Annual Infrastructure Report
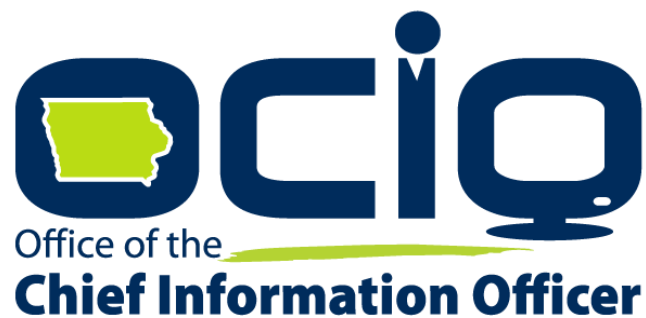
2020

OCIO
Office of the
Chief Information Officer

Innovative Technology Solutions for Citizen-Centric Government

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Overview

In 2014, Senate File 2349 appropriated Technology Reinvestment Funds (TRF) "[f]or technology consolidation and technology improvement projects approved by the State Chief Information Officer pursuant to Chapter 8B." These funds are to be used for enterprise technology consolidation and improvement projects including Broadband.

A summary of TRF appropriation requests for completed fiscal years is available below.

	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020
Appropriated	$7,728,189	$0	$0	$1,000,000	$1,000,000	$1,000,000
Spent	$200,358	$ 4,177,764	$2,485,619	$1,849,129	$664,016	$442,628
Remaining	$7,527,731	$3,349,966	$864,347	$15,218	$351,202	$920,345

Project: Google Apps for Government Implementation

On December 12, 2016, the OCIO led the implementation of Google for a number of executive branch agencies. New email solutions are better, faster, cheaper, and in fact, more secure than anything the State had before with on-premises solutions. The Google Apps suite includes email and calendaring, but also state of the art tools for collaboration and productivity that will present huge opportunities for new efficiency across the state in the coming years.

Funds appropriated to the OCIO under the Technology Reinvestment Fund were used through FY19 to support the transition to Google, including the migration of over 20,000 accounts, transfer of agency archived data, and shut down of old agency e-mail systems.

Project Completion Date: June 30, 2019
Total Estimated Cost: $8,913,390

Project: IT Assessments

For nearly a decade, OCIO and ITE as its predecessor, redirected considerable staff time into providing IT Health Check and Assessment Services which delayed other projects. Agencies can now retain a third party IT Health Check and Assessment at low cost and without redirecting the work of OCIO staff from other critical enterprise projects.

OCIO completed procurement and contracting activities with a private sector firm specializing in IT assessments and health checks. Initial services were provided to the Office of Secretary of State, Iowa Finance Authority and the State Public Defender for a full scale review of technology supports and services.

Project Completion Date: Services are offered on an ongoing basis to agencies.
Total Project Cost to Date: $40,000

Project: Cannabidiol Cards

In 2014, the Iowa General Assembly passed the Medical Cannabidiol Act authorizing the medical use of cannabidiol by patients under the care of a neurologist. If authorized by the Iowa Department of Public Health, Chapter 124D requires the Department of Transportation to issue a cannabidiol registration card to a patient who meets the criteria set forth in Chapter 124D.3. This project was established to fund the software and associated IT services required to support the implementation of medical cannabidiol registration card system by the Department of Transportation.

Project Completion Date: April 9, 2015
Total Project Cost: $115,000

Project: Endpoint Device Managed Services

In 2018, OCIO started the transition of all endpoint device support (desktop computers, laptop computers, printers, ect.) to Insight Public Sector. This service includes a dedicated team that provides 24x7 support for more than 3,000 users in 24 different agencies. A pilot project successfully occurred from December 2018 through June of 2019, and the full program went live to agencies on July 1, 2019.

OCIO has not been able to recover its costs to provide desktop support services for many years at our current rate. By moving to Insight, OCIO anticipates the State will realize up to $500,000 in annual cost avoidance.

Project Completion Date: July 1, 2019
Total Project Cost: $302,558

TRF Appropriations & Expenditures by Fiscal Year

Source of Funds / Fiscal Year / Type		Appropriation Name	Amounts
Technology Reinvestment Funds (TRF)			
FY2015	Appropriation	IT Consolidation	$7,728,189
FY2018	Appropriation	IT Consolidation	$1,000,000
FY2019	Appropriation	IT Consolidation	$1,000,000
FY2020	Appropriation	IT Consolidation	$1,000,000
Project: IT Assessments			
FY2016	Expenditures		$40,000
		Total IT Assessment Expenditures thru FY20	**$40,000**

Project: Cannabidiol Cards

FY2015	Expenditures	$115,000
Total Cannabidiol Card Expenditures thru FY20		**$115,000**

Project: Google Apps for Government

FY2015	Expenditures	$85,458
FY2016	Expenditures	$4,137,764
FY2017	Expenditures	$2,485,619
FY2018	Expenditures	$1,849,129
FY2019	Expenditures	$349,245
FY2020	Expenditures	$6,175
Total Google Apps Expenditures thru FY20		**$8,913,390**

Project: Endpoint Device Managed Services

FY2019	Expenditures	$302,558
Total Endpoint Device Managed Services Expenditures thru FY20		**$302,558**

Project: Enterprise Content Management

FY2020	Expenditures	$115,346
Total Enterprise Content Management Expenditures thru FY20		**$115,346**

Project: Socrata Open Government

FY2020	Expenditures	$321,106
Total Socrata Open Government Expenditures thru FY20		**$321,106**

Unobligated Funds **$920,345**