

IOWA Department of
HUMAN SERVICES

Kim Reynolds, Governor

Adam Gregg, Lt. Governor

Gerd W. Clabaugh, Interim Director

July 18, 2019

Senate
Human Resources Committee
State Capitol Building
LOCAL

House of Representatives
Human Resources Committee
State Capitol Building
LOCAL

Joint Appropriations
Committee Health and State
Human Services
State Capitol Building
LOCAL

Dear Committee Members:

Pursuant to 2016 Iowa Acts, Ch. 1139.94, the Council on Human Services, Medical Assistance Advisory Council and the Healthy and Well Kids in Iowa (Hawki) Board are to submit minutes of their respective meetings during which the aforementioned bodies addressed Medicaid Managed Care issues. The meeting minutes attached are regarding those meetings held in the 4th quarter of SFY 2019.

Enclosed please find minutes from the following meetings:

Council on Human Services	April 10, 2019
Council on Human Services	May 8, 2019
Council on Human Services	May 13, 2019
Council on Human Services	June 12, 2019
Medical Assistance Advisory Council – Executive Committee	April 9, 2019
Medical Assistance Advisory Council – Executive Committee	May 21, 2019

Please feel free to contact me if you need additional information.

Sincerely,



Mikki Stier
Deputy Director

MS/kk

Attachment (1)



Department of
HUMAN SERVICES

***Medicaid Managed Care Oversight
Quarterly Meeting Minutes
4th Quarter SFY 2019 (April – June 2019)***

July 2019

**Meeting Minutes
April 10, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Mark Anderson – present	Jerry Foxhoven – present
Alexa Heffernan – present	Mikki Stier - present
Kimberly Kudej – present	Nancy Freudenberg - present
Kim Spading – present via phone	Mike Randol – present
Sam Wallace – present via phone	Carrie Malone - present
Matt Highland- present	Julie Dougherty - present
Liz Matney - present	

EX-OFFICIO LEGISLATIVE MEMBERS
Representative Joel Fry – absent
Representative Lisa Heddens – absent
Senator Amanda Ragan – absent
Senator Mark Segebart – absent

Guests

Carol Forristall – New Council Member
 Rebecca Peterson – New Council Member
 Rick Sanders – New Council Member
 Tony Leys – Des Moines Register
 Stacie Maass – Iowa Total Care
 Erin Cubit – Iowa Hospital Association
 Paige Petitt – United Healthcare
 Flora Schmidt – IBHA

Call to Order

Mark Anderson, Chair, called the Council meeting to order at 10:00 a.m. in the first floor conference room of the Hoover State Office Building.

Roll Call

All Council members were present.
 All ex-officio legislative members were absent.

Rules

Nancy Freudenberg presented the following rule for adoption:

R-1. Amendments to Chapters 36 and 81, Medicaid. Changes the assessment levels for nursing facilities effective July 1, 2019. The Human Services Department in collaboration with stakeholders developed new assessment levels and requested an effective date of July 1, 2019.

A motion was made by Kudej to approve and seconded by Heffernan. MOTION UNANIMOUSLY CARRIED.

R-2. Amendments to Chapter 73, Medicaid. Revises language to reflect the Department's implementation of a passive managed care enrollment process.

A motion was made by Kudej to approve and seconded by Heffernan. MOTION UNANIMOUSLY CARRIED.

R-3. Amendments to Chapters 78 and 79, Medicaid. Changes the Consumer Choices Option (CCO) program available within the AIDS/HIV, Brain Injury, Elderly, Health and Disability, Intellectual Disability, and Physical Disability Waivers. Consolidates the CCO service description rules into one administrative sub rule, 441--78.34(13). Changes the monthly budget billing methodology for the Financial Management Services (FMS) provider from a prepay method to a post pay method. Also clarifies who may self-direct services and the budget and employer authority responsibilities. CCO defines how the monthly budget may be used by a member self-directing services. Removes the reference to the DHS service workers who are no longer involved in the CCO program. Finally, adds new member and employee responsibilities to assure proper payment for CCO services are made.

A motion was made by Heffernan to approve and seconded by Kudej. MOTION UNANIMOUSLY CARRIED.

