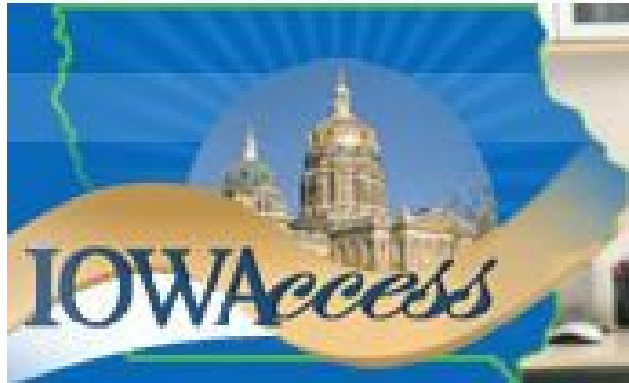


# IOWAccess Revolving Fund Annual Report Fiscal Year 2018



Prepared by:



## Acknowledgements

The Office of the Chief Information Officer (OCIO) would like to express our appreciation to the agencies and organizations involved with IOWAccess projects, as well as the staff from Iowa Interactive for their efforts in assembling and editing the data required to compile this report.

The OCIO would like to thank Mirela Jursic, Kristen May, and Ermin Kremic for their help with this report and the financial oversight of the IOWAccess Revolving Fund. Finally, we would like to recognize Wes Hunsberger for his operational and technical support of the IOWAccess Revolving Fund and acknowledge Wes for producing and distributing this publication. Please direct any questions about this Fiscal Year 2018 IOWAccess Revolving Fund Annual Report to Tom Slaughter at [tom.slaughter@iowa.gov](mailto:tom.slaughter@iowa.gov).

## Forward

The various IOWAccess projects that have been developed through the IOWAccess Revolving Fund continue to make more data available from state government and are a means to connect more citizens to their government.

The purpose of the IOWAccess Revolving Fund is to create and provide a service to Iowa's citizens that will serve as a gateway for one-stop electronic access to governmental information, transactions, and services at state, county, or local levels. In this role, the fund supports agency proposals that facilitate ease of application, accessibility of information, and/or submission of data.

The IOWAccess Revolving Fund has been and continues to be an important funding source for a variety of e-Government projects (many times the only source), from licensing services to providing website accessibility training to agency employees. The following report details the projects that were completed or are in development for the period ending June 2018. And a list of potential projects is also included to give the reader a forecast of future IOWAccess funding. **IOWAccess funding is integral to the implementation of innovative technology solutions in our citizen-centric government.**

Thank you for partnering with us to make the State of Iowa a technology leader.

Jeff Franklin, Interim Director and Chief Information Officer  
Office of the Chief Information Officer  
1305 East Walnut Street  
Des Moines, IA 50319

## Executive Summary

The Office of the Chief Information Officer is required to report on the activities funded and the expenditures made from the IOWAccess Revolving Fund. IOWAccess was created in 1998 and remains an important funding source for e-Government initiatives within the State of Iowa. This

program continues to provide funds in support of initiatives to connect Iowans with their government by utilizing the accessibility and technology of the Internet.

This report highlights the Fiscal Year 2018 accomplishments of IOWAccess, including IOWAccess projects in development. Certain services offered through IOWAccess charge a value-added fee. Contained within this report are a description of the IOWAccess business model and the processes employed by IOWAccess to fund and monitor projects, along with a listing of projects funded during the reporting period.

