



Department of  
**HUMAN SERVICES**

## *Hawki Board Annual Report*

December 2021

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## Executive Summary

This report has been developed for the state fiscal year 2021 (SFY21), Annual Report July 1, 2020 to June 30, 2021, for the Healthy and Well Kids in Iowa (Hawki) program. Iowa Code Section 5141.5 (g) directs the Hawki Board to submit an annual report concerning the Board's activities, findings, and recommendations.

On March 13, 2020, the Federal government issued a Public Health Emergency (PHE) for the coronavirus (COVID-19) disease. This PHE affected the Hawki Program through the rest of SFY20 and the entire SFY21 in determining disenrollment, premium collection, and the type of services provided. Due to the PHE, children were not disenrolled from the program at the time of their renewal, the collection of premiums stopped, and healthcare services were added. Telehealth was one of the services that were added to allow Hawki members to continue to receive needed health services without the need to go to a provider's office.

## Program Description

Title XXI of the Social Security Act enables states to provide health care coverage to uninsured, targeted low-income children. In Iowa, targeted low-income children are those children covered by a Medicaid Expansion, a separate Hawki program, and the Hawki Dental-Only Program which was implemented on March 1, 2010.

Effective January 1, 2014, the countable income levels were changed based on the introduction of the Modified Adjustable Gross Income (MAGI) methodology in accordance with the Affordable Care Act. This change aligns financial eligibility rules across all insurance affordability programs; creates a seamless and coordinated system of eligibility and enrollment; and maintains eligibility of low-income populations, especially children.

The Medicaid Expansion component covers children ages 6 to 18 years of age whose countable family income is between 122 and 167 percent of the Federal Poverty Level (FPL) and infants 0 to 1 year of age whose countable family income is between 240 and 375 percent of the FPL. The Hawki program provides healthcare coverage to children under the age of 19 whose countable family income is less than or equal to 302 percent of the FPL, who are not eligible for Medicaid and who are not covered under a group health plan or other health insurance. The Hawki Dental-Only Program covers children who meet the financial requirements of the Hawki program but are not eligible because they have health insurance. The Dental-Only program and the dental coverage with Hawki provide preventive and restorative dental care services as well as medically necessary orthodontia.

*See Attachment One: Organization of the Hawki program.*

## **Federal History**

Congress established the Children's Health Insurance Program (CHIP) with passage of the Balanced Budget Act of 1997, which authorized \$40 billion for the program through Federal Fiscal Year (FFY) 2007. Under the program, a federal block grant was awarded to states to provide health care coverage to children of families with income above Medicaid eligibility levels.

On February 4, 2009, President Obama signed the Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA), Public Law 111-3, into law. The CHIPRA legislation reauthorized CHIP for four and a half years through FFY 2013 and authorized approximately \$44 billion in new funding for the program.

The Patient Protection and Affordable Care Act (ACA) was signed into law on March 23, 2010, and continued CHIP programs through September 30, 2019. Federal funding was authorized through September 30, 2017. The ACA has resulted in substantial changes to the program. Noteworthy changes include a single streamlined application as part of the enrollment process and switching to the MAGI methodology to determine family income. ACA also prohibits states from reducing current eligibility standards, referred to as maintenance of effort (MOE), until September 30, 2019.

## **Reauthorization of CHIP**

On January 22, 2018, Congress passed a Continuing Resolution (CR) called the HEALTHY KIDS Act that approved funding for CHIP for six years. Another CR was then passed on February 8, 2018, the ACCESS Act, that approved funding for four more years. CHIP funding is now authorized through Federal Fiscal Year (FFY) 2027 (September 30, 2027). Other CHIP provisions in the HEALTHY KIDS Act and the ACCESS Act included:

- CHIP match rate. The federal match for CHIP (known as e-FMAP or enhanced federal medical assistance percentage), was increased by 23 percentage points by the ACA. This increase is also known as a "bump". The HEALTHY KIDS Act continued this bump through FFY19. The "bump" decreased to 11.5 percentage points in FFY 2020 and then returns to the e-FMAP for future years).
- Maintenance of Effort (MOE). MOE is the provision that states are required to maintain eligibility standards, methodologies and procedures the same. This remains in effect until FFY27. Some states may change their eligibility beginning October 1, 2019, if their eligibility is above 300 percent of the FPL. Iowa is currently at 302 percent, so may have the option of moving to 300 percent FPL.

## **Iowa's CHIP Program**

CHIP is a federal program operated by the state, financed with federal and state funds at a match rate of approximately 80 cents to \$1.00. CHIP was enacted to cover uninsured children whose family income is above the income limits for Medicaid. As noted previously, Iowa's CHIP program has multiple components:

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- **Medicaid Expansion** (Implemented 1998) – Provides health and dental services to infants 0 to 1 year of age and qualified children ages 6 to 19 through the state’s Medicaid program at the enhanced federal matching rate. The children covered have income that is higher than regular Medicaid but lower than the income criteria for the Hawki program.
- **Hawki** (Implemented 1999) – Qualified children are covered through contracts with MCOs and a dental plan to deliver a full array of health and dental services. The Hawki program covers preventive care (immunizations), primary care, hospital and emergency care, chiropractic care, vision, skilled nursing care, dental care, medically necessary orthodontia, and behavioral care including substance abuse and mental health treatment. The coverage package is similar to a comprehensive commercial health and dental insurance plan. The children covered are those with family income higher than the Medicaid Expansion program, and below 302 percent of the FPL.
- **Hawki Dental-Only Program** (Implemented 2010) - The Hawki Dental-Only Program provides preventive and restorative dental care services as well as medically necessary orthodontia to children with income under 302 percent of the FPL that do not qualify for healthcare benefits under Hawki because they have health insurance.
- **Managed Care** (Implemented April 2016) – Most Medicaid members, including those enrolled in the Hawki program, were transitioned to a managed care program, and receive health coverage through a MCO.

