
FISCAL UPDATE Article

Fiscal Services Division

December 29, 2025



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IOWA 911 COMMUNICATIONS COUNCIL MEETING — DECEMBER 2025

Meeting. The 911 Communications Council met on December 11, 2025, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available on the [Iowa 911 Communications Council channel on YouTube](#).

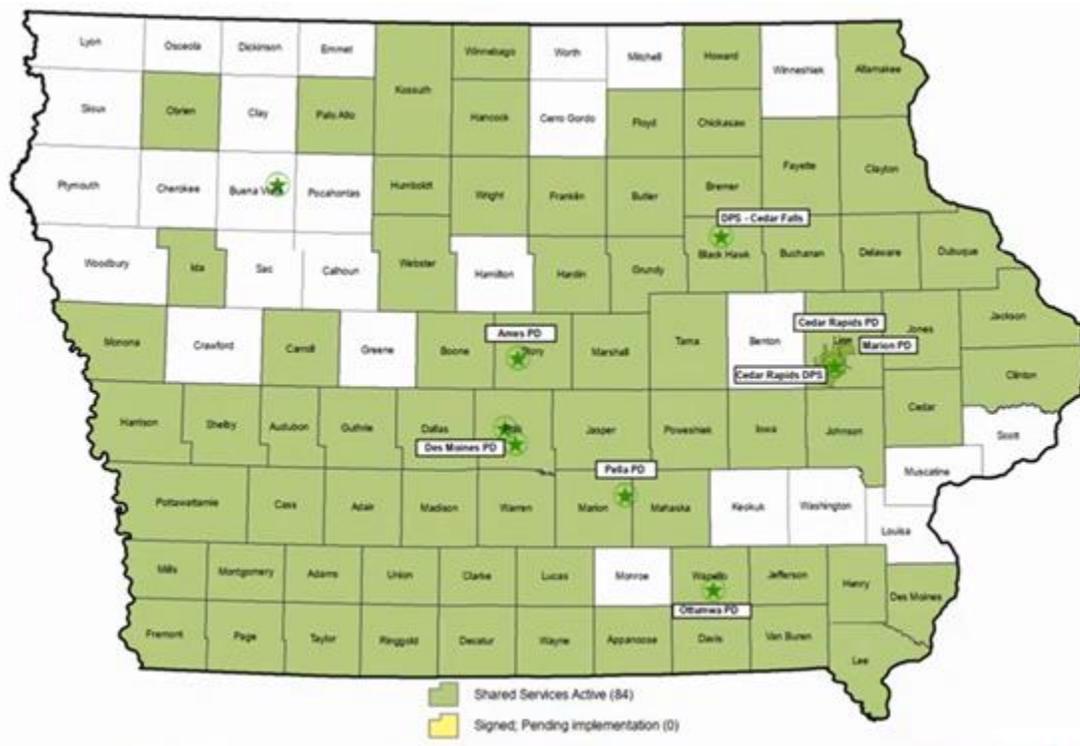
911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator of the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- An updated guide has been sent out for telephone providers and Public Safety Answering Points (PSAPs) for Comtech's Automatic Location Identification (ALI) database management system (DBMS). ALI DBMS provides administrators access to, and oversight of, all the records in the local 911 database.
- This week, a reminder for all nonshared services PSAPs, and their customer premise equipment (CPE) vendors, was sent out to initiate the Internet Protocol (IP) configuration for the upcoming data center moves that should begin in late January for some PSAPs.
- The Dual-Tone Multi-Frequency (DTMF) tones, or the audible signals from numbers pressed on a keypad, have not worked with full functionality with the Next Generation (NG) 911 network creating delays in the execution of the frequency commands associated with automated systems. There has been a statewide fix applied, and the issue should be resolved to facilitate functions like translation services without further delay.
- Mr. DeRouchey provided an update regarding the revision to the administrative rules for the HSEMD in 605 IAC [10](#), "911 Telephone Systems," and mentioned that its Notice of Intended Action is to be published in the Iowa Administrative Bulletin on December 24, 2025. Public comments are due by January 13, 2026.
- Annual Point of Contact, Expenditure Data Collection, and Service Board membership forms are due January 1, 2026. There are 47 counties that still owe their Service Board membership forms, and 62 counties owe their Expenditure Data Collection forms.
- **Geographic Information System (GIS) Grants:** Funding for GIS grants is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the ALI system. In November, all 99 counties met these benchmarks.
- **Training Fund Requests:** The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. The extension of the virtual learning management system (LMS) and costs associated with an extension through June 30, 2026, is roughly \$19,000. Approximately \$34,000 remains in the Fund following the approved extension funding.

Shared Services Update. The HSEMD awarded Zetron NG911 contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Marie Carlson, the Iowa Zetron Account Executive, is scheduling a shared services user group conference in conjunction with the Spring Association of Public Safety Communications Officials (APCO) and National Emergency Number Association (NENA) conference on April 22, 2026. More information on conference topic areas will be communicated in January. The virtual learning management system is available for free to all PSAPs, and there is no requirement to be on Iowa shared services. There are no changes to shared services from last meeting.

Figure 1 displays the current active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)



Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on the following:

- The ISICS Board, and committees, is expected to delay updates to the website due to the Department of Public Safety (DPS) conducting a review of the accessibility of the digital documents and resources as required under the Americans with Disabilities Act (ADA).
- On December 9, 2025, agencies from Iowa, Illinois, and Wisconsin participated in a tri-state communications capabilities exercise in Dubuque, Iowa focusing on multi-agency response.
- There is an update on the status of the [iMED plan](#) grant funds, with funding extended until March 28, 2026. The funds are being released, and payments will resume with a coordinated strategic plan to use the funding by the end of March 2026.
- The ISICS Board’s annual report, in final draft, is due January 1, 2026, to the General Assembly.

Emergency Communications Coordinator Report. Chris Maiers, Emergency Communications Coordinator of the federal Cybersecurity and Infrastructure Security Agency (CISA), gave an update on the advisory of State-sponsored cyber actors using [BRICKSTORM malware](#). Mr. Maiers then addressed the need for secure integration in implementing [artificial intelligence with operational technologies](#). Cybercriminal actors are increasing operations with bulletproof hosting (BPH) infrastructure, meaning hosting providers do not work in the framework of legal processes. Mitigating risk from BPH providers is discussed in the CISA [BPH defense resource](#) publication available on the [CISA website](#).

Next Meeting. The next Council meeting will be held on January 8, 2026, at 9:30 a.m. at the Dallas County Human Services Campus in Adel.

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