



Legislative Services Agency

State Capitol, 1007 E. Grand Avenue, Des Moines, Iowa 50319, 515.281.3566

Fiscal Services Division

Fiscal Update Article

Iowa 911 Communications Council Meeting — September 2026

September 24, 2026

Meeting. The 911 Communications Council met on September 10, 2026, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available on the [Iowa 911 Communications Council channel on YouTube](#).

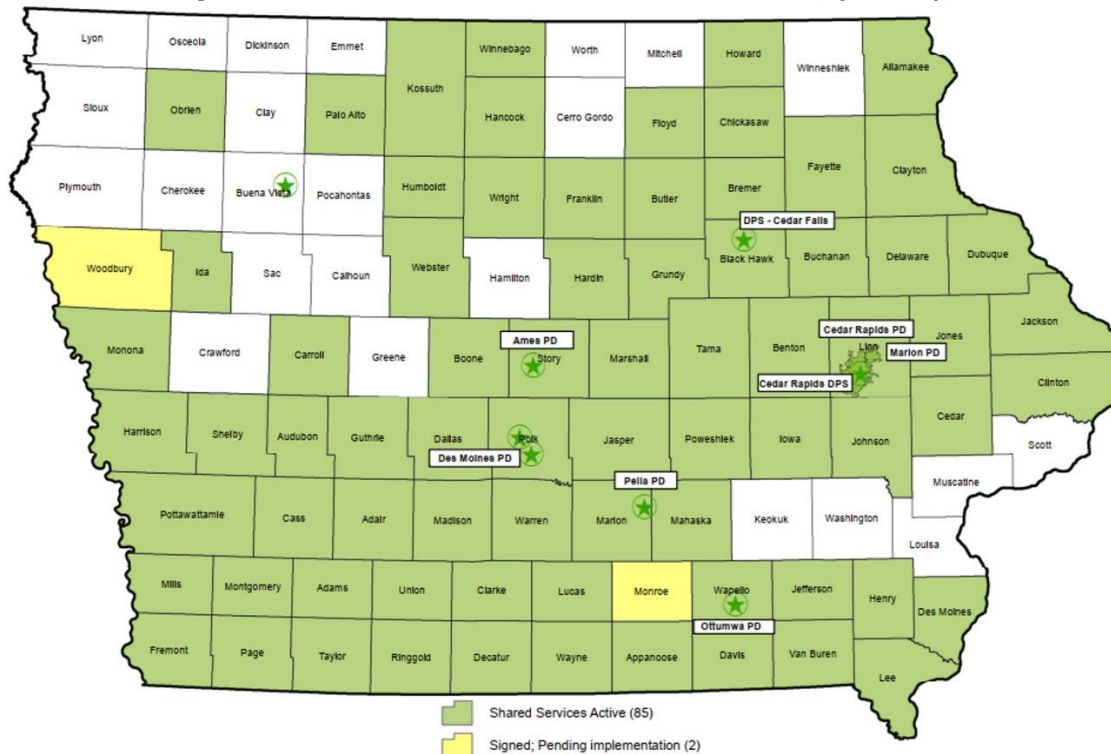
911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator of the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- Clay County has an outstanding invoice for remitted payment of surcharge revenue for the fourth quarter of FY 2026.
- A reminder for annual forms will be sent out with the three required forms and instructions. The submission deadline is January 1, 2027.
- The progress of wireline providers ingress of Session Initiation Protocol (SIP) communications for Next Generation 911 (NG911) service to Public Service Answering Points (PSAPs).
- **Geographic Information System (GIS) Grants:** Funding for GIS grants is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In August, all 99 counties met these benchmarks.
- **Training Fund Requests:** The Council receives an allocation of \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. There are two requests for training totaling approximately \$15,000:
 - \$10,000 (based on attendance) for the Des Moines Police Department, International Academies of Emergency Dispatch (IAED) – Emergency Medical Dispatch (EMD) three-day course.
 - \$5,000 for the Association of Public Safety Communications Officials (APCO) fall conference.Once approved, the remaining Fund balance for FY 2027 is approximately \$38,000.

Shared Services Update. The HSEMD awarded Zetron NG911 contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. The virtual Learning Management System (LMS) is available for free to all PSAPs, and there is no requirement to be on Iowa shared services. Benton County deployed its shared services in August, which brings the total to 85 PSAPs; Woodbury and Monroe counties are scheduled to deploy shared services in October and November, respectively.

Figure 1 displays the current active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)



Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on several issues during the meeting:

- The Incident Tactical Dispatcher (INTD) course is still not scheduled but tentatively planned for November in Carroll County.
- In the Regional Interoperable Committee (RIC) 1 meeting, there was discussion about requesting “scene flights” over the interoperable talk groups. Ms. Nichols offered to coordinate contact with agencies that have been successful in doing so for any organization with interest.
- The APCO created a public safety threat report on “swatting” in emergency communications, discussing the ways to improve response and prevention.

Emergency Communications Coordinator Report. Chris Maiers, Emergency Communications Coordinator of the Cybersecurity and Infrastructure Security Agency (CISA), gave an update on the following items:

- The CISA has published resources covering a broad range of topics from continuing dangers, edge network devices, and insider threat information available for distribution.
- Technical assistance (TA) requests for training received from the SWIC.

Next Meeting. The next Council meeting will be held on October 8, 2026, at 9:30 a.m. at the Dallas County Human Services Campus in Adel.

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Doc ID 1615521