

IT Services Financials Report

Annual FY2023



Department of
Management

Innovative Technology Solutions for Citizen-Centric Government

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Statewide Technology Spend

In accordance with Iowa Code Chapter 8B.21 section 6, the Office of the Chief Information Office includes the following information concerning total spend on technology.

There are two primary Information Technology classes of data queried from the I/3 financial system: IT outside services and IT equipment.

- **IT equipment and software** procurements provide the necessary equipment and software for workstations, network components, servers, and mainframes.
- **IT outside services** is IT services provided by vendors to support a variety of state government projects and initiatives.

IT Equipment & Software

\$ 107,533,426 in statewide spend during FY23

IT Equipment and Software

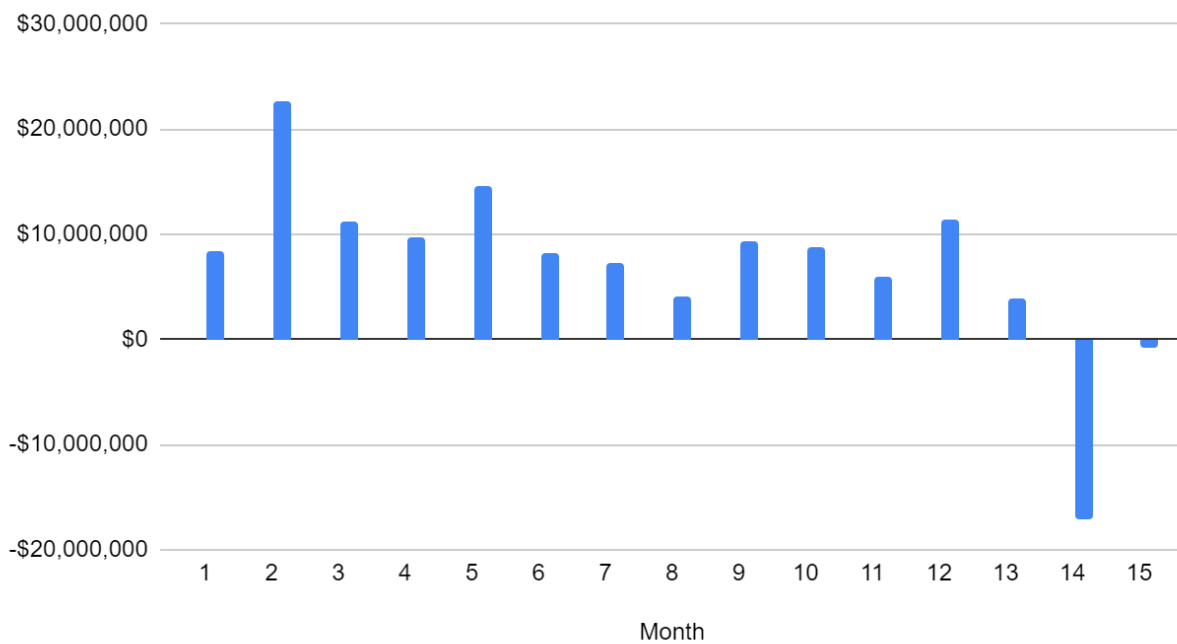


Figure 1: Actual statewide IT equipment and software spend by month for FY23

IT Outside Services

\$ 137,351,665.56 in statewide spend during FY23

IT Outside Services

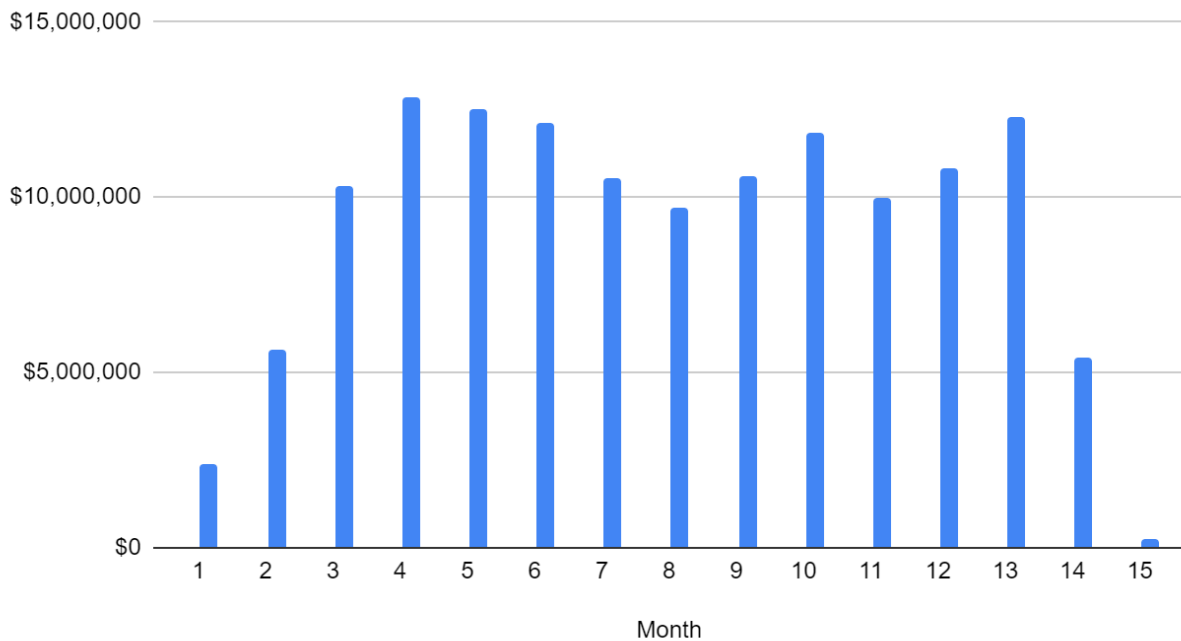


Figure 2: Actual statewide IT outside services spend by month for FY23

IT Projects

The Office tracks a number of IT projects being completed by State agencies in conformance with its duties under Iowa Code Chapter 8B. The following projects were reported to the OCIO by state agencies:

Agency	Project
DIAL	ITSRM Modernization
DIAL	Licensing RFP
DIAL	Office Telephony Realignment
