



GOVERNOR TERRY E. BRANSTAD  
LT. GOVERNOR KIM REYNOLDS

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ELIZABETH S. JACOBS, CHAIR  
DARRELL HANSON, BOARD MEMBER  
SWATI A. DANDEKAR, BOARD MEMBER

January 9, 2012

The Honorable Scott Raecker  
Chairman  
House Appropriations Committee  
State House  
LOCAL

Dear Representative Raecker:

Iowa Code § 476.66(6) requires the Iowa Utilities Board to submit an annual report to the Appropriations Committees regarding the status of utility customer contribution funds. These funds were created to accept voluntary contributions from utility customers to supplement federal weatherization and energy assistance to low-income households.

Legislation requiring all natural gas and electric utilities to establish customer contribution funds was adopted in 1988 and implemented in 1989. Utilities file annual reports with the Board by September 30 that summarize each fund's activities from July 1 through June 30. The attached report summarizes those submissions for last year.

If we can provide any further information, please contact Kerri Johannsen, our legislative liaison, at 515 473 0123.

Sincerely,

A handwritten signature in black ink that reads "Elizabeth Jacobs".

Elizabeth Jacobs  
Chair

Attachment: Customer Contribution Fund Annual Report

cc: Charles Smithson, Chief Clerk of the House  
House Appropriations Committee Members

**CUSTOMER CONTRIBUTION FUND  
ANNUAL REPORT  
For the Fiscal Year Ended June 30, 2011**

	INVESTOR-OWNED UTILITIES	MUNICIPAL UTILITIES	RURAL ELEC. COOPERATIVES	TOTAL
<b>CONTRIBUTIONS:</b>				
Number of Customers Contributing	11,958	1,398	1,768	15,124
Customer Contributions Collected	\$450,642	\$90,430	\$59,782	\$600,854
Matching Contributions Collected	\$199,740	\$8,096	\$0	\$207,836
Total Contributions Collected	\$650,382	\$98,526	\$59,782	\$808,690
Reimbursable Expenses (FN-1)	\$0	\$1,649	\$78	\$1,728
<b>NET CONTRIBUTIONS</b>	<b>\$650,382</b>	<b>\$96,877</b>	<b>\$59,704</b>	<b>\$806,962</b>
<b>EXPENSES:</b>				
Advertising	\$2,633	\$8,664	\$1,688	\$12,985
Admin. & General Salaries	\$20,909	\$3,526	\$2,467	\$26,902
Office Supplies & Expenses	\$0	\$3,464	\$249	\$3,713
Supervision - Labor & Expenses	\$0	\$3,374	\$1,688	\$5,062
Customer Records and Collections:				
Mailing	\$0	\$1,765	\$1,653	\$3,418
Printing	\$60	\$3,800	\$971	\$4,831
Publication	\$168	\$2,911	\$768	\$3,848
Total Expenses	\$23,770	\$27,505	\$9,484	\$60,759
Reimbursable Expenses	\$0	\$1,299	\$78	\$1,377
<b>NET EXPENSES</b>	<b>\$23,770</b>	<b>\$26,206</b>	<b>\$9,406</b>	<b>\$59,382</b>
<b>FUND DISTRIBUTION:</b>				
Weatherization Program	\$66,359	\$18,829	\$0	\$85,188
Heating Assistance Payments	\$911,371	\$54,008	\$51,117	\$1,016,496
Other Programs	\$36,869	\$11,215	\$7,327	\$55,411
<b>TOTAL FUNDS DISTRIBUTED</b>	<b>\$1,014,598</b>	<b>\$84,052</b>	<b>\$58,445</b>	<b>\$1,157,095</b>
Estimated Number of Families Assisted	4,908	671	383	5,962
Average Amount	\$207	\$125	\$153	\$194
<b>NOTES TO THE REPORT:</b>				
FN-1: Each utility is allowed to keep 5 percent of annual contributions to defray operating expenses.				