*See Attachment 2: Iowa’s Health Care Programs for Non-Disabled Children*

## **Key Characteristics of the Hawki Program**

The Department pays monthly capitation premiums to MCOs and Hawki program benefits are provided in the same manner as for commercial beneficiaries. The covered services under Hawki are different from regular Medicaid and are approximately equivalent to the benefit package of the state’s largest employee plan available at the beginning of the program.

The capitation payment made to Amerigroup for SFY21 was \$150.96 per member per month (pmpm), for Iowa Total Care the capitation payment was \$152.23 pmpm and for Delta Dental of Iowa the capitation payment was \$21.62 pmpm.

Within the Hawki program (effective January 1, 2014), families with income over 181 percent of the FPL pay a monthly premium of \$10 - \$20 per child with a maximum of \$40 per family based on family income. Premiums have not increased since the program’s

implementation and Iowa's monthly premium compared to established FPLs are consistently lower than most other states charging a monthly enrollee premium. In June 2020, 65 percent of enrolled Hawki families paid a monthly premium and 35 percent paid no monthly premium amount.

In May 2019, the Department transferred the work of the Hawki third party administrator to the Department to consolidate members transitioning between Hawki and Medicaid and to align systems and services to better serve Hawki members and potential members. The Department now performs all aspects of application processing, eligibility determination, customer service, management of information systems, premium billing and collection, health and dental plan enrollment, policy, and program oversight.

Enrollment in Iowa's CHIP program has been instrumental in providing coverage to thousands of uninsured children since 1998 and Iowa has historically been among the top five states with the lowest uninsured rate among children.

*See Attachment Three: History of Participation.*

## **Budget**

### **Federal Funding History**

The CHIP program is authorized and funded through Title XXI of the Social Security Act. The program is capped with a fixed annual appropriation established by the legislation authorizing the program. Since implementation in 1997, state CHIP programs across the nation have provided healthcare coverage to millions of uninsured children.

From the initial total annual appropriation, every state was provided an allotment for the year based on a statutory formula established in the original legislation. Prior to FFY05, states were allocated federal funding based on the estimated number of uninsured children in the state estimated to be eligible for the program. In FFY06, the allocation formula was based on 50 percent of the number of low-income children for a fiscal year and 50 percent of the number of low-income uninsured children defined in the three most recent population surveys of the Bureau of Census, with an adjustment for duplication.

States were allowed three years to spend each year's original allotment. At the end of the three-year period, any unused funds were redistributed to other states. States receiving redistributed funds had one year to spend them. Unused funds remaining at the end of the year were returned to the U.S. Treasury.

With the passage of CHIPRA in 2009, the annual allotment formula was revised to reflect projected state and program spending more accurately. The new allotment formula for each of the 50 states and the District of Columbia was determined as 110 percent of the highest of the following three amounts:

- Total federal payments under Title XXI to the state for FFY08, multiplied by an “allotment increase factor” for FFY09.
- FFY08 CHIP allotment multiplied by the “allotment increase factor” for FFY09; or
- The projected FFY09 payments under Title XXI as determined on the basis of the February 2009 estimates submitted and certified by states no later than March 31, 2009.

CHIPRA allowed states to maintain the three-year availability of funds for FFY98-FFY08 allotments but changed to two-year availability of funds for allotments beginning with FFY09. Additionally, unexpended allotments for FFY07 and subsequent years were redistributed to states that were projected to have funding shortfalls after considering all available allotments and contingency fund payments.

Section 2104(m) (2) (A) (ii) of CHIPRA added a “rebasing” process in determining the FFY11 allotments. This requirement meant that the state payments, rather than their allotments, for FFY10 must be considered in calculating the FFY11 allotments. Specifically, the FFY11 allotments are determined by multiplying the increase factor for FFY11 by the sum of:

- Federal payments made from states available allotments in FFY10.
- Amounts provided as redistributed allotments in FFY10 to the state; and
- Federal payments attributable to any contingency fund payments made to the state for FFY10 determined under Section 2104(n) of the Act.

Rebasing occurred in FFY13 using the allotments and expenditures from FFY12.

**State Funding for SFY21:**

The total original appropriation of state funds for SFY21 was:	\$37,598,984
Amount of Hawki Trust Fund Dollars added to appropriation*:	\$ 3,363,709
Amount of supplemental appropriation for SFY21	<u>\$ 0</u>
Total State Funding	\$40,962,693

