
FISCAL UPDATE Article

Fiscal Services Division

March 20, 2026



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Des Moines, Iowa 50319

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IOWA 911 COMMUNICATIONS COUNCIL MEETING — MARCH 2026

Meeting. The 911 Communications Council met on March 12, 2026, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available on the [Iowa 911 Communications Council channel on YouTube](#).

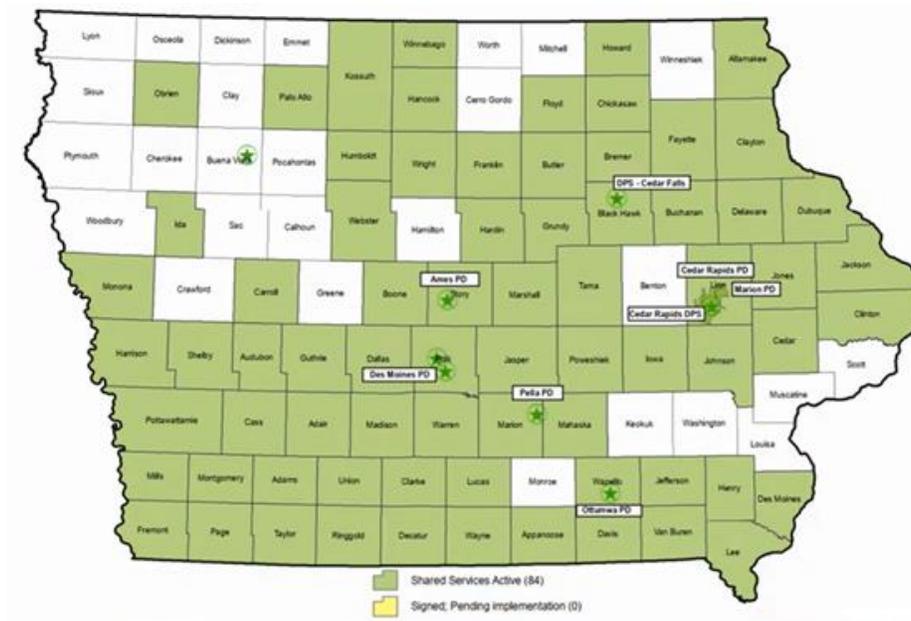
911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator of the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- Thirteen counties have outstanding second quarter invoices for FY 2026 of surcharge revenue payments owed for the network updates. The second quarter invoices were due by February 28, 2026. If not received by the counties prior to the third quarter, these amounts will be withheld from the subsequent surcharge payment.
- Mr. DeRouchey discussed [Senate File 2458](#) (previously [Senate Study Bill 3008](#)).
- Annual Point of Contact, Expenditure Data Collection, and Service Board membership forms were due January 1, 2026. Osceola County owes its Service Board membership form, and Keokuk and Osceola counties owe their Expenditure Data Collection forms.
- **Geographic Information System (GIS) Grants:** Funding for GIS grants is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In February, all 99 counties met these benchmarks.
- **Training Fund Requests:** The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for Public Service Answering Points (PSAPs). Approximately \$20,000 remains in the Fund.

Shared Services Update. The HSEMD awarded Zetron Next Generation 911 (NG911) contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. For PSAPs interested in artificial intelligence (AI) interfaces, Zetron has integrated with Prepared911, GovWorx, and RapidSOS solutions. Marie Carlson, the Iowa Zetron Account Executive, discussed the shared services user group conference scheduled for April 22, 2026, in conjunction with the spring Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA) conference. The virtual learning management system is available for free to all PSAPs, and there is no requirement to be on Iowa shared services. There has been no change in the 84 shared services locations since the last Council meeting.

Figure 1 displays the current active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)



Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on several issues during the meeting:

- This month, a radio basics course will be offered.
- There are two weeks left in the [iMED plan](#) grant performance period.
- There is a communications exercise (COMMEX) from April 27, 2026, through May 1, 2026, that will take place in the Iowa Loess Hills. Registration is full, but there may be volunteer opportunities during the exercise. Anyone interested in volunteering should be directed to Ms. Nichols.
- The Incident Tactical Dispatcher (INTD) course approved through the federal Cybersecurity and Infrastructure Security Agency (CISA) currently has no dates scheduled but will be conducted in Carroll County. Ms. Nichols emphasized the heightened awareness of cyber threats for critical infrastructure due to current world events.

Information Sharing by Council Members. The APCO and NENA conference will be held on April 20 and 21, 2026, at the Des Moines Airport Holiday Inn. Registration is now open.

Next Meeting. The next Council meeting will be held on April 9, 2026, at 9:30 a.m. at the Dallas County Human Services Campus in Adel.

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