Status of Technology Upgrades

Quarterly-1/1/2022



Innovative Technology Solutions for Citizen-Centric Government

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Overview

Beginning October 1, 2019, a quarterly report regarding the status of technology upgrades or enhancements for state agencies, submitted to the general assembly and to the chairpersons and ranking members of the senate and house committees on appropriations. The quarterly report shall also include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office.

IT Projects

The Office tracks a number of IT projects being completed by State agencies in conformance with its duties under Iowa Code Chapter 8B. The following projects were tracked by OCIO in 2021, representing the status of technology enhancements and/or upgrades being performed by state agencies:

Project Name

Active Technology Projects during reporting period	
IUB - Utilities Board	IUB Electronic Voucher System and Assessment Reporting and Payment System
IDOE - Education	IDOE Community College/CTE Curriculum Database and Program Approval System
IDR - Revenue	IDR FY20 00024 Annual TY 2020 Changes
DNR - Natural Resources	DNR Iowa State Parks Centralized Reservation System
IDR - Revenue	IDR FY20 00055 Assessment of Property Owned by Assessor's Family
IDR - Revenue	IDR FY20 00054 CCU Court Debt Collection
DPH - Public Health	DPH Behavioral Health Reporting System
ICRC - Civil Rights Commission	ICRC Case Management System Upgrade
ABD - Alcoholic Beverages Division	ABD Iowa Alcohol Regulatory Compliance Licensing System
IECDB - Ethics and Campaign Disclosure Board	IECDB Web Reporting System Upgrade
IWD - Iowa Workforce Development	IWD Unemployment Insurance Modernization
IDR - Revenue	IDR FY21 005 Treasury Offset Program (TOP) Annual

	Reconciliation Business Case		
DCA - Cultural Affairs	DCA Data Migration		
DNR - Natural Resources	DNR lowa Waste Exchange Web Application		
IVH - Veterans Home	IVH EMR		
IDR - Revenue	IDR FY21 020 Iowa Hoover Presidential Library Tax Credit		
IVH - Veterans Home	IVH Laserfiche Software Upgrade		
IDR - Revenue	IDR FY21 010 Annual TY 2021 Changes		
IDR - Revenue	IDR FY21 019 Replacement Claim		
DNR - Natural Resources	DNR ESS Level2 Assessments		
DHS - Human Services	DHS Hoover Control-M Upgrade		
IDR - Revenue	IDR Hoover Control-M Upgrade		

Agency Participation in OCIO Programs

Beginning in FY20, HF759 required the OCIO to submit quarterly reports that include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office. In response to this requirement for the first reporting period includes the following information:

For the 1st quarter of the reporting period (October 1, 2021) OCIO offers the table set forth in the URL below that shows charges to each agency in FY22 Q1 for IT services provided by OCIO. The table demonstrates that OCIO provides services to all agencies of state government, but in varying amounts depending on the need of each agency. Agencies highlighted in Green are "fully centralized" in that all IT functions are provided to the agency by OCIO. The report can be found at the following URL:

 $\underline{https://ocio.iowa.gov/file/ociofy2022q1agencyparticipation-webxlsx}$