
FISCAL UPDATE Article

Fiscal Services Division

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Des Moines, Iowa 50319

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IOWA 911 COMMUNICATIONS COUNCIL MEETING — OCTOBER 2022

Meeting. The 911 Communications Council met on October 13, 2022, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available [here](#).

911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates on the 911 Program and its current financial standing.

Satellite 911 Service. [Apple](#) and [T-Mobile](#) are developing a satellite 911 service that would allow text messages to be sent through satellites to Public Safety Answering Points (PSAPs). This service would be automatically implemented for users with certain up-to-date phones when cellular and Internet coverage is unavailable. Apple plans to launch the service in November 2022, and T-Mobile plans to launch a beta by the end of 2023.

Interstate Transfers. Iowa and Minnesota PSAPs near Iowa's northern border are now capable of transferring 911 calls between each other. The call transfer ability includes caller information such as location data and phone number. Interstate 911 transfer ability is also being developed for PSAPs near the border of Iowa and South Dakota.

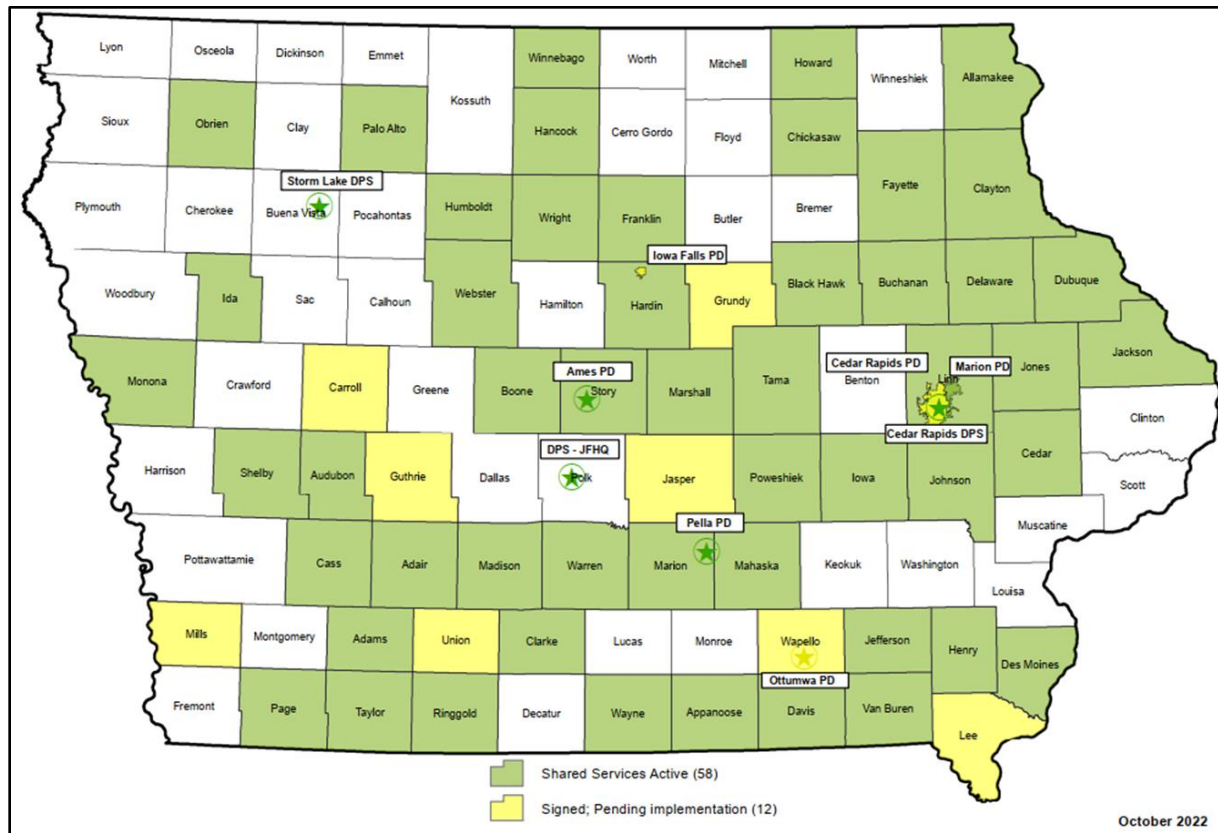
Geographic Information System (GIS) Grants. In the first quarter of FY 2023, 98 counties received a total of \$324,000 in funding. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 95.0% match rates with the Automatic Location Identification (ALI) system.

Travel, Public Education, and Training Fund. The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. Polk County requested \$10,000 for a National Emergency Number Association (NENA) Center Training Officer course. The Council approved \$9,000 for the training course with a 10.0% (\$1,000) cost share for Polk County in accordance with Council policy. As of October 14, 2022, approximately \$84,000 remains to be expended.

Shared Services Update. Lynne Warren, Zetron Project Manager, discussed Zetron's work in updating the 112 existing PSAPs in delivering the Next Generation 911 (NG911) solution. Shared services have been fully implemented in 58 PSAPs, and 12 PSAPs are in the implementation process. The HSEMD awarded Zetron NG911 contracts in December 2017 and in July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided design (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Adams County began using the shared services system on September 14, 2022; Adair County began on September 21, 2022; Appanoose County began on September 28, 2022; and Madison County began on October 12, 2022. Guthrie County is scheduled to start using the shared services system on October 19, 2022; Butler County is scheduled to start on October 26, 2022; the Cedar Rapids Joint Communications Agency is scheduled to start on November 2, 2022; and Union County is scheduled to start on November 9, 2022.

Figure 1 displays the current number of active shared service locations in the State by county.

Figure 1 — Current Active Shared Service Locations (by County)



Source: Zetron

Federal Grants. On September 16, 2022, the Cybersecurity and Infrastructure Security Agency (CISA) announced the State and Local Cybersecurity Grant Program and the Tribal Cybersecurity Grant Program, which will provide \$1.0 billion in grants to State, local, and territorial governmental entities over a four-year period. Grants may be used for the following purposes:

- To develop and revise cybersecurity plans.
- To implement elements of the cybersecurity plan.
- To address imminent cybersecurity threats.
- Other appropriate activity determined by the Director of CISA.

Next Meeting. The next Council meeting will be held on November 10, 2022. The location of the meeting remains to be determined.

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