

Status of Technology Upgrades

Quarterly-7/1/2024



Department of
Management

Innovative Technology Solutions for Citizen-Centric Government

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Overview

Beginning October 1, 2019, a quarterly report regarding the status of technology upgrades or enhancements for state agencies, is submitted by the Department of Management, Division of Information Technology (DOM DoIT) to the general assembly and to the chairpersons and ranking members of the senate and house committees on appropriations. The quarterly report shall also include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office.

IT Projects

DOM DoIT tracks a number of IT projects being completed by State agencies in conformance with its duties under Iowa Code Chapter 8B. The following projects were tracked by the DOM DoIT in FY 2023, representing the status of technology enhancements and/or upgrades being performed by state agencies:

Project Name

Project Agency	Project Name	Project Status	Finish Date
DAS	DAS DX das.iowa.gov	Complete	09/26/23
DAS	DAS Alignment Phase 2 Discovery	Active	12/27/24
DAS	Iowa Advantage Upgrade	Active	09/30/24
DIAL	DIAL DX dentalboard.iowa.gov	Complete	09/26/23
DIAL	DIAL DX dia.iowa.gov	Complete	09/26/23
DIAL	DIAL DX iphp.iowa.gov	Complete	09/26/23
DIAL	DIAL Alignment Phase 2 Discovery	Active	12/27/24
DIAL	DIAL DX medicalboard.iowa.gov	Complete	01/31/23
DIAL	DIAL DX nursing.iowa.gov	Complete	01/31/23
DIAL	DIAL DX pharmacy.iowa.gov	Complete	01/31/23
DIAL	DIAL DX plb.iowa.gov	Complete	01/31/23
DIAL	DIAL DX eab.iowa.gov	Active	03/31/23
DIAL	DIAL Licensing Consolidation	Backlog	01/01/27
DIAL	SAFHER Food Safety Modernization	Backlog	05/01/25
DIAL	ITSRM Modernization	Active	06/30/24

DIAL	Amanda Consolidation & Modernization	Active	06/01/24
DIAL	Ricoh Secure Print	Backlog	06/15/24
DIFS	DIFS DX Shiip.iowa.gov	Complete	09/26/23
DIFS	DIFS DX idob.state.ia.us	Complete	09/26/23
DIFS	DIFS DX creditunions.iowa.gov	Active	09/26/23
DIFS	DIFS DX iid.iowa.gov	Complete	09/26/23
DIFS	DIFS Alignment Phase 2 Discovery	Active	12/27/24
DIFS	Laptop Deployment	Complete	01/31/24
DNR	DNR Alignment Phase 2 Discovery	Active	12/27/24
DNR	AFO eMMP Phase 3.0	Active	06/30/24
DNR	AQB Records and Reporting	Active	06/30/24
DNR	FOCD/HSI - Rewrite	Active	02/28/25
DNR	Iowa Drinking Water Data Portal Phase 1 (Water Container Rewrite)	Active	06/30/25
DNR	IWIS -Iowa Well Information System	Active	09/30/24
DNR	NAI phase 2	Active	
DNR	NPDS - Maintenance - misc bugs and enhancements and Mapping Feature	On Hold	11/30/24
DNR	SRF Business Analysis (analysis only)	Active	06/30/25
DNR	Stormwater - Maintenance - NOI and NOD Enhancement	Active	10/31/24
DNR	UST Certification Payments and Modernization	Active	08/31/24
DNR	General Permits - GP 5, 8 & 9 - Maintenance - misc bugs and enhancements	Complete	03/08/24
DNR	Stormwater - Maintenance - misc bugs and enhancements	Complete	03/01/24
DNR	Contaminated Sites Updates	Complete	01/30/24
DOC	DOC Alignment Phase 2 Discovery	Active	12/27/24
DOC	ATG ICON Suite Migration	Active	10/25/24
DOC	Windows 10 Retail EOL	Active	01/12/27
DOC	Microsoft Surface device EOL	Active	06/30/24
DOC	Inmate calling system	On Hold	
DOC	Corrections Client Management RFI	Active	
DOC	Clarinda Correctional Facility camera system refresh	Backlog	
DOC	Iowa Medical and Classification Center camera system refresh	Backlog	

