

# *COMMUNITY ACTION IN IOWA*



IOWA DIVISION OF COMMUNITY ACTION AGENCIES

2012 ANNUAL REPORT

## TABLE OF CONTENTS

	Page
Community Action .....	1
Division of Community Action Agencies .....	2
Bureau of Community Services .....	2-3
• Community Services Block Grant	
• Family Development and Self-Sufficiency Grant Program	
• Individual Development Accounts	
Bureau of Weatherization .....	4
Bureau of Energy Assistance .....	5
Family Development and Self-Sufficiency Grant Program (FaDSS) .....	6-7
Community Action Agencies – Geographic Areas Served .....	8
Community Action Agencies in Iowa .....	9
Community Action Agencies – Programs and Services Provided .....	10-11
Community Action Agencies – National Performance Indicators .....	12
Community Action Agencies – Funding .....	13
Commission on Community Action Agencies .....	14
Division of Community Action Agencies Staff Listing.....	14

## COMMUNITY ACTION

*"Because it is right, because it is wise, and because, for the first time in our history, it is possible to conquer poverty, I submit for the consideration of the Congress and the country, the Economic Opportunity Act of 1964." – President Lyndon B. Johnson*

In 1964, Community Action was introduced with the enactment of the Economic Opportunity Act. The Act was the centerpiece of the "War on Poverty", and was a major thrust of the "Great Society" legislative agenda of the Lyndon Johnson administration. The ambitious purpose of the Economic Opportunity Act was to mobilize the human and financial resources of the nation to combat the causes and consequences of poverty in the United States.

The Economic Opportunity Act developed and provided funding for a nationwide network of community action agencies. Community action agencies create, coordinate, and deliver an array of comprehensive programs and services to people living in poverty. These programs and services reduce conditions of poverty, revitalize communities, and enable low-income families and low-income individuals to secure opportunities needed for them to become self-sufficient. Today, there are more than 1,100 community action agencies throughout the United States.

Community action agencies are private nonprofit and public organizations. They are governed by a uniquely structured tripartite volunteer board of directors, comprised equally of elected public officials, private sector representatives, and low-income representatives. This structure is designed to promote the participation of the entire community in assessing local needs and attacking the causes and conditions of poverty.

In FFY 2012, Iowa community action agencies assisted over 128,000 families and 333,000 individuals; administered over \$205 million in Federal, State, local, and private funding; and received over \$16 million in government and business in-kind services and donated items. These agencies also partnered with 3,963 public and private organizations that provide programs and services to low-income Iowans; and were assisted by over 21,000 volunteers – contributing over 439,000 hours of service and support to their local communities.

### *"The Promise of Community Action"*

*Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.*

## **DIVISION OF COMMUNITY ACTION AGENCIES**

The Division of Community Action Agencies is located within the Iowa Department of Human Rights and is the focal point for community action agency activities within Iowa government. The Division of Community Action Agencies exists to develop and expand the capacity at the community level to assist families and individuals to achieve economic and social self-sufficiency, and to ensure that the basic needs of Iowa's low-income population are met.

The Division is comprised of the Bureau of Community Services, the Bureau of Energy Assistance, and the Bureau of Weatherization.

### **BUREAU OF COMMUNITY SERVICES**

The Bureau of Community Services administers three anti-poverty programs: Community Services Block Grant (CSBG), Family Development and Self-Sufficiency grant program (FaDSS), and the Individual Development Accounts (IDA) program.

### **COMMUNITY SERVICES BLOCK GRANT**

The Community Services Block Grant is funded by the U.S. Department of Health and Human Services. These federal funds are distributed to Iowa's 18 community action agencies, which create, coordinate, and deliver many programs and services to low-income Iowans. The CSBG program funds the central management and core activities of these agencies. The agencies use the funds to mobilize additional public and private resources to combat the central causes of poverty in their communities and to assist low-income individuals to achieve self-sufficiency and ensure their basic needs are met.

Iowa's community action agencies provide the following activities to help low-income Iowans:

- Remove obstacles and solve problems that block the achievement of self-sufficiency;
- Secure and retain meaningful employment;
- Attain an adequate education;
- Make better use of available income;
- Obtain and maintain adequate housing and a suitable living environment;
- Obtain emergency assistance to meet the immediate and urgent family needs;
- Achieve greater participation in the affairs of communities; and
- Address the needs of youth in low-income communities.

