



IOWA DEPARTMENT OF PUBLIC SAFETY

# ANNUAL REPORT

FY2024





# Table of Contents

**04**  
COMMISSIONER'S OFFICE

**18**  
DIVISION OF CRIMINAL INVESTIGATION

**30**  
IOWA STATE PATROL DIVISION

**08**  
DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES

**24**  
DIVISION OF NARCOTICS ENFORCEMENT

**38**  
STATE FIRE MARSHAL DIVISION

**14**  
ADMINISTRATIVE SERVICES DIVISION

**26**  
DIVISION OF INTELLIGENCE & FUSION CENTER



## MESSAGE FROM THE COMMISSIONER

On behalf of the Iowa Department of Public Safety (DPS), I want to thank you for your interest in learning about those who dedicate their lives *keeping lowans safe*. This report seeks to highlight the efforts and successes put forth by all members of the Department as they strive to provide public safety services with leadership, integrity, and professionalism. It is my sincere hope that after reading this report, you will have greater understanding and appreciation for the countless ways these public servants honor their call to protect and serve.

Drivers and passengers depend on the Iowa State Patrol to keep our roadways safe with courtesy, service, and protection. The Division of Criminal Investigation works tirelessly in the pursuit of justice for victims and their families, ensures the integrity of our gaming industries, maintains Iowa's Sex Offender Registry, and safeguards employment decisions through background checks. The Division of Narcotics Enforcement remains committed to stemming the flow of illegal drugs into our communities. Finally, the State Fire Marshal provides arson and explosive investigative expertise throughout the state, and ensures that volunteer firefighters in our rural locales are trained and prepared to protect their communities.

We are incredibly grateful to Governor Reynolds, the legislature, and the citizens of Iowa for their unbending support. As you review this report, do not hesitate to contact us with any questions regarding our efforts to provide world-class public safety services. It is truly a privilege and honor to serve the citizens of Iowa.

Sincerely,

Stephan K. Bayens



The Commissioner is the chief executive officer of the Department of Public Safety. The Commissioner is appointed by the Governor and confirmed by the Iowa Senate.



**COMMISSIONER OF PUBLIC SAFETY STEPHAN K. BAYENS**

Stephan K. Bayens was appointed Commissioner of the Department of Public Safety on January 14, 2019. Prior to joining the Department, he served as an Assistant United States Attorney for the Southern District of Iowa where he was assigned to combat violent crime as the coordinator for the Department of Justice's Project Safe Neighborhood Initiative.

Within the Commissioner's Office, there are individual staff members as well as six bureaus that fulfill vital roles for the Department - and more importantly, for the citizens of Iowa. The members of the Commissioner's Office serve as liaisons between Iowans, the media, legislators, and Department personnel. Every day, the Commissioner's Office fields inquiries from both citizens and media, collaborates with local law enforcement and fire agencies, and assists other state departments and branches of government.



**EXECUTIVE OFFICER**

The Executive Officer is responsible for coordinating and consulting with the Commissioner of Public Safety on Departmental priorities, initiatives, goals and objectives. The Executive Officer supervises the Governor's Traffic Safety Bureau, the Office of Drug Control Policy, the Professional Standards Bureau, the Interoperability Communications Bureau, the Strategic Communications Bureau, and the Governor's School Safety Bureau, while also working closely with the Department's General Counsel and Policy Advisor. The responsibilities of the Executive Officer also include collaborating and communicating with the Division Directors on day-to-day operations and activities.

**GENERAL COUNSEL**

The General Counsel serves as in-house counsel, reviewing contracts, providing training, assisting in planning efforts, and serving as the privacy officer for the Fusion Center by addressing privacy, civil rights, and civil liberty concerns. The General Counsel also advises on legal issues and privacy concerns related to record dissemination. In FY2024, legal training was provided to sworn and non-sworn members of the Department on topics that included unbiased policing and interactions with the public. The General Counsel serves on a number of interagency committees, such as the Iowa Advisory Council on Automated Transportation and the Electronic Search Warrants Advisory Committee.

**LEGISLATIVE LIAISON/ POLICY ADVISOR**

The duties of the Legislative Liaison/Policy Advisor are focused on legislation of interest to the Department, including budgetary appropriations. In FY2024, the Liaison successfully drafted and advocated for legislation that streamlined licensing requirements for bail bond and bail enforcement companies, enhanced penalties for making a false report to a public safety entity (also known as "swatting"), required fingerprints be taken in a timely manner in instances of cite and release, required palm prints be taken in addition to fingerprints, and provided regulation and age restrictions on consumable hemp products. The Liaison also operates as the Department's administrative rules coordinator.

# BUREAUS



## OFFICE OF DRUG CONTROL POLICY

The Iowa Office of Drug Control Policy (ODCP) was merged into the Department of Public Safety in July 2023. ODCP is responsible for coordinating substance use-related programs, criminal justice funding, and policy development. ODCP collaborates with government, private, and non-profit entities on projects involving substance use disorder prevention, treatment, and enforcement.

ODCP serves as the State Administering Agency (SAA) for federal criminal justice funds received by the State of Iowa. As the SAA, ODCP manages a wide range of funds. In 2024, ODCP allocated over \$5 million in federal funds to state and local agencies for prevention, treatment, and enforcement projects across Iowa.

Some of the projects ODCP funded in FY24 include mental health and crisis intervention, Drug Abuse Resistance Education, public service announcement development, residential substance use disorder treatment, diversion to treatment programs, drug enforcement task forces, law enforcement equipment, and human trafficking enforcement.

## INTEROPERABILITY COMMUNICATIONS BUREAU

The Department of Public Safety's Interoperability Communications Bureau is responsible for the administration of the Iowa Statewide Interoperability Communications System (ISICS), which includes the daily monitoring of over 39,504 radios as well as overseeing the health of 140+ tower sites. In April of 2021, the state accepted the ISICS System from the manufacturer. The statewide system was designed to provide Interoperability communication for the entire state, with mobile radio coverage for at least 95% of the state at no cost to users.

The DPS Interoperability Communications Bureau includes four strategically placed communications centers that provide dispatch services to emergency responders. State communication dispatchers provide training on ISICS, to include: system access, interoperability through patching, and best practices regarding policies/protocols. The Communications Bureau is responsible for issuing all Amber Alerts as well as assisting local agencies with Amber Alert submissions.

## PROFESSIONAL STANDARDS BUREAU

The Professional Standards Bureau (PSB) is the internal investigative unit for DPS. When a complaint is filed against one of the Department's employees, PSB has the responsibility to conduct or supervise a thorough internal investigation. Of the 66 alleged misconduct investigations in FY2024, ten were sustained (meaning PSB determined that the accused employee committed all or part of the alleged act of misconduct). PSB also tracks instances where a member of

the public contacts PSB to praise the efforts of an employee. In FY2024, PSB received 48 commendations. PSB also manages an Early Intervention System (EIS). The EIS flags employee behaviors that may suggest an underlying concern if not proactively addressed by a supervisor.

## STRATEGIC COMMUNICATIONS BUREAU

The Strategic Communications Bureau directs overarching strategic communication plans designed to enhance the public image of the Department. The Bureau coordinates special events and manages the messaging and content process for print and digital tools, including the website, social media, and photo/video production.

The Bureau assists with the recruiting process and also coordinates responses to general information and Iowa Chapter 22 public records requests. The Bureau develops the media relations program and collaborates with Public Information Officers (PIOs) throughout the Department and the Iowa State Patrol's team of Public Resource Officers.

It works closely with the Commissioner and the Policy Advisor to help communicate the vision, monitor current events and opportunities, and identify issues. The Bureau consists of a Strategic Communications Bureau Chief, Strategic Communications Information Specialist, and an Open Records Custodian who work closely with the Iowa State Patrol Public Information Officer.



## GOVERNOR'S TRAFFIC SAFETY BUREAU

The Governor's Traffic Safety Bureau (GTSB) administers the State of Iowa's allocation of federal highway safety funds from the National Highway Traffic Safety Administration (NHTSA). In partnership with public and private entities, highway safety programs are developed and implemented to reduce traffic crashes and resulting fatalities, injuries, and property damage.

These programs include enforcement, education, media/outreach, data, and engineering. Statewide crash data are utilized for a performance-based approach with the goal of encouraging safe driving behaviors. The GTSB hosts an annual Highway Traffic Safety Conference for traffic safety stakeholders and has recently leveraged local, state, and private partnerships to form a statewide Fatality Reduction Task Force. In FY2024, the GTSB allocated \$10,812,049 in federal highway safety funds and managed 328 contracts with traffic safety partners across Iowa.

**THIS YEAR, THE GTSB REVAMPED ITS DRIVE SMART IOWA WEBSITE, WHERE YOU CAN VIEW THE LATEST TRAFFIC SAFETY TRENDS AND DOWNLOAD CAMPAIGN MATERIALS.**



## GOVERNOR'S SCHOOL SAFETY BUREAU

The Governor's School Safety Bureau (GSSB) was established in June 2022 to support Iowa's 325 public school districts and 189 non-public and independent schools in preventing school violence. The Bureau is grant funded through 2025 and has eight full-time employees and one supervisor. The GSSB is tasked with helping Iowa law enforcement agencies and school districts identify and respond to security threats at local schools. The GSSB administers and monitors Safe+Sound Iowa, a threat reporting tool, that allows students, parents, teachers, and concerned citizens a mechanism to anonymously report school related safety concerns. Safe+Sound Iowa is monitored 24/7/365 by members of the Department of Public Safety. This is a free service provided to all Iowa schools.

FY2024 SAFE + SOUND STATISTICS	
530+	SCHOOL SAFETY REPORTS
9,100+	TEACHERS AND CIVILIANS RECEIVED ACTIVE SHOOTER AND STOP THE BLEED TRAINING
1,480+	LAW ENFORCEMENT OFFICERS AND FIRST RESPONDERS RECEIVED ACTIVE SHOOTER TRAINING
1,253	EMERGENCY RADIOS PROVIDED TO SCHOOLS; AN ADDITIONAL 206 RADIOS HAVE BEEN ORDERED FOR THE 2024-2025 SCHOOL YEAR

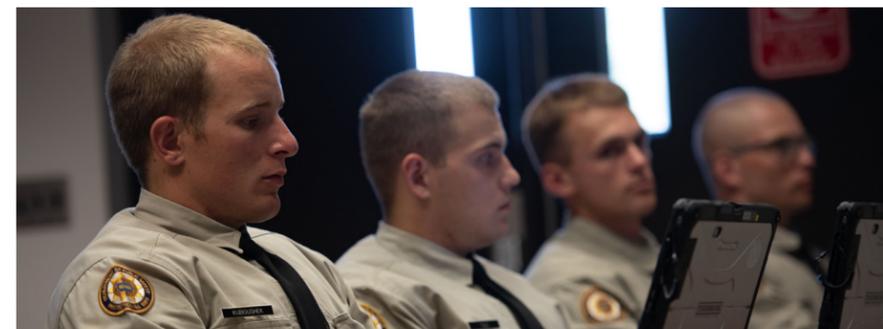
GSSB continues to work with school administrators and local law enforcement to make sure school safety remains a priority in Iowa communities.

# DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES

The Division of Professional Development and Support Services (PDSS) is responsible for training the Department's employees, to include its 630 sworn peace officers. In FY2024, the Division coordinated and provided the following training sessions: ethics, mental health awareness, preventing sexual harassment, emergency response plan, taser recertification, legal update, emergency vehicle operations, blood-borne pathogens, suicide prevention, IT security awareness, implicit bias, unbiased enforcement and services, dependent adult and child abuse training, and autism awareness. All sworn officers also receive life-like scenario training via the MILO firearms training simulator twice per year. In addition, PDSS coordinated three in-service training sessions. Spring in-service was held and included transition training with newly-issued rifles as well as CPR and de-escalation techniques. Two additional in-service sessions were conducted in

the field which focused on firearms and defensive tactics training for all sworn officers. The Division of Professional Development and Support Services also coordinates annual physicals, fitness testing, and first line supervisor training. Further, this Division coordinates background investigations for all new sworn and non-sworn members of the Department.

The Division of Professional Development and Support Services is responsible for conducting the sworn hiring process and operating the DPS Basic and Certified Training Academies. During FY2024, this Division and its dedicated staff of Drill Instructors conducted the 49th Basic Academy which began on July 28, 2023 and concluded on December 22, 2023, with the graduation of 15 State Troopers, and the 50th Certified Academy, which began on January 22, 2024 and concluded on March 29, 2024, with the graduation of 11 State Troopers.



## RECRUITING

The lifeblood of any public service agency lies in the quality of its people. Law enforcement agencies across the nation are struggling to find high-character individuals with a heart for public service. Cultural perceptions and the inherent danger in our duties are deterring individuals from considering a career in law enforcement. Over the last ten years, DPS has seen a 74% drop in applications. Additionally, nearly 50% of our sworn personnel are eligible to retire within the next decade. With this in mind, our recruitment efforts continue to focus on adapting to the changing views held by younger generations on the value of dedication, leadership and justice, and evolving notions of job satisfaction that drive their career decisions.

During CY2022, the Department received funding to enhance our recruiting efforts. The Department contracted with a company experienced in police recruiting to assist in developing a marketing strategy, produce recruiting videos, develop a dedicated recruiting website, and administer our social media recruiting campaign. During FY2024, on-site video production took place featuring the Division of Criminal Investigation's Crime Laboratory as well as the Department's Communication Centers. Those visual products were finalized and incorporated into the Department's [www.dpsc Careers.com](http://www.dpsc Careers.com) website. The website acts as our initial contact with the public for career opportunities. The Department has seen an uptick in website traffic that resulted in the hiring of 26 State Troopers in FY2024.



## CALEA ACCREDITATION

The Iowa Department of Public Safety is accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and has been so since 2011. The accreditation manager is responsible for the continual review and updating of the Department's policies and procedures to ensure compliance with CALEA standards. Maintaining our accreditation requires us to continually examine our policies and undergo cyclical reviews by CALEA assessors to ensure we are operating in accordance with nationally-recognized standards and best practices in law enforcement. Iowa DPS received its third re-accreditation award in November 2021 which is effective through November of 2025. The Department has successfully completed two of the four annual online reviews for law enforcement and is in the second year of the self-assessment period for both the communications bureau and training academy accreditation processes. The on-site assessment in summer 2025 will encompass all three areas. The award of accreditation represents our commitment to professional excellence in the areas of policy and procedures, administration, operations, and support services. Iowa DPS is one of only 13 Iowa law enforcement agencies with CALEA accreditation.

### WELLNESS BUREAU

The DPS Wellness Bureau oversees the Peer Support Team, Critical Incident Stress Management Team, and the Crisis Response/Therapy K9 Program. Special Agent in Charge Kristin Kotrous is in charge of the bureau and is responsible for implementing wellness-related initiatives for all DPS personnel. In addition to overseeing each of these programs, SAC Kotrous coordinated the training of all DPS personnel, providing four-hour sessions on suicide awareness and prevention at 17 locations throughout the state.

In 2024, DPS Wellness began the first phase of a department-wide resiliency program. Instructors attended the initial phase of the train-the-trainer course in March 2024. Once the final training phase is complete, resiliency training will be provided to all DPS personnel across the state.

Also in 2024, coordination was made with the International Association of Chiefs of Police (IACP)/Bureau of Justice Assistance (BJA) Mass Violence Assistance Initiative (MVAI) to bring services, resources, and support to those affected by the Perry High School shooting.

Recognizing the high stress levels our members face, a key initiative of the Wellness Bureau is introducing a pilot program of annual wellness briefings for sworn members. These briefings offer personalized appointments with mental health professionals, where members receive psychoeducation and relevant resources tailored to their needs.



### PEER SUPPORT TEAM

The Iowa Department of Public Safety Peer Support Team consists of 45 team members trained in basic peer support and crisis assistance. The goal of peer support is to provide all DPS employees the opportunity to receive emotional and tangible support during times of personal or professional crisis and to help anticipate and address potential difficulties. DPS Peer Support extends its services and support to other first responder agencies throughout the state on an as-needed basis.

During FY2024, Peer Support Team members had a total of 295 contacts, spent over 390 hours assisting others, and made 21 referrals to mental health professionals stemming from peer support interactions.

### CRITICAL INCIDENT STRESS MANAGEMENT TEAM

The purpose of the 25-member Critical Incident Stress Management (CISM) Team is to provide employees and other first responder agency personnel with mental health support related to their involvement in specific, highly traumatic events. The CISM team offers support and education about critical incident stress management and follow-up after such events.

In FY2024, the CISM Team conducted a total of 47 Critical Incident Stress Debriefings (CISDs), reaching over 450 members of first responder agencies. Forty-three of these CISDs were conducted at the request of local law enforcement agencies, fire departments, EMS, DNR, and the DHHS, while four were for DPS. DPS personnel attended many of the debriefings requested by outside agencies.

*The Iowa DPS CISM team currently has 25 members trained in assisting individuals in crisis and group crisis intervention.*





### CRISIS RESPONSE/ THERAPY K9 PROGRAM

The DPS Wellness Bureau was the first in the state to have a Crisis Response K9, which works to provide comfort and support to first responders throughout the state following critical incidents, as well as support to victims and witnesses of violent crimes. The program has enhanced the Department's relationship with the public by attending community events and visiting schools. In FY2024, the program honored approximately 90 requests, resulting in over 330 contact hours.

During this reporting period, the program responded to several tragic events, including the deaths of four law enforcement officers, the death of a Department of Transportation worker, and the tornadoes in both Minden and Greenfield.

Law enforcement and first responder partners throughout Iowa and the nation continue to contact DPS for information on our Crisis Response K9 program due to its undeniable impact. There are 15 certified Crisis Response K9 teams in Iowa, with several more working toward certification in 2025.

The Iowa Department of Public Safety is proud to lead the way in maintaining a healthy culture within its ranks.



*“The idea of training a crisis response therapy K9 for the fire and EMS department in Knoxville, Iowa, was inspired by the work of Crisis Response K9 Matt and his handler Kristin Kotrous, Special Agent in Charge of the Iowa Department of Public Safety Wellness Bureau. In response to the need for more crisis response K9 teams in Central Iowa, Justin and his wife, Rebecca, founded a non-profit, Crisis Canines of the Midlands. The mission of Crisis Canines of the Midlands is to raise enough funds through donations to cover the majority of the expense of getting a new team through the certification process for the first six months to a year, including the acquisition of a K9 candidate, veterinary wellness and preventive care, nutrition, training, equipment, and public outreach materials. As the program grows, (they) hope to be able to provide financial support for teams across Iowa and beyond.”*

*Journal of Emergency  
Medical Services 2023*



# ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division is comprised of three bureaus and the human resources office. These units provide support services to DPS and direct services to the citizens of Iowa, law enforcement, and other criminal justice agencies.

## FINANCE BUREAU

The Finance Bureau provides support services to all divisions within the Department through centralized budget preparation, accounting, and claims processing. The Bureau also maintains the Department's fixed-assets inventory and serves as the custodian of all seized cash and valuables until disposed of as directed by court order or other mandate.

## HUMAN RESOURCES AND PEACE OFFICER RETIREMENT

The Human Resources and Peace Officer Retirement areas ensured the proper payment of salaries and benefits to employees and retirees.



## INFORMATION TECHNOLOGY SOLUTIONS BUREAU

The Information Technology Solutions Bureau coordinates technology needs by providing, maintaining, and securing the data and telecommunications infrastructure for the Department.

Additionally, the Bureau maintains the Iowa Online Warrants and Articles System (IOWA System), a computer system and network that provides access to a wide variety of criminal justice information for police departments, sheriff's offices, the courts, county attorneys, federal law enforcement agencies, and various other criminal justice and public safety agencies throughout Iowa.

Such information includes wanted/missing persons, stolen vehicles and articles, protective orders, sex offenders, motor vehicle registration files, driver's license records, criminal history records, and correctional information. The network also provides a gateway to other states via the International Justice and Public Safety Network (Nlets) and with the FBI's National Crime Information Center (NCIC), and to other countries through INTERPOL.

## PROGRAM SERVICES BUREAU

The Program Services Bureau serves the criminal justice community and the general public through four statutory program areas, including: Uniform Crime Reporting (UCR) Program Administration; Weapons Permit Program Administration; the Audit Certification Training (ACT) Team; and Private Investigative, Private Security and Bail Enforcement Licensing.

## UNIFORM CRIME REPORTING PROGRAM

The Uniform Crime Reporting (UCR) program serves as the central repository for crime and arrest data within Iowa. Iowa Code section 692.15 requires law enforcement agencies within the state to report crime and arrest data to the Iowa Department of Public Safety's UCR program, which in turn generates annual statistics.

Data is also shared with the FBI, for inclusion in national publications. Over 151,293 offenses and arrests were reported by 256 agencies in FY2024.



**AUDIT, CERTIFICATION, TRAINING (ACT) TEAM**

The Iowa Online Warrants and Articles (IOWA) Criminal Justice Information Network provides access to a wide variety of information to more than 400 police departments, sheriff's offices, and state and federal criminal justice agencies throughout Iowa.

In addition, the IOWA system serves as a link to the National Crime Information Center (NCIC) as well as to other agencies nationwide and worldwide. Over 116 million messages were processed through the IOWA System in FY2024. These messages include inquiries to databases for wanted persons, missing persons, protective orders, sex offenders, stolen property, motor vehicle registration, driver's licenses, criminal history records, and administrative messages.