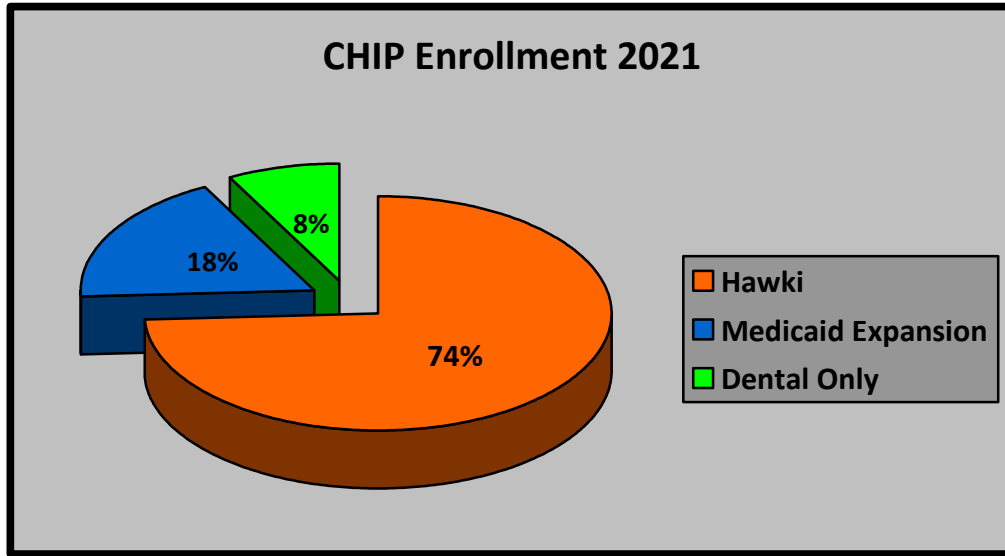
\*The Hawki Trust fund dollars are dollars not spent the previous year on Hawki that then are applied to the next year’s Hawki budget. These funds remain available for Hawki’s use and do not return to the general fund.

*See Attachment Four: Budget Information*

**Enrollment**

As of June 30, 2021, 87,296 children were enrolled in Iowa’s CHIP program. This was an increase of less than 1 percent from SFY20. Of the total number enrolled in SFY21:

- 15,750 (18 percent) were enrolled in Medicaid Expansion (M-CHIP),
- 64,787 (74 percent) in Hawki, and
- 6,759 (8 percent) in the Hawki Dental-Only program.



## COVID-19

The Department worked quickly when the PHE was issued on March 13, 2020, to ensure Hawki members continued to be enrolled in the program and receive needed health care services. The Department requested authority through the CHIP Disaster SPA to be able to delay renewals for CHIP and not disenroll members until the PHE is over. Additionally, Hawki members who had a decrease in family income during the PHE, could still be eligible for Medicaid.

Federal guidance also allowed for the discontinuation of collecting premiums for Hawki families during the PHE. The Department sent letters to the affected families in March 2020, notifying them that during the PHE no Hawki member would be disenrolled from the program for not paying their premium.

Due to the PHE, the Department expanded services to Hawki members to allow telehealth. Hawki members were able to obtain needed health services through a video conference with a provider, or over the phone, instead of seeing the provider in person. Telehealth services include sick visits, well-child visits, physical therapy, behavioral health services and others.

## Quality

The MCOs are responsible for developing a quality management/quality improvement program to improve quality outcomes for Medicaid and Hawki members. The MCOs are also to report on quality measures such as well-child visits, adolescent well-child visits, diabetes management, etc. The Department monitors the quality measures to ensure that children, as well as adults, are receiving needed medical care. These reports can be found on the Department's website: <https://dhs.iowa.gov/ime/about/performance-data/MC-quarterly-reports>.



## **Provider Network Access**

The Department reviews the provider networks of the MCOs on a monthly basis to ensure that there is adequate access to all Medicaid and CHIP members. Assessment of the provider networks includes reviewing the number of primary care providers, specialists, and hospitals.

## **Outreach – Four Required Focus Areas**

In SFY21, successful collaboration continued between the Department, Iowa Department of Public Health (IDPH) and the Hawki Board. Designated Hawki outreach coordinators were established in each child and adolescent center agency that is contracted with IDPH. Local agency outreach coordinators provided presumptive eligibility determinations for children and teens, which allowed immediate access to Medicaid covered services until a formal Medicaid eligibility or Hawki eligibility determination was made. Outreach coordinators continue to provide critical outreach to communities in each of four required focus areas:

- **Schools**
- **Faith-based communities**
- **Medical/Dental providers**
- **Diverse populations**

### **Outreach to Schools**

Providing outreach to schools at both the local and statewide levels continues to be important in reaching uninsured, eligible children. Local coordinators from across the state work directly with school nurses as one method of finding these children. All local coordinators develop significant relationships with school nurses to ensure uninsured children are connected to coverage. Many local coordinators attended kindergarten round-ups and school registrations to talk directly to families about healthcare coverage, and some were able to complete presumptive eligibility determinations on the spot so the children could walk away with coverage. In some communities, coordinators also worked with guidance counselors, coaches, or teachers in order to reach uninsured children. The state Hawki outreach coordinator attended the Iowa School Nurse Organization Conference virtually to talk to school nurses about Hawki and provide updated information about the program.

Almost all the agencies worked directly with their school-based sealant programs to provide Hawki information to children whose parents requested information on the release form. This was and is an effective way to identify uninsured children who may be eligible for Medicaid or Hawki.

## **Outreach to the Faith-Based Community**

Local coordinators establish relationships with faith-based organizations in their service areas to promote the Hawki program. Many local coordinators provide Hawki materials to faith-based organizations through email list-serves and mass mailings. Building relationships with the leadership of faith-based organizations allows the outreach coordinators to provide Hawki materials to members and establishes the coordinators as a resource for families in need.

## **Outreach to Medical/Dental Providers**

Coordinators provide direct outreach to Iowa's medical and dental providers to educate them about the Hawki program. There was continued emphasis on engaging hospitals, medical clinics, dental offices, and pharmacists across the state and having these trusted community leaders to talk to families about the Hawki program. Since January 2014, hospitals and other provider types have the ability to become Qualified Entities (QE) to provide presumptive eligibility for children and other populations. All local coordinators worked with medical providers to encourage them to become QEs or to establish a referral system to ensure uninsured children are able to access healthcare coverage.

