



Iowa Department of Public Safety

2019 Annual Report



Protection All Ways

A Message from the Commissioner



On behalf of the Iowa Department of Public Safety, (DPS), I want to thank you for your interest in learning about those who dedicate their lives keeping Iowans safe. This report seeks to highlight the efforts and successes put forth by all members of the Department of Public Safety as they strive to provide public safety services with leadership, integrity, and professionalism. It is my sincere hope that after reading this report, you will have a greater understanding and appreciation for the countless ways these public servants continually serve our citizens.

Drivers and passengers depend on the Iowa State Patrol to keep our roadways safe while providing courtesy, service, and protection. The Division of Criminal Investigation provides unparalleled investigative assistance designed to seek justice for the most vulnerable Iowans and completes an incredible number of background checks to ensure safe employment decisions are made. The Division of Narcotics Enforcement is committed to keeping illegal drugs out of the hands of Iowa's youth and the State Fire Marshal ensures that volunteer firefighters in rural communities are prepared to support and protect their communities.

We are incredibly grateful to the Governor, the Legislature, and the citizens of Iowa for their unbending support. As you review this report, do not hesitate to contact us with any questions regarding our efforts to provide world-class public safety services. It is truly a privilege and honor to serve the citizens of Iowa.

Sincerely,

A handwritten signature in blue ink that reads "Stephan K. Bayens".

Stephan K. Bayens
Commissioner

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Office of the Commissioner



Commissioner of Public Safety, Stephan K. Bayens

The Commissioner of Public Safety is the chief executive officer of the Department of Public Safety. The Commissioner is appointed by the Governor and confirmed by the Iowa Senate.

Stephan K. Bayens was appointed Commissioner of the Department of Public Safety on January 14, 2019.

Prior to joining the Department, he served as an Assistant United States Attorney for the Southern District of Iowa where he was assigned to combat violent crime as the coordinator for the Department of



Executive Officer

The Executive Officer is responsible for coordinating and consulting with the Commissioner of Public Safety related to Departmental priorities, initiatives, goals and objectives. The Executive Officer supervises the Governor's Traffic Safety Bureau, the Professional Standards Bureau, the Interoperable Communications Bureau, the Strategic Communications Bureau, and the Professional Development Bureau, while also working closely with the office's General Counsel and the Policy Advisor. The responsibilities of the Executive Officer also include collaborating and communicating with the Division Directors on day-to-day operations and activities.

Within the Commissioner's Office, there are individual staff members, as well as five bureaus which fulfill vital roles for the Department, and most importantly for the citizens of Iowa. Those staff members work as liaisons between Iowans, media, legislators, the Commissioner of Public Safety, and other members of the Department. Every day, the Commissioner's Office fields inquiries from both citizens and media, and collaborates with local law enforcement and fire agencies and assists other state departments and branches of government.

General Counsel

The General Counsel serves as in-house counsel, reviewing contracts, providing training, assisting in planning efforts, and serving as the privacy officer for the Fusion Center by addressing privacy, civil rights and civil liberties concerns. In FY2019, legal training was provided to sworn and non-sworn members of the Department on topics that included unbiased policing and interactions with the public. The General Counsel serves on many inter-agency committees such as the Iowa Advisory Council on Automated Transportation.

Policy Advisor

The duties of the Policy Advisor are focused primarily on legislation of interest to the Department, including budgetary legislation. The Policy Advisor also operates as the Department's administrative rules coordinator.

Strategic Communications Bureau

The Strategic Communications Bureau oversees over-arching strategic communication plans to meet the goals of enhancing the public image of the Department. The Bureau manages the messaging and content process for digital tools including the website and social media accounts. The Bureau also coordinates responses to general information and Iowa Chapter 22 public information requests. The Bureau develops the media relations program and consists of a Strategic Communication Bureau Chief who handles general inquiries and partners with a team of Public Information Officers (PIOs) assigned to the Iowa State Patrol, as well as the Patrol's team of Public Resource Officers and the Department's investigative operations. The Bureau works closely with the Commissioner and the Policy Advisor to help communicate the vision, stay current on events and opportunities, and identify issues.



Office of the Commissioner



Interoperable Communications Bureau

The Interoperable Communications Bureau oversees construction and implementation of the Iowa State Interoperable Communications System (ISICS), expected to be completed in FY 2020, with oversight by the ISICS Board. The development of ISICS began in 2007, and like many other states, the planning and implementation have taken many years. The statewide system is designed to provide interoperable communication capacity for the entire state, with coverage for at least 95% of the state, at no cost to the users. Some local agencies build their own separate systems for operability, while some take advantage of the new statewide radio system infrastructure for operability needs. ISICS is designed to interface with those local-agency systems in order to provide seamless communications among all public safety agencies. The DPS Interoperable Communications Bureau also includes Communications Specialists who operate radio communications within the Department.



Governor's Traffic Safety Bureau

The Governor's Traffic Safety Bureau (GTSB) administers the State of Iowa's allocation of federal highway safety funds from the National Highway Traffic Safety Administration (NHTSA) as authorized by the Fixing America's Surface Transportation (FAST) Act. In partnership with public and private entities, highway safety programs are developed and implemented to reduce traffic crashes and resulting fatalities, injuries, and property damage. These programs include enforcement, education, media/outreach, data, and engineering. Statewide crash data is utilized for a performance-based approach with a goal to encourage safe driving behaviors.



Annually the GTSB hosts a Governor's Highway Traffic Safety Conference for traffic safety stakeholders and partners. In FY2019, the GTSB launched the Below 300 initiative with the immediate goal of reducing Iowa traffic fatalities below 300, which has not occurred since 1925. The Below 300 initiative continued to build on the success seen in previous years but also put a stronger emphasis on assisting older drivers and addressing drug impaired drivers. In FY2019, the GTSB managed 308 contracts totaling \$7,705,388.

