

Report on Nonreversion of Funds

MARCH 2023

2020 FUNDS

The purpose of this section is to satisfy the requirements found in 2020 lowa Acts Chapter 1121 Section 43. (Carry forward from SFY20 to SFY21)

Sec. 43. REPORT ON NONREVERSION OF FUNDS. The department of human services shall report the expenditure of any moneys for which nonreversion authorization was provided for the fiscal year beginning July 1, 2019, and ending June 30, 2020, for the family investment program account, state supplementary assistance, child and family services, the mental health institutes, field operations, or general administration to the chairpersons and ranking members of the joint appropriations subcommittee on health and human services, the legislative services agency, and the four legislative caucus staffs on a quarterly basis beginning October 1, 2020.

Nonreversion amounts:

| Appropriation | Nonreversion Amount | Portion of Nonreversion Amount due to COVID |
|---|------------------------|---|
| Family Investment Program Account (FIP) | \$9,028,372 | \$4,416,214 |
| State Supplementary Assistance | \$1,888,492 | \$0 |
| Child and Family Services | \$11,171,109 | \$3,396,070 |
| Cherokee Mental Health Institute | \$0 | N/A |
| Independence Mental Health Institute | \$0 | N/A |
| Field Operations | \$5,226,469 | \$518, 4 99 |
| General Administration | \$220,941 | \$2 4 ,302 |

Detail regarding use of nonreversion moneys

The Department will continue to report on these funds until they are fully spent. The spending plan for SFY20 to SFY21 carry forward, including estimated total expenditures for SFY21 through SFY23, is presented in the table attached to this report. Carry forward funds are being used for one-time expenditures with limited exceptions. The Department expects to cover any ongoing costs with status quo appropriations.

II. 2021 FUNDS

The purpose of this section is to satisfy the requirements found in 2021 lowa Acts Chapter 182 Section 65. (Carry forward from SFY21 to SFY22)

Sec. 65. REPORT ON NONREVERSION OF FUNDS. The department of human services shall report the expenditure of any moneys for which nonreversion authorization was provided for the fiscal year beginning July 1, 2020, and ending June 30, 2021, for field operations or general administration to the general assembly on a quarterly basis beginning October 1, 2021.

Nonreversion amounts:

| Appropriation | Amount | Explanation |
|----------------------|-----------------------|---|
| | | The year-end balance is primarily due to the following: |
| | | Salary savings resulting from employee health |
| Field Operations | \$3,986,672 | insurance increases being lower than budgeted and |
| ' | . , , | savings from staff attrition. |
| | | 2. Lower support spending; primarily in technology. |
| | | 3. Increased revenue from other sources. |
| | | The year-end balance is primarily due to the following: |
| | | Vacancy savings. |
| Camanal | | 2. Lower support spending; primarily in technology, |
| General | \$812,57 4 | postage, and travel. |
| Administration | | 3. Increased revenue from other sources. |
| | | 4. Salary savings resulting from employee health |
| | | insurance increases being lower than budgeted. |

Detail regarding use of nonreversion moneys

Field Operations

The Department did not spend these funds in SFY22 but has received carry-forward authority so funds can be spent on one-time projects in SFY23. Funds will be used for various administrative efforts including the following:

- A comprehensive protective services assessment.
- Potential overtime related to the COVID public health emergency unwinding efforts.
- Mobile technology upgrades for social workers.
- Public assistance oversight assessment.

To date, \$433,952 has been spent on the below activities.

| Field Operations Activities | Total | Federal | State |
|---|---------|---------|---------|
| Comprehensive Protective Services Assessment | 459,100 | 40,962 | 418,137 |
| Mobile Technology Upgrades for Social Workers | 11,552 | 3,395 | 8,156 |
| Temporary Staff to Support Field Operations HR Work | 10,953 | 3,295 | 7,658 |
| Total | 481,604 | 47,652 | 433,952 |

General Administration

The Department did not spend these funds in SFY22 but has received carry-forward authority so funds can be spent on one-time projects in SFY23. The funds have been reserved for the workspace consolidation effort in conjunction with the HHS alignment. The Department of Administrative Services (DAS) will provide the capital improvement and construction project administrative services for this project. The entire carry-forward balance was transferred to DAS in February 2023 so that project work can begin.

| | | | | | One-Time, |
|----------|-------------|-------------|------------|------------|-----------------|
| | | FY21 | FY22 State | FY23 State | Limited ongoing |
| Activity | Description | State Share | Share | Share | or Ongoing* |

* Limited ongoing needs will be covered by existing appropriations at status quo levels

