
FISCAL UPDATE Article

Fiscal Services Division

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IOWA 911 COMMUNICATIONS COUNCIL MEETING — DECEMBER 2024

Meeting. The 911 Communications Council met on December 12, 2024, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available on the [Iowa 911 Communications Council channel](#) on YouTube.

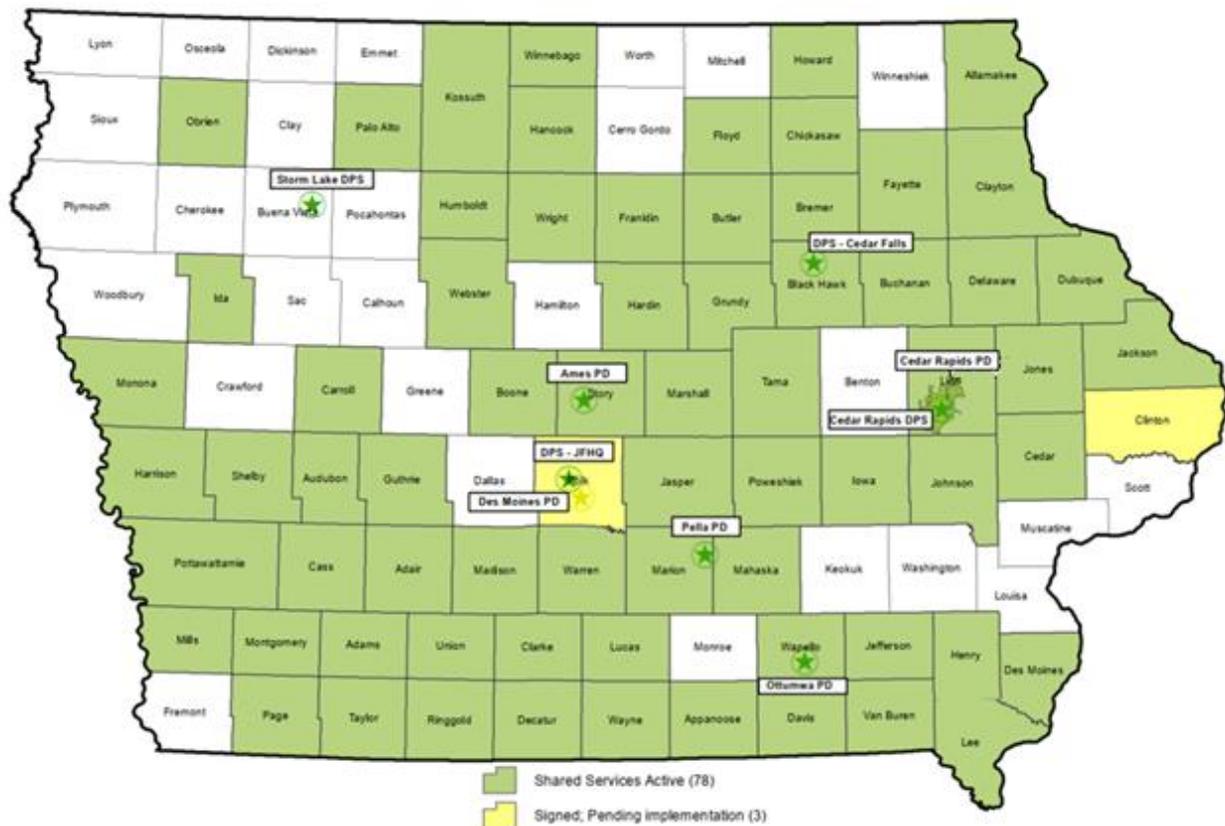
911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator of the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- Annual Point of Contact, Expenditure Data Collection, and Service Board membership forms are due January 1, 2025. There are 51 counties that still owe their Service Board membership forms, and 65 counties owe their Expenditure Data Collection forms. If the Expenditure Data Collection forms are not received by the required deadline, 911 surcharge funding will be withheld for these counties.
- 911 public safety answering point (PSAP) leadership training took place on November 19 with 28 participants.
- The State of Iowa 911 Program [Annual Report](#) is submitted, and is available on the Iowa Legislature website.
- A 15-minute presentation on budget training from the Department of Management is scheduled as part of the January Council meeting.
- **Geographic Information System (GIS) Grants:** Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In November, all 99 counties met these benchmarks.
- **Training Fund Requests:** The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. There were no applications made for public education or training funds for the Council to consider. There is \$70,000 remaining in the Fund. An item proposed for the Council to consider in January is the extension of the Online Learning Management System through December 31, 2025. The estimated cost to the Fund is \$28,500. In the approximately six months that the service has been made available:
 - Forty-one PSAPs have signed up with 550 total users.
 - There have been 5,033 course enrollments with 2,044 course completions.

Shared Services Update. The HSEMD awarded Zetron Next-Generation 911 (NG911) contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. The virtual learning management system is available free to all PSAPs, and there is not a requirement to be on Iowa Shared Services. There have been no additions for shared services since the Council's November meeting.

Figure 1 displays the current active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)



Council Discussion. The Council discussed options to extend the Online Learning Management System. The primary topics were options for continuing the funding of education and training in a digital format for PSAPs and telecommunicators into future fiscal years.

Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, the Statewide Interoperability Coordinator (SWIC), reported that the Iowa Electronic Field Operations Guide (E-FOG) is out of beta testing and available for download. Due to technical issues interrupting the presentation, the Council moved for a more comprehensive update to occur in January.

Information Sharing by Council Members. Awards information for the 2025 Iowa APCO/NENA Spring Conference is available. The filing deadline is at the end of January, and the awards will be presented in April at the conference.

Next Meeting. The next Council meeting will be held on January 9, 2025, at 9:30 a.m. at the Dallas County Human Services Campus in Adel.

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