Professional Development Bureau

The Professional Development Bureau (PDB) is responsible for facilitating training for approximately 550 sworn peace officers in the Department. During CY2019, the PDB has and will coordinate the following training: ALERRT (Advanced Law Enforcement Rapid Response Training), Vehicle Close Quarter Battle, Emergency Vehicle Operations Course, Blood Bore Pathogen, First Line Supervisors, All Iowa Hazard Plan, IT Security Awareness, 2019 Legislative Law Update, and ISP Radar/Lidar. All sworn officers also received training with real, life-like scenario based training via the MILO Range - firearms training simulator. The PDB also coordinated medical physicals and physical fitness training for all sworn officers in the Department. This bureau is tasked with departmental staff inspections, manages property/evidence, maintains all policies for the Department and facilitates the basic academy.

The Professional Development Bureau spent a great deal of the past fiscal year preparing for an upcoming academy in December 2019. The Bureau focused efforts on planning and coordinating updated DPS recruitment materials to be used across social media platforms to attract top-tier applicants for careers with the Department.

Professional Standards Bureau

The Professional Standards Bureau (PSB) is the internal investigative unit for DPS. When a complaint is filed against one of the Department's employees, the PSB has the responsibility to conduct or supervise a thorough internal investigation. As a result of the 54 alleged misconduct investigations in CY2018, 17 were found to be sustained, meaning it was determined that the accused employee committed all or part of the alleged act(s) of misconduct. The PSB also tracks instances where a member of the public notifies the PSB to praise the efforts of an employee. In CY2018, the PSB received 27 commendations. In CY2018, the PSB utilized the an Early Intervention System (EIS), which is designed to assist supervisors and managers in identifying employees experiencing indicators of activities or behaviors that are not in the best interest of the health and safety of the employee, the Department, the State or the public.





Administrative Services Division



The Administrative Services Division is comprised of three bureaus and the human resources office. These units provide support services to DPS and provide direct services to the citizens of Iowa, law enforcement and other criminal justice agencies.

Finance Bureau

The Finance Bureau provides support services to all divisions within the Department through centralized budget preparation, accounting and claims processing. In FY2019, over \$46.1 million in non-payroll expenses were processed on behalf of all the divisions.

The Bureau also maintains the Department's fixed assets inventory valued at over \$43.2 million and serves as the custodian of all seized cash and valuables until disposed of as directed by court order or other mandates.

Human Resources and Peace Officer Retirement

The Human Resources and Peace Officer Retirement areas insured the proper payment of salaries and benefits to employees and retirees during FY2019. The Human Resources Office paid more than \$99 million in salaries and more than \$29.3 million in retirement benefits.

Technology Services Bureau

The Technology Services Bureau coordinates the technology related needs by providing, maintaining and securing the data and telecommunications infrastructure for the Department. Additionally, the Bureau maintains the Iowa Online Warrants and Articles System (IOWA System), a computer system and network that provides access to a wide variety of criminal justice information for police departments, sheriff's offices, Iowa courts, county attorneys, federal law enforcement agencies and various other criminal justice and public safety agencies throughout Iowa. Such data includes wanted/missing persons, stolen vehicles and articles, protective orders, sex offenders, motor vehicle registration files, driver's license records, criminal history records, and correctional information.

The network also provides a gateway to other states via the International Justice and Public Safety Network (Nlets), and the FBI's National Crime Information Center (NCIC), and to other countries through INTERPOL.

Weapons Permit Program

This program develops permit to carry weapons related forms, issues the non-resident professional permit to carry weapons, and issues state peace officer permits to carry weapons. This section also frequently researches and responds to firearms and other related questions from sheriff's offices and the general public.

Before a change in weapons permit law took effect in 2011, 40,747 annual permits to carry weapons were issued (calendar year 2010). In CY2018, 68,004,701 five-year permits were issued. In addition to the permits issued in CY2018, permits issued in the prior four years remain valid, except for a small number revoked or suspended for cause. In all, approximately 300,000 Iowans hold a Permit to Carry Weapons., most of which are issued by the county sheriff.

Program Services Bureau

The Program Services Bureau serves the criminal justice community and the general public through four statutory program areas, including: Uniform Crime Reporting (UCR) Program Administration; Weapons Permit Program Administration; Private Investigative, Private Security and Bail Enforcement Licensing; and, Fire Safe Cigarette Certification Program.

Private Investigative, Private Security, and Bail Enforcement Licensing

Chapter 80A of the Iowa Code stipulates that private security, private investigative and bail enforcement agencies and their employees doing business in Iowa must be licensed. The Private Investigative, Private Security and Bail Enforcement Licensing Section processes and issues licenses and renewals for such agencies and employees. This process includes fingerprint-based criminal history record checks, verification of bonding and proof of financial responsibility. At the end of FY2019, there were 7,700 valid employee ID cards held by private security, private investigative, and bail enforcement employees. For the same period, there were 375 agency licenses (Private Investigative, Private Security, and Bail Enforcement).



Division of Criminal Investigation



Criminalistics Laboratory

The DCI Criminalistics Laboratory employees provide professional forensic scientific services and support to the criminal justice community throughout Iowa.