FAMILY INVESTMENT PROGRAM ACCOUNT

\$9,028,372

| Data Cantor Mayo | OCIO is moving the Hoover data center and DHS will be charged | | خ | 267.050 | ۲ | CE 4 EE C | . خ | 1 007 010 | One-Time |
|-------------------------------------|---|------------------------------------|----|-----------|----|-----------|----------|-----------|----------|
| Data Center Move | department plans to use FIP carry-forward funds to cover this o | me-time expense. | \$ | 367,859 | Ş | 654,556 | . ڊ ا | 1,007,810 | One-Time |
| | | Workday Implementation | \$ | 1,485 | \$ | 782,502 | \$ | 365,479 | One-Time |
| | | Corporate Projects Consulting | \$ | - | \$ | - | \$ | - | Limited |
| | | ServiceNow Implementation | \$ | - | \$ | 87,899 | \$ | - | One-Time |
| | | Replace Project Online | \$ | - | \$ | 393 | \$ | - | One-Time |
| | | SQL Conversion Project | \$ | - | \$ | 256,175 | \$ | - | One-Time |
| | | ADO Enterprise Project | \$ | - | \$ | 27,115 | \$ | - | One-Time |
| | Continued upgrade and modernization of information | Human Centric Design | \$ | - | \$ | 158,893 | \$ | - | One-Time |
| IT Modernization | technology systems will generate long-term benefits. Projects | Datawarehouse Conversion | \$ | - | \$ | 3,342 | \$ | - | One-Time |
| | being considered are listed to the right. | Enterprise Architecture | \$ | - | \$ | 15,322 | \$ | - | One-Time |
| | | Agency Dashboard | \$ | - | \$ | 149,165 | \$ | - | One-Time |
| | | IT Project Management | \$ | - | \$ | 117,546 | \$ | - | One-Time |
| | | PC Replacements | \$ | - | \$ | 88,811 | \$ | - | One-Time |
| | | VX Rack Lease | \$ | 1,100,956 | \$ | 1,100,956 | \$ | 1 | Limited |
| ELIAS Project | Includes costs to hire a vendor to assist with the development of SNAP eligibility in the ELIAS system. | f a RFP to incorporate FIP and | \$ | - | \$ | - | \$ | - | One-Time |
| Contracting Software | The department's current contracting software is no longer sup phased in beginning in Summer 2021; the updated system offer greatly benefit tracking of contract actions for the Department' contracts. | rs broader functionality that will | \$ | - | \$ | 21,657 | \$ | , | One-Time |
| Cost Allocation Review RFP/Contract | The department is considering contracting with a specialized ve assistance cost allocation plan to ensure current cost allocation federal funds are maximized. | | \$ | - | \$ | - | \$ | - | One-Time |

| Activity | Description * Limited ongoing n | FY21 State Share eeds will be covered | FY22 State Share by existing ap | FY23 State Share propriations a | One-Time, Limited ongoing or Ongoing* t status quo levels |
|---|--|---|---------------------------------|---------------------------------|---|
| Business Process Redesign RFP/Contract | The Business Process Redesign (BPR) project will thoroughly assess the current public assistance eligibility determination process and identify strategies to increase accuracy, efficiency, and effectiveness across all Agency-issued public assistance programs. This includes actions to obtain or maintain compliance with FNS National Accuracy Clearinghouse (NAC) final rules within 30 days of release by FNS as well as recommendations for improved efficiency in asset verification and data validation. | | \$ 259,378 | | One-Time |
| Rent Reimbursement Up-Front IT Work | This includes IT costs associated with the transition of the Rent Reimbursement program from the Department of Revenue to the Department of Human Services. The current IDR mainframe system is integrated into their other systems so there is no way to shift the existing functionality without a full rewrite. DHS plans to develop a new web application to provide this functionality. | \$ 143,918 | \$ 1,119,121 | \$ 698,219 | One-Time |
| IDHS/IDPH Realignment | The purpose is to realign and integrate programs, practices and policies to improve delivery of services and most effectively leverage available funding sources. Costs include vendor contracts, space planning, technology integration and staff. | \$ 33,158 | \$ 406,650 | \$ - | One-Time |
| | STATE EXPENDITURE TOTAL | | \$ 5,249,481 | | |
| | REMAINING FIP BALANCE (HAS CARRY-FORWARD AUTHORITY FROM SFY22 TO SFY23) | | \$2,131,515 | \$0 | |

STATE SUPPLEMENTARY ASSISTANCE

\$1,888,492

\$11,171,109

| SNAP Payment Error Rate | FFY18 Reinvestment Obligation | \$ | 638,128 | \$ 258,728 | \$ - | Ongoing |
|-------------------------|---|-------|-------------|---------------|---------------|----------|
| SNAP Payment Error Rate | FFY19 Reinvestment Obligation, including BPR related to SNAP | \$ | - | \$ 529,006 | \$ 462,630 | One-Time |
| | STATE EXPENDITURE TOT | AL \$ | 638,128 | \$ 787,734 | \$ 462,630 | |
| | REMAINING SSA BALANCE (HAS CARRY-FORWARD AUTHORITY FROM SFY22 TO SFY2 | 3) | \$1,250,364 | \$462,630 | \$0 | |