The training staff instructs and certifies roughly 12,000 law enforcement and criminal justice personnel annually in the use of the IOWA System, audits IOWA system agencies for compliance with state and federal policies and regulations, certifies software for use with the IOWA System, and expands the network with access to new databases and capabilities.



**WEAPONS PERMIT PROGRAM**

This program develops permit to carry weapons-related forms, issues the non-resident professional permit to carry weapons, and issues state peace officer permits to carry weapons. This section also frequently researches and responds to firearm and other related questions from sheriff's offices and the general public.

In FY2024, 34,387 permits were issued. In addition to the permits issued in FY2024, permits issued in the prior four years remain valid, except for a small number that were revoked or suspended for cause. Approximately 324,000 Iowans hold an Iowa Weapon Permit, most of which are issued by the county sheriff.



**PRIVATE INVESTIGATIVE, PRIVATE SECURITY, AND BAIL ENFORCEMENT LICENSING**

Iowa Code Chapter 80A stipulates that private security, private investigative, and bail enforcement agencies and their employees must be licensed. The Private Investigative, Private Security, and Bail Enforcement Licensing Section processes and issues licenses and renewals for such agencies and employees. This process includes fingerprint-based criminal history record checks, verification of bonding, and proof of financial responsibility. At the end of FY2024, there were approximately 4,200 valid employee ID cards held by private security, private investigative, and bail enforcement employees. During that same period, there were 320 active agency licenses (Private Investigative, Private Security, and Bail Enforcement).

# DIVISION OF CRIMINAL INVESTIGATION

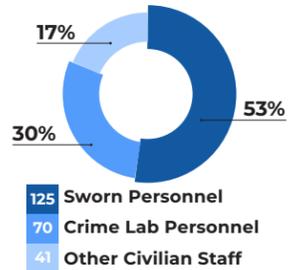


The Division of Criminal Investigation (DCI) was created in 1921 to provide investigative support and expertise to law enforcement agencies across the state.

## THE DIVISION IS COMPRISED OF FIVE AREAS:

- Criminalistics Laboratory
- Cyber Crime Bureau
- Field Operations Bureau
- Special Enforcement Operations Bureau
- Support Operations Bureau

## 2024 DCI STAFFING



## CRIMINALISTICS LABORATORY

The DCI Criminalistics Laboratory provides professional forensic scientific services and support to the criminal justice community throughout Iowa. The Lab is accredited through the American National Standards Institute (ANSI) ISO-based Forensic Accreditation Program.

The Lab provides forensic science capabilities to the Iowa criminal justice community in the following disciplines:

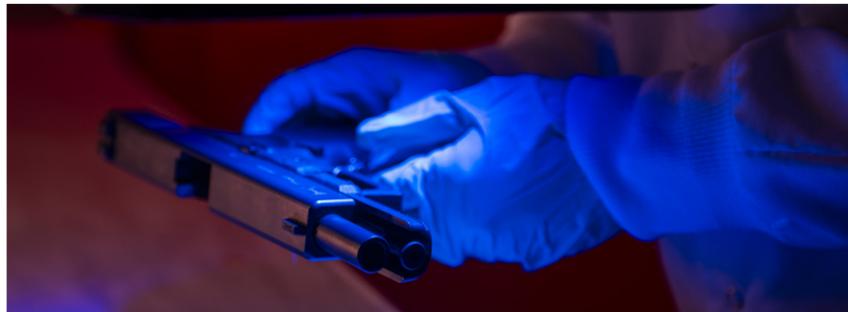
- Arson and Explosives
- Crime Scene Response/Processing
- Breath Alcohol
- Drug Identification
- DNA (casework and offender profiling)
- Impression Evidence (latent prints, tire tracks, footwear)
- Firearms and Tool Marks
- Photography and Video Enhancement
- Questioned Documents
- Toxicology
- Trace Evidence

## DCI CASE BACKLOG & DNA TESTING TURNAROUND TIMES HAVE DECREASED

	FY2024	FY2020	Change
Case Assignment Backlog	2,535	2,929	↓ 13%
DNA Testing Turnaround Times	50 days	151 days	↓ 67%

### Crime Lab by Numbers in FY2024

Case Assignments Created	16,620
Case Assignments Completed	16,445
Case Assignments Average Turnaround	61 days



## DCI LAB REPORTS/LEADS IN FY2024:

The DCI Lab uploaded 7,061 convicted offender DNA profiles and 549 forensic profiles into CODIS (Combined DNA Index System), which resulted in **296 HIT REPORTS**.

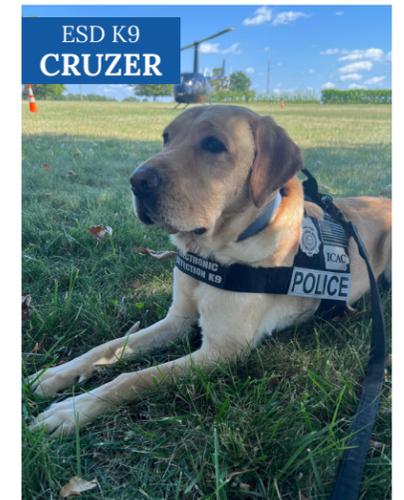
The DCI Lab made 816 entries into NIBIN (National Integrated Ballistic Information Network), resulting in **182 LEADS**.

## CYBER CRIME BUREAU

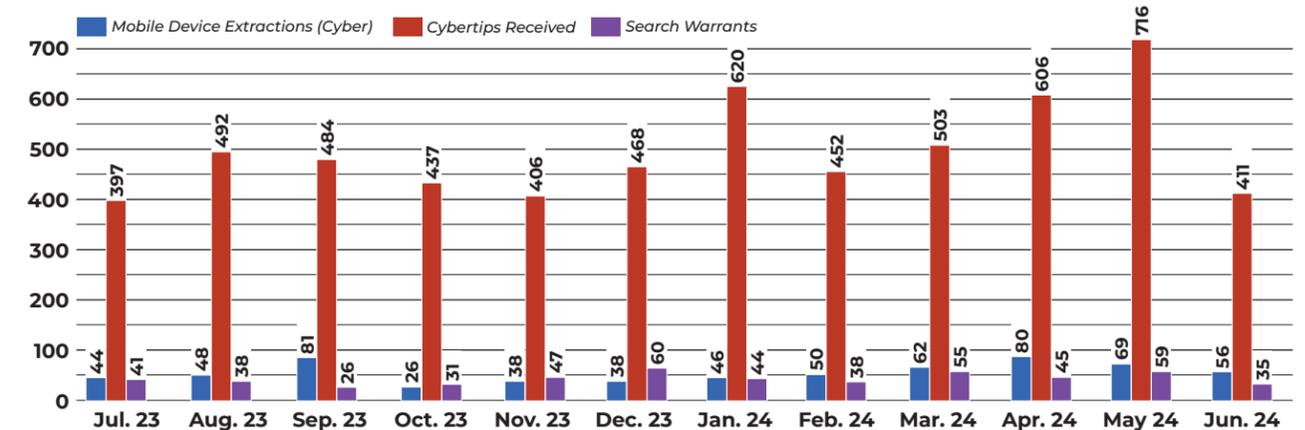
In 2021, the General Assembly created the Cyber Crime Bureau within the Division of Criminal Investigation. The Cyber Crime Bureau is tasked with investigating crimes with a significant cyber, technological, or digital nexus. Almost every major investigation - from homicide, to fraud, to child exploitation - involves voluminous digital data. Analyzing and retrieving evidence from digital sources (e.g., smart phones, computer hard drives, optical media, etc.) requires a comprehensive forensic examination. These examinations are conducted by digital forensic examiners assigned to the Cyber Crime Bureau and often take months to complete. The successful resolution of these high-profile investigations commonly hinge on the recovery of key evidence during the forensic examination of electronic devices and storage.



Cyber crime is rapidly becoming a principal element of criminal activity nationally and in the state of Iowa. Law enforcement must have the requisite specialized services to meet the growing need for cyber investigation and analysis. Although these investigations present increasingly novel and daunting challenges as technology advances, law enforcement must stay one step ahead in order to remain effective at thwarting digital threats to our national security, our children's safety, our financial integrity, and more.



ELECTRONIC STORAGE DETECTION K9S WELLES, CRUZ, AND MOUSSE ARE TRAINED AND READY TO RESPOND TO CYBER SEARCH REQUESTS.

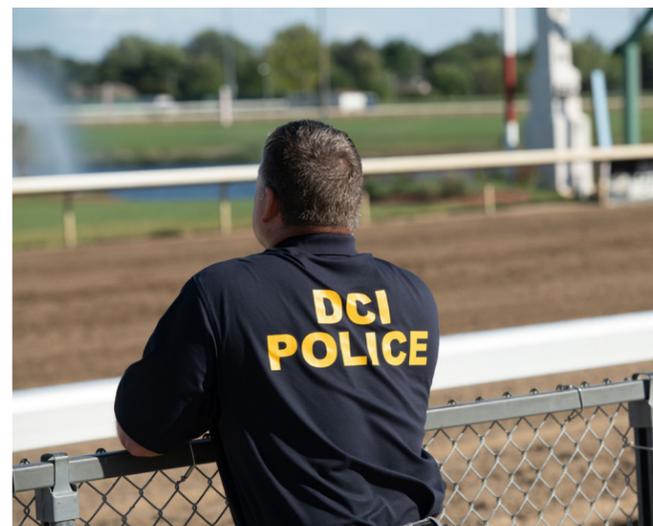


### SPECIAL ENFORCEMENT OPERATIONS BUREAU (SEOB)

The Special Enforcement Operations Bureau (SEOB) is responsible for the investigation and enforcement of Iowa’s gambling laws. The activities of the SEOB include conducting criminal investigations, licensing background investigations, and regulatory activities at 19 state-licensed casinos and racetracks in Iowa as well as other gambling-related investigations. Special Agents assigned to this bureau carry out a wide range of duties, including criminal investigations related to gambling violations, fraud, theft, and money laundering; due diligence investigations related to companies and individuals involved with casinos, sports wagering companies, and fantasy sports operators in Iowa; and regulatory reviews and investigations in conjunction with the Iowa Racing and Gaming Commission.

#### FY2024 INVESTIGATIONS AND INSPECTIONS

CRIMINAL CASES	427
BUSINESS ENTITY BACKGROUNDS	18
KEY PERSONNEL BACKGROUNDS	84
OTHER PERSONNEL BACKGROUNDS	2,046



### FIELD OPERATIONS BUREAU

This bureau is best known as Iowa’s “Detective Bureau” and conducts and coordinates complex investigations collaboratively with local law enforcement agencies regarding felony crimes against persons and property. Employees assigned to this bureau work in the Major Crime Unit, the Missing Person Information Clearinghouse, and Technology Support.