The following amendments to administrative rules is presented as a **Notices of Intended Action** for review by the Council.

N-1. Amendments to Chapter 75, Medicaid. Changes the start date for HIPP approval for fee-for-service and premium assistance. Also changes the estimated savings to the Department from \$60 annually to \$1200 annually, eliminates the second cost-effective test, and provides technical changes to policy and definitions.

N-2. Amendments to Chapter 170, Child care. Revises the child care assistance program fees that are based on federal poverty level, household size, and family gross monthly income. Also provides clarification regarding change reporting requirements.

N-3. Amendments to Chapter 187, Child welfare. Complete revision to Chapter 187 regarding aftercare services. Merges aftercare and PAL rules into one division for clarity. Extends program eligibility to a maximum participant age of 23 and a number of other changes.

A motion was made by Heffernan to and seconded by Spading to approve the noticed rules. MOTION UNANIMOUSLY CARRIED.

Approval of Minutes

A motion was made by Heffernan and seconded by Wallace to approve the minutes of the March 13, 2019 meeting.
MOTION UNANIMOUSLY CARRIED.

Legislative Update

Carrie Malone, Legislative Liaison, updated the council reporting that the Health and Human Services budget has been delayed until Thursday, April 11, 2019. There are 23 amendments in the bill that are being worked through at present. Five policy bills we introduced made it through the funnel deadline. Chair Mark Anderson asked if the Children's mental health bill would be passed. Malone stated that it would be passed this session. Council member Heffernan asked if the Governor had increased funding for Child Care Assistance. After the meeting Carrie checked into this and found there is no budget proposals that are public that deal with an increased appropriation for CCA.

Managed Care Update

Mike Randol, Director of Iowa Medicaid reported that the entire IME department is 100% focused and committed to a smooth transition for our Medicaid members after UnitedHealthcare announced that they are exiting the market on June 30, 2019. His team is working closely with Iowa Total Care (ITC) to ready themselves for the additional members that they will be onboarding. ITC is actively adding staff on a weekly basis and will be ready for the transition. Randol stated continuity of care is our highest priority.

Council Update

Anderson – Nothing to report.

Wallace – Expressed his appreciation to council member Heffernan for her service.

Spading – Nothing to report.

Kudej – Nothing to report.

Heffernan – Expressed her gratitude to everyone that she served on the council with and the hard work done by DHS.

Director's Report

Jerry Foxhoven, Director, reported

- Director Foxhoven reassured the group that the department is in a much better place with this MCO transition than a few years ago. We have more time and experience this time around. He mentioned for our members sake, let's all stay optimistic. The department is working very hard for a smooth transition.
- He reported that one of his main goals has been to decrease the case loads of our social workers by adding more positions. He shared that 79 new social workers are in the hiring process right now. The Governor, House and Senate have all been very supportive of this. We are working diligently to lower caseloads for all of our social workers.
- Some of the technology is very old in our department. Child welfare is trying to manage with technology that is 24 years old. The Governor and Legislators are giving us financial support to move forward with updating our technology. We are making great progress in the field, and moving in the right direction.

Next Meeting

The next meeting of the Council on Human Services is Wednesday, May 8, 2019 at the Hoover Building.

Adjournment

Anderson adjourned the meeting at 11:16 a.m.

Submitted by,
Julie Dougherty
Council Secretary
jk

**Meeting Minutes
May 8, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Mark Anderson – not present	Jerry Foxhoven – present
Kimberly Kudej – not present	Mikki Stier - present
Sam Wallace - present	Nancy Freudenberg - present
Carol Forristall - present	Mike Randol – present
Rebecca Peterson - present	Carrie Malone - present
	Julie Dougherty - present
	Matt Highland- present
	Liz Matney- present

EX-OFFICIO LEGISLATIVE MEMBERS
Representative Joel Fry – absent
Representative Timi Brown-Powers - absent
Senator Amanda Ragan – absent
Senator Mark Segebart – absent

Guests

Tony Leys – Des Moines Register
 Stacie Maass – Iowa Total Care
 Erin Cubit – Iowa Hospital Association
 Paige Petitt – United Healthcare
 Flora Schmidt – IBHA
 Patty Funaro – LSA
 Sandy Hurtado-Peters - IDOM

Call to Order

Sam Wallace called the Council meeting to order at 10:00 a.m. in the first floor conference room of the Hoover State Office Building.