The lab is accredited by the ANSI-ASQ National Accreditation Board, and provides forensic science capabilities to Iowa criminal justice community in the following disciplines: **Arson and Explosives, Crime Scene Response/Processing, Breath Alcohol, Drug Identification, DNA (casework and offender profiling), Impression Evidence (latent prints, tire tracks, footwear), Firearms and Tool Marks, Photography & Video Enhancement, Questioned Documents, Toxicology and Trace Evidence.**

The drug identification section of the DCI Lab has seen increasing submissions of opioid related cases over the past five years. In 2015, 199 cases involved opioids, contrasted to 1044 cases in 2018, and 443 cases through June of 2019. In addition to mixtures of different opioids, a more recent trend observed involves mixtures of opioids with non-opioid illicit drugs such as methamphetamine and cocaine.

In FY2019, the DCI Lab added and trained three DNA criminalists in the DNA section to address high backlog and turnaround times experienced with DNA processing. All three of these new positions are now working cases toward the accomplishment of these goals. In addition, a Lean Six Sigma process efficiency project was undertaken in our DNA section during FY2019 to further assist with the goal of reducing DNA backlog and turnaround times.

The Division of Criminal Investigation (DCI) was created in 1921 to provide investigative support and expertise to law enforcement agencies across the state. Today, the division is comprised of four functional areas: Criminalistics Laboratory, Field Operations Bureau, Special Enforcement Operations Bureau, and Support Operations Bureau.

2019 DCI Staffing

Sworn Personnel.....112
Crime Lab Personnel.....56
Other Civilian Staff.....38

Crime Lab by the Numbers in FY2019:

Case Assignments Created.....18,962
Case Assignments Completed.....19,091
Case Assignment Backlog.....3,094
Case Assignment Average Turnaround.....70 days

Also, in FY2019, the DCI Lab processed 7,962 convicted offender DNA profiles into CODIS (Combined DNA Index System) and made 1,245 entries into NIBIN (National Integrated Ballistic Information Network).



SPECIAL ENFORCEMENT OPERATIONS BUREAU

This Bureau conducts criminal investigations, licensing background investigations and regulatory enforcement at 15 riverboat casinos and three racetrack casinos in Iowa. Special agents assigned to this bureau carry out a wide-range of activities, including criminal investigations related to gambling violations, fraud, theft and money laundering; due diligence investigations related to companies and individuals involved with casinos in Iowa and regulatory investigations within the casino, horse and dog racing facilities. This bureau also includes an amusement device unit consisting of one special agent dedicated to the enforcement of amusement device and social/charitable gambling laws throughout the state.

FY2019 - Investigations and Inspections

Casino Related Cases Opened.....443
Casino Related Cases Closed.....459
Casino Related Arrests.....114
Corporate background investigations.....20
Individual background investigations.....5,237
Regulatory/Compliance inspections.....23,019



Division of Criminal Investigation



Field Operations Bureau

This Bureau is best known as Iowa’s “Detective Bureau” which conducts and coordinates complex criminal investigations collaboratively with local law enforcement agencies regarding felony crimes against persons and property.

Employees assigned to this bureau work in areas of the Major Crime Unit, the Cyber Crime Unit, Sex Offender Registry, and the Missing Person Information Clearinghouse.

Major Crime Unit

The agents of this unit conduct and coordinate complex criminal investigations to insure that those who violate the law are held accountable for their actions, enhancing the safety and welfare of the citizens of the state of Iowa. Examples of the types of cases that MCU special agents work include: death investigations, child abductions, kidnappings, sexual assaults, public corruption, officer-involved shootings and large thefts and frauds. These agents provide expertise in all areas of the investigative process, which includes major case coordination, witness testimony, the execution of search warrants, witness and suspect interviews, crime scene searches, and evidence collection.

FY2019 – Major Crime Unit	
Major Crime Unit Sworn Special Agents.....	23
Major Crime cases opened.....	167

CART (Child Abduction Response Team) – The DCI Major Crime Unit (MCU) is spearheading the certification process through Amber Alert to get the State of Iowa nationally certified as a Child Abduction Response Team (CART). The mission of CART is to “Apply a unified approach to law enforcement’s response to missing and abducted children in order to quickly and effectively recover child victims by utilizing a team of trained personnel and pre-identified resources to aid in the safe recovery of the child and the apprehension of the perpetrator.”

The DCI is getting Iowa closer to becoming the 20th state to have a nationally certified Child Abduction Response Team. The DCI hosted three separate, multiple-day, training sessions across the state this year as one of the many requirements to achieving national certification. Asset forfeiture money was also utilized to purchase vital investigative and search equipment as well as a trailer to aid law enforcement and first responders in the event of a CART deployment. The Zone 1 MCU Special Agent in Charge serves as the CART program coordinator and is assisted by a Zone 1 MCU Special Agent.

ViCAP – The DCI/DOI recently received training to participate in the FBI’s ViCAP (*Violent Criminal Apprehension Program*). The ViCAP program is designed to collect information about solved and unsolved homicides, sexual assaults, missing persons, and other violent crimes involving unidentified human remains. This information is then analyzed and correlated with case resolution along with the possibility of the offender(s) being connected to other violent criminal investigations across the country as the primary goals. The Missing Person Information Clearinghouse Coordinator and a Division of Intelligence Criminal Analyst have been designated as the points of contact for ViCAP in order to process requests associated with submissions.

Cyber Crime Unit

The Cyber Crime Unit is responsible for criminal investigations involving the utilization of digital technology and is responsible for investigations involving a variety of source media elements. Almost every major investigation, from homicide investigations to fraud and child exploitation, involves the storage of large volumes of information in a digital format.

The complex analysis and retrieval of vital evidentiary information from digital source media (i.e. smart phones, computer hard drive, optical media, etc.) and other digital storage devices requires the completion of a comprehensive forensic examination. Such forensic examinations are conducted by computer forensic examiners assigned to the Cyber Crime Unit. This analysis often takes months to complete based on the large volume of conventional storage. Many times the successful resolution of these high profile investigations relies upon the recovery of evidentiary information identified during the course of the analysis of the digital evidence submitted for identification. Cyber-crime is rapidly becoming a principal element of criminal activity nationally and the state of Iowa is not impervious to this element of criminal activity. Law enforcement must have an adequate specialized component service to address the need for investigation and analysis. Although these investigations present some of the greatest challenges based on the advancements in technology, law enforcement must remain vigilant in their attempt to respond to a wide array of cyber investigations.