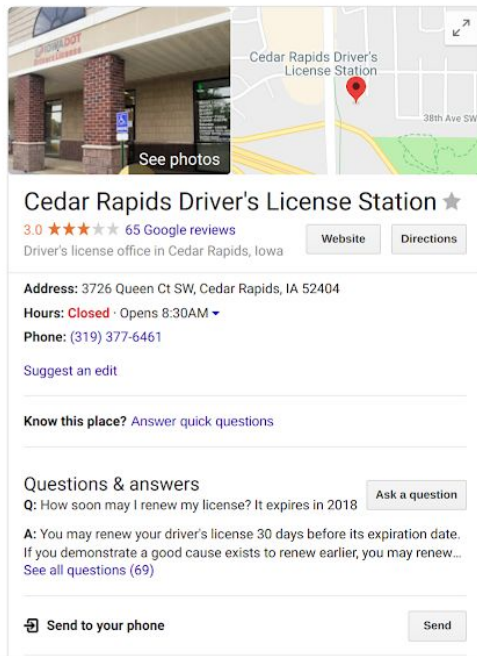
The financial section of this report includes a listing of IOWAccess projects in development by agencies during Fiscal Year 2018. This table of IOWAccess projects developed by agencies lists both those projects under development for this time period, as well as those projects completed since the last legislative report was produced.

At the end of May in 2017, OCIO awarded the website development and maintenance contract to Webspec Design of Urbandale, Iowa. Beginning in FY18 each agency applied for a grant to cover the maintenance and support of their agency website. The grant also included approximately 60 hours for development of enhancements. This new process for agencies to apply for grants and manage their own website budget has increased agency awareness of the cost to manage websites and increased accountability.

## **Awards and Recognition for the Investments Made by IOWAccess**

### **Digital Experience Award from the Center for Digital Government**

Iowa was recognized as a leader in the Government to Citizen category for the Digital Experience Awards for our effort to claim, update, and manage over 500 Google My Business Profiles. Agency staff was trained how to update profiles and respond to citizen questions. As a result of claiming the profiles citizens can now ask their "Google Assistant" on their phone or their "Home" device to call the Office of the Chief Information Officer (or any state agency) and Google will call the number listed in the profile.



## Iowa Ranks 7th in Financial Transparency

The 2018 Following the Money evaluation conducted by the U.S. Public Information Research Group (U.S. PIRG) ranked Iowa as 7th in the nation in financial transparency. States were ranked based on their ease of search to locate expenditure data, offering checkbook level detail on expenditures, disclosing when information was excluded, and support for bulk download of data. The Socrata platform used by the State of Iowa for Checkbook.Iowa.gov and the efforts by agencies to code expenditures in the state financial system allowed Iowa to rank in the top ten nationally. Read the full report:

<https://uspigredfund.org/news/usp/new-report-ranks-all-fifty-states-government-spending-transparency>

## Iowa Ranks 2nd in Website Mobile Friendliness

Iowa ranked 2nd for website mobile friendliness and 11th overall in the 2018 “Benchmarking State Government Websites” report issued by the Information Technology and Innovation Foundation (ITIF). ITIF is a nonprofit public policy think tank that is based in Washington, D.C. Read the full Benchmark Report:

[http://www2.itif.org/2018-benchmarking-state-government-websites.pdf?\\_ga=2.200356395.441588500.1536098931-1788510452.1535649566](http://www2.itif.org/2018-benchmarking-state-government-websites.pdf?_ga=2.200356395.441588500.1536098931-1788510452.1535649566)

## Required Reports

### Iowa Code Section 8B.9

Following is the applicable Iowa Code citation for the CIO to produce the report:

*4. An annual report of expenditures from the IOWAcess revolving fund as provided in section 8B.33.*

## **Iowa Code Section 8B.33 - IOWAccess Revolving Fund**

Following is the applicable Iowa Code citation for the IOWAccess Revolving Fund:

*1. An IOWAccess revolving fund is created in the state treasury. The revolving fund shall be administered by the office and shall consist of moneys collected by the office as fees, moneys appropriated by the general assembly, and any other moneys obtained or accepted by the office for deposit in the revolving fund. The proceeds of the revolving fund are appropriated to and shall be used by the office to maintain, develop, operate, and expand IOWAccess consistent with this chapter, and for the support of activities of the technology advisory council pursuant to section 8B.8.*

*2. The office shall submit an annual report not later than January 31 to the members of the general assembly and the legislative services agency of the activities funded by and expenditures made from the revolving fund during the preceding fiscal year. Section 8.33 does not apply to any moneys in the revolving fund, and, notwithstanding section 12C.7, subsection 2, earnings or interest on moneys deposited in the revolving fund shall be credited to the revolving fund.*

