

# Iowa Department of Corrections FY2020 Annual Report

Offender Success is our goal
Reentry is our process
Evidence Based Practices are our tools
Staff is our most important asset

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#### Message from Director Beth Skinner, PhD



To Those Reading this Report,

The Fiscal Year of 2020 could best be summarized with one word: unprecedented. We began the fiscal year looking towards the many projects, policies, and processes that would lay the groundwork for transformational changes leading the department into the 2020's. While it is my intention to see each of the major

initiatives that this department was working towards see implementation, there is no denying the fact that the focus of every employee of the department shifted this past spring with the arrival of the COVID-19 pandemic.

It would be easy to fill this and several more pages listing the major departmental changes that have occurred during the second half of the 2020 fiscal year. However, those curious about the changes that took place have ample resources to learn about them from other sources. This includes the press conference I spoke at with Governor Reynolds early in the pandemic, the list of changes to departmental policy outlined on our public website, or by reading any of the many news articles published about the department, with our contribution, over the past year.

Instead of listing all of these enormous changes and challenges this last year has brought to this department, I would instead like to convey this thought to those reading this report: your Iowa Department of Corrections has been tested this past year. And through this test, the results to me are very clear: Iowa can be proud that it has one of the most resilient correctional systems in the nation. There is no doubt in my mind that the men and women that work for this department are willing and able to handle any and all challenges they have been and will be faced with.

Under the most "normal" of times, walking into a job inside a correctional facility requires a certain level of fortitude and commitment. Working in these environments can be taxing and there is always an inherent level of ever-present risk. A level of vigilance is a prerequisite. However, when the world is facing a historic pandemic and your place of work becomes the one place where viruses spread at nearly unbelievable speeds, the job takes on a whole new requirement of bravery.

In Fiscal Year 2020, a challenge was issued to the men and women of the Iowa Department of Corrections. They have risen to the occasion, and I am proud of each and every one of our staff members that have shown up, and done their duty. There is no doubt in my mind that the people that work for this department will continue this long tradition of doing their duty, no matter what challenges lie ahead. I am proud and humbled to have been able to play a part in this department's rising to this unprecedented occasion.

Thank you,

Dr. Beth Skinner, Director

#### Message from the Board of Corrections



(L to R): Back: Larry Kudej, Richard LaMere - (Chair), Webster Kranto, and Mark DeJong Front: Rebecca Williams - (Vice Chair), Dr. Mary Chapman, Dr. Lisa Hill

Due to the continuing COVID-19 pandemic, many of the 2020 Board of Corrections Meetings were conducted publicly via Zoom and simultaneously live streamed on the DOC YouTube channel.

For additional information regarding any Board of Corrections Meeting, please visit:

https://doc.iowa.gov/about-us/
board-corrections

To view previous livestreams, visit the DOC YouTube channel:

https://www.youtube.com/ channel/ UCltY2PABjitQpT4Op2w3kTw

On behalf of the Iowa Board of Corrections that served during FY2020, we submit this letter to those reviewing the department's annual report.

FY2020 brought challenges to every Iowan's way of life and additional challenges to those that serve in Iowa's prisons and Community Based Corrections (CBC) districts. Through all the challenges and changes, the leaders of the Iowa Department of Corrections and the District Directors of the CBCs displayed a calm confidence that should serve as an example for future generations of correctional leaders to come.

Upon the learning of the inevitably of the pandemic reaching lowa, leaders and staff from across the system took action, rather than waiting for problems to arrive. They updated old plans, made new plans, and implemented systematic changes in mere days, not weeks or months. When the spread of the virus breached their walls, they were prepared. They learned along the way, and were quick to adapt. Above all, they did everything within their power to protect their staff, their incarcerated population, their clients, and the many lowa communities that their work affects.

Though all of the challenges they faced, departmental leadership made sure to keep our board, created to ensure a certain level of citizen oversight, apprised of any and all developments rounding out the fiscal year, and beyond. They didn't always have good news to share, but they shared the news none-the-less, and also made clear their plans to adapt and overcome their challenges going forward.

We appreciate the work of the men and women that serve the cause of corrections in Iowa. And we believe that the strength, compassion, and resilience of this department and the CBCs is something that all Iowans can take pride in.

Richard LaMere Chair Rebecca Williams Vice-Chair



#### **Agency Strategic Plan**

#### **MISSION**

Creating

Opportunities for

#### **Strategic Priority 1**

Focus resources toward individuals most likely to reoffend.

- Incarcerate only those who need it.
- Staff in correlation with a person's risk.
- Expand effective community supervision.

#### **Strategic Priority 2**

Focus on evidencebased and researchinformed practices for improved returning-

#### **Strategic Goals**

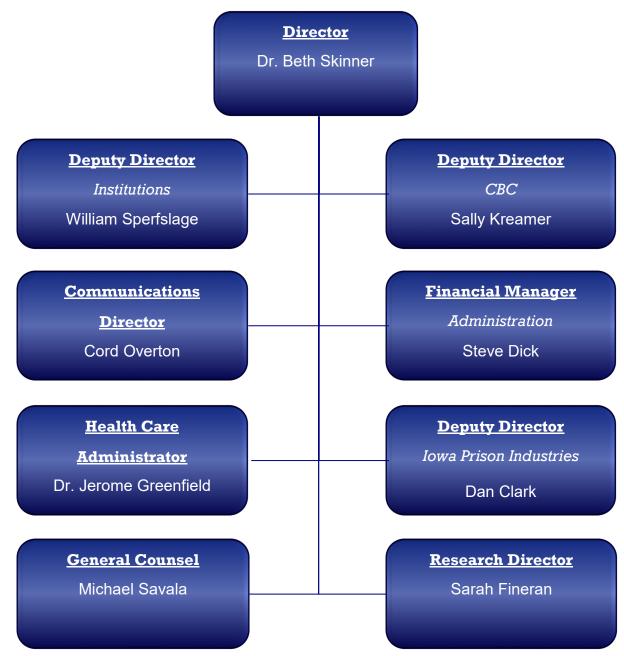
**Strategic Goals** 

- Invest in program models that reduce recidivism.
- Expand continuous quality improvement processes.
- Seek housing options for geriatric and seriously mentally ill individuals.
- Expand collaboration with other agencies/organizations.
- Safer communities
- Quality services
- Accountability for those breaking the law
- Responsible use of taxpayer dollars

#### **Desired Outcomes**



### **Iowa Department of Corrections—Central Office**





#### **Iowa Corrections—Educational Opportunities**

The mission of the Correctional Education is to provide incarcerated individuals with educational opportunities and skills necessary to function successfully and responsibly in society upon their release. With over 90% of inmates re-entering their communities, quality educational opportunities are essential in obtaining job skills that lead to employment that provide a sustainable living wage. The lowa Department of Corrections is committed to its mission of creating opportunities for safer communities.