Division of Criminal Investigation



Sex Offender Registry

Chapter 692A of the Iowa Code established the Iowa Sex Offender Registry (SOR), in July of 1995. The registry lists the name and current address of offenders convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime. Special agents assigned to the SOR work in coordination with Iowa Sheriff's offices to track and monitor current registered sex offenders to insure their compliance with registration requirements set forth in the Iowa Code. The civilian employees of the unit are responsible for tracking individuals who have committed sexual-related offenses.

FY2019 Total number of registered sex offenders.....6,028

FY2019 Total sex offender non-compliance cases.....192

Administration/MPIC/Transcription

Administration – Employees in this area provide administrative support for DCI leadership, are responsible for processing travel requests and subsequent requests for reimbursement and payroll for employees.

Transcription – Employees in this unit process pieces of dictation from multiple types of media. Many of these are for cases that are high profile, which require a timely and accurate turnaround time. On average, the unit prepares over 2,200 pieces of dictation a year.

Missing Person Information Clearinghouse (MPIC) - The MPIC Coordinator assists in helping to locate missing persons through public awareness, social media and cooperation, and in educating law enforcement officers and the general public about missing person issues. The clearinghouse maintains a close liaison with the National Center for Missing and Exploited Children.

In 2009, the MPIC became involved in the National Missing Children's Poster Contest, whereby each year 5th graders from across the country create posters showing their compassion for our country's lost and missing youth, through art, by using the theme "Bring Our Missing Children Home." The DCI honors those students each year by hosting a reception for the 5th graders who excelled in visually depicting the harsh realities of child abduction.

FY2019 Total number of missing adults in Iowa.....820

FY2019 Total number of missing juveniles in Iowa.....4,223



The Iowa State Fair has been another way for DCI to showcase what we do by displaying a "Who Did It" mock crime scene, as well as highlighting a DCI cold case for the potential of generating new leads and information. It also provides a chance for DCI employees working the booth to interact with the fairgoers in answering questions.



Division of Criminal Investigation



SUPPORT OPERATIONS BUREAU

The Support Operations Bureau consists of the AFIS/ Fingerprint Section, Criminal History Dissemination Section, and Records and Identification Section.

AFIS/Fingerprint Section - This section supports the fingerprint database utilized by all law enforcement agencies in the state of Iowa and carries the responsibility of submitting arrest fingerprints to the Federal Bureau of Investigation (FBI). Additionally, this section submits fingerprints to the FBI for non-criminal justice national criminal history record checks.

Records and Identification Section - This section is the central repository for all official Iowa criminal history records that are fingerprint based. This information is used in a variety of critical areas, including sentencing determinations, parole and probation recommendations, decisions regarding the issuance of weapon permits, and decisions by prosecutors. In 1996, Iowa criminal history information became available to the public for a nominal fee. The ability of the public to access criminal history information has enabled various licensing entities and employers to make more informed decisions regarding applications for employment or licensure in areas such as healthcare, childcare and other positions of trust. These records contain information regarding arrests, court dispositions, custody data, and movement within the correctional institutions. This section also includes three Criminal History Auditors, each responsible for conducting audits and providing training. During FY2019, the Division experienced the loss of all three auditors, resulting in the need to bring in and train new staff. In FY2019, 2 Iowa counties, including 12 agencies, were audited. Auditors facilitate training for law enforcement agencies, county attorneys, and clerks of court to ensure criminal history information is submitted to the DPS in accordance with the Code of Iowa. This includes confirming information is submitted in a timely, accurate and complete fashion through established audit practices.

Criminal History Dissemination Section - For a nominal fee, this section provides criminal history record information to various entities including: businesses, schools, daycares, healthcare facilities, and county attorneys. In addition to providing Iowa criminal history records to the public upon proper request, this section is responsible for Iowa's compliance with rules promulgated by the National Crime Prevention and Privacy Compact that allows access to national criminal history record information for non-criminal justice purposes when there is State or Federal legislation authorizing such access.

DCI Internship Opportunities - The Support Operations Bureau hosts an internship program during the Winter/Spring semester and during the summer. The internship program gives college students an opportunity to learn about the investigative divisions in the Department, as well as the Department as a whole. The interns are assigned projects within the DCI and present their findings at the conclusion of the program.

FY2019 SOB Statistics

New Criminal Records Created - 20,631
Automated Criminal Records - 789,855
State Criminal History Checks - 268,517
National Criminal History Checks - 38,478





Division of Narcotics Enforcement



The Division of Narcotics Enforcement (DNE) serves as the lead state agency in providing public safety through investigative enforcement of laws relating to narcotics and other controlled substances. DNE's mission statement indicates that our agents "With pride and integrity, provide a professional service to the people in significantly reducing the supply of illicit controlled substances through specialized enforcement and training."

Special Agents

The Division of Narcotics Enforcement has 33 Special Agents, 4 Special Agents in Charge, an Assistant Director and two civilian employees at 17 offices throughout the state. The primary duty and responsibility of these Special Agents is to conduct complex criminal investigations of major drug trafficking organizations. These criminal organizations are responsible for the vast majority of the supply of illicit controlled substances, which are distributed and abused in Iowa. In FY2019, agents disrupted or dismantled 112 Drug Trafficking Organizations.