## **Funding Guidelines for IOWAccess Projects**

To seek IOWAccess funds the following guidelines apply:

- The request must be made by a State of Iowa, county, or local government agency
- The request must meet the mission of the government
- The proposed project must provide a benefit to the state and provide a service to the citizens of Iowa
- The proposed project must provide electronic access to government information or transactions whether federal, state or local
- The government agency can outsource management of the website to a non-profit organization, but the agency is ultimately responsible for the information contained therein
- The proposed project, once completed, can be shared with and used by other political subdivisions of the state, as appropriate
- The state retains ownership of any final product or is granted a permanent license to the use of the product

The funding for IOWAccess applications improves the availability, quality, use, and sharing of data; provides a unique source of funds for innovative e-Government programs; and is used as an adjunct to federal and state funding to improve the effectiveness of government programs, consistent with the goals of IOWAccess.

IOWAccess projects are recommended by an IT governance review process supported by the Office of the Chief Information Officer in coordination with a number of participating state agencies. Project recommendations are then forwarded to the CIO for final review and approval. This process is to ensure that IOWAccess efforts are targeted at relevant electronic government services.

## IOWAccess Business Model

The purpose of IOWAccess is to create and provide a service to citizens of the state that will serve as a gateway for one-stop electronic access to government information, transactions, and services at state, county, or local levels. In this role, the fund supports agency proposals for funding of such projects.

OCIO assumed the day-to-day responsibilities of the network manager and used the transaction fees to contract for fixed-price services to create static and dynamic web services for state agencies at no cost to the agencies. This move represents a significant change from the transaction-fee model used under the prior contracts with Iowa Interactive, LLC.. Now, each website delivered to agencies through IOWAccess will be independently bid, tracked, and paid in accordance with the highest standards for transparency and accountability nationwide. OCIO hopes to show increased value, more innovative websites, and faster delivery to state agencies as a result.

The current \$8.50 transaction fee is comprised of two components: 1) a statutory fee of \$5.50, and 2) a value-added service fee of \$3.00. The statutory fee is established by Iowa Code section 321A.3(1). Id. ("A fee of five dollars and fifty cents shall be paid for each abstract . . ."). The value-added service fee of \$3.00 is authorized by Iowa Code section 8B.31(1), which permits the OCIO to establish fees for value-added services under the lowAccess Program.

## Activities Funded By and Expenditures Made from the IOWAccess Revolving fund in FY18

In FY18, the IOWAccess program funded 68 projects for which **\$820,833** was expended and another **\$4,680,982** remains obligated. IOWAccess earned **\$75,889.92** in interest for FY18.

Project	Start Year	Awarded	Expenses Prior Years	Current Year Resources	Current Year Expenses	Remaining Obligation
OCIO Geospatial Governance and Guidelines	2013	750,000.00	404,697.80	345,302.20	177,135.96	168,166.24
OCIO Agency Training 508 Compliance and Drupal	2015	64,600.00	19,480.25	45,119.75	-	45,119.75
IWD Iowa Workers' Compensation Online System	2016	200,000.00	-	200,000.00	43,710.69	156,289.31
OCIO	2016	1,550,000.00	471,492.70	1,078,507.30	267,782.58	810,724.72