Due to COVID-19, Correctional Educators continue to teach remotely as much as possible. Mostly all (7 of the 9) are currently coordinating education packets with facilities supervisors due to restricted movement. All facilities shut down in March along with their Community College Partners. Some returned to facilities utilizing PPE and practicing social distancing, which means smaller class sizes due to space capacity. Students are requesting more opportunities to improve their academic skills and are eagerly anticipating when they may return to learning. Through these difficult times, education staff as well as Community Colleges remain committed in providing educational services to the Individual Incarcerated. Teachers have all expressed how they miss the face-to-face interactions with students. The pandemic has greatly impacted the number of successful High School Equivalency Completions, Literacy

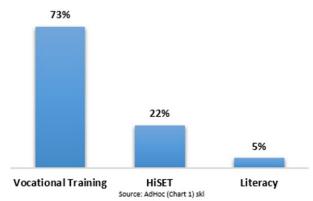
progress and vocational training. But, teachers are very appreciative of safety measures at all locations.

The Iowa Department of Corrections contracts with state community colleges to provide quality education and vocational programs in the state prison system. During FY2020 there were 238 incarcerated individuals who received their high school equivalency diploma (Hi Set); 60 incarcerated individuals completed literacy programs; and 437 incarcerated individuals completed vocational training.

# Post-Secondary Educational Offerings in

# **Correctional Facilities**

#### Iowa Dept. of Corrections FY2020 Correctional Education Program Completions



As part of the Second Chance Pell Experimental Sites Initiative, the DOC continued their partnership with ICCC, Grinnell College and the University of Iowa to offer credit-bearing college courses. Courses are offered at Newton Correctional Facility, Iowa Correctional and Classification Center, Fort Dodge Correctional Facility and North Central Correctional Facility.



# Apprenticeship Program



# **27** Registered Occupations

**Baker** 

**Cabinet Maker** 

Carpenter

**Computer Operator** 

Cook

Electrician

Housekeeper

**IT Specialist** 

**Job Printer** 

**Landscape Management Tech** 

**Maintenance Repairer** 

**Material Coordinator** 

Metal Fabricator

Office Manager / Admin Services

**Painter** 

275

**Active Apprentices** 

280

Completed Apprentices

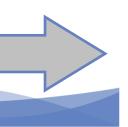
# **Future Programs**

- Dental Assistant
- Machine Operator

### **Future Goals**

Continue to partner and collaborate with employers

Add new programs to provide more training and work opportunities for incarcerated individuals



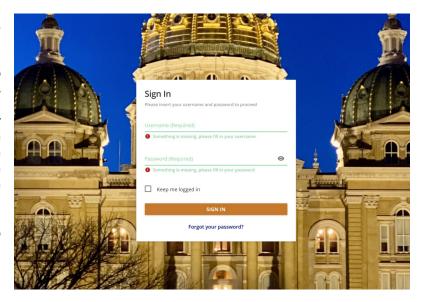


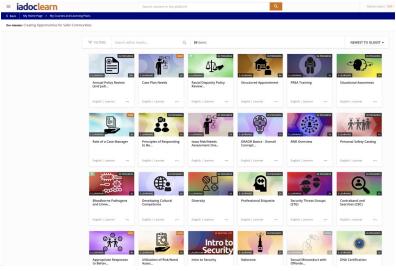
#### idoclearn—Learning Management System (LMS)

The Iowa Department of Corrections employs an evidence-based system for training and program implementation and has experienced success. Director Beth Skinner's vision is to build upon existing strengths and successes and continue to close the gaps in our learning and development and continuous quality improvement processes. Our goal is to provide professional learning opportunities that are grounded in day-to-day activities and employee practices that are designed to enhance employee job-specific competencies practice with the goal of reducing recidivism, improving increasing public safety, satisfaction among employees, and improving the overall climate within each institution.

After completing a needs-based assessment, the lowa Department of Corrections has implemented a new Learning and Development plan that was designed with all IDOC training needs in mind. Based on the assessment results, evidence-based methods are being used to design and deliver professional learning opportunities. Our new Learning Management System allows us to deliver quality training in several different modalities that include online, face to face, blended, instructor-led and observation and skills-based checklists.

Our Learning Management System provides different learning experiences to engage and meet our learners' needs. It also allows learners to visualize and track their progress. This new platform will allow the Learning Center to better track course





outcomes to learner performance and data. We will also track overall course feedback and satisfaction and use the data to continue to close the gaps we have in our training and improve performance toward reaching IDOC goals. We will also be able to see and celebrate our successes! We have plans to create professional learning paths for employee personal and professional growth that include authentic, rigorous, and jobembedded learning experiences and assessment, which allow DOC employees, in collaboration with leadership, to take ownership of their learning needs and support DOC strategic initiatives. It is important that the IDOC create and nurture a culture in which core competencies, learning outcomes, and assessments engage staff as partners in their learning.



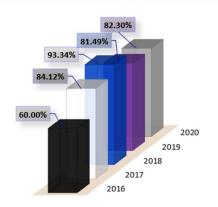
#### **CQI—Continuous Quality Improvement**

The IDOC is committed to implementing continuous quality improvement (CQI) measures within our risk assessments and practices. We utilize risk assessments in order to measure an individual's criminal risk factors and identify specific needs that when addressed will reduce the likelihood of future criminal activity. With the use of evidence based practices and appropriate interventions, case managers are able to allocate and assign specific resources in order to target and reduce an individual's identified risk and address their criminogenic needs. This provides assistance in establishing effective case management strategies and guiding a case manager in making well-informed decisions that will assist an individual's rehabilitation and promote prosocial change.

The department is also committed to adhering to the Risk, Need, Responsivity (RNR) principle as it provides a basic roadmap to better understand the individuals that enter into our services. The RNR Principle is effective at identifying who is at risk, when they are at risk, what drives their risk, and how to effectively respond to their risk. Within our department, we follow the RNR principles of effective interventions by ensuring we utilize validated risk tools as well as providing ongoing training and perform CQI measures around these assessments.

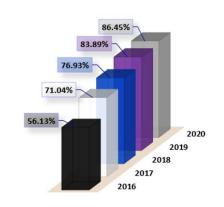
The Iowa Violence and Victimization Instrument (IVVI) is the risk tool utilized within the institutions and the Iowa Risk Revised (IRR) is utilized within community based corrections.

#### **RISK ASSESSMENT PROFICIENCY - INSTITUTIONS**



The risk proficiency for Institutions went from 81.49% in 2019 to 82.30% in 2020. The risk assessment proficiency Community-Based Corrections went from 83.89% in 2019 to 86.45% in 2020. In order for assessments and practices to potential reach their improve overall outcomes, the IDOC continues to promote the use of evidence based practices and strategies utilizing CQI.

#### assessment RISK ASSESSMENT PROFICIENCY - DISTRICTS



#### CQI goals for the upcoming year include:

- Continue to ensure that department programs and practices are delivered with fidelity.
- Continue to measure competency and proficiency levels within our risk assessment tools (IVVI, IRR, DRAOR), case management strategies (Case Management training), quality assurance techniques (Case Reviews), and intervention programs (IOWA Tool).
- Provide training on the values and principles of CQI and the impact CQI has when applied to the IDOC initiatives such as risk assessments (IRR, IVVI, DRAOR), case management, and interventions (IOWA Tool).
- Utilize new learning platforms to deliver CQI materials and training needs statewide.



#### **Interstate Compact**

In FY2020, Iowa was in compliance with the threshold standards imposed by the Interstate Commission of the Adult Offender Supervision, scoring above the national average on several parameters.



