

---

## FISCAL UPDATE Article

Fiscal Services Division

May 5, 2025



---

Ground Floor, State Capitol Building

Des Moines, Iowa 50319

515.281.3566

### IOWA 911 COMMUNICATIONS COUNCIL MEETING — APRIL 2025

**Meeting.** The 911 Communications Council met on April 10, 2025, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available on the [Iowa 911 Communications Council channel](#) on YouTube.

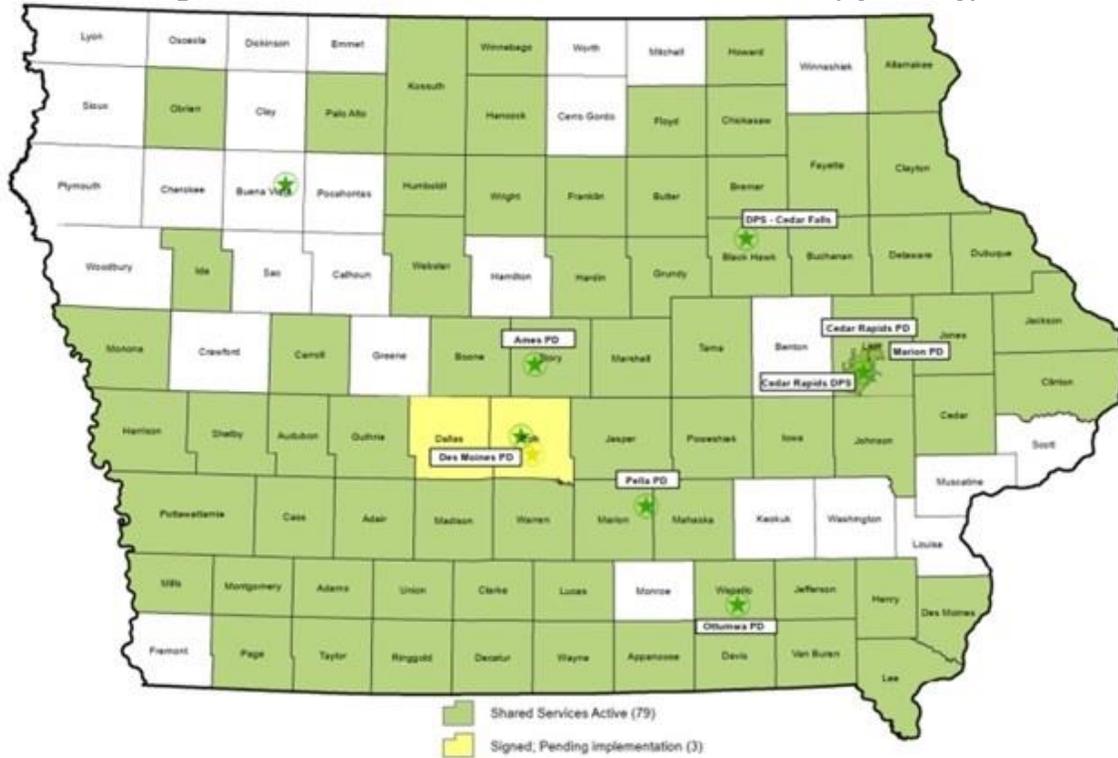
**911 Program Financial Report and Program Update.** Blake DeRouchey, 911 Program Manager and State Administrator of the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- No further action has occurred regarding [House File 951](#) (E911 Surcharge, Natural Disasters Bill).
- Mr. DeRouchey spoke about access to language translation services that are available to public safety answering points (PSAP).
- Google Pixel Watch introduced a new emergency service that can detect a loss of pulse and that will automatically dial 911 and provide details after a short period of time. There are no specific requirements for telecommunicators, but they should be aware that when the program begins there may be calls received from watch wearers.
- April 13 through 19, 2025, was Iowa [911 Telecommunicators Week](#).
- Annual point-of-contact, expenditure data collection, and service board membership forms were due January 1, 2025. Des Moines County is delinquent in providing its service board membership form, and Clay County submitted its expenditure data collection form after the deadline.
- **Geographic Information System (GIS) Grants:** Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In March, all 99 counties met these benchmarks.
- **Training Fund Requests:** The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. Three training applications were approved, which included Lee County consolidated dispatch's (LeeCom) request of \$5,000 for attendance at an Association of Public-Safety Communications Officials (APCO) event, Fayette County's request of \$225 for various training needs, and Polk County WestCom Dispatch Center's request of \$8,000 for attendance at a National Emergency Number Association (NENA) event. As of March 2025, there was approximately \$32,000 remaining in the Fund, and after the aforementioned payments, approximately \$19,000 remains in the Fund.

**Shared Services Update.** The HSEMD awarded Zetron NG911 contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. The virtual learning management system is available for free to all PSAPs, and there is no requirement to be on Iowa shared services. Three current deployments are underway with the Des Moines Police Department and in Polk and Dallas counties.

Figure 1 displays the current active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)



**Iowa Statewide Interoperable Communications System (ISICS) Board Update.** Haley Nichols, the Statewide Interoperability Coordinator (SWIC), reported on the following items:

- The Communications Technician course in Cedar Rapids will be June 2 through 6, 2025.
- There were ISICS Cache Radios deployed to support the Department of Natural Resources (DNR) in a four-county controlled burn in southwest Iowa.
- With severe weather season beginning, the most efficient route to request ISICS resources is through its [website](#).
- ISICS has several training courses that may be uploaded through the agency to the Zetron training portal for agencies to track their personnel training completion.
- As a follow-up to last month’s grant funding for the [iMED plan](#), the funds remain in a paused status.

**Emergency Communications Coordinator Report.** Chris Maiers, Emergency Communications Coordinator of the federal Cybersecurity and Infrastructure Security Agency (CISA), reported on the cybersecurity advisory on “fast flux” malicious activity. A relatively new issue, fast flux is a technique used to hide the locations of malicious servers by rapidly changing Domain Name System (DNS) records.

**Business from the Floor.** Lynn Tazzioli, the 911 coordinator for Polk County Emergency Management, brought up concern over contract noncompliance related to service lines provided by Windstream to counties.

**Next Meeting.** The next Council meeting will be held on May 8, 2025, at 9:30 a.m. at the Dallas County Human Services Campus in Adel.

LSA Staff Contact: Nathan Moore (515.725.0155) [nathan.moore@legis.iowa.gov](mailto:nathan.moore@legis.iowa.gov)