The division primarily focuses its investigative efforts on methamphetamine, powder and crack cocaine, and marijuana. Heroin, pharmaceutical diversions, and synthetic substances also require investigative resources and enforcement efforts, due to their devastating effects.

In FY2019, Special Agents observed an alarming trend in terms of bulk seizures and purity levels of methamphetamine. In addition, the availability and emerging trend of heroin distribution and consumption is on the rise in parallel with the national trend which is yielding deadly consequences.

Protecting Iowa's Children

The National Alliance for Drug Endangered Children defines drug endangered children as children who are at risk of suffering physical or emotional harm as a result of illegal drug use, possession, manufacturing, cultivation, or distribution. They may also be children whose caretaker's substance abuse interferes with the caretaker's ability to parent and provide a safe and nurturing environment.

Special Agents are committed to identifying drug endangered children and taking the necessary steps in ensuring appropriate health and safety intervention occurs for the protection of the children.



Supporting Local Law Enforcement

Currently, there are 17 state-grant-funded drug task forces and four federal task forces operating in the state. Special Agents are assigned to these task forces or work in collaboration with them on a regular basis. In addition, Special Agents respond to all requests for drug investigative services from counties and municipalities without established task forces, along with all law enforcement divisions of DPS.





Division of Narcotics Enforcement



Focus on Rural Iowa

Special Agents continue to investigate and seize large quantities of highly pure methamphetamine throughout the state of Iowa. In recent years, there has been a shift and a lot of these large seizures have occurred within communities where the population is less than 10,000.

The increase in purity occurred following Iowa's success in limiting clandestine labs. A negative consequence has been the introduction of 99 to 100% pure methamphetamine entering the state. This high purity methamphetamine has transitioned to these communities because of a saturated market in the state that has driven prices down and a smaller law enforcement presence than more densely populated areas.

Impact on Corollary Crime

The proactive work of agents has a significant impact on other crime that naturally follows or results from drug use, abuse, and distribution. In FY2019, there were numerous crimes committed with a direct nexus to drug use, abuse, dependency, and distribution. These crimes included: Forgery, Theft, Robbery, Fraud, Accidental Overdose Deaths, Assault, Murder, Child Abuse, Prescription Fraud, Vehicular Accidents/Homicide, Home Invasion and Burglary.

The amount of resources we dedicate to narcotics enforcement efforts in Iowa has a direct and positive impact on the safety of all citizens.

Seizures Fiscal Year 2019

Methamphetamine...	166,140 (g)
Cocaine.....	6,940 (g)
Crack Cocaine.....	343 (g)
Heroin.....	11,055 (g)
Marijuana.....	624,160 (g)
Marijuana Plants.....	98
Ecstasy.....	161 (g)
Pharmaceuticals.....	24,236 (du)
Firearms.....	302
Investigations.....	532
Search Warrants.....	461
Drug Trafficking Organizations (dismantled/disrupted).....	112
Drug Endangered Children.....	91
Methamphetamine Labs	
Labs seized.....	25



TIP HOTLINE: (800) 532-0052 or dneinfo@dps.state.ia.us

DNE maintains a toll free "hotline" to allow citizens to report suspected drug activity. The hotline has proven to be a great benefit, garnering tips on drug activity, and providing a line of communication for individuals wishing to cooperate with DNE. Every tip that comes into the hotline, or submitted to DNE via anonymous email, is distributed to one of the 17 field offices for evaluation and follow-up.



Division of Intelligence and Fusion Center



Intelligence Operations Bureau

The Division of Intelligence (DOI) consists of the Intelligence Operations Bureau and the Homeland Security and Analysis Bureau. DOI coordinates information sharing related to criminal activity and provides support to all enforcement divisions of DPS, as well as local, state, and federal law enforcement and homeland security partners in Iowa.

DOI serves as the Central Coordinating Agency for the Law Enforcement Intelligence Network and is designated as Iowa's Intelligence Fusion Center in accordance with the National Strategy for Information Sharing.

The Intelligence Operations Bureau is responsible for overall coordination of the Iowa Law Enforcement Intelligence Network (LEIN). LEIN's membership consists of law enforcement officers who have successfully completed a two-week Criminal Intelligence course conducted by the Department. LEIN members work together with the Department to accomplish two related objectives:

- 1. Develop and disseminate knowledge about significant criminal conditions that affect the state of Iowa; and,**
- 2. Use this knowledge to identify, investigate, and remove these criminal conditions.**

This bureau is also responsible for coordination of multi-jurisdictional task forces involving investigations of criminal activities conducted by criminal organizations targeting multiple jurisdictions. Sworn peace officers from this bureau are also participants in the FBI Joint Terrorism Task Force (JTTF), the FBI's Field Intelligence Group, and the U.S. Marshals Fugitive Task Force.

The goal of this bureau is to proactively identify information of individuals, or groups of individuals, who are committing crimes; and to coordinate with many partners to develop a strategy to bring these groups to justice. Special Agents assigned to the division engage in law enforcement planning, intelligence collection, and operational activities to prevent crime and terrorism. This is achieved through proactive information sharing, recognition of potential or developing threats, and developing intervention strategies.

Special Agents also provide field support to all divisions of the DPS, and to sheriff's offices, police departments, and federal agencies in Iowa, needing investigative and technical equipment services. Bureau personnel participate with investigations involving human trafficking, multi-jurisdictional burglary/theft rings, fugitive apprehension, narcotics trafficking, and organized criminal activity that impacts multiple jurisdictions.

Accolades

Members of the Division of Intelligence and Fusion Center were awarded the National Intelligence Professional Award from the Office of the Director of National Intelligence for their work on a pilot project with several other Fusion Centers across the country.