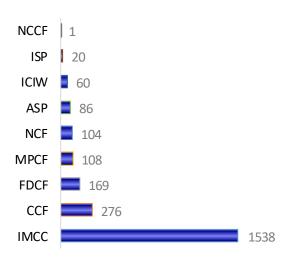


#### **COVID-19 Response**

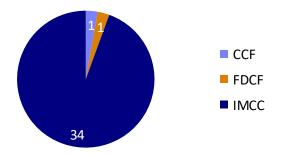
lowa began to realize the impact of the Novel Coronoavirus-19 early in 2020. The lowa Department of Corrections immediately began preparations for the possibility of outbreaks that would impact Community Based Corrections as well as the prison staff and population. Testing became available through the State Hygienic Lab. By the end of FY2020, a total of 2,362 tests had been administered on the incarcerated population.

The first positive cases were identified at the lowa Medical and Classification Center (IMCC) in April 2020. Many were recently received transfers from county jails and as a result, intake was temporarily suspended to contain further outbreak. By the end of FY2020, a total of 36 cases were identified in the incarcerated population.

# FY2020 COVID-19 Tests Conducted on Incarcerated Indivduals

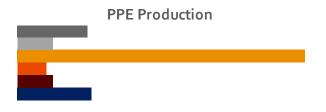


#### FY2020 Positive COVID-19 Cases



lowa Prison Industries recognized the need for additional personal protective equipment (PPE) including face masks, sneeze shields, face shields, medical gowns and hand sanitizer. They were able to switch operations from normal productions to generate PPE, which was distributed around the Department as well as to the Tier 1 agencies such as the lowa Veteran's Home, as well as to the stockpile at the State Emergency Operations Center.

The DOC also worked with the Board of Parole to release eligible incarcerated individuals in order to reduce the prison population in the event there were outbreaks. By the end of FY2020 the prison population had decreased by approximately 900.



	Total Produced
■ Sneeze Guards	15216
■ Gown Kits	7584
Olson Masks	62378
■ Face Shields	6305
■ Patient Gowns	7661
■ Hand Sanitizer (gallons)	16060

### **Community Based Corrections**



**First District** 



**Second District** 



**Third District** 



**Fourth District** 



**Fifth District** 



**Sixth District** 



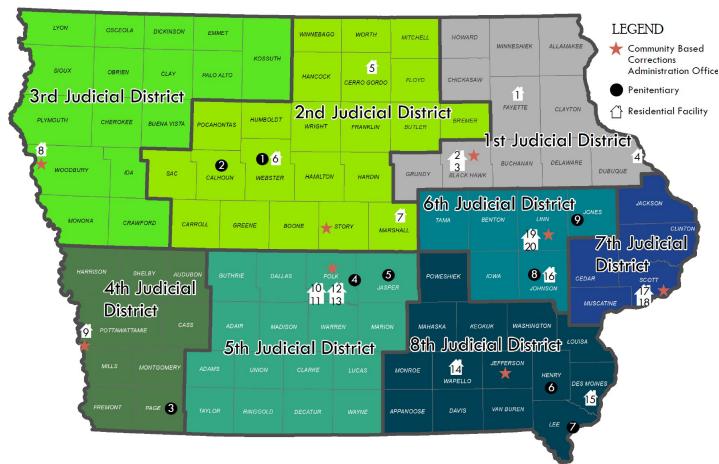
**Seventh District** 



**Eighth District** 

#### **Iowa Department of Corrections**

# Community-Based Corrections Administration Offices and Counties Served



First Judicial District Ken Kolthoff Director 314 East 6th Street Waterloo, IA 50704 319/236-9626

Fax: 319/291-3947

Second Judicial District Amanda Milligan, Director 111 N. Sherman Ames, IA 50010 515/232-1810

Fax: 515/232-9453

Third Judicial District Maureen Hansen, Director 515 Water Street Sioux City, IA 51103 712/252-0590 Fax: 712/252-0634

Fourth Judicial District Kip Shanks, Director 801 South 10th Street Council Bluffs, IA 51501 712/325-4943 Fax: 712/325-0312

Fifth Judicial District Jerry Evans, Director 1000 Washington Avenue Des Moines, IA 50314 515/242-6611

Fax: 515/242-6656

Sixth Judicial District Bruce Vander Sanden, Director 951 29th Avenue SW Cedar Rapids, IA 52404 319/398-3675 Fax: 319/398-3684 Seventh Judicial District Waylyn McCulloh, Director 605 Main Street Davenport, IA 52803 563/322-7986 Fax: 563/324-2063 Eighth Judicial District Dan Fell, Director 1805 West Jefferson Fairfield, IA 52556 641/472-4242 Fax: 641/472-9966

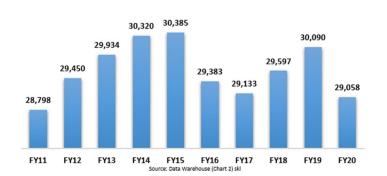
- 1 West Union Resi Facility
- 2 Waterloo Works Release Facility
- 3 Waterloo Women's Center for Change
- 4 Dubuque Residential Facility
- 5 Beje Clark Resi Facility (Mason City)
- 6 Fort Dodge Resi Correctional Center
- 7 Marshalltown Resi Correctional Center
- 8 Sioux City Resi Treatment Facility
- 9 Council Bluffs Resi Correctional Facility x2
- 10 Des Moines Work Release Center
- 11Fort Des Moines OWI
- 12Fort Des Moines Resi Facility
- 13 Des Moines Women's Facility
- 14 Ottumwa Resi Facility

- 15 Burlington Resi Facility
- 16 Hope House (Coralville)
- 17 Davenport Resi Facility
- 18 Davenport Work Release/OWI Center
- 19 Gerald R. Hinzman/Larry Nelson Centers
- (Cedar Rapids)
- 20 ANCHOR Center (Cedar Rapids)

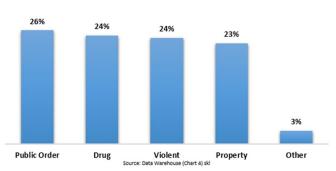


### **CBC** Population

Community Based Corrections Population - End of Fiscal Year



Offense Types FY2020 Community Based Offenders Served



#### **FIELD SERVICES**

Supervision Status	Active at Start 7/1/19	New Admits	Closures	Active at End 6/30/2020	Offenders Served
CCUSO Release with Supervision 229A.9A	3	3	1	5	6
Federal		1		1	1
Interstate Compact Parole	301	223	181	352	524
Interstate Compact Probation	1,059	678	689	1,064	1,737
No Correctional Supervision Status	14	69	85	7	83
OWI Continuum	5	24	5	9	29
Parole	4,045	3965	2,993	5,320	8,010
Pretrial Release With Supervision	2,392	7257	5,323	2,666	9,649
Probation	19,646	12776	13,779	26,200	32,422
Special Sentence	1,069	235	216	1,348	1,304
Statewide Total	28,534	25,231	23,272	36,972	53,765

Source: Data Warehouse (Chart 3A) skl

#### RESIDENTIAL

Supervision Status	Active At Start 7/1/19	New Admits	Closures	Active At End 6/30/2020	Offenders Served
CCUSO Release with Supervision 229A.9A	1	2	3		3
Federal	161	584	493	153	745
Interstate Compact Parole	2	2			4
Interstate Compact Probation		12	1		12
Jail (Designated Site)	5	63	64		68
OWI Continuum	108	252	338	37	360
Parole	34	200	147	46	234
Pretrial Release With Supervision	3	18	8		21
Probation	577	1,486	1,103	288	2,063
Special Sentence	70	271	219	63	341
Work Release	526	1,895	1,540	323	2,421
Statewide Total	1,487	4,785	3,916	910	6,272