### MAJOR CRIME UNIT

Major Crime Unit (MCU) special agents investigate high-level felonies throughout the state of Iowa. These agents work death investigations, child abductions, kidnappings, sexual assaults, public corruption, officer-involved shootings, major thefts, fraud, and more. MCU agents provide expertise during the investigative process, which includes major case coordination, witness testimony, search warrant execution, witness and suspect interviews, crime scene searches, and evidence collection.

#### FY2024 - MAJOR CRIME UNIT CASES

SEX OFFENSES	25
ROBBERY	4
OTHER OFFENSES	41
MISSING PERSONS	16
OIS	13
HEALTH AND SAFETY	47
FRAUD	6
DEATH INVESTIGATIONS	66
CELLEBRITE	24
ASSAULTS	30
AGENCY ASSIST	28
TECH ASSIST	5

### TECHNOLOGY SUPPORT

In 2020, four new agent positions were created to assist the Major Crimes Unit with investigative technology support. These Special Agents are assigned to each DCI zone to assist not only DPS, but also our local and federal partners across the state. The requests for assistance cover a broad spectrum of technological issues. Investigations that the Special Agents assist with include homicides, sex abuse, abductions, missing persons, child pornography and exploitation, arson, robbery, burglary, serious assaults, and human trafficking. The Special Agents also receive requests for support on harassment, stalking, and domestic abuse investigations. These Special Agents must have the ability not only to apply for and execute search warrants on digital devices, but also to interpret the data found. Digital forensic evidence can often take from a few days to hundreds of hours to interpret. These agents also provide expert testimony, oftentimes with demonstrative exhibits designed to communicate complex digital evidence in an understanding format. Technical case support falls primarily into three areas: emergency requests to locate a missing/ endangered person, data analysis from major crimes, and the location of felony fugitives.

#### IN FY2024, THE FOLLOWING TECHNOLOGY ASSISTANCE WAS PROVIDED:

OUTSIDE AGENCY REQUESTS	233
DCI/DPS REQUESTS	240

### MISSING PERSON INFORMATION CLEARINGHOUSE (MPIC)

The MPIC Coordinator assists in locating missing persons through public awareness, social media, and cooperation, and also educates law enforcement officers and the general public about missing persons. The clearinghouse maintains a close liaison with the National Center for Missing and Exploited Children.

#### FY2024 - MISSING PERSON

FY2024 TOTAL NUMBER OF MISSING ADULTS IN IOWA	705
FY2024 TOTAL NUMBER OF MISSING JUVENILES IN IOWA	3,854



VISIT THE MPIC WEBSITE TO LEARN MORE

## SUPPORT OPERATIONS BUREAU

The Support Operations Bureau consists of the Administration/Transcription Unit, ABIS/Fingerprint Unit, Criminal History Dissemination Unit, and the Records and Identification Unit. The bureau also oversees the Sex Offender Registry and the DCI internship program.

FY2024 SUPPORT OPERATIONS STATISTICS	
NEW CRIMINAL RECORDS CREATED	19,271
AUTOMATED CRIMINAL RECORDS	864,431
STATE CRIMINAL HISTORY CHECKS	278,272
NATIONAL CRIMINAL HISTORY CHECKS	49,180
SUBJECTS EXPUNGED	5,316
TOTAL SUBJECTS W/FELONY ARRESTS	137,279
FBI NICS REQUESTS PROCESSED	5,261

### CRIMINAL HISTORY DISSEMINATION UNIT

This unit provides criminal history record information to various entities including childcare centers, healthcare facilities, schools, businesses, as well as individuals. The unit also provides criminal history records to various criminal justice agencies, such as Iowa's county attorney offices and out of state law enforcement agencies.

In addition to providing Iowa criminal history records to the public upon proper request, this unit facilitates the civil applicant process for qualified entities to obtain fingerprint-based FBI national criminal history record information when permitted by state or federal law. It is responsible for Iowa's compliance with rules promulgated by the National Crime Prevention and Privacy Compact, which allows access to national criminal history record information for noncriminal justice purposes.

### ADMINISTRATION/TRANSCRIPTION UNIT

This unit provides administrative support to DCI leadership and is responsible for processing travel requests and subsequent requests for reimbursement and payroll for employees.

Employees in the transcription area process dictation from an array of media types. Many of these are associated with high-profile cases that demand a quick turnaround and pinpoint accuracy. In FY2024, the unit prepared over 3,850 pieces of dictation.

The unit also made great progress toward electronic storage as digitization of existing paper files continues. This will allow for faster document retrieval for agents and staff as well as provide safe long-term storage and redundancy.



### ABIS/FINGERPRINT UNIT

The Automated Biometric Identification System (ABIS)/Fingerprint unit supports the biometric database used by all law enforcement agencies in Iowa. ABIS contains fingerprints, palm prints, mugshots, tattoo photos, and unsolved latent prints. This unit also carries the responsibility of submitting arrest fingerprints and other biometric information to the FBI.

Additionally, this unit submits fingerprints to the FBI for non-criminal justice national criminal history record checks. Members of the ABIS unit also provide fingerprint training to the Iowa Law Enforcement Academy (ILEA), the Department of Public Safety Academy, and any other law enforcement agency that requests it.

### CRIMINAL HISTORY RECORDS AND IDENTIFICATION SECTION

The Criminal History Records and Identification section serves as Iowa's central criminal history repository for fingerprint-backed records. These records include vital data on arrests, court dispositions, custody, and movements within correctional facilities for both adults and juveniles. This team remains dedicated to ensuring the accuracy and integrity of all records while also playing a critical role in educating criminal justice stakeholders on the significance of criminal history records and the essential role fingerprints play.

#### FY2024 MILESTONE:

A primary focus throughout FY2024 was the launch of Iowa's new Computerized Criminal History (CCH) database. This system, which went live September 9, 2024, represents a crucial upgrade in managing the state's approximately 869,070 active criminal history records and the nearly 2.9 million arrest and custody fingerprint card submissions. The previous system had become outdated and inefficient, raising compliance and maintenance concerns. The new CCH system has already made a significant impact in several areas:

- **Efficiency:** The system offers enhanced access controls, tracking, and reporting capabilities that improve overall operational efficiency.
- **Analytic Dashboard and Reporting:** Tailored reports meet the specific needs of the Department and its various stakeholders, offering greater flexibility.
- **User-Friendly Interface:** Features such as dashboards, work queues, and internal notifications have enhanced team communication and coordination.

This new system represents a significant advancement in how Iowa manages its criminal history data. By improving efficiency, customization, and communication, the CCH system ensures better data management and positions Iowa for continued success in criminal history record maintenance.

### SEX OFFENDER REGISTRY

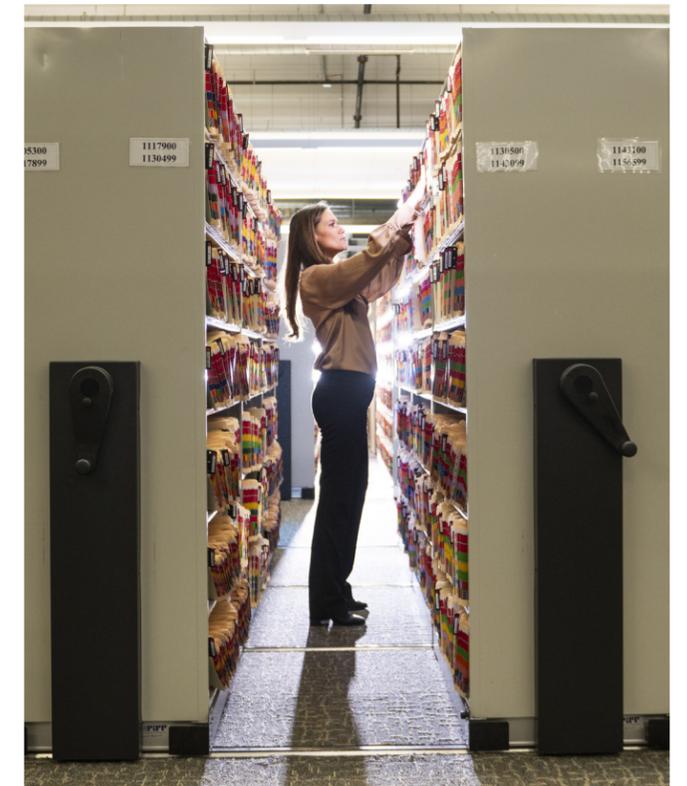
Iowa Code Chapter 692A established the Iowa Sex Offender Registry (SOR) in July 1995. The registry lists the name and current address of offenders convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime. Special agents assigned to the SOR work in coordination with Iowa sheriff's offices to track and monitor current registered sex offenders to ensure their compliance with registration requirements. The civilian staff is responsible for maintaining a central repository of SOR records for the state, assisting and collaborating with registering agencies, and working with associated legal issues.

**FY2024 Total number of registered sex offenders: 6,841**

**FY2024 Total sex offender non-compliance cases: 61**

### DCI INTERNSHIP OPPORTUNITIES

In 2024, four college students were afforded internships with the DCI. They came from the University of Wisconsin-Platteville, Iowa State University, and the University of Iowa. The interns enjoyed a full schedule for seven weeks. Their experience immersed them in all areas of the department and highlighted the benefits of a career in law enforcement.



# DIVISION OF NARCOTICS ENFORCEMENT



The Division of Narcotics Enforcement (DNE) serves as the lead state agency in providing public safety through investigative enforcement of laws relating to narcotics and other controlled substances.

## SPECIAL AGENTS

The primary duty and responsibility of a DNE Special Agents is to conduct complex criminal investigations of major drug trafficking organizations. These criminal organizations are responsible for the majority of the illicit controlled substances distributed and abused in Iowa. In FY2024, agents disrupted or dismantled 93 drug trafficking organizations.

The division primarily focuses its investigative efforts on methamphetamine, heroin, fentanyl, powder and crack cocaine, and marijuana. Pharmaceutical diversion and synthetic substances also require investigative resources and enforcement efforts due to their devastating effects.

## PROTECTING IOWA'S CHILDREN

The National Alliance for Drug Endangered Children defines drug endangered children as those who are at risk of suffering physical or emotional harm as a result of illegal drug use, possession, manufacturing, cultivation, or distribution. They may also be children whose caretaker's substance abuse interferes with their ability to parent and provide a safe and nurturing environment. Special Agents are committed to identifying drug endangered children and ensuring that appropriate interventions occur for the children's health and safety.

**TIP HOTLINE:**  
CALL 800-532-0052 OR  
EMAIL [DNEINFO@DPS.STATE.IA.US](mailto:DNEINFO@DPS.STATE.IA.US)

DNE maintains a toll-free hotline to allow citizens to report suspected drug activity. The hotline has been successful in garnering tips on drug activity and providing a line of communication for individuals wishing to cooperate with DNE. Every tip that comes into the hotline, or that is submitted to DNE via anonymous email, is distributed to one of the 17 field offices for evaluation and follow up.