DOC	Mount Pleasant Correctional Facility camera system refresh	Active	05/31/24
DOC	Newton Correctional Facility camera system refresh	Active	06/30/24
DOC	7th District camera system refresh - WRC	Active	04/30/24
DOC	7th District camera system refresh - RCF	Active	04/30/24
DOC	6th District network switching refresh	On Hold	
DOC	Clarinda Correctional Facility storage refresh	Active	06/30/24
DOE	DOE Alignment Phase 2 Discovery	Active	12/27/24
DOE	DOE DX boee.iowa.gov	Complete	01/31/23
DOE	DOE DX educateiowa.gov	Complete	01/31/23
DOE	DOE DX iowacollegeaid.gov	Complete	01/31/23
DOE	Iowa Education Portal system replacement	Active	12/31/24
DOE	IT infrastructure modernization	Active	06/30/24
DOE	Students First Education Savings Accounts Year One IT System Implementation	Active	06/30/24
DOM	CrowdStrike EDR Local GOVT Implementation	Active	12/31/23
DOM	CrowdStrike EDR for Schools Implementation	Active	02/28/25
DOM	OCIO CentOS 5	Active	06/28/24
DOM	OCIO Mainframe MFA Implementation 2022	Active	06/28/24
DOM	DOM Alignment Phase 2 Discovery	Active	12/27/24
DOM	OCIO DX Open Text Document Search Portal	Active	09/15/23
DOM	Enable HSTS Policy	Backlog	
DOM	IDOM DX dom.iowa.gov	Active	04/07/23
DOM	DOM HW Inventory	Active	04/12/24
DOM	DOM Security Incident Communication Management	Active	06/28/24
DOM	DoIT IRS Password Update	Active	12/31/24
DOM	DOM OCIO/HHS ServiceNow Consolidation: Discovery	Backlog	
DOM	State of Iowa Backup - RUBRIK	Active	03/29/24
DOM	Okta FastPass POC	Backlog	
DOM	Homeland Grant Transition of Services with Local Entities	Active	06/30/24
DOM	DLR Online Account Application	Active	01/31/23
DOM	ServiceNow Onboarding	Complete	02/27/24
DOM	ISU GIS Services	Active	12/31/24

DOM	Deferred Compensation	Active	04/05/24
DOM	K-12 Education EDR implementation	Active	02/28/25
DOM	EDR implementation	Active	02/28/25
DOM	Data backup solution	Active	07/01/24
DOM	Data center chiller replacement	Active	08/01/24
DOM	Capitol Complex network upgrades	Active	06/30/25
DOM	Operating System Upgrade	Active	06/30/25
DOM	Endpoint management system	Active	07/01/24
DOM	Hardware inventory	Active	07/01/24
DOM	Digital Experience	Active	12/31/25
DOM	6200 Park	Active	04/30/24
DOM	URL Filter	Active	12/31/24
DOM	Gartner Future State Operating Model	Active	06/30/24
DOM	DOM VALS LGB Changes	Complete	02/16/24
DOM	Connected Nation Broadband Assistance	Complete	08/01/23
DOM	Schneider Geospatial	Complete	09/30/23
DOM	Digital Equity Statewide Survey	Complete	09/30/23
DOM	BEAD Initial Proposal Development	Complete	10/06/23
DOM	BEAD Initial Proposal Development	Complete	10/06/23
DOM	24x7 SOC	Complete	04/17/23
DOT	DOT Alignment Phase 2 Discovery	Active	12/27/24
DOT	Content Management System Replacement	Active	06/01/26
DOT	Science Logic Implementation	Active	04/01/24
DOT	Scanner Software Upgrade	Active	06/28/24
DOT	Digital Image Conversion	Active	06/28/24
DOT	ITS Camera Server Replacement	On Hold	05/31/24
DOT	Citrix Netscaler Hardware for Ankeny DataCenter	On Hold	06/14/24
DOT	Cisco UCS Expansion to Remote Sites	Active	06/01/24
DOT	Video Conference Room Upgrades	Active	06/30/24
DOT	Fall 2023 Storage Hardware Replacement / Installation	Complete	01/04/24
DOT	Fall 2023 Server Hardware Replacement / Installation	Complete	01/04/24
DOT	Windows 2012R2 Server Replacements	Complete	12/31/23
DOT	Remote Avaya Voicemail Server Replacements	Complete	02/29/24