Source: Data Warehouse (Chart 38) skl

#### **Iowa Prisons**



Anamosa State Penitentiary, Anamosa



Clarinda Correctional Facility, Clarinda



Iowa Correctional Institution for Women, Mitchellville



**Iowa State Penitentiary, Fort Madison** 



Fort Dodge Correctional Facility, Fort Dodge



**Newton Correctional Facility, Newton** 



North Central Correctional Facility, Rockwell City

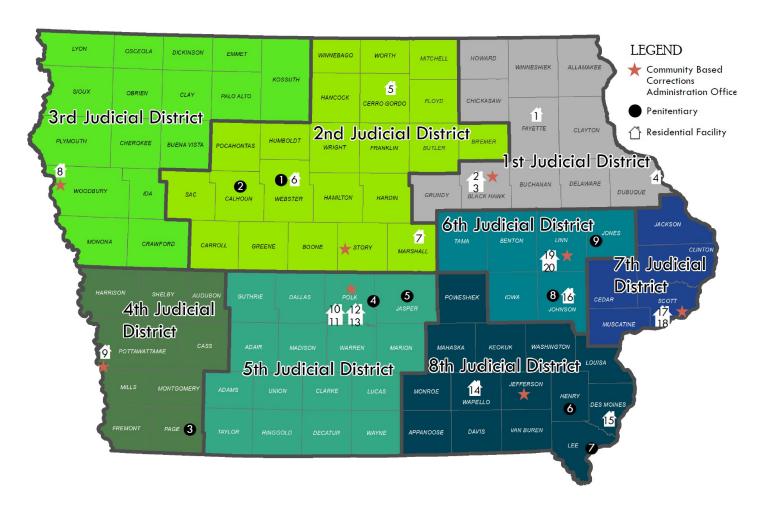


Mt Pleasant Correctional Facility, Mt. Pleasant



Iowa Medical and Classification Center, Coralville

# Iowa Department of Corrections Iowa Prisons



- 1 Fort Dodge Correctional Facility Warden Bob Johnson 1550 L Street Fort Dodge, Iowa 50501 (515) 574-4700
- Iowa Correctional Institution for Women
   Warden Sheryl Dahm
   300 Elm Avenue SW
   Mitchellville, Iowa 50169
   (515) 967-4236
- 7 Iowa State Penitentiary
   Warden Randy Gibbs
   3 John Bennett Drive
   Fort Madison, Iowa 52627
   (319) 372-5432

- North Central Correctional Facility Warden Bob Johnson 313 Lanedale Rockwell City, Iowa 50579-7464 (712) 297-7521
- Newton Correctional Facility Warden Kris Weitzell 307 South 60th Avenue, W Newton, Iowa 50208 (641) 792-7552
- 8 Iowa Medical and Classification Center 9 Warden Mike Heinricy 2700 Coral Ridge Avenue Coralville, Iowa 52241 (319) 626-2391

- 3 Clarinda Correctional Facility Warden Steve Weis 2000 North 16th Street Clarinda, Iowa 51632 (712) 542-5634
- Mount Pleasant Correctional Facility Warden Jay Nelson
   1200 East Washington Street Mount Pleasant, Iowa 52641 (319) 385-9511
- 9 Anamosa State Penitentiary Warden Jeremy Larson
   406 North High Street
   Anamosa, Iowa 52205
   (319) 462-3504

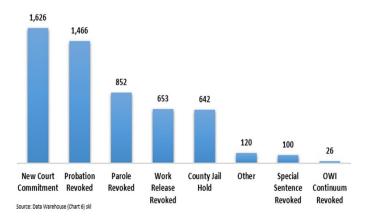


### **Prison Population**

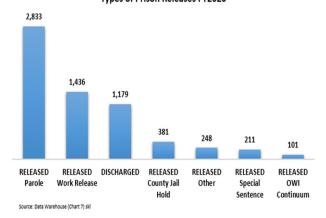
#### Prison Population - End of Fiscal Year



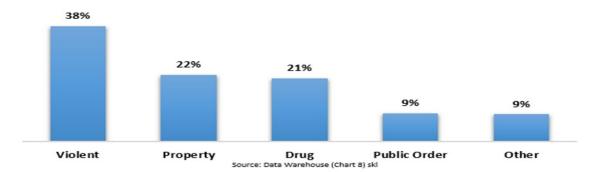
#### Types of Prison Admissions FY2020



#### Types of Prison Releases FY2020



#### Offense Types FY2020 Prison Offenders Served





# **Performance Measure Report**

	Р	erformanc		
Performance Measure	Target	Actual	Performance Comments and Analysis	
Core Function: C	Offender	supervisio	on, custody and treatment	t
				Prison Escapes
49-001				0 0 FY17 FY18 FY19 FY20
Number of Escapes (Prison and	0	Prison - 1 CBC - 910		Residential Escapes
Residential)				969 910 855 860
				FY17 FY18 FY19 FY20
				Disturbances or Serious Incident by Inmates
49-005				3 3 3
Number of Disturbances or Serious Incidents by Inmates (Prison)	0	3		2
				FY17 FY18 FY19 FY20
49-006				Serious Injuries Caused to Staff  13
Number of Serious Injuries Caused to Staff (Prison)	0	13		7 7
				FY17 FY18 FY19 FY19
<u> </u>			19	1



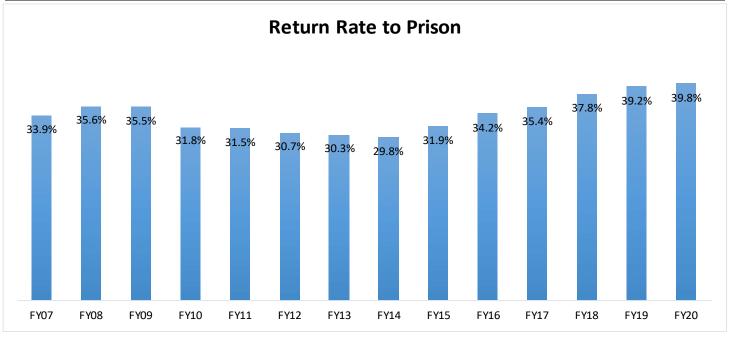
## Performance Measure Report—Continued

	Pe	rformance	e	
Performance Measure	Target	Actual	Performance Comments and Analysis	
Service, I	Product o	r Activity: F	Risk Identification	
49100-002 Percent Inmates with Custody Assignment Per Risk Assessment Score (Prison)		91%		Target met in FY2020.
49100-004 Percent Iowa Risk Assessments Completed (CBC)	100%	100%		Target met in FY2020.
49100-005 Percent Required custody Classifications (Prison)	100%	100%		No change from FY19.
Service,	Product o	r Activity: I	Risk Management	
49200-001 Recommendation Rate for Release to Parole Board (Prison)	85%	57%		Recommendation Rate for Release by Parole Board 53% 54% 57% 46% FY17 FY18 FY19 FY20
49200-003 Number of Community Service Hours Provided (Prison)	175,000	106,671		There was a decrease of 70,367 hours from those provided in FY19.



