

FY 2018 ANNUAL REPORT

JULY 1, 2017 – JUNE 30, 2018



Iowa Utilities Board

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ABOUT THE IOWA UTILITIES BOARD

MISSION STATEMENT

The Iowa Utilities Board (IUB) regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

VISION STATEMENT

The IUB is valued as the regulatory expert and solutions-oriented partner regarding utility issues.

GUIDING PRINCIPLES - CORE VALUES

The IUB implements the following guiding principles in the fulfillment of agency duties:

- We believe in continuous improvement and learning
- Each of us is responsible and accountable for our contribution to fulfilling the mission and vision of the Iowa Utilities Board
- We demonstrate respect for all people
- All stakeholders receive equitable treatment
- Consumers receive value in utility services and utilities receive an opportunity to earn a reasonable return on prudent investments
- Economic growth and quality of life are supported by ensuring utility services are adequate to meet customer demand
- Consumers are provided with the information they need to make informed choices about their utility services
- Market solutions are implemented where appropriate

ORGANIZATION

The IUB is an independent, quasi-judicial agency. The three Board members are appointed by the Governor and confirmed by the Iowa Senate. Subject to confirmation by the Senate, the Governor shall appoint a member as the chairperson. The chairperson shall be the administrator of the utilities division and the appointment as chairperson shall be for a two-year term. The IUB is one of six autonomous divisions under the umbrella of the Department of Commerce.

BOARD MEMBERS

Geri Huser	Board Chair (May 1, 2015 – present)
Nick Wagner	Board Member (May 24, 2014 – present)
Richard W. Lozier, Jr.	Board Member (May 1, 2017 – present)

STAKEHOLDERS

The IUB's two primary customer groups are utility customers and utility companies. The agency also considers utility associations, federal agencies, regulatory agencies in other states, other State of Iowa agencies, environmental and industry groups, and all Iowans to be its stakeholders.

JURISDICTION AND REGULATORY AUTHORITY

ELECTRIC

The IUB regulates electricity under Iowa Code chapter 476. It regulates the rates and services of two investor-owned electric companies, MidAmerican Energy Company (MEC) and Interstate Power and Light Company (IPL), a subsidiary of Alliant Energy. Together these companies serve more than one (1) million electric customers. Municipal electric utilities are regulated for service and only in matters specified by statute. Rural electric cooperatives are regulated for service and have the option of choosing to be regulated for rates. In addition, IUB Federal/Regional staff worked closely with two Regional Transmission Organizations with Iowa connections: the Midcontinent Independent System Operators (MISO), and the Southwest Power Pool (SPP). MISO is a not-for-profit organization that ensures reliable, least-cost delivery of electricity across all or parts of 15 U.S. states and one Canadian province. In cooperation with stakeholders, MISO manages approximately 65,000 miles of high-voltage transmission and 200,000 megawatts of power-generating resources across its footprint. SPP oversees the bulk electric grid and wholesale power market in the central United States on behalf of a diverse group of utilities and transmission companies in 14 states, including Iowa. SPP ensures the reliable supply of power, adequate transmission infrastructure, and competitive wholesale electricity prices for a 546,000-square-mile region including more than 60,000 miles of high-voltage transmission lines. IUB staff worked with and through both the MISO and SPP organizations on various policy and market-related issues that arose at the Federal Energy Regulatory Commission.

NATURAL GAS

The IUB has general jurisdiction over gas utilities furnishing natural gas by piped distribution under chapter 476, but does not regulate propane gas. The IUB regulates the rates and services of four investor-owned gas utilities: MEC, IPL, Black Hills Energy (BHE), and Liberty Utilities. The IUB also regulates certain areas of gas service provided by municipal utilities. Gas utilities having fewer than 2,000 customers are subject to separate rate and service regulatory provisions under Iowa Code § 476.1C. The IUB's jurisdiction also includes: inspection of interstate natural gas pipelines on behalf of the Federal Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA), under Iowa Code 479A. The pipeline safety program is annually certified by PHMSA and provides the IUB the authority for conducting inspections and accident investigations on intrastate pipelines that lie entirely within Iowa.

TELECOMMUNICATIONS

The IUB has general regulatory authority over two-way, landline telecommunications under chapter 476. The IUB regulates only some services, and not the rates, of local service providers in Iowa. In addition, under Iowa Code chapter 476 and 47 U.S.C. § 252 of the Federal Telecommunications Act of 1996, the IUB has authority to resolve disputes between competitors.

The IUB has jurisdiction pursuant to Iowa Code § 476.103 to hear all complaints regarding any unauthorized change to a telecommunications customer's account (i.e., slamming and cramming), even if the service in question is deregulated. The IUB does not regulate cellular

service, internet service, or cable television service, but does assist customers with information about these services. In addition, the IUB issues cable television franchise agreements pursuant to Iowa Code chapter 477.

Under chapter 477C, the IUB administers a dual party relay service to allow communication-impaired persons to use a communications device. It also administers an equipment distribution program to provide communications devices to eligible persons who are hard of hearing, deaf-blind, or have difficulty speaking.

The Iowa General Assembly created the dual party relay service program with the recognition that many Iowans who are deaf, hard-of-hearing, or have speech impairments are not able to utilize telephone system communications without the program.

The IUB administers the program, which has two primary components. First, section 477C.3 directs the Board to plan, establish, administer, and promote a statewide dual party relay service, which is a communication system that provides individuals who are communication-impaired, access to the telephone system functionally equivalent to the access available to persons who are not communication-impaired. Second, section 477C.4 directs the Board to plan, establish, administer, and promote a program to secure, finance, and distribute specialized or supplemental telephone equipment used by communication-impaired Iowans to provide access to the telephone system.

In addition, Section 477C.5 establishes a dual party relay council appointed by the Board, which consists of eleven members representing the deaf and hard of hearing community, telecommunication companies, and other groups.

The Council advises the Board on all matters concerning relay service and the equipment distribution program.

WATER

The IUB regulates the rates and service of one investor-owned water utility, Iowa-American Water Company. The company serves water customers in the cities of Davenport, Clinton, Bettendorf, Riverdale, Panorama Park, Le Claire, Blue Grass, and Dixon, Iowa.

The IUB does not regulate municipally-owned or rural water districts.

SEWER AND WASTEWATER

The IUB has limited authority over the rates, services, and disconnection of water, storm water, and sanitary sewer services provided by investor-owned utilities.

During this reporting period legislation was passed giving the IUB limited statutory authority to approve the sale and acquisition of water, sanitary sewer, or storm water utilities with a fair market value of \$500,000 or more and specify advance rate-making principles as part of the sale. The legislation was not effective until after this reporting period.

OTHER AUTHORITIES

The IUB's jurisdiction also includes: certification of electric power generators (chapter 476A); safety and siting authority over electric transmission lines (chapter 478); safety and siting of intrastate natural gas pipelines (chapter 479); and the siting of hazardous liquids pipelines (chapter 479B). Additionally, the IUB has a Memorandum of Understanding with the Attorney General's Office regarding Iowa's One Call law and investigations related to violations of the One Call law regarding underground utility infrastructure. One Call complaints may be investigated by IUB staff and then forwarded to the Attorney General for enforcement.

In addition to ratemaking and service regulation, the IUB has the authority to resolve complaints about utility service, approve plans for energy efficiency programs, approve plans for the recovery of costs to control emissions from generating facilities, oversee affiliate transactions, and review utility company proposals for reorganization.

IUB ADMINISTRATIVE RULES

The IUB's rules can be found in Iowa Administrative Code 199, Chapters 1 – 45 and available at: <https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=199>.

During FY 2018 the IUB continued its comprehensive review of each of its rules chapters in compliance with [Iowa Code section 17.A.7\(2\)](#), which states that a rules review be conducted over each five-year period of time. Pursuant to IUB rule found in IAC-199-3.11, *Review of Rules* the IUB performs an ongoing review of its rules and makes information available to the public about the rule-making process and proposed rules on the IUB website.

FY 2018 PROJECT, PROGRAMS AND FUNCTION HIGHLIGHTS

INFORMATION TECHNOLOGY (IT)

The IUB works with the Office of the Chief Information Officer (OCIO) for desktop management, IT consulting, and planning. The IUB is coordinating with OCIO to move its outdated IT infrastructure to cloud computing. During this reporting period, the IUB has been working to improve its current Electronic Filing System (EFS) and has narrowed the scope of the requirements gathering process for the project. This EFS project will focus on developing and implementing a customer portal to provide a secure method for utilities to update and maintain company contact information, streamline required annual report filings and store compliance filings. The IUB continues to work with its IT vendor to maintain the current EFS System. The IUB IT and administrative staff continue to provide technology support to the Board members during in-office and off-site hearings and meetings, and assists with video-streaming needs at these proceedings.

During FY 2018, the IUB initiated a project to review and implement upgrades to its hearing room physical space and its outdated AV technology systems for public IUB hearings or proceedings. When implemented, this project will provide improved assistance to utility customers, stakeholders and the general public.

ELECTRIC TRANSMISSION SAFETY AND FRANCHISE PETITIONS

Eighty-six electric franchise petitions were filed with the IUB between July 1, 2017, and June 30, 2018. The IUB issued 34 new electric line franchises, 41 extensions to expiring franchises, and issued one amendment and three new franchises for existing lines during this time period. In addition, 20 public informational meetings were held and five new electric line franchises were withdrawn.

The IUB's Safety and Engineering section staff inspected 108 electric transmission line operators for compliance with safety standards. Staff inspected office records and conducted 113 safety code compliance inspections of electrical lines and facilities. These inspections also reviewed the utilities' compliance with required inspection and maintenance plans.

The utilities filed 15 electric contact accident reports with the IUB. Five of the accidents resulted in fatalities. Staff investigated and made recommendations to the IUB regarding safety and service matters in four citizen complaints.

NATURAL GAS SAFETY AND PERMIT APPLICATIONS

As part of a certification agreement with and grant funding provided from the United States Department of Transportation, Office of Pipeline Safety, the IUB can be reimbursed for up to 80 percent of the cost of its natural gas pipeline safety inspection program. Because this grant funding is issued on a calendar year basis, all information is for CY 2017.

In CY 2017 the IUB Safety and Engineering staff inspected:

- Two distribution liquefied natural gas (LNG) units;
- Two liquefied petroleum gas units;
- 26 municipal gas distribution units;
- 13 private and other gas distribution units;
- One interstate transmission unit;
- One interstate LNG unit; and
- 17 intrastate transmission units.

The IUB received notice of one federally reportable pipeline incident; a farmer's sprayer disconnected a blow down valve from the riser on a natural gas pipeline. There were no injuries or fatalities. However, 6.954 million cubic feet of natural gas was released.

Safety and Engineering staff found 172 probable violations of federal and state pipeline safety rules, which resulted in 41 compliance actions. The 172 probable violations are the result of individual inspections filed as RG or P dockets with the IUB and are entered into the IUB's Safety and Engineering section database for tracking.

The IUB received 12 pipeline permit petitions that were filed with the IUB between July 1, 2017, and June 30, 2018. The IUB issued one new pipeline permit, 18 renewals to expiring permits, and issued five amendments to pipeline permits. In addition, six pipeline permits were withdrawn.

PUBLIC INFORMATION – MEDIA RELATIONS

The IUB Communications Manager provided information on over 350 inquiries from the media, general public and industry stakeholders regarding the IUB’s proceedings and major dockets. The Communications Manager also provides public information in response to inquiries regarding the IUB’s informal complaint process pursuant to 199 – IAC, chapter 6, and how interested persons can file complaints about utility service, or comments and/or objections regarding open dockets before IUB.

Communications highlights during this reporting period include:

- Initiated a redesign of the IUB website through the OCIO Citizen Facing Website Program. Project goals included enhanced site security and to provide helpful tools to site visitors in order to connect more Iowans to utility-related information across various platforms, desktop, tablet or mobile. The redesign features a refreshed look with expanded banner capabilities and navigation quick links to assist utility customers, industry stakeholders and the general public.
- Issued 34 news releases during this reporting period to help inform Iowans about specific IUB docket decisions, or other IUB proceedings, and provided helpful consumer tips information to utility customers and stakeholders.
- Assisted members of the general public and the press at public informational meetings and at statewide utility rate case public meetings, where customers provided comments to the IUB on specific dockets.
- Presented and provided public information at IUB hearings and workshops, and was the IUB representative at a series of community outreach events in Des Moines and Council Bluffs that connected with Iowa seniors and veterans to educate and inform these stakeholders about the services of the IUB.
- Created and updated IUB website content and increased the agency’s social media messaging (via Twitter).
- Provided ongoing technology support to live video streaming of the IUB’s hearings and monthly meetings to the public and stakeholders.
- Provided specific information to inquiries regarding recently passed legislation, which resulted in changes to the IUB’s regulatory authority.