<b>Broadband</b>						
<b>OCIO Next Generation Administrative Rules</b>	<b>2016</b>	<b>100,000.00</b>	<b>-</b>	<b>100,000.00</b>	<b>-</b>	<b>100,000.00</b>
<b>OCIO Enterprise ePayment Portal</b>	<b>2016</b>	<b>250,000.00</b>	<b>124,804.00</b>	<b>125,196.00</b>	<b>-</b>	<b>125,196.00</b>
<b>DCA Public-Facing Historic Collections Content Management System</b>	<b>2016</b>	<b>35,000.00</b>	<b>31,472.04</b>	<b>3,527.96</b>	<b>-</b>	<b>3,527.96</b>
<b>ICAB Iowa Child Advocacy Board</b>	<b>2017</b>	<b>150,000.00</b>	<b>-</b>	<b>150,000.00</b>	<b>38,792.77</b>	<b>111,207.23</b>
<b>OCIO Transparency Operational Initiatives</b>	<b>2017</b>	<b>396,000.00</b>	<b>-</b>	<b>396,000.00</b>	<b>-</b>	<b>396,000.00</b>
<b>OCIO Iowa.Gov Enhancements</b>	<b>2017</b>	<b>100,000.00</b>	<b>-</b>	<b>100,000.00</b>	<b>-</b>	<b>100,000.00</b>
<b>OCIO Hosting Operational Initiatives (formerly JB)</b>	<b>2017</b>	<b>410,000.00</b>	<b>135,355.00</b>	<b>274,645.00</b>	<b>140,316.70</b>	<b>134,328.30</b>
<b>OCIO GovDelivery Enterprise Citizens Engagement</b>	<b>2018</b>	<b>149,600.00</b>	<b>-</b>	<b>149,600.00</b>	<b>-</b>	<b>149,600.00</b>
<b>OCIO School Alerts GovDelivery Service</b>	<b>2018</b>	<b>60,500.00</b>	<b>-</b>	<b>60,500.00</b>	<b>-</b>	<b>60,500.00</b>
<b>OCIO Drupal Website Development and Support 2017</b>	<b>2018</b>	<b>450,000.00</b>		<b>450,000.00</b>	<b>-</b>	<b>450,000.00</b>
<b>OCIO Online Directory (PhoneBook)</b>	<b>2018</b>	<b>22,000.00</b>		<b>22,000.00</b>	<b>-</b>	<b>22,000.00</b>

<b>OCIO Dynamic Website Support (7 applications)</b>	<b>2018</b>	<b>22,000.00</b>		<b>22,000.00</b>	<b>-</b>	<b>22,000.00</b>
<b>OCIO Archive Social Licensing</b>	<b>2018</b>	<b>22,427.00</b>		<b>22,427.00</b>	<b>-</b>	<b>22,427.00</b>
<b>OCIO Driver License Lookup Support and Enhancements</b>	<b>2018</b>	<b>128,790.00</b>		<b>128,790.00</b>	<b>-</b>	<b>128,790.00</b>
<b>DCA Acquisition and Implementation of MINISIS for DCA Public Facing Collections Management System</b>	<b>2018</b>	<b>386,500.00</b>		<b>386,500.00</b>	<b>6,056.24</b>	<b>380,443.76</b>
<b>ABD Website Redesign; <a href="https://abd.iowa.gov/">https://abd.iowa.gov/</a></b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>9,295.25</b>	<b>2,999.75</b>
<b>OCIO/Dept of Management/Terrace Hill</b>	<b>2018</b>	<b>36,885.00</b>		<b>36,885.00</b>	<b>-</b>	<b>36,885.00</b>
<b>DOC Dept of Corrections Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,628.75</b>	<b>7,666.25</b>
<b>PERB Public Employment Relations Board Primary Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>2,000.00</b>	<b>10,295.00</b>
<b>PLB Professional Licensing Bureau Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,603.75</b>	<b>7,691.25</b>
<b>ODCP Office of Drug Control Policy Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,500.00</b>	<b>7,795.00</b>
<b>DIA Primary Website Grant Process</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>