## **Outreach to Diverse Populations**

Local coordinators continue to partner with and provide outreach to multicultural and diverse populations across Iowa. Outreach continues to be conducted at local and statewide ethnic health fairs, conferences, festivals, ethnic radio stations, and numerous other events that target ethnic populations. Local coordinators were offered culturally competent resources and information throughout the year to help in their local outreach efforts. These resources were typically print resources, face-to-face trainings and webinars.

## **Additional Outreach Activities**

Due to the COVID-19 pandemic, 2021 provided particular challenges to Hawki Outreach. Many outreach plans were either canceled or rescheduled for a later date. The immediate need was getting critical information out to folks about insurance coverage if parents had lost jobs or health insurance due to COVID-19. Many coordinators used social media platforms to get Medicaid/Hawki information out to families in their communities. A new method for distributing information occurred in 2020: drive-thru immunizations set-up in the parking lots of public health agencies alongside community vendors.

Below are examples of additional outreach activities:

- Participating on a Rapid Response Team. This is a community partnership of agencies who offer information and resources to workforce and businesses that are experiencing layoffs in their communities. Outreach Coordinators are able to

- offer Hawki and presumptive eligibility services as an option.
- Working with insurance agents to identify children who need affordable healthcare coverage. Outreach Coordinators provide training and updated information and accept referrals from insurance agents.
  - Attending health fairs and community events to promote the Hawki program and increase awareness. The Outreach Coordinators continually work on new and innovative ways to bring families to their booths to talk to them about Hawki, such as sharing unique promotional items and providing fun activities for children.
  - Working closely with I-Smile™ coordinators to promote the Hawki Dental-Only program. I-Smile™ coordinators frequently work with local dental offices and school to find children who need dental care. Outreach Coordinators provide Hawki Dental-Only information to families in need of dental coverage who may qualify for Hawki and are able to coordinate their care.
  - Utilizing social media to promote the Hawki program. The statewide Hawki outreach coordinator provides social media ideas/content for local outreach coordinators to use.

*See Attachment Five: Referral Sources -Outreach Points.*

## **Presumptive Eligibility**

Iowa Code 514I.5(e) requires the Department to utilize presumptive eligibility when determining a child's eligibility for the medical assistance program. Effective March 1, 2010, Iowa implemented presumptive Medicaid eligibility for children under age 19.

Within the presumptive eligibility program, only qualified entities can enroll applicants into the program. A qualified entity is defined in 42 CFR 435.1101 and qualified entities must be determined by the Department to be capable of making presumptive eligibility determinations. Based on other states' experience implementing presumptive eligibility, certification of qualified entities was initially limited to a select number of Hawki outreach coordinators.

To date, Iowa has gradually expanded Qualified Entities (QE)s and continues to add QEs in provider categories including: Head Start programs, Women's and Infant Clinics (WIC) clinics, physicians, rural health clinics, general hospitals, federally qualified health centers (FQHC), local and area education agencies, maternal health centers, and birthing centers. As of June 30, 2021, there were 228 QEs (individuals, hospitals, and agencies) authorized to sign up children for the presumptive eligibility program. In SFY21, a monthly average of

243 children were approved for presumptive eligibility.

All presumptive eligibility applications are automatically forwarded from the QE to the Department for a determination of ongoing Medicaid or Hawki coverage.

*See Attachment Six: Presumptive eligibility for Medicaid and Hawki program design.*

## **Participating MCOs and Dental Plans**

During SFY21, families in all 99 counties had a choice of two MCOs: Amerigroup Iowa Inc. (Amerigroup) and Iowa Total Care (ITC).

There is one dental plan, Delta Dental of Iowa that participated in Hawki in SFY21.

## **Board of Directors**

### **Membership**

The Hawki Board is comprised of four public members, the Directors of Education and Public Health, and the Insurance Commissioner or their respective designees. There are four ex-officio legislative members, two from the House and two from the Senate.

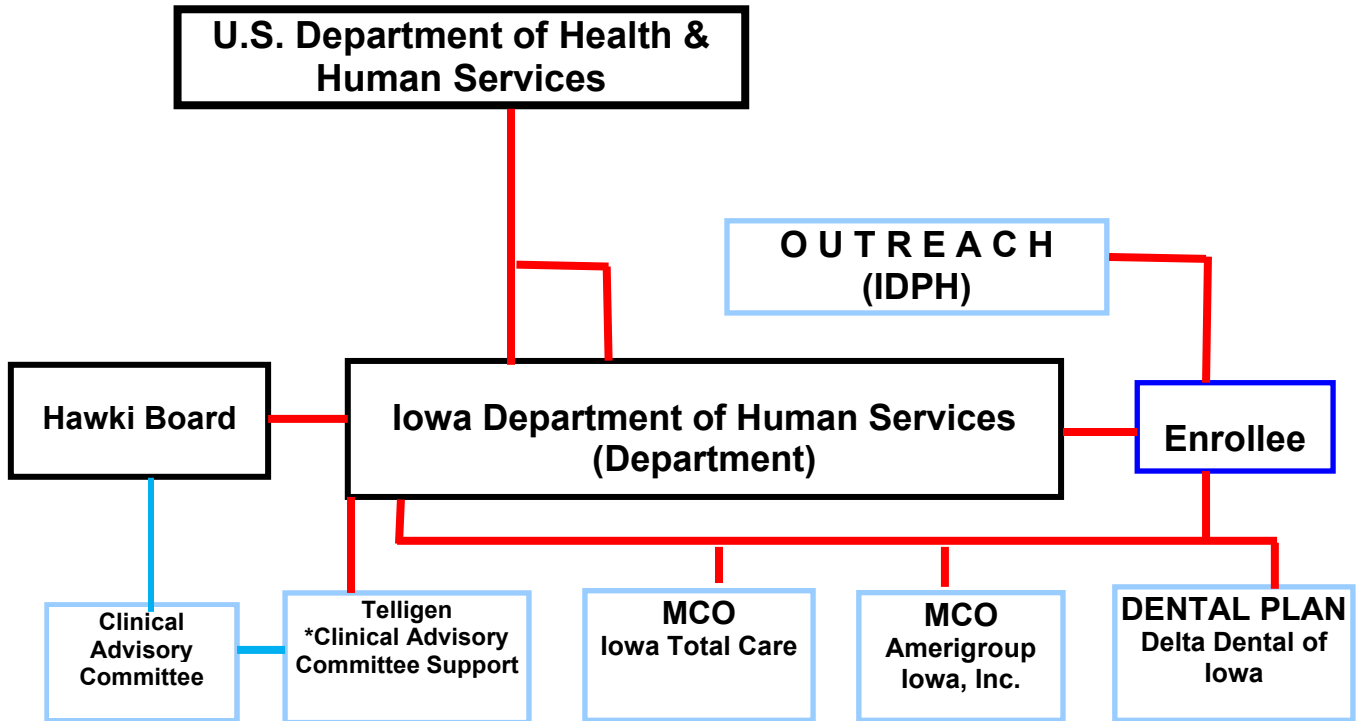
*See Attachment Seven: Hawki Board Members*