CUSTOMER SERVICE

IUB Customer Service staff responds to telephone inquiries or written correspondence about utility activities and service complaints from customers. Staff also assists with general information requests from various utility companies. IUB staff track all telephone calls and written correspondence. The section analysts responded to 4,986 telephone calls from customers and utility companies in addition to investigating and processing 876 written complaints/inquiries from customers.

Utility customer complaints are investigated pursuant to complaint procedures found in IUB Administrative Rules at [199 – IAC, ch. 6](#).

FY 2018 MAJOR DOCKETS

All filings in dockets opened by the IUB are made in the IUB's Electronic Filing System (EFS). The dockets are identified by docket type and the calendar year of the filing. The major dockets listed below link to EFS where the filings and IUB orders can be reviewed.

[Investigation into Iowa One Call requirements, Docket No. INU-2017-0001](#)

[Tax Cuts and Jobs Act of 2017, Docket No. INU-2018-0001](#)

[Interstate Power and Light Company, \(Alliant Energy\) Docket No. RPU-2017-0001,](#)

Application for Revision in Customer Electric Rates

[Interstate Power and Light Company, \(Alliant\) Docket No. RPU-2017-0002,](#) Request for Advance Ratemaking Principles for Proposed New Wind II Project

[Interstate Power and Light Company, \(Alliant\) Docket No. RPU-2018-0002,](#) Application for Revision in Customer Natural Gas Rates

[MidAmerican Energy Company, Docket No. RPU-2018-0003,](#) Application for Ratemaking Principles for Proposed Wind XII Project

[MidAmerican Energy Company, Docket No. SPU-2018-0006,](#) Review of Tax Cuts and Jobs Acts of 2017

[Interstate Power and Light Company \(Alliant Energy\), Docket No. SPU-2018-0007,](#) Advanced Metering Infrastructure (AMI) Proposal

[MidAmerican Energy Company, Docket No. EEP-2017-0001](#) and **[EEP-2018-0002,](#)** Applications for Approval of Energy Efficiency Plan

[Interstate Power and Light Company \(Alliant Energy\), Docket No. EEP-2017-0002](#) and **[EEP-2018-0003,](#)** Applications for Approval of Energy Efficiency Plan

[Black Hills/Iowa Gas Utility Co., Docket No. EEP-2018-0001](#) and **[EEP-2018-0004,](#)** Application for Approval of Energy Efficiency Plan

[Liberty Utilities, Docket EEP-2018-0005,](#) Application for Approval of Energy Efficiency Plan

[Interstate Power and Light Company, Docket No. EPB-2018-0150,](#) Emissions Plan

[MidAmerican Energy Company, Docket No. EPB-2018-0156,](#) Emissions Plan

[Story City Municipal Electric Utility, Docket No. ESA-2017-0001,](#) Proceeding Regarding Electric Safety Inspection

RULE-MAKING DOCKETS

During the reporting period the IUB continued to review dockets on its rules chapters in compliance with Iowa Code 17A.7(2), which requires a rules review be conducted over each five-year period.

During FY 2018 the IUB completed rule makings on chapters: 1, 2, 3, 4, 12, 15, 16, 19, 22, 24, 25, 30, 31, 32, 33, 34, 36, 37, 40, 42, and 44.

The following docket numbers and chapters listed are in the review process at the close of the 2018 reporting period:

- Chapter 5, Procedure for Determining the Competitiveness of a Communications Service or Facility, Docket No. [RMU-2016-0021](#).
- Chapter 6, Complaint Procedures, Docket No. [RMU-2016-0012](#).
- Chapter 7, Practice and Procedure, Docket No. [RMU-2016-0022](#).
- Chapter 8, Civil Penalties, Docket No. [RMU-2016-0023](#).
- Chapter 9, Restoration of Agricultural Lands During and After Pipeline Construction, Docket No. [RMU-2016-0013](#).
- Chapter 10, Intrastate Gas and Underground Storage, Docket No. [RMU-2016-0004](#).
- Chapter 11, Electric Lines, Docket No. [RMU-2016-0005](#).
- Chapter 13, Hazardous Liquid Pipelines and Underground Storage, Docket No. [RMU-2016-0015](#).
- Chapter 14, Electronic Filing, Docket No. [RMU-2016-0033](#).
- Chapter 17, Assessments, Docket No. [RMU-2016-0025](#).
- Chapter 18, Utility Records, Docket No. [RMU-2016-0034](#).
- Chapter 20, Services Supplied by Electric Utilities, Docket No. [RMU-2016-0008](#).
- Chapter 21, Service Supplied by Water Utilities, Docket No. [RMU-2016-0035](#).
- Chapter 23, Annual Report, Docket No. [RMU-2016-0036](#).
- Chapter 26, Rate Cases, Tariffs, and Rate Regulation Election Practice and Procedure, Docket No. [RMU-2016-0027](#).
- Chapter 29, Management Efficiency Standards, Docket No. [RMU-2016-0037](#).
- Chapter 35, Energy Efficiency Planning and Cost Review, Docket No. [RMU-2016-0018](#).
- Chapter 38, Local Exchange Competition, Docket No. [RMU-2016-0028](#).
- Chapter 39, Universal Service, Docket No. [RMU-2016-0011](#).

COURT CASES AND FEDERAL PROCEEDINGS

IOWA COURTS

CF Industries Nitrogen, LLC v. Iowa Utilities Board
Polk County No. CVCV056463
(Docket No. FCU-2018-0003)

This district court action stems from a complaint CF Industries filed with the IUB in which CF Industries alleged the rates charged by MidAmerican are not just and reasonable. CF Industries requested the IUB open a formal complaint proceeding. On May 10, 2018, the IUB issued an order denying the request for a formal proceeding. On June 8, 2018, CF Industries filed a petition for judicial review from the IUB's May 10, 2018 order. The hearing before the district court was scheduled after this reporting period.

Mathis v. Iowa Utilities Board
Iowa Supreme Court Case No. 18-1184
(Palo Alto No. CVCV025649; Docket No. DRU-2017-0003)

On December 5, 2017, the Mathises filed a Petition for Declaratory Order with the IUB, requesting the IUB declare what is a facility as defined in Iowa Code § 476A.1(5). The request concerned a MidAmerican wind energy project in Palo Alto County and whether MidAmerican would be required to obtain a certificate of public convenience, use, and necessity pursuant to Iowa Code chapter 476A. On February 2, 2018, the IUB issued a Declaratory Order, reaffirming its long-standing determination that the term "facility" is measured by the nameplate generating capacity of the wind turbines connected to a single gathering line such that MidAmerican would not be required to obtain a certificate of public convenience, use, and necessity.

On February 5, 2018, the Mathises filed a petition for judicial review in the Iowa District Court for Palo Alto County. After the end of this reporting period, the district court entered a Ruling on Petition for Judicial Review concluding the IUB's decision was not erroneous, unreasonable, arbitrary, or capricious and was based upon a proper interpretation of the law. The district court, therefore, affirmed the IUB's decision that MidAmerican is not required to obtain a certificate of public convenience, use, and necessity. An appeal is currently pending before the Iowa Supreme Court.

Johnson v. Iowa Utilities Board
Polk County No. CVCV051990
Supreme Court No. 17-0423 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioner LaVerne Johnson filed a petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016, the matter was consolidated with the Gannon, Lamb, Puntteney, and Sierra Club challenges to the same IUB order. On February 15, 2017, the District Court issued a ruling affirming the IUB's order. The petitioners filed notice of appeal on March 16, 2017.

Lamb, et al., v. Iowa Utilities Board

Polk County No. CVCV051997 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioners Lamb, et al., filed a second petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016, the matter was consolidated with the Gannon, Johnson, Punttenney, and Sierra Club challenges to the same IUB order. The remainder of the description is in the Johnson description, *supra*.

Punttenney v. Iowa Utilities Board

Polk County No. CVCV051987 - Docket No. HLP-2014-0001

Iowa Code chapter 479B charges the IUB with the duty and authority to review and approve the route of a proposed pipeline, protect landowners and tenants from undue damages, and to grant the power of eminent domain where necessary and appropriate. In Docket No. HLP-2014-0001, Dakota Access filed with the IUB a petition to construct approximately 346 miles of 30-inch diameter crude oil pipeline through Iowa as part of a 1,168 mile project to transport crude oil from the Bakken region near Stanley, North Dakota, to an oil transfer station near Patoka, Illinois. Forty-three persons or entities intervened. The IUB hearing began on November 16, 2015, continued for eleven days, and the transcript of that hearing is over 3,500 pages. On March 10, 2016, the IUB issued an order granting Dakota Access's petition.

After the filing of a number of petitions for judicial review in the Iowa District Court for Polk County, on June 22, 2016, the district court consolidated the cases. On February 15, 2017, the district court entered a Ruling for Judicial Review, denying the petitions for judicial review and affirming the IUB's actions. Notices of appeal were filed with the Iowa Supreme Court during this reporting period. The Iowa Supreme Court retained the appeal. Oral argument was scheduled after this reporting period.

Sierra Club v. Iowa Utilities Board

Polk County No. CVCV051999 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioner Sierra Club Iowa Chapter filed a petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016, the matter was consolidated with the Johnson, Lamb, Gannon, and Punttenney challenges to the same IUB order. The remainder of the description is in the Johnson description, *supra*.

City of Keokuk v. Iowa Utilities Board

Polk County No. CVCV054313

(Docket No. RPU-2016-0003)

On June 16, 2016, the Petitioner City of Keokuk, filed a petition for judicial review of an IUB order stemming from an application for a gas rate increase. The Office of Consumer Advocate and Liberty Utilities intervened. The District Court issued a ruling on December 9, 2017, affirming the Board's decision regarding rate case expense amounts in Liberty Utilities' rate case.

FEDERAL COURTS

Sprint Communications Co. L.P. v. Iowa Utilities Board

U.S. Supreme Court No. 12-815

Eighth Circuit Court of Appeals No. 11-2984 and 16-1417

U.S. District Court for the Southern District of Iowa, No. 11-CV-183, Docket No. FCU-10-1

On April 25, 2011, Sprint filed a petition challenging an IUB order finding that intrastate Voice over Internet Protocol interexchange telephone calls are subject to intrastate access charges. The IUB filed a motion for abstention, arguing Sprint's challenge should be heard in the companion state court proceedings (Sprint v. IUB, Polk County No. CV8638, see above). The IUB's motion was granted by an order issued August 1, 2011.

Sprint appealed the District Court's order to the Eighth Circuit, which issued a decision generally affirming the District Court abstention and staying the District Court action on September 24, 2012. Sprint filed a petition for writ of certiorari with the United States Supreme Court, which was granted on April 15, 2013, and on December 10, 2013, the Court issued a decision reversing the Eighth Circuit. The matter was remanded to the District Court, which issued an order on August 5, 2014, dismissing Sprint's petition.

On September 4, 2014, Sprint appealed that order, and on August 14, 2015, the Court reversed and remanded the matter to the District Court. The case was submitted for resolution of the pending motions for summary judgment, and on December 30, 2015, the District Court granted the IUB's and Windstream's motions for summary judgment and denied Sprint's motion for summary judgment. Sprint appealed to the Eighth Circuit on January 28, 2016, and oral argument was heard on January 11, 2017.

On June 23, 2017, the Court issued a ruling affirming the District Court's decision that the IUB's order was not preempted. On August 2, 2017, Sprint's motion for panel rehearing and rehearing en banc was denied. Sprint filed a petition for writ of certiorari on October 30, 2017, and IUB filed its response on November 30, 2017. The Supreme Court denied cert.

FEDERAL COMMUNICATIONS COMMISSION (FCC)

The Annual State Certification pursuant to 47 CFR 54.314 was filed on October 12, 2017. In June 2018, IUB staff submitted Iowa's annual TRS Complaint Log summary report to the FCC pursuant to 47 CFR 64.604(c)(1). In 2017, 254 wireline and wireless eligible telecommunications carriers (ETC) serving customers in Iowa received Lifeline funding.

These carriers received a total of \$1,794,680 in low-income support. There were 64,039 low-income Iowans that received Lifeline assistance for wireless, wireline and broadband services in 2017. Eleven of those reside on tribal land.

FEDERAL ENERGY REGULATORY COMMISSION (FERC)

IUB Federal/Regional subsection staff worked through the two Regional Transmission Organizations: Midcontinent Independent System Operators (MISO), and Southwest Power Pool (SPP).

In addition, staff worked through commission groups such as the Organization of MISO States (OMS) and Regional State Committee (RSC), on various policy and market issues that arose at FERC.