In FFY 2012, Iowa regular CSBG program funding was \$7.3 million. Iowa's community action agencies used their CSBG funding to serve over 128,000 families and 333,000 individuals. The agencies received over \$205 million in federal, state, local, and private funding.

## **FAMILY DEVELOPMENT AND SELF-SUFFICIENCY GRANT PROGRAM**

In partnership with the Iowa Department of Human Services, the Bureau administers the FaDSS Grant program. FaDSS provides services to Family Investment Program families facing multiple barriers to self-sufficiency. The FaDSS program provides comprehensive in-home services through certified Family Development Specialists. The FaDSS program is a nationally recognized model which has demonstrated that it pays off, both in social and economic terms, to invest in high quality intensive services by partnering with families at risk of long term family and economic instability.

(Additional information on the FaDSS program can be found on pages 6 and 7.)

## **INDIVIDUAL DEVELOPMENT ACCOUNTS**

The IDA program was established in 2009 to encourage low-income working Iowans to establish savings accounts for long-term asset development that lead to family self-sufficiency. Participants can qualify for up to \$2,000 in state matching funds to pay for higher education or job training costs, purchase a home, start a small business, pay for emergency medical costs, pay for an automobile, or purchase assistive technology for a family member with a disability. Savers also participate in financial education courses and asset-specific education.

The program has two components: a regular IDA program available to any eligible individual, and a disaster IDA available to individuals affected by a natural disaster. The IDA program is operated under a contract with the Iowa Credit Union Foundation, which was awarded the grant through an RFP process.

As of June 30, 2012, there were 114 active savers in the IDA program. Participating individuals have saved a cumulative \$292,753 in their accounts. The program has resulted in the following 54 asset purchases:

- 22 for homes
- 13 for vehicles
- 9 for education expenses
- 9 for business start-ups
- 1 for assistive technology

## BUREAU OF WEATHERIZATION

The Bureau of Weatherization administers the federal grant program – Low-Income Weatherization Assistance Program (WAP). This is the nation’s largest residential energy efficiency program. The program reduces the burden of energy costs to low-income and fixed-income persons, particularly the elderly, disabled, and families with children, by improving the energy efficiency of their homes and ensuring their health and safety. In PY 2012, 2,227 homes were weatherized.

The Iowa Weatherization Program partners with Iowa’s Low-Income Home Energy Assistance Program (LIHEAP). While the LIHEAP Program provides crisis relief by helping clients who have an immediate need for financial assistance with energy costs, the Weatherization Program provides clients with long-term financial relief by reducing the amount of energy their homes use. It addresses the core problem that low-income clients have with respect to their energy burden.

In PY 2012, the Bureau received \$8.22 million from LIHEAP and \$5.26 million from the investor-owned utility companies. The Bureau used these funds to supplement their PY 2011 U. S. Department of Energy (DOE) carryover funds; the program did not receive PY 2012 DOE funding.

Professionally trained technicians in the program use a computerized energy audit to determine the most appropriate and cost-effective energy-saving measures that should be applied to the house. Typical measures include sealing air leaks, installing insulation in attics, walls, and crawlspaces, tuning and upgrading heating systems, and installing low-cost energy conservation measures.

The program also conducts a health and safety check on every home weatherized. This consists of inspecting all combustion appliances for carbon monoxide and for the proper venting of gases. Unsafe furnaces are repaired or replaced. Homes are also inspected for other possible health and safety problems such as mold and unsafe electrical wiring. Carbon monoxide detectors and smoke detectors are installed in certain situations.

Besides the benefits of reducing low-income households' energy use (houses weatherized in PY 2011 saved an average of \$344 in first-year fuel bill costs) and ameliorating many health and safety problems in the homes, the program also provides these additional benefits:

- Provides households with education in energy-saving practices
- Increases the comfort in the homes that are weatherized
- Reduces the nation’s dependence on foreign oil
- Reduces carbon emissions and other air pollutants
- Preserves housing stock for low-income households

## BUREAU OF ENERGY ASSISTANCE

The Bureau of Energy Assistance administers the federally funded Low-Income Home Energy Assistance Program (LIHEAP). LIHEAP is designed to assist qualifying low-income households in the payment of a portion of their winter heating costs, and to encourage energy conservation through client education and weatherization. All households applying for LIHEAP are simultaneously making application for weatherization assistance. The program provided assistance to over 88,000 Iowa households in FFY 2012.

