

Sincerely,

Charles J. Krogmeier, Director
Iowa Department of Management

Cc: Jennifer Acton, LSA
Tami Fujinaka, ICN
Dick Oshlo, DOM