

**IOWA DEPARTMENT OF VETERANS AFFAIRS  
AGENCY PERFORMANCE PLAN  
FISCAL YEAR 2014**

<b>Name of Agency: Iowa Department of Veterans Affairs</b>			
<b>Agency Mission: Serve Iowa's veterans, spouses, and dependants; assist them in receiving the county, state, and federal benefits that they are rightfully entitled to; and operate the Iowa Veterans Cemetery.</b>			
<b>Core Function</b>	<b>Performance Measure(s) (outcome)</b>	<b>Performance Target</b>	<b>Link to Strategic Plan Goal(s)</b>
<b>CF 1: Veterans assistance</b>			
Desired outcome: Provide education, information, and benefits assistance to veterans.	Percentage of counties utilizing authorized state-funded allocation in accordance with directive or recouped.	100%	Goal 2: Strengthen partnerships throughout the network resulting in more efficient service to veterans. Provide funding for authorized support of local county programs to inform, educate, and assist veterans.
	Percentage of counties earning/maintaining National Association of County Veterans Service Officers (NACVSO) accreditation.	95%	Goal 3: Improve quality of county veterans' affairs training programs. Maintain better educated and prepared assistance at county level to assist veterans, spouses, and dependants.

Desired outcome: Operate the Iowa Veterans Cemetery.	Timeliness of headstone placement.	100% of headstones are placed within 60 days of receipt at Iowa Veterans Cemetery.	Goal 5: Continue development of Iowa Veterans Cemetery. Headstones are installed in a timely and proper manner to identify veterans' graves.
	Accuracy of headstone inscriptions.	100% of headstone inscriptions are received with no errors.	Goal 5: Continue development of Iowa Veterans Cemetery. Eliminate reordering and additional costs.
Desired outcome: Grants and direct assistance to veterans and families	Number of veterans receiving injured veteran grant.	100% eligible.	Goal 1: Educate veterans about their benefits, resulting in increased knowledge of the support network and actual receipt of benefits. Process requests for eligible injured veteran grant requests and provide financial assistance to veterans and families when the veteran is/was receiving treatment/hospitalized from a combat injury.
	Number of veterans receiving military homeownership grants.	320	Goal 1: Educate veterans about their benefits, resulting in increased knowledge of the support network and actual receipt of benefits. Provide needed grant assistance to veterans making their first-time

			home purchase.
	Number of veterans, spouses, and dependents receiving assistance from Iowa Veterans Trust Fund.	100% eligible.	Goal 1: Educate veterans about their benefits, resulting in increased knowledge of the support network and actual receipt of benefits. Provide financial assistance to eligible veterans and families.