### **Board Activities and Milestones**

Iowa Code Section 514I.5 (1) requires the Hawki Board to meet no less than six and no more than 12 times per calendar year. The Board generally meets the third Monday of every other month; meeting agendas and minutes are available on the Department's website at <https://dhs.iowa.gov/hawki>.

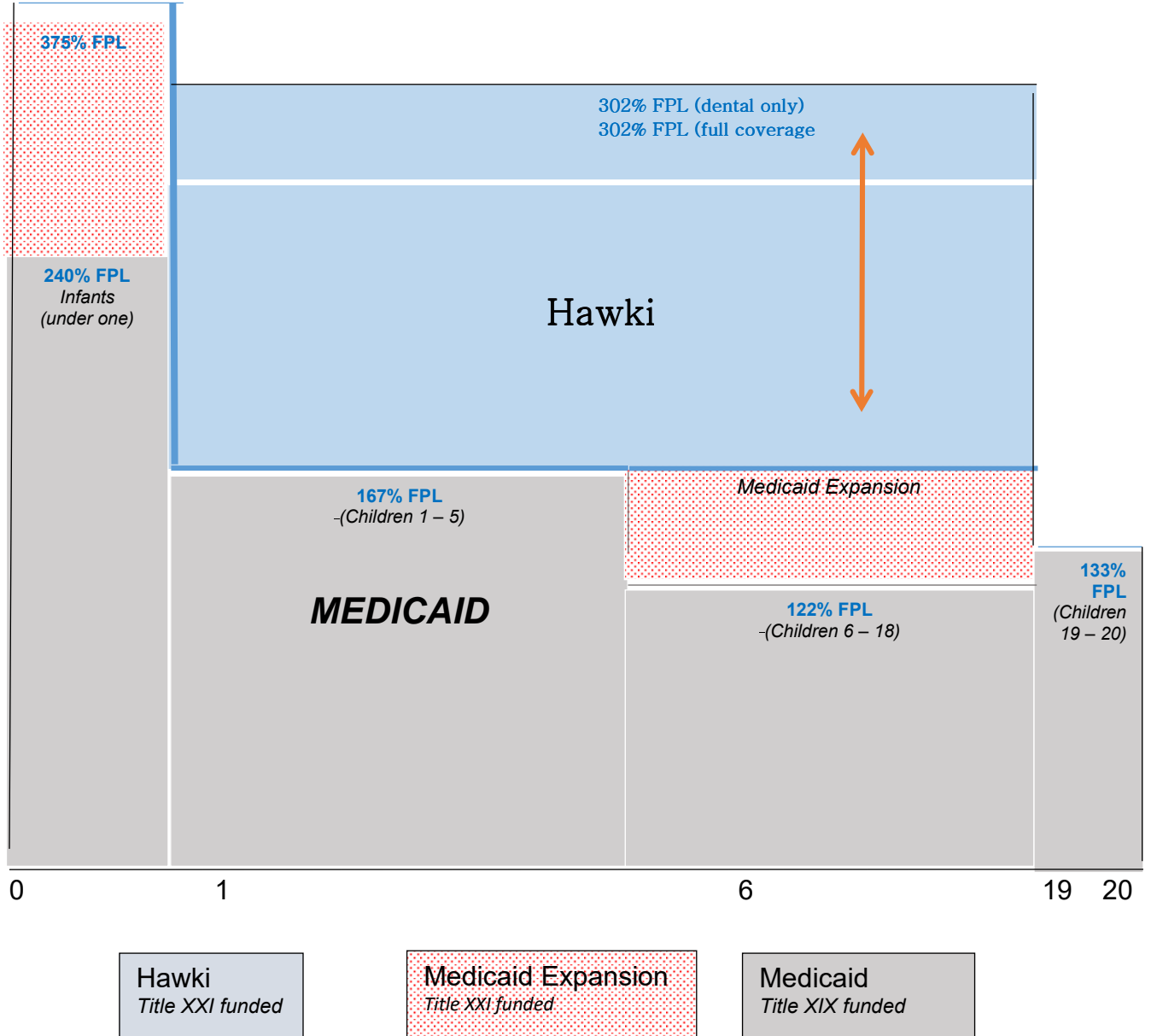
## Attachment One – Organization of the Hawki Program