<b>IDB Iowa Department for the Blind</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>1,500.00</b>	<b>10,795.00</b>
<b>ICA Board Public Facing Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,919.25</b>	<b>7,375.75</b>
<b>DHS-Public Facing Website at dhs.iowa.gov</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>IBOP Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>3,657.50</b>	<b>8,637.50</b>
<b>BoEE Website Project</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>7,586.25</b>	<b>4,708.75</b>
<b>DCA iowaCulture.gov</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>5,418.75</b>	<b>6,876.25</b>
<b>Civil Rights Specialist</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>2,000.00</b>	<b>10,295.00</b>
<b>Iowa Board of Parole Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Iowa Department on Aging Primary Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>6,545.00</b>	<b>5,750.00</b>
<b>Iowa Board of Nursing/Iowa Center for Nursing Workforce</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Iowa College Aid and GEAR UP Iowa Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Dept of Human Rights <a href="https://human.ri&lt;br/&gt;ghts.iowa.gov">https://human.ri ghts.iowa.gov</a></b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>7,717.85</b>	<b>4,577.15</b>
<b>IVRS Primary Internet Site Redesign</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>5,230.00</b>	<b>7,065.00</b>
<b>ICN's Citizen Facing Website Acknowledgem ent</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>5,489.00</b>	<b>6,806.00</b>
<b>IDOE Public Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>7,541.75</b>	<b>4,753.25</b>

<b>IPERS Primary Website Update</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,500.00</b>	<b>7,795.00</b>
<b>IRGC Primary Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,000.00</b>	<b>8,295.00</b>
<b>IDCU Public Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>1,497.85</b>	<b>10,797.15</b>
<b>Department of Commerce web site</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>2,703.75</b>	<b>9,591.25</b>
<b>Governor and Lt. Governor Drupal Websites</b>	<b>2018</b>	<b>24,590.00</b>		<b>24,590.00</b>	<b>-</b>	<b>24,590.00</b>
<b>IPIB Agency Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>1,000.00</b>	<b>11,295.00</b>
<b>Volunteer lowAccess Website Grant</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Iowa Dental Board Public Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>4,810.00</b>	<b>7,485.00</b>
<b>Iowa Utilities Board, lowAccess Citizen Facing Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>10,608.50</b>	<b>1,686.50</b>
<b>IECDB Website Support</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>7,488.75</b>	<b>4,806.25</b>
<b>IVH Website Update</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>500.00</b>	<b>11,795.00</b>
<b>IWD Virtual Presence Alignment Initiative</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Iowa Insurance Division Citizen Facing Website</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>500.00</b>	<b>11,795.00</b>
<b>lowaccess Citizen Facing Website Program</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>
<b>Iowa Office of the State Medical Examiner</b>	<b>2018</b>	<b>12,295.00</b>		<b>12,295.00</b>	<b>-</b>	<b>12,295.00</b>

Department of Revenue Website	2018	12,295.00		12,295.00	9,795.25	2,499.75
State Public Defender Public Facing Website	2018	12,295.00		12,295.00	-	12,295.00
Iowa Department of Veterans Affairs	2018	12,295.00		12,295.00	-	12,295.00
ePayment Pilot Implementation	2018	76,000.00		76,000.00	-	76,000.00
Security & PHP Version Updates to F/S & report system	2018	20,000.00		20,000.00	-	20,000.00
Iowa Talent Bank	2018	255,600				255,600.00
IPTV Web & App Development	2018	12,295.00		12,295.00	-	12,295.00
ISICSB Website	2018	12,295.00		12,295.00	3,548.50	8,746.50
Iowa Board of Medicine	2018	12,295.00		12,295.00	12,295.00	-
Auditor of the State	2018	12,295.00		12,295.00	1,157.50	11,137.50
Department of Natural Resources	2018	12,225.00		12,225.00	-	12,225.00
Iowa Health Information Network	2018	500,000.00		-	-	-
<b>Total</b>		<b>6,689,107</b>	<b>1,187,302</b>	<b>4,746,205</b>	<b>820,833.14</b>	<b>4,680,972 .07</b>

## IOWAccess Value-Added Fees Approved in Fiscal Year 2018

Following is a description of value-added services contained in Iowa Code:

**8B.1 9.** *“Value-added services” means services that offer or provide unique, special, or enhanced value, benefits, or features to the customer or user including but not limited to services in which information technology is specially designed, modified, or adapted to meet the special or requested needs of the user or customer; services involving the delivery, provision, or transmission of information or data that require or involve additional processing, formatting, enhancement, compilation, or security; services that provide the customer or user with enhanced accessibility, security, or convenience; research and development services; and services that are provided to support technological or*