LIHEAP payments are weighted to award higher benefits to targeted households. These households include the elderly, disabled, working poor and households with children under six years of age. Additionally, benefits are weighted to account for a household's level of poverty. Beyond regular assistance payments, LIHEAP has two additional components: Assessment and Resolution and Emergency Crisis Intervention Program (ECIP).

Activities covered under the Assessment and Resolution component include delivering client energy conservation education, referral to outside services, family needs assessment, budget counseling, vendor negotiation, household energy use assessment, household energy use planning, and low-cost energy efficiency measures.

The ECIP component of LIHEAP provides immediate assistance to alleviate life-threatening situations. Assistance payments are made for repair or replacement of a furnace or heating system, obtaining temporary shelter, purchase of blankets and/or heaters, emergency fuel deliveries, purchasing or repairing air conditioning equipment when medically necessary, purchasing fans, and transporting clients to cooling centers during times of extreme heat. Households certified eligible for LIHEAP (those at or below 150% of the Federal Poverty Guidelines) are protected from disconnection of gas or electric service from November 1st until April 1st under Iowa's winter moratorium law.

### FFY 2012 LIHEAP Facts and Figures

- Iowa received \$54.8 million in federal funds
- The average statewide LIHEAP benefit was \$480
- 93% of households assisted by LIHEAP do NOT receive TANF assistance
- 60% of households assisted by LIHEAP are below 100% of federal poverty guidelines
- 48% of households assisted by LIHEAP has a disabled member
- 29% of households assisted by LIHEAP has an elderly household member
- 23% of households assisted by LIHEAP has a child under 6 years of age

## FAMILY DEVELOPMENT AND SELF-SUFFICIENCY GRANT PROGRAM (FADSS)

*Mission: Improve the lives of families at risk of long-term welfare dependency or family instability by creating opportunities for self-sufficiency.*

For more than twenty years, Iowa's Family Development and Self-Sufficiency (FaDSS) Grant Program has successfully provided supportive services to Family Investment Program (FIP) families with significant and multiple self-sufficiency barriers and issues.

The foundation of FaDSS is regular home visits with families using a strength-based service approach provided by Certified Family Development Specialists. FaDSS core services include family assessments, goal setting, and support. **Family assessments** aid the family to identify strengths they possess that may be used to eliminate barriers and issues to self-sufficiency. **Goal setting** helps families break down goals that seem out of reach into small steps that will lead them to success. **Support** is given to families in many ways such as group activities, linking families to communities, advocacy, and referrals. Participation in FaDSS is a voluntary option for people receiving FIP benefits.

In PY 2012, FaDSS provided services in all 99 Iowa counties through a network of eighteen grantees. The grantees provided services to 3,190 families, including over 5,300 children. During PY 2012, FaDSS families earned total wages of \$4,158,123 resulting in a FIP savings of \$1,372,697.

During PY 2012, FaDSS was funded through an appropriation of \$5,342,834 in TANF and State of Iowa general funds. In addition, local and in-kind funds of \$1,326,021 were provided to supplement FaDSS services.

### **The FaDSS Program provides:**

- Goal setting and goal attainment skills
- Parenting skills development
- Child protection services
- Families with links to informal and formal connections within their community
- Assessments of family strengths
- Budgeting skills development
- Role modeling of healthy behaviors
- Self-advocacy skills development
- Assistance to communities throughout Iowa to respond to low-income families facing multiple issues in a strength based manner

For more information on Iowa's FaDSS program, please contact the Division of Community Action Agencies, or visit the FaDSS website – [www.iowafadss.org](http://www.iowafadss.org)



## FaDSS PROGRAM RESULTS

### Work Preparedness and Employment

*(Source: SFY 2012 FaDSS Annual Activity Report)*

- **1705 families** were involved in activities offered by FaDSS designed to increase work preparedness. Activities included: writing a resume, mock interviews, and assistance with completing job applications.
- **1472 families** had at least one person employed during the year.

