

Managed Care Plans Pay For Performance (P4P)

SFY 2024
(JUL 2023 - JUN 2024)

Executive Summary

As required by the Iowa State Legislature, see [2019 Iowa Acts, Ch. 85.42](#) (page 32), Iowa Medicaid is submitting a summary of the withhold amounts to the medical MCPs for SFY 24. Wellpoint of Iowa (WLP), Iowa Total Care (ITC) and Molina Healthcare of Iowa payments were released from Iowa Medicaid on June 20, 2025.

Pay For Performance (P4P) Program

Iowa Medicaid has established a pay for performance program (P4P) under which the Department automatically withholds 2% of the MCOs approved capitation payment each SFY in exchange for the MCOs efforts to improve specific operational or quality measures throughout the year. Each MCO can earn back all, a portion, or none of their 2% withhold payment depending on how well they perform each P4P Measure. This was Molina's first year in the Iowa market, so their P4P measures are based on initial operational outcomes.

Withhold Amounts

Below are the summary tables for the MCOs. Detailed worksheets to this summary are available upon request.

WLP:

| P4P Measure | Total \$ Withhold Available | Total \$ Withhold Earned |
|--|------------------------------------|---------------------------------|
| Timely Claims Reprocessing - with and w/o system reconfigurations | \$10,706,253.42 | \$10,706,253.42 |
| Follow -up After Hospitalization for Mental Illness - within 7 days for child / Follow -up After Hospitalization for Mental Illness - within 30 days for child | \$10,706,253.42 | \$10,706,253.42 |
| Follow -up After Hospitalization for Mental Illness - within 7 days for adult / Follow -up After Hospitalization for Mental Illness - within 30 days for adult | \$10,706,253.42 | \$10,706,253.42 |
| Timeliness of Prenatal Care | \$10,706,253.42 | \$10,706,253.42 |
| Service Level for NEMT Helpline | \$5,353,126.71 | \$5,353,126.71 |
| Wait Time for NEMT Members | \$5,353,126.71 | \$5,353,126.71 |
| | \$53,531,267.10 | \$53,531,267.10 |

ITC:

| P4P Measure | Total \$ Withhold Available | Total \$ Withhold Earned |
|--|------------------------------------|---------------------------------|
| Timely Claims Reprocessing - with and w/o system reconfigurations | \$9,500,457.67 | \$9,500,457.67 |
| Follow -up After Hospitalization for Mental Illness - within 7 days for child / Follow -up After Hospitalization for Mental Illness - within 30 days for child | \$9,500,457.67 | \$9,500,457.67 |
| Follow -up After Hospitalization for Mental Illness - within 7 days for adult / Follow -up After Hospitalization for Mental Illness - within 30 days for adult | \$9,500,457.67 | \$9,500,457.67 |
| Timeliness of Prenatal Care | \$9,500,457.67 | \$9,500,457.67 |
| Service Level for NEMT Helpline | \$4,750,228.83 | \$4,750,228.83 |
| Wait Time for NEMT Members | \$4,750,228.83 | \$4,750,228.83 |
| | \$47,502,288.34 | \$47,502,288.34 |

Molina:

| P4P Measure | Total \$ Withhold Available | Total \$ Withhold Earned |
|--|------------------------------------|---------------------------------|
| Timely Claims Processing | \$5,442,311.64 | \$5,442,311.64 |
| Timeliness of Prior Authorization Decisions | \$5,442,311.64 | \$3,741,589.25 |
| Encounter Data Reconciliation | \$5,442,311.64 | \$5,442,311.64 |
| Timeliness of Appeal Adjudication | \$5,442,311.64 | \$5,442,311.64 |
| Member Waiver Service Data Feed Implementation | \$2,721,155.82 | \$2,721,155.82 |
| Social Determinants of Health Data Feed Implementation | \$2,721,155.82 | \$2,721,155.82 |
| | \$27,211,558.19 | \$25,510,835.80 |