Roll Call

Three council members were present. All legislative ex-officio members were absent. **Therefore, we did not have a quorum for voting. The council scheduled a conference call on Monday, May 13, 2019 to vote on rules and**

approve the April meeting minutes. See attached minutes for that conference call.

Managed Care Quarterly Report – October-December 2018

Liz Matney updated the council on the latest quarterly report. Some of the items in the report that were highlighted were:

- Long Term Services Enrollment and Programs
- Level of Care and Service plan outcomes for both Amerigroup and United Healthcare.
- Iowa participant Experience Survey Reporting
- MCO Member Grievances and Appeals
- Service center helpline metrics for members and providers
- Quarterly scope of claims, reprocessing, PA's and Appeals.

Presentation of new DHS Website

Matt Highland introduced the new DHS website to the council. It features our new branding and he described how it offers a much more positive and uplifting tone for our users. He stated it is much more mobile friendly and adaptable depending on which device is being used to access it. Matt stated that there is more to come and as new DHS programs are added, this new technology will help us tremendously in serving our members.

Budget Overview

Jean Slaybaugh gave an overview of the budget bill that was just signed by the Governor as it relates to DHS services. Some items she highlighted were:

- Field Operations– Jean stated there is a significant increase of about 6 million dollars which reflects the support we have from the Governor and Legislature to increase staffing and reduce caseloads for social workers. This has been an important focus of Director Foxhoven.
- Child Support and Facilities - both have received increased funding due to the increase in cost of services. This is a result of inflation of operating expenses with the exception of Woodward and Glenwood.
- Mental Health – Jean reminded the council that last year the council recommended an increase at CCUSO and Eldora due to an increase in cost of services and a need for more staffing. Jean stated both of those requests were funded this year.

Legislative Update

Carrie Malone, Legislative Liaison, gave the council a brief report on the Legislative session that ended on April 27th. DHS had a very successful year in the legislature. Four DHS bills were passed including the Children's Mental Health Bill.

Director's Report

- Director Foxhoven updated the council on his continuing efforts to reduce caseloads for social workers and other DHS departments. The Governor and Legislature are committed to that goal as well. He has been meeting with social workers in the field in Des Moines, Cedar Rapids and will be traveling to Iowa City next week.

Council Update

Wallace: Updated the council on his work with medical residency awareness and programs and in Iowa.

Peterson: Nothing to share

Forristall: Nothing to share

Next Meeting

The next meeting of the Council on Human Services is June 12, 2019 at the Hoover Building.

Adjournment

Sam Wallace adjourned the meeting at 11:08 a.m.

Submitted by,
Julie Dougherty
Council Secretary
Jk

Meeting Minutes

May 13, 2019

Conference Call

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Mark Anderson – called in	Jerry Foxhoven – present
Kimberly Kudej – absent	Mikki Stier - present
Sam Wallace – called in	Nancy Freudenberg - present
Carol Forristall – called in	Julie Dougherty - present
Rebecca Peterson – called in	

EX-OFFICIO LEGISLATIVE MEMBERS
Representative Joel Fry – absent
Representative Timi Brown-Powers - absent
Senator Amanda Ragan – absent
Senator Mark Segebart – absent

Call to Order

Mark Anderson, Chair, called the Council meeting to order at 10:00 a.m. via conference call on Monday, May 13, 2019. Anderson stated:

"This meeting of the Iowa Council on Human Services is being held in accord with Section 21.8 of the Code of Iowa entitled, "electronic meeting." The Code states that a governmental body may conduct a meeting by electronic means if circumstances are such that a meeting in person is impossible or impractical, or if the governmental body complies with the rules. The rules essentially state that access must be provided to the public. The meeting is being held on a speaker phone in the First Floor Conference Room of the Hoover State Office Building. An agenda was sent to interested groups as well as the press advising that the meeting will be held via conference call. Minutes will be kept of the meeting."