Organization of the Hawki Program as of June 30, 2021



## Attachment Two – Iowa’s Health Care Programs for Non-Disabled Children

### Iowa’s Health Care Programs for Non-Disabled Children MAGI Income Conversion Adjustment



## Attachment Three – History of Participation

### History of Participation Enrollment as of June 30 of the Fiscal Year

SFY	Total Children on Medicaid	CHIP (Title XXI Program)		
		Expanded Medicaid*	Hawki (began 1/1/99)	Hawki Dental-Only (began 3/1/10)
SFY99	91,737			
SFY00	104,156	7,891	2,104	
SFY01	106,058	8,477	5,911	
SFY02	126,370	11,316	10,273	
SFY03	140,599	12,526	13,847	
SFY04	152,228	13,751	15,644	
SFY05	164,047	14,764	17,523	
SFY06	171,727	15,497	20,412	
SFY07	179,967	16,140	20,775	
SFY08	181,515	16,071	21,877	
SFY09	190,054	17,044	22,458	
SFY10	219,476	22,300	22,300	
SFY11	236,864	22,757	28,584	2,172
SFY12	245,924	23,634	33,509	3,369
SFY13	253,199	24,996	36,255	4,100
SFY14	256,818	25,444	38,156	4,315
SFY15	258,628	27,078	38,263	3,127
SFY16	267,780	24,845	37,155	3,342
SFY17	272,535	16,075	42,984	3,361
SFY18	274,699	17,761	51,323	3,816
SFY19	264,506	17,077	53,270	3,450
SFY20**	255,845	16,819	64,613	5,816
SFY21**	272,308	15,750	64,787	6,759

Total Medicaid growth from SFY99 to present=	180,571
Total Hawki enrollment growth from SFY99 to present =	62,683
Total Hawki Dental-Only growth from SFY10 to present=	<u>4,587</u>
Total children enrollment growth=	247,841

\*Expanded Medicaid number is included in "Total Children on Medicaid"

\*\*No children were disenrolled from Medicaid, Hawki or Hawki Dental only beginning 3-1-2020

## Attachment Four Budget Information

Federal Fiscal Year	Allotment	Balance Carryforward	Retained Dollars	Redistributed Dollars	Supplemental Dollars	Contingency Fund Payments	Total Federal Dollars Available	Total Federal Dollars Spent	Balance Remaining
2017	145,720,122	53,937,216	-	-	-	-	199,657,338	124,852,151	74,805,187
2018	163,436,140	49,870,125	-	-	-	-	213,306,265	123,442,977	89,863,288
2019	130,026,133	89,863,288	-	-	-	-	219,889,421	137,377,388	82,512,033
2020	145,523,677	82,512,033	-	-	-	-	228,035,710	158,053,292	69,982,418
2021	167,051,410	69,982,418	-	-	-	-	237,033,828	135,959,472	101,074,356

18 - Section 2104(m)(2)(B)(iv) of the Social Security Act reduced by one-third any amounts of unused FY 2017 CHIP allotment that remain available for expenditure by the state in FY 2018. As a result, the \$74,805,187 FY 2017 remaining balance was reduced to \$49,870,125.

*\*This information reflects the activity that is reported in the CMS 21C report*

### State Funding for SFY21:

The total original appropriation of state funds for SFY21 was:	\$37,598,984
Amount of Hawki Trust Fund Dollars added to appropriation:	\$3,363,709
Amount of supplemental appropriation for SFY21	\$0
Total State Funding:	\$40,962,693



**SFY21 Final Budget  
CHIP Program Budget – SFY 2021 Final**

<b>CHIP Program Budget -- SFY 2021 Final</b>	
<b>FY21 Appropriation</b>	<b>\$37,598,984</b>
Amount of hawk-i Trust Fund dollars added to appropriation	3,363,709
<b>Total state appropriation for FY21</b>	<b>40,962,693</b>
Federal Revenues Budgeted	144,618,427
*Other Revenues Budgeted	8,211,061
<b>Total</b>	<b>\$193,792,181</b>
State dollars spent Final	34,741,395.57
Federal Revenue earned Final	138,024,183
Other revenues Final	8,583,710
<b>Total Revenues Final</b>	<b>181,349,289</b>
* Other revenues include rebates and recoveries, client premium payments and hawk-i trust fund interest.	

<b>State Dollars</b>		
<b>Budget Category</b>	<b>Projected Expenditures</b>	<b>Final Expenditures</b>
Medicaid Expansion	\$7,994,156	\$8,181,979
hawk-i premiums (includes up to 300% FPL group)	28,732,753	24,355,731
Supplemental Dental	465,024	342,613
Processing Medicaid claims / AG fees	96,512	78,072
Outreach	133,429	137,144
hawk-i administration	816,883	441,365
Earned interest from hawk-i fund	(267,579)	(47,972)
Health Insurer Fee/Withhold	1,402,521	1,252,464
<b>Totals</b>	<b>\$39,373,699</b>	<b>\$34,741,396</b>

**SFY21 Budget**

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December 2021

## CHIP Program Budget – SFY 2021 Preliminary

CHIP Program Budget -- SFY 2022 Preliminary	
<b>FY22 Appropriation</b>	<b>\$37,957,643</b>
Amount of hawk-i Trust Fund dollars added to appropriation	6,221,297
Total state appropriation for FY21	<b>44,178,940</b>
Federal Revenues Budgeted	130,784,625
*Other Revenues Budgeted	6,867,435
<b>Total</b>	<b>\$181,831,000</b>
State dollars spent Final	-
Federal Revenue earned Final	-
Other revenues Final	-
<b>Total Revenues Final</b>	<b>-</b>
* Other revenues include rebates and recoveries, client premium payments and hawk-i trust fund interest.	