DNR	AFO eMMP Phase 3.0
DNR	AQB Records and Reporting
DNR	Contaminated Sites Updates
DNR	FOCD/HSI - Rewrite
DNR	General Permits - GP 5, 8 & 9 - Maintenance - misc bugs and enhancements
DNR	Iowa Drinking Water Data Portal Phase 1 (Water Container Rewrite)

DNR	IWIS -Iowa Well Information System
DNR	SRF Business Analysis (analysis only)
DNR	Stormwater - Maintenance - misc bugs and enhancements
DOC	ATG ICON Suite Migration
DOC	Microsoft Surface device EOL
DOC	Windows 10 Retail EOL
DOE	Iowa Education Portal system replacement
DOE	IT infrastructure modernization
DOE	Statewide Longitudinal Data System (SLDS)
DOM-DoIT	24x7 SOC
DOM-DoIT	6200 Park
DOM-DoIT	BEAD Initial Proposal Development
DOM-DoIT	BEAD Initial Proposal Development
DOM-DoIT	Capitol Complex network upgrades
DOM-DoIT	Connected Nation Broadband Assistance
DOM-DoIT	Data backup solution
DOM-DoIT	Data center chiller replacement
DOM-DoIT	Data center relocation/consolidation
DOM-DoIT	Deferred Compensation
DOM-DoIT	Digital Equity Statewide Survey
DOM-DoIT	DOM Security Incident Communication Management
DOM-DoIT	DOM VALS LGB Changes
DOM-DoIT	EDR implementation
DOM-DoIT	Endpoint management system
DOM-DoIT	Hardware inventory
DOM-DoIT	Improve Okta end user resources
DOM-DoIT	ISU GIS Services
DOM-DoIT	K-12 Education EDR implementation
DOM-DoIT	Mainframe MFA Implementation
DOM-DoIT	Okta Agency Integrations
DOM-DoIT	Okta MFA coverage
DOM-DoIT	Operating System Upgrade
DOM-DoIT	Schneider Geospatial
DOM-DoIT	ServiceNow Onboarding
DOT	AASHTOWare Construction