## SUPPORTING LOCAL LAW ENFORCEMENT

Currently, there are 17 state grant-funded drug task forces and four federal task forces operating in the state. Special Agents are assigned to these task forces or collaborate with them on a regular basis. In addition, Special Agents respond to all requests for drug investigative services from counties and municipalities without established task forces, along with all law enforcement divisions within DPS.



## FOCUS ON RURAL IOWA

Special Agents continue to investigate and seize large quantities of highly pure methamphetamine throughout the state. Recently, we have seen an increase in methamphetamine trafficking in our rural communities, with many of these large seizures now occurring in communities with populations of less than 10,000.

The increase in methamphetamine purity followed Iowa's success in limiting clandestine labs. A negative corollary of that victory, however, was an influx of highly pure methamphetamine from super labs located predominantly in Mexico. This high-purity form of the drug has migrated to smaller communities because of a saturated Iowa market that has driven prices down and a smaller law enforcement presence in sparsely populated areas.

## IMPACT ON COROLLARY CRIME

The proactive work of agents has a significant impact on other crime that naturally follows or results from drug use, abuse, and distribution. In FY2024, there were numerous crimes committed with a direct nexus to drug use, abuse, dependency, and distribution. These crimes included: forgery, theft, robbery, fraud, accidental overdose deaths, assault, murder, child abuse, prescription fraud, vehicular accidents/homicide, home invasion, and burglary. The amount of resources we dedicate to narcotics enforcement efforts in Iowa has a direct and positive impact on the safety of all citizens.



## DNE FY2024 SEIZURES

METHAMPHETAMINE	373,541 GM
COCAINE	28,280 GM
CRACK COCAINE	1,316 GM
HEROIN	2,642 GM
FENTANYL	16,047 GM 83,379 DU*
MARIJUANA	411,590 GM
MARIJUANA PLANTS	100 GM (VERY LOW)
MDMA/ECSTASY	7,124 GM 960 DU*
PHARMACEUTICALS	47,244 DU*
FIREARMS	397
INVESTIGATIONS	582
SEARCH WARRANTS	633
DRUG TRAFFICKING ORGANIZATIONS	110
DRUG ENDANGERED CHILDREN	52
METH LABS SEIZED	4
*DOSAGE UNITS	

# DIVISION OF INTELLIGENCE & FUSION CENTER

The Division of Intelligence and Fusion Center (DOI/FC) is designated as Iowa's Intelligence Fusion Center in accordance with the National Strategy for Information Sharing. The Iowa DOI/FC is unique compared to other Fusion Centers as it consists of Special Agents assigned to regions throughout Iowa, as well as Criminal Intelligence Analysts.



## INTELLIGENCE OPERATIONS BUREAU

The Iowa Law Enforcement Intelligence Network (LEIN) is an award-winning program established by the Department of Public Safety in 1984. State, county, and local law enforcement agencies from across the state provide support to LEIN operations. LEIN's membership consists of law enforcement officers who have successfully completed a two-week criminal intelligence course conducted by the DOI/FC. LEIN members work together to accomplish two related objectives:

1. Develop and disseminate knowledge about significant criminal conditions which affect the state of Iowa, and;
2. Use this knowledge to identify, investigate, and remove these criminal conditions.

One of the DOI/FC's core missions is to proactively identify individuals or groups who are committing crimes and to coordinate with our partners to bring these groups to justice. Another core mission is to provide useful information to law enforcement agencies as well as private sector contacts in an effort to make Iowa a safer place.

In order to fulfill the DOI/FC's core missions, Special Agents assigned to the DOI/FC engage in law enforcement planning, intelligence collection, and operational activities to prevent crime and terrorism. This is achieved through sharing information proactively, identifying existing or emerging threats, and developing intervention strategies. Special Agents also provide field support to all divisions of DPS and to police departments, sheriff's offices, and federal agencies in Iowa that need investigative and technical equipment services. Special Agents assigned to the DOI/FC also participate in the FBI Joint Terrorism Task Force (JTTF), the FBI's Field Intelligence Group, and the U.S. Marshal's Fugitive Task Force.

FY2024 INTELLIGENCE ACTIVITY	
REQUESTS FOR INFORMATION	18,646
PROJECT HOURS	3,561
SHIFT BRIEFS ISSUED	245
SHIFT BRIEF ITEMS	1,383
INTELLIGENCE OPERATIONS SUPPORT	
INVESTIGATIVE CASE SUPPORT	500
TECHNICAL SUPPORT	315
SECURING THE HOMELAND	
THREAT ASSESSMENT FOR LARGE GATHERINGS	3
EMERGENCY OPS ACTIVATIONS	8
EXERCISE PLANNING	5
INTEL MEETINGS	184
HUMAN TRAFFICKING	
IOWA OCHT TIPS RECEIVED	91
NATIONAL HUMAN TRAFFICKING - HOTLINE TIPS RELATED TO IOWA	18
OCHT TRAININGS PROVIDED	72
OCHT LAW ENFORCEMENT/ATTORNEYS /PUBLIC TRAINED	2,267
LODGING INDUSTRY EMPLOYEES TRAINED	3,063
LODGING FACILITIES CERTIFIED	50
ISP TRAINING PROVIDED	9

## ACCOLADES

In 2024, the Division of Intelligence Office to Combat Human Trafficking played a crucial role in Operation Coast to Coast, a multi-state human trafficking initiative. This operation saw collaboration between law enforcement and service providers across 12 states, including Iowa, New Jersey, Ohio, Georgia, Florida, Arkansas, Texas, Oklahoma, New Mexico, California, Minnesota, and Washington. The mission was to identify and support trafficking victims while bringing traffickers to justice.

During the operation, 94 adults nationwide were contacted and offered services such as food, lodging, medical care, drug rehabilitation, counseling, and childcare. One juvenile was offered similar services, and an infant was taken into protective custody. Nationwide, 39 adults were identified as part of the operation, nine search warrants were executed, and \$292,000 in cash was seized.

In Iowa, two simultaneous undercover operations were conducted in Polk and Scott County. Participating agencies included the Ames, Ankeny, Bettendorf, Burlington, Cedar Rapids, Clinton, Davenport, Des Moines, Ottumwa, and West Des Moines Police Departments; the MINE Task Force; Polk County, Scott County, and Wapello County Sheriff's Offices; and the Polk County Attorney's Office, Scott County Attorney's Office, and the United States Attorney's Office. Seventeen adults were offered comprehensive support services, while seven individuals were identified as part of the operation.



## LAW ENFORCEMENT INTELLIGENCE NETWORK

The IOWAINTEX website was designed to provide a user-friendly and secure method for sharing intelligence and investigative information, along with the ability to submit requests to the Iowa Division of Intelligence and Fusion Center. This one-of-a-kind platform allows law enforcement and public/private sector entities to share information in real time in a secure environment. Since IOWAINTEX's inception in January 2023, 1,628 law enforcement officers from federal, state, and local agencies are using this crucial tool to combat crimes by sharing

detailed intelligence information across the state. Between January 1, 2023 and June 30, 2023, officers have submitted, on average, 131 requests and submitted 171 posts per month. These requests and posts have led to the identification and arrest of suspects involved in such crimes as thefts, school threats, serial rapists, homicides, burglary rings, and criminal organizations.