### **Performance Measure Report—Continued**

	Perfo	rmance		
Performance Measure	rformance Measure Target Actual Performance Comments and Analysis			
Service, Pro	oduct or A	Activity: Ba	sic Life Care	
49400-002 Number of Life Safety Violations (Prison, CBC and Central Office)	0	802		Safety violations were up from 767 in FY19.
49400-003  Number of Serious Injuries, Accidents or Offender Deaths (Prison, CBC, Central Office and IPI)	0	307		There was an increase of 37 incidents from the previous fiscal year.
49400-004 Number of Occurrences of Sexual Violence (Prison, CBC and Central Office)	400-004 COccurrences of al Violence 0 55 BC and Central			FY20 doubled from 27 in FY19.
			pital Projects	
Service, Product or Act	•	armaceutic mland	als, Overtime and Leased	
67200-001 Percent of Dollars Spent on Institution Pharmaceuticals (Prison)	3%	3%		No change from FY19.
67200-003 Correctional officer Overtime as a percentage of Payroll		No change from FY19.		





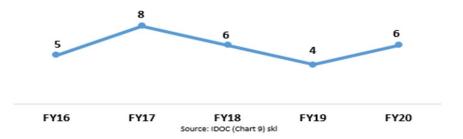
#### **Performance Measure Highlights**

#### **Implementing the Prison Rape Elimination Act (PREA)**

Why this is important: It's about offender safety. PREA is a federal statute focused on sexual assault and victimization in juvenile facilities, prisons, jails, lockups, and other detention facilities. The goal of PREA is to prevent, detect, and respond to sexual abuser in detention and correctional facilities.

What we're doing about this: All DOC institutions have completed and passed PREA audits that ensure compliance with PREA Standards. Audits are conducted every three years to ensure compliance.

#### Prison: Substantiated Offender on Offender Non-Consensual Sexual Acts



#### **Prison Suicides**

Why this is important: It's about providing basic life care for individuals in custody, and intervening effectively to prevent them from harming themselves.

What we're doing about this: Staff training is key to prevention. Recognizing the warning signs of someone contemplating suicide, and intervening in an emergency situation are essential. Staff training goes beyond these basics to include recognition of and effective communication with individuals who have mental health issues. Regular screening for mental illness and provision of appropriate levels of care ranging from acute units to integration within the general inmate population is also important in reducing suicide incidents.

#### **Prison Suicides**



#### Iowa Department of Corrections FY 2020 Financial Status Reports Through the Period Ending May 2020

		Department Revised Budget	Actual Revenues and Expenditures	Encumbrances	Actual + Encumbrances	Percent (Actual of Budget)
	FTE Positions					
	Correctional Officer Total Staffing	1,374.00 2,578.08				
	Resources Available	2,576.50				
04B	Balance Brought Forward	2,049,137	2,049,137.23		2,049,137.23	1.00
05A	Appropriation	293,570,355	293,570,355.00	-	293,570,355.00	1.00
_	Appropriation Transfer Legislative Adjustments	540,000 (63,095)	20,000.00 (63,095.00)		20,000.00 (63,095.00)	1.00
201R	Federal Support	1				
202R		264,000	277,601.88		277,601.88	1.05
204R		675,017	759,847.68	-	759,847.68	1.13
205R 234R		3,306 303,171	552,059.77		552,059.77	1.82
301R		303,171	-		-	-
401R		534,041	669,859.97	-	669,859.97	1.25
501R 602R		1,022,795 105	1,047,483.46		1,047,483.46	1.02
603R		784,075	686,823.64	-	686,823.64	0.88
604R		-	-	-	-	_
606R 701R					- :	_
	Total Resources Available	299,682,908	299,570,073.63		299,570,073.63	1.00
	Funds Expended and Encumbered					
101	Personal Services-Salaries	234,737,554	228.912.211.19		228.912.211.19	0.98
202	Personal Travel (In State)	151,809	228,114.30	-	228,114.30	1.50
203	State Vehicle Operation	591,079	626,364.24	-	626,364.24	1.06
204	Depreciation Personal Travel (Out of State)	10,288 21,668	382,310.11 36,417.94		382,310.11 36,417.94	37.16 1.68
301	Office Supplies	199,722	258,961.87		258,961.87	1.30
302	Facility Maintenance Supplies	1,631,287	2,087,791.03	-	2,087,791.03	1.28
303	Equipment Maintenance Supplies Professional & Scientific Supplies	871,755	867,203.06	-	867,203.06	0.99
304 306	Housing & Subsistence Supplies	885,492 2,263,554	1,363,123.89 2,712,332.73		1,363,123.89 2,712,332.73	1.54 1.20
307	Ag, Conservation & Horticulture Supply	40,715	69,925.43	-	69,925.43	1.72
308	Other Supplies	572,334	804,161.05	-	804,161.05	1.41
309 310	Printing & Binding Drugs & Biologicals	125 8,908,426	8,826,374.00		8,826,374.00	0.99
311	Food	10,800,404	12,050,945.11	-	12,050,945.11	1.12
312	Uniforms & Related Items	1,534,276 48,493	1,558,302.28	-	1,558,302.28 43,497.15	1.02 0.90
313 401	Postage Communications	595,630	43,497.15 602,366.14		43,497.15 602,366.14	1.01
402	Rentals	97,512	184,215.45	-	184,215.45	1.89
403	Utilities	9,976,744	9,602,509.40	-	9,602,509.40	0.96
405 406	Professional & Scientific Services Outside Services	2,344,822 6,197,003	2,272,593.79 6,326,487.77		2,272,593.79 6.326,487.77	0.97 1.02
407	Intra-State Transfers	256	-	-	-	-
408	Advertising & Publicity	22,102	33,073.95	-	33,073.95	1.50
409 412	Outside Repairs/Service Auditor of State Reimbursements	1,273,673	1,469,143.37		1,469,143.37	1.15
414	Reimbursement to Other Agencies	6,278,726	5,467,492.67	-	5,467,492.67	0.87
	ITD Reimbursements	1,444,953	1,633,397.03	-	1,633,397.03	1.13
	Worker's Compensation IT Outside Services	1,992,706	1,996,198.81		1,996,198.81	1.00
	Intra Agency Reimbursement	-	-	-	-	_
	Transfers - Auditor of State	1,200	1,121.25	-	1,121.25	0.93
	Transfers - Other Agencies Services Equipment	154,621 1,702,229	157,724.71 2,217,396.94		157,724.71 2,217,396.94	1.02 1.30
	Office Equipment	14,945	8,248.38	-	8,248.38	0.55
	Equipment - Non-Inventory	187,043	601,507.46	-	601,507.46	3.22
	IT Equipment Claims	863,858 301	1,058,989.02 300.00		1,058,989.02 300.00	1.23
	Other Expense & Obligations	3,207,156	3,657,945.08	-	3,657,945.08	1.14
	Securities		6,233.18	-	6,233.18	
	Licenses Fees	12,327 115	9,921.00 60.00		9,921.00 60.00	0.80 0.52
	Refunds-Other		-	-	-	-
901	Capitals	46,006	46,262.80	-	46,262.80	1.01
_	Balance Carry Forward Reversion	:	1,257,236.85 131,613.20	:	1,257,236.85 131,613.20	Ξ
	Total Expenses and Encumbrances	299,682,908	299,570,073.63	-	299,570,073.63	1.00
	Ending Balance			-	-	
				_		