*statutory requirements imposed on participating agencies and other governmental entities, businesses, and the public.*

Other Iowa Code citations with emphasis on value-added services associated with IOWAccess:

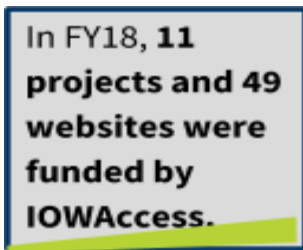
**8B.31 IOWAccess – Office Duties and Responsibilities**

1. *IOWAccess. The office shall establish IOWAccess as a service to the citizens of this state that is the gateway for one-stop electronic access to government information and transactions, whether federal, state, or local. Except as provided in this section, IOWAccess shall be a state-funded service providing access to government information and transactions. The office, in establishing the fees for value-added services, shall consider the reasonable cost of creating and organizing such government information through IOWAccess.*
2. *Duties. The office shall do all of the following:*
  - a. *Establish rates to be charged for access to and for value-added services performed through IOWAccess.*

**Fiscal Year 2018 Value-Added Service Fees**

Pursuant to code section 8B.31, the OCIO has not received any requests to approve value-added service fees. No requests were received since the publication of the last IOWAccess Revolving Fund report.

**Fiscal Year 2018 IOWAccess Projects and Activities Highlights**



OCIO in coordination with the contracted vendor Webspec Design, Urbandale, Iowa performed portal management during FY2018.

During this period Webspec Design delivered the following services:

- 1) Development of agency Drupal websites resulting in the launch of 9 new agency or program websites.

OCIO delivered the following services:

- 2) Management of the Driver License Records Abstracts service.
- 3) Maintenance support for the following applications:
  - State of Iowa Directory (phonebook)
  - IAfees.iowa.gov
  - OpenUp Iowa
  - DPS Accident Reports
  - DPS Amber Alerts
  - DPS Breath Alcohol

- DPS Missing Persons
  - DIA Boarding Home Registration
  - Criminal and Juvenile Justice - JCSL
  - Comment.iowa.gov
- 4) Implemented Google My Business (claimed and managing over 500 state government office location profiles).
  - 5) Initiated online forms integration with State of Iowa epayment system with U.S. Bank.
  - 6) Implementation of Iowa Open Records Request Portal.  
<https://iowaopenrecords.nextrequest.com>
  - 7) Enterprise communication platform, GovDelivery Communications Cloud, supporting 935,620 subscribers (Iowans and businesses) for over 400 topics.
  - 8) Iowa Open Data Portal <https://data.iowa.gov> and <https://checkbook.iowa.gov>
  - 9) Maintenance of State Directory <https://directory.iowa.gov> including the listing of over 400 online services.
  - 10) Maintenance of transparency sites <https://rules.iowa.gov> and <https://iafees.iowa.gov>.
  - 11) Archival of all agency social media posts (Averaging 32,000 posts per month).
  - 12) Provide School Alert messaging for 89 districts and 67,206 subscribers.

## **Driver License Abstracts**

Driver License abstracts are provided at no charge to 1,037 government, non-profit, or Help America Vote Act (HAVA) users. Records are sold to individuals and companies with an acceptable use. The largest purchasers of driver records are insurance companies or information and analytics companies. In FY2018 1,106,845 records were purchased by 970 fee paying users.

## **Agency Website Design (Webspec Design)**

6 agency websites were designed, agencies were trained how to add content to the site, and agencies are underway loading information into their website.

- Board of Educational Examiners
- Ethics and Campaign Disclosure
- Vocational Rehabilitation Services
- Refresh of Iowa.gov
- Agriculture and Land Stewardship
- Lifelonglinks

## New Websites Launched (Webspec Design)

9 agency or program websites went live during the fiscal year. Visit the new websites below to learn more about the agency services and their mission.

