
FISCAL UPDATE Article

Fiscal Services Division

October 2, 2025



Ground Floor, State Capitol Building

Des Moines, Iowa 50319

515.281.3566

CUSTOMER COUNCIL MEETING — SEPTEMBER 2025

Meeting. The Customer Council meeting was held on September 4, 2025. The Council provides a link between the Department of Administrative Services (DAS) and the agencies the DAS serves. Employees from customer agencies serve on the Council and represent small-, medium-, and large-sized agencies. The Council oversees utility services and associated rates as provided by the following areas: General Services Enterprise (GSE), Human Resources Enterprise (HRE), Central Procurement and Fleet Services Enterprise (CPFSE), General Counsel Enterprise (GCE), and State Accounting Enterprise (SAE).

The Council took action on the following items:

- The Council approved the meeting minutes from the October 21, 2024, Council meeting.
- The Council approved a proposed rate change for FY 2027 to increase the Association — Capitol Complex rate from \$7.75 per square foot to \$8.00 per square foot. This rate change is based on the square footage of occupied space by an agency, which includes a pro rata share of the common areas in the building and covers various maintenance, services, energy generation, and administrative costs.

Additional Information. The [2025 Iowa DAS Business Plan and Report to the Customer Council](#) provides brief descriptions of all DAS utility services and methodologies that were reviewed and approved by the Council. Additional information is also available on the Customer Council's [website](#).

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