
FISCAL UPDATE Article

Fiscal Services Division

August 15, 2023



Ground Floor, State Capitol Building

Des Moines, Iowa 50319

515.281.3566

IOWA 911 COMMUNICATIONS COUNCIL MEETING — AUGUST 2023

Meeting. The 911 Communications Council met on August 10, 2023, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available [here](#).

911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates on the 911 Program and its current financial standing.

911 Program Financial Report. FY 2023 fourth-quarter (Q4) total surcharge revenue was \$8.5 million, and the Q4 total payments made were \$8.0 million. The Q4 amount transferred for public safety answering point (PSAP) funding was \$5.1 million (60.0% of total surcharge revenue). The Q4 recurring network costs totaled \$2.8 million. The amount transferred to the operating surplus totaled \$583,000. The annual end-of-year surplus pass-through amount totaled \$1.2 million (\$11,000 per PSAP). The annual year-to-date operating surplus revenue is \$1.7 million, and the funds in the operating surplus from the previous quarter totaled \$7.7 million. The year-to-date surplus expenditures from virtual consolidation totaled \$2.7 million. The encumbrances/obligations for nonrecurring costs for FY 2024 total \$4.3 million.

The 911 expenditure report for FY 2023 Q4 is available [here](#).

Emergency Call Routing Function. Geospatial routing has been completed. Tower face routing has ended.

911 to 988 Pilot Transfers. The State of Iowa is working to enable more transfers of nonemergency mental health crisis 911 calls to 988. Pilot transfers are underway in Black Hawk, Johnson, and Muscatine counties. There have been a number of successful 911 to 988 call transfers. HSEMD is ready for the next phase of PSAPs to achieve this capability. A survey has been created to gauge interest in the Program. The survey is available [here](#).

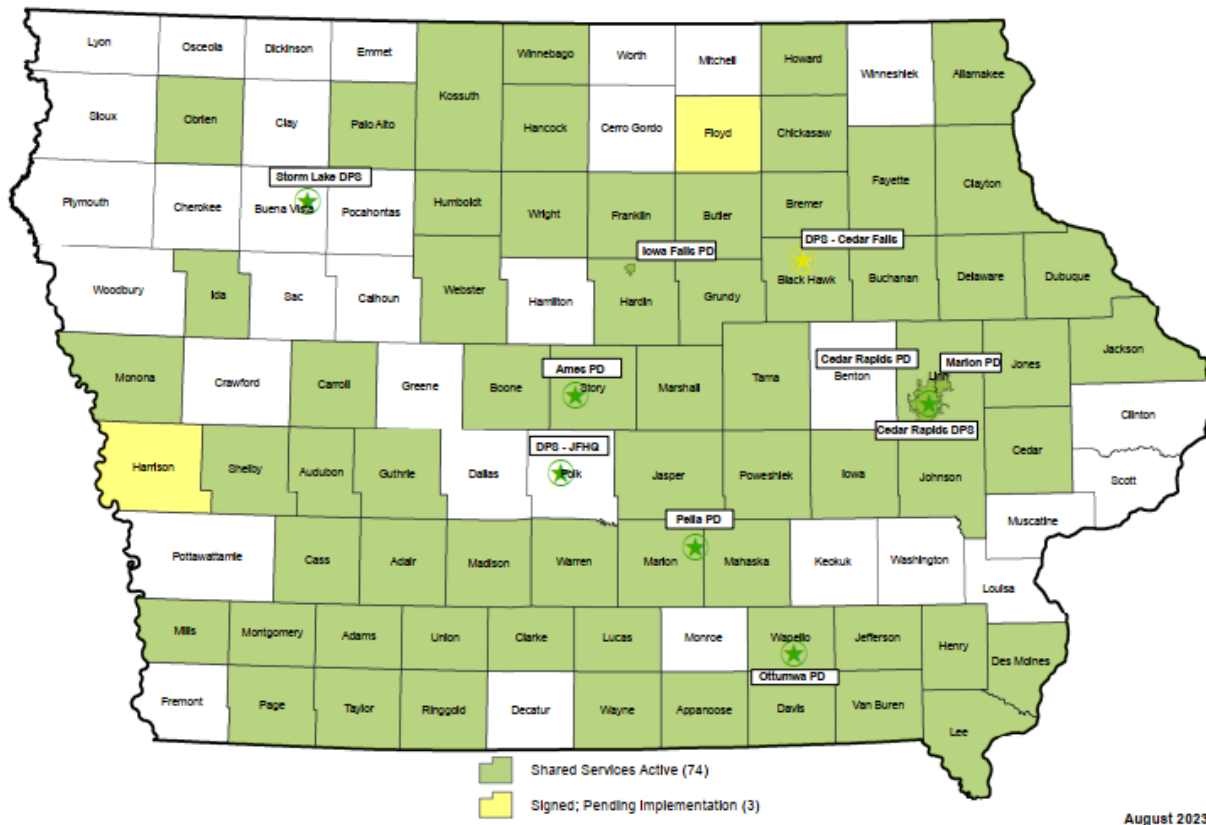
PSAP Consolidation. The Iowa Falls Police Department has transferred dispatch services to the Hardin County Sheriff's Office. The current number of PSAPs is 110.