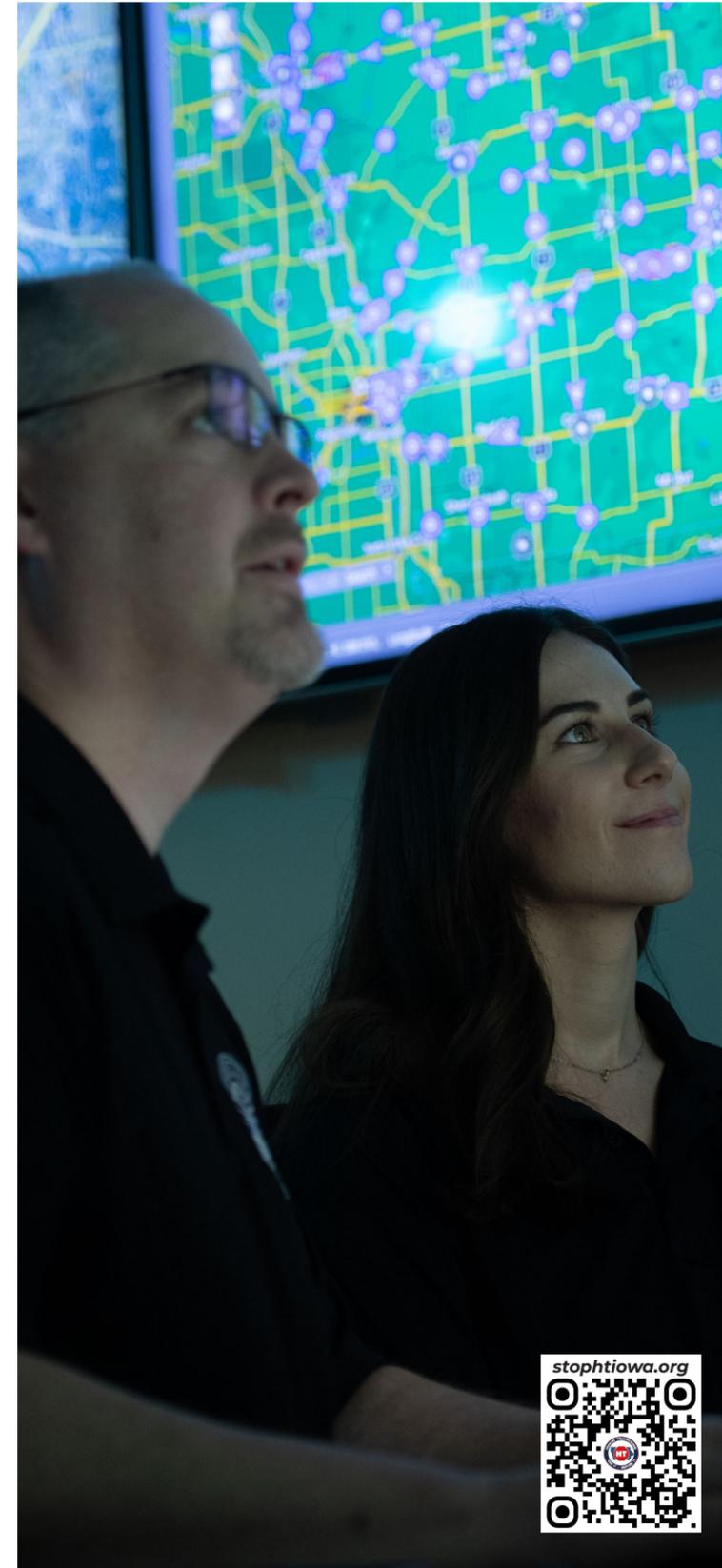
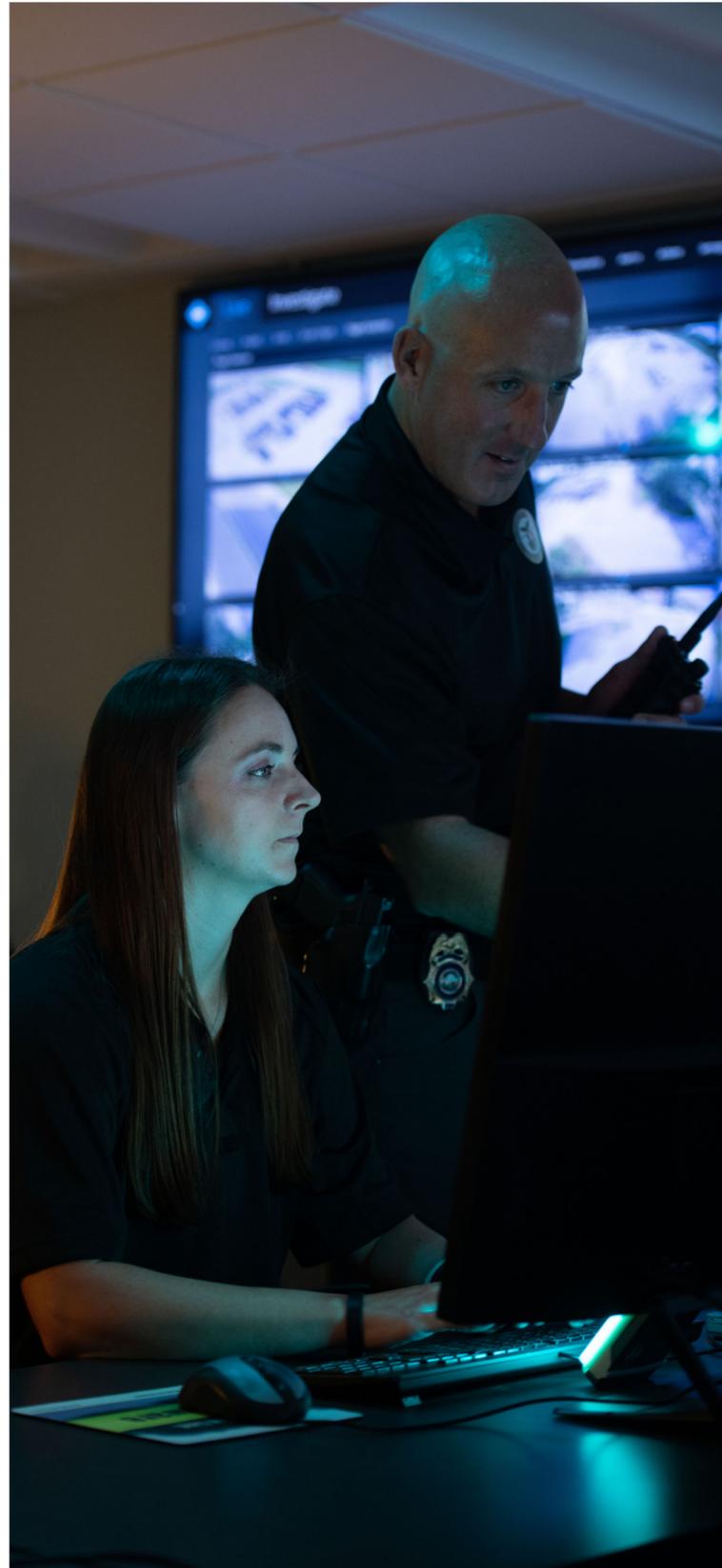
### ANALYSIS AND HOMELAND SECURITY BUREAU

The Division of Intelligence Analytical Team follows the five steps of the intelligence cycle: planning and direction, collection, processing, analysis and production, and dissemination to assist their law enforcement partners.

The intelligence cycle is the process of developing raw information into finished intelligence for law enforcement officers, investigators, and administrators. Finished intelligence products prepared by the analysts in the Homeland Security Bureau are often used for decision making, furthering ongoing investigations, or planning the allocation of resources.

One of the core functions of a Criminal Intelligence Analyst is fulfilling requests for information (RFIs). Local, state, and federal law enforcement partners frequently request information from the DOI/FC concerning crimes they are investigating. RFIs can range from a simple request such as for an individual's address or phone number, to a complex request, which requires finding as much information as possible on a subject. The latter could result in querying as many as 40 data sources and could take hours to complete.

DOI/FC analysts provide case support and investigative assistance for all crimes including homicides, drug trafficking, robberies, child abductions, missing persons, human trafficking, threats against public officials, school safety threats, and multi-jurisdictional organized criminal activity. DOI/FC personnel also participate in regional and national associations that set standards for professionals working in this field. On a regular basis, the DOI/FC briefs the Governor as well as other key leadership members on issues of importance. The DOI/FC remains committed to helping our law enforcement partners in preventing, predicting, and solving crimes.



### OFFICE TO COMBAT HUMAN TRAFFICKING

The Division of Intelligence also houses the Iowa Office to Combat Human Trafficking (OCHT). The OCHT's website hosts a training platform, resource information, tip line, and approved lodging provider information.

To date, OCHT has certified more than 738 lodging providers and facilitated human trafficking prevention training to 25,474 employees in the lodging industry. OCHT is currently producing a multimedia and outreach campaign to educate the public and private sectors and law enforcement partners on how to identify human trafficking victims.

In FY2024, OCHT provided in-person training to over 2,267 people from various law enforcement, public, and private entities.

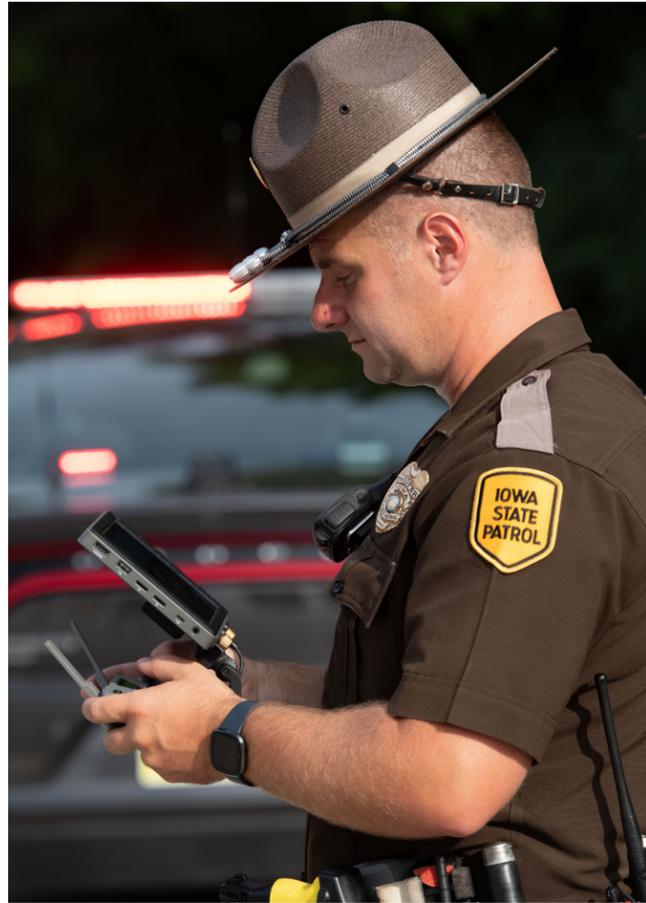
In May 2024, the Iowa OCHT created a multi-jurisdictional task force consisting of 19 law enforcement agencies to combat human trafficking. The primary mission of the task force is to identify victims and traffickers by using collective resources to dismantle human trafficking organizations, rescue victims, and facilitate criminal prosecution of state and federal crimes.

# IOWA STATE PATROL DIVISION

*The Iowa State Patrol's primary mission is saving lives through traffic enforcement. The State Patrol is uniquely positioned to respond and provide sustained assistance to local agencies during large-scale events or natural disasters occurring in our state. These events have included prison disturbances, civil unrest, the Iowa State Fair, high-risk warrant services, sporting events, VIP/dignitary visits, and specialty unit support.*

The Iowa State Patrol is responsible for providing law enforcement services throughout Iowa. The Iowa State Patrol is divided into four field operations areas and 15 statewide districts. District 16 provides executive protection services and capitol complex and legislative security. Each district office houses not only the State Patrol but other DPS divisions as well. Each district has a Lieutenant who serves as the District Commander and Sergeants who serve as Assistant District Commanders. Captains are assigned to supervise each of the four areas and report to the Field Operations Major. Administrative Operations are also overseen by a Major. In July 2023, the Iowa Department of Transportation's Motor Vehicle Enforcement Bureau was transferred to DPS, where it became a specialized unit within the Iowa State Patrol known as the Commercial Vehicle Unit (CMVU). The CMVU Captains are assigned to oversee the unit and report to the CMVU Major. The chief of the Iowa State Patrol is Colonel Nathan Fulk. The Iowa State Patrol is authorized to employ 497 Troopers. However, current staffing levels sit at 441 Troopers due to retirements, interdepartmental transfers, and ongoing recruitment and retention challenges.

Troopers patrol and conduct traffic enforcement on Iowa's highways and interstate systems. Iowa State Patrol personnel also provide police services throughout the state for many special events, including the Iowa State Fair, county fairs, town festivals, and large sporting events. During the fall, Troopers assist the University of Iowa, Iowa State University, and the University of Northern Iowa with security due to increased vehicle and pedestrian traffic associated with football game days. The Iowa State Patrol provides support services to other law enforcement agencies and government entities including state, federal, county, and municipal partners. Examples include Technical Collision and Reconstruction Investigations, Vehicle Theft, Crisis Negotiators, Critical Incident Debrief Teams, a Police Service Dog (K9) Unit, Tactical Response Teams, Honor Guard, and Public Resource Officers. The



Iowa State Patrol also provides enforcement, search, and surveillance capabilities with the only law enforcement aircraft assets available in Iowa. Troopers receive extensive training in order to operate in these specialty areas.

Every calendar year, the Iowa State Patrol establishes traffic safety goals. Goals for FY2024 focused on Seatbelts, Impaired driving, Distracted driving, and Excessive speeding (S.I.D.E.). By getting the public to "S.I.D.E. With Us," we hope to reduce preventable traffic fatalities below 300 annually. The Iowa State Patrol works with the Iowa Governor's Traffic Safety Bureau and local agencies in achieving our goals. In CY2023, Iowa fatalities increased to 378 from 336 the year before. Like other states, Iowa continues to experience many egregious (over 100 mph) and excessive (25 mph over limit) speed violations, pursuits, and fatal crashes. The Iowa State Patrol continues to partner with our local and county agencies and our Midwest state police counterparts to drive crashes down.