Roll Call

All Council members were present with the exception of Kudej.
All Ex-Officio legislative members were absent.

Rules

Nancy Freudenberg presented the following rules for adoption:

R-1. Amendments to Chapter 170, Child care. Revises the child care assistance program fees that are based on federal poverty level, household size, and family gross monthly income. Also provides clarification regarding change reporting requirements.

A motion was made by Wallace for approval, seconded by Forristall. MOTION UNANIMOUSLY CARRIED.

R-2. Amendments to Chapter 187, Child welfare. Complete revision to Chapter 187 regarding aftercare services. Merges aftercare and PAL rules into one division for clarity. Extends program eligibility to a maximum participant age of 23 and a number of other changes.

A motion was made by Wallace for approval, seconded by Peterson. MOTION UNANIMOUSLY CARRIED.

Approval of Minutes

A motion was made by Wallace and seconded by Forristall to approve the minutes of the April 10, 2019 meeting. **MOTION UNANIMOUSLY CARRIED.**

Adjournment

Anderson adjourned the meeting at 10:10 a.m.

This meeting is accessible to persons with disabilities. (If you have special needs, please contact the Department of Human Services (515) 281-5455 two days prior to the meeting.) Note: Times listed on agenda for specific items are approximate and may vary depending on the length of discussion for preceding items. Please plan accordingly.

**Meeting Minutes
June 12, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Mark Anderson – present via phone	Jerry Foxhoven – present via phone
Kimberly Kudej – present via phone	Mikki Stier – present via phone
Rebecca Peterson – present	Nancy Freudenberg - present
Carol Forristall – present via phone	Carrie Malone – present
Skylar Mayberry-Mayes – present	Jana Rhoads – present
Sam Wallace – absent	Mike Randol – present via phone
	Kevin Kirkpatrick- present
	Julie Dougherty - present
	Marissa Eyanson- present via phone
	Julie Lovelady- present via phone
	Elizabeth Matney- present via phone

EX-OFFICIO LEGISLATIVE MEMBERS
Representative Joel Fry – absent
Representative Timi Brown-Powers – absent
Senator Amanda Ragan – absent
Senator Mariannette Miller-Meeks – absent

Guests

Sandy Hurtado-Peters- IDOM
Flora Schmidt – IBHA
Stacie Maass-Iowa Total Care

Paige Pettit-United Healthcare
WHO-TV 5 representative

Call to Order

Mark Anderson, Chair, called the Council meeting to order at 10:04 a.m. via conference call on Wednesday, June 12, 2019. Anderson stated:

“This meeting of the Iowa Council on Human Services is being held in accord with Section 21.8 of the Code of Iowa entitled, “electronic meeting.” The Code states that a governmental body may conduct a meeting by electronic means if circumstances are such that a meeting in person is impossible or impractical, or if

the governmental body complies with the rules. The rules essentially state that access must be provided to the public. The meeting is being held on a speaker phone in the Fifth Floor Conference Room of the Hoover State Office Building. An agenda was sent to interested groups as well as the press advising that the meeting will be held via conference call. Minutes will be kept of the meeting.”

Roll Call

All Council members were present except Sam Wallace.
All ex-officio legislative members were absent.

Rules

Nancy Freudenberg presented the following rules for Notice:

N-1. Amendments to Chapter 40, Application for Aid and Chapter 65, “Food Assistance Program Administration”. These proposed amendments remove obsolete form references from the Family Investment Program (FIP) rules. These proposed amendments also remove outdated and unnecessary rules related to Electronic Benefit Transfer (EBT) for Food Assistance.

N-2. Amendments to Chapter 75, “Conditions of Eligibility”. This proposed amendment adjusts the federal poverty level (FPL) increments used to assess premiums for applicants and recipients for the Medicaid for Employed People with Disabilities (MEPD) program with income over 150% of the FPL.

N-3. Amendments to Chapter 75, “Conditions of Eligibility”. These amendments propose to remove specific amounts listed for the statewide average charges for nursing facility services for private-pay residents, average pay charges for nursing facilities and psychiatric medical institutions for children, and the maximum Medicaid rate for intermediate care facilities for person with an intellectual disability. The annually revised amounts for these charges will now be published on the Department’s website.