### Education Goals Achieved

*(Source: SFY 2012 FaDSS Annual Activity Report)*

125	GED/HS Diploma
120	Certification Program
75	Associate Degree
27	Bachelor Degree

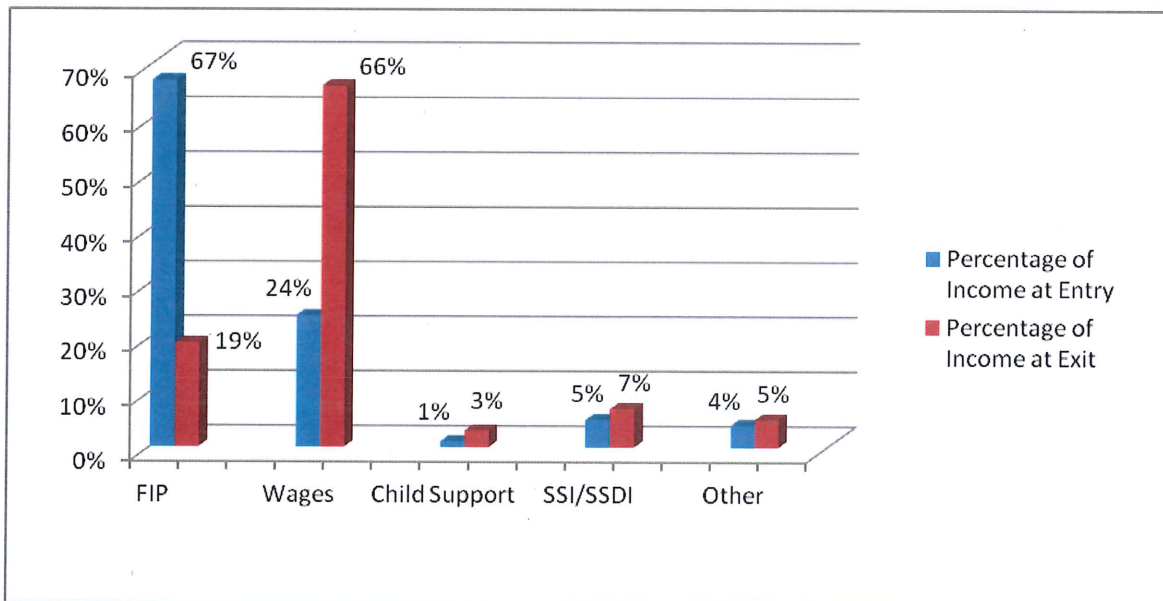
### Income

*(SFY 2012 FaDSS Data)*

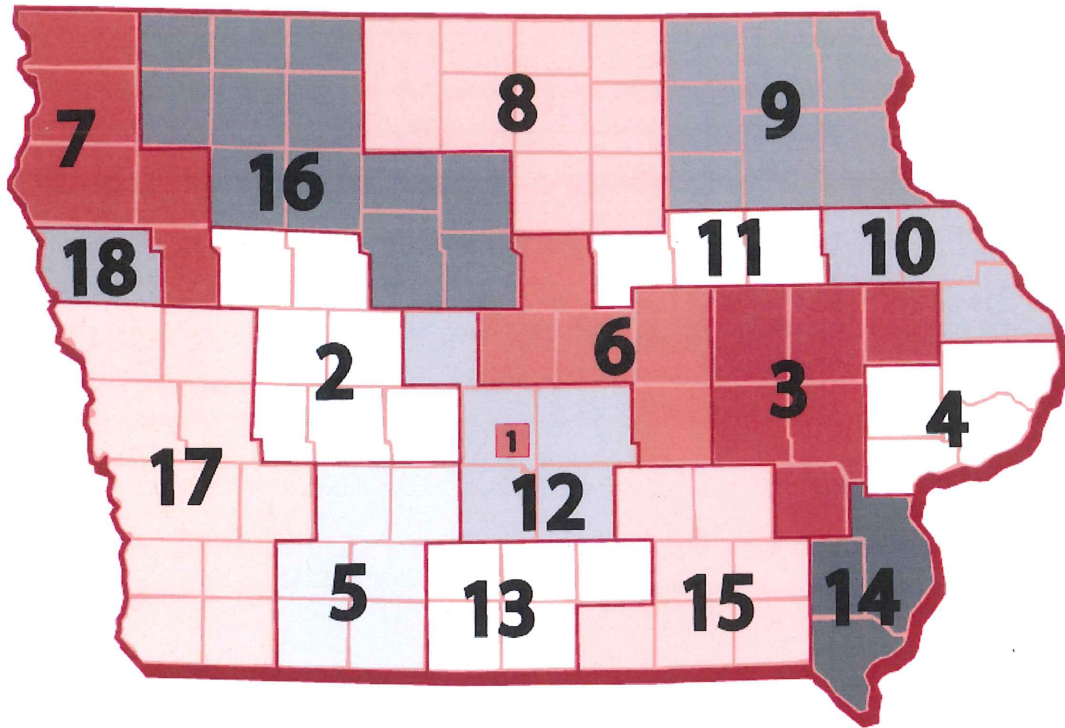
Families that exited the FaDSS program averaged a 400% increase in monthly wages (\$101/month to \$409/month). Families that exited the FaDSS program, with an adult employed at exit, increased their average monthly income from \$583 to \$1,083.