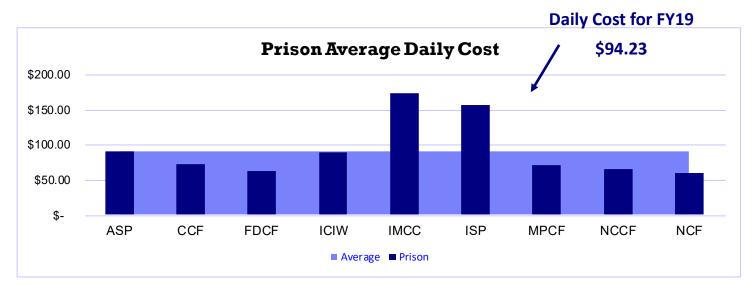
#### lowa Department of Corrections FY 2020 Financial Status Reports Through the Period Ending May 2020

		Department Revised Budget	Actual Revenues and Expenditures	Encumbrances	Actual + Encumbrances	Percent (Actual of Budget)
	FTE Positions					
	Correctional Officer	1,374.00				
	Total Staffing	2,539.08				
	Resources Available					
048	Balance Brought Forward	1,689,260	1,689,260.49	-	1,689,260.49	1.00
05A	Appropriation Appropriation Transfer	278,155,119 560,499	278,155,119.00 90,499.00		278,155,119.00 90,499.00	1.00 0.16
-	Legislative Adjustments	3,236,796	3,236,796.00	-	3,236,796.00	1.00
201R	Federal Support	1	-	-	-	-
202R 204R	Local Governments Intra State Receipts	264,000 17	277,601.88		277,601.88	1.05
205R	Reimbursement from Other Agencies	3,306		-	-	-
234R 301R	Transfers - Other Agencies Interest	303,171	501,418.70		501,418.70	1.65
401R	Fees, Licenses & Permits	534,041	669,859.97		669,859.97	1.25
501R 602R	Refunds & Reimbursements Sale of Equipment & Salvage	972,795 105	1,004,329.71		1,004,329.71	1.03
603R	Rents & Leases	784,075	686,823.64	-	686,823.64	0.88
604R 606R	Agricultural Sales Other Sales & Services	-	-	-	-	_
701R	Unearned Receipts					=
	Total Resources Available	286,503,185	286,311,708.39		286,311,708.39	1.00
	Funds Expended and Encumbered					
101	Personal Services-Salaries	229,765,100	224,125,696.68	-	224,125,696.68	0.98
202	Personal Travel (In State) State Vehicle Operation	137,058 567,100	218,128.91 607.154.90		218,128.91 607,154.90	1.59 1.07
204	Depreciation	10,287	382,310.11	-	382,310.11	37.16
205	Personal Travel (Out of State)	8,567	19,278.38	-	19,278.38	2.25
301 302	Office Supplies	188,419 1,631,287	241,040.23 2,087,791.03	-	241,040.23 2,087,791.03	1.28 1.28
303	Facility Maintenance Supplies Equipment Maintenance Supplies	871,755	867,203.06		867,203.06	0.99
304	Professional & Scientific Supplies	885,492	1,363,123.89	-	1,363,123.89	1.54
306	Housing & Subsistence Supplies	2,263,554	2,712,332.73	-	2,712,332.73	1.20
307	Ag,Conservation & Horticulture Supply	40,715	69,925.43	-	69,925.43	1.72
308 309	Other Supplies Printing & Binding	563,434 5	799,835.39		799,835.39	1.42
310	Drugs & Biologicals	8,908,426	8,826,374.00		8,826,374.00	0.99
311	Food	10,800,404	12,050,945.11	-	12,050,945.11	1.12
312	Uniforms & Related Items	1,534,276	1,558,302.28	-	1,558,302.28	1.02
313	Postage	45,211	39,633.62	-	39,633.62	0.88
401 402	Communications Rentals	511,268 97,512	499,317.37 184,215.45		499,317.37 184,215.45	0.98 1.89
403	Utilities	9,976,744	9,602,509.40	-	9,602,509.40	0.96
405	Professional & Scientific Services	2,307,922	2,252,317.12	-	2,252,317.12	0.98
406	Outside Services	1,316,575	1,611,463.18	-	1,611,463.18	1.22
407 408	Intra-State Transfers Advertising & Publicity	256 22,102	33,073.95		33,073.95	1.50
409	Outside Repairs/Service	1,273,673	1,469,143,37		1,469,143,37	1.15
412	Auditor of State Reimbursements	-	-	-	-	_
414	Reimbursement to Other Agencies	5,382,482	5,243,944.93	-	5,243,944.93	0.97
416 417	ITD Reimbursements Worker's Compensation	1,424,785	1,604,513.63	•	1,604,513.63	1.13
	IT Outside Services	205	3,450.00		3,450.00	16.83
	Intra Agency Reimbursement	-	-	-	-	_
	Transfers - Auditor of State			-		
434 501	Transfers - Other Agencies Services Equipment	69,076 1,642,229	97,215.29 2,217,396.94		97,215.29 2,217,396.94	1.41
502	Office Equipment	14,945	8,248.38		8,248.38	0.55
503	Equipment - Non-Inventory	187,043	590,721.49	-	590,721.49	3.16
	IT Equipment	789,374	973,415.77	-	973,415.77	1.23
601	Claims Other Expanse & Obligations	301	300.00	-	300.00	1.00
602 604	Other Expense & Obligations Securities	3,207,156	3,657,739.46		3,657,739.46	1.14
701	Licenses	12,327	9,921.00	-	9,921.00	0.80
	Fees	115	60.00	-	60.00	0.52
705 901	Refunds-Other Capitals	46,006	46,262.80		46,262.80	1.01
_	Balance Carry Forward	_	118,182.27		118,182.27	_
_	Reversion		119,220.84		119,220.84	_
	Total Expenses and Encumbrances	286,503,185	286,311,708.39		286,311,708.39	1.00
	Ending Balance					

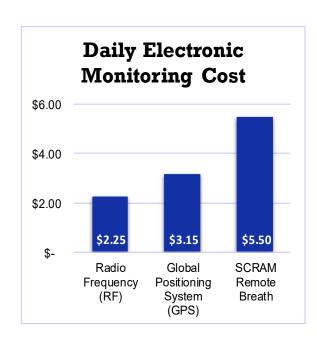
#### lowa Department of Corrections FY 2020 Financial Status Reports Through September 2020 - Hold Open