IUB staff participated in MISO and SPP stakeholder meetings regarding transmission cost allocation review, interconnection procedures, markets and prices, resource adequacy, reliability, regional and interregional planning, and seams issues.

Staff also made contributions to OMS filings at FERC. Examples of OMS filings before FERC included issues such as return on equity for transmission facilities, distributed energy resource technical considerations and aggregations, grid resilience, electric storage participation in energy markets, resource adequacy, energy market offer caps, battery storage, and grid reliability and resiliency.

REGIONAL ELECTRIC TRANSMISSION MARKETS

The IUB Federal/Regional subsection staff participated as an active member of OMS, addressing various policy and market issues that arose within MISO. This included involvement in the major ongoing comprehensive reviews of MISO approaches to transmission cost allocation and resource adequacy, including locational and seasonal aspects.

The section staff also followed activities in other MISO stakeholder groups, including markets, planning, seams, interconnection processes, and advisory committees.

With respect to SPP, IUB staff served on the Cost Allocation Working Group (CAWG) and also as a liaison to the Supply Adequacy Working group (SAWG). Issues discussed in those working groups included reviewing the new member cost allocation review process, the safe harbor rules regarding transmission project costs, and reviewing cost allocation in wind rich areas.

The section also followed interconnection issues discussed at the Generator Interconnection Improvement Task Force, and the Supply Adequacy Work Group.

COMMENTS WITH OMS

As an active stakeholder, the IUB participated in a number of filings at FERC made by the OMS, including the following:

- AD18-10 OMS post technical conference comments on distributed energy resource technical considerations (6/26/2018)
- RM18-9 OMS post technical conference comments on distributed energy resource aggregations in RTO markets (6/26/2018)
- EL18-140 OMS comments on ITC Independence Adder (5/10/2018)
- AD18-7 OMS comments on grid resilience in RTOs & ISOs (5/9/2018)
- ER18-1159 OMS comments on Pioneer Transmission MVP Project request (4/12/2018)
- RM16-23 OMS amended motion for clarification on electric storage participation in markets Operated by RTO and ISOs (3/19/2018)
- ER18-462 OMS Motion for Leave to Answer & Answer IMM Protest (2/16/2018)
- ER18-783 OMS comments on Attachment O updates for tax changes (2/15/2018)
- ER18-463 OMS Joint answer to AXTI answer (2/06/2018)
- ER18-462 OMS answer on Module E-1 resource adequacy (1/29/2018)
- Letter: OMS Board letter to FERC commissioners on corporate tax reduction impact on transmission costs (1/19/2018)
- ER18-462 OMS comments on Module E-1 resource adequacy (1/12/2018)
- ER18-463 OMS protest on Ameren Services (AXTI) request for incentive ROE (1/05/2018)
- RM18-1 OMS comments in NOPR on Grid Resiliency Pricing (10/23/2017)
- EL15-45 OMS answer to the Motion to Dismiss in MISO Transmission Owners Motion to Dismiss (10/16/2017)
- RM18-1-000 OMS motion in support of the request for extension of time in Grid Reliability and Resilience Pricing docket (10/5/2017)
- EL17-75 OMS answer in AEE petition on wholesale EERs (9/14/2017)
- EL17-75 OMS protest on AEE Petition on wholesale EERS (7/19/2017)

DOC-LESS INTERVENTIONS

- EL18-138 ADIT treatment (5/18/2018)
- ER18-2049 Generator interconnection (8/6/2018)
- ER18-1731 Transmission Owners cost recovery, operating/maintenance expense (6/14/2018)
- ER18-1739 Transmission Owners filing on ADIT (6/14/2018)
- EL18-145 Pseudo-tie to PJM (6/14/2018)
- ER18-1173 MISO Locational Resource Adequacy (4/13/2018)
- EL18-364 LA/TX cost allocation zone (12/14/2017)
- EL18-26 Complaint of EDF Renewables (11/16/2017)
- ER18-137 PJM JOA revisions on congestion charges (11/9/2017)
- EL18-136 MISO JOA revisions on congestion charges (11/9/2017)
- EL17-2246 MISO TMEP filing (8/17/2017)
- EL17-2220 Pseudo-Tie language in JOA (8/17/2017)
- EL17-89 AEP complaint against MISO/SPP (9/28/2017)

FINANCIALS/ASSESSMENTS FY 2018

FINAL REMAINDER ASSESSMENT FOR FISCAL YEAR 2018

Fiscal Year 2018 Expenditures

Utilities Division	\$8,865,498
Total Assessable Base	\$8,865,498

Fiscal Year 2018 Revenues

Direct Assessment Receipts (includes prior period receipts)	\$3,291,316
Annual Pipeline Assessments	\$62,944
Federal Support	\$701,730
Intra-State Transfers and Reimbursements	\$162,087
Other Receipts	\$3,205
Total Revenues	\$4,221,282

Fiscal Year 2018 Remainder Base	\$4,644,216
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Breakdown of Remainder FY 2018

Industry Charges - Electric	\$2,511,054
Industry Charges - Gas	\$1,245,084
Industry Charges - Telephone	\$799,450
Industry Charges - Water	\$88,628
Total Industry Allocated	\$4,644,216

2016 UTILITY REVENUES AND 2018 ASSESSMENTS

<i>Investor-Owned (Rate-Regulated)</i>	2016 Revenues	2018 Final Assessment
Water Companies	\$38,501,706	\$88,628
Electric Companies	\$3,213,855,432	\$2,097,750
Rural Electric Cooperatives	\$50,415,025	\$32,907
Gas Companies	\$813,547,982	\$1,205,163
Subtotal	\$4,116,320,145	\$3,424,448
<i>Non-Rate-Regulated</i>		
Municipal Electric Companies	\$517,392,789	\$168,859
Municipal Gas Companies	\$53,897,135	\$39,921
Rural Electric Cooperatives (Electric)	\$648,179,827	\$211,538
Subtotal	\$1,219,469,751	\$420,318
<i>Telephone</i>		
Telephone Companies	\$389,455,932	\$799,450
Subtotal	\$389,455,932	\$799,450
Grand Total	\$5,725,245,828	\$4,644,216

Assessment Rates:

Rate-Regulated

Water Utilities:	\$0.0023019344 or \$2.30 Per \$1,000 of Assessable Revenue
Electric Utilities:	\$0.0006527207 or \$0.65 Per \$1,000 of Assessable Revenue
Gas Utilities:	\$0.0014813668 or \$1.48 Per \$1,000 of Assessable Revenue

Non-Rate-Regulated

Electric Utilities:	\$0.0003263603 or \$0.33 Per \$1,000 of Assessable Revenue
Gas Utilities:	\$0.0007406834 or \$0.74 Per \$1,000 of Assessable Revenue
Telephone Utilities:	\$0.0020527365 or \$2.05 Per \$1,000 of Assessable Revenue

REMAINDER ASSESSMENTS BY COMPANY

RATE-REGULATED COMPANIES

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
<i>Investor-Owned Water Companies</i>		
Iowa-American Water Company	\$38,501,706	\$88,628
Subtotal Investor-Owned Water Companies	\$38,501,706	\$88,628
<i>Investor-Owned Electric Companies</i>		
Interstate Power and Light Company	\$1,461,426,552	\$953,903
MidAmerican Energy Company	\$1,752,428,880	\$1,143,847
Subtotal Investor-Owned Electric Companies	\$3,213,855,432	\$2,097,750
<i>Regulated Rural Electric Cooperatives</i>		
Linn County Rural Electric Coop. Assn.	\$50,415,025	\$32,907
Subtotal Rate-Regulated Electric Cooperatives	\$50,415,025	\$32,907
<i>Investor-Owned Gas Companies</i>		
Interstate Power and Light Company	\$198,108,582	\$293,471
MidAmerican Energy Co.	\$490,872,080	\$727,162
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$4,083,327	\$6,049
Black Hills/Iowa Gas Utility Company, LLC	\$120,483,993	\$178,481
Subtotal Investor-Owned Gas Companies	\$813,547,982	\$1,205,163
Total Rate-Regulated Companies	\$4,116,320,145	\$3,424,448

NON-RATE-REGULATED COMPANIES

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
<i>Non-Rate-Regulated Utilities</i>		
Municipal Electric		
Afton	\$846,134	\$276
Akron	\$1,470,003	\$480
Algona	\$15,474,719	\$5,050
Alta	\$1,738,154	\$567
Alta Vista	\$192,459	\$63
Alton	\$964,548	\$315
Ames	\$58,184,502	\$18,989
Anita	\$770,856	\$252
Anthon	\$594,283	\$194
Aplington	\$681,491	\$222
Atlantic	\$9,680,140	\$3,159
Auburn	\$215,014	\$70
Aurelia	\$796,061	\$260
Bancroft	\$1,475,885	\$482
Bellevue	\$2,499,639	\$816
Bloomfield	\$3,178,551	\$1,037
Breda	\$564,451	\$184
Brooklyn	\$1,337,339	\$436
Buffalo	\$594,238	\$194
Burt	\$394,829	\$129
Callender	\$234,705	\$77
Carlisle	\$2,633,037	\$859
Cascade	\$1,709,013	\$558
Cedar Falls	\$49,183,543	\$16,052
Coggon	\$535,930	\$175
Coon Rapids	\$2,572,698	\$840
Corning	\$1,830,117	\$597
Corwith	\$361,379	\$118
Danville	\$634,020	\$207

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Dayton	\$653,439	\$213
Denison	\$9,914,094	\$3,236
Denver	\$1,307,950	\$427
Dike	\$718,829	\$235
Durant	\$1,875,827	\$612
Dysart	\$1,180,833	\$385
Earlville	\$422,366	\$138
Eldridge	\$4,003,876	\$1,307
Ellsworth	\$583,147	\$190
Estherville	\$6,561,671	\$2,141
Fairbank	\$816,008	\$266
Farnhamville	\$541,319	\$177
Fonda	\$507,772	\$166
Fontanelle	\$643,825	\$210
Forest City	\$5,916,723	\$1,931
Fredericksburg	\$1,690,615	\$552
Glidden	\$854,863	\$279
Gowrie	\$935,458	\$305
Graettinger	\$1,281,888	\$418
Grafton	\$202,760	\$66
Grand Junction	\$630,468	\$206
Greenfield	\$3,997,520	\$1,305
Grundy Center	\$2,390,799	\$780
Guttenberg	\$2,012,893	\$657
Harlan	\$6,496,105	\$2,120
Hartley	\$1,683,564	\$549
Hawarden	\$2,036,816	\$665
Hinton	\$997,258	\$325
Hopkinton	\$622,448	\$203
Hudson	\$1,438,196	\$469
Independence	\$8,377,504	\$2,734
Indianola	\$13,891,962	\$4,534

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Keosauqua	\$1,214,430	\$396
Kimballton	\$195,152	\$64
La Porte City	\$1,625,966	\$531
Lake Mills	\$2,900,173	\$947
Lake Park	\$1,500,017	\$490
Lake View	\$1,852,257	\$605
Lamoni	\$2,485,714	\$811
Larchwood	\$790,046	\$258
Laurens	\$3,537,852	\$1,155
Lawler	\$298,285	\$97
Lehigh	\$226,430	\$74
Lenox	\$1,738,843	\$567
Livermore	\$333,873	\$109
Long Grove	\$335,664	\$110
Manilla	\$588,692	\$192
Manning	\$3,045,027	\$994
Mapleton	\$1,330,020	\$434
Maquoketa	\$8,296,795	\$2,708
Marathon	\$291,802	\$95
McGregor	\$775,316	\$253
Milford	\$4,142,519	\$1,352
Montezuma	\$2,465,704	\$805
Mount Pleasant	\$8,965,190	\$2,926
Muscatine	\$53,687,612	\$17,522
Neola	\$1,023,881	\$334
New Hampton	\$4,725,199	\$1,542
New London	\$3,278,291	\$1,070
Ogden	\$1,708,048	\$557
Onawa	\$2,918,701	\$953
Orange City	\$7,886,776	\$2,574
Orient	\$295,637	\$96
Osage	\$5,938,754	\$1,938
Panora	\$1,020,156	\$333
Paton	\$149,770	\$49
Paullina	\$1,169,364	\$382
Pella	\$20,018,828	\$6,533
Pocahontas	\$2,207,867	\$721
Preston	\$1,035,954	\$338