Division of Intelligence and Fusion Center



Analysis and Homeland Security Bureau

The Analysis and Homeland Security Bureau’s core mission is to provide useful information to law enforcement agencies as well as private sector contacts in an effort to make Iowa a safer place. In support of major investigations, the analysts are asked to evaluate a great deal of information and attempt to gain investigative leads from that data and/or take case information and use visualization techniques to aid an investigator or prosecutor in explaining a complicated case to others. In addition, DOI personnel participate in regional and national associations that set standards for professionals working in this field. This unit also incorporates personnel from the FBI and U.S. Department of Homeland Security Intelligence and Analysis Unit.

One of the core functions this unit performs is fulfilling requests for information “RFI”. These RFI’s can range from being fairly simple in nature; such as just needing an address or phone number for a person, or they can be quite time consuming when the request relates to research to find as much information on a subject as possible. The latter could result in the querying of as many as 40 data sources and could take hours to complete. This case support included investigations related to homicides, robberies, child abductions, missing persons, and multi-jurisdictional organized criminal activity.

The bureau develops and assesses exercises and coordinates with the Iowa Department of Homeland Security and Emergency Management Division (HSEMD) personnel assigned to the Division of Intelligence.

On a monthly basis the Division of Intelligence briefs the Governor as well as other key leadership members on issues of importance.

Analyzing Intelligence Data	
Requests for Information.....	17,021
Project Hours.....	3,993
Shift Briefs Issued.....	251
Shift Brief Items.....	2,147
Intelligence Operations Support	
Investigative Case Support.....	582
Technical Support.....	278
Securing the Homeland	
Threat Assessment for Large—	
Gatherings.....	4
Emergency Ops Activations.....	5
Exercise Planning.....	3
Intel Meetings.....	71





Iowa State Patrol Division

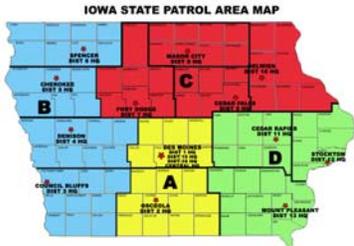


The Iowa State Patrol's primary mission is saving lives through traffic enforcement. The State Patrol is uniquely positioned to respond and provide sustained assistance to local agencies during large scale events or natural disasters occurring in our state. Historically, these events have included prison disturbances, college campus unrest, high-risk warrant execution, tornadoes, flooding and dignitary visits.

The Iowa State Patrol is responsible for providing law enforcement services to rural and metropolitan areas statewide. Troopers patrol and conduct traffic enforcement on Iowa's highways and the interstate systems. Additionally, our personnel provide police services throughout the state for many special events, including the State Fair, county fairs, town festivals, and large sporting events such as races at the Iowa Speedway. During the Fall, Troopers assist the University of Iowa and Iowa State University with security and the increased vehicle and pedestrian traffic during home football games.

The Iowa State Patrol provides support services to law enforcement agencies and other government entities including state, federal, county, and city partners. Examples include, but are not limited to, executive protection services and legislative security, technical collision and reconstruction investigations, vehicle theft unit assistance, crisis negotiators, critical incident debrief teams, canine unit search support, tactical response teams, public resource officers, and criminal interdiction teams. The Iowa State Patrol also provides enforcement, search, and

The Iowa State Patrol is divided into four areas and 15 districts statewide, with buildings in each of the districts that are clearly marked as Iowa State Patrol offices. Some Troopers in each district or each area are assigned to specialty teams. Each district has a Lieutenant who serves as the District Commander, with Sergeants who serve as Assistant District Commanders. Captains are assigned to supervise each of the four areas.



Each calendar year, the Iowa State Patrol establishes its primary goals. In FY2019, the goals focused on seat belts, impaired driving, distracted driving, and excessive speeding. These goals are established to aid in reducing the traffic related fatalities below 300, annually. The Iowa State Patrol worked with local agencies throughout the state to address traffic safety. In CY2018, Iowa saw the number of fatalities decrease to 319 from 330 deaths in CY 2017. Many other states saw increases to fatalities during that same time period.

Road Troopers

Although the duties of a State Trooper have increased, the motto and mission of the Iowa State Patrol remain the same. The motto of "Courtesy, Service, and Protection" provides the framework of how our personnel approach every aspect of their duties. The mission of "saving lives" serves as the primary purpose for enforcement efforts.

In FY2019, to enhance roadway safety, the Iowa State Patrol developed four data-based initiatives. Unbelted drivers, Impaired Drivers, Distracted Driving, and excessive speed were identified as leading causes of crashes and personal injury. Enforcement efforts focused on these four initiatives and Troopers issued 7,790 seatbelt citations, 70,192 speeding citations, arrested 1,244 impaired drivers, issued 919 distracted driving citations, while also investigating 4,981 crashes, and assisting 15,468 motorists in need.

During FY2019, Troopers patrolled 11,695,723 miles on Iowa roadways and stopped 176,153 vehicles.





Iowa State Patrol Division



Crisis Negotiators

During FY2019, the ISP Crisis Negotiation Teams responded to a total of 30 calls for service, which resulted in a total of 15 lives being saved as a direct result of negotiator efforts. These calls included armed and unarmed suicidal and barricaded subjects, armed subjects with hostages, high risk warrants that turned into barricaded subjects, and suicidal and mentally ill subjects that were in public locations. Because of their knowledge, skills and abilities, the ISP Crisis Negotiator Program maintained a 100% success rate in preserving the lives of all subjects who were able to engage in negotiations. While the Crisis Negotiating Team is an Iowa State Patrol Unit, their expertise is utilized by other law enforcement agencies throughout the state of Iowa.