Personal College			Department Revised Budget	Actual Revenues and Expenditures	Encumbrances	Actual Revenues and Expenditures	Percent (Actual of Budget)
Resources Available   1,113.28   1,113.29   1,113.29   1,113.19   100.52%		FTE Positions					
Balance Brought Forward   5.987,781.00   6.944,559.33   6.054,550.33   101.134		Residential Officer	285.47	285.47		298.62	104.61%
Salance Brought Forward		Total Staffing	1,113.28	1,113.28		1,119.11	100.52%
Appropriation		Resources Available					
Appropriation	04B	Balance Brought Forward	5,996,761.00	6,064,550.33	_	6,064,550.33	101.13%
Legislative Adjustments	05A		93,009,835.00	93,009,835.00	-	93,009,835.00	100.00%
Description   Control			746.537.00		-	746.537.00	
		Edgislative Adjustitions	140,557.00	740,007.00		140,557.00	100.00%
100   100					-		
2058   Reimbursement from Other Agencies   90,745.00   154,169.95					-		
Interest					-		
Fees, Licensees & Permits   5,791,976,00   5,443,176.27   5,443,176.27   93,98%   10,000   13,008,633.02   13,008,633.02   96,50%   13,008,633.02   13,008,633.02   96,50%   13,008,633.02   13,008,633.02   96,50%   13,008,633.02   13,008,633.02   96,50%   13,008,633.02   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   13,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   96,50%   12,008,633.02   97,60%   12,008,633.02   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,633.02   97,60%   12,008,					-	-	
Tutton & Fees 13,562,675.00 13,088,633.02 13,088,633.02 66.50% 1602R Sale of Equipment & Salvage 1					-		
Sale of Equipment & Salvage   -					-	-	
Content   Cont			13,562,675.00	13,088,633.02	-	13,088,633.02	96.50%
Content			-	-	-	-	
Total Resources Available			-	-	-	-	
Total Resources Available   121.534.505.00   120,745.594.38   120,745.594.38   99.35%			-	-	-	-	
Funds Expended  101 Personal Services-Salaries 104,094,984,00 101,243,171.02 101,243,171.02 97.26%, 202 Personal Travel (In State) 309,986.00 247,401.13 247,401.13 79.81%, 202.03 State Vehicle Operation 302,516.00 268,592.45 268,592.45 88,79%, 203.03 State Vehicle Operation 302,516.00 268,592.45 288,592.45 88,79%, 203.03 540,000.03 17avel (Out of State) 44,170.00 36,700.30 36,700.30 36,700.30 83.09%, 203.00 273,213.89 22,65%, 203.00 273,213.89 22,65%, 203.00 273,213.89 22,65%, 203.00 271,053.39 20,80%, 203.00 273,213.89 22,65%, 203.00 271,053.39 20,80%, 203.00 271,053.30 207,105.39 20,80%, 203.00 271,053.30 207,105.39 20,80%, 203.00 271,053.30 207,105.39 20,80%, 203.00 271,053.30 207,105.30 207,	704R	Other	318,000.00	368,649.93	-	368,649.93	115.93%
Personal Services-Salaries		Total Resources Available	121,534,505.00	120,745,594.38		120,745,594.38	99.35%
Personal Travel (In State)   309,986.00   247,401.13   79,811%   248,592.45   268,592.45   268,592.45   268,592.45   268,592.45   268,592.45   268,592.45   268,795.45   268,795.45   273,213.89   228,770.00   273,213.89   273,213.89   228,770.00   273,213.89   273,213.89   228,770.00   273,213.89   273,213.89   228,770.00   273,213.89   273,213.89   228,770.00   273,213.89   273		Funds Expended					
State Vehicle Operation   302,516,00   268,592,45   - 268,592,45   88,79%		Personal Services-Salaries		101,243,171.02	-	101,243,171.02	97.26%
Depreciation			,		-		
Personal Travel (Out of State)		-			-		
Facility Maintenance Supplies   211,150,00   207,105,93   98,08%   207,105,93   59,08%   207,105,93   207,1			44,170.00	36,700.30	-	36,700.30	83.09%
Equipment Maintenance Supplies		**			-		
Professional & Scientific Supplies   344,215.00   267,624.79   267,624.79   77.75%			211,150.00	207,105.93	-	207,105.93	
Ag.Conservation & Horticulture Supply Other Supplies 124,620.00 156,306.30 156,306.30 125,43% Printing & Binding			344,215.00	267,624.79	-	267,624.79	
Other Supplies		-	294,100.00	360,903.17	-	360,903.17	122.71%
Printing & Binding					-	4E6 206 20	
Drugs & Biologicals				150,300.30	-	150,300.30	
195,16%   195,	310		-	-	-	-	
Postage					-		
Communications   667,727.00   669,528.32   - 669,528.32   100.27%					-		
Utilities		_		669,528.32	-	669,528.32	
Professional & Scientific Services   3,522,981.00   2,982,559.02   - 2,982,559.02   84.66%					-		
406         Outside Services         377,953.00         471,984.64         - 471,984.64         124.88%           407         Intra-State Transfers					-		
Intra-State Transfers							
409         Outside Repairs/Service         2,195,817.00         1,496,681.58         -         1,496,681.58         68.16%           412         Auditor of State Reimbursements         1,100.00         440.50         -         440.50         40.05%           414         Reimbursement to Other Agencies         410,426.00         492,059.17         -         492,059.17         19.89%           416         ITS Reimbursements         351,691.00         354,737.26         -         354,737.26         100.87%           417         Worker's Compensation         80,343.00         2,285.81         -         2,285.81         2,85%           418         IT Outside Services         -         -         -         -         -         -         -           417         Ustide Services         250,000.00         -		Intra-State Transfers	-	-	-	-	
412       Auditor of State Reimbursements       1,100.00       440.50       -       440.50       40.05%         414       Reimbursement to Other Agencies       410,426.00       492,059.17       -       492,059.17       119.89%         416       ITS Reimbursements       351,691.00       354,737.26       -       354,737.26       100.87%         417       Worker's Compensation       80,343.00       2,285.81       -       2,285.81       2,285.81         418       IT Outside Services       -       -       -       -       -         434       Transfers - Other Agencies Services       250,000.00       -       -       -       0.00%         501       Equipment       420,000.00       45,375.11       -       45,375.11       10.80%         502       Office Equipment       32,850.00       95,714.14       -       95,714.14       291,37%         503       Equipment - Non-Inventory       375,770.00       322,487.30       -       322,487.30       85.82%         510       IT Equipment       1,202,419.00       914,001.64       -       914,001.64       76.01%         601       Claims       -       -       -       -       -       -					-		
414         Reimbursement to Other Agencies         410,426.00         492,059.17         - 492,059.17         119.89%           416         ITS Reimbursements         351,691.00         354,737.26         - 354,737.26         100.87%           417         Worker's Compensation         80,343.00         2,285.81         - 2,285.81         2.85%           418         IT Outside Services					-		
417         Worker's Compensation         80,343.00         2,285.81         -         2,285.81         2.85%           418         IT Outside Services         -         0.00%         -         -         -         0.00%         -         0.00%         -         322,487.31         10.00%         -					-		
Toutside Services					-		
Total Expenses		_	80,343.00	2,285.81	-	2,285.81	
501         Equipment         420,000.00         45,375.11         -         45,375.11         10.80%           502         Office Equipment         32,850.00         95,714.14         -         95,714.14         291.37%           503         Equipment - Non-Inventory         375,770.00         322,487.30         -         322,487.30         85.82%           510         IT Equipment         1,202,419.00         914,001.64         -         914,001.64         76.01%           601         Claims         -         -         -         -         -         -           602         Other Expense & Obligations         545,443.00         452,464.34         -         452,464.34         82.95%           609         Bonds, Credit Union, Deferred Comp         -         -         -         -         -           705         Refunds-Other         -         -         -         -         -         -           901         Capitals         36,000.00         130,687.88         -         130,687.88         363.02%           91B         Balance Carry Forward         917,189.00         5,352,603.63         -         5,352,603.63         -         5,352,603.63         583.59%			250.000.00	-	-	-	
503         Equipment - Non-Inventory         375,770.00         322,487.30         -         322,487.30         85.82%           510         IT Equipment         1,202,419.00         914,001.64         -         914,001.64         76.01%           601         Claims         -         -         -         -         -         -           602         Other Expense & Obligations         545,443.00         452,464.34         -         452,464.34         82.95%           609         Bonds, Credit Union, Deferred Comp         -         -         -         -         -         -           705         Refunds-Other         -         <		_		45,375.11	-	45,375.11	
510         IT Equipment         1,202,419.00         914,001.64         -         914,001.64         76.01%           601         Claims         -					-		
601 Claims 602 Other Expense & Obligations 609 Bonds, Credit Union, Deferred Comp 705 Refunds-Other Capitals 609 Balance Carry Forward 918 Balance Carry Forward 918 Reversion 910 Total Expenses 910 Total Expenses 911 Claims 912,464.34 913,4505.00 912,464.34 913,687.88 913,687.88 913,687.88 913,687.88 99,35%					-		
602         Other Expense & Obligations         545,443.00         452,464.34         -         452,464.34         82.95%           609         Bonds, Credit Union, Deferred Comp         -					-		
705 Refunds-Other 901 Capitals 36,000.00 130,687.88 - 130,687.88 363.02%  91B Balance Carry Forward 917,189.00 5,352,603.63 - 5,352,603.63 583.59% Reversion				452,464.34	-	452,464.34	82.95%
901 Capitals 36,000.00 130,687.88 - 130,687.88 363.02%  918 Balance Carry Forward 917,189.00 5,352,603.63 - 5,352,603.63 583.59% Reversion				-	-	-	
Reversion					-		
	91B 		917,189.00	5,352,603.63	-	5,352,603.63	583.59% 
Ending Balance		Total Expenses	121,534,505.00	120,745,594.38	-	120,745,594.38	99.35%
		Ending Balance				-	