N-4. Amendments to Chapter 78, “Amount, Duration and Scope of Medical and Remedial Services”. These proposed amendments provide a definition of a customized wheelchair for all Medicaid members and providers. These amendments also align Iowa’s Medicaid definition of a customized wheelchair with the definition for the Medicare program provided by the Centers for Medicare and Medicaid Services (CMS).

N-5. Amendments to Chapter 97, “Collection Services Center”, Chapter 98, “Support Enforcement Services” and Chapter 99, “Support Establishment and Adjustment Services”. These amendments remove references to obsolete form numbers and names.

There were no adopted and filed rules for your review this month.

There was one terminated rule that we have enclosed for your information. This rule does not require any further action on the council’s part.

Notice of Termination – Chapter 75, Conditions of Eligibility. Previously this proposed amendment changed the start date for the Health Insurance Premium Program (HIPP) approval to the first day of the month following the month of application. The proposed amendments also changed the estimated savings required from \$60 annually to \$1200 annually per policy and eliminated the second test to determine cost effectiveness.

The Department of Human Services is terminating the HIPP rulemaking commenced in ARC 4368C at this time in order to further research technical aspects of the proposed rule-making.

A motion was made by Kudej to accept the Notices of Intended Action and seconded by Forristall.

MOTION UNANIMOUSLY CARRIED.

Approval of Minutes

A motion was made by Forristall and seconded by Peterson to approve the minutes of the May 8, 2019 meeting.

MOTION UNANIMOUSLY CARRIED.

Council Update

No updates were given by any council members.

Director's Report

Director Foxhoven reported to the council that Rick Shults, current Division Administrator of Mental Health and Disability Services at DHS, has announced his retirement. The director stated it will be a big loss for DHS but noted the positive impact Rick has had on mental health programs throughout our state for years to come. We wish him all the best in his retirement and will be sending out an announcement regarding his retirement celebration soon.

Director Foxhoven stated he would like to schedule a tour of a couple of our facilities for the council members. Chair Mark Anderson and Director Foxhoven will work together on this and share an agenda at a later date.

Next Meeting

The next meeting of the Council on Human Services will be our public hearing which is scheduled for Wednesday, July 10, 2019 at River Place, 2309 Euclid Ave, Des Moines, IA. Conference room 1.

Adjournment

Anderson adjourned the meeting at 10:26 a.m.

Submitted by,
Julie Dougherty
Council Secretary

**Executive Committee
Summary of Meeting Minutes
April 9, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol – present
Dennis Tibben – present	Julie Lovelady -
Dan Royer – present* Erin Cubit	Liz Matney - present
Shelly Chandler – present	Kevin Kirkpatrick – present
Cindy Baddeloo – present	Lindsay Paulson –
Casey Ficek –	Sean Bagniewski –
Lori Allen – present	Michael Kitzman - present
Marsha Fisher – present	Adrian Olivares - present
Thomas Broeker – present	Marissa Eyanson -
Marcie Strouse – present	

Call to Order and Roll Call

Gerd called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

Approval of the Executive Committee Meeting Minutes of February 19, 2019 and March 5, 2019

A vote was taken to approve the February 19, 2019, and March 5, 2019, meeting minutes and the meeting minutes were approved.

Dental Quality Strategy and IA Health Link Quality Strategy

Liz Matney introduced two reports relating to Quality Assurance: the Iowa Medicaid Enterprise (IME) Bureau of Managed Care Quality Plan 2019, and the IME Dental Pre-Ambulatory Health plan Quality Assurance System 2019. Liz asked that Executive Committee members provide any edits or comments they may have on these reports ahead of the next Full Council meeting on May 7, 2019. It was determined that Executive Committee members would provide comments no later than April 30, 2019.