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Primghar	\$953,183	\$311
Readlyn	\$636,249	\$208
Remsen	\$1,466,653	\$479
Renwick	\$501,733	\$164
Rock Rapids	\$2,273,788	\$742
Rockford	\$784,011	\$256
Sabula	\$438,120	\$143
Sanborn	\$2,248,380	\$734
Sergeant Bluff	\$2,889,721	\$943
Shelby	\$617,198	\$201
Sibley	\$3,214,689	\$1,049
Sioux Center	\$9,311,942	\$3,039
Spencer	\$14,567,781	\$4,754
Stanhope	\$333,522	\$109
Stanton	\$586,224	\$191
State Center	\$2,968,612	\$969
Story City	\$5,458,951	\$1,782
Stratford	\$582,011	\$190
Strawberry Point	\$1,183,202	\$386
Stuart	\$1,704,567	\$556
Sumner	\$1,769,528	\$578
Tipton	\$3,429,872	\$1,119
Traer	\$1,966,802	\$642
Villisca	\$1,258,367	\$411
Vinton	\$4,358,172	\$1,422
Wall Lake	\$892,375	\$291
Waverly	\$17,755,482	\$5,795
Webster City	\$11,815,788	\$3,856
West Bend	\$1,764,246	\$576
West Liberty	\$5,104,432	\$1,666
West Point	\$1,534,533	\$501
Westfield	\$82,378	\$27
Whittemore	\$640,300	\$209
Wilton	\$2,512,938	\$820
Winterset	\$5,493,843	\$1,793
Woodbine	\$1,556,026	\$508
Woolstock	\$200,031	\$65
Subtotal Municipal Electric	\$517,392,789	\$168,859

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Municipal Gas		
Allerton	\$890,401	\$659
Alton	\$736,506	\$545
Bedford	\$467,201	\$346
Bloomfield	\$608,894	\$451
Brighton	\$245,233	\$182
Brooklyn	\$494,272	\$366
Cascade	\$727,159	\$539
Cedar Falls	\$10,360,931	\$7,674
Clearfield	\$132,345	\$98
Coon Rapids	\$494,672	\$366
Corning	\$689,520	\$511
Emmetsburg	\$1,713,028	\$1,269
Everly	\$391,106	\$290
Fairbank	\$318,051	\$236
Gilmore City	\$355,789	\$263
Graettinger	\$268,684	\$199
Guthrie Center	\$813,413	\$602
Harlan	\$2,525,761	\$1,871
Hartley	\$746,695	\$553
Hawarden	\$718,375	\$532
Lake Park	\$587,419	\$435
Lamoni	\$662,349	\$491
Lenox	\$1,236,085	\$916
Lineville	\$58,899	\$44
Lorimor	\$100,692	\$75
Manilla	\$252,473	\$187
Manning	\$1,003,062	\$743
Mapleton	\$388,128	\$287
Montezuma	\$623,202	\$462
Morning Sun	\$272,963	\$202
Moulton	\$125,555	\$93
Orange City	\$1,655,963	\$1,226
Osage	\$2,517,468	\$1,865
Prescott	\$51,417	\$38
Preston	\$421,081	\$312
Remsen	\$522,671	\$387

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Rock Rapids	\$876,331	\$649
Rolfe	\$203,993	\$151
Sabula	\$276,827	\$205
Sac City	\$804,705	\$596
Sanborn	\$1,032,456	\$765
Sioux Center	\$5,786,420	\$4,286
Tipton	\$1,172,244	\$868
Titonka	\$197,490	\$146
Wall Lake	\$702,782	\$520
Waukee	\$5,666,390	\$4,197
Wayland	\$592,358	\$439
Wellman	\$479,545	\$355
West Bend	\$712,304	\$528
Whittemore	\$414,946	\$307
Winfield	\$363,985	\$270
Woodbine	\$436,896	\$324
Subtotal Municipal Gas	\$53,897,135	\$39,921
Rural Electric Cooperatives		
Access Energy Cooperative	\$29,013,547	\$9,469
Allamakee Clayton Elec. Coop., Inc.	\$18,385,707	\$6,000
Amana Society Service Company	\$8,079,077	\$2,637
Atchison Holt Electric Coop.	\$2,217,534	\$724
Boone Valley Electric Coop.	\$827,842	\$270
Butler County Rural Elec. Coop.	\$20,876,022	\$6,813
Calhoun County Electric Coop. Assn.	\$4,854,394	\$1,584
Cass Electric Cooperative	\$160,457	\$52
Central Iowa Power Cooperative (CIPCO)	\$8,446,738	\$2,757
Chariton Valley Electric Coop., Inc.	\$11,087,273	\$3,618
Clarke Electric Coop., Inc.	\$11,944,636	\$3,898
Consumers Energy	\$15,609,961	\$5,094
Corn Belt Power Cooperative	\$30,122	\$10
East-Central Iowa Rural Electric Coop.	\$22,121,222	\$7,219
Eastern Iowa Light & Power Cooperative	\$61,197,702	\$19,973
Farmers Electric Cooperative - Kalona	\$2,199,314	\$718

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Farmers Elec. Coop., Inc. - Greenfield	\$12,284,235	\$4,009
Federated Rural Electric Assn.	\$118,544	\$39
Franklin Rural Electric Coop.	\$7,137,344	\$2,329
Grundy County Rural Electric Coop.	\$6,206,171	\$2,025
Grundy Electric Cooperative, Inc.	\$392,142	\$128
Guthrie County Rural Elec. Coop. Assn.	\$14,107,689	\$4,604
Harrison County Rural Electric Coop.	\$11,007,360	\$3,592
Heartland Power Cooperative	\$27,069,076	\$8,834
Iowa Lakes Electric Cooperative	\$57,538,455	\$18,778
Lyon Rural Electric Coop.	\$10,430,635	\$3,404
Maquoketa Valley Electric Cooperative	\$31,823,222	\$10,386
Midland Power Cooperative	\$45,356,903	\$14,803
MiEnergy Cooperative	\$25,343,081	\$8,271
Nishnabotna Valley Rural Elec. Coop.	\$16,729,309	\$5,460
North West Rural Electric Coop.	\$48,355,037	\$15,781
Northwest Iowa Power Cooperative	\$138,730	\$45
Osceola Electric Cooperative, Inc.	\$6,757,302	\$2,205
Pella Cooperative Electric Association	\$6,978,744	\$2,278
Pleasant Hill Community Line	\$444,194	\$145
Prairie Energy Cooperative	\$24,197,170	\$7,897
Raccoon Valley Electric Cooperative	\$13,960,832	\$4,556
Southern Iowa Electric Coop., Inc.	\$13,146,160	\$4,290
Southwest Iowa Service Cooperative	\$12,071,774	\$3,940
T. I. P. Rural Electric Coop.	\$15,984,080	\$5,217
United Electric Cooperative, Inc.	\$1,163,749	\$380
Western Iowa Power Cooperative	\$13,138,924	\$4,288
Woodbury County Rural Electric Coop.	\$9,247,417	\$3,018
Subtotal Rural Electric Cooperatives	\$648,179,827	\$211,538
Total Non-Rate-Regulated Companies	\$1,219,469,751	\$420,318

TELEPHONE COMPANIES

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Access Point, Inc.	\$85,565	\$176
Ace Telephone Association	\$796,458	\$1,635
Advanced Network Communications, LLC	\$200,077	\$411
Algona Municipal Utilities (Tele)	\$701,363	\$1,440
Alliance Communications Cooperative, Inc.	\$3,014,213	\$6,187
Alliance Connect, LLC	\$7,444,739	\$15,282
Alpine Communications L.C.	\$2,570,610	\$5,277
Alta Municipal Broadband Communications Utility	\$117,099	\$240
Andrew Telephone Company, Inc.	\$115,927	\$238
Arcadia Telephone Cooperative	\$83,481	\$171
AT&T Corp.	\$980,745	\$2,013
Atkins Telephone Company, Inc.	\$266,251	\$547
Ayrshire Farmers Mutual Telephone Company	\$104,544	\$215
Baldwin-Nashville Telephone Company, Inc.	\$79,827	\$164
Bernard Telephone Company, Inc.	\$260,098	\$534
Breda Telephone Corporation	\$327,136	\$672
Brooklyn Mutual Telecommunications Cooperative	\$618,907	\$1,271
BTC, Inc.	\$1,145,514	\$2,352
BullsEye Telecom, Inc.	\$356,631	\$732
Butler-Bremer Mutual Telephone Company	\$426,581	\$876
Cascade Communications Company	\$619,182	\$1,271
Casey Mutual Telephone Company	\$78,497	\$161
Cedar Communications, L.L.C.	\$167,804	\$345
Central Scott Telephone Company	\$984,124	\$2,020

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
CenturyTel of Postville, Inc. d/b/a CenturyLink	\$355,756	\$730
Citizens Mutual Telephone Cooperative	\$1,068,013	\$2,192
Citizens Telecommunications Company of Minnesota, LLC	\$77,548	\$159
Clarence Telephone Company, Inc.	\$399,337	\$820
Clear Lake Independent Telephone Company	\$1,388,212	\$2,850
Clear Rate Communications, Inc.	\$302,193	\$620
C-M-L Telephone Cooperative Association	\$312,198	\$641
Colo Telephone Company	\$182,023	\$374
CommChoice of Iowa, LLC	\$364,321	\$748
Communications 1 Network, Inc.	\$696,806	\$1,430
Community Cable Television Agency of O'Brien County, d/b/a The Community Agency and TCA	\$295,762	\$607
Consolidated Communications of Iowa Company f/k/a Heartland Telecommunications Company of Iowa d/b/a Enventis	\$1,302,992	\$2,675
Coon Creek Telecommunications, Corp.	\$216,674	\$445
Coon Creek Telephone Company	\$142,910	\$293
Coon Rapids Municipal Communications Utility	\$176,311	\$362
Coon Valley Cooperative Telephone Association. Inc.	\$170,284	\$350
Cooperative Telephone Company	\$381,657	\$783
Cooperative Telephone Exchange	\$117,896	\$242
Corn Belt Communications, Inc.	\$53,427	\$110
Corn Belt Telephone Company	\$132,991	\$273

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Cox Iowa Telecom, LLC	\$4,319,218	\$8,866
CS Technologies, Inc.	\$1,269,704	\$2,606
Cumberland Telephone Company	\$74,677	\$153
Danville Mutual Telephone Company	\$208,144	\$427
dishNET Wireline L.L.C.	\$1,334,804	\$2,740
Dixon Telephone Company	\$81,799	\$168
Dumont Telephone Company	\$576,088	\$1,183
Dunkerton Telephone Cooperative	\$195,711	\$402
East Buchanan Telephone Cooperative	\$362,541	\$744
Ellsworth Cooperative Telephone Association	\$116,260	\$239
Consolidated Communications Enterprise Services, Inc. f/k/a Enventis Telecom, Inc.	\$510,494	\$1,048
F&B Communications, Inc.	\$467,291	\$959
Farmers & Merchants Mutual Telephone Company	\$254,524	\$523
Farmers Cooperative Telephone Company	\$319,223	\$655
Farmers Mutual Cooperative Telephone Company of Harlan	\$1,361,652	\$2,795
Farmers Mutual Cooperative Telephone Company of Moulton	\$144,286	\$296
Farmers Mutual Telephone Company of Jesup	\$673,897	\$1,383
Farmers Mutual Telephone Company of Nora Springs	\$833,067	\$1,710
Farmers Mutual Telephone Company of Stanton	\$869,420	\$1,785
Farmers Mutual Telephone Cooperative of Shellsburg	\$611,587	\$1,255
Farmers Telephone Company of Batavia	\$97,895	\$201

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Farmers Telephone Company of Essex	\$193,912	\$398
Farmers Telephone Company of Nora Springs	\$491,277	\$1,009
Fenton Cooperative Telephone Company	\$96,680	\$199
FiberComm, L.C.	\$2,980,397	\$6,118
First Communications, LLC	\$96,000	\$197
First Fiber Corporation	\$88,694	\$182
FMTC-I35	\$733,615	\$1,506
Frontier Communications of Iowa, LLC	\$8,516,191	\$17,481
GC Pivotal, LLC	\$576,762	\$1,184
Goldfield Access Network, L.C.	\$600,363	\$1,232
Goldfield Telephone Company	\$181,972	\$374
Grand Mound Cooperative Telephone Association (ILEC)	\$342,418	\$703
Grand River Mutual Telephone Corporation	\$2,018,227	\$4,143
Granite Telecommunications, LLC	\$3,056,687	\$6,275
Great Lakes Communication Corp. d/b/a IGL Teleconnect	\$277,249	\$569
Griswold Cooperative Telephone Company	\$723,828	\$1,486
Grundy Center Communications Utilities	\$129,548	\$266
Guthrie Telecommunications Network, Inc.	\$207,269	\$425
Harlan Municipal Utilities (Tele)	\$285,142	\$585
Hawarden, City of	\$277,344	\$569
Hawkeye Telephone Company	\$139,677	\$287
Heart of Iowa Communications Cooperative	\$1,188,763	\$2,440
Heart of Iowa Ventures, LLC	\$376,149	\$772
Hospers Telephone Exchange Inc.	\$391,547	\$804

