



lowAccess FY25 (7/1/24 - 6/30/25)

8.88 lowAccess — office duties and responsibilities.

1. *lowAccess*. The department shall establish *lowAccess* as a service to the citizens of this state that is the gateway for one-stop electronic access to government information and transactions, whether federal, state, or local. Except as provided in this section, *lowAccess* shall be a state-funded service providing access to government information and transactions. The department, in establishing the fees for value-added services, shall consider the reasonable cost of creating and organizing such government information through *lowAccess*.

8.90 lowAccess revolving fund.

1. An *lowAccess* revolving fund is created in the state treasury. The revolving fund shall be administered by the department and shall consist of moneys collected by the department as fees, moneys appropriated by the general assembly, and any other moneys obtained or accepted by the department for deposit in the revolving fund. The proceeds of the revolving fund are appropriated to and shall be used by the department to maintain, develop, operate, and expand *lowAccess* consistent with this subchapter.

2. The department shall submit an annual report not later than January 31 to the general assembly of the activities funded by and expenditures made from the revolving fund during the preceding fiscal year. Section 8.33 does not apply to any moneys in the revolving fund, and, notwithstanding section 12C.7, subsection 2, earnings or interest on moneys deposited in the revolving fund shall be credited to the revolving fund.



**Department of
Management**

FY Start Date	FUNDED PROJECTS (FY25)	FY25 FUNDS EXPENDED
FY22	Iowa Office of State Medical Examiner	\$2,449.59
FY23	Public Data Management Strategist	\$165,953.41
FY23	Performance Dashboards	\$119,698.74
FY24	Data Analytics and User Interface for Citizen Support	\$2,735,763.38
FY24	Accessibility Inventory, Assessment and Document Remediation	\$501,768.01
FY25	Citizen Identity Access Management Licensing and Support	\$953,323.74
FY25	State Homepage Support (iowa.gov)	\$57,156.07
FY25	Citizen Engagement Data Sites (rules.iowa.gov, fees.iowa.gov, comment.iowa.gov)	\$39,983.78
FY25	Content Strategist	\$257,342.40
FY25	Local Government Domain Support	\$4,248.82
FY25	Online Directory (directory.iowa.gov)	\$9,475.54
FY25	Portal Operations	\$194,143.61
FY25	GovDelivery – Enterprise Email and Text	\$529,872.16
FY25	Driver Record Lookup	\$115,416.06
FY25	Website Accessibility and SEO	\$64,385.64
FY25	Seamless Docs – Enterprise Forms Solution	\$386,139.85
FY25	Hosting Operations Initiatives	\$507,565.21
FY25	Chatbot – Enterprise Chatbot	\$24,624.80
FY25	Open Records Request Software	\$124,292.52
FY25	Open Records Request Support Staff	\$0.00
FY25	Archive Social	\$42,849.45
FY25	GIS Support	\$272,727.81
		\$7,109,180.59