DOT	Spring 2024 Storage Replacement / Growth	Withdrawn	05/31/24
DOT	Spring 2024 Hardware Replacement	Withdrawn	05/31/24
DOT	Network Core Replacement	Active	06/21/24
DOT	Workday Learning	Active	09/01/24
DOT	Workday Strategic Sourcing	On Hold	
DOT	Workday Inventory	Active	06/30/24
DOT	Laboratory Information Management System Replacement (LIMS)	Active	09/30/24
DOT	Stopgap Contractor Pay System (SCPS)	Active	04/01/24
DOT	Right of Way Inventory Management System (RIMS)	Active	11/16/27
DOT	Lane Closure System (LCS)	Active	06/22/26
DOT	Samsara Plow Modems	Active	10/15/24
DOT	Program and Project Management System (PPMS)	Active	03/24/24
DOT	AASHTOWare Construction	Complete	01/08/24
DOT	TFS to Azure Dev Ops	Active	11/30/24
DOT	mID	Active	06/30/24
DOT	NRII	On Hold	
DOT	DACH	Active	11/14/24
DOT	Business Continuity	On Hold	07/01/24
DOT	myMVD	Backlog	
DOT	ERT	Active	07/01/24
DOT	Exclusive Electronic Exchange	Active	09/30/24
DOT	CDL Test Modernization	Backlog	
DOT	Dealer Temp Tag	On Hold	06/30/24
DOT	Realignment of the mID IACA Cert	Active	05/01/25
DOT	Digital Trust Service	On Hold	05/01/25
DOT	State of Iowa Rebranding	Active	06/30/24
DOT	FTP Client	Active	06/30/24
DOT	XSL Transform	Active	06/30/24
DOT	Origami Risk - Claims Administrative	Active	06/28/24
DOT	Insurance and Bond Portal	Active	04/01/24
DOT	Grant Management - Systems Planning	Active	05/24/24
DOT	CPS Replacement - Workday Portion	Active	06/30/24
DOT	RabbitMQ	Backlog	12/09/24

DOT	System Access(SA) / Removal of reliance on IDMS Mainframe Security	Active	06/30/24
DOT	Operational Technology Cybersecurity Assessment	On Hold	06/25/24
DOT	Enterprise Cybersecurity Assessment	On Hold	06/30/24
DOT	Zero Trust Expansion - Critical Data Systems	On Hold	06/30/24
DOT	Network Access Control Enforcement and Systems Integration	On Hold	06/28/24
DOT	DOT Network Remote Site Equipment Replacement	Active	06/30/24
DOT	DOT Network Closet Physical Security Improvements	Active	06/30/24
DOT	Data Center Redundancy - Ames to Ankeny	On Hold	06/30/24
DOT	Traffic Safety Data Analytics	Active	11/01/24
DPD	DPD Alignment Phase 2 Discovery	Active	12/27/24
DPD	COOP/COG Infrastructure upgrade	Active	06/01/24
DPD	Windows 11 Upgrade	Active	06/30/24
DPS	DPS Alignment Phase 2 Discovery	Active	12/27/24
DPS	DPS CAD-RMS and Warrant Tracking & Management	Active	11/30/26
DPS	DPS DX dps.iowa.gov	Active	04/16/24
DPS	ISOR Rewrite	Active	01/31/23
DPS	DPS - Iowa System Upgrade	Active	12/31/24
DPS	DPS - CCH Rewrite	Active	10/11/24
DPS	DPS - Body Worn Cameras/UDE/UEMS	Active	06/30/24
DPS	TraCS (Changes and upgrades)	Complete	11/30/23
DPS	Amber / Blue Alert Web App	Withdrawn	
DPS	DPS Website Transition	Active	04/16/24
DPS	Network Upgrade	Backlog	
DPS	Network Upgrade, Wireless Network	Active	08/30/24
DPS	End Point Detection: Crowdstrike Phase 3	Active	03/28/24
DPS	Storage System Renewal Isilon	Active	03/29/24
DPS	Network at Weigh Stations	Active	07/31/24
DPS	Milestone Camera Firmware upgrade	Active	04/30/24
DPS	Network Upgrade, Firewalls End of life	Backlog	
DPS	Fire Marshal Google Drive migration	Active	04/05/24
DPS	Internal Employee Database Replacement	Backlog	
DPS	Cell Phone App Lockdown	Backlog	