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Hubbard Cooperative Telephone Association	\$214,410	\$440
Huxley Communications Cooperative	\$388,346	\$797
IAMO Telephone Company	\$87,101	\$179
ImOn Communications, LLC	\$2,337,502	\$4,798
Independence Light & Power, Telecommunications	\$270,507	\$555
Independent Networks, L.C.	\$135,239	\$278
Interstate Cablevision Company	\$217,627	\$447
Ionex Communications North, Inc. d/b/a Birch Communications, Inc.	\$1,761,230	\$3,615
Iowa Network Services, Inc.	\$3,150,391	\$6,467
Jefferson Telephone Company	\$998,598	\$2,050
Jordan Soldier Valley Telephone Company	\$148,702	\$305
Kalona Cooperative Telephone Company, Inc.	\$581,060	\$1,193
Keystone Farmers Cooperative Telephone Company	\$364,491	\$748
La Motte Telephone Company	\$195,258	\$401
La Porte City Telephone Company	\$645,232	\$1,325
Laurens Municipal Broadband Communications Utility	\$139,079	\$285
Lehigh Valley Cooperative Telephone Association	\$418,127	\$858
Lenox Municipal Communications Utilities	\$55,711	\$114
Level 3 Communications, LLC	\$567,128	\$1,164
LISCO Corporation	\$1,364,465	\$2,801
Lone Rock Cooperative Telephone Company	\$90,400	\$186
Long Lines Metro, Inc.	\$1,143,877	\$2,348
Lost Nation Elwood Telephone Company	\$334,662	\$687

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Louisa Communications, L.C.	\$182,640	\$375
Lynnville Telephone Company	\$49,303	\$101
Mabel Cooperative Telephone Company	\$200,721	\$412
Mahaska Communication Group, LLC	\$1,067,223	\$2,191
Manning Municipal Communication & Television System Utility	\$109,776	\$225
Mapleton Communications Management Agency	\$117,894	\$242
Marne & Elk Horn Telephone Company	\$440,006	\$903
Martelle Cooperative Telephone Association	\$57,187	\$117
Massena Telephone Company Inc.	\$130,249	\$267
MCC Telephony of Iowa LLC	\$24,012,554	\$49,291
MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services	\$520,111	\$1,068
McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services	\$6,062,334	\$12,444
Mechanicsville Telephone Company	\$201,658	\$414
Mediapolis Telephone Company	\$644,056	\$1,322
Metropolitan Telecommunications of Iowa, Inc.	\$124,904	\$256
Miles Cooperative Telephone Association	\$140,938	\$289
Minburn Telecommunications, Inc.	\$168,595	\$346
Minburn Telephone Company	\$146,765	\$301
Minerva Valley Telephone Company, Inc.	\$269,325	\$553
Modern Cooperative Telephone Company Inc.	\$217,318	\$446
Monarc Technologies, LLC	\$126,023	\$259

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Municipal Communications Utility of Cedar Falls	\$137,632	\$283
Mutual Telephone Company	\$1,979,453	\$4,063
Mutual Telephone Company of Morning Sun	\$105,810	\$217
NexGen Integrated Communications, L.L.C.	\$192,661	\$395
North English Cooperative Telephone Company	\$223,878	\$460
Northeast Iowa Telephone Company	\$610,640	\$1,254
Northern Iowa Telephone Company	\$653,703	\$1,342
Northwest Iowa Telephone Company LLC	\$999,999	\$2,053
Northwest Telephone Cooperative Association	\$581,219	\$1,193
Ogden Telephone Company	\$452,352	\$929
Olin Telephone Company, Inc.	\$223,500	\$459
Omnitel Communications	\$848,297	\$1,741
Onslow Cooperative Telephone Association	\$54,009	\$111
Oran Mutual Telephone Company	\$62,084	\$127
Orange City Communications, L.L.P.	\$425,394	\$873
Osage Municipal Communications Utility	\$196,571	\$404
Palmer Mutual Telephone Company	\$112,263	\$231
Palo Cooperative Telephone Association	\$192,693	\$396
Panora Communications Cooperative	\$633,412	\$1,300
Partner Communications Cooperative Association	\$1,043,095	\$2,141
Peoples Telephone Company	\$224,033	\$460
PNG Telecommunications, Inc.	\$191,154	\$392
Prairie Telephone Company, Inc.	\$192,166	\$394
Prairieburg Telephone Company, Inc.	\$52,443	\$108

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Preferred Long Distance, Inc.	\$526,633	\$1,081
Premier Communications, Inc.	\$2,058,809	\$4,226
Preston Telephone Company	\$408,905	\$839
Protocall, LLC	\$107,670	\$221
Qwest Corporation d/b/a CenturyLink QC	\$159,850,944	\$328,132
Radcliffe Telephone Company, Inc.	\$128,760	\$264
Readlyn Telephone Company	\$207,128	\$425
Reasnor Telephone Company, LLC	\$54,666	\$112
Reinbeck Municipal Telecommunications Utility	\$150,585	\$309
Reliance Telephone of Grand Forks, Inc.	\$45,418	\$93
Ringsted Telephone Company	\$143,347	\$294
River Valley Telecommunications Cooperative	\$436,407	\$896
Rockwell Cooperative Telephone Association	\$209,133	\$429
Royal Telephone Company	\$100,136	\$206
Sac County Mutual Telephone Company	\$353,624	\$726
Schaller Telephone Company	\$668,020	\$1,371
Scranton Telephone Company	\$135,375	\$278
Sharon Telephone Company	\$335,129	\$688
Shell Rock Communications, Inc.	\$176,905	\$363
Shellsburg Cablevision, Inc.	\$173,063	\$355
SkyBlue Solutions, LLC	\$177,289	\$364
South Central Communications, Inc.	\$797,200	\$1,636
South Slope Cooperative Telephone Company, Inc.	\$23,581,835	\$48,407
Spencer Municipal Communications Utility	\$1,977,078	\$4,058

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Springville Cooperative Telephone Association, Inc.	\$339,315	\$697
Stratford Mutual Telephone Company	\$160,229	\$329
Sully Telephone Association	\$310,913	\$638
Talk America Services, LLC	\$1,000,624	\$2,054
Templeton Telephone Company	\$223,372	\$459
Terril Telephone Cooperative	\$187,692	\$385
Titonka Telephone Company	\$300,453	\$617
United Farmers Telephone Company	\$311,089	\$639
Van Buren Telephone Company, Inc.	\$882,560	\$1,812
Van Horne Cooperative Telephone Company	\$167,881	\$345
Ventura Telephone Company, Inc.	\$101,029	\$207
ViaSat, Inc.	\$87,995	\$181
Walnut Telephone Company d/b/a Walnut Communications (ILEC)	\$556,468	\$1,142
Webb Dickens Telephone Corp.	\$78,157	\$160
Webster-Calhoun Cooperative Telephone Association	\$1,304,910	\$2,679
Wellman Cooperative Telephone Association	\$393,118	\$807
West Iowa Telephone Company	\$1,009,063	\$2,071
West Liberty Telephone Company	\$1,029,236	\$2,113
Western Iowa Telephone Association	\$1,055,682	\$2,167
Westside Independent Telephone Company	\$119,058	\$244
Windstream Iowa Communications, Inc.	\$50,181,018	\$103,008
Windstream Iowa-Comm, Inc.	\$2,553,255	\$5,241
Windstream IT Comm, LLC	\$1,319,058	\$2,708
Windstream Montezuma, Inc.	\$575,419	\$1,181

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Windstream of the Midwest, Inc.	\$150,905	\$310
Winnebago Cooperative Telecom Association	\$2,137,022	\$4,387
WTC Communications Inc.	\$612,267	\$1,257

Company	Calendar 2016 Revenues	FY 2018 Remainder Assessment
Wyoming Mutual Telephone Company	\$182,224	\$374
Subtotal Telephone Companies	\$389,455,932	\$799,450
Grand Total	\$5,725,245,828	\$4,644,216

DIRECT ASSESSMENTS

Company	FY2018 Direct Assessment
Access Energy Cooperative	\$3,710.11
Ace Telephone Association	\$267.70
Advanced Network Communications, LLC	\$116.60
Ag Land Energy 9, LLC	\$126.00
Ag Land Energy Projects	\$649.50
Akron, City of	\$718.57
Al Blum et al. (Emmet County Energy 10-39)	\$1,593.25
Algona, City of	\$1,970.23
Allamakee Clayton Elec. Coop., Inc.	\$3,274.81
Alliance Communications Cooperative, Inc.	\$511.60
Alliance Connect, LLC	\$1,224.10
Alpine Cable Television, L.C.	\$195.00
Alpine Communications L.C.	\$204.10
Alta Municipal Broadband Communications Utility	\$63.60
Alta Vista, City of	\$776.09
Alton, City of (Electric)	\$802.70
Amana Society Service Company	\$1,150.85
Ameren Missouri	\$216.00
Ames, City of	\$47.45
Andrew Telephone Company, Inc.	\$268.10
Arcadia Telephone Cooperative	\$310.10
Archer Daniels Midland Company	\$1,869.99
AT&T Corp.	\$54.06
Atkins Telephone Company, Inc.	\$204.10
Auburn, City of	\$1,292.12
August Wind Energy, LLC	\$44.25
Ayrshire Farmers Mutual Telephone Company	\$204.10
Baldwin-Nashville Telephone Company, Inc.	\$306.35
Bancroft, City of	\$1,179.03
Bandwidth.com CLEC, LLC	\$54.06
Barnes City Cooperative Telephone Company	\$242.35
BCN Telecom, Inc.	\$64.00
Bedford, City of	\$4,382.17

Company	FY2018 Direct Assessment
Bellevue, City of	\$1,208.56
Bernard Telephone Company, Inc.	\$364.10
Big River Telephone Company, LLC	\$1,543.21
Birch Communications, LLC	\$719.50
Black Hills/Iowa Gas Utility Company, LLC	\$106,136.35
Bloomfield, City of (Electric)	\$40.50
Blue Earth Valley Telephone Company	\$178.20
Breda Telephone Corporation	\$204.10
Breda, City of	\$1,204.77
Brighton, City of	\$806.00
Broadview Networks, Inc.	\$12.24
Brooklyn Mutual Telecommunications Cooperative	\$242.35
Brooklyn, City of (Electric)	\$54.00
BTC, Inc.	\$140.10
Buffalo Center Wind LLC	\$108.25
Building Energy Wind Projects	\$350.25
BullsEye Telecom, Inc.	\$54.06
Burt, City of	\$1,003.42
Butler County Rural Elec. Coop.	\$1,244.30
Butler-Bremer Mutual Telephone Company	\$4,747.05
Calhoun County Electric Coop. Assn.	\$172.25
Callender, City of	\$1,157.37
Carlisle, City of	\$1,178.08
Cascade Communications Company	\$305.95
Cascade, City of (Electric)	\$1,099.50
Casey Mutual Telephone Company	\$204.10
Caviness Wind Projects	\$4,509.55
Cedar Communications, L.L.C.	\$63.60
Cedar County PCS	\$114.75
Cedar Falls, City of (Electric)	\$293.25
Cedar-Wapsie Communications, Inc.	\$76.50
Center Junction Telephone Company, Inc.	\$448.20
Central Iowa Power Cooperative (CIPCO)	\$28,000.15
Central Scott Telephone Company	\$223.60

Company	FY2018 Direct Assessment
CenturyTel of Chester, Inc. d/b/a CenturyLink	\$515.20
CenturyTel of Postville, Inc. d/b/a CenturyLink	\$603.13
Chariton Valley Electric Coop., Inc.	\$3,165.88
Citizens Mutual Telephone Cooperative	\$372.60
Citizens Telecommunications Company of Minnesota, LLC	\$64.00
Clarence Telephone Company, Inc.	\$160.00
Clarity Telecom, LLC d/b/a Vast Broadband	\$1,347.25
Clarke Electric Coop., Inc.	\$6,264.69
Clay County Communications	\$96.00
Clear Lake Independent Telephone Company	\$234.20
Clear Rate Communications, Inc.	\$90.00
Clearfield, City of	\$4,701.50
C-M-L Telephone Cooperative Association	\$1,076.35
Coggon, City of	\$735.25
Colo Telephone Company	\$223.60
Combined Public Communications, LLC	\$96.00
Comcast Phone of Iowa, LLC	\$7,903.50
Comm 1 Wireless, Inc.	\$96.00
CommChoice of Iowa, LLC	\$116.60
Communications 1 Network, Inc.	\$223.60
Community Cable Television Agency of O'Brien County, d/b/a The Community Agency and TCA	\$96.00
Community Digital Wireless	\$438.20
Consolidated Communications Enterprise Services, Inc. f/k/a Enventis Telecom, Inc.	\$63.60
Consolidated Communications of Iowa Company f/k/a Heartland Telecommunications Company of Iowa d/b/a Enventis	\$287.60
Consolidated Communications of Minnesota Company	\$64.00
Consumers Energy	\$3,209.58
Coon Creek Telecommunications, Corp.	\$63.60
Coon Creek Telephone Company	\$223.60
Coon Rapids Municipal Communications Utility	\$181.00
Coon Rapids, City of (Electric)	\$229.50
Coon Valley Cooperative Telephone Association, Inc.	\$223.60