State Dollars		
Budget Category	Projected Expenditures	Final Expenditures
Medicaid Expansion	\$8,994,845	\$0
hawk-i premiums (includes up to 300% FPL group)	29,310,697	-
Supplemental Dental	453,510	-
Processing Medicaid claims / AG fees	78,123	-
Outreach	152,352	-
hawk-i administration	761,568	-
Earned interest from hawk-i fund	(61,129)	-
Health Insurer Fee/Withhold	581,010	-
<b>Totals</b>	<b>\$40,270,977</b>	<b>\$0</b>

## **Attachment Five – Referral Sources – Outreach Points**

Any entity that is accessed by children or their families is potentially an outreach point where applications and information about the Hawki program could be available. In addition to local DHS offices, schools, daycare centers, WIC sites, etc., other potential sources through which information could be provided may include organizations that deal with children and their families (churches, schools, health fairs, etc.).

### **Functions of the outreach points:**

The function of the outreach points includes, but is not limited to:

1. Disseminating information about the program.
2. Assisting with the application process if able.

### **Hawki Board**

The function of the Hawki Board includes, but is not limited to:

1. Adopt administrative rules developed by DHS.
2. Establish criteria for contracts and approve contracts.
3. Approve enrollee benefit package.
4. Define regions of the state.
5. Select a health assessment plan.
6. Solicit public input about the Hawki program.
7. Establish and consult with the clinical advisory committee/advisory committee on children with special health care needs.
8. Make recommendations to The Governor and General Assembly on ways to improve the program.

### **Clinical Advisory Committee**

The Clinical Advisory Committee is made up of health care professionals who advise the Hawki Board on issues around coverage and benefits.

### **Department of Human Services (DHS)**

The function of DHS includes, but is not limited to:

1. Determine eligibility, premium processing, and enrollment.
2. Work with the Hawki Board to develop policy for the program.
3. Oversee administration of the program.
4. Administer the contracts with the MCOs, Dental Plan, IDPH and Telligen.
5. Administer the State Plan.
6. Provide statistical data and reports to CMS.

### **MCO and Dental Plans**

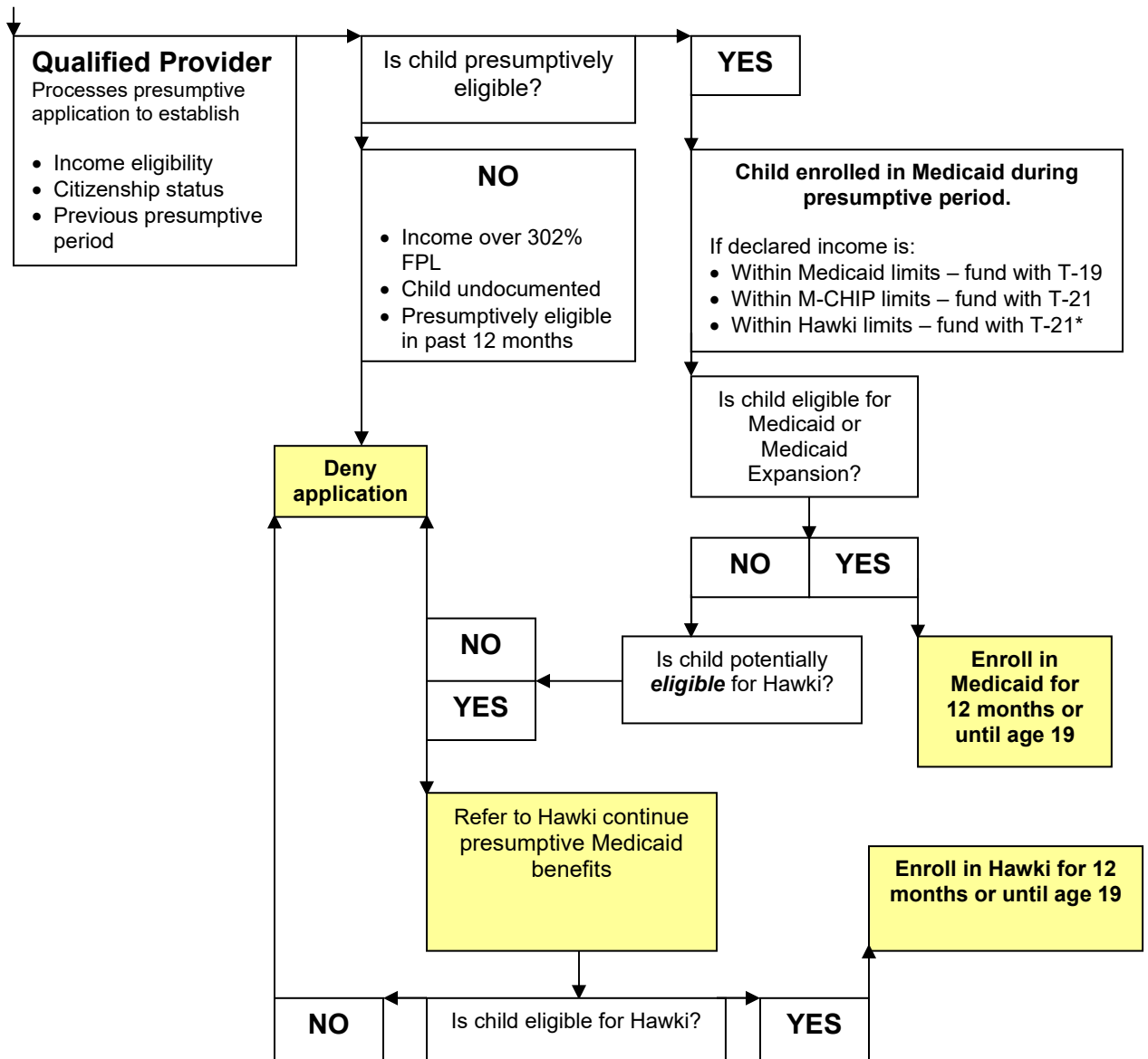
The functions of the MCOs and dental plan are to:

1. Provide services to the enrollee in accordance with their contract.
2. Issue insurance cards
3. Process and pay claims
4. Provide statistical and encounter data.