Technical Collision Investigation

The Technical Collision Investigation Unit within the Iowa State Patrol consists of troopers who receive additional training in collision investigation. These troopers are called to investigate collisions involving serious injury or death that occur on Iowa's roadways. The Technical Collision Investigation Coordinator also provides basic, advanced, and technical collision investigation instruction to all law enforcement officers in the state at the Iowa Law Enforcement Academy. They also provide updated training for all current Iowa State Patrol Technical Collision Investigators and Reconstructionists.

In FY2019, the Technical Collision Investigators across the state conducted 149 technical collision investigation cases. These Troopers are trained in the use of evidence collection, algebraic speed calculations, crash data recording retrieval, and the use of Total Station mapping and drawing software. The Iowa State Patrol Technical Collision Investigators use 34 Total Stations and three Robotic Total Stations to accurately map and measure collision scenes. These Troopers also respond to requests from the Division of Criminal Investigation for crime scene measurements, and requests from the State Fire Marshal's Office for fire scene measurements, using the Total Station mapping equipment.

The Technical Collision Investigation Unit currently utilize four Bosch Crash Data Retrieval kits. This technology has the capability to assist Troopers to explain how a crash occurred by indicating how fast the vehicle may have been travelling in the final seconds before an impact.

Disaster Response

In times of disaster, the Iowa State Patrol provides Troopers, equipment, and aircraft to assist in disaster response. During snowstorms, the State Patrol coordinates with the Department of Transportation on road closures. The State Patrol also rescues stranded motorists during heavy snow events and oversees the removal of stranded vehicles. In times of other weather related disasters, such as floods or tornadoes, the Iowa State Patrol provides Troopers for traffic control, aircraft surveillance, and law enforcement, coordinating its resources through requests from the Iowa Department of Homeland Security. In FY2019, the Iowa State Patrol was engaged for substantial amounts of time responding to areas devastated by severe flooding.





Iowa State Patrol Division



Air Wing

The Iowa State Patrol Air Wing is available to assist city, county, state, and federal agencies in a multitude of ways. Since the unit's inception, the primary mission has been to assist in enforcing Iowa's traffic laws from the air. In FY2019, Trooper Pilots generated 3,177 traffic enforcement contacts utilizing the aircraft. As the only law enforcement air asset in the state of Iowa, they are increasingly called upon to provide specialized flights. These include aerial searches for missing persons or fugitives from justice, surveillance flights for criminal investigations, relaying emergency medical supplies, providing traffic control during large public events, safely monitoring motor vehicle pursuits and providing government officials the opportunity to assess natural and man-made disasters from above.

The Air Wing currently consists of seven fixed-wing aircraft located at five airports around the state and operated by six Trooper Pilots. Two of the aircraft are equipped with thermal imaging (FLIR) cameras that are approximately eight years old. The two oldest aircraft have reached the end of their service life. Four of the six pilots are retirement eligible in two years.

Public Resource Officers

The Public Resource Officers (PRO) of the Iowa State Patrol were established to provide educational presentations for the public on motor vehicle safety related topics. These topics have expanded over the years to include: internet, bicycle, pedestrian, and campus safety programs, to name a few. The State Patrol PROs provided over 2,953 presentations in FY2019, to schools, places of worship, service clubs and businesses throughout the state. The Public Resource Officers continue to promote the message of the Iowa State Patrol and traffic safety through local media contacts and social media. In FY2019, they had the opportunity to participate in 1,093 public service announcements or interview with the media. Social media continues to be a great tool to keep the Iowa State Patrol in contact with the public and get the message out regarding traffic safety. The PRO's roles are instrumental in providing education to the public on safety issues.

Honor Guard

The Iowa State Patrol Honor Guard provides one of the most treasured missions. They have the humble responsibility to represent the Iowa State Patrol at any function when appearance and professionalism are called upon. They represent the Department when a Trooper is killed in the line of duty. They also represent the State of Iowa in and out of state at services for officers killed in the line of duty. They provide flag folding and burial services for our retired members. Every year, the State Patrol Honor Guard plays a significant role at the State Peace Officers Memorial Ceremony located at the Oran Pape State Office Building. The Honor Guard trains on a yearly basis. Currently, 27 Troopers and 9 Supervisors serve on the ISP Honor Guard.

The Honor Guard participated in over 34 events this past calendar year. Members represented the Iowa State Patrol at funerals in Iowa as well as 8 other states for law enforcement officers killed in the line of duty. Honor Guard members represented the Iowa State Patrol by welcoming guests to the World Food Prize. Additionally, they provided their service at six retiree funerals. The Honor Guard members led the 2019 Iowa State Fair parade through downtown Des Moines and served at six Peace Officer Memorial ceremonies.





Iowa State Patrol Division



Tactical Units

The mission of the Iowa State Patrol Tactical Teams is to resolve, through teamwork and special tactics, situations that are beyond the normal scope of “routine” law enforcement. The Iowa State Patrol Tactical Teams, consisting of 48 Troopers from across the state, are available to assist Federal, State, County and City agencies when requested to do so, and the need for a group of specially trained and equipped personnel is necessary for a successful resolution. In FY2019, the Iowa State Patrol Tactical Teams responded to 49 high-risk calls for service. Situations in which the Iowa State Patrol Tactical Teams may be called upon to provide service include the following: High-risk search warrants, Clandestine lab warrant service, Arrest warrants for high-risk suspects, civil and institutional disturbances, barricaded suspects and hostage situations, field searches for fugitive and missing persons, surveillance operations, natural disaster response, VIP security details, Homeland Security operations, Weapons of Mass Destruction (CBRNE) incidents, and response to mass casualty incidents.

