Director: Mark R. Schuling Hoover State Office Building Des Moines, Iowa 50319 www.state.ia.us/tax

October 15, 2010

Mr. Dick Oshlo Director Iowa Department of Management State Capitol Building

Mr. Glen Dickinson Director Iowa Legislative Services Agency State Capitol Building

Office of the Secretary of Senate Iowa Senate For the Legislative Fiscal Committee State Capitol Building

Office of the Chief Clerk Iowa House of Representatives For the Legislative Fiscal Committee State Capitol Building

Re: Department of Revenue Collection Enterprise

Dear Mr. Oshlo, Mr. Dickinson, and Members of the Legislative Fiscal Committee:

Iowa Code § 421.17(27)(h) and (j) (2009) require the Director to report quarterly the collection results and annually collection positions added and costs incurred by the Department of Revenue. Please accept the attached report as the FY10 year end report as required by this section.

If you have any questions or further information is needed, please let me know.

Yours truly,

Director

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HOUSE OF REPRESENTATIVES

Iowa Department of Revenue FY 2010 Collection Enterprise Report October 2010

The Iowa Collection Enterprise (ICE) encompasses all collection activities of the Department of Revenue. This includes not only the collection of assessed tax obligations by the Department but also collections made in support of the Judicial Branch, DHS Child Support Recovery and the Department of Natural Resources. The ICE is funded by receipts and by collection charges that are passed on to obligors.

Collections by Fiscal Year

Collections for Fiscal Year 2010 were \$192.7 million. This was \$36.6 million more than was collected in Fiscal Year 2009. The collection increase is largely attributable a 20 percent increase in new assessments.

The attached table details collections for the past four fiscal years. College Aid moved its collection activity from ICE in FY 2009.

Cost/Benefit

Collection costs totaled \$15.65 million. Total costs equaled 8.1 percent of the amount collected.

FY 2011 collections are estimated to total \$193.0 million at a cost of \$12.5 million. FY 2010 and FY 2011 include costs related to an upgrade to the Web-enabled collection system required in 2008 Iowa Acts, 82nd G.A. Ch. 1172, §31. The collection system upgrade is expected to be completed in November 2010.

The Collection Enterprise is operating with 15 fewer filled positions in FY11 than it had to begin FY10. Seven of those vacancies are Revenue Agent positions. The Collection Enterprise currently has 56 filled positions.

Fiscal Year	Collections	Cost	Cost ratio
FY 2008 Actual	\$159.7M	\$10.1M	6.3%
FY 2009 Actual	\$156.1M	\$ 9.7M	6.2%
FY 2010 Actual	\$192.7M	\$15.7M	8.1%
FY2011 Estimate	\$193.0M	\$12.5M	6.5%

Iowa Department of Revenue Iowa Collection Enterprise

Collections for Fiscal Year 2010

IDR Tax Receivables \$ 167,017,243 Judicial \$ 25,147,803 DHS Child Support \$ 535,264 DNR \$ 45,752 Total \$ 192,746,062	Program	Dollars Collected
DHS Child Support \$ 535,264 DNR \$ 45,752	IDR Tax Receivables	\$ 167,017,243
DNR \$ 45,752	Judicial	\$ 25,147,803
<u> </u>	DHS Child Support	\$ 535,264
Total \$ 192,746,062	DNR	\$ 45,752
	Total	\$ 192,746,062

Collections for Fiscal Year 2009

Program	Dollars Collected
IDR Tax Receivables	\$ 134,157,082
Judicial	\$ 20,040,649
College Aid	\$ 1,406,564
DHS Child Support	\$ 494,260
DNR	\$ 10,479
Total	\$ 156,109,034

Collections for Fiscal Year 2008

Program	Dollars Collected
IDR Tax Receivables	\$ 130,990,216
Judicial	\$ 21,188,375
College Aid	\$ 6,782,865
DHS Child Support	\$ 700,103
DNR	\$ 26,590
Total	\$ 159,688,149

Collections for Fiscal Year 2007

<u>Program</u>	Dollars Collected
IDR Tax Receivables	\$ 123,282,900
Judicial	\$ 18,651,098
College Aid	\$ 5,881,135
DHS Child Support	\$ 809,419
DNR	\$ 65,289
Total	\$ 148,689,841