#### **DOC Average**



This represents an increase of \$4.12 average daily cost (4.6%) from FY2019. It is notable that the DOC appropriation increased by 2.17% in FY2020. Following population reduction due to COVID-19 the average daily population decreased by 2.29% during FY2020. Both factors had an overall impact on the prison average daily cost.





#### **Iowa Corrections Offender Network (ICON)**



"Critical Incident Reporting" 48,231 Incidents Since 2009

# "ICON View"

Intelligence System

54,933 Inquires FY2002

#### Offender Funds Administration



**Commissary Operations** 



4.8M Orders Processed Since 2002

#### Case Management

Managing Information For 553,110 Offenders Since 2000

#### Offender

**Management** 



"OMail" 1.83M Messages Delivered FY20

Food Service Management 8.81M Meals Served FY20

23,899,640 **Case Mgmt Generic Notes Entered Since 2000** 11,753,240 **Case Mgmt Documents Managed Since 2000** 379,555

**Case Mgmt Reports Generated Per Month Minutes of FY20 Unplanned Downtime** 

214,085 New RX's FY20

Pharmacy Administration

Electronic Health Records "Medical/Mental Health" 931,351 Medical Encounters FY20

#### **Data Sharing Initiatives**

#### Federal, State and Local Agencies

County Attorneys (CJIS) DPS Sex Offender Registry (CJIS) DPS Rapsheet Records (CJIS) **DPS LiveScan Fingerprints** Law Enforcement Officer Photo (CJIS) NLETS National Law Enforcement (CJIS)

Courts (CJIS)

VINE Victim Notification **DHS Child Care Assistance DHS Child Support Recovery DHS Family Investment DHS Iowa Food Assistance DHS Medicaid Fraud Board of Parole** 

National Corrections Reporting Program Internal Revenue Service Social Security Administration N-DEX FBI National Data Exchange **Immigration Services** Data Warehouse Statewide Crime Code Table (CJIS)



#### **Iowa Corrections Offender Network (ICON)-Continued**

#### **Deployment Dates**

1999	Offender Funds Administration (Banking)
1999	Commissary Operations
2000	Case Management – Community
2002	Electronic Health Records
2003	Pharmacy Administration
2004	Case Management – Prisons
2007	Food Service Management
2008	Investigative System (CIRs)
2009	Intelligence System (ICON View)
2010	Secure Inmate Email (OMail)
2012	Case Management – PDA Integration
2013	Board of Parole Integration
2017	ICON Dashboard

#### **Active Offenders By Supervision**

26,509	Probation
7,903	Prison
5,726	Parole
2,994	Pretrial Release With Supervision
1,655	Special Sentence
1,105	Interstate Compact Probation
603	Work Release
354	Interstate Compact Parole
279	Federal
100	OWI Continuum
28	Prison Safekeeper
25	Prison Compact
9	Other

#### Outside Federal, State and Local Agencies with System Access

Governor's Office

**Public Safety** 

Human Services (Child Support Recovery Unit)

**Attorney General** 

Board of Parole

Local Sheriff and Police Departments

Immigration and Customs Enforcement

Federal Probation/Parole Offices

Citizen's Aide/Ombudsman

Criminal and Juvenile Justice Planning

Inspection and Appeals

Insurance Fraud Bureau

Vocational Rehabilitation Services

Workforce Development

First Judicial District	Third Judicial District	Fifth Judicial District	Seventh Judicial District
314 East 6th Street	515 Water Street	1000 Washington Avenue	605 Main Street
Waterloo, Iowa 50704	Sioux City, Iowa 51103	Des Moines, Iowa 50314	Davenport, Iowa 52803
(319) 236-9626	(712) 252-0590	(515) 242-6600	(563) 322-7986
Second Judicial District	Fourth Judicial District	Sixth Judicial District	Eighth Judicial District
111 N. Sherman	801 South 10th Street	951 29th Avenue SW	1805 West Jefferson
Ames, IA 50010	Council Bluffs, IA 51501	Cedar Rapids, Iowa 52404	Fairfield, Iowa 52556
(515) 232-1810	(712) 325-4943	(319) 398-3675	(641) 472-4242

#### 2020 ANNUAL REPORT

Iowa Department of Corrections Central Office 512 East 12th Street

Des Moines, IA 50139 Phone: 515-725-5701 Fax: 515-725-5799

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### **Mission:**

# **Creating Opportunities for Safer Communities**



Anamosa State Penitentiary	Iowa Correctional Institution for Women	Iowa State Penitentiary
406 North High Street	300 Elm Avenue SW	3 John Bennett Drive
Anamosa, Iowa 52205	Mitchellville, Iowa 50169	Fort Madison, Iowa 52627
(319) 462-3504	(515) 967-4236	(319) 372-5432
Clarinda Correctional Facility	Iowa Medical and Classification Center	Newton Correctional Facility
2000 North 16th Street	2700 Coral Ridge Avenue	307 South 60th Avenue, W
Clarinda, Iowa 51632	Coralville, Iowa 52241	Newton, Iowa 50208
(712) 542-5634	(319) 626-2391	(641) 792-7552
Fort Dodge Correctional Facility	Mount Pleasant Correctional Facility	North Central Correctional Facility
1550 L Street	1200 East Washington Street	313 Lanedale
Fort Dodge, Iowa 50501	Mount Pleasant, Iowa 52641	Rockwell City, Iowa 50579-7464
(515) 574-4700	(319) 385-9511	(712) 297-7521