### Family Income from Entry to Exit

*(SFY 2012 FaDSS Data)*



For more information: [www.iowafadss.org](http://www.iowafadss.org)



#### GEOGRAPHIC AREAS SERVED

1. Des Moines Community Action Agency
2. New Opportunities
3. Hawkeye Area Community Action Program
4. Community Action of Eastern Iowa
5. MATURA Action Corporation
6. Mid-Iowa Community Action
7. Mid-Sioux Opportunity
8. North Iowa Community Action Organization
9. Northeast Iowa Community Action Corporation
10. Operation: New View Community Action Agency
11. Operation Threshold
12. Red Rock Area Community Action Program
13. South Central Iowa Community Action Program
14. Community Action of Southeast Iowa
15. Southern Iowa Economic Development Association
16. Upper Des Moines Opportunity
17. West Central Community Action
18. Community Action Agency of Siouxland

## COMMUNITY ACTION AGENCIES IN IOWA

### **New Opportunities, Inc.**

23751 Hwy. 30 – P.O. Box 427  
Carroll, IA 51401  
(712) 792-9266  
Service Area (Counties): Audubon, Calhoun, Carroll,  
Dallas, Greene, Guthrie, and Sac

### **Hawkeye Area Community Action Program, Inc.**

1515 Hawkeye Drive – P.O. Box 490  
Hiawatha, IA 52233  
(319) 393-7811  
Service Area (Counties): Benton, Iowa, Johnson,  
Jones, Linn, and Washington

### **Community Action of Eastern Iowa**

500 East 59th Street  
Davenport, IA 52807  
(563) 324-3236  
Service Area (Counties): Cedar, Clinton, Muscatine,  
and Scott

### **MATURA Action Corporation**

207 B North Elm Street  
Creston, IA 50801  
(641) 782-8431  
Service Area (Counties): Adair, Adams, Madison, Ringgold,  
Taylor, and Union

### **Mid-Iowa Community Action, Inc.**

1001 S. 18th Avenue  
Marshalltown, IA 50158  
(641) 752-7162  
Service Area (Counties): Hardin, Marshall, Poweshiek,  
Story, and Tama

### **Mid-Sioux Opportunity, Inc.**

418 Marion Street – P.O. Box 390  
Remsen, IA 51050  
(712) 786-2001  
Service Area (Counties): Cherokee, Ida, Lyon, Plymouth,  
and Sioux

### **Des Moines Community Action Agency**

100 East Euclid, Suite 101  
Des Moines, IA 50313  
(515) 283-4180  
Service Area (City): Des Moines

### **North Iowa Community Action Organization**

218 5th Street SW – P.O. Box 1627  
Mason City, IA 50402  
(641) 423-8993  
Service Area (Counties): Butler, Cerro Gordo, Floyd,  
Franklin, Hancock, Kossuth, Mitchell, Winnebago, and  
Worth

### **Northeast Iowa Community Action Corporation**

305 Montgomery – P.O. Box 487  
Decorah, IA 52101  
(563) 382-8436  
Service Area (Counties): Allamakee, Bremer, Chickasaw,  
Clayton, Fayette, Howard, and Winneshiek

### **Operation: New View Community Action Agency**

1473 Central Avenue  
Dubuque, IA 52001  
(563) 556-5130  
Service Area (Counties): Delaware, Dubuque, and Jackson

### **Operation Threshold**

1535 Lafayette Street  
Waterloo, IA 50704  
(319) 291-2065  
Service Area (Counties): Black Hawk, Buchanan, and  
Grundy

### **Red Rock Area Community Action Program, Inc.**

1009 S. Jefferson Way – Suite 2  
Indianola, IA 50125  
(515) 961-6271  
Service Area (Counties): Boone, Jasper, Marion, Polk, and  
Warren

### **South Central Iowa Community Action Program, Inc.**

1711 Osceola Avenue  
Chariton, IA 50049  
(641) 774-8133  
Service Area (Counties): Clarke, Decatur, Lucas, Monroe,  
and Wayne

