FISCAL UPDATE Article

Fiscal Services Division

June 19, 2024

IOWA 911 COMMUNICATIONS COUNCIL MEETING — JUNE 2024

Meeting. The 911 Communications Council met on June 13, 2024, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available here.
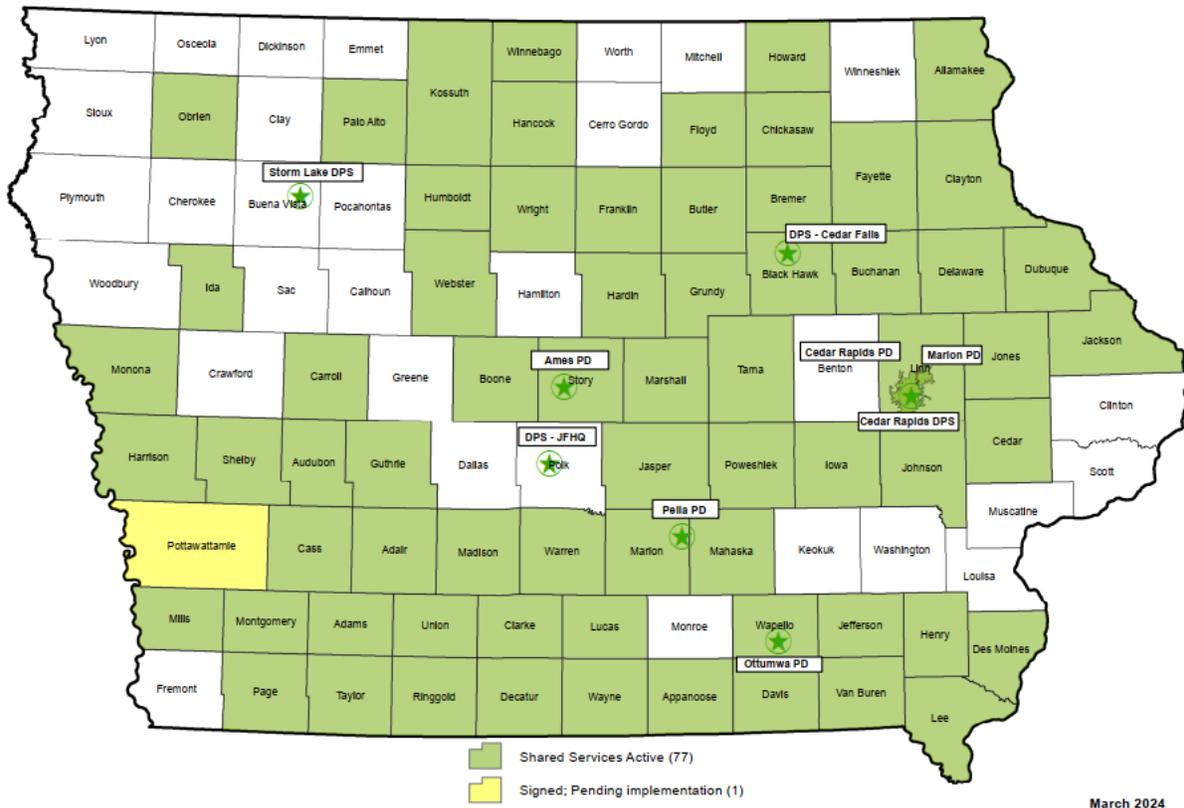
911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates:

- The May 30, 2024, Lumin outage was discussed.
- The HSEMD website redesign was discussed.
- Public safety answering point (PSAP) moves and the online change request forms and policy were discussed.
- Local 911 fund ending balances were discussed. Assigned, unassigned, and reserved funds increased by a total of approximately $4.0 million statewide from FY 2022 to FY 2023. Unassigned ending balances increased $3.0 million from FY 2022 to FY 2023.
- **Geographic Information System (GIS) grants:** In FY 2024 Q3, counties received a total of $321,000 in GIS grant funding. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 98.0% match rates with the Automatic Location Identification (ALI) system. In April and May 2024, all counties met benchmarks.

Shared Services Update: The HSEMD awarded Zetron Next-Generation 911 (NG911) contracts in December 2017 and July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided dispatch (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Pottawattamie County has become an active shared services location for call taking.

Figure 1 displays the current number of active shared services locations in the State by county.

Figure 1 — Current Active Shared Services Locations (by County)

Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on several items.

Emergency Communications Coordinator Report. Chris Maiers, Emergency Communications Coordinator of the federal Cybersecurity and Infrastructure Security Agency (CISA), reported on several items including the SAFECOM Annual Report, Live Network Congestion Testing (LCNT) data, and regional news.

Information Sharing. Richard Pierce reported on the Department of Public Safety's acquisition of a new CAD system and records management system (RMS).

Next Meeting. The next Council meeting will be held on July 11, 2024, at the Dallas County Human Services Campus in Adel.

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