DPS	Website Blocking	Backlog	
DPS	Technology Subscription Assessment	Backlog	
DPS	DIAL & Microsoft Enterprise Licensing (decoupling between agencies)	Backlog	06/28/24
DPS	MFA for Iowa System	Backlog	
HHS	HHS Alignment Phase 2 Discovery	Active	12/27/24
HHS	HHS DX hhs.iowa.gov	Complete	01/31/23
HHS	HHS DX childadvocacy.iowa.gov	Complete	01/31/23
HHS	HHS DX earlychildhood.iowa.gov	Complete	01/31/23
HHS	HHS DX humanrights.iowa.gov	Complete	01/31/23
HHS	HHS DX iowaaging.gov	Complete	01/31/23
HHS	Bed Occupancy Dashboard Optimization	Active	06/30/24
HHS	CyncHealth SOW 8	Active	06/30/24
HHS	IDSS 2.0	Active	06/06/24
HHS	Iowa Connected - System Enhancements	Active	07/31/24
HHS	IPN 2.0 RFP	Active	07/09/25
HHS	IRIS 2.0 Implementation	Active	12/31/24
HHS	Licensee Portal Phase 2 (2024)	Active	11/29/24
HHS	Lucas Building Renovation - IT Initiatives	Active	01/03/25
HHS	PAO - Child Support - Enhance ICAR to Help Efficiently Accept Additional Medicaid Referrals	Active	07/01/25
HHS	PAO - Child Support - Make Income and Employment Information Available to Other Programs	Active	07/01/25
HHS	PAO (SF 494) CCA Provider and Recipient	Active	08/01/25
HHS	PAO (SF 494) Iowa Workforce Development/UIB	Active	06/03/24
HHS	PAO (SF 494) Overall - Planning	Active	08/01/25
HHS	Video DOT	Active	03/26/24
HHS	Vital Records Data Modernization - FHIR interface	Active	09/25/25
HHS	Vital Records Replacement	Active	07/01/25
HHS	WIC HIE	Active	03/29/24
HHS	1095B tax form updates for tax year 2023	Active	04/30/24
HHS	Add New Rent Reimbursement program to WOPR	Active	05/02/24
HHS	Architecture & IT Strategy Enablement	Active	06/07/24
HHS	CCA Data to Data Warehouse	On Hold	01/31/24
HHS	CCA Eligibility ECF	Active	06/14/24

