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## FISCAL UPDATE Article

Fiscal Services Division

July 11, 2024



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### IOWA 911 COMMUNICATIONS COUNCIL MEETING — JULY 2024

**Meeting.** The 911 Communications Council met on July 11, 2024, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available [here](#).

**911 Program Financial Report and Program Update.** Blake DeRouchev, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- The Clay County public safety answering point (PSAP) was inundated by flood waters, which blocked the PSAP from receiving and dispatching 911 calls. The disaster recovery PSAP was moved into the area for 18 days to take 911 calls. The Clay County PSAP is currently able to receive and dispatch 911 calls.
- Disaster staffing assistance was discussed and will require further consideration and discussion.
- The workgroup for funding and 34A funding proposals for the next legislative session was discussed.
- A reminder of the statewide training portal was sent out in early July. Nine months of online training for all telecommunicators and all PSAPs in the State had been previously approved by HSEMD.
- A meeting with the Federal Communications Commission (FCC) regarding the May 30 Lumen outage was discussed.
- **FCC Draft Report and Order:** HSEMD sent out information on the FCC Draft Report and Order (R&O) on the Next Generation 911 (NG911) transition. On July 18, 2024, the Commission will consider a R&O adopting NG911 transition rules. The draft R&O substantially adopts rules proposed in the NG911 Notice of Proposed Rule Making (NPRM) (2023) and Location-Based Routing NPRM (2022) to advance the transition to NG911, with some modifications. The public draft of the R&O is available [here](#). The draft R&O addresses what originating service providers (OSPs) must deliver, where OSPs must deliver it, and who is responsible for the cost of that delivery.
- **Geographic Information System (GIS) grants:** In FY 2024, counties received a total of \$1.3 million in GIS grant funding. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In FY 2024, all counties were compliant with benchmarks the entire year.
- **Training fund requests:** The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. The total amount paid out for FY 2024 was \$87,000 with an additional \$11,000 outstanding balance. The total amount remaining from FY 2024 is \$1,600. \$100,000 is available for training requests for FY 2025.

**Shared Services Update:** The HSEMD awarded Zetron NG911 contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Clinton County is now an active shared services location.

**Iowa Statewide Interoperable Communications System (ISICS) Board Update.** Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on several items related to future meetings, Story County Communications Unit Exercise (COMMEX) training, and disaster recovery.

**Emergency Communications Coordinator Report.** Chris Maiers, Emergency Communications Coordinator of the federal Cybersecurity and Infrastructure Security Agency (CISA), reported on several items including the SAFECOM grant guidance, foreign software/hardware, and OpenSSH vulnerability.

**Next Meeting.** The next Council meeting will be held on August 8, 2024, at the Dallas County Human Services Campus in Adel.

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