Company	FY2018 Direct Assessment
Cooperative Telephone Company	\$319.60
Cooperative Telephone Exchange	\$234.20
Corn Belt Communications, Inc.	\$63.60
Corn Belt Power Cooperative	\$10,992.18
Corn Belt Telephone Company	\$160.00
Corning, City of (Electric)	\$39.25
Corwith, City of	\$1,035.81
Cox Iowa Telcom, LLC	\$90.10
CS Technologies, Inc.	\$63.60
CST Communications, Inc.	\$96.00
Cumberland Telephone Company	\$223.60
Cy-Hawk Wind Energy, LLC	\$120.75
Dairyland Power Cooperative	\$24,131.37
Dakota Access, LLC	\$60,202.68
Danville Mutual Telephone Company	\$223.60
Danville, City of	\$1,113.19
Dayton, City of	\$699.41
Denison, City of	\$1,363.12
Denver, City of	\$904.16
Dike, City of	\$699.35
Dixon Telephone Company	\$255.60
Dumont Telephone Company	\$223.60
Dunkerton Telephone Cooperative	\$204.10
Durant, City of	\$967.13
Dysart, City of	\$976.29
Eagle Point Energy 2, LLC	\$491.25
Earlville, City of	\$881.82
East Buchanan Telephone Cooperative	\$268.10
East-Central Iowa Rural Electric Coop.	\$2,918.46
Eastern Iowa Light & Power Cooperative	\$3,889.82
Eldridge, City of	\$1,192.13
Elite Octane, LLC (f/k/a Farmers Energy Cardinal, LLC)	\$3,206.01
Elk Wind Energy LLC	\$108.25
Ellsworth Cooperative Telephone Association	\$204.10
Ellsworth, City of	\$861.43
F&B Communications, Inc.	\$319.60
Fairbank, City of (Electric)	\$917.03
Fairbank, City of (Gas)	\$1,566.90

Company	FY2018 Direct Assessment
Farmers & Merchants Mutual Telephone Company	\$223.60
Farmers Cooperative Telephone Company	\$319.60
Farmers Elec. Coop., Inc. - Greenfield	\$362.90
Farmers Electric Cooperative - Kalona	\$1,609.07
Farmers Mutual Cooperative Telephone Company of Harlan	\$755.60
Farmers Mutual Cooperative Telephone Company of Moulton	\$223.60
Farmers Mutual Telephone Company of Jesup	\$223.60
Farmers Mutual Telephone Company of Nora Springs	\$140.50
Farmers Mutual Telephone Company of Stanton	\$3,044.21
Farmers Mutual Telephone Cooperative of Shellsburg	\$223.60
Farmers Plus Inc	\$201.75
Farmers Telephone Company of Batavia	\$981.60
Farmers Telephone Company of Essex	\$223.60
Farmers Telephone Company of Nora Springs	\$223.60
Farnhamville, City of	\$703.26
Fenton Cooperative Telephone Company	\$223.60
FiberComm, L.C.	\$63.60
First Communications, LLC	\$92.31
FMTC Wireless, Inc.	\$96.00
FMTC-I35	\$308.40
Forest City, City of	\$901.61
Franklin Rural Electric Coop.	\$2,605.16
Fredericksburg, City of	\$878.63
Frontier Communications of Iowa, LLC	\$351.60
Glidden, City of	\$1,105.50
Golden Renewable Energy, LLC	\$828.50
Goldfield Access Network, L.C.	\$159.60
Goldfield Telephone Company	\$223.60
Gowrie, City of	\$715.38
Grafton, City of	\$1,019.31
Grand Junction, City of	\$1,015.45
Grand Mound Communications Company (CLEC)	\$127.20
Grand Mound Cooperative Telephone Association (ILEC)	\$160.00
Grand River Mutual Telephone Corp.	\$223.60

Company	FY2018 Direct Assessment
Granite Telecommunications, LLC	\$63.60
Green Plains Renewable Energy Inc.	\$44.00
Greene Wind Energy, LLC	\$170.25
Greenway Communications, LLC	\$55.08
Griswold Cooperative Telephone Company	\$223.60
Grundy Center, City of	\$1,160.79
Grundy County Rural Electric Coop.	\$3,764.71
Grundy Electric Cooperative, Inc.	\$1,431.33
Guthrie County Rural Elec. Coop. Assn.	\$1,878.22
Guthrie Telecommunications Network, Inc.	\$159.60
Guttenberg, City of	\$1,376.74
GVNW Management	\$74.20
Hamilton Wind Energy, LLC	\$129.90
Hardin County Wireless	\$64.00
Hardin Wind Energy, LLC	\$170.25
Harlan Municipal Utilities (Tele)	\$63.60
Harlan, City of (Electric)	\$1,331.32
Harmony Telephone Company	\$160.00
Harrison County Rural Electric Coop.	\$2,080.16
Hawarden, City of	\$159.60
Hawarden, City of (Electric)	\$944.36
Hawkeye Telephone Company	\$223.60
Heart of Iowa Communications Cooperative	\$223.60
Heart of Iowa Ventures, LLC	\$63.60
Heartland Divide Wind Project, LLC	\$36,266.59
Heartland Power Cooperative	\$897.20
Heartland Power Solar Energy 1, LLC	\$81.70
Hinton, City of	\$744.38
Hopkinton, City of	\$1,034.82
Hospers Telephone Exchange Inc.	\$298.20
Hubbard Cooperative Telephone Association	\$204.10
Huxley Communications Cooperative	\$266.20
HZ Iowa LLC	\$16,560.95
IAMO Telephone Company	\$127.60
ImOn Communications, LLC	\$325.50
Independence, City of	\$935.82
Independent Networks, L.C.	\$63.60
Indianola Municipal Utilities (Tele)	\$1,214.50

Company	FY2018 Direct Assessment
Interstate Cablevision Company	\$63.60
Interstate Power and Light Company (Electric)	\$1,179,183.50
Interstate Power and Light Company (Gas)	\$370,914.10
Interstate Telecom Consulting, Inc.	\$116.60
Ionex Communications North, Inc. d/b/a Birch Communications, Inc.	\$933.31
Iowa 8 - Monona Limited Partnership	\$76.50
Iowa Biogas, Inc.	\$126.50
Iowa Communications Alliance	\$4,437.60
Iowa Lakes Electric Cooperative	\$6,109.37
Iowa Network Services, Inc.	\$1,152.25
Iowa RSA 2 Limited Partnership	\$76.50
Iowa Wireless Services, LLC d/b/a i wireless	\$12,799.80
Iowa-American Water Co.	\$37,191.57
ITC Midwest, LLC	\$317,752.82
Jefferson Telephone Company	\$319.60
Jordan Soldier Valley Telephone Company	\$276.60
Junction Hilltop Wind Projects	\$492.00
Kalona Cooperative Telephone Company, Inc.	\$300.10
Keystone Farmers Cooperative Telephone Company	\$204.10
Killduff Telephone Company	\$223.99
La Motte Telephone Company	\$268.10
La Porte City Telephone Company	\$204.10
La Porte City Utilities	\$8,189.75
Lake Mills, City of	\$1,072.35
Lake View, City of	\$940.68
Lamoni, City of (Electric)	\$153.00
Larchwood, City of	\$941.37
Laurens Municipal Broadband Communications Utility	\$193.10
Laurens, City of	\$1,009.38
Lawler, City of	\$880.58
Lehigh Valley Cooperative Telephone Association	\$204.10
Lehigh, City of	\$1,298.43
Lenox Municipal Communications Utilities	\$63.60
Lenox, City of (Gas)	\$3,245.88
Level 3 Communications, LLC	\$846.69

Company	FY2018 Direct Assessment
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$38,609.29
Linn County Rural Electric Coop. Assn.	\$15,657.87
Livermore, City of	\$1,111.21
Lone Rock Cooperative Telephone Company	\$204.10
Long Grove, City of	\$976.11
Long Lines Metro, Inc.	\$471.60
Lost Nation Elwood Telephone Company	\$299.70
Louisa Communications, L.C.	\$204.10
Luther College Wind Energy Project, LLC	\$142.50
Lynnvile Telephone Company	\$242.35
Mabel Cooperative Telephone Company	\$287.20
MAC Wireless, LLC	\$76.50
Magellan Midstream Partners, L.P.	\$1,780.50
Mahaska Communication Group, LLC	\$102.85
Manning Municipal Communication & Television System Utility	\$140.10
Manning, City of (Electric)	\$76.50
Manning, City of (Gas)	\$3,698.30
Mapleton Communications Management Agency	\$116.60
Mapleton, City of (Electric)	\$1,230.59
Maquoketa Valley Electric Cooperative	\$1,267.75
Maquoketa, City of	\$1,296.28
Marathon, City of	\$1,022.34
Marne & Elk Horn Telephone Company	\$280.60
Martelle Cooperative Telephone Association	\$331.70
Massena Telephone Company Inc.	\$267.70
Matrix Telecom, Inc.	\$246.06
MCC Iowa LLC d/b/a Mediacom	\$1,624.25
McGregor, City of	\$1,395.88
MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services	\$89.61
McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services	\$127.60
Mechanicsville Telephone Company	\$287.20
Mediapolis Telephone Company	\$267.70
MidAmerican Energy Company (Electric)	\$415,227.84

Company	FY2018 Direct Assessment
MidAmerican Energy Company (Gas)	\$107,097.63
MidAmerican Energy Services, LLC	\$57.60
Mid-Iowa Telecom, LLC	\$171.20
Midland Power Cooperative	\$256.00
MiEnergy Cooperative	\$1,105.75
Miles Cooperative Telephone Association	\$331.70
Mill Valley Wireless	\$96.00
Minburn Telecommunications, Inc.	\$287.20
Minburn Telephone Company	\$414.40
Minerva Valley Telephone Company, Inc.	\$287.20
Modern Cooperative Telephone Company Inc.	\$256.00
Monarc Technologies, LLC	\$63.60
Montezuma, City of (Gas)	\$3,094.40
Mount Pleasant, City of	\$1,333.24
Municipal Communications Utility of Cedar Falls	\$63.60
Muscatine Power and Water (Tele)	\$140.10
Muscatine, City of	\$1,278.25
Mutual Telephone Company	\$1,696.95
Mutual Telephone Company of Morning Sun	\$287.20
N1 Energy, LLC	\$313.45
Nebraska Technology & Telecommunications, Inc.	\$154.00
NEIT Services, LLC	\$618.75
New Hampton, City of	\$1,172.69
New Harvest Wind Project, LLC	\$350.25
New London, City of	\$1,059.20
Nishnabotna Valley Rural Elec. Coop.	\$2,197.02
North English Cooperative Telephone Company	\$287.20
North West Rural Electric Coop.	\$2,715.75
Northeast Iowa Telephone Company	\$234.20
Northeast Missouri Electric Power Cooperative	\$15,569.08
Northern Iowa Telephone Company	\$298.20
Northern Natural Gas Company	\$111.00
Northwest Iowa Power Cooperative	\$125.00
Northwest Iowa Telephone Company LLC	\$287.20
Northwest Telephone Cooperative Association	\$223.60