# Attachment Six – Presumptive Eligibility for Medicaid and Hawki Program Design

## Presumptive Eligibility for Medicaid

Point of Entry



\* Medicaid services exceeding Hawki benefits package are paid with CHIP administrative funds

## Attachment Seven – Hawki Board Members



Elizabeth Matney, Medicaid Director

Healthy and Well Kids in Iowa (Hawki) Board

### Board Members

*as of June 30, 2021*

**Mary Nelle Trefz, Chair**

**Shawn Garrington, Vice Chair**

#### **PUBLIC MEMBERS:**

**MaryNelle Trefz** Term ends 4/30/22  
4124 Lincoln Place Drive  
Des Moines, IA 50312  
319-400-5056  
[mnt@cfpciowa.org](mailto:mnt@cfpciowa.org)

**Shawn Garrington** Term ends 4/2022  
19718 Concord Ave  
Wellsburg, IA 50680  
515-875-9890  
[shawn@garrington.com](mailto:shawn@garrington.com)

**Mary Scieszinski** Term ends 4/30/23  
6063 Aspen Dr  
West Des Moines, IA 51525  
515-250-6280  
[bakersigkap@gmail.com](mailto:bakersigkap@gmail.com)

#### **STATUTORY MEMBERS:**

**Doug Ommen**, Commissioner  
Insurance Division  
Iowa Department of Commerce  
601 Locust Street - 4<sup>th</sup> Floor  
Des Moines, IA 50319-3738  
515-725.1220  
[doug.ommen@iid.iowa.gov](mailto:doug.ommen@iid.iowa.gov)

Commissioner Ommen designee:  
**Angela Burke Boston**  
515-281-4119  
[angela.burke.boston@iid.iowa.gov](mailto:angela.burke.boston@iid.iowa.gov)

**Dr. Ann Lebo**, Director  
Iowa Department of Education  
Grimes State Office Building, 2<sup>nd</sup> Floor  
400 East 14<sup>th</sup> Street  
Des Moines, IA 50319  
515-281-3436  
[ann.lebo@iowa.gov](mailto:ann.lebo@iowa.gov)

**Kelly Garcia**, Director  
Iowa Department of Public Health  
Lucas State Office Building  
321 East 12<sup>th</sup> Street  
Des Moines, IA 50319  
515-281-7689  
[kgarcia@dhs.state.ia.us](mailto:kgarcia@dhs.state.ia.us)

Director Lebo's designee:  
**Jim Donoghue**  
515-281-8505  
[Jim.Donoghue@iowa.gov](mailto:Jim.Donoghue@iowa.gov)

Director Garcia's designee:  
**Bob Russell**  
515-281-4916  
[bob.russell@idph.iowa.gov](mailto:bob.russell@idph.iowa.gov)

### **LEGISLATIVE MEMBERS – EX OFFICIO:**

**Senator Nate Boulton**  
Iowa Senate  
State Capitol Building  
Des Moines, IA 50319  
515-281-3371  
[nate.boulton@legis.iowa.gov](mailto:nate.boulton@legis.iowa.gov)  
  
Home:  
2670 Wisconsin Ave.  
Des Moines, IA 50317

**Representative John Forbes**  
Iowa House of Representatives  
State Capitol Building  
Des Moines, IA 50319  
Phone: 515-281-3221  
[john.forbes@legis.state.ia.us](mailto:john.forbes@legis.state.ia.us)  
  
Home:  
12816 Cardinal Lane  
Urbandale, IA 50323

**Senator Mark Costello**  
Iowa Senate  
State Capitol Building  
Des Moines, IA 50319  
515-281-3371  
[mark.costello@legis.iowa.gov](mailto:mark.costello@legis.iowa.gov)  
  
Home:  
37265 Rains Ave,  
Imogene, IA 51645

**Representative Shannon Lundgren**  
Iowa House of Representatives  
State Capitol Building  
Des Moines, IA 50319  
515-281-3221  
[shannon.lundgren@legis.state.ia.us](mailto:shannon.lundgren@legis.state.ia.us)  
  
Home:  
918 Heather Drive  
Peosta IA 52068

**DEPARTMENT OF HUMAN SERVICES STAFF:**

**Elizabeth Matney**, Iowa Medicaid Director  
Iowa Medicaid Enterprise  
Iowa Department of Human Services  
1305 E. Walnut St.  
Des Moines, IA 50319  
515-256-4640  
[ematney@dhs.state.ia.us](mailto:ematney@dhs.state.ia.us)

Tashina Hornaday, Management  
Analyst  
Iowa Medicaid Enterprise  
Iowa Department of Human Services  
1305 E. Walnut St.  
Des Moines, IA 50319  
515-201-3553  
[thornad@dhs.state.ia.us](mailto:thornad@dhs.state.ia.us)