Full Council Attendance

Gerd discussed the actions that he and Jason Haglund have taken to address the attendance of Full Council meetings. They have identified 30 organizations that have attended three or fewer meetings in the last two years. Of these 30 organizations, one, Iowa Adult Day Services Association, has ceased to exist. Gerd also noted that the organization ARC of Iowa had been included in this list, but they had been sending Paula Connoly as a representative. In the last two years Paula's attendance had been noted only once, even though it is generally agreed that she has been regularly attending the Full Council meetings. Gerd stated that going forward he will change how he calls the roll: he will call the roll by organization name. Gerd and Jason sent letters to the remaining 28 organizations notifying them of their lack of attendance.

Medicaid Director's Update

Mike began his update by focusing on the progress Iowa Total Care has made in their onboarding process. Iowa Total Care has several job fairs in coming weeks and are actively hiring staff. IME staff and Iowa Total Care staff meet daily, and IME leadership meets weekly with Iowa Total Care leadership. Iowa Total Care is actively reaching out to providers to add to their network, and is updating their provider list on their website daily. Mike stated that he believes Iowa Total Care is on track to be ready for the July 1, 2019 opening date.

Mike then addressed UnitedHealthcare's recently announced plan to withdraw from the Iowa Medicaid managed care program. The IME's first concern is the transition of especially vulnerable Medicaid members to a new Managed Care Organization (MCO) without interruption of services. The IME is working out details of the transition with the three MCO's. Mike has proposed a transition plan for Case Managers. Should a Case Manager currently working for UnitedHealthcare be hired at another MCO: they will continue to work at UnitedHealthcare until the exit date, but will be given time to train and onboard at their new MCO. This way Case Managers will be able to start operations immediately upon the exit of UnitedHealthcare and the transition of their members to a new MCO. The IME has the goal of having Case Manager information available to its call center representatives so that members and providers calling in will know where their Case Manager will be working.

Mike discussed the current plan for transitioning members away from UnitedHealthcare. Medicaid was already in the process of redistributing membership equitably between the three MCOs some members were already moving away from UnitedHealthcare. If a member was reassigned away from Amerigroup that member will remain with Amerigroup, unless they chose to move to Iowa Total Care. Members that were assigned to UnitedHealthcare as part of the original redistribution will be randomly, and equitably, assigned to Amerigroup and Iowa Total Care. Tests of the system indicate this will be accomplished equitably. IME is planning on sending out letters regarding the transition of membership away from UnitedHealthcare the first week of May. UnitedHealthcare has stated publically that their exit date will be no later than September 30, 2019. Mike stated that the Medicaid program has a goal of having UnitedHealthcare exit no later than June 30, 2019.

Open Discussion

Gerd began the open discussion by asking Mike about any bills currently before the legislature which may have some impact on Medicaid. There is some language reflecting recently proposed work requirements for Medicaid, and some language relative to the exit of UnitedHealthcare from Medicaid, centering on payment of provider claims. There is also a bill removing the prior authorizations for Smoking Cessation. Mike stated there is some language around increasing the number of Nursing Homes in the state. Mike also noted the recent Supreme Court ruling allowing Medicaid funds to be used for gender reassignment surgery: he stated the number of individuals awaiting this reassignment surgery at the University of Iowa hospital is in the hundreds.

Lori Allen then asked for clarification about how the UnitedHealthcare exit would affect members. As Medicaid was already in the process of redistributing membership, some members were already going to the right places. The only members that will be affected are those that were assigned to UnitedHealthcare. These members were either assigned as a part of the redistribution or chose to stay with UnitedHealthcare. They will be split randomly, and equitably, by the redistribution algorithm. Additionally, any members moved away from Amerigroup will remain with Amerigroup.

Adjournment

Meeting adjourned at 3:55 P.M.

Submitted by,
Mike Kitzman
Recording Secretary
mk

**Executive Committee
Summary of Meeting Minutes
May 21, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol –
Dennis Tibben – present	Julie Lovelady -
Dan Royer – present* Erin Cubit	Liz Matney - present
Shelly Chandler – present	Kevin Kirkpatrick – present
Cindy Baddeloo – present* Maria Bench	Lindsay Paulson –
Casey Ficek – present	Sean Bagniewski –
Lori Allen – present	Michael Kitzman - present
Marsha Fisher – present	Adrian Olivares - present
Thomas Broeker –	Marissa Eyanson -
Marcie Strouse – present	

Call to Order and Roll Call

Jason called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

Approval of the Executive Committee Meeting Minutes of April 9, 2019

A vote was taken to approve the April 9, 2019 meeting minutes: the minutes were approved.