Board of Medicine

<https://medicalboard.iowa.gov/>

Department of Commerce

<https://commerce.iowa.gov/>

DOM Early Childhood

<https://earlychildhood.iowa.gov/>

Insurance Division StopGap

<https://stopgap.iowa.gov/>

Board of Parole

<https://bop.iowa.gov/>

Governor

<https://governor.iowa.gov/>

Lt. Governor

<https://ltgovernor.iowa.gov/>

Board of Nursing

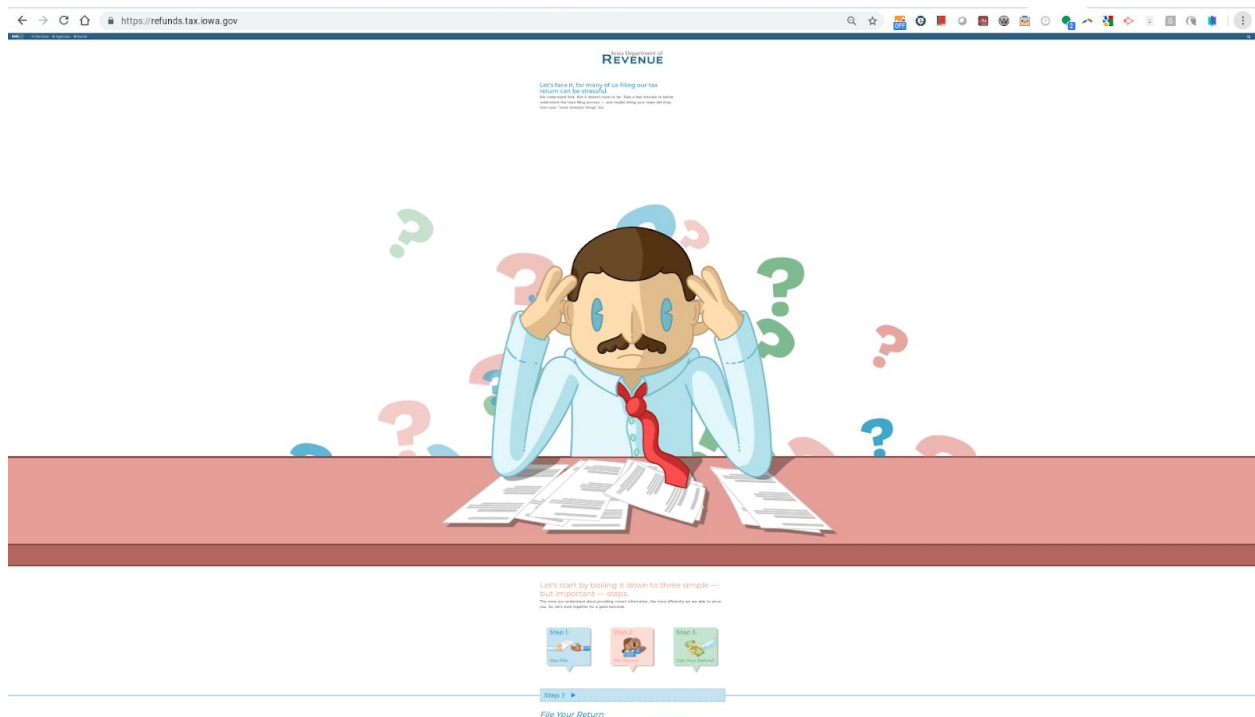
<https://nursing.iowa.gov/>

Iowa Department of Revenue - Tax Refund

<https://refunds.tax.iowa.gov/>

## Refunds.Tax.Iowa.gov

One site of most every Iowan is interested in is the new tax refunds website where the Iowa tax filing process is simplified and Iowan's can easily find the link to tracking their refund status.



## Other Project Accomplishments

IOWAccess funds also helped the state improve compliance with the federal accessibility requirement under Section 508 of the U.S. Rehabilitation Act, provide access to the Department of Cultural Affairs museum collection, and improve transparency for the schedule of public

meetings.