### **Community Action of Southeast Iowa**

2850 Mt. Pleasant Street - Suite 108  
Burlington, IA 52601  
(319) 753-0193  
Service Area (Counties): Des Moines, Henry, Lee, and  
Louisa

### **Southern Iowa Economic Development Association**

226 West Main Street – P.O. Box 658  
Ottumwa, IA 52501  
(641) 682-8741  
Service Area (Counties): Appanoose, Davis, Jefferson,  
Keokuk, Mahaska, Van Buren, and Wapello

### **Upper Des Moines Opportunity, Inc.**

101 Robins Avenue – P.O. Box 519  
Graettinger, IA 51342  
(712) 859-3885  
Service Area (Counties): Buena Vista, Clay, Dickinson, Emmet,  
Hamilton, Humboldt, O'Brien, Osceola, Palo Alto,  
Pocahontas, Webster, and Wright

### **West Central Community Action**

1408A Highway 44 – P.O. Box 709  
Harlan, IA 51537  
(712) 755-5135  
Service Area (Counties): Cass, Crawford, Fremont, Harrison,  
Mills, Monona, Montgomery, Page, Pottawattamie, and  
Shelby

### **Community Action Agency of Siouxland**

2700 Leech Avenue  
Sioux City, IA 51106  
(712) 274-1610  
Service Area (County): Woodbury

## COMMUNITY ACTION AGENCIES – PROGRAMS AND SERVICES PROVIDED (STATEWIDE)

Iowa's 18 community action agencies create, coordinate, and deliver a variety of programs, services, and initiatives to assist low-income Iowans. These programs, services, and initiatives are designed to assist individuals and families and enable them to:

- Remove obstacles and solve problems that block the achievement of self-sufficiency;
- Secure and retain meaningful employment;
- Attain an adequate education;
- Make better use of available income;
- Obtain and maintain adequate housing and a suitable living environment;
- Obtain emergency assistance to meet the immediate and urgent family needs;
- Achieve greater participation in the affairs of communities; and
- Address the needs of youth in low-income communities.

Below is a small, but representative, selection of FFY 2012 services data and information provided to individuals and families by Iowa's community action agencies:

### SELF-SUFFICIENCY PROGRAMS AND SERVICES

(13 agencies administered programs and services that assisted families with removing obstacles and barriers that block their achievement of self-sufficiency)

- **1,247** families completed the Family Development and Self-Sufficiency (FaDSS) program

### EMPLOYMENT PROGRAMS AND SERVICES

(6 agencies administered programs and services that assisted individuals with securing and retaining employment)

- **182** seniors participated in the Senior Employment Program
- Agency employment programs and services include: job counseling, job placement and development, job training, skills training, and senior employment

### EDUCATION PROGRAMS AND SERVICES

(16 agencies administered programs and services that assisted individuals and families with their education needs)

- Head Start and Early Head Start services were provided to **7,295** children
- Other agency education programs and services include: educational counseling and guidance, day care, child development, ABE/GED classes, Head Start literacy classes, self-help classes, and child care resource and referrals

### INCOME MANAGEMENT PROGRAMS AND SERVICES

(18 agencies administered programs and services that assisted individuals and families with their income management needs)

- Low-Income Home Energy Assistance (LIHEAP) was provided to **87,988** households
- **4,219** homes were weatherized through the Weatherization Assistance Program
- Other agency income management programs and services include: household financial counseling, income tax counseling, and tax and rent rebate assistance

### HOUSING PROGRAMS AND SERVICES

(11 agencies administered programs and services that assisted families in obtaining and maintaining adequate housing)

- CHORE services were provided to **690** households
- Agency housing programs and services include: homeownership and loan assistance, housing advocacy, home repair, home rehabilitation services, CHORE services, and transitional housing

## COMMUNITY ACTION AGENCIES – PROGRAMS AND SERVICES PROVIDED (STATEWIDE)

### EMERGENCY PROGRAMS AND SERVICES

(18 agencies administered programs and services that assisted individuals and families in obtaining emergency assistance to meet their urgent needs)

- **910** homes received furnace replacement/repair services, **2,247** homes received utility reconnection services, and **659** homes received deliverable fuel payments through the community action Energy Crisis Intervention Program (ECIP)
- Other agency emergency assistance programs and services include: cash assistance and loans, emergency energy programs, crisis intervention, donated goods and services, and homeless aid