## ROAD TROOPERS

Although the duties of a State Trooper have expanded, the motto and mission of the Iowa State Patrol remain the same. Our motto of "Courtesy, Service, and Protection" provides the framework for how our personnel approach their duties. Ola Babcock Miller's mission statement of "save lives first" guides our enforcement efforts. In FY2024, the Iowa State Patrol developed initiatives based upon crash data. Unbelted drivers, impaired drivers, distracted driving, and excessive speed were identified as leading causes of crashes resulting in personal injury and death. With traffic volumes returning to pre-COVID-19 levels, recurring excessive and egregious speeding and other dangerous driving behaviors continue to be the primary causal factors of our traffic fatalities. The development of a Fatality Reduction Task Force and Traffic Enforcement Advisory Teams have assisted in developing strategies to mitigate the driving behaviors responsible for motor vehicle crashes and to focus our enforcement efforts.

## IOWA STATE TROOPER ENFORCEMENT DURING FY2024

SEATBELT CITATIONS	13,644
SPEEDING CITATIONS	84,822
DISTRACTED DRIVING CITATIONS	1,278
ARRESTED IMPAIRED DRIVERS	1,574
INVESTIGATED CRASHES	4,383
ASSISTED MOTORISTS IN NEED	13,053
PATROLLED MILES ON ROADWAYS	20,419,962
STOPPED VEHICLES	243,407

Troopers also logged **504,697** hours of "Special Assignment" time, including disaster response, crowd management and demonstrations, sporting events, training, dignitary protection, and other special events throughout the state.



### CRISIS NEGOTIATORS

During FY2024, Iowa State Patrol Crisis Negotiation Team responded to approximately 97 calls for service. Of those, 38 were non-warrant related call outs, and either negotiator only deployments, or joint tactical teams calls for service. Seventeen calls involved a weapon and seven calls involved a hostage or incidental third party. Negotiators responded to 17 suicidal subject calls and 18 lives were saved because of negotiator support or direct intervention. Other calls included barricaded subjects, armed subjects with hostages, high-risk warrants, roadside standoffs, amber alerts, and mentally ill subjects.

Notable callouts include negotiators and translators assisting with a roadside standoff which had shut down Interstate 80 for an extended period. ISP Negotiators responded to a suicidal female on top of a grain bin in rural eastern Iowa, where they were able to gain a peaceful resolution and get mental health assistance to the subject. A District 10 negotiator was able to

maintain communication with an intoxicated male while three people were rescued from inside a home. Area B Negotiators assisted with a successful hostage rescue of a minor who was abducted by his father and held hostage in a farm field in rural western Iowa. ISP Negotiators are often called to assist law enforcement partners throughout the state in either an advisory capacity or to augment smaller teams. ISP Negotiators continue to build partnerships with other state, federal, and local agencies with the goal of preserving life.

During FY2024, the Crisis Negotiation Team added four additional negotiators across the state. These additional negotiators will provide for better coverage and quicker response times. Negotiators also serve as Critical Incident Stress Management Team members, Verbal Defense and Influence (de-escalation) Instructors, and Crisis/Hostage Negotiation Instructors.

### DISASTER RESPONSE

When disaster strikes, the Iowa State Patrol can assist by providing Troopers, equipment, and aircraft. The State Patrol also rescues stranded motorists during heavy snow events and oversees the removal of stranded vehicles. When other weather-related disasters arise, such as floods or tornadoes, the Iowa State Patrol provides Troopers for traffic control, aircraft surveillance, and general law enforcement duties in coordination with the Iowa Department of Homeland Security and Emergency Management. Troopers are also called upon to facilitate relays of medical supplies and specimens during emergency situations.



### POLICE SERVICE DOGS

The Iowa State Patrol continues to deploy Police Service Dogs (PSD) throughout the state. The PSDs and their handlers have undergone extensive training and are certified to conduct patrol and narcotics-related duties. The State Patrol has recently acquired additional PSDs assigned to this dual-purpose role and there are now seven stationed across Iowa. The PSD/handler teams train with the tactical units and with other law enforcement PSD teams to improve their skills and provide a valuable resource in bringing critical and complex incidents to a safe resolution. During FY2024, the PSD unit deployed 244 times. The deployments included 127 narcotics missions and 117 patrol (tracking, apprehension and evidence recovery) missions. They also displayed their capabilities at the Iowa State Fair.

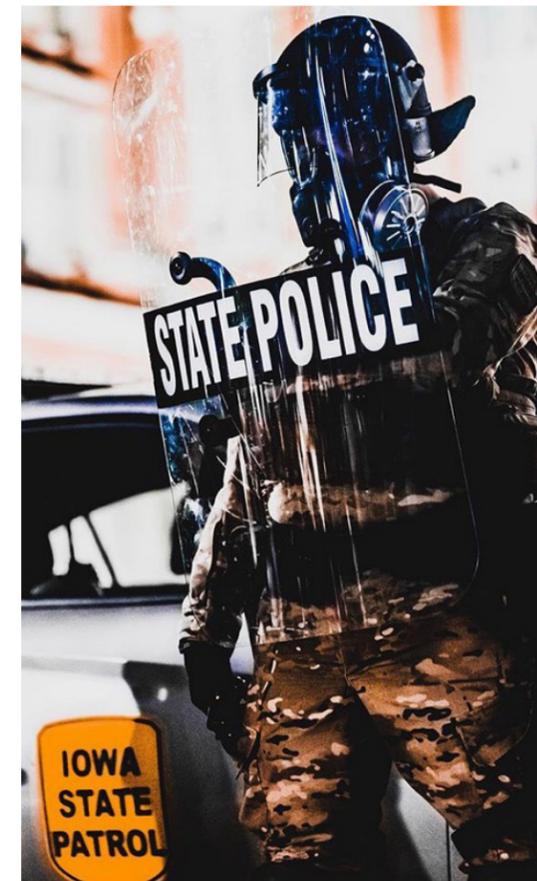


### ADMINISTRATIVE OPERATIONS

The Iowa State Patrol Administrative Operations oversees all support functions for the division. This includes budgeting, procurement, vehicle upfitting, managing our Fleet & Supply building, meeting the Patrol's technology needs, and maintaining the Patrol's district offices. Administration Operations maintains the Patrol's vehicle fleet, conducts testing, and makes recommendations for new equipment. All of this is done with a strong focus on fiscal responsibility, providing the best customer service to our Troopers, and being at the forefront of technology for Iowa law enforcement.

### MOBILE FIELD FORCE

The Department of Public Safety Mobile Field Force was established in September 2024. The Mobile Field Force was established to provide specialized response, equipment, and expertise to missions such as civil disturbances, natural disasters, search and rescue, and prison riots. This is accomplished by using leadership, teamwork, and special training to resolve situations beyond day-to-day law enforcement operations. It is comprised of four area teams with each team consisting of 13 Troopers and two Sergeants. The Mobile Field Force is available to respond to any incident, disaster, or emergency as directed by the Commissioner of Public Safety. This includes support to federal, state, county, or local law enforcement.

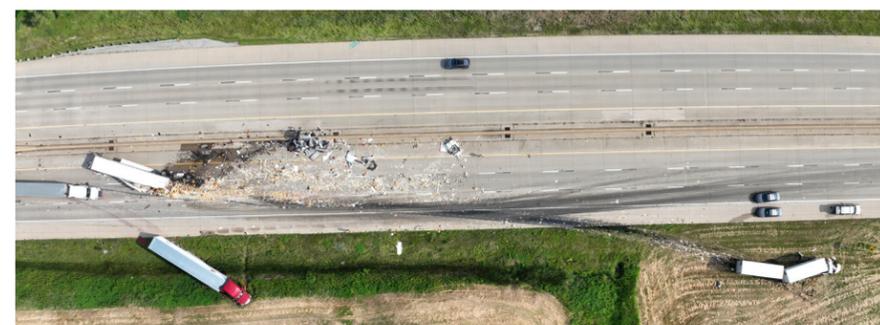


### TECHNICAL COLLISION INVESTIGATION

The Technical Collision Investigation Unit and Reconstructionist Program consists of Troopers who receive advanced training in collision investigation and reconstruction. These Troopers are called to investigate collisions involving high civil liability, serious injury, and death. Troopers assigned to the unit also provide expert witness testimony concerning crash dynamics and aid other law enforcement agencies when requested. The unit provides basic, advanced, and technical collision investigation instruction at the

Department of Public Safety Academy and Iowa Law Enforcement Academy. The unit provides updated training for all Troopers, local law enforcement, Technical Collision Investigators, and Collision Reconstructionists. The unit also serves as a law enforcement liaison to local schools through the Governor's STEM program, providing programs on the use of math and technology in law enforcement.

Technical Investigators and Reconstructionists are trained in crash scene evidence collection, mathematical speed calculations, crash data retrieval, and the use of mapping and drawing software. The



Iowa State Patrol Technical Collision Investigators use advanced tools and equipment to accurately map and measure collision scenes and obtain vehicle data stored in most newer cars. This technology has the capability to assist Troopers in explaining how a crash occurred by indicating how fast the vehicle may have been traveling. In FY2024, ISP Technical Collision Investigators conducted 136 technical crash investigations.

The Technical Collision Investigation Unit operates Unmanned Aerial Vehicles (UAVs) to complete photogrammetry, scene measurements, and vehicle exams, and are all FAA-Certified Remote Pilots. In times of natural disaster, the unit also provides an aerial overview to first responders, to include areas of flooding and tornado damage. In FY2024, the Technical Collision Investigation Unit conducted 806 drone flights, totaling 6,392 minutes of flight and capturing 86,139 aerial photographs.

Iowa State Patrol Investigators also respond to requests from the Division of Criminal Investigation, the State Fire Marshal's Office, along with local and federal agencies for assistance with crime scene documentation. In FY2024, the Technical Collision Investigation Unit assisted with documenting 53 crime scenes through measurements and aerial photography.

### HONOR GUARD

The Iowa State Patrol Honor Guard performs one of our most distinguished roles. They have the humble responsibility to represent the Iowa State Patrol at any function when appearance and professionalism are called upon. They represent both the Department and the State of Iowa at services when a Trooper or officer is killed in the line of duty. They provide flag folding and burial services for our retired members. Every May, the State Patrol Honor Guard plays a significant role at the Iowa State Peace Officers Memorial Ceremony located at the Oran Pape State Office Building. Currently, 26 Troopers and six Supervisors serve on the ISP Honor Guard.

The Honor Guard participated in 43 events this past calendar year. Honor Guard members represented the Iowa State Patrol by providing services at eight retiree funerals and 12 Line of Duty Deaths.