DOT	Content Management System Replacement
DOT	CPS Replacement - Workday Portion
DOT	Data Center Improvements
DOT	Digital Image Conversion
DOT	DOT Network Closet Physical Security Improvements
DOT	DOT Network Remote Site Equipment Replacement
DOT	ERT
DOT	Exclusive Electronic Exchange
DOT	Fall Server Hardware Replacement / Installation
DOT	Fall Storage Hardware Replacement / Installation
DOT	Grant Management - Systems Planning
DOT	Insurance and Bond Portal
DOT	Laboratory Information Management System Replacement (LIMS)
DOT	Lane Closure System (LCS)
DOT	mID
DOT	Network Access Control Enforcement and Systems Integration
DOT	Network Core Replacement
DOT	Origami Risk - Claims Administrative
DOT	Program and Project Management System (PPMS)
DOT	Realignment of the mID IACA Cert
DOT	Remote Avaya Voicemail Server Replacements
DOT	Right of Way Inventory Management System (RIMS)
DOT	Scanner Software Upgrade
DOT	Science Logic Implementation
DOT	Stopgap Contractor Pay System (SCPS)
DOT	System Access(SA) Replacement
DOT	TFS to Azure Dev Ops
DOT	Video Conference Room Upgrades
DOT	Windows 2012R2 Server Replacements
DOT	Workday Inventory
DOT	Workday Learning
DPS	CAD-RMS and Warrant Tracking Management
HHS	Add New Rent Reimbursement program to WOPR
HHS	Architecture & IT Strategy Enablement
HHS	Bed Occupancy Dashboard Optimization

HHS	CCA Data to Data Warehouse
HHS	CCA Eligibility ECF
HHS	CLEAR Replacement
HHS	Corp Tech Assessment
HHS	Credit Balance Tracking
HHS	CSRU L028 IWD System Modernization
HHS	CyncHealth SOW 8
HHS	DHS Agency Dashboards - Continuation
HHS	Dynatrace - POC
HHS	Electronic Disaster SNAP application
HHS	FACS Replacement CCWIS Solution
HHS	Google to O365 - Content Migration
HHS	HCBS Provider Assessment
HHS	HHS Integration - Brand Update
HHS	HHS IT Governance
HHS	IDSS 2.0
HHS	Iowa Medicaid Dashboard - Health Dashboard 2
HHS	IPN 2.0 RFP
HHS	IRIS 2.0 Implementation
HHS	MEME Interoperability
HHS	NAC Project
HHS	PHE Covid Unwind Activities
HHS	Provider Outcomes Delivery
HHS	Rent Reimbursement Enhancements
HHS	Rent Reimbursement Updates
HHS	Residential Assessment Update
HHS	Unwind CMS Data Reporting
HHS	Video DOT
HHS	Vital Records Data Modernization - FHIR interface
HHS	Vital Records Replacement
HHS	WIC HIE
HHS	WOPR-IDR Interface
HHS	Workday Integration & GAX-VCC Infrastructure
HHS	Workday OKTAIAM Review
IDR	BizTalk Conversion

IDR	Modernization Phase 3 and 4
IEDA/IFA	EMS Discovery SOW
IUB	OGC Case Management
IVH	Arxium 2022
IVH	Bull Analysis
IVH	Electronic Communications Application
IVH	Electronic Scheduling Software
IVH	Iron Mountain Bulk Scan
IVH	Sharepoint Migration 2022
IVH	Vocera Nurse Call
IVH	XM Fax
IVH	ICN Circuits
IVH	Kronos FY25 Renewal
IVH	Chiropractic / Home Health Clinics and Scheduling
IWD	Cloud First Initiative
IWD	Digital Experience Phase 2
IWD	Unemployment Insurance Benefits System Modernization
IWD	Unemployment Insurance Identity Verification Solution
IWD	Unemployment Insurance Tax System (My Iowa UI) Modernization

Agency Participation in OCIO Programs

Beginning in FY20, HF759 required the OCIO to submit quarterly reports including a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office. For the annual reporting period OCIO offers the table set forth in the URL below that shows charges to each agency in FY23 for IT services provided by OCIO. The table demonstrates that OCIO provides services to all agencies of state government, but in varying amounts depending on the needs of each agency. Agencies highlighted in Green are “fully centralized” in that all IT functions are provided to the agency by OCIO. The report can be found at the following URL:

<https://ocio.iowa.gov/document/doit-fy-2023-agency-participation>