Medicaid Director’s Update

Liz Matney provided the Medicaid Director’s Update. Mike, Liz, and Kevin have been travelling around the state speaking at Provider and Member town halls. Liz stated that they had received many comments driven by the anxiety of the coming transition. One of the top concerns is Iowa Total Care’s network adequacy. Liz stated that Iowa Total Care continues to send out contractors and continues to update its network of providers every week on its website. IME Member Services has the Iowa Total Care provider directory available, so members can call into the IME and ask if their provider is currently in Iowa Total Care’s network. One of the top concerns from providers is how smooth the transition will be from UnitedHealthcare to Iowa Total Care, specifically whether or not the IME is doing claims testing with Iowa Total Care. The IME is performing claims testing, which has not been a part of previous Managed Care Organization onboarding. IME staff have been logging questions from these town halls and will be compiling them into an FAQ which will be posted on the IME website.

Liz stated that members affected by UnitedHealthcare’s exit from the Medicaid market were sent letters starting May 10. These letters identified a tentative assignment for the member,

and stated the member is in an open choice period for 90 days. The letters also state that for the member's choice to be effective July 1, 2019, they must make their choice known by June 18, 2019.

Liz went on to address the consolidation of the Hawki program into the IME's internal systems. Previously the Hawki program had its systems provided by a third party. Additionally, Hawki members will be redistributed similar to Medicaid members with letters going out later this month.

Liz stated that a common concern members have raised regarding UnitedHealthcare's exit from the Medicaid market is where their case manager will be going. The IME is developing a roster of case managers hired by Iowa Total Care and Amerigroup from UnitedHealthcare. This roster will be available to IME Member Services. If a member wishes to choose their new Managed Care Organization based on where their case manager has gone, they will be able to get that information and make that choice in the same phone call to IME Member Services. Kevin Kirkpatrick added that the roster will include the area the case manager typically works in, so that they may be searched by more than just a name.

MAAC Restructuring

Gerd began discussion of the recently passed House File 766, which includes language that restructures the Medical Assistance Advisory Council. Gerd stated that as he read the law it would essentially turn the current executive committee into the full council, and the larger group would be eliminated. Under the new structure there will be five business and professional voting members and five voting public members. Gerd stated that the five public members would be appointed by the Governor, but the mechanism for electing the five business and professional voting members was unclear. The five would be elected from the 41 business and professional organizations enumerated in the law, but how that would be accomplished has not been determined. Shelly Chandler raised the issue of how long terms for voting members would be. Gerd stated that for business and professional voting members the current administrative rules reflect a two year term limit. Shelly proposed that terms be staggered, in order to provide continuity. Specifically, Shelly proposed terms of three years for two of the voting members, and terms of two years for three of the voting members.

Gerd stated that on July 1, 2019 the new committee should be in place, but that the administrative rules could not be determined until later, this means that the Medical Assistance Advisory Council will have to run on its own internal policies until the administrative rules and any necessary amendments can be officially adopted. Gerd proposed that the council adopt the current calendar for the Full Council. Shelly requested that going forward the calendar aligns with the quarterly reports generated by the IME.

Discussion then turned to whether or not the administrative rules should include requirements that the five business and professional voting members be representative of specific groups. Gerd stated that creating an extra requirement for representation like this

would be extra-legal, that if the legislature had wanted this structure they could have created it.

Gerd proposed that a draft of administrative rules be written for the next meeting of the Executive Committee in June. This would allow time for feedback and edits to be made to the rules before the first meeting of the new council structure in August. The new council structure would then be able to approve the rules and send them on up to the DHS council.

Open Discussion

Lori Allen asked what the committee is doing about comments on the quality reports previously distributed to the executive committee and the full council. Liz responded that she is compiling these comments and that they will eventually be submitted to CMS. Gerd stated that comments from the Full Council are not due until the end of the month.

Adjournment

Meeting adjourned at 4:05 P.M.

Submitted by,
Mike Kitzman
Recording Secretary
mk