Company	FY2018 Direct Assessment
Ogden Telephone Company	\$266.20
Olin Telephone Company, Inc.	\$339.09
Omnitel Communications	\$170.20
Onawa, City of	\$1,582.84
Oneota Solar, LLC	\$216.00
Onslow Cooperative Telephone Association	\$371.09
Onvoy, LLC	\$180.35
Optimum Renewables, LLC	\$618.70
Oran Mutual Telephone Company	\$234.20
Orange City Communications, L.L.P.	\$127.20
Orange City, City of (Electric)	\$1,040.47
Orient, City of	\$76.50
Osage Municipal Communications Utility	\$64.00
Osceola Electric Cooperative, Inc.	\$240.00
Palmer Mutual Telephone Company	\$234.20
Palo Cooperative Telephone Association	\$180.60
Panora Communications Cooperative	\$234.20
Panora, City of	\$76.50
Partner Communications Cooperative Association	\$234.20
Peoples Telephone Company	\$140.50
Phoenix C & D Recycling, Inc.	\$307.20
Planergy Waterloo, LLC	\$140.25
Pocahontas	\$987.19
Poverty Ridge Wind, LLC	\$170.25
Prairie Energy Cooperative	\$582.50
Prairie Telephone Company, Inc.	\$204.10
Prairieburg Telephone Company, Inc.	\$234.20
Preferred Long Distance, Inc.	\$63.60
Premier Communications, Inc.	\$170.20
Preston Telephone Company	\$254.09
Qwest Corporation d/b/a CenturyLink QC	\$37,382.15
Raccoon Valley Electric Cooperative	\$1,368.99
Radcliffe Telephone Company, Inc.	\$683.45
Readlyn Telephone Company	\$234.20
Readlyn, City of	\$1,084.51
Reasnor Telephone Company	\$535.60
Remsen, City of (Electric)	\$700.60
Renwick, City of	\$1,036.76

Company	FY2018 Direct Assessment
Ringsted Telephone Company	\$224.00
River Valley Telecommunications Cooperative	\$252.95
Rock Rapids, City of (Electric)	\$905.77
Rockwell Cooperative Telephone Association	\$310.70
Roeder Family Wind Farm LLC	\$126.00
Rolling Hills Communications, Inc.	\$335.25
Roseman Energy, LLC	\$79.20
Royal Telephone Company	\$214.70
RSA 1 Limited Partnership	\$76.50
RSA 7 Limited Partnership	\$96.00
Sabula, City of (Electric)	\$1,208.56
Sac County Mutual Telephone Company	\$310.70
Schaller Telephone Company	\$234.20
Scranton Telephone Company	\$298.20
Searsboro Telephone Company	\$263.38
Securus Technologies, Inc.	\$8,592.51
SEI Wireless, LLC	\$96.00
Sharon Telephone Company	\$330.20
Shell Rock Communications, Inc.	\$499.20
Shellsburg Cablevision, Inc.	\$1,744.86
Sievers Family Farms, LLC	\$510.00
Sioux Center, City of (Electric)	\$974.11
Skitter, Inc.	\$135.25
Skybeam, LLC	\$96.00
SkyBlue Solutions, LLC	\$74.20
South Central Communications, Inc.	\$234.20
South Slope Cooperative Telephone Company, Inc.	\$508.95
Southeast Wireless, Inc.	\$96.00
Southwest Iowa Service Cooperative	\$3,128.30
Southwest Telephone Exchange, Inc.	\$96.00
Spring Grove Communications	\$160.00
Springville Cooperative Telephone Association, Inc.	\$234.20
Sprint Communications Company, L.P.	\$7,588.41
SQF, LLC	\$1,186.25
Stanhope, City of	\$939.15
Stanton, City of	\$633.53
State Center , City of	\$920.28
Story City, City of	\$8,220.54

Company	FY2018 Direct Assessment
Story Wind Energy, LLC	\$233.25
Stratford Mutual Telephone Company	\$234.20
Stratford, City of	\$943.83
Strawberry Point, City of	\$1,449.63
Stuart, City of	\$76.50
Sully Telephone Association	\$223.60
Sumner, City of	\$828.16
Sunblad Wind Projects	\$1,249.75
Superior Telephone Cooperative	\$234.20
Sutton Wind Energy, LLC	\$120.75
T. I. P. Rural Electric Coop.	\$150.00
TAG Mobile, LLC	\$106.00
Teleport Communications America, LLC	\$54.06
Templeton Telephone Company	\$223.60
Tempo Telecom, LLC	\$64.00
Terril Telephone Cooperative	\$330.20
Tipton, City of (Electric)	\$1,621.50
Titonka Telephone Company	\$310.70
Traer, City of	\$1,088.78
Turtle Creek Wind Farm LLC	\$53,353.76
United Farmers Telephone Company	\$234.20
Van Buren Telephone Company, Inc.	\$234.20
Van Horne Cooperative Telephone Company	\$234.20
Ventura Telephone Company, Inc.	\$214.70
Villisca Farmers Telephone Company	\$2,492.39
Vinton, City of	\$991.81
Voyant Communications, LLC f/k/a Zayo Enterprise Networks, LLC	\$157.00
Wall Lake, City of (Electric)	\$834.90
Wall Lake, City of (Gas)	\$496.50
Walnut Telephone Company d/b/a Walnut Communications (ILEC)	\$140.50
Waterloo Gas Transportation, LLC	\$3,367.25
Waverly, City of	\$1,203.76
Webb Dickens Telephone Corp.	\$160.00
Webster City , City of	\$1,322.98
Webster-Calhoun Cooperative Telephone Association	\$214.70
Wellman Cooperative Telephone Association	\$330.20
Wellman, City of	\$3,442.03

Company	FY2018 Direct Assessment
West Bend, City of (Electric)	\$1,071.17
West Iowa Telephone Company	\$234.20
West Liberty, City of	\$940.52
West Liberty Telephone Company	\$204.10
West Telecom Services, LLC	\$54.06
Western Iowa Power Cooperative	\$1,993.02
Western Iowa Telephone Association	\$223.60
Westfield, City of	\$799.39
Westside Independent Telephone Company	\$204.10
Whittemore, City of (Electric)	\$1,564.66
Wilton, City of	\$1,202.16
Wind Family Turbine, LLC	\$120.75
Wind Vision, LLC	\$108.25
Windstream Iowa Communications, Inc.	\$8,030.44
Windstream Iowa-Comm, Inc.	\$127.60
Windstream IT Comm, LLC	\$63.60
Windstream KDL, LLC	\$63.60
Windstream Montezuma, Inc.	\$828.62
Windstream NTI, LLC	\$63.60
Windwalkers, LLC	\$138.75
Winnebago Cooperative Telecom Association	\$808.31
Winterset, City of	\$76.50
Woodbine, City of (Electric)	\$1,229.01
Woodbine, City of (Gas)	\$90.00
Woodbury County Rural Electric Coop.	\$2,855.36
Woolstock Mutual Telephone Association	\$160.00
Woolstock, City of	\$666.97
WTC Communications Inc.	\$214.70
Wyoming Mutual Telephone Company	\$307.09
YMax Communications Corporation	\$63.60
Zontos Wind, LLC	\$120.75
Totals	\$3,221,044.44

ASSESSMENTS PURSUANT TO 476.10A

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Rate-Regulated Electric		
Interstate Power and Light Company	\$1,460,402,996	\$1,460,403
MidAmerican Energy Company	\$1,566,419,665	\$1,566,420
Linn County Rural Electric Coop. Assn.	\$50,415,025	\$50,415
Total Rate-Regulated Electric	\$3,077,237,686	\$3,077,238
Rate-Regulated Gas		
Interstate Power and Light Company	\$198,108,582	\$198,109
MidAmerican Energy Company	\$421,550,806	\$421,551
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$4,083,327	\$4,083
Black Hills/Iowa Gas Utility Company, LLC	\$120,483,993	\$120,484
Total Rate-Regulated Gas	\$744,226,708	\$744,227
Municipal Electric		
Afton	\$846,134	\$846
Akron	\$1,470,003	\$1,470
Algona	\$11,594,060	\$11,594
Alta	\$1,738,154	\$1,738
Alta Vista	\$192,459	\$192
Alton	\$964,548	\$965
Ames	\$58,184,502	\$58,185
Anita	\$770,856	\$771
Anthon	\$594,283	\$594
Aplington	\$681,491	\$681
Atlantic	\$8,805,071	\$8,805
Auburn	\$215,014	\$215
Aurelia	\$796,061	\$796
Bancroft	\$1,189,511	\$1,190
Bellevue	\$2,499,639	\$2,500
Bloomfield	\$3,178,551	\$3,179
Breda	\$564,451	\$564
Brooklyn	\$1,337,339	\$1,337
Buffalo	\$594,238	\$594
Burt	\$394,829	\$395
Callender	\$234,705	\$235
Carlisle	\$2,633,037	\$2,633
Cascade	\$1,709,013	\$1,709
Cedar Falls	\$40,623,460	\$40,623
Coggon	\$535,930	\$536
Coon Rapids	\$1,610,295	\$1,610
Corning	\$1,830,117	\$1,830

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Corwith	\$361,379	\$361
Danville	\$634,020	\$634
Dayton	\$653,439	\$653
Denison	\$9,914,094	\$9,914
Denver	\$1,307,950	\$1,308
Dike	\$718,829	\$719
Durant	\$1,875,827	\$1,876
Dysart	\$1,180,833	\$1,181
Earlville	\$422,366	\$422
Eldridge	\$2,945,820	\$2,946
Ellsworth	\$583,147	\$583
Estherville	\$6,561,671	\$6,562
Fairbank	\$816,008	\$816
Farnhamville	\$503,427	\$503
Fonda	\$507,772	\$508
Fontanelle	\$643,825	\$644
Forest City	\$5,916,723	\$5,917
Fredericksburg	\$1,690,615	\$1,691
Glidden	\$854,863	\$855
Gowrie	\$935,458	\$935
Graettinger	\$961,826	\$962
Grafton	\$202,760	\$203
Grand Junction	\$630,468	\$630
Greenfield	\$3,997,520	\$3,998
Grundy Center	\$2,390,799	\$2,391
Guttenberg	\$2,012,893	\$2,013
Harlan	\$6,253,860	\$6,254
Hartley	\$1,683,564	\$1,684
Hawarden	\$2,036,816	\$2,037
Hinton	\$997,258	\$997
Hopkinton	\$622,448	\$622
Hudson	\$1,438,196	\$1,438
Independence	\$8,377,504	\$8,378
Indianola	\$13,891,962	\$13,892
Keosauqua	\$1,214,430	\$1,214
Kimballton	\$195,152	\$195
La Porte City	\$1,625,966	\$1,626
Lake Mills	\$2,900,173	\$2,900
Lake Park	\$1,500,017	\$1,500
Lake View	\$1,852,257	\$1,852
Lamoni	\$2,485,714	\$2,486
Larchwood	\$790,046	\$790
Laurens	\$2,345,231	\$2,345
Lawler	\$298,285	\$298

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Lehigh	\$226,430	\$226
Lenox	\$1,738,843	\$1,739
Livermore	\$333,873	\$334
Long Grove	\$335,664	\$336
Manilla	\$588,692	\$589
Manning	\$3,045,027	\$3,045
Mapleton	\$1,330,020	\$1,330
Maquoketa	\$8,296,795	\$8,297
Marathon	\$291,802	\$292
McGregor	\$775,316	\$775
Milford	\$3,901,126	\$3,901
Montezuma	\$2,465,704	\$2,466
Mount Pleasant	\$8,958,695	\$8,959
Muscatine	\$53,687,612	\$53,688
Neola	\$1,023,881	\$1,024
New Hampton	\$4,725,199	\$4,725
New London	\$3,278,291	\$3,278
Ogden	\$1,701,281	\$1,701
Onawa	\$2,918,701	\$2,919
Orange City	\$7,886,776	\$7,887
Orient	\$295,637	\$296
Osage	\$5,938,754	\$5,939
Panora	\$1,020,156	\$1,020
Paton	\$149,770	\$150
Paullina	\$1,169,364	\$1,169
Pella	\$20,018,828	\$20,019
Pocahontas	\$2,207,867	\$2,208
Preston	\$1,035,954	\$1,036
Primghar	\$953,183	\$953
Readlyn	\$636,249	\$636
Remsen	\$1,466,653	\$1,467
Renwick	\$501,733	\$502
Rock Rapids	\$2,273,788	\$2,274
Rockford	\$784,011	\$784
Sabula	\$438,120	\$438
Sanborn	\$2,248,380	\$2,248
Sergeant Bluff	\$2,889,721	\$2,890
Shelby	\$617,198	\$617
Sibley	\$3,046,971	\$3,047
Sioux Center	\$9,311,942	\$9,312
Spencer	\$14,567,781	\$14,568
Stanhope	\$333,522	\$334
Stanton	\$586,224	\$586
State Center	\$2,968,612	\$2,969