### NUTRITION PROGRAMS AND SERVICES

(18 agencies administered programs and services that assisted individuals and families in obtaining nutritious foods to counteract conditions of starvation and malnutrition)

- **20,236** families received emergency food assistance
- **15,720** women, **16,234** infants, and **23,252** children received services through the community action administered Women, Infants, and Children Program
- Other agency nutrition programs and services include: surplus food, gardening, farmers market, and nutrition counseling

### HEALTH PROGRAMS AND SERVICES

(11 agencies administered programs and services that assisted individuals and families in obtaining health and dental care needs)

- **21,669** children received dental screenings and treatments; **16,441** children received fluoride varnishes
- **13,457** children received a lead screening and treatment if necessary
- Child health services were provided to **57,569** children
- Other agency health programs and services include: transportation to medical services, maternal and infant health programs, immunization programs, family planning services, drug and alcohol programs, rehabilitation treatments and support, dental screenings, lead screenings, and prescription medications.

### YOUTH DEVELOPMENT AND SENIOR PROGRAMS AND SERVICES

7 community action agencies provided youth development programs and services to children and youth, and 5 agencies provided senior programs and services to elderly clients. These agency programs and services include: youth recreation, youth work experience, youth counseling and guidance, fatherhood involvement programs, I-Card programs, and elderly activities.

### LINKAGES AMONG ANTI-POVERTY INITIATIVES

Linkages with other program services were provided to individuals and families by all Iowa's community action agencies. These agency programs, services, and activities include: family and individual counseling, transportation, and neighborhood and community development projects.

### VOLUNTEER SERVICES

**21,636** individuals offered their services as volunteers to Iowa's community action agencies during FFY 2012. These individuals performed **439,831** hours of volunteer service for a total dollar value of **\$3,188,774** (\$7.25 per volunteer hour).

### INFORMATION AND REFERRALS

Iowa's community action agencies provide information and refer Iowa's low-income individuals and families to a number of public and private organizations in an effort to expand program and service opportunities for these individuals and families. Having these partnerships and alliances with organizations that provide programs and services to low-income Iowans helps ensure that the individuals and families needs are adequately addressed. In FFY 2012, Iowa's community action agencies reported **3,963** partnerships.

## COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)

Since FFY 1996, the Division of Community Action Agencies has collected and reported Iowa's community action outcomes (results) within the framework of the following six national community action goals:

- Goal 1: Low-income people become more self-sufficient (family)
- Goal 2: The conditions in which low-income people live are improved (community)
- Goal 3: Low-income people own a stake in their community (community)
- Goal 4: Partnerships among supporters and providers of services to low-income people are achieved (agency)
- Goal 5: Agencies increase their capacity to achieve results (agency)
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (family)

In an effort to capture national standardized community action outcome data around these six goals, national indicators of community action performance were developed by the national Community Action network. Below is a list of some key Iowa community action outcomes:

1. Low-income people become more self-sufficient
  - **5,103** families were assisted with tax preparation services and received **\$9,638,634** in tax credits
  - **1,665** individuals obtained pre-employment skills required for employment
  - **1,240** families obtained safe and affordable housing
  - **669** unemployed individuals obtained a job
  - **83** individuals completed a post-secondary education program
  - **39** individuals completed an ABE/GED program
2. The conditions in which low-income people live are improved
  - **20,236** families received emergency food assistance
  - **10,929** families received emergency energy assistance
  - **2,053** families received emergency rent or mortgage assistance
  - **1,372** individuals received emergency medical care
  - **54** jobs were created or saved
  - **45** families received disaster relief assistance
  - **40** individuals received emergency temporary shelter assistance
3. Low-income people own a stake in their community
  - **21,636** individuals volunteered in their community (contributing **439,831** hours of volunteer service)
  - **720** individuals engaged in non-governance community activities or groups
  - **609** individuals participated in formal community organizations, boards, and councils that provided input to decision-making and policy setting
  - **64** families purchased a home
  - **10** individuals acquired a business in their community
4. Partnerships among supporters and providers of services to low-income people are achieved
  - **3,963** – the number of organizations agencies worked with to expand resources and opportunities in order to achieve family and community outcomes
5. Agencies increase their capacity to achieve results
  - **\$224 million** – the number of dollars mobilized by the community action agencies (includes: the value of volunteer time, and the value of in-kind services and donations)
6. Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments
  - **15,720** women, **16,234** infants, and **23,252** children obtained nutrition education and food supplements through the WIC program
  - **7,295** children participated in pre-school activities to develop school readiness skills
  - **6,714** children obtained age appropriate immunizations, medical, and dental care
  - **2,061** seniors were able to maintain an independent living situation

## COMMUNITY ACTION AGENCIES – FUNDING

Iowa's community action agencies leveraged over \$205 million in Federal, State, local, and private funding in FFY 2012. The agencies also received over \$16 million in government and business in-kind services and donated items.