### PUBLIC RESOURCE OFFICERS

The Iowa State Patrol's Public Resource Officers (PROs) historically provide educational presentations to the public on motor vehicle safety. These topics have expanded over the years to include: internet, bicycle, pedestrian, and campus safety. In FY2024, State Patrol PROs provided over 2,200 presentations to schools, places of worship, service clubs, and businesses throughout the state and conducted 561 school bus inspections. The Public Resource Officers continue to promote the message of the Iowa State Patrol and traffic safety through local media contacts and social media. In FY2024, they had the opportunity to participate in 1,437 public service announcements or interviews with the media. Social media continues to be a great tool to keep the Iowa State Patrol in contact with the public and get the message out regarding traffic safety. The PROs' roles are instrumental in providing education to the public on safety issues.





**AIR WING**

The Iowa State Patrol Air Wing is available to assist city, county, state, and federal agencies in a multitude of ways. Since the unit's inception, its mission has been to assist in enforcing Iowa's traffic laws from the air. In FY2024, Trooper Pilots generated 5,149 traffic enforcement contacts using the aircraft. This was an increase from 4,667 contacts in the previous year. As the only law enforcement air asset in the state, they are increasingly called upon to provide specialty flights for criminal investigations, relaying emergency medical supplies, providing traffic control during large public events, safely monitoring vehicle pursuits, assisting the Iowa Department of Natural Resources with criminal investigations, and providing government officials the opportunity to assess natural and man-made disasters from above. The Air Wing currently consists of five fixed-wing aircraft, five full-time Trooper Pilots, and one part-time Trooper Pilot. By 2025, it will have six aircrafts with the addition of a Cessna 208B Caravan, which will be equipped with an MX-15 camera system. With these additions, the Air Wing has seen a significant increase in special mission calls and the ability to conduct traffic enforcement at night.



**TACTICAL TEAMS**

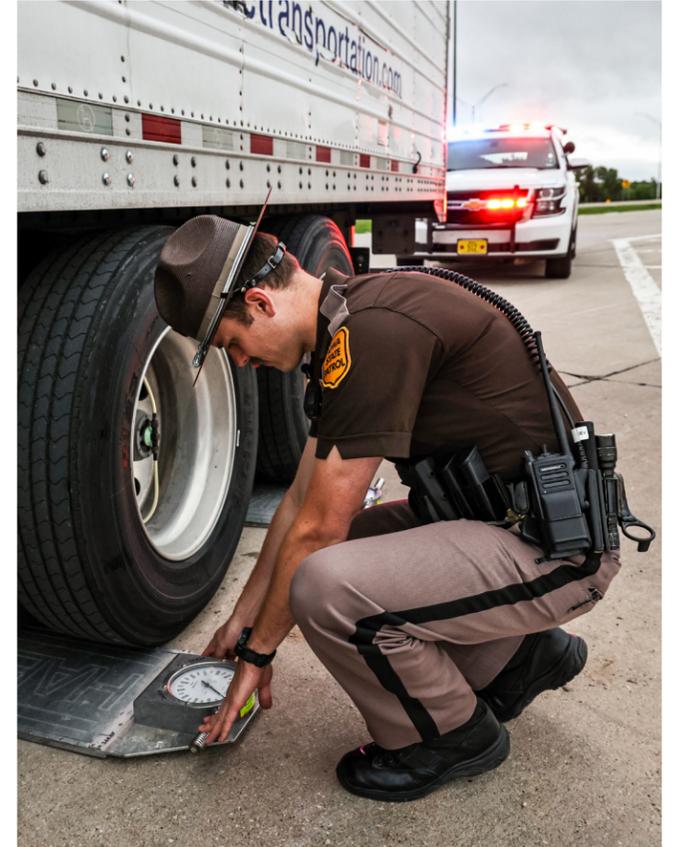
The mission of the Iowa State Patrol Tactical Teams is to "Save Lives." This is accomplished by using teamwork and tactics to resolve situations that are the beyond the normal scope of routine law enforcement. The teams are made up of 48 Troopers across the state and are available to assist federal, state, county, and local agencies when requested, and when specially trained and equipped personnel are necessary for a successful resolution. In FY2024, the Iowa State Patrol Tactical Teams responded to 75 total call outs, with 59 of those being high-risk calls for service. The Tac Teams respond to high-risk search warrants, clandestine lab warrants, arrest warrants for high-risk suspects, civil and institutional disturbances,

barricaded suspects and hostage situations, field searches for fugitives and missing persons, surveillance operations, natural disaster response, VIP security details, homeland security operations, and response to mass casualty incidents. In addition, the Iowa Department of Homeland Security and Emergency Management has mandated response protocols to potential weapons of mass destruction (WMD) events involving chemical, biological, radiological, nuclear, or explosive (CBRNE) threats that include a tactical response capability. Our Tac Teams meet this need by conducting high-risk tactical missions in a CBRNE environment. The Iowa State Patrol dedicates two of the four tactical teams (24 operators) to this response capability.

# COMMERCIAL MOTOR VEHICLE UNIT

The core mission of the CMVU is to regulate the commercial motor vehicle industry through enforcement of state and federal law regarding the operation of commercial motor vehicles on our roadways. Duties of a CMVU Trooper include but are not limited to:

- Enforcing traffic and criminal laws to promote the safety of the public and reduce crashes to expedite traffic flow and freight movement
- Inspecting commercial vehicles and drivers to determine compliance with state and federal laws relating to driver qualification, hours of service, driver licensing, vehicle size and weight, and vehicle safety compliance
- Conducting new entrant safety audits on new interstate carriers based in Iowa
- Protecting Iowa's highway system and infrastructure through the enforcement of size, weight, and cargo laws
- Operating the state's ten weigh station facilities
- Providing training to the motor carrier industry, the public, law enforcement, and other governmental groups
- Assisting other law enforcement officers when requested or the situation dictates
- Preparing and testifying in court to present the facts surrounding any civil, criminal, or departmental action



**FY2024 STATISTICS**

TOTAL CMVS WEIGHED	765,867
CMVS WEIGHED ON PATROL	2,689
# OF HOURS WORKED AT SCALES	20,867
# OF HOURS SCALES OPEN	12,759
# OF VEHICLES INSPECTED	39,303
# OF CMV CITATIONS ISSUED	21,276
# OF CMV WARNINGS ISSUED	84,060
# OF SIZE AND WEIGHT VIOLATIONS	9,797
# OF INDUSTRY OUTREACH TRAININGS	136
# OF NEW ENTRANT AUDITS	585
% OF DRIVER OUT OF SERVICE VIOLATIONS	9.3%
% OF VEHICLES PLACED OUT OF SERVICE	34%

# STATE FIRE MARSHAL DIVISION

The State Fire Marshal Division, established in 1911, is the oldest of the seven divisions within the DPS.

## MISSION STATEMENT

Our mission is to reduce deaths, injuries, and property loss through investigation, education, and firefighter training.



The State Fire Marshal (SFM) Division is comprised of the Arson & Explosives Bureau and the Fire Service Training Bureau. SFM employs 12 sworn officers and eight civilian employees.

The duties of the State Fire Marshal's office play an integral part in not only investigating fire and rendering safe procedures on Improvised Explosive Devices (IEDs), but also in training and certifying Iowa's firefighters.

*Note: The Fire Prevention Bureau, Building Code Bureau, and the Electrical Bureau were moved to the Iowa Department of Inspections, Appeals, and Licensing in July 2023.*

## ARSON AND EXPLOSIVES BUREAU

The Arson and Explosives Bureau has one Special Agent in Charge and ten Special Agents that investigate fire scenes to determine cause and whether that cause has any nexus to criminal activity. The Bureau is also an FBI accredited bomb squad that responds to and investigates explosive-related incidents.

Each Special Agent of the Arson and Explosives Bureau is required to complete six weeks of training and recertification every three years to be certified as a bomb technician through the FBI Hazardous Devices School in Huntsville, Alabama. They must also complete 288 hours of continued education per year to remain certified.

ACCIDENTAL FIRES	38
INCENDIARY FIRES	30
UNDETERMINED FIRES	78
EXPLOSIVE DISPOSAL	40
SUSPECTED EXPLOSIVE DEVICES	25
FIRES UNDER INVESTIGATION	13



## FIRE SERVICE TRAINING BUREAU

The Fire Service Training Bureau (FSTB) is recognized as Iowa's designated state fire academy, providing quality education, training, national certification, and consultation to Iowa's fire and emergency services. FSTB is located at the Camp Dodge Joint Maneuver Training Center in Johnston, Iowa. This facility, including the expansive training grounds, has allowed for additional growth in the delivery of educational and training programs. The strong partnership between the Iowa Department of Public Safety and the Iowa National Guard has been instrumental in advancing the FSTB mission and continues to be an asset in its next development phase.

In FY2024, FSTB coordinated 1,200 training programs that reached 12,330 students. This amounted to students receiving over 110,413 contact hours with FSTB programs. These courses consisted of a blend of both basic and advanced specialty training. FSTB had 361 mobile training adjunct

deployments to local fire departments across the state. Some of these training adjuncts included pump panel simulators, mobile breathing apparatus training trailer, mobile training tower, mobile interior fire attack simulator, vehicle fire prop, tanker rollover simulator, and our confined space rescue prop. FSTB maintains this fleet of 19 mobile training props and is proud to continue to provide many educational and training opportunities to Iowa's fire service.

FSTB is accredited by the International Fire Service Accreditation Congress (IFSAC) and National Board on Fire Service Professional Qualifications (ProBoard®). FSTB is accredited to award 12 levels of national certification, which include Hazardous Materials – Awareness, Hazardous Materials-Operations, Firefighter I, Firefighter II, Fire Apparatus Driver/Operator-Pumper, Fire Apparatus Driver/Operator-Aerial, Fire and Emergency Services Instructor I, Fire and Emergency Services Instructor II, Fire Officer I,

Fire Officer II, Fire Inspector I, and Fire Investigator. FSTB coordinated 170 certification exam sites across the state in FY2024, administering a total of 1,434 written and 1,113 psychomotor skills certification examinations. A total of 1,263 national certifications were awarded from the various disciplines.

Construction of a new fire training tower located at Camp Dodge is in progress. The facility will allow live fire training and training evolutions to be conducted in a safe and controlled environment under the supervision of instructors. The facility should be completed in early 2025.

FSTB continues to manage the Firefighting Equipment Revolving Loan Program. In FY2024, FSTB was managing 15 loans to local municipalities and fire departments with funding totaling \$798,208. A majority of the loan requests have been for the replacement of old and NFPA non-compliant fire apparatuses.



[DPSCAREERS.COM](https://dpscareers.com)

IOWA DEPARTMENT OF PUBLIC SAFETY  
FY2024 ANNUAL REPORT