HHS	CLM Cobblestone Implementation	Active	06/07/24
HHS	Corp Tech Assessment	Active	11/07/24
HHS	Credit Balance Tracking	Active	07/29/24
HHS	CSRU L028 IWD System Modernization	Active	07/23/24
HHS	DARES Reporting Enhancement	Active	04/04/24
HHS	Dental Implementation Tasks	Active	08/30/24
HHS	DHS Agency Dashboards - Continuation	Active	05/09/24
HHS	Electronic Disaster SNAP application	Active	09/19/25
HHS	ELIAS FFY24	Active	09/01/25
HHS	FACS Replacement CCWIS Solution	Active	06/12/25
HHS	Google to O365 - Content Migration	Active	12/18/25
HHS	HCBS Provider Assessment	Active	07/16/25
HHS	HHS Integration - Brand Update	Active	01/03/25
HHS	HHS IT Governance	Active	07/01/24
HHS	InfoBlox Implementation	Active	07/01/24
HHS	Iowa Medicaid Dashboard - Health Dashboard 2	Active	02/06/24
HHS	MEME	Active	07/19/24
HHS	NAC Project	Active	12/29/23
HHS	PHE Covid Unwind - UiPath OCR and Bot Technology Implementation	Active	05/23/24
HHS	PHE Covid Unwind Activities	Active	12/31/24
HHS	Provider Outcomes Delivery	Active	08/17/25
HHS	Rent Reimbursement Enhancements	Active	04/29/24
HHS	Rent Reimbursement Updates	Active	09/02/24
HHS	Residential Assessment Update	Active	04/25/24
HHS	Thrivelow	Backlog	
HHS	Unwind CMS Data Reporting	On Hold	03/18/24
HHS	Updates to Refugee Information Management System (RIMS)	Active	07/10/24
HHS	Workday Development - ABC Cash Assist	On Hold	03/04/24
HHS	Workday Development - ABC HIPPA	Active	04/01/24
HHS	Workday Development - FACS	Active	09/30/24
HHS	Workday Development - ICAR	Active	04/08/24
HHS	Workday Development - IoWANS	Active	10/23/24
HHS	Workday Development - Kindertrack	Active	04/08/24

HHS	Workday Development - PJCase	Active	12/27/24
HHS	Workday Integration & GAX-VCC Infrastructure	Active	07/12/24
HHS	Workday OKTAIAM Review	Active	07/04/24
HHS	PAO - Child Support - Automate Non-Cooperation Communication Between CSS and Medicaid	Complete	03/15/24
HHS	Critical Incidents and Reporting	Complete	02/09/24
HHS	Project SF 494	Withdrawn	
HHS	WOPR-IDR Interface	Complete	04/25/24
HHS	CLEAR Replacement	Complete	12/31/23
HHS	CSRU N003 Customer web accessibility and HHS update	Complete	11/15/23
HHS	Therapeutic Foster Care	Complete	10/11/23
HHS	Service Area County changes	Complete	10/03/23
HHS	New CCIU Case Reading Tool (ARPA project)	Complete	10/13/23
HHS	IQ4K user - Multiple Role Assignment	Complete	11/07/23
HHS	Google to O365 - Domain Name	Complete	09/22/23
HHS	Equifax - Public Assistance Oversight	Complete	10/26/23
HHS	ELIAS FFY23	Complete	09/29/23
HHS	CSRU N011 IDR CSRU Modernization	Complete	12/29/23
HHS	Drug Testing Enhancements	Complete	10/23/23
HHS	WISE G360 to OpenText Conversion	Complete	01/19/24
HSEMD	HSEMD Alignment Phase 2 Discovery	Active	12/27/24
HSEMD	Damage Assessment Solution	Active	
HSEMD	IA/DCA System	Backlog	
ICN	Fiber Management Software	Backlog	
ICN	Telecom Billing Software	Backlog	
IDR	IDR BizTalk Conversion	Active	05/10/24
IDR	IDR Modernization Rollout 3	Complete	12/15/23
IDR	IDR Alignment Phase 2 Discovery	Active	12/27/24
IDR	IDR Modernization R4	Active	01/15/25
IDR	IDR FY21 001 Modernization Program Rollout 4	Active	12/14/24
IDR	Alignment - SAS Viya Upgrade	Active	12/31/24
IDR	Alignment - RevLINK Upgrade	Active	06/28/24
IDR	Alignment Digital Transformation of Website	Active	09/30/24