FEDERAL FUNDS .....\$179,574,415

STATE FUNDS .....\$12,146,826

LOCAL FUNDS .....\$1,872,802

PRIVATE FUNDS.....\$11,745,115

**TOTAL FUNDING .....\$205,339,158**

Value of in-kind services received (government and business) .....\$7,834,501

Value of in-kind donated items received.....\$8,456,906

## 2012-2013 COMMISSION ON COMMUNITY ACTION AGENCIES

Anna Brown	DeWitt	(current member)
Patti Brown	Des Moines	(current member)
Kelly Busch	Creston	(current member)
Anna Hilpipre	Brooklyn	(current member)
Joyce Hoepker	Bedford	(term expired 4/2013)
John Johnson	Marshalltown	(current member)
Brian Lauterbach	Alden	(current member)
Marc Lindeen	Mount Pleasant	(current member)
Kevin Middleswart	Indianola	(term expired 4/2013)
Robyn Ormsby	Ankeny	(current member)
Tom Quiner	Des Moines	(current member)
Robert Tyson	Waterloo	(term expired 4/2013)
Ex-Officio – San Wong, Director (Iowa Department of Human Rights)		

## DIVISION OF COMMUNITY ACTION AGENCIES STAFF LISTING

Bill Brand, Administrator	(515) 281-3268	<a href="mailto:Bill.Brand@iowa.gov">Bill.Brand@iowa.gov</a>
Marcia Thompson, Administrative Assistant	(515) 281-3861	<a href="mailto:Marcia.Thompson@iowa.gov">Marcia.Thompson@iowa.gov</a>

### **Bureau of Community Services**

Greg Pieper, CSBG Program Manager	(515) 281-0474	<a href="mailto:Greg.Pieper@iowa.gov">Greg.Pieper@iowa.gov</a>
Tim Fitzpatrick, FaDSS Program Manager	(515) 281-5938	<a href="mailto:Tim.Fitzpatrick@iowa.gov">Tim.Fitzpatrick@iowa.gov</a>
Lorie Easter, FaDSS Program Manager	(515) 281-3791	<a href="mailto:Lorie.Easter@iowa.gov">Lorie.Easter@iowa.gov</a>

### **Bureau of Energy Assistance**

Jerry McKim, Bureau Chief	(515) 281-0859	<a href="mailto:Jerry.McKim@iowa.gov">Jerry.McKim@iowa.gov</a>
John Burnquist, Program Planner	(515) 281-4893	<a href="mailto:John.Burnquist@iowa.gov">John.Burnquist@iowa.gov</a>

### **Bureau of Weatherization**

Gwen Howe, Bureau Chief	(515) 281-3988	<a href="mailto:Gwen.Howe@iowa.gov">Gwen.Howe@iowa.gov</a>
Ben Banowetz, Program Specialist	(515) 242-6377	<a href="mailto:Benjamin.Banowetz@iowa.gov">Benjamin.Banowetz@iowa.gov</a>
Mark Bergmeier, Technical Specialist	(515) 281-3951	<a href="mailto:Mark.Bergmeier@iowa.gov">Mark.Bergmeier@iowa.gov</a>
Bob Freese, Technical Specialist	(515) 480-3537	<a href="mailto:Robert.Freese@iowa.gov">Robert.Freese@iowa.gov</a>
Joanne Parker, Budget Analyst	(515) 242-6313	<a href="mailto:Joanne.Parker@iowa.gov">Joanne.Parker@iowa.gov</a>
Mike Speed, Technical Specialist	(515) 281-4586	<a href="mailto:Mike.Speed@iowa.gov">Mike.Speed@iowa.gov</a>
Christine Taylor, Program Specialist	(515) 281-4565	<a href="mailto:Christine.Taylor@iowa.gov">Christine.Taylor@iowa.gov</a>