



2015

# IOWA COMMUNICATIONS NETWORK ANNUAL INFRASTRUCTURE REPORT

RIC LUMBARD  
EXECUTIVE DIRECTOR

January 15, 2016

This report is being submitted to the Legislative Services Agency in accordance with several sections of the Iowa Code, including Code Sections 8.57(6)(h) and (i), 8.57A(5), 8.57B(5), 8.57C(4), 12.E12, 12.79, 12.88, and 12.88A.

If you have questions or require additional information contact:

Mark Johnson  
Chief Administration Officer  
[mark.johnson@iowa.gov](mailto:mark.johnson@iowa.gov)  
515-725-4608

## Infrastructure Appropriations for the *Equipment Project*

### Description:

The ICN has received appropriations to replace and upgrade equipment that is reaching its end of functional life for FY 2009, 2010, 2011, 2012, 2013, 2014, 2015, and 2016. Following is an explanation of the two multi-year equipment replacement projects funded by the appropriations.

#### **Voice (Local Telephone System) equipment serving state agencies on the Capitol Complex and surrounding areas**

The manufacturer no longer supports the equipment and third-party refurbished replacement parts are becoming scarce. So far, the ICN has not experienced large outages. ICN has partnered with CenturyLink to provide third-party voice solution that will include the desired features; such as caller ID, the ability to comply with new eDiscovery laws, unified communications features, and the ability to have redundancy for the Network. ICN has used appropriated funds for a one-time purchase of equipment and upgrading cable on the Capitol Complex. This will provide State agencies services on the Capitol Complex and surrounding area that will assist in reducing costs to State government.

#### **Internet Services Technology Equipment**

Many new video applications for education, medical, and other government services are moving to Internet Protocol (IP) technology. Capabilities offered by the new equipment would allow more simultaneous "IP" sessions and better quality Video over IP (VoIP) conferences. This funding complements the upgrades funded by the Broadband Stimulus funding received from the US Department of Commerce and allows the network to provide more robust services in a shorter time frame.

### Progress:

Recent technology developments and agency demand for services have led the ICN to find a new solution that provides unified messaging and unified communications. The desired solution is a managed service that can take advantage of economies of scale to reduce costs to State agencies. This project is underway with the contract nearing completion. All legacy phones will be moved to the new platform.

The ICN selected equipment based on the H.323 protocol, which is an industry standard. The remaining appropriated funds will be used to provide data and video equipment at the remaining sites during the transition to the H.323 standard. ICN has established a sunset date for the legacy video platform. Securing a managed service for this platform should be underway in the next several months.

### Total Estimated Cost of the Projects:

The total cost for these projects is estimated to be \$5 million for voice and \$15 million for Internet service equipment. The total amount includes funds previously appropriated.

**Table 1. Appropriations and Spending for the Equipment Project**

Revenue Sources	Fiscal Year	Appropriated Amount	Expended	Encumbered	Balance	Percent Complete	Est. Completion Date
0943/4U12	2012	\$ 2,248,653	\$ 2,248,653	\$ 0	\$ 0	100%	
0943/4U13	2013	\$ 2,198,653	\$ 243,746	\$ 497,882	\$ 2,198,653	23%	6/30/2016
0943/4U14	2014	\$ 2,198,653	\$ 0	\$ 0	\$ 2,198,653	0%	6/30/2017
0943/4U15	2015	\$ 2,245,653	\$ 0	\$ 0	\$ 2,245,653	0%	6/30/2018
0017/ER16	2016	\$ 2,248,653	\$ 0	\$ 0	\$ 2,248,653	0%	06/30/2019