Geographic Information System (GIS) Grants. In FY 2023 Q4, counties received a total of \$327,000 in funding. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 95.0% match rates with the Automatic Location Identification (ALI) system. All counties met benchmarks. There were no critical errors. As of July, there will be monthly updates/uploads for FY 2024.

Shared Services Update. The HSEMD awarded Zetron next-generation 911 (NG911) contracts in December 2017 and in July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided design (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. The Cedar Falls Department of Public Safety is going live August 30, 2023. This is part of the Cedar Falls Department of Public Safety moving to a 24/7 PSAP and introduction of a school tipline. Harrison and Floyd counties are also anticipating upcoming call-taking deployments.

Figure 1 displays the current number of active shared service locations in the State by county.

Figure 1 — Current Active Shared Service Locations (by County)



Source: HSEMD

Training Fund Requests. The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. Two options for future statewide training were discussed: a 2-day on-site training course or a virtual online training course with a 12-month subscription. The on-site course would cost \$8,000 per location, and virtual training would cost \$35,000 for the 12 months.

Iowa Statewide Interoperable Communications System (ISICS) Board Update. Haley Nichols, Statewide Interoperability Coordinator (SWIC), reported on several items:

- The Rural Emergency Medical Communications Demonstration Project was successfully submitted.
- Radio caches were utilized during RAGBRAI 2023. Twenty-two radios and the mobile command units were deployed successfully.
- Incident Tactical Dispatcher course registration is open. The course will be held in Pottawattamie County in October 2023.

Emergency Communications Coordinator Report. Chris Maiers, Emergency Communications Coordinator, of the federal Cybersecurity and Infrastructure Security Agency (CISA) reported on the following items:

- An updated Interoperable Communications Technical Assistance Program (ICTAP) Technical Assistance Catalog will be released in August 2023.
- The following updates were provided on the SAFECOM Nationwide Survey (SNS):
 - The SNS has been extended to September 29, 2023.

- Iowa's SNS response rate, as of August 2023, is tied with California and ahead of New York, Florida, and Pennsylvania.
- CISA's FY 2024-2026 Cybersecurity Strategic Plan has been released to guide efforts in pursuit of a new vision for cybersecurity.
- CISA and the U.S. Coast Guard Cyber Command (CGCYBER) released an analysis of 121 Risk and Vulnerability Assessments (RVAs) for FY 2022.

Next Meeting. The next Council meeting will be held on September 14, 2023. The location of the meeting will be the Dallas County Human Services Campus in Adel.

LSA Staff Contact: Justus Thompson (515.725.2249) justus.thompson@legis.iowa.gov

Doc ID 1377482