IDR	IDR FY21 004 Forms Data Capture Enhancement: Rollout 2	Active	03/28/24
IDR	IDR FY23 005 Mailroom Services Transition	Active	06/30/24
IDR	FY23 Upgrade to Genesys Cloud	Active	05/18/24
IDR	Business Objects Upgrade	Active	06/28/24
IDR	FY24 Lottery Print and Loyalty RFP	Active	01/31/25
IDR	FY 24 Withholding Legislative Change	Active	08/31/24
IDR	Decommissioning of Legacy Systems	On Hold	04/30/25
IDR	FY24 HF 2128	On Hold	
IDR	Designated Exempt Entity Process	Backlog	
IDR	Document Management Solution	Backlog	
IDR	Centralized Lien Registry	Backlog	
IDR	IDR FY23 02 Forms Data Capture Enhancement: Rollout 3	Complete	01/31/24
IDVA	IVH - Arxium 2022	Active	10/31/24
IDVA	IVH - Bull Analysis	Active	07/21/25
IDVA	IVH - Iron Mountain Bulk Scan	Active	03/03/25
IDVA	IVH - PCC EMR	Active	05/28/25
IDVA	IVH - SharePoint Migration 2022	Complete	01/31/24
IDVA	IVH - Vocera Nurse Call	Active	09/30/24
IDVA	IVH - XM Fax	Active	10/31/23
IDVA	IVH - Electronic Staff Scheduling Software	Canceled	
IDVA	IVH - ICN Circuits for IVH	Active	11/15/24
IDVA	IVH - Impact Medical Wound Cure Products	Complete	11/24/23
IDVA	IVH - Insight Network Transition	Complete	12/29/23
IDVA	IDVA Alignment Phase 2 Discovery	Active	12/27/24
IDVA	IVH Electronic Scheduling Software	Active	07/26/24
IDVA	IVH Electronic Communications Application	Active	05/30/24
IEDA	IEDA Alignment Phase 2 Discovery	Active	12/27/24
IEDA/IFA	EMS Discovery SOW	Active	04/05/24
ILEA	WLAN Upgrade	On Hold	
ILEA	Arcadis LMS Deployment	Active	06/01/24
ILEA	Windows 11 Upgrade	Active	05/01/24
IUB	IUB OGC Case Management	Active	06/28/24
IUB	IUB EVA Updates	Active	01/31/23

IUB	EFS Framework Rebuild	Complete	12/18/23
IUB	Automated Call Distribution/Customer Relations Management	On Hold	
IUB	Application migration to Azure	Active	06/30/24
IUB	IUB 24/7 Transition	On Hold	01/01/26
IUB	Authorization to Okta	On Hold	11/01/24
IUB	HData Business Intelligence	Active	05/15/24
IWD	IWD DX Websites Group 1	Complete	09/26/23
IWD	IWD Alignment Phase 2 Discovery	Active	12/27/24
IWD	IWD DX Websites Group 2	Active	01/31/23
IWD	Unemployment Insurance Benefits System Modernization	Active	06/03/24
IWD	Unemployment Insurance Tax System (My Iowa UI) Modernization	Active	02/14/25
IWD	Cloud First Initiative	Active	05/30/24
IWD	Unemployment Insurance Tax Trust Fund Redesign	Active	08/30/24

Agency Participation in OCIO Programs

Beginning in FY20, HF759 required DOM DoIT to submit quarterly reports that include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office. In response to this requirement for the first reporting period includes the following information:

For the 4th quarter of the reporting period Fiscal Year 2023. DOM DoIT offers the table set forth in the URL below that shows charges to each agency in FY23 Q4 for IT services provided by OCIO. The table demonstrates that OCIO provides services to all agencies of state government, but in varying amounts depending on the needs of each agency. Agencies highlighted in Green are “fully centralized” in that all IT functions are provided to the agency by OCIO. The report can be fo

<https://dom.iowa.gov/media/521/download>