In addition, Iowa Homeland Security and Emergency Management Division (HSEMD) has mandated response protocols to perceived Weapons of Mass Destruction (WMD) events involving Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) threats. This includes a law enforcement tactical response capability. This is accomplished utilizing tactical teams that are capable of conducting high-risk tactical missions in a CBRNE environment. The Iowa State Patrol dedicates (24) Tactical Team members to this response capability.

Critical Incident Stress Management Team

The purpose of the Critical Incident Stress Management Program and Team (CISM) is to provide employees and other law enforcement agencies and their personnel with mental health support associated with their involvement in certain highly traumatic events and to provide support and education about critical incident stress management.

In FY2019, the CISM Team conducted a total of 8 debriefings. 6 debriefings were conducted at the request of local law enforcement agencies, fire departments & EMS personnel. 2 debriefings were requested by other state agencies. 8 CISM debriefings were conducted in FY2019 including: 2 debriefings focused on officer involved shootings. 3 debriefings involved children killed in car crashes. 2 were completed for other fatality car crashes and 1 was conducted for an agency that experienced multiple fatality crashes. 75 people attended the CISM debriefs conducted by the Department.





State Fire Marshal Division



The State Fire Marshal Division, established in 1911, is the oldest of the six divisions within the DPS. Our mission statement is “Through promotion and enforcement of fire safety regulations, training, building code provisions, and arson investigations, this division helps reduce the loss of life and property by fire.”

The State Fire Marshal Division is comprised of five Bureaus: Fire Prevention Bureau; Arson & Explosives Bureau; Building Code Bureau; Electrical Licensing & Inspection Bureau; and Fire Service Training Bureau; in all, employing 28 sworn officers and 38 civilian employees.

The duties of the State Fire Marshal’s Office play an integral part in economic development in the state of Iowa. Preliminary reviews performed by the office, with stakeholders, aid in making important decisions about projects, which can affect everything from the feasibility of the project to the end cost. Also, the timeliness of plan reviews and inspections can ensure that projects meet deadlines which usually translates into budgets being met and stakeholders being able to occupy on schedule, saving everyone time and money.

Fire Prevention Bureau

The Fire Prevention Bureau consists of ten field fire inspectors, two flammable liquid inspectors, and one secretary assigned to the Fire Prevention Program.

The 2015 International Fire Code has been adopted as the current State Fire Code. It applies to all buildings in the State of Iowa, except health care facilities that are enrolled in the Federal Centers for Medicare/Medicaid Program, which has adopted the 2012 Life Safety Code that is applied nationwide.

During FY2019, 4,613 Fire Code Inspections were conducted in a variety of facilities to ensure compliance with both federal and state laws and rules. Facilities inspected by our fire inspectors include: nursing homes, child care facilities, schools, colleges, hospitals, residential care facilities, state-owned buildings, and jails and penitentiaries.

Arson and Explosive Bureau

The Arson and Explosives Bureau has one Special Agent In Charge and ten Special Agents that investigate fire and explosion scenes to determine cause and conducts criminal investigations directed towards arrest and prosecution. The Bureau also has

statewide responsibility for the investigation of bombings and other explosive devices and inspects and licenses explosive storage facilities throughout the state.

Each Special Agent of the Arson and Explosives Bureau is required to complete six weeks of training and re-certifications every three years to be certified as a bomb technician through the FBI Hazardous Devices School in Huntsville, Alabama.

Building Code Bureau

The Building Code Bureau completed plan reviews on more than 630 sets of plans to ensure compliance with the State Building and Fire Codes. The total value of those projects is estimated at greater than \$1 billion dollars. This Bureau also used FY19 to increase its’ public outreach through the delivery of numerous presentations to design professionals, building contractors, local code officials, elected officials, and the general public.



Arson & Explosives Bureau	
Accidental Fires.....	22
Arson Fires.....	37
Undetermined.....	64
Explosive Disposal.....	49
Suspected Explosive Device	20



State Fire Marshal Division



Fire Service Training Bureau

The Fire Service Training Bureau (FSTB) is Iowa's designated state fire academy, providing quality training and education for Iowa's fire and emergency services. In FY2019, the FSTB conducted 880 trainings programs reaching 14,086 students.

The FSTB is accredited by the International Fire Service Accreditation Congress (IFSAC). The FSTB is required to be re-accredited every five years. The FSTB's certification program is based on the National Fire Protection Association's (NFPA) Professional Qualifications Standards.

The FSTB coordinated a total of 150 certification exam test sites across the state. A total of 2,334 written certification exams and 1,268 practical skills examinations were administered. This was assisted by the use of computer-based certification testing beginning in June 2019. The initiative to use computer-based testing will continue to grow as additional hardware is purchased and will allow the FSTB to reach more students.



The FSTB continues to manage the "Firefighting Equipment Revolving Loan" program. During FY2019, the FSTB coordinated 19 loans and two outstanding loans were paid in full by local departments who previously utilized the loan.

The FSTB's Annual State Fire School was held in February, and despite a blizzard during the conference, attendance was approximately 600. The Bureau also supported five regional fire schools (operated by local community colleges) during FY2019. The Bureau continues to partner with all 15 of Iowa's community colleges to deliver basic-level firefighter training.

Electrical Licensing & Inspection Bureau

The Electrical Licensing & Inspection Bureau continues to provide public awareness on the importance of electrical safety by educating property owners, business owners and electricians on how to properly install electrical wiring that meets the minimum safety standards set forth in the National Electrical Code.

The Electrical Licensing and Inspection Bureau has 19 field inspectors, which includes 2 lead workers, one Chief Electrical Inspector/Executive Secretary, and three clerical support staff.

In FY2019 the Bureau has :

- Issued 13,455 Electrical Permits
- Completed 23,008 Electrical Inspections
- Signed Reciprocal Electrician Licensing Agreements.



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