CHILD AND FAMILY SERVICES

| Kinship Caregiver Program | DHS has long sought to have children placed with relatives and kin. However, unlicensed relatives have been unable to receive payment to care for such children. The Kinship Caregiver Program allows relatives to receive a \$300 a month stipend for each child in their care. The caregiver would be invited to participate in in the foster care licensing process in the first two months they are caring for their kin, and they would be able to receive the Kinship Caregiver Payment for up to six months. | \$ - | \$ 2,132,700 | \$ - | One-Time |
|---------------------------|---|------|--------------|------|----------|
| | The program start date was 7/1/2021 and it was funded with carry-forward funds in SFY22, but then with ongoing funding from the Child and Family Services appropriation in SFY23 and after. The department will fund this program within the existing appropriation with no new funds requested. | | | | |

| Activity | Description * Limited ongoing n | FY21 State Share eeds will be covered | FY22 State Share by existing ap | FY23 State Share propriations a | One-Time, Limited ongoing or Ongoing* t status quo levels |
|--|--|---------------------------------------|---------------------------------|---------------------------------|---|
| Child Welfare Provider Training Academy | The department received authority during the 2020 session to carry-forward the remaining portion of the \$147,000 child welfare provider training academy allocation and approximately \$10,000 of the \$11.2 million Child and Family Services balance is associated with these activities. This will fund training delayed as a result of the COVID pandemic. | \$ 10,438 | | \$ - | One-Time |
| Group Care (QRTP) and Shelter Care Payment Increase | Residential providers have submitted a formal request to temporarily increase the daily rate for QRTP and shelter care due to the increased cost of providing additional hourly staff while residents are not in school (due to the COVID pandemic). Many residents are attending school virtually and/or in a hybrid model. This translates into a higher cost of staffing per youth. The department is raising the daily rate by \$40 per bed day utilized. | \$ 2,402,490 | \$ - | \$ - | One-Time |
| FACS Replacement Project | During the 2019 legislative session, the department received \$5.5 million from the Technology Reinvestment Fund for the replacement of the family and children services (FACS) system. FACS is currently the primary child welfare system used by DHS case managers for ongoing case management and also serves as a billing and payment mechanism for providers. This initial funding will not cover the cost of the entire project so the department would like to reserve the remaining non-reverted funds in an effort to avoid future funding requests. | | \$ - | \$ 6,625,481 | One-Time |
| | STATE EXPENDITURE TOTAL | \$ 2,412,928 | \$ 2,132,700 | \$ 6,625,481 | |
| | REMAINING CFS BALANCE (HAS CARRY-FORWARD AUTHORITY FROM SFY22 TO SFY23) | \$8,758,181 | \$6,625,481 | \$0 | |

\$5,226,469 **FIELD OPERATIONS**

| Derecho Recovery | Used to cover expenses (travel, overtime, etc.) associated with the disaster supplemental nutrition assistance program (D-SNAP) provided to Iowa residents impacted by the Derecho. | \$ 198,690 | \$ - | \$ | - | One-Time |
|------------------|---|-----------------|---------|----|-----|----------|
| Field Staffing | To maintain existing staffing levels and to fund higher wages resulting from cost of living adjustments and merit increases. | \$ 5,027,779 | \$ - | \$ | - | Ongoing |
| | STATE EXPENDITURE TOTAL | \$ 5,226,469 | \$ - | \$ | - | |
| | REMAINING FIELD BALANCE | \$0 | \$0 | • | \$0 | |

| | | | | | One-Time, |
|----------|-------------|----------------|------------|------------|-----------------|
| | | FY21 | FY22 State | FY23 State | Limited ongoing |
| Activity | Description | State Share | Share | Share | or Ongoing* |
| | ¥1: | and the second | L | | |

* Limited ongoing needs will be covered by existing appropriations at status quo levels

GENERAL ADMINISTRATION

| \$220,941 |
|-----------|
|-----------|

| Racial Equity/Inclusion Training | Workshops for DHS leadership to understand disparate outcomes in the communities the department serves. | \$ 2,852 | \$ - | \$ - | One-Time |
|----------------------------------|--|---------------|---------|---------|----------|
| Department Dashboard Project | The department is in the process of creating public facing expenditure and benefit dashboards with the goal of increasing understanding and confidence in the quality of services being provided by DHS. | \$ 129,643 | \$ - | \$ - | Limited |
| Learnsoft Implementation Project | Loading content related to Employee Handbook, State of Iowa Handbook, Statewide Sexual Harassment Training, HIPAA training for all DHS employees. | \$ 9,154 | \$ - | \$ - | Limited |
| Learnsoft Trainings | Mandatory Reporter Training via Learnsoft. | \$ 79,292 | \$ - | \$ - | Limited |
| | STATE EXPENDITURE TOTAL | \$ 220,941 | \$ - | \$ - | |

REMAINING GENERAL ADMIN BALANCE

\$0

\$0

\$0