## Accessibility Training

All state agencies were invited to send a staff representative to the day long accessibility training on evaluating and correcting Adobe PDF documents. Almost 100 staff participated in the training which will help agencies improve accessibility of their online Adobe PDF documents.

## Museum Collection System

The Department of Cultural Affairs now offers the public online access to the state museum collection at <https://iowamuseumcollection.pastperfectonline.com/>. This site now allows Iowans and other researchers access to most of the 15,000 artifacts in the collection. The Department is continuing to add collection items to the online system.



The screenshot shows a web browser window displaying the State Historical Museum of Iowa website. The browser's address bar shows the URL <https://iowamuseumcoll...>. The website header features the logo "STATE HISTORICAL MUSEUM OF IOWA" and "IOWA DEPARTMENT OF CULTURAL AFFAIRS". A navigation menu on the left includes "Home", "Keyword Search", "Search by Term", "Advanced Search", "Random Images", and "Objects". The main content area is titled "Object Record" and includes a "Return To Search Results" link, "Email to a Friend", and "Send Us Feedback" options. A portrait of James Grant is displayed, with the following details:

Catalog Number	00109
Object Name	Portrait
Description	James Grant by Karl Schmalhaus. 1812-1891. Lawyer, legislator, jurist, author. Born near Enfield, Halifax County, North Carolina, December 12, 1812. Removed to Scott County, Iowa, 1838. Member 1st Territorial Legislature, 1841. Member 1st and 2nd Constitutional Conventions, 1844 and 1846 and of the 4th Legislative Assembly. Judge of District Court. Representative and Speaker of the House, 4th Iowa General Assembly. Member of the committee to organize Law Department at

## Updated Public Meeting Calendar - Increases Transparency for Citizens

The Public Meeting calendar on <https://www.iowa.gov> was updated to an integrated Google calendar allowing agencies to post directly to the calendar. Citizens now also have the ability to immediately map directions to the meeting and add the meeting to their own calendars. Previously agencies had to submit Service Desk requests to have meetings posted. This new integrated calendar makes it easy for agencies to post meetings and has resulted in a significant increase in the number of meetings posted. Information about public meetings is

accessed by hundreds of people on a monthly basis.

### OCIO - Public Meetings

Today | < > Thursday, February 15, 2018 Print Week Month Agenda

1:00pm	DNR - Client Contact Group Meeting [Polk County]
5:30pm	IWD - Region 8 Workforce Development Board Meeting
<b>Monday, February 19, 2018</b>	
9:30am	DPH - Board of Sign Language Interpreters and Transliterators Meeting
<b>Tuesday, February 20, 2018</b>	
10:00am	DNR - Environmental Protection Commission Meeting [Polk County]
10:30am	IEDA - Volunteer Iowa Commission Meeting
1:00pm	PLB - Accountancy Board Meeting Conference Call
<b>Wednesday, February 21, 2018</b>	
	DNR - [Deadline] Opportunity for Comment on Proposed Modeling Determination (Form MD) Update
9:00am	DPH - State Health Facilities Council Meeting
12:00pm	DHR - Commission on Asian & Pacific Islander (CAPI) Affairs
6:00pm	DNR - Public Meeting - Listening session on fall hunting and trapping regulations
<b>Thursday, February 22, 2018</b>	
9:00am	IWD - Elevator Safety Board Meeting
10:00am	Employers' Council of Western Iowa Seminar - Diversity in the Workplace
12:00pm	IWD - ECI of Greater Siouxland Seminar - SAVE Yourself, Active Killer Training
3:00pm	DPH - Preventative Health & Health Services (PHHS) Block Grant Public Hearing
<b>Friday, February 23, 2018</b>	
9:00am	DOT - Highway Research Board Meeting
1:00pm	PLB - REAP Board Meeting
<b>Monday, February 26, 2018</b>	
10:00am	DPH - Board of Cosmetology Arts and Sciences Meeting
<b>Tuesday, February 27, 2018</b>	

Events shown in time zone: Central Time - Chicago + GoogleCalendar