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Story City	\$5,458,951	\$5,459
Stratford	\$582,011	\$582
Strawberry Point	\$1,183,202	\$1,183
Stuart	\$1,704,567	\$1,705
Sumner	\$1,769,528	\$1,770
Tipton	\$3,429,872	\$3,430
Traer	\$1,966,802	\$1,967
Villisca	\$1,258,367	\$1,258
Vinton	\$4,342,844	\$4,343
Wall Lake	\$892,375	\$892
Waverly	\$14,225,876	\$14,226
Webster City	\$11,061,345	\$11,061
West Bend	\$1,764,246	\$1,764
West Liberty	\$5,104,432	\$5,104
West Point	\$1,534,533	\$1,535
Westfield	\$82,378	\$82
Whittemore	\$640,300	\$640
Wilton	\$2,512,938	\$2,513
Winterset	\$5,493,843	\$5,494
Woodbine	\$1,556,026	\$1,556
Woolstock	\$200,031	\$200
Total Municipal Electric	\$495,255,575	\$495,257
Municipal Gas		
Allerton	\$890,401	\$890
Alton	\$736,506	\$737
Bedford	\$467,201	\$467
Bloomfield	\$608,894	\$609
Brighton	\$245,233	\$245
Brooklyn	\$494,272	\$494
Cascade	\$727,159	\$727
Cedar Falls	\$10,360,931	\$10,361
Clearfield	\$132,345	\$132
Coon Rapids	\$494,672	\$495
Corning	\$689,520	\$690
Emmetsburg	\$1,713,028	\$1,713
Everly	\$391,106	\$391
Fairbank	\$318,051	\$318
Gilmore City	\$355,789	\$356
Graettinger	\$268,684	\$269
Guthrie Center	\$813,413	\$813
Harlan	\$2,525,761	\$2,526
Hartley	\$746,695	\$747
Hawarden	\$718,375	\$718
Lake Park	\$587,419	\$587

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Lamoni	\$662,349	\$662
Lenox	\$963,430	\$963
Lineville	\$58,899	\$59
Lorimor	\$100,692	\$101
Manilla	\$252,473	\$252
Manning	\$1,003,062	\$1,003
Mapleton	\$388,128	\$388
Montezuma	\$623,202	\$623
Morning Sun	\$272,963	\$273
Moulton	\$125,555	\$126
Orange City	\$1,655,963	\$1,656
Osage	\$2,517,468	\$2,517
Prescott	\$51,417	\$51
Preston	\$421,081	\$421
Remsen	\$522,671	\$523
Rock Rapids	\$876,331	\$876
Rolfe	\$203,993	\$204
Sabula	\$276,827	\$277
Sac City	\$804,705	\$805
Sanborn	\$1,032,456	\$1,032
Sioux Center	\$5,786,420	\$5,786
Tipton	\$1,172,244	\$1,172
Titonka	\$197,490	\$197
Wall Lake	\$702,782	\$703
Waukee	\$5,666,390	\$5,666
Wayland	\$592,358	\$592
Wellman	\$479,545	\$480
West Bend	\$712,304	\$712
Whittemore	\$414,946	\$415
Winfield	\$363,985	\$364
Woodbine	\$436,896	\$437
Total Municipal Gas	\$53,624,477	\$53,621
Rural Electric Cooperatives		
Access Energy Cooperative	\$29,013,547	\$29,014
Allamakee Clayton Elec. Coop., Inc.	\$17,961,476	\$17,962
Amana Society Service Company	\$8,079,077	\$8,079
Atchison Holt Electric Coop.	\$2,217,534	\$2,218
Boone Valley Electric Coop.	\$464,897	\$465
Butler County Rural Elec. Coop.	\$20,876,022	\$20,876
Calhoun County Electric Coop. Assn.	\$4,310,367	\$4,310
Cass Electric Cooperative	\$160,457	\$160
Central Iowa Power Cooperative (CIPCO)	\$8,446,738	\$8,447
Chariton Valley Electric Coop., Inc.	\$11,087,273	\$11,087
Clarke Electric Coop., Inc.	\$11,826,230	\$11,826

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Consumers Energy	\$15,609,961	\$15,610
Corn Belt Power Cooperative	\$30,122	\$30
East-Central Iowa Rural Electric Coop.	\$22,121,222	\$22,121
Eastern Iowa Light & Power Cooperative	\$59,441,472	\$59,442
Farmers Electric Cooperative - Kalona	\$2,199,314	\$2,199
Farmers Elec. Coop., Inc. - Greenfield	\$12,284,235	\$12,284
Federated Rural Electric Assn.	\$118,544	\$119
Franklin Rural Electric Coop.	\$7,137,344	\$7,137
Freeborn-Mower Cooperative Service	\$11,944	\$12
Grundy County Rural Electric Coop.	\$6,206,171	\$6,206
Grundy Electric Cooperative, Inc.	\$392,142	\$392
Guthrie County Rural Elec. Coop. Assn.	\$13,300,991	\$13,301
Harrison County Rural Electric Coop.	\$10,585,415	\$10,585
Heartland Power Cooperative	\$27,069,076	\$27,069
Iowa Lakes Electric Cooperative	\$57,538,455	\$57,539
Lyon Rural Electric Coop.	\$9,816,934	\$9,817
Maquoketa Valley Electric Cooperative	\$31,823,222	\$31,823
Midland Power Cooperative	\$43,502,788	\$43,503
MiEnergy Cooperative	\$25,104,627	\$25,105
Nishnabotna Valley Rural Elec. Coop.	\$16,729,309	\$16,729
Nobles Cooperative Electric Association	\$22,310	\$22
North West Rural Electric Coop.	\$48,291,926	\$48,292
Northwest Iowa Power Cooperative	\$138,730	\$139
Osceola Electric Cooperative, Inc.	\$6,757,302	\$6,757
Pella Cooperative Electric Association	\$6,978,744	\$6,979
Pleasant Hill Community Line	\$444,194	\$444
Prairie Energy Cooperative	\$23,942,463	\$23,943
Raccoon Valley Electric Cooperative	\$13,615,531	\$13,616
Southern Iowa Electric Coop., Inc.	\$10,629,745	\$10,630
Southwest Iowa Service Cooperative	\$11,869,303	\$11,869
T. I. P. Rural Electric Coop.	\$15,984,080	\$15,984
United Electric Cooperative, Inc.	\$1,163,749	\$1,164
Western Iowa Power Cooperative	\$13,138,924	\$13,139
Woodbury County Rural Electric Coop.	\$9,247,417	\$9,247
Total Rural Electric Cooperatives	\$637,691,325	\$637,692

Company	476.10A Reportable Calendar 2016 Revenue	476.10A Assessment
Grand Totals	\$5,008,035,772	\$5,008,035

IUB BUDGET, EXPENDITURES AND REVENUES - FY 2018

The IUB was legislatively authorized a \$9,040,405 million budget for the 2018 fiscal year. In addition to authorized funds, the IUB receives federal funding from the U.S. Department of Transportation, Pipeline and Hazardous Materials Safety Administration (PHMSA), intra-state funding from other state agencies that share accounting staff, and from civil penalties. This brought the total budget available to \$10,137,061.

Actual expenditures were \$8,865,783. The IUB is supported by its jurisdictional utilities and bills these utilities only for actual expenditures. Therefore, the revenues expended by the agency were also \$8,865,783.

GRANTS

- The IUB received a Natural Gas PHMSA Base Grant allocation of \$679,730 for its pipeline safety inspection program.
- A \$3,234 PHMSA One Call Grant was obtained for the Attorney General’s enforcement and education activities regarding the Iowa One Call excavation damage prevention law.
- The IUB received a \$12,295 grant through Iowa Access and the OCIO Citizen Facing Website Program to redesign the agency website.



AGENCY PERFORMANCE PLAN

FY 2018 REPORT ON PERFORMANCE MEASURES

The IUB's Performance Plan Report highlights the services the IUB provided to Iowans, along with results achieved to ensure the provision of reasonably priced, reliable, environmentally responsible, and safe utility service in the state.

The two basic business functions of the IUB are utility regulation and compliance and resource management.

This information is provided in accordance with the State of Iowa Accountable Government Act, Iowa Code chapter 8E. The following pages contain the Performance Plan Results.

AGENCY PERFORMANCE REPORT

Agency Mission: The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

KEY RESULTS of CORE FUNCTIONS

Strategic Plan Goals:

- Goal 1: Our workforce identifies and responds to industry changes and customer needs.
- Goal 2: The value of IUB services is enhanced by providing a system of efficient, effective, and open communication between the public, stakeholders, and IUB employees.
- Goal 3: The IUB is a decision-making partner on utility-related issues and policy at a state and national level.
- Goal 4: Regulatory decision-making is informed and open and utility performance is monitored.

IUB Core Functions:

- Core Function 1: Energy Management
- Core Function 2: Regulation and Compliance
- Core Function 3: Resource Management
- Core Function 4: Reconciliation Clearing Account

Performance measures of Utility Regulation and Compliance goals:

INSPECTIONS: Targeted goal of completing 100% of scheduled inspections of Iowa utility facilities completed within a year to try to minimize the number of accidents or incidents caused by improper or maintenance of utility facilities.

Actual: 96%

MEETING STATUTORY DEADLINES: Targeted Goal of 100% of Orders Issued Before Statutory Deadline through a review of approval processes and procedures to ensure timely and accurate issuance of Board decisions.

Achieved: 100%

REDUCING ERRATA ORDERS ISSUED: Targeted goal of 0% of Errata Orders Issued through review of approval processes and procedures to ensure timely and accurate issuance of Board decisions.

Actual: 0%

PARTICIPATION IN REGULATORY ORGANIZATIONS: Targeted goal of 100% of Board Members in National Regulatory Organizations to gain knowledge on national and regional issues in the industry and on how these issues could impact Iowans in order to provide input and influence on how Iowans will best be served in a constantly changing industry and regulatory environment.

Actual: 100%

PETITIONS APPROVED FOR DOCKETS: Targeted goal of 100% of Petitions Timely Approved for E&P Dockets by monitoring progress on petition reviews and reassigning staff resources as needed.

Actual: 100%

INITIALIZING CUSTOMER COMPLAINT: Targeted goal of four days for prompt resolution of customer complaints about utility service, measuring days from IUB Receipt of Complaint to referral to a utility for response, and improved through review and update of processes and procedures, providing staff training, and using data tracking to assure that acknowledgement letters and complaint resolution letters are rendered within these goals.

Actual: Eight days

CUSTOMER COMPLAINT RESOLUTION: Targeted goal of resolving 90% of customer complaints within 90 days from the date received, improved through review and update of processes and procedures, providing staff training, and using data tracking to assure that acknowledgement letters and complaint resolution letters are rendered within these goals

Actual: 52%

PIPELINE SAFETY: Targeted goal of 90% or higher for Iowa's score in the annual evaluation of its pipeline safety program by PHMSA, focusing achievement on promptly responding to any criticisms in the OPS annual evaluation to preclude score reduction in subsequent evaluations, maximizing federal grant eligibility, and conducting a pipeline safety program under certificate from the Federal Pipeline Hazardous Materials Safety Administration.

Actual: 96.6% (2016)

CUSTOMER COMMENT MEETINGS: Targeted goal of conducting meetings in major affected cities in 100% of significant cases, using critical analysis of filed cases involving public issues, scheduling hearing locations that are easily accessible and reasonably comfortable, and organizing and conducting rate case customer comment hearings and other educational outreach meetings to increase the public's knowledge of IUB duties and responsibilities.

Actual: 100%

Performance measures of Resource Management goals:

EDP VOUCHERS: Targeted goal of processing 100% of equipment distribution program (EDP) and Relay Iowa vouchers in a timely manner by working with contracted parties on a regular basis to ensure contract compliance and that the program operates efficiently.

Actual: 99.3%

EMPLOYEE GOALS: Targeted goal of having value-added development goals for 100% of employees by aligning the organizational structure and allocating resources to support the agency mission and vision.

Actual: 98.1%

EMPLOYEE ACHIEVEMENT: Targeted goal of 100% of employees performing development goals identified in the individual performance plan through striving to expand their skill sets and knowledge and aligning the organizational structure and allocating resources to support the agency mission and visions.

Actual: 98.1%

INDUSTRY ASSESSMENTS: Targeted goal of 0 days between billing and issuing bills for industry assessments achieved through a review of processes for efficiency and continued cross training of staff.

Actual: 3.2 days

RESOURCE REALLOCATIONS

Because the IUB is a relatively small agency within the Department of Commerce, in fiscal year 2018 the IUB did not utilize resource reallocation to a measurable degree. Our human resources are sometimes shifted from one section of the agency to another, depending on workload. The staff of the IUB is often organized into multi-disciplinary teams with the goal of providing the Board members the best possible information on which to base their decisions.

AGENCY CONTACTS

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Iowa Utilities Board
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The electronic version of the IUB's Annual Report and Performance Report is available under the Records & Information navigation tab of the